

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 25 July, 2019 5:07 PM
To: Claims Dept of CTI
Cc: Alfred Toh; 'Lucas Lee'; Catherine Thia; Admin A; Vic (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving EM9399M (OI : CAI - SNM18D04832C02) and SHB1802R (TP : LKK REF - CC3/CTI18018826/Nha3) on 08/10/2018
Attachments: SHB 1802R.MOV

Dear All,

We refer further to our below email.

Please find attached TP video footage for your reference.

We had spoken to the Insured Mr Koh and his repairer Mr Ah Meng where we were informed that their claim against TP insurer was only at 30%.

Insured was aware of TP claim and agreed to let us handle the matter.

As such ,we will proceed to settle the matter at best.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Tuesday, 23 October, 2018 11:14 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>

Subject: FW: Direct Settlement - Accident Involving EM9399M (OI : CAI - SNM18D04832C02) and SHB1802R (TP : LKK REF - CC3/CTI18018826/Nwa3) on 08/10/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Catherine Thia

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 19 October, 2018 6:16 PM

To: Claims Dept of CTI

Cc: Catherine Thia; Lucas Lee; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO); Admin A

Subject: Direct Settlement - Accident Involving EM9399M (OI : CAI - TBA) and SHB1802R (TP : LKK REF - CC3/CTI18018826/Nwa3) on 08/10/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB1802R at M/s SMRT Automotive Services Pte Ltd (Woodlands) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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