

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Friday, 26 July, 2019 10:57 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Returned of DV Re: Accident on 8/10/2018 involving SHB 1802R & EM 9399M (China Taiping's insured) Our Ref: TAX/10/18/2033/lg LKK REF CC3/CTI18018826/Nha3
Attachments: img-726104743-0001.pdf

Dear Vic,

We will pass the original signed DV and ATA (copy attached) to your surveyor when he is here.

Please let us have China Taiping's cheque for \$1,640.00 in respect of our own losses payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 25/07/2019 17:20
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: URGENT / 2ND REMINDER Re: Accident on 8/10/2018 involving SHB 1802R & EM 9399M (China Taiping's insured) Our Ref: TAX/10/18/2033/lg LKK REF CC3/CTI18018826/Nha3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we propose a global sum of **\$1,640.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and **forward back the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect

of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Wednesday, 17 July, 2019 12:09 PM

To: Vic (LKKAuto)

Subject: URGENT / 2ND REMINDER Re: Accident on 8/10/2018 involving SHB 1802R & EM 9399M (China Taiping's insured) Our Ref: TAX/10/18/2033/lg

URGENT

2ND REMINDER

Dear Vic,

Please let us have your offer by **24th July 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: 20/06/2019 15:59

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Vic (LKKAuto)

Subject: RE: URGENT / REMINDER Re: Accident on 8/10/2018 involving SHB 1802R & EM 9399M (China Taiping's insured) Our Ref: TAX/10/18/2033/lg

‘WITHOUT PREJUDICE’

SAVE AS TO COSTS

Dear Lee Gek,

Thank you for the email.

Please be informed that the case reassign to Vic,

Dear Vic,

Kindly assist

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Thursday, 20 June, 2019 3:57 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: URGENT / REMINDER Re: Accident on 8/10/2018 involving SHB 1802R & EM 9399M (China Taiping's insured) Our Ref: TAX/10/18/2033/lg

URGENT
REMINDER

Dear Vivian,

Since we have given the video footage, please let us have your offer by **28th June 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: 10/05/2019 18:33

To: Vivian Lau (LKKAuto)

Cc: Olivia Lau (LKKAuto)

Subject: URGENT / REMINDER Re: Accident on 8/10/2018 involving SHB 1802R & EM 9399M (China Taiping's insured) Our Ref: TAX/10/18/2033/lg

Dear Vivian,

We attach the video footage as requested.

Please let us have your offer asap. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: 10/05/2019 09:24

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Olivia Lau (LKKAuto)

Subject: RE: URGENT / REMINDER Re: Accident on 8/10/2018 involving SHB 1802R & EM 9399M (China Taiping's insured) Our Ref: TAX/10/18/2033/lg

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Lee Gek,

We refer to the above matter.

Our principal would like to request the CCTV footage as stated in your client's accident report. Enclosed herewith a copy of our insured's accident report for your perusal.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Tuesday, 5 March, 2019 5:47 PM

To: CS A Team <cs-a@lkkauto.com>; admin <admin@lbs-auto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: URGENT / REMINDER Re: Accident on 8/10/2018 involving SHB 1802R & EM 9399M (China Taiping's insured) Our Ref: TAX/10/18/2033/lg

URGENT

REMINDER

Dear All,

Fyi, we have rejected your insured's claim based on Bola scenario 24.

Please let us have your offer by **13th March 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: 31/12/2018 09:40

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Admin A; CS A Team

Subject: FW: LOD Re: Accident on 8/10/2018 involving SHB 1802R & EM 9399M (China Taiping's insured) Our Ref: TAX/10/18/2033/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/CTI18018826/Nwa3	Vivian

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Friday, 28 December 2018 5:57 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 8/10/2018 involving SHB 1802R & EM 9399M (China Taiping's insured)

Our Ref: TAX/10/18/2033/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1100.00
Loss of Rental	\$601.88 (4.5 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$1708.88

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

