

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 19 October, 2018 3:57 PM
To: Anikka Lai
Cc: Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: SLF6314G - TP CLAIMS AGAINST GX7427Y (LONPAC) DOA: 12/10/2018 LKK REF CC4/LPC18018821/ha3

WITHOUT PREJUDICE

Dear Anikka,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Anikka Lai [mailto:anikkalai@honda.com.sg]
Sent: Wednesday, 17 October, 2018 8:19 PM
To: Vic (LKKAUTO)
Cc: Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A
Subject: RE: SLF6314G - TP CLAIMS AGAINST GX7427Y (LONPAC) DOA: 12/10/2018 LKK REF CC4/LPC18018821/ha3

Dear Vic,

Spoke to your insured (driver), he claimed that he has done the report. Pls check and revert, your prompt action is much appreciated.

Thank you

Warmest Regards

Anikka Lai
Kah Motor Co. Sdn Bhd
6A Mandai Estate
Singapore 729903
DID : 6514 5248 HP : 8288 6302
Email: anikkalai@honda.com.sg

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Wednesday, 17 October, 2018 9:14 AM
To: Anikka Lai <anikkalai@honda.com.sg>
Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SLF6314G - TP CLAIMS AGAINST GX7427Y (LONPAC) DOA: 12/10/2018 LKK REF CC4/LPC18018821/ha3

Without Prejudice

Dear Anikka,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Anikka Lai [<mailto:anikkalai@honda.com.sg>]
Sent: Tuesday, 16 October, 2018 6:34 PM
To: Vic (LKKAuto)
Cc: Mei Kwan (LKKAuto); Hsiao Tong (LKKAuto)
Subject: SLF6314G - TP CLAIMS AGAINST GX7427Y (LONPAC) DOA: 12/10/2018

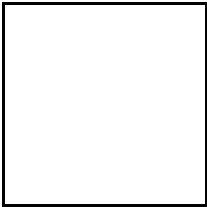
Dear Vic,

Understand that you are the officer in-charge of the above case. Kindly advise the liability of direct settlement, as our customer's vehicle is badly damage.

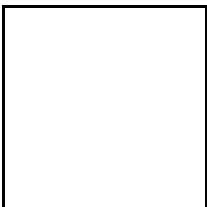
Thank you

Warmest Regards

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