

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Wednesday, 3 April, 2019 3:29 PM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: SLA 1735Y ,Our Ref: CC3/LCR18018819/Gwb3,ACCIDENT INVOLVING SLA 1735J AND SLR 4113U DATED ON 15/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SLA 1735Y
Our Ref: CC3/LCR18018819/Gwb3

Dear Sir/Madam,

ACCIDENT INVOLVING SLA 1735J AND SLR 4113U DATED ON 15/10/2018

We refer to the above matter

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s
AIG Asia Pacific Insurance Pte. Ltd

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option
but to submit our report to our principal for closure

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of
resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be
deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the
issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Thursday, 25 October, 2018 5:00 PM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Subject: RE: Your Ref: SLA 1735Y ,Our Ref: CC3/LCR18018819/Gwb3,ACCIDENT INVOLVING SLA 1735J AND SLR 4113U DATED ON 15/10/2018

Hi Vivian,

Basing on the sketch of your insured and the damages of my client, if my client reversed, I believe that the scratch on his vehicle will be even greater for a moving vehicle.

However, my client suffer dent on the vehicle, moreover, my client is in a straight direction, if he were to reverse, he is going backwards.

I also note that your client have drawn that his vehicle is slanted, how can he be existing when my client vehicle is there?

He is obviously the one reversing and bumped into my client.

Attached is the police report filed by both my client and the witness, I believe if your client is in favour he would have got a witness too, cause there is a wake at the location.

Please investigate this claim, thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

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shushi.tang@vw.com.sg
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From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

Sent: Thursday, 25 October, 2018 4:36 PM

To: Tang, Shu Shi (VWG Singapore); Ong, Germaine (VWG Singapore)

Cc: Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)

Subject: Your Ref: SLA 1735Y ,Our Ref: CC3/LCR18018819/Gwb3,ACCIDENT INVOLVING SLA 1735J AND SLR 4113U DATED ON 15/10/2018

WITHOUT PREJUDICE

Your Ref: SLA 1735Y
Our Ref: CC3/LCR18018819/Gwb3

Dear Sir/Madam,

ACCIDENT INVOLVING SLA 1735J AND SLR 4113U DATED ON 15/10/2018

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

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