

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 25 March, 2019 10:08 AM

To: Claims <claims@premiumauto.com.sg>

Subject: FW: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)

****LKK REF:CC3/AIG18018818/Awb3

Without Prejudice

Dear Tony,

As spoken, resend.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 21 March 2019 5:21 PM

To: 'Claims' <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)

****LKK REF:CC3/AIG18018818/Awb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Nett Value	\$18,000.00
2. Loss of Use (14days x \$100.00)	\$ 1,400.00
3. LTA/ GIA Search Fee	\$ 2.00
TOTAL	<u>\$19,402.00</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 4 March 2019 8:54 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)

****LKK REF:CC3/AIG18018818/Awb3

Dear Hsiao Tong,

Let us have the officer in-charge of AIG on this case urgently!

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 139962271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 23 February, 2019 11:10 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>;
claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/Awb3

Dear Hsiao Tong,

Let us have the officer in-charge of AIG on this case.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, 31 January, 2019 8:40 AM
To: Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/Awb3

Without Prejudice

Dear Tony,

We are pending for mandate approval from our principal.

We have informed AIG officer to expedite the matter.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 30 January 2019 9:52 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>;
claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/Awb3

Dear Hsiao Tong,

Is there any update for this case??????

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 28 January, 2019 9:07 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>;

claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)

****LKK REF:CC3/AIG18018818/Awb3

Dear Hsiao Tong,

Is there any update for this case? Going end of Jan

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 16 January, 2019 12:34 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN) *****LKK REF:CC3/AIG18018818/Awb3

Dear Hsiao Tong,

Any date line for us?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 16 January, 2019 12:06 PM
To: Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN) *****LKK REF:CC3/AIG18018818/Awb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We are still pending further instruction from AIG.

Kindly bear with us for time being.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 16 January 2019 10:56 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>;
claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/Awb3

Dear Hsiao Tong,

Can update us ASAP?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 14 January, 2019 6:25 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN) *****LKK REF:CC3/AIG18018818/Awb3

Dear Hsiao Tong,

Any update from the officer? This case DOA: 12/10/2018 until today still no reply?

Can let us know the officer name and email address?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Saturday, 12 January, 2019 2:26 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN) *****LKK REF:CC3/AIG18018818/Awb3

Dear Hsiao Tong,

Any update from the officer? This case DOA: 12/10/2018 until today still no reply?

Can let us know the officer name and email address?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 10 January, 2019 7:02 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)

****LKK REF:CC3/AIG18018818/Awb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We are pending further instruction from AIG and will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 8 January 2019 3:33 PM

To: 'Claims' <claims@premiumauto.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN) *****LKK REF:CC3/AIG18018818/wb3

Dear Viivian,

Any update ?

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 139962271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 27 December 2018 3:07 PM

To: 'Vivian Lau (LKKAuto)'

Cc: 'Admin A'; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN) *****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Please update us.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 18 December, 2018 10:35 AM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)

****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Any update from your principal?

If no, just give us AIG officer email and we liaise with them.

Thank you.

Best Regards,
Tong Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 14 December, 2018 12:34 PM

To: 'Vivian Lau (LKKAUTO)' <vivianlau@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN) *****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Any update from your principal?

If no, just give us AIG officer email and we liaise with them.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Wednesday, 5 December, 2018 10:43 AM
To: Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/wb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Tony,

We refer to the email below .

We are pending our principal mandate approval.

We will get back to you for an update/offer in due course

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 5 December, 2018 9:50 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Is there update on your end?

Kindly revert urgently

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]

Sent: Wednesday, 28 November, 2018 3:29 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)

****LKK REF:CC3/AIG18018818/wb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Tony,

We refer to the email below .

We are in the mist of preparing our report to seek your mandate approval

We will get back to you for an update/offer in due course

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 28 November, 2018 3:18 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Refer to this case is dragging too long. Kindly let us have the officer in-charge email. Let us liaise with them directly

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 19 November, 2018 4:59 PM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Could you give me an update?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 16 November, 2018 4:52 PM
To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Any update on your end?

Thank you.

Best Regards,
Tong Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 14 November, 2018 2:10 PM

To: 'Vivian Lau (LKKAUTO)' <vivianlau@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)

****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Attached document for your kind reference.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Monday, 5 November, 2018 3:53 PM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Any update on the offer?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 399902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, 31 October, 2018 4:19 PM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Attached document for your kind reference.

Thank you.

Best Regards,

Tong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 29 October, 2018 12:31 PM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)

****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Can update us?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 26 October, 2018 10:43 AM
To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Any update on the offer?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 23 October, 2018 5:36 PM
To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Attached LOD for your kind reference. kindly assist follow up on the net value.

Note: Owner will submit medical bills later.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 188902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Monday, 22 October, 2018 12:21 PM

To: Claims <claims@premiumauto.com.sg>; 'Mastura' <mastura@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)

****LKK REF:CC3/AIG18018818/wb3

WITHOUT PREJUDICE

Your Ref: SJU9000L

Our Ref: CC3/AIG18018818/wb3

Dear Sir/Madam,

Accident involving SKK 3437R AND SJU9000L ON 12/10/2018

We refer to the above matter

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

***** NOTE*** (Subject to Insurance approval)**

LOR-\$ 120.00 per day

LOU-\$ 90.00 per day

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 22 October, 2018 12:05 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; 'Mastura' <mastura@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>;

claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)

***LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Any update on liability clearance?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 17 October, 2018 4:55 PM

To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; 'Mastura' <mastura@premiumauto.com.sg>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN) *****LKK REF:CC3/AIG18018818/wb3

Dear Vivian,

Survey had carry out this morning, kindly assist follow up liability clearance status.

This car will total loss.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 299902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

Sent: Tuesday, 16 October, 2018 9:18 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>; 'Mastura' <mastura@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)
****LKK REF:CC3/AIG18018818/wb3

Dear Mastura /Tony,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report**.

Kindly note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 16 October 2018 2:47 PM

To: Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)

Dear all,

Any update?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 15 October, 2018 11:54 AM

To: 'Admin A' <admin-a@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Cc: 'Mastura' <mastura@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN)

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

The third party is insured with AIG.

Do take note, vehicle is towed in to our workshop. Accident scenes photos and video were uploaded in Merimen.

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

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Hsiao Tong (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 23 May 2019 11:56 AM
To: Hsiao Tong (LKKAUTO)
Cc: 'Claims'
Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN) ****LKK REF:CC3/AIG18018818/Awb3
Attachments: SKM_364e19052312490.pdf

Dear Hsiao Tong,

Attached Signed DV by owner. Kindly issue the cheque to her company name and for medical claim issue to her name.

Kindly post the cheque to 55 Ubi Road 1, Singapore 408699.

Thank you.

Best Regards

Tony Foong

Claims Advisor (3S)

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 f. +65 6475 1023

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 15 May 2019 7:50 AM

To: Claims

Subject: RE: ACCIDENT INVOLVING SKK 3437 R AND YOUR INSURED SJU9000L DATED ON 12/10/2018 (VEHICLE IN) ****LKK REF:CC3/AIG18018818/Awb3

Without Prejudice

(save as to costs)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18018818/Awb3

25 October 2018

CMC CONTRACT MANUFACTURING PTE LTD

1 Tampines North Drive 1

#08-50

Singapore 528559

Dear Sir/Madam,

ACCIDENT INVOLVING SJU 9000L AND SKK 3437R / OTHERS ON 12/10/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Your Ref: CC3/AIG18018818/Awb3

Authorization letter

PA/TL/TL16/2018

7 April 2019

REDTREE GROUP PTE LTD
18 Howard Rd
#10-09, Novelty BizCentre,
Singapore 369585

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept

Dear Sir/ Mdm,

**ACCIDENT INVOLVING VEHICLES SKK3437R / SJU9000L
AT ORCHARD CTE TOWARDS PIE ON 12 OCTOBER 2018.**

I am the owner of SKK3437R, REDTREE GROUP PTE LTD.

I confirmed that I will be claiming for Loss of Usages, Nett value of my vehicle and hereby authorized your esteemed company to settle directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Jasmina J. Goh (Director)

REDTREE GROUP PTE LTD

Copy to Norah Khai, Premium Automobiles Pte Ltd

Your Ref: CC3/AIG18018818/Awb3

Authorization letter

PA/TL/TL16/2018

7 April 2019

Ms. Jasmine Juliana Goh
30 Kallang Place
#07-22
Singapore 339159

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept

Dear Sir/ Mdm,

**ACCIDENT INVOLVING VEHICLES SKK3437R / SJU9000L
AT ORCHARD CTE TOWARDS PIE ON 12 OCTOBER 2018.**

I am the Driver of SKK3437R, Jasmine Juliana Goh.

I confirmed that I will be claiming for Medical bills and hereby authorized your esteemed company to settle directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Jasmine Juliana Goh

Copy to Norah Khai, Premium Automobiles Pte Ltd

RELEASE

Claim No: 0897643913SG

Policy No: 1800104641

I/We, SKK 3437R – REDTREE GROUP PTE LTD, hereby agree to accept the sum of (SINGAPORE DOLLARS NINETEEN THOUSAND FOUR HUNDRED AND TWO ONLY) (\$19,402.00) to be paid to (REDTREE GROUP PTE LTD) in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving SKK 3437R and SJU 9000L on the 12 day of OCT 2018 along ORCHARD CTE TWDS PIE and I/we agree that the said sum is paid with a denial of liability on the part of AIG Asia Pacific Insurance Pte. Ltd. being the insurer, insured and the driver of vehicle No SJU 9000L respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said AIG Asia Pacific Insurance Pte. Ltd. and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify AIG Asia Pacific Insurance Pte. Ltd. against any claim made or which may be made in respect of this compensation.

"This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them."

Dated this 15 day of MAY 2019

WITNESS

Signature: _____

Name : Tony Foong

Address : 55 Ubi Road 1
S 408699

CLAIMANT

Signature: _____

Name : SKK 3437R – REDTREE GROUP
PTE LTD

Address : 44 Kallang Place, Level 3

Unit NO: WPS 365. Four Star Building. S- 339172

NRIC No: _____

S7577644 F



RELEASE

Claim No: 0897643913SG

Policy No: 1800104641

I/We, SKK 3437R - JASMINE JULIANA GOH, hereby agree to accept the sum of (SINGAPORE DOLLARS TWO HUNDRED FOURTEEN AND CENTS EIGHTY EIGHT ONLY) (\$214.88) to be paid to (JASMINE JULIANA GOH) in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving SKK 3437R and SJU 9000L on the 12 day of OCT 2018 along ORCHARD CTE TWDS PIE and I/we agree that the said sum is paid with a denial of liability on the part of AIG Asia Pacific Insurance Pte. Ltd. being the insurer, insured and the driver of vehicle No SJU 9000L respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said AIG Asia Pacific Insurance Pte. Ltd. and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify AIG Asia Pacific Insurance Pte. Ltd. against any claim made or which may be made in respect of this compensation.

"This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them."

Dated this 15 day of May 2019

WITNESS

Signature: _____

Name : _____

Address : _____

th

Tony Fooay

55 Ubi Road 1
S 408699

CLAIMANT

Signature: _____

Name : _____

Address : _____

NRIC No: _____

JA

SKK 3437R - JASMINE JULIANA
GOH

44 Kallang Place, Level 3
Unit No: WPS 365, Four Star Building, S-339172

S 7577644F

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-159194

Date of Request: 15/10/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 15/10/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SJU9000L
Accident Date 12/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJU9000L	AIG Asia Pacific Insurance Pte. Ltd.	04/10/2018-03/10/2019	65-6419-3000
SJU9000L	AIG Asia Pacific Insurance Pte. Ltd.	24/09/2018-23/09/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



Parkway East Hospital

GOH JASMINE JULIANA

JULIANA
BLK/HSE 1 #10-921
BEDOK SOUTH AVENUE 1
SINGAPORE 460001

Accident and Emergency TAX INVOICE

Page 1 of 2
GST Reg No 20-0409811-Z
Business Reg No 53029034X
Print Date/Time 13.10.2018/00:53:24
Bill Date 13.10.2018
Customer No 4041611
Case No 3018043378
Bill Document No 8205395758
Visit Type A&E WALK-IN
Visit Date 12.10.2018
Attending Doctor DR CHEW SZE MUN

Date	Code	Service Description	Qty	Amount (\$\$)
12.10.2018	7108000002	CONSULTATION - AFTER HOUR	1	116.82
13.10.2018	ARCO4	ARCOXIA 90MG TABLETS	10	46.20
13.10.2018	NORG1	NORGESIC TABLETS	30	37.80
Subtotal				200.82
Hospital Charges				200.82
GST @ 7%				14.06
Hospital Charges Subtotal				214.88
Total Bill				214.88
Total Hospital Charges				214.88
Payment				214.88
13.10.2018	Visa/Master Cd (PEH) *****3859			214.88-

Note: (*) - non discountable items (*) - A&E charges

Customer No./Name: 4041611 JULIANA
Case Number: 3018043378
Cheque Amount: Balance Due (\$\$): 0.00
Cheque Number: Bank:
Please detach and return to: Parkway Hospitals Singapore

Transfer Of Vehicle Ownership (Acknowledgement)**Vehicle Details**

Vehicle No.:	SKK3437R	Vehicle Scheme:	Normal
Vehicle Type:	N19 - Passenger (Co) Company Station Wagon (Single Rate)	Vehicle Model:	Q5 2.0 TFSI QU (PI)
Vehicle Make:	AUDI	Engine No.:	CNC014921
Chassis No.:	WAUZZZ8R3DA094179	Trailer Chassis No.:	-
Motor No.:	-	Passenger Capacity:	4
Propellant:	Petrol	Power Rating:	-
Engine Capacity:	1984 cc	Maximum Laden Weight:	2365 kg
Unladen Weight:	1830 kg	Secondary Colour:	-
Primary Colour:	Black	Maximum Power Output:	165.0 kW (221 bhp)
IU Label No.:	1125054170	Original Registration Date:	28 Jun 2013
First Registration Date:	28 Jun 2013	Open Market Value:	\$45,249.00
Manufacturing Year:	2013	Minimum PARF Benefit:	\$27,674.00
PARF Eligibility:	Yes	Temporary End Date:	25 Jan 2019
Temporary Start Date:	26 Oct 2018	Actual ARF Paid:	\$55,349.00
No. of Transfer:	1		

Owner Particulars

Owner Name:	HUA HONG PTE. LTD.
Owner ID Type:	Company
Owner ID:	200900309M
Registered Address Type:	Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.:	25D
Registered Street Name:	SUNGEI KADUT STREET 1
Registered Unit No.:	-
Registered Building Name:	-
Registered Postal Code:	729332
COE No./Expiry Date:	2013070107000377H / 27 Jun 2023
COE Bid Category:	E - Open Category
QP Paid:	\$83,001.00

Transaction Details

Business Transaction Ref. No.:	20181026171904011261
Business Transaction Date:	26 Oct 2018
Business Transaction Time:	17:19:04

Message

Vehicle has been successfully transferred to HUA HONG PTE. LTD. (200900309M).
Please note that \$25.00 will be deducted from your GIRO account.

OK Save as PDF

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Oct 2018 Edit Reg		17 Oct 2018 00:00 Edit Adj Rpt	S\$18,000.00 Edit Estimates	S\$18,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CMC CONTRACT MANUFACTURING PTE LTD , Co. Reg. No.: 200610252M								
Main Claimant:	REDTREE GROUP PTE LTD , Co. Reg. No.: 201010891D								
Vehicle Reg. No.:	SKK3437R	Date of Loss:	12/10/2018 16:00 - :59 [63 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0897643913SG	Policy/Cover Note No.:	1800104641 (Comprehensive) Coverage: 04/10/2018 - 03/10/2019						
Vehicle Reg. No. (Insured):	SJU9000L	Policy No. (Claimant):	GA313733/1						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 25/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (22/04/2019): Alert - Adj Mandate Approved (S\$19616.88) - SKK3437R - Claim Handler: Foo, Chit ... AIG_SG_EXPRESS (21/03/2019): Alert - Adj Mandate Approved (S\$19402.00) - SKK3437R - Claim Handler: Foo, Chit ... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKK3437R (0897643913SG)
[SJU9000L]

TP

















































REDTREE GROUP PTE LTD

Oct 12 2018 4:00PM

[CMC CONTRACT MANUFACTURING PTE LTD]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown															Edit		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
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66	09/11/18 13:55	General View	 Load JPG	<input checked="" type="checkbox"/>
67	09/11/18 13:55	General View	 Load JPG	<input checked="" type="checkbox"/>
68	09/11/18 13:55	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/10/18 21:16	TP GIA REPORT	 Load PDF	
2	03/12/18 11:37	LETTER TO OI	 Load PDF	
3	03/12/18 11:37	GIA SEARCH	 Load PDF	
4	04/12/18 12:53	Email to AIG to seek mandate SKK 3437R	 Load PDF	
5	05/12/18 11:42	LTA Rebate	 Load PDF	
6	05/12/18 11:42	Transfer of onwership	 Load PDF	
7	10/01/19 18:57	Letter from TP wksp	 Load PDF	
8	27/03/19 17:47	MEDICAL RECEIPT	 Load PDF	
9	09/04/19 07:55	Authorisation to Act	 Load PDF	
10	10/06/19 12:12	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	17/10/18 09:28	OI GIA REPORT	 Load PDF	
2	06/12/18 15:46	MARKET VALUE	 Load PDF	
3	12/04/19 09:22	Letter of Authority	 Load PDF	
4	12/04/19 09:28	Clear Report	 Load DOCX	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJU9000L (Insd veh)	Model:	AUDI Q5 2.0 TFSI QUATTRO
	SKK3437R (TP veh)		(A)
Date of Accident:	12/10/2018		

Global Sum Settlement	: [] Yes	: [X] No	
Repair Estimate	: \$		0.00
Total Loss	: \$		18,000.00
Loss of Use	: \$		1,400.00
Rental (if any)	: \$		14.00 days at \$100.00 per day
LTA / GIA Search Fee	: \$		0.00
Others: Medical Fee	: \$		2.00
	: \$		214.88
	: \$		
Final Settlement Sum	: \$		19,616.88

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____

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BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ 100 _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks TOTAL LOSS _____

Payment Instruction: Payee's Breakdown			
1)	Redtree Group Pte Ltd	: \$	19,402.00
2)	Jasmine Juliana Goh	: \$	214.88
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

10 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18018818/APB3Q2

Date: 10/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1800104641

Claimant Vehicle No : SKK3437R

Insured Vehicle No : SJU9000L

Date of Loss: 12/10/2018

Nature of Claim:

TP

Claim No: 0897643913SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKK3437R**

Make & Model: AUDI Q5, 2.0 TFSI Quattro (A)

Engine No: CNC014921

Reg. Date: 28/06/2013 (Man. Year: 2013)

Chassis No:

WAUZZZ8R3DA094179

Colour: Black

Odometer:

86318 km

Engine Capacity: 1984 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R19

Rear Tyre Size:

235/55 R19

Front Left Side: Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	0.00	0.00	0.00	
Approved Total (Overridden) (S\$)		18,000.00		
Nett Amount (S\$)	0.00	18,000.00	-18,000.00	
+ Loss of Use (14.0 x S\$100.00/day) (S\$)		1,400.00		
+ Medical Costs (S\$)		214.88		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		19,616.88		

INSPECTION

Date of Assignment: 17/10/2018

Date Inspected: 17/10/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair: 0.0 days

Adjuster: ADRIAN LING**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

PLEASE BE INFORMED OWNER THAT THE VEHICLE NOT ECONOMICAL FOR REPAIR.

MARKET VALUE : \$95,000.00

LTA REIMBURSEMENT VALUE (RV) : \$77,100.00

NETT VALUE : \$17,900.00

IN VIEW OF THE ABOVE, THE VEHICLE IS UNECONOMICAL TO BE REPAIRED.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >