

Vivian Lau (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 1 November, 2018 10:08 PM
To: Vivian Lau (LKKAuto)
Cc: Admin A; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SMA 7169 S AND YOUR INSURED SKF2772E DATED ON 15/10/2018

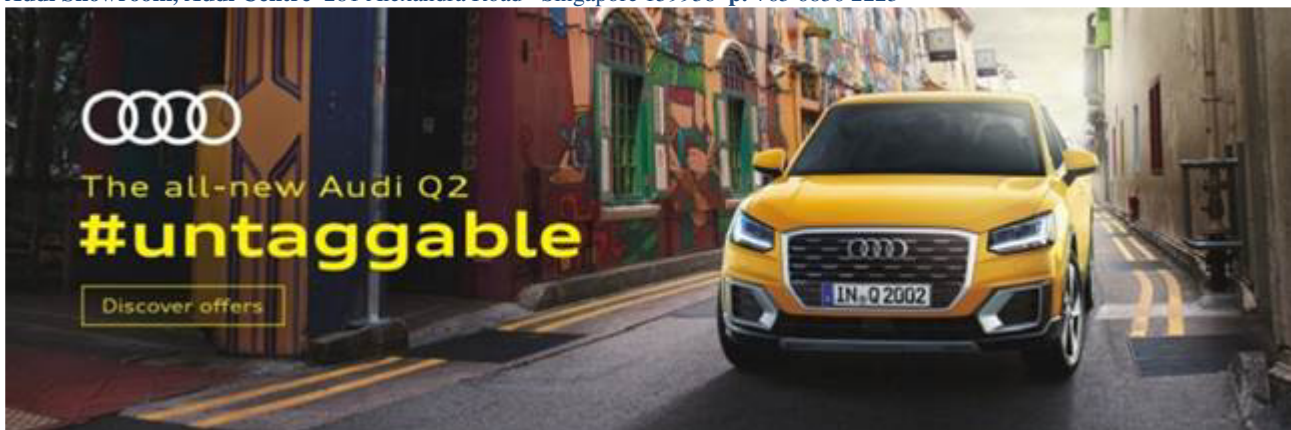
Dear Vivian,

Our client decided withdraw claim on our end. We will proceed close file.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 31 October, 2018 5:23 PM
To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SMA 7169 S AND YOUR INSURED SKF2772E DATED ON 15/10/2018

Dear Vivian,

We had contact your insured and he have file the report on Monday.

Kindly assist follow up with AIG.

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

Sent: Wednesday, 31 October, 2018 4:55 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMA 7169 S AND YOUR INSURED SKF2772E DATED ON 15/10/2018

WITHOUT PREJUDICE

Dear Tony

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report.**

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 31 October, 2018 4:28 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SMA 7169 S AND YOUR INSURED SKF2772E DATED ON 15/10/2018

Dear Vivian,

Have your insured file the report?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Thursday, 25 October, 2018 2:02 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMA 7169 S AND YOUR INSURED SKF2772E DATED ON 15/10/2018

WITHOUT PREJUDICE

Dear Tony,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report.**

We will get back to you for an update/offer in due course.

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Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 25 October, 2018 1:14 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SMA 7169 S AND YOUR INSURED SKF2772E DATED ON 15/10/2018

Dear Vivian,

Any update on direct settlement?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 22 October, 2018 12:01 PM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SMA 7169 S AND YOUR INSURED SKF2772E DATED ON 15/10/2018

Dear Vivian,

Kindly assist follow up liability clearance

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 19 October, 2018 11:25 AM
To: 'Vivian Lau (LKKAUTO)' <vivianlau@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SMA 7169 S AND YOUR INSURED SKF2772E DATED ON 15/10/2018

Dear all,

Survey was carried out earlier this morning.

Kindly advise on the liability clearance for the above mentioned vehicle.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 17 October, 2018 3:54 PM
To: 'Vivian Lau (LKKAUTO)' <vivianlau@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SMA 7169 S AND YOUR INSURED SKF2772E DATED ON 15/10/2018

Dear Vivian,

Thanks for your quick response and noted.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183
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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Wednesday, 17 October, 2018 3:52 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMA 7169 S AND YOUR INSURED SKF2772E DATED ON 15/10/2018

WITHOUT PREJUDICE

Dear Tony,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report.**

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 17 October, 2018 3:50 PM

To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SMA 7169 S AND YOUR INSURED SKF2772E DATED ON 15/10/2018

Dear Vivian,

Kindly assist follow up liability clearance status.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 17 October, 2018 3:05 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SMA 7169 S AND YOUR INSURED SKF2772E DATED ON 15/10/2018

Good afternoon all ,

Here is the estimate attached for your kind reference .

Thank you.

Best Regards,

Phua

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 16 October 2018 1:00 PM

To: 'Admin A'; 'Claims'

Cc: 'Mastura'

Subject: ACCIDENT INVOLVING SMA 7169 S AND YOUR INSURED SKF2772E DATED ON 15/10/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

The third party is insured with [AIG](#).

Do take note, kindly arrange the survey on 19/10/2018, Friday, 1030 AM.

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

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