

Vic (LKKAUTO)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, 16 April, 2019 6:18 PM
To: Vic (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO)
Subject: Re: Acknowledgement Your ref : SGH2063E Our ref : S8M00Z41MC/CL LKK REF CC4/ASM18018813/Ahb3

Dear vic ,

Rejected your offer .

I submitted rental bill 9 days x\$120 (7 days recommend+ 1 day waiting Prs & 1 day weekend) why offer me only loss of use \$480 ?? . Please offer me follow my rental bill . Thanks

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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Tuesday, April 16, 2019 2:16:00 PM
To: chan pick yuen
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Acknowledgement Your ref : SGH2063E Our ref : S8M00Z41MC/CL LKK REF CC4/ASM18018813/Ahb3

Without Prejudice

Dear Chris,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose to settle your client's claim as below:

Cost of Repair	\$ 4,800.00
Loss of Use (\$60 x 8 days)	\$ 480.00
TOTAL	\$ 5,280.00

If agreeable, kindly let the owner chop and sign the attached DV then forward to a copy to us for payment processing.

The above amount is to be made payable to **LC AUTOMOTIVE**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Tuesday, 16 April, 2019 9:50 AM

To: Vic (LKKAuto)

Subject: Re: Acknowledgement Your ref : SGH2063E Our ref : S8M00Z41MC/CL

Dear Vic ,

I want your offer by today . Thanks

Regards,

Chris Chan Pick Yuen

Works

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Monday, April 15, 2019 3:58 PM

To: Vic

Subject: Re: Acknowledgement Your ref : SGH2063E Our ref : S8M00Z41MC/CL

Dear Vic ,

As spoken this Moring , let us have your offer soon . Thanks

Regards,

Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Tuesday, April 9, 2019 9:34 AM

To: Vic

Cc: Hsiao Tong (LKKAuto)

Subject: Re: Acknowledgement Your ref : SGH2063E Our ref : S8M00Z41MC/CL

Dear All ,

URGENT

Case submitted 17.12.2018 , almost 4 month , but no offer & even 1 reply from your side
????????????????????

If your OIC don't want reply email or chasing offer from our principal , please let us know in next 7 days after case submitted .

Please don't waste our time , I can direct liaise with our principal . If I no receive offer in next 3 days , I will call your principal to complaint it . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, March 5, 2019 10:12 AM
To: Hsiao Tong (LKKAuto)
Cc: admin-a@lkkauto.com; Mei Kwan (LKK Auto); Shu Pei (LKK Auto)
Subject: Re: Acknowledgement Your ref : SGH2063E Our ref : S8M00Z41MC/CL

Dear All ,

URGENT

Our case submitted more than 3 month , no receive & heard your reply yet ?
Please advise OIC & reply asap . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, February 12, 2019 6:19 PM
To: Vic
Cc: Hsiao Tong (LKKAuto)
Subject: Re: Acknowledgement Your ref : SGH2063E Our ref : S8M00Z41MC/CL

Dear All ,

Final Reminder

Please let us have our offer soon . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Thursday, January 10, 2019 1:18 PM
To: Hsiao Tong (LKKAuto)
Cc: admin-a@lkkauto.com
Subject: Re: Acknowledgement Your ref : SGH2063E Our ref : S8M00Z41MC/CL

Dear All ,

URGENT

Case submitted 17.12.2018 , no heard from reply & offer yet ?
Please check & revert to us asap . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, December 17, 2018 11:10 PM
To: admin-a@lkkauto.com
Cc: Vic
Subject: Re: Acknowledgement Your ref : SGH2063E Our ref : S8M00Z41MC/CL

Dear Sir / Mdm ,

Enclosed is our client's GIA report , LOA , invoice & rental bill .
As request following :

1. RC \$ 4800 (AS AGREED)
2. LOR \$960 (\$ 120 X 8 DAYS - 7 days recommend + 1 day waiting PRS + 1 day weekend -total 9 days)

@ 100% (direct from behind)

Total \$ 5760/- .

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen
Workshop Manager
LC AUTOMOTIVE
HP: 92712214

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, October 15, 2018 5:35 PM
To: DHIWAR Namrata
Subject: Re: Acknowledgement Your ref : SGH2063E Our ref : S8M00Z41MC/CL

Dear Sir /Mdm ,

We selected LKK Auto Consultant Pte Ltd.
Please let us have your reply soon . Thanks

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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, October 15, 2018 1:52:55 PM
To: DHIWAR Namrata
Subject: Re: Acknowledgement Your ref : SGH2063E Our ref : S8M00Z41MC/CL

Dear Sir / Mdm ,

LKK Auto Consultant Pte Ltd. Please let us have your reply soon . Thanks

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From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Monday, October 15, 2018 1:36:22 PM
To: chan pick yuen
Subject: Acknowledgement Your ref : SGH2063E Our ref : S8M00Z41MC/CL

Dear Sir, Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd)
2. Derek Oh Siong Wee (LBS Automotive Appraisal Pte Ltd)
3. Mohd Noh Bin Sapoh/ Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong (RT Appraisal Pte Ltd)
6. Elson Teng (RT Appraisal Pte Ltd)
7. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
8. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
9. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please send your reply to the in-charge claim handler who is copied in this email.

Regards,
Namrata Dhiwar

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Monday, October 15, 2018 12:00 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: VISHNU BATHAM Shekhar <shekhar.batham@axa.com.sg>
Subject: SGH2063E & SLF8224U DOA 12.10.2018

Dear Sir / Mdm ,

Enclosed is our client's GIA report , please let us have your 10 name list of surveyor to survey our client's VEH : SGH2063E @ 1 KAKI BUKIT AVE 6 # 01-107 AUTOBAY @ KB .

Regards,
Chris Chan Pick Yuen
Workshop Manager
LC AUTOMOTIVE
HP: 92712214

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