

Vic (LKKAuto)

From: Karina Newmarch <karina.newmarch@gmail.com>
Sent: Thursday, 11 April, 2019 10:40 AM
To: Vic (LKKAuto)
Cc: Admin A; Giles Newmarch
Subject: Re: YOUR REF: SLF 8224U_ACCIDENT INVOLVING SLF 8224U AND SGH 2063E ALONG ECP TOWARDS FORT ROAD ON 12.10.2018

Hi Vic,

Thank you for confirming that you have the documentation. There is nothing further to provide.

Regards,

Karina

On Thu, 11 Apr 2019 at 11:16 AM, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Dear Karina,

We refer to your below email.

Please be informed that we received the necessary documents. Unless you have other information/documents to provide which were not provided at the time of reporting.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



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Consultants
Pte Ltd

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From: Karina Newmarch [mailto:karina.newmarch@gmail.com]

Sent: Thursday, 11 April, 2019 7:30 AM

To: Vic (LKKAuto)

Cc: Giles Newmarch

Subject: Re: YOUR REF: SLF 8224U_ACCIDENT INVOLVING SLF 8224U AND SGH 2063E ALONG ECP TOWARDS FORT ROAD ON 12.10.2018

Dear Vic,

I am resounding to the email below regarding claim number **CC4/ASM18018813/Ahb3**.

On the date of the incident I presented to what I believe was an accredited AXA reporting centre. I understand that I gave the individuals there all the necessary documentation that you have requested below. Please can you check and advise if this is not the case.

Kind regards,

Karina

On Tue, 9 Apr 2019 at 12:49 PM, Giles Newmarch <gnewmarch@gmail.com> wrote:

----- Forwarded message -----

From: **Vic (LKKAuto)** <vicalpeh@lkkauto.com>

Date: Tue, 9 Apr 2019 at 12:05 PM

Subject: YOUR REF: SLF 8224U_ACCIDENT INVOLVING SLF 8224U AND SGH 2063E ALONG ECP TOWARDS FORT ROAD ON 12.10.2018

To: gnewmarch@gmail.com <gnewmarch@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>, Vic (LKKAuto) <vicalpeh@lkkauto.com>



Auto
Consultants
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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 APRIL 2019

NEWMARCH GILES EDWARDS

By Post & By Email

19 JERVOIS ROAD

#01-03

SINGAPORE 249002

Dear Sir/Madam,

OUR REF : CC4/ASM18018813/Ahb3

YOUR REF : SLF 8224U

**ACCIDENT INVOLVING SLF 8224U AND SGH 2063E ALONG ECP TOWARDS FORT ROAD
ON 12.10.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s LC AUTOMOTIVE acting on behalf of the owner of SGH 2063E against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle SGH 2063E. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalph@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Giles Newmarch

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