

000000

INS. CASE OWNER

KC

CC 4 ACM 8812, 12/10/18

LKK

IDAC

Surveyor:

Tan Kah

DOE

ASSIGNMENT

16/10/18

Date / Time

16/10/18

Registered in Merimen

Pre-assign / CCU / FTE



Insured Vehicle No.

GBF 81111

Name of Insured

LIAM KHONG KWEE FOOD TERMINAL

Insured Tel No.

HP:

Claim No.

S8M00321 / AS 1003

Policy No.

GA 270291

Excess Sec II :SS

D.O.A:

11/10/18

Make / Model

Tiguan

Is driver the owner?

( YES / NO )

Nature of Accident

Place of Accident

PIE TMS TMS

If NO, Driver Name / Age

AMB LHMUN SUN

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Driver Tel No.

(V/L: YES / NO)

Insured Liability

%

Final ? Yes / No

SGG 4548R

GBF 81111

GBG 2809K



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

01



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

2A



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

7P

Date / Time

16/10/18

GBG 2809K - x GBF 81111 - x

Signature

22.1.19 AM (USED O/D) NO RESPONSE. SENT LETTER TO CL.

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call Of

16/10/18

After call 1st to OE

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OE

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

PRELIMINARY ADVICE

Date/Time

Sent By

FINALIZATION

Date/Time: 22.1.19

Confirm with BOLA

Confirm by: JTH

Repair Cost:

4x \$54,550

( 6 days ) Reduction:

42 9

Email

Call

FINAL SETTLEMENT

Date/Time: 25.04.19

Confirm with BOLA

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 38

If NO or B 28, Ass. Lia : 0%

Repair Cost:

\$54,550.00

3 YEAR Q O/D 2ND

Loss of Rental (LOR):

\$5 -

( days )

Loss of Use (LOU):

\$5 510.00

( 15.85 x 6 days )

Loss of Income (LOI):

\$5 -

( 15 x days )

LOR only

LOU only

LOR + LOI

LOR + LO

(Tick only one)

GIA/LTA Search

\$52.00

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow / Independent)

Legal Cost

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$350

Total:

\$55,062.00

Global Sum \$5:

FINAL PAYMENT

Date/Time: 23.04.19

Confirm with BOLA

Email

Call

Payee 1:

\$5,062.00

Name 1: 38 PUNJAB PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT 16/10/18

Signature

Tan Jia

REF: ASM (AXA)

# ASSIGNMENT

From: Date: 16-10-2016

Estimated Cost:

OD (TP/WS/TP RES/OD RES/EVA/INV/MV)

To inspect Vehicle No: GBC1 2809K

at Workshop m/s 3A Automobile

of 120 Lowel DeHa Rd #02-15

Insured:

Policy No.

Claims No.

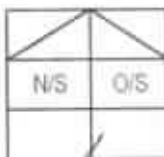
Sum Insured: Excess:

(Client's Record)

Make of Veh: Bowie Teng

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \$62K

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: GBC1 2809K Yr Regn: 2017 July

Type: M.Car / M.Cycle / Bus (Van) / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Hiace Van cc 2982

Colour: Silver A/C Insured / Std / NI / NA

Sp. Reading: 5086 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTFHT02P000 217312

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/K15

R: 2 -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm

L/Bal: 6 mm

D.O.A. 16/10/18 @ 430pm

Survey held at 2A Auto

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

4/4: +4.550 (RSD: +3,350.20 42/-)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

\$ + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile   |   |                             |            |   |
|---|---|-----------------------------|------------|---|
| AXA INSURANCE PTE LTD   |   | Ref : CC4/ASM18018812/T1pb3 |            |   |
| 8 SHENTON WAY #24-01<br>AXA TOWERS SINGAPORE 068811   |   | Date : 16-10-2018           |            |  |
|   |   | Code : ASM                  |            |   |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>   |   |                             |            |   |
| Insured Veh.  | GBF 8212Y   | Veh. Inspected              | GBG 2809K  |   |
| Policy No.  |   | Coverage (\$)               | 0.00       |   |
| Claim No.   |   | Excess (\$)                 | 0.00       |   |
| Assign From   |   | Assign Date                 | 16/10/2018 |   |
| <b>2. Vehicle Particulars &amp; Condition</b>   |   |                             |            |   |
| Make & Model  |   | c.c                         | 0          |   |
| Engine No.  | HIDDEN  | Year of Reg.                |            |   |
| Chassis No.   |   | Colour                      |            |   |
| Odometer  | -   | Steering                    |            |   |
| Brakes  |   | Modification                |            |   |
| General   |   |                             |            |   |
| <b>3. Conditions of Tyres</b>   |   |                             |            |   |
|   | Size  | Make                        | Balance    |   |
| R/H Front Tyre  |   |                             | mm         |   |
| L/H Front Tyre  |   |                             | mm         |   |
| R/H Rear Tyre   |   |                             | mm         |   |
| L/H Rear Tyre   |   |                             | mm         |   |
| <b>4. Description of Damages</b>  |   |                             |            |   |
|   |   |                             |            |   |
| <b>5. General Information</b>   |   |                             |            |   |
| Accident Date   | 21/10/2018  | Inspection Date             | 16/10/2018 |   |
| Survey held at  | 3A AUTOMOBILE PTE LTD<br>BLK 120 LOWER DELTA ROAD<br>#02-15<br>SINGAPORE 169208 |                             |            |   |
| <b>5a. Remarks</b>  |   |                             |            |   |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |   |                             |            |   |



# 3A Automobile Pte Ltd

Office Address : No 120 Lower Delta Road #02-15 Singapore 169208 Tel: 6223 1122 Fax: 6738 6666

## Estimate Report

To : AXA Insurance Pte Ltd  
Tel : 6880 4625  
Fax : 6880 5501  
Email : [motor\\_survey@axa.com.sg](mailto:motor_survey@axa.com.sg)

Vehicle Number: GBG 2809 K  
Make and Model: TOYOTA HIACE 3.0  
Date Of Accident: 11-10-18  
Time Accident: 1415HRS

| Unit | List Items                            | Unit Price  | Prices      |        |
|------|---------------------------------------|-------------|-------------|--------|
| 1    | pc Rear Bumper                        | \$ 374.45   | \$ 374.45   | de     |
| 1    | pc Rear Door                          | \$ 1,712.45 | \$ 1,712.45 | bl     |
| 1    | pc Rear Windscreen Moulding           | \$ 271.60   | \$ 271.60   | ne     |
| 1    | pc Rear Door (Toyota Logo) Chrome     | \$ 121.25   | \$ 121.25   | ne     |
| 1    | pc Rear Door (Toyota Hiace) Sticker   | \$ 132.10   | \$ 132.10   | ne     |
| 1    | pc Rear Door Lock                     | \$ 374.45   | \$ 374.45   | 3.00   |
| 1    | pc Rear Door (Inner Board)            | \$ 381.90   | \$ 381.90   | de     |
| 15   | pcs Rear Door (Inner Board) Clips     | \$ 8.50     | \$ 127.50   | ne     |
| 1    | pc Rear Door Handle Garnish           | \$ 274.45   | \$ 274.45   | ind    |
| 1    | pc Rear Door Lower Lock Assembly      | \$ 255.10   | \$ 255.10   | de     |
| 1    | pc Rear Right Tail Lamp               | \$ 381.90   | \$ 381.90   | X 1.00 |
| 1    | pc Rear End Panel                     | \$ 581.10   | \$ 581.10   | bl     |
| 1    | pc Rear Right Panel (Below Tail Lamp) | \$ 231.35   | \$ 231.35   | de     |
| 2    | pc Rear Bumper Bracket (L/R)          | \$ 141.45   | \$ 282.90   | 7.00   |
| 2    | pcs Rear Bumper Retainer (L/R)        | \$ 132.25   | \$ 264.50   | ne     |
| 1    | pc Rear Door Lock Catch (Below)       | \$ 274.75   | \$ 274.75   | de     |
| 12   | pc Rear Bumper Clips                  | \$ 8.00     | \$ 96.00    | ne     |

S/Total: \$ 6,137.75

Less 20% \$ (1,227.55)

|   |                              |           |           |        |
|---|------------------------------|-----------|-----------|--------|
| 1 | pc Rear Number Plate + Frame | \$ 40.00  | \$ 40.00  | bl 30  |
| 1 | set Reverse Camera           | \$ 250.00 | \$ 250.00 | X 1.00 |
| 1 | set Reverse Sensor           | \$ 200.00 | \$ 200.00 | ne     |

\$ 5,400.20

|  |  |             |             |            |
|--|--|-------------|-------------|------------|
|  | To Provide Skill Labour & Material to do Surface Treatment / Epoxy Treatment and to Respray with 2K Paint on the Affected Areas & Components with Oven Spray Booth Facilities  | \$ 1,100.00 | \$ 1,100.00 | 600        |
|  | To Remove & Replace the Damaged Parts as Listed Above, including Reinstallments of necessary Attachments & Fittings to Facilitate Repairs; Jack, Panel Beat & Reshape the Affected Parts & Components, Correct & Realign the Necessary Parts | \$ 900.00   | \$ 900.00   | 700<br>600 |
|  | To Remove & Replace the Rear Windscreen and Tested for water leaking   | \$ 500.00   | \$ 500.00   | 120        |

Total

\$ 7,900.20

Regards,

3A Automobile Pte Ltd  
Person to contact : Johnny / Bowie  
Mobilephone : 9786 8677 / 6223 1122

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Tan Jia 97495749  
- WP  
16/10/18 @ 450pm  
6 days  
Resurvey after repair  
[sur@lkkauto.com](mailto:sur@lkkauto.com)



## MANDATE IA (S8M00Z2I)

Type

🔗 Question

Message

Liability: Insured involved in 3 vehicle chain collision insured was the 2nd vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$4,550.00 Loss of Use: \$510.00 (6days x \$85) LTA Search: \$2.00 Total: \$5,062.00 Immediate Advice with Mandate and relevant document uploaded for your easy reference. Please kindly let us have your approval / instruction if any.  
Thank you - Asher Sng (18/04/2019)

Reply



## Re:MANDATE IA (S8M00Z2I)

Type

🔔 Question

Message

PLS PROCEED AS PROPOSED

Reply

## ◀ Service Request Details

Claim

S8M00Z2I

Reference

None 

Loss Date

October 11, 2018

Request Date

October 15, 2018

Due Date

October 22, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

15/10-2018 @ 3:59pm  
Bowie veh not in

### Actions

Next Step

Agree to perform service

### Vehicle Information

Incident Vehicle Registration #

GBG2809K

Make

TPVD TOYOTA

## Model

HIACE-3.0 D TURBO 5 DR (M)

## Service Address

...

## Primary Contact/Insured

CHUA KHENG HWEE FOOD TRADING  
12, WAN LEE ROAD, 627944, Singapore  
68420766  
CONTACTUS@INSMART.SG

## Claim Handler

CHAN Kian Chuan  
6568804269  
kianchuan.chan@axa.com.sg

## Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)





## 3A Automobile Pte Ltd

No 120 Lower Delta Road #02-15 Cendex Centre S 169208 Tel: 6223 1122 Fax: 6738 6666

Our Ref: AXA/OCT18/2809

Your Ref: CC4/ASM18018812/T1eb3

23<sup>rd</sup> Jan 2019

AXA Insurance Singapore Pte Ltd

8

Shenton Way

#24-01

Singapore 068811

Attn: Claims Manager

**WITHOUT PREJUDICE**

Dear Sirs

**ACCIDENT INVOLVING VEHICLES NO. GBG 2809 K AND GBF 8212 Y ALONG  
PAYA LEBAR FLYOVER ON 11/10/2018**

We act for BKW Rent A Car Pte Ltd, the owner of motor vehicle no. GBG 2809 K.

We are instructed that you are the insurer for vehicle GBF 8212 Y. We are instructed that the said accident was caused by the negligence of your insured driver.

On a without prejudice basis, we quantify our client's claim as follow: -

|     | <u>Description of Items</u>           | <u>Amount</u>      |
|-----|---------------------------------------|--------------------|
| (1) | Cost of repair                        | \$ 4,550.00        |
| (2) | Loss of Use (\$85 per day for 6 days) | \$ 510.00          |
| (3) | GIA Search Fees                       | \$ 2.00            |
|     | <b>Total:</b>                         | <b>\$ 5,062.00</b> |



## **3A Automobile Pte Ltd**

No 120 Lower Delta Road #02-15 Cendex Centre S 169208 Tel: 6223 1122 Fax: 6738 6666

Our Ref: AXA/OCT18/2809

Your Ref: CC4/ASM18018812/T1eb3

23<sup>rd</sup> Jan 2019

AXA Insurance Singapore Pte Ltd

We enclose herein: -

- (1) GIA report of GBG 2809 K;
- (2) Copy of GIA Search and Receipt of GBF 8212 Y;

Please make payment payable to 3A Automobile Pte Ltd.

Please let us hear from you within the next seven (7) days.

Yours faithfully

c.c.client



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

31 JAN 2019

**CHUA KHANG HWEE FOOD TRADING**  
12 WAN LEE ROAD  
SINGAPORE 627944

Dear Sir/ Mdm

**OUR REF : CC4/ASM18018812/T1eb3**  
**YOUR REF : GBF 8212Y**  
**ACCIDENT INVOLVING GBF 8212Y AND GBG 2809K ALONG PIE TWDS TUAS**  
**(BEFORE KPE EXIT) ON 11/10/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s 3A AUTOMOBILE PTE LTD acting on behalf of the owner of GBG 2809K against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties, where your vehicle was involved in a three (3) vehicle chain collision your vehicle was the 2<sup>nd</sup> vehicle that rear ended the Third Party Vehicle GBG 2809K we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

# LETTER OF AUTHORITY & INDEMNITY

To: 3A Automobile Pte Ltd  
Tel: 6223 1122 Fax: 6738 6666

RE: ACCIDENT INVOLVING VEHICLE NO. G8G 2809 K AND G8F 8212 Y  
AT PAYA LEBAR FLYOVER ON 11/10/2018

1. I/We BKW RENT A CAR PTE LTD NRIC No.: 200106276 D  
of 120 LOWER DELTA ROAD # 03-15 LENVEX CENTRE S (169208) the owner of  
vehicle no. G8G 2809 K hereby instructs and authorise you to commence repairs to the said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal suits is not successful or is dismissed for whatever reason, I/we understand and agree that I/we shall be personally liable to bear the legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on my/our behalf.
5. In the event that I/we am/are required to attend at my/our solicitor's office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any judgment or settlement is not honored or satisfied by the third party, I/we authorize you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us.
7. If for whatever reason, my/our insurer reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make and offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8. I/We shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay or receive any monies due to this claim.

My/Our insurers is/are ALG ASIA PACIFIC INSURANCE PTE LTD  
Policy No. 999994898/100829615 Excess \$1500 Expiry Date 15/11/2018

Date this 12 day of 001 (month) 2018 (Year)

Owner(s) signature  
(Company Stamp, if applicable)





redefining / insurance

CLAIM REF : S8M00Z21  
INSURED : CHUA KHANG HWEE FOOD TRADING

DISCHARGE VOUCHER

We/I [BKW RENT A CAR PTE LTD, NRIC NO. 200106276D] hereby agree to accept the sum of [FIVE THOUSAND AND SIXTY TWO ONLY.] [S\$5,062.00] to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property and all costs and expenses that we/I have or may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [GBF 8212Y] as a result of an accident at [PAYA LEBAR FLYOVER] on [11/10/2018] of which we/I were/was the hirer/owner/driver/pillion/Passenger/ insurer of motor vehicle [GBG 2809K].

We/I hereby declare that the said insurer or owner and/or driver of Insured vehicle shall not be liable for all claim(s) whatsoever and whosoever present or future that we/I have or may have against the said Insurer, owner and/or driver of vehicle no. [GBF 8212Y] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [GBF 8212Y]

Dated this 08 day of May 2019

Claimant's Signature : [Signature]  
NRIC no./ Company Stamp : 200106276D  
Occupation/ Business : \_\_\_\_\_  
Address : 120 LOWER DECK ROAD #02-15  
Telephone No. : 6738 7777  
Witness's Name : HO JING XIAN  
Witness's Signature : [Signature]  
Witness's NRIC No. : G1390784L



**3A Automobile Pte Ltd**

120 Lower Delta Road

#02-15 Cendex Centre

Singapore, 169208

ACRA No.: 200101122 Z

Tel: 6223 1122

**Sales Invoice**

| Date       | Invoice No. |
|------------|-------------|
| 02/05/2019 | 19050339    |

**Invoice To**

AXA Insurance Pte Ltd

8 Shenton Way

#24-01

Singapore 068811

| Vehicle Make & Model |     | Vehicle Number |            |
|----------------------|-----|----------------|------------|
|                      |     | GBG 2809 K     |            |
| Description          | Qty | Unit Price     | Amount     |
| FINAL REPAIR COSTS   | 1   | 4,550.00       | 4,550.00   |
|                      |     | <b>Total</b>   | \$4,550.00 |



All cheques must be made payable to 3A Automobile Pte Ltd.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-16-158378

Date of Request: 12/10/2018

Your Ref No:

Online Purchase

3A Automobile Pte Ltd  
120 Lower Delta Road  
#02-15, Cendex Centre  
Singapore 169208

Dear Sir/Madam,

Enquiry Date 12/10/2018

Enquiry By Fan Wei Ni

TP Vehicle No. GBF8212Y

Accident Date 11/10/2018

**Enquiry Result**

| TP Vehicle No. | Insurer               | Period of Insurance   | Insurer Tel. No. |
|----------------|-----------------------|-----------------------|------------------|
| GBF8212Y       | AXA Insurance Pte Ltd | 24/03/2018-23/03/2019 | 6338 7288        |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048560  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-158378

Date of Request: 12/10/2018

Your Ref No:

Online Purchase

3A Automobile Pte Ltd  
120 Lower Delta Road  
#02-15, Cendex Centre  
Singapore 169208

Dear Sir/Madam,

Enquiry Date: 12/10/2018

Enquiry By: Fan Wei Ni

TP Vehicle No: GBF8212Y

Accident Date: 11/10/2018

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

|                   |                      |        |                  |
|-------------------|----------------------|--------|------------------|
| Vehicle No:       | GBF 8212Y (Insd veh) | Model: | TOYOTA HIACE VAN |
|                   | GBG 2809K (TP veh)   |        |                  |
| Date of Accident: | 11/10/2018           |        |                  |

|                       |                                |  |                          |
|-----------------------|--------------------------------|--|--------------------------|
| Global Sum Settlement | : <input type="checkbox"/> Yes | : <input checked="" type="checkbox"/> No |                          |
| Repair Estimate       | : \$                           |  | 7,900.20                 |
| Final Repair Cost     | : \$                           |  | 4,550.00                 |
| Loss of Use           | : \$                           |  | 510.00                   |
| Rental (if any)       | : \$                           |  | 6days at \$85.00 per day |
| LTA / GIA Search Fee  | : \$                           |  | 2.00                     |

|         |      |      |
|---------|------|------|
| Others: | : \$ | 0.00 |
|---------|------|------|

|                      |      |          |
|----------------------|------|----------|
|                      | : \$ |          |
| Final Settlement Sum | : \$ | 5,062.00 |

|   |  |  |  |
|---|--|--|--|
| Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below) |  |  |  |
| A) For Non GIA Registered Workshop:   |  | Agreed Liability <u>100</u> (%)            |  |
| B) For GIA Registered Workshop:   |  | BOLA Applicable: Yes/ No BOLA Scenario No: |  |
| BOLA Liability: _____ (%)   |  | Assessed Liability (*): <u>0</u> (%)       |  |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.                                |  |  |  |
| Remarks<br>_____<br>_____   |  |  |  |

| Payment Instruction: Payee's Breakdown |                       |      |          |
|--|-----------------------|------|----------|
| 1)                                     | 3A AUTOMOBILE PTE LTD | : \$ | 5,062.00 |

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

24/05/2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607196-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18018812/T1eb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: KIAN CHUAN

Date : 24-05-2019



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

|              |            |                |            |
|--------------|------------|----------------|------------|
| Insured Veh. | GBF 8212Y  | Veh. Inspected | GBG 2809K  |
| Policy No.   | GA327079/1 | Coverage (\$)  | 0.00       |
| Claim No.    | S8M0022I   | Excess (\$)    | 0.00       |
| Assign From  |            | Assign Date    | 16/10/2018 |

**2. Vehicle Particulars & Condition**

|              |                   |              |          |
|--------------|-------------------|--------------|----------|
| Make & Model | TOYOTA HIACE VAN  | c.c          | 2982     |
| Engine No.   | HIDDEN            | Year of Reg. | 2017     |
| Chassis No.  | JTFHT02P000217317 | Colour       | SILVER   |
| Odometer     | 50186             | Steering     | IN ORDER |
| Brakes       | IN ORDER          | Modification | NIL      |
| General      | GOOD              |              |          |

**3. Conditions of Tyres**

|                | Size    | Make        | Balance |
|----------------|---------|-------------|---------|
| R/H Front Tyre | 195 R15 | BRIDGESTONE | 6 mm    |
| L/H Front Tyre | 195 R15 | BRIDGESTONE | 6 mm    |
| R/H Rear Tyre  | 195 R15 | BRIDGESTONE | 6 mm    |
| L/H Rear Tyre  | 195 R15 | BRIDGESTONE | 6 mm    |

**4. Description of Damages**

|  |
|--|
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.<br>DAMAGES SEE DETAILS. |
|--|

**5. General Information**

|                |   |                 |            |
|----------------|---|-----------------|------------|
| Accident Date  | 11/10/2018  | Inspection Date | 16/10/2018 |
| Survey held at | 3A AUTOMOBILE PTE LTD<br>BLK 120 LOWER DELTA ROAD<br>#02-15<br>SINGAPORE 169208 |                 |            |

**5a. Remarks**

|   |
|---|
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|---|

**5b. Estimate Days of Repair**

|                                     |                |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 6 Working Days |
|-------------------------------------|----------------|



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBG 2809K

| Qty                         | Description of Parts  | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|---|---------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b> |   |               |                           |                   |
| 1                           | REAR BUMPER (CONSISTENT)  | DEFORMED      | 374.45                    | 374.45            |
| 1                           | REAR DOOR (CONSISTENT)  | BENT          | 1,712.45                  | 1,712.45          |
| 1                           | REAR WINDSCREEN MOULDING (CONSISTENT)   | NECESSARY     | 271.60                    | 271.60            |
| 1                           | REAR DOOR (TOYOTA LOGO) CHROME (CONSISTENT)   | NECESSARY     | 121.25                    | 121.25            |
| 1                           | REAR DOOR (TOYOTA HIACE) STICKER (CONSISTENT)   | NECESSARY     | 132.10                    | 132.10            |
| 1                           | REAR DOOR LOCK (CONSISTENT)   | NOT NECESSARY | 374.45                    | -                 |
| 1                           | REAR DOOR (INNER BOARD) (CONSISTENT)  | DEFORMED      | 381.90                    | 381.90            |
| 15                          | REAR DOOR (INNER BOARD) CLIPS @\$8.50 (CONSISTENT)  | NECESSARY     | 127.50                    | 127.50            |
| 1                           | REAR DOOR HANDLE GARNISH (CONSISTENT)   | CUT           | 274.45                    | 274.45            |
| 1                           | REAR DOOR LOWER LOCK ASSEMBLY (CONSISTENT)  | BENT          | 255.10                    | 255.10            |
| 1                           | REAR RIGHT TAIL LAMP (CONSISTENT)   | NOT NECESSARY | 381.90                    | -                 |
| 1                           | REAR END PANEL (CONSISTENT)   | BENT          | 581.10                    | 581.10            |
| 1                           | REAR RIGHT PANEL (BELOW TAIL LAMP) (CONSISTENT)   | DEFORMED      | 231.35                    | 231.35            |
| 2                           | REAR BUMPER BRACKET (L/R) @\$141.45 (CONSISTENT)  | NOT NECESSARY | 282.90                    | -                 |
| 2                           | REAR BUMPER RETAINER (L/R) @\$132.25 (CONSISTENT)   | NECESSARY     | 264.50                    | 264.50            |
| 1                           | REAR DOOR LOCK CATCH (BELOW) (CONSISTENT)   | BENT          | 274.75                    | 274.75            |
| 12                          | REAR BUMPER CLIPS @\$8.00 (CONSISTENT)  | NECESSARY     | 96.00                     | 96.00             |
|                             | LESS 20% DISCOUNT   |               | -1,227.55                 | -1,019.70         |
|                             |   |               | 4,910.20                  | 4,078.80          |
| <b>SPECIAL NETT ITEMS</b>   |   |               |                           |                   |
| 1                           | REAR NUMBER PLATE +FRAME (SN) (CONSISTENT)  | BENT          | 40.00                     | 30.00             |
| 1                           | SET REVERSE CAMERA (SN) (CONSISTENT)  | NOT NECESSARY | 250.00                    | -                 |
| 1                           | SET REVERSE SENSOR (SN) (CONSISTENT)  | NOT WORKING   | 200.00                    | 200.00            |
|                             |   |               | 490.00                    | 230.00            |
| <b>LABOUR</b>               |   |               |                           |                   |
|                             | TO PROVIDE SKILL LABOUR & MATERIAL TO DO SURFACE TREATMENT/EPOXY TREATMENT AND TO RESPRAY WITH 2K PAINT ON THE AFFECTED AREAS & COMPONENTS WITH OVEN SPRAY BOOTH FACILITATES. |               | 1,100.00                  | 600.00            |

Report Ref No. CC4/ASM18018812/T1eb3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

| Qty  | Description of Parts  | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|--|---|-----------|---------------------------|-------------------|
|  | TO REMOVE & REPLACE THE DAMAGED PARTS AS LISTED ABOVE,INCLUDING REINSTATEMENTS OF NECESSARY ATTACHMENTS & FITTINGS TO FACILITATE REPAIRS ,JACK,PANEL BEAT & RESHAPE THE AFFECTED PARTS & COMPONENTS ,CORRECT & REALIGN THE NECESSARY PARTS. |           | 900.00                    | 700.00            |
|  | TO REMOVE & REPLACE THE REAR WINDSCREEN AND TESTED FOR WATER LEAKING.   |           | 500.00                    | 120.00            |
|  |   |           | 2,500.00                  | 1,420.00          |
| GRAND TOTAL  |   |           | 7,900.20                  | 5,728.80          |
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) |   |           |                           | 4,550.00          |

Report Ref No. CC4/ASM18018812/T1eb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.


No liability of responsibility whatsoever, in contact or fort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.















Service Request Details

|              |                         |               |                          |
|--------------|-------------------------|---------------|--------------------------|
| Claim        | SAR000231               | Actions       |                          |
| Reference    | CC4/ASM18018812/T1eb3u2 | Next Step     | Wait for Approve Invoice |
| Loss Date    | 11 October 2018         | Next Business |                          |
| Report Date  | 12 Oct 2018 2:15:00 PM  |               |                          |
| Request Date | 15 October 2018         |               |                          |
| Due Date     |                         |               |                          |

|                                 |  |
|---------------------------------|--|
| Vehicle Information             |  |
| Incident Vehicle Registration # | GBC2809K   |
| Make                            | TMVD TOYOTA  |
| Model                           | HIACE 3.0 D TURBO 5 DR (M)   |
| Service Address                 |  |
| Primary Contact/Insured         |  |
|                                 | CHUA KHENG HWEE FOOD TRADING<br>12, WAN LEE ROAD, #27944, Singapore<br>68420766<br>CONTACTUS@INSMARTSG |
| Claim Handler                   |  |
|                                 | CHAN Kian Chuan<br>#561804269<br>kianchuan.chan@axa.com.sg   |

Additional Instructions

| Messages  | Invoices | History                       | Documents                            | Assessment       | Metrics | Notes |
|---|----------|-------------------------------|--------------------------------------|------------------|---------|-------|
| Document Type <div>Document SubType</div>   |          |                               |                                      |                  |         |       |
| <div>+ Upload Documents</div>   |          |                               |                                      |                  |         |       |
| NAME  | TYPE     | SUB-TYPE                      | AUTHOR                               | DATE<br>UPLOADED |         |       |
|  LKKInvoice1.pdf | Invoice  | Surveyor/ Assessor<br>expense | LKK AUTO CONSULTANTS PTE<br>LTD (TP) | 27 May 2019      |         |       |

| NAME  | TYPE                       | SUB-TYPE                         | AUTHOR                            | DATE<br>UPLOADED |
|---|----------------------------|----------------------------------|-----------------------------------|------------------|
|  payment Breakdown.pdf               | Forms / Claim Documents    | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 May 2019      |
|  LOD.pdf                             | Forms / Claim Documents    | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 May 2019      |
|  LKK Inspection.pdf                  | Forms / Claim Documents    | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 May 2019      |
|  LKK Adjustment La.pdf               | Forms / Claim Documents    | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 May 2019      |
|  GIA SEARCH.pdf                      | Forms / Claim Documents    | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 May 2019      |
|  DISCHARGE VOUCHER.pdf               | Forms / Claim Documents    | Satisfaction / Discharge Voucher | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 May 2019      |
|  AUTHORISATION TO ACT FORM.pdf       | Forms / Claim Documents    | POA / Authority Letter           | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 May 2019      |
|  WORKSHOP INVOICE.pdf                | Invoice                    | Regular                          | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 May 2019      |
|  LETTER TO OI.pdf                    | Letters and Correspondence | Policy Holders / Insured         | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 May 2019      |
|  LKK Resurvey Photo.pdf             | Reports & Statement        | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 18 April 2019    |
|  LKK Survey Photo.pdf              | Reports & Statement        | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 18 April 2019    |
|  Immediate Advice with Mandate.pdf | Forms / Claim Documents    | Assessment                       | LKK AUTO CONSULTANTS PTE LTD (TP) | 18 April 2019    |
|  LTA IMIT COE Relate Details.pdf   | Reports & Statement        | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 18 April 2019    |
|  TP ESTIMATE- MARKED.pdf           | Reports & Statement        | Estimate / Quotation             | LKK AUTO CONSULTANTS PTE LTD (TP) | 19 October 2018  |

| NAME   | TYPE                          | SUB TYPE   | AUTHOR                | DATE<br>UPLOADED   |
|--|-------------------------------|------------|-----------------------|--------------------|
|  GDC200WK TP GIA.PDF                                    | Reports & Statement           | GIA Report | RATAN BHOSALE Pragati | 15 October<br>2018 |
|  EMAIL RECEIVED FROM WORKSHOP WITH TP GIA<br>REPORT.mpg | Letters and<br>Correspondence | Workshop   | RATAN BHOSALE Pragati | 15 October<br>2018 |
|  GBF5212Y INSD GIA.PDF                                  | Reports & Statement           | GIA Report | RATAN BHOSALE Pragati | 15 October<br>2018 |