

PC 708

INS CASE OWNER:

Peter
[Signature]

CCP/AXA1801

8801, H Fobbs
LKK:
EDAC:

Surveyor:

NH2

DOI:

ASSIGNMENT

15/10/18

Date / Time:

Registered in Merimen:

16/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHO 4 35M

Name of Insured:

TERRIS - CBS SERVICES P/L

Insured Tel No.:

61500

HP:

D.O.A:

17/10/18

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: HONG WEE JAY

Driver Tel No.:

(VA: YES / NO)

Claim No.:

SEMOURT 95MS

Policy No.:

17/168050

Make / Model:

Renault

Place of Accident:

UNKNOWN WEST ST 04

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final? Yes / No

SHO 9913



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMART



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

17/10/18
version

SHO 9913 - Y

SHO 4 35M - Y

Smart claim

- OIWP

23/10/18

How to Repair ✓

Attch copy photo ✓

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call OT:	23/10/18 email
After call 1st to OT:	version
Documentation Check List: Handler Typist	
Notification 1st (if non-pickup)	
After call 1st to OT:	✓
Authorisation To Act:	✓
Release Voucher:	✓
Final Repair Bill:	✓
Car Rental Invoice:	✓
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	✓
LOD:	✓
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE

Date/Time:

1/3/2019

Sent By:

CPK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 998.73

(2 days) Reduction:

66.07

%

Email

Call

FINAL SETTLEMENT

Date/Time:

6/5/2019

Confirm with:

Lee Gek

Confirm by:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

SS 998.73

UIIOW ended TP vehicle

Loss of Rental (LOR):

SS 483.64

(4 days) X

\$120.91

Loss of Use (LOU):

SS -

15

x days

Loss of Income (LOI):

SS 310.00

(580.00 x 4 days)

LOR only

LOU only

LOI only

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

LOI + LOU

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

Total:

SS 1,800.00

Global Sum-SS: 1,800.00

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Email

Call

Payee 1:

SS 1,800.00

Name 1:

SMART TAXIS PTE LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

COPY SENT
17/11/18

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: \$350.00

REF:

AXA

TAX/10/18/2058

Surveyor: N92

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

XXX

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 100% % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHR 9915 Yr Regn: 12 DEC 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIMS HYBRID cc 1798

Colour: MARON A/C: Insur. d / Std / NI / NA

Sp. Reading: 98, 125 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: J1PKB3Fu303576128

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195 / 65 R15

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FAUKEN

Front R/Bal. 5 mm

Rear R/Bal. 6 mm

L/Bal. 5 mm

D.O.A. 13/10/18 U.O.I. 15/10/18

Survey held at SMRT WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Plr 9915 (Kul/944/64 / 66.07%) AXA PIP

Date/Time, File Pass to?

☐ : Preli. Report

1) Date/Time, File Return to?

☐ : Final Report

2) _____

Report Format :

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

} \$ + RS. \$

} Photos

} Others

TOTAL

15/10/18

INS. CASE OWNER:

Peter
Lapina

CCP/AXA1801

8821, H. Webb
EKK
EDAC

Surveyor:

NAZ

DOI:

ASSIGNMENT

15/10/18

Date / Time:

Registered in Meriton:

16/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHO 4 35M

Name of Insured:

Tennis - CBS SERVICES P/L

Insured Tel No.:

615000

HP:

D.O.A.:

17/10/18

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: HENRY WEBB 34

Driver Tel No.:

(V/L) YES / NO

Claim No.:

SEMOURT 95M

Policy No.:

VX/168050

Make / Model:

Renault

Place of Accident:

UNKNOWN WEST ST 04

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SHO 9910



INSRS:
WSP:
Tel:
Liability:
RMKS:

SMART



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

14/10/18

version

Smart claim

- OIWP

23/10/18

How to Rear

After repair photo

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call OI	23/10/18 email
After call 1st to OI	email
Documentation Check List: Handler	Typist
Notification 1st (if non-pickup)	
After call 1st to OI	<input checked="" type="checkbox"/>
Authorisation To Act	<input checked="" type="checkbox"/>
Release Voucher	<input checked="" type="checkbox"/>
Final Repair Bill	<input checked="" type="checkbox"/>
Car Rental Invoice	<input checked="" type="checkbox"/>
Towing Invoice	
ITA / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	<input checked="" type="checkbox"/>
LOD	<input checked="" type="checkbox"/>
Payment Breakdown Form	
Post-Repair Photos	
Others	

PRELIMINARY ADVICE		Date/Time: 1/3/2019	Sent By: LPK
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS 998.73	(2 days) Reduction:	66.07 %
FINAL SETTLEMENT		Date/Time: 6/3/2019	Confirm with: Lee Gek
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	27
Repair Cost:	SS 998.73		
Loss of Rental (LOR):	SS 483.64	(4 days) x \$120.91	
Loss of Use (LOU):	SS -	(5 x days)	
Loss of Income (LOI):	SS 310.00	(520.00 x 4 days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	<input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input checked="" type="checkbox"/>	(Tick only one)	
GIA/LTA Search	SS -		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost:	SS -		
Total:	SS 1,802.51	Global Sign SS:	1,800.00
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS 1,800.00	Name 1:	SMART TAXIS PTE LTD
Payee 2: (Strike if N.A.)	SS -	Name 2:	
Payee 3: (Strike if N.A.)	SS -	Name 3:	

COPY SENT 17/11/18

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: TP
- 3) Survey fee: \$350.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18018811/Nwb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 16-10-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 435M	Veh. Inspected	SHB 991J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	16/10/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

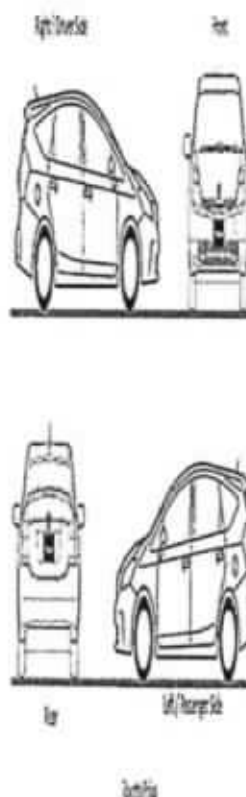
Accident Date	13/10/2018	Inspection Date	15/10/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks



A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Section A - Accident Details

Registration Number	SHB991J
Case Reference Number	TAX/10/16/2058
Registration Date	12/12/17
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	LEE YOKE LIN
Type of Accident	Head to Rear
Accident Date and Time	13/10/18 8:55 AM
Accident Reported Date and Time	13/10/18 10:36 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098303
Special Instruction to ARC, if any	AXA
Prepared Date and Time	13/10/18 4:08 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$676.00	\$200.00
Total Spray Cost	\$378.00	\$200.00
Total Spare Part Cost	\$1,429.37	\$538.73
Total Other Cost	\$460.00	\$60.00
TOTAL COST	\$2,943.37	\$598.73 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	4.0	2.0
Prepared / Adjusted By	Zhi Yang Phua	Naz (LKK) / AXA
ARC / Surveyor Sign Off Date	13/10/2018 4:18 PM	15/10/2018 5:15 PM
Signature		
Remarks	PART BY PART REPAIR. 2 DAYS. CHECK ITEMS PHOTOS. AFTER REPAIR PHOTOS.	

Section C - Quotation and Accident Invoice Details			
Quotation Number	QN-1811-0055	Invoice Number	
Quotation Date	05.11.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates		
Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$675.00	\$200.00
Total Labour	\$675.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$378.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$40.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$460.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159479 13	COVER, RR BUMPER ASSY	1.00	\$423.90	100.00	\$0.00	Replace	Repair X
		52462470 30	PAD, RR BUMPER, RH & LH, 1	0.00	\$3.80	0.00	\$0.00	Replace	Not Given X NN
		52462470 20	PAD, RR BUMPER, RH & LH, 2	0.00	\$3.80	0.00	\$0.00	Replace	Not Given X NN
		52462470 10	PAD, RR BUMPER, RH & LH, 3	0.00	\$3.80	0.00	\$0.00	Replace	Not Given X NN
		52191470 30	SEAL, RR BUMPER ARM, RH & LH	0.00	\$11.00	0.00	\$0.00	Replace	Not Given X NN
		52575470 40	RETAINER, RR BUMPER, RH	0.00	\$112.70	0.00	\$0.00	Replace	Not Given X SUC
		52576470 40	RETAINER, RR BUMPER, LH	0.00	\$111.50	0.00	\$0.00	Replace	Not Given X SUC
		52453470 10	GUARD, RR BUMPER, LOWER	1.00	\$558.30	25.00	\$418.73	Replace	Replace X SUC
		52169470 20	COVER, GUARD RR BUMPER LOWER	0.00	\$14.80	0.00	\$0.00	Replace	Not Given X SUC
		52565479 00	FILLER, RR BUMPER, RH	0.00	\$119.90	0.00	\$0.00	Replace	Not Given X SUC
		52568479 00	FILLER, RR BUMPER, LH	0.00	\$119.90	0.00	\$0.00	Replace	Not Given X SUC
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given X SUC
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace X SUC
Total					\$1,723.40		\$538.73		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

\$538.73
 + \$200.00
 + \$260.00
\$998.73

CONFIRMED PART BY PART REPAIR \$998.73 / 2 DAYS.

H02 LKK
 H1



Case Details

Case Reference Number : TAX/10/16/2058

Company Type : SMRT Taxi Pte Ltd

Insurance Company Name : AXA Insurance

Type of Repair : Accident Repair

Estimation ID : EST-4108-ID

Singapore Pte Ltd

Vehicle Registration Number : SHB991J

Assigned By : Taxi Claims Manager Team

Accident Date and Time : 13/10/2018 12:55 AM

Vehicle Age(In Months) : 10

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spares Part's Cost Detail

BOM Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation				Repair/ Replace	Surveyor Quantity	Surveyor Approval		
					List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)			Surveyor Final Price(\$)	Repair/Replace	
One Time Key In			COVER, RR BUMPER ASSY	1	423.80	423.80	25.00	317.92	Replace	1	0	Repair	* KR
One Time Key In			PAD, RR BUMPER, RH & LH, 1	2	3.80	7.60	25.00	5.70	Replace	0	0	Not Given	* ANN
One Time Key In			PAD, RR BUMPER, RH & LH, 2	2	3.80	7.60	25.00	5.70	Replace	0	0	Not Given	* ANN
One Time Key In			PAD, RR BUMPER, RH & LH, 3	2	3.80	7.60	25.00	5.70	Replace	0	0	Not Given	* ANN
One Time Key In			SEAL, RR BUMPER ARM, RH & LH	2	11.00	22.00	25.00	16.50	Replace	0	0	Not Given	* ANN
One Time Key In			RETAINER, RR BUMPER, RH	1	112.70	112.70	25.00	84.53	Replace	0	0	Not Given	* X SUC
One Time Key In			RETAINER, RR BUMPER, LH	1	111.50	111.50	25.00	83.63	Replace	0	0	Not Given	* X SUC
One Time Key In			GUARD, RR BUMPER, LOWER	1	558.30	558.30	25.00	418.72	Replace	0	0	Check	* ?
One Time Key In			COVER, GUARD RR BUMPER LOWER	1	14.80	14.80	25.00	11.10	Replace	0	0	Not Given	* X SUC
One Time Key In			FILLER, RR BUMPER, RH	1	119.90	119.90	25.00	89.93	Replace	0	0	Not Given	* X SUC
One Time Key In			FILLER, RR BUMPER, LH	1	119.90	119.90	25.00	89.93	Replace	0	0	Not Given	* X SUC
One Time Key In			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Not Given	* X SUC
One Time Key In			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	* / NEL
Total Spares Part Cost								1,429.36			Surveyor Total	120.00	
Lump Sum Discount (%)								0.00			Lump Sum Dis (%)	0	
Final Spares Part Cost								1,429.36			Final Sur Total	120.00	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total:		678.00	200.00	

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR REAR PORTION	576.00	200	
Total:		576.00	200.00	

Spray Coat Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	378.00	200	
Total:		378.00	200.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	NA
2	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40	
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
4	TO WASH AND VACUUM	60.00	0	NA
5	TO REPLACE SUNDRY PARTS	100.00	0	NA
Total:		460.00	60.00	

LKP Auto Consultants hence notify the following:

- To do any follow-up spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Any modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	1,428.36	120.00
Total Labour Cost	676.00	200.00
Total Spray Painting	378.00	200.00
Other	460.00	60.00
Overall Total	2,943.36	580.00
Lump Sum Repair Option		
Lump Sum Total	0.00	580.00
Surveyor Approved Amount		580.00
No of Repair Days*	4	2
Remarks		PART BY PART REPAIR 2 DAYS. CHECK ITEMS PHOTOS AFTER REPAIR PHOTOS.
Surveyor Name		NA
Signature	NAZ LKK 15/10/18 1615 PIP 2 DAYS CHECK ITEMS PHOTOS AFTER REPAIR PHOTOS	NA
Survey Date	15/10/2018	

Save

Clear

Poh Kin (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 6 March 2019 4:42 PM
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: URGENT / REMINDER Re: Accident on 13/10/2018 involving SHB 991J & SHD 435M (AXA's insured) Our Ref: TAX/10/18/2058/lg

Categories: clear

Dear Poh Kin,

We accept your global offer of \$1,800.00. Please let us have your DV. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: 06/03/2019 14:09
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: URGENT / REMINDER Re: Accident on 13/10/2018 involving SHB 991J & SHD 435M (AXA's insured)
Our Ref: TAX/10/18/2058/lg
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM18018811/Nfb3
Your Ref: TAX/10/18/2058/lg

Dear Lee Gek,

We refer to above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our Principal to offer settlement at global sum of **\$1,800.00(all in)** on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 6 March 2019 2:09 PM
To: LeeGek@smrt.com.sg
Cc: Admin A
Subject: RE: URGENT / REMINDER Re: Accident on 13/10/2018 involving SHB 991J & SHD 435M (AXA's insured) Our Ref: TAX/10/18/2058/lg

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM18018811/Nfb3
Your Ref: TAX/10/18/2058/lg

Dear Lee Gek,

We refer to above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our Principal to offer settlement at global sum of **\$1,800.00(all in)** on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Shu Pei (LKKAuto)
Sent: Friday, 22 February 2019 11:14 AM

Poh Kin (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 4 March 2019 8:32 PM
To: Poh Kin (LKKAUTO)
Subject: RE: New message for service request 75225, vehicle number SHB991J
Categories: clear

< Pls proceed DS with quantum as proposed

Type

Question

Message

In view that TP submitted NOA for 2018, we will agree to pay \$80/day for amicable settlement

Reply

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 4 March 2019 4:57 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 75225, vehicle number SHB991J

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Monday, 4 March 2019 1:14 PM
To: CS A Team <cs-a@lkkauto.com>
Subject: FW: New message for service request 75225, vehicle number SHB991J

<< < S8M00Z7Z> IA with mandate uploaded

Type

🔗 Question

Message

Dear Peter, Liability: Insured driver collided into the rear of third party vehicle. Liability is down against our insured. Send letter to OI via E-mail to notify TP claim and excess amount on 23rd October 2018 Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "SMRT Automotive Services Pte Ltd" is as follows: - 1)COR(w/gst) : \$998.73 + 2) Loss of Rental (4days x \$120.91): \$483.64 + 3) Loss of Income (4days x \$80.00): \$320.00 =Total: \$1,802.37 **2days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 01/03/2019

[Reply](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 1/3/2019

Survey Details:

Date of loss	13-Oct-18
Date of appointment	15-Oct-18
Date of survey	15-Oct-18
Location of survey	SMRT Automotive Services Pte Ltd

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHB 991J
Make and Model	Toyota Prius -1798cc
Date of registration	12-Dec-17
Parf Rebate	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	2,943.37
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 538.73
Check items (estimate)	
Labour	\$ 460.00
Total (I/B/I)	\$ 998.73
Lump Sum(if applicable)	\$ -

Number of days for repair	2 days
---------------------------	--------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

LOR 4 DAYS = 2days + weekend +PRI, TP proposed \$80.00 per day for loss of income and provide us a copy of income tax statement on year 2018. we quantify LOI as below: \$31,138.00/ 12= \$2595.00 per month, \$2,595.00/30= \$86.50 per days

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	998.73	
Loss of use	\$	-	
Loss of rental	\$	483.64	(\$120.91 x 4 days)
Loss of income	\$	320.00	(\$80.00 x 4 days)
GIA search fees	\$	-	
Others (medical)	\$	-	
Proposed Total	\$	1,802.37	

Poh Kin (LKKAuto)

Subject: FW: URGENT / REMINDER Re: Accident on 13/10/2018 involving SHB 991J & SHD 435M (AXA's insured) Our Ref: TAX/10/18/2058/lg
Attachments: 10 18 2058.pdf

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Friday, 28 December 2018 5:11 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 13/10/2018 involving SHB 991J & SHD 435M (AXA's insured) Our Ref: TAX/10/18/2058/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$998.73
Loss of Rental	\$604.55 (5 days x \$120.91)
Loss of Income	\$400.00 (5 days x \$80.00)
Total	\$2003.28

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's current income tax proof
- 6) Hirer's Letter of Authorisation

We have notified AXA of PRS on 15/10/2018 at 11.45am and our taxi was surveyed on 15/10/2018 at 5.15pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 23 October, 2018 4:52 PM
To: 'claims@transcab.com.sg'
Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'; Admin A
Subject: ACCIDENT INVOLVING SHD 435M & SHB 991J ALONG JURONG WEST ST 64 ON 13/10/2018 @ 08:05Hrs

Dear Sirs/Mdm

OUR REF : S8M00Z7Z
YOUR REF : SHD 435M

ACCIDENT INVOLVING SHD 435M & SHB 991J ALONG JURONG WEST ST 64 ON 13/10/2018 @ 08:05Hrs

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party. (enclosed TP video)

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- (1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- (2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm or cst@axa.com.sg. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Date: 13/10/2018

Our Ref. No.: Tax/10/18/2058

Letter of Authorisation

I, Chong Yew Chung (NRIC No.: S7082505H) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number S4B991J hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and S4D435M happened on 13/10/2018 along Jurong West St 64 (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

CHONG YEW CHUNG

Signature:

NRIC No.

S7082505H

Tel No.

90703826

Address

Blk 831 Woodlands St 83

#02-13 Spore 730831

AUTHORISATION TO ACT

I/We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 991J** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHB 991J** that was damaged pursuant to the accident which occurred on **13/10/2018** (date) along **Jurong West Street 64** (location) involving vehicle no/s **SHD 435M** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 6 (day) of March (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



redefining / insurance

CLAIM REF : S8M00Z7Z
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We, SMRT Automotive Services Pte Ltd confirm that by letter of authorisation dated 13.10.2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of SMRT Taxis Pte Ltd and the Hirer, Chong Yew Chung of vehicle no. SHB 991J.

Now we SMRT Automotive Services Pte Ltd for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars One Thousand Eight Hundred only (S\$ 1,800.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. (SHD 435M) arising out of an accident with (SHB 991J) on 13.10.2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHD 435M arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of SMRT Taxis Pte Ltd is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHD 435M.

Dated this 6 day of March 2019

Signed by [Signature]
(AUTHORISED SIGNATORY)

Company Stamp [Stamp]

Witness : [Signature]

Name : Tan Lee Guk

I/C No : 91420706F

Address : 60 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6482 3858 Fax: 65 6338 7421
www.smrt.com.sg

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181200024
Date : 03.12.2018
Vehicle No. : SHB991J
Your Ref No. : TAX/10/18/2058
Our Ref No. : 24098303
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)	Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(100.00)	\$ 423.90	\$ 0.00
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	0.00	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.73
COVER, GUARD RR BUMPER LOWER	0.00	\$ 14.80	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , RH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , LH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
Sub-Total					\$ 538.73
Labour					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181200024
Date : 03.12.2018
Vehicle No. : SHB991J
Your Ref No. : TAX/10/18/2058
Our Ref No. : 24098303
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
GRAND TOTAL				\$	998.73

Remark :

Make/Model : PRIUS4
Accident Date : 13.10.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/10/18/2058

From: SMRT Taxis Pte Ltd

Date: 18/10/2018

ACCIDENT INVOLVING SHB 991J AND SHD 435M ON 13/10/2018 ALONG JURONG WEST STREET 64

This is to confirm that the daily rental rate for SHB 991J is \$120.91 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 03/10/2018
Accident End Date : 07/11/2018

Date Generated : 07/11/2018
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
YAX10/18/2058	SHB991J	SMRT Taxis Pte Ltd	TOYOTA	PRUIS4	24090303	13/10/2018 10:38 AM	18/10/2018 11:27 AM

5

Tax Reference No: SXXXX505H
Year of Assessment: 2018
Income Tax
Date: 18 May 2018

NOTICE OF ASSESSMENT ORIGINAL



INLAND REVENUE
AUTHORITY OF
SINGAPORE

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR CHONG YEW CHUNG
831 WOODLANDS ST 83
#02-13
SINGAPORE 730831



\$8/day

55 Newton Road
Revenue House
Singapore 307987
Tel: 1800-356 8300
Website: <http://www.iras.gov.sg>
e-Services: <https://mytax.iras.gov.sg>

1-1

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	29,200.00		29,200.00
EMPLOYMENT	31,138.00		31,138.00
DIVIDENDS	1.00		1.00
TOTAL INCOME	60,339.00		60,339.00
ASSESSABLE INCOME			60,339.00
LESS: PERSONAL RELIEFS			
Earned Income		1,000.00	
Child (QCR)		4,000.00	
Provident Fund/Life Insurance		10,298.00	
TOTAL PERSONAL RELIEFS			15,298.00
CHARGEABLE INCOME			45,041.00
FIRST 40,000.00		550.00	
NEXT 5,041.00 @ 7.00%		352.87	902.87
TAX PAYABLE BY 18 JUN 2018			902.87 DR

Thank you for your contribution towards nation building

SHB991J

\$80/-

1. Your tax assessment is based on information given by you through e-Filing on 12 Apr 2018.

2. Pay your income tax by GIRO to enjoy up to 12-month interest free instalments. If you prefer other modes of payment, please pay the amount stated in this Notice by the due date, even if you object to the assessment.

Your total outstanding income tax balance is shown in the Statement of Account which is attached / will be sent to you shortly.

3. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

NG WAI CHOONG
COMPTROLLER OF INCOME TAX

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD 435M (Insd veh)	Model:	TOYOTA PRIUS HYBRID
	SHB 991J (TP veh)		
Date of Accident:	13/10/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		3,297.40
Final Repair Cost	:	\$		998.73
Loss of Token Sum	:	\$		320.00
Rental (if any)	:	\$		483.64
LTA / GIA Search Fee	:	\$		0.00

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,800.00

Is Third Party Workshop GIA Registered?	[] YES	[X] NO	(Kindly indicate below)
A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)			
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____			
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____ _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	:	\$ 1,800.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

18/03/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18018811/Nfb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:PETER

Date : 18-03-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 435M	Veh. Inspected	SHB 991J
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S8M00Z7Z	Excess (\$)	0.00
Assign From		Assign Date	15/10/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS HYBRID	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU303576128	Colour	MAROON
Odometer	98125	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	5 mm
L/H Front Tyre	195/65 R15	FALKEN	5 mm
R/H Rear Tyre	195/65 R15	FALKEN	6 mm
L/H Rear Tyre	195/65 R15	FALKEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	13/10/2018	Inspection Date	15/10/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 991J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	GUARD ,RR BUMPER ,LOWER (DISC 25%) (CONSISTENT)	SCRATCHED	558.30	418.73
2	PIXEL STICKER @\$60.00 (SN) (CONSISTENT)	NECESSARY	120.00	120.00
2	PAD ,RR BUMPER ,RH & LH, 1 (CONSISTENT)	NOT NECESSARY	3.80	-
2	PAD ,RR BUMPER ,RH & LH, 2 (CONSISTENT)	NOT NECESSARY	3.80	-
2	PAD ,RR BUMPER ,RH & LH, 3 (CONSISTENT)	NOT NECESSARY	3.80	-
2	SEAL ,RR BUMPER ARM ,RH&LH (CONSISTENT)	NOT NECESSARY	11.00	-
1	RETAINER ,RR BUMPER ,RH (CONSISTENT)	SERVICEABLE	112.70	-
1	RETAINER ,RR BUMPER ,LH (CONSISTENT)	SERVICEABLE	111.50	-
1	COVER ,GUARD RR BUMPER LOWER (CONSISTENT)	SERVICEABLE	14.80	-
1	FILLER ,RR BUMPER ,RH (CONSISTENT)	SERVICEABLE	119.90	-
1	FILLER ,RR BUMPE ,LH (CONSISTENT)	SERVICEABLE	119.90	-
1	SENSOR REVERSE (CONSISTENT)	SERVICEABLE	180.00	-
1	COVER ,RR BUMPER ASSY (CONSISTENT)	TO REPAIR SEE LABOUR	423.90	-
			1,783.40	538.73
LABOUR				
	PANEL BEATING & BODY WORK INCLUSIVE OF THE REPAIR OF COVER ,RR BUMPER ASSY .		✓ 676.00	200.00
	SPRAY PAINT.		✓ 378.00	200.00
	TO CHECK WIRING AND SYSTEM FUNCTION.	NOT NECESSARY	✓ 80.00	-
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		✓ 100.00	40.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		✓ 120.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	✓ 60.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	✓ 100.00	-
			-	-
			-	-
			-	-
			1,514.00	460.00
GRAND TOTAL			3,297.40	998.73
RECOMMENDED COST OF REPAIRS				998.73

Report Ref No. CC4/ASM18018811/Nfb3q2



Report Ref No. CC4/ASM18018811/Nfb3q2

A handwritten signature in black ink, appearing to be 'NH'.

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

A handwritten signature in black ink, appearing to be 'Ho Leong Chuan'.

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

30400272

Reference

CCA/ASM18018811/NR352

Loss Date

13 October 2018

Report Date

15 Oct 2018 12:58:22 PM

Request Date

31 January 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SHB991J

Make

THVD TOYOTA

Model

PRIUS TAXI-1.8 (A)

Service Address

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

WANG Peter
peter.wang@aia.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

NON-REPORTED

Document Type

Document SubType

Upload Documents

Document Type

Document SubType

NAME

TYPE

SUB-TYPE

AUTHOR

DATE UPLOADED



Accident Statement

Reports & Statement

Invoice

Surveyor/ Assessor expense

20 March 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP LOO_SHB 991.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	1 March 2019
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2018
 PRI EMAIL FROM WORKSHOP WITH TP GLA.mpg	Forms / Claim Documents	Others	KUMAR Shalendra	15 October 2018