

INS. CASE OWNER:

CC 4 / LPC1801 8803, R1 p63n2

LKK:

IDAC:

Surveyor:

Rasul

DOI:

ASSIGNMENT

22/10/18

Date / Tin

15/10/18

Registered in Meritum:

Pre-assign / CCU / FTE

YL 6332T



Insured Vehicle No.

Name of Insured

only home garage

Insured Tel No.

HP:

97900000

Excess Sec II :SS

D.O.A:

11/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

only 41 years

Driver Tel No.:

(VLE YES / NO)

Claim No.

18/18/18/1805/010000

Policy No.

180005000522

Make / Model:

Toyota

Place of Accident:

mainly west st br

OI GIA REPORT:

YES

NO

TP GIA REPORT: YES

NO

Insured Liability:

%

Final ? Yes / No

SL55447T



INSRS:

WSP:

Tel:

Liability:

RMKS:

main



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

2/10/18
LAT

12/10/18

8/2/19

24-19

13/6/19

SL55447T - x

YL 6332T - x

QID reversed cut from parking lot & hit up.

File pass to # type madele

QID WAS AT FAULT WHILE REVERSING INTO TP VEHICLE

ORIGINAL DV AND INVOICE SENT TO LONPAC BY TP

SETTLED WITH TP AND PASS TO LSP TO CLOSE

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call OI	
After call 1st to OI	
Documentation Check List:	Handler Typist
Notification 1st (if non-pickup)	
After call 1st to OI	
Authorisation To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	
Towing Invoice	
LTA / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	
LOD	
Payment Breakdown Form	
Post-Repair Photos	
Others	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	\$5	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	Agreed / (Assessed) BOLA S/N No.:	24(a)
Repair Cost:	\$1765.50	\$5	882.75
Loss of Rental (LOR):	\$428	\$5	214.00
Loss of Use (LOU):	\$5	(5 x days)	
Loss of Income (LOI):	\$5	(5 x days)	
LOI only	<input checked="" type="checkbox"/>	LOU only	<input type="checkbox"/>
GIA/LTA Search	\$5	2.00	
Medical:	\$5		
Disbursement:	\$5	(e.g. Tow/ Independent)	
Legal Cost:	\$5		
Total:	\$5	1092.75	Global Sum \$5: 1800.00 (20.7)
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$5	1800.00	Name 1: MOVA Automotive Ac Ltd
Payee 2: (Strike if N.A.)	\$5		Name 2:
Payee 3: (Strike if N.A.)	\$5		Name 3:

REF: LPC

8243E

Cue KIRY: 2019 / JNW

ASSIGNMENT

From:

Date:

22/10/2018

Veh No:

SLS 5947T

Yr Regn:

2009 / JNW

Estimated Cost:

Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To Inspect Vehicle No:

SLS 5947T

Make:

Mazda 2 AT R

C.C.

1498

at Workshop m/s

Mova Automotive

Colour:

Black

A/C:

Insured / Std / NI / NA

of Blk 1008, 3rd Meruh Lane 3 # 01-04

Sp. Reading:

122567

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

JM 006107190127045

Claims No.

Gen. Cond: Good / ☒ Fair / ☐ Poor / ☐ Burnt

Sum Insured:

Excess:

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

(Client's Record)

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Make of Veh:

Modi: Nil / ☒ S/Rim / ☐ STD A/Rim or

Tyre Size:

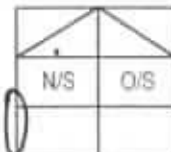
F:

185/60R15

R:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

11k

IDAC Accident Rpt:

Consistent? : Yes or No

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

5

mm

L/Bal.

5

mm

Est. Repairs:

4

days

Res:

Yes or No

D.O.A.

11/10/18

D.O.I.

22/10/18

Lum Sum:

2

%

3 Val:

Yes or No

Survey held at

Mova (FY)

CA / REV / REP. / 24 HRS

1up

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Ust 1600. (Balok 24-44/577)

Date/Time. File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time. File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Report Format:

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

) \$ + RS. \$

) Photos

) Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18018803/pb3		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 16-10-2018		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YL 6332T	Veh. Inspected	SLS 5947T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	16/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/10/2018	Inspection Date		
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 BRI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408953 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC18018803/R1pb3

Date: 23.10.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLS5947T

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.10.2018 at the premises of M/s Mova Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,797.44
Revised Estimate Amount	: S\$	1,090.32
"Check" Items Amount	: S\$	559.52
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Rear Pction



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 8243E

Vehicle Details

Vehicle No.: SL55947T
Vehicle to be Exported: Yes
Intended Deregistration Date: 12 Oct 2018
Vehicle Make: MAZDA
Vehicle Model: MAZDA2 AT R
Primary Colour: Red
Manufacturing Year: 2008
Engine No.: ZY510053
Chassis No.: JM0DE10Y190127045
Maximum Power Output: 77.0 kW (103 bhp)
Open Market Value: \$14,359.00
Original Registration Date: 05 Jan 2009
First Registration Date: 05 Jan 2009
Transfer Count: 2
Actual ARF Paid: \$5,411.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 04 Jan 2019
PARF Rebate Amount: \$2,705.00

Intended COE Rebate Details

COE Expiry Date: 04 Jan 2019
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
QP Paid: \$1,062.00
COE Rebate Amount: \$141.00
Total Rebate Amount: \$2,846.00

The information contained herein is correct as at 12 Oct 2018

OK

11,000
2846

8,154
==

Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:

Block 100B,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel: (65) 6272 3892
Fax: (65) 6270 8314

Co. Reg. 198904033G
GST Reg. M2-0088864-2

Estimate

12/10/2018

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 The Concourse
SINGAPORE 199555.

Attention :- XA025

Page # :- 1

Veh # :- SLS5947T

Veh Model :- MAZDA MAZDA2 AT R

Estimate# :- CK418116

Claim # :-

ACC. Date :- 11/10/18

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

LIST ITEMS :

1.	REAR DOOR STICKER LH <i>new</i>	1	PC	35.80	35.80
2.	REAR DOOR STICKER LH <i>new</i>	1	PC	32.00	32.00
3.	REAR DOOR GLASS WINDOW LH <i>3 X AN</i>	1	PC	324.60	324.60
4.	REAR DOOR POWER WINDOW MOTOR LH <i>3 X AN</i>	1	PC	160.70	160.70
5.	REAR DOOR WINDOW REGULATOR LH <i>3 X AN</i>	1	PC	159.00	159.00
6.	REAR DOOR MOULDING OUTER LH <i>new</i>	1	PC	107.60	107.60
7.	REAR DOOR INNER MOULDING LH <i>3 X AN</i>	1	PC	93.00	93.00
8.	REAR DOOR LOCK LH <i>3 X AN</i>	1	PC	291.00	291.00
9.	REAR DOOR CATCH LH <i>3 X AN</i>	1	PC	53.80	53.80
10.	REAR DOOR HANDLE SMALL LH <i>3 X AN</i>	1	PC	56.00	56.00
11.	REAR DOOR HANDLE BIG LH <i>3 X AN</i>	1	PC	86.00	86.00
12.	REAR DOOR TRIM INNER LH <i>3 X AN</i>	1	PC	286.70	286.70
13.	SIDE SKIRT LH - REPAIR	1	PC		
14.	SIDE SKIRT CLIP LH <i>3 X AN</i>	10	PC	4.80	48.00
15.	REAR DOOR HINGE UPPER LH <i>3 X AN</i>	1	PC	72.80	72.80
16.	REAR DOOR HINGE LOWER LH <i>3 X AN</i>	1	PC	72.80	72.80
17.	REAR DOOR CHECKER LH <i>3 X AN</i>	1	PC	67.00	67.00
18.	REAR FENDER LH - REPAIR	1	PC		
19.	ROCKER PANEL LH - REPAIR	1	PC		
20.	DOOR FRAME LH - REPAIR	1	PC		

LIST TOTAL S\$

1,946.80

20% DISCOUNT S\$

-389.36

1,557.44

SPECIAL NET ITEMS :

1.	REAR ROCKER PANEL SIDE STEP CHROME LH (MAZDA) <i>3 X AN</i>	1	PC	150.00	150.00
2.	REAR DOOR LH MATTE BLACK (STICKER) <i>new</i>	1	PC	300.00	300.00
3.	REAR SIDE SKIRT MATTE BLACK (STICKER) <i>new</i>	1	PC	200.00	200.00

SPECIAL NET TOTAL S\$

650.00

LABOUR :

TO REPAIR SIDE SKIRT LH, DOOR FRAME REAR LH,
ROCKER PANEL LH, REAR FENDER LH, TO REMOVE &
REPLACE ALL ACCIDENT DAMAGED PARTS

TO SPRAY PAINT ON ACCIDENT DAMAGE PARTS

TO REMOVE & REPLACE REAR DOOR LH MECHANISM,
DOOR LOCK & OTHER ATTACHMENT PARTS

TO RUST PROOF ACCIDENT AFFECTED AREAS

TO TINTED REAR DOOR LH WINDOW

LABOUR TOTAL S\$

1,590.00

400 300 700.00
300 600.00
60 60.00
40 40.00
AN X 100.00

Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: **(65) 6476 3333**
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:

Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel: **(65) 6272 3892**
Fax: (65) 6270 8314

Co. Reg. 198904033G
GST Reg. M2-0088864-2

Estimate

12/10/2018

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 The Concourse
SINGAPORE 199555.

Attention :- XA025

Page # :- 1 132886

Veh # :- SLS5947T

Veh Model :- MAZDA MAZDA2 AT R

Estimate# :- CK418116

Claim # :-

ACC. Date :- 11/10/18

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$

3,797.44

GST @ 7 %

265.82

AMOUNT DUE S\$

4,063.26

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before and spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No (legal modification(s)) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date:

Issue

Hp 90010068

4 days

L/s

22/10/18 @ 1555

Resy after review

SUPP * Rear Door RH

#460.50 ✓ BT.

Main Office:
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Block 1038,
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Singapore 159722

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Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
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LIST ITEMS :

1.	REAR DOOR STICKER LH <i>neu</i>	1	PC	35.80	35.80
2.	REAR DOOR STICKER LH <i>neu</i>	1	PC	32.00	32.00
3.	REAR DOOR GLASS WINDOW LH <i>3X</i>	1	PC	324.00	324.00
4.	REAR DOOR POWER WINDOW MOTOR LH <i>?</i>	1	PC	160.70	160.70
5.	REAR DOOR WINDOW REGULATOR LH <i>?</i>	1	PC	159.00	159.00
6.	REAR DOOR MOULDING OUTER LH <i>neu</i>	1	PC	107.60	107.60
7.	REAR DOOR INNER MOULDING LH	1	PC	93.00	93.00
8.	REAR DOOR LOCK LH <i>X</i>	1	PC	291.00	291.00
9.	REAR DOOR CATCH LH <i>X</i>	1	PC	53.80	53.80
10.	REAR DOOR HANDLE SMALL LH <i>X</i>	1	PC	55.00	55.00
11.	REAR DOOR HANDLE BIG LH <i>X</i>	1	PC	86.00	86.00
12.	REAR DOOR TRIM INNER LH	1	PC	286.70	286.70
13.	SIDE SKIRT LH - REPAIR	1	PC		
14.	SIDE SKIRT CLIP LH <i>X</i>	10	PC	4.80	48.00
15.	REAR DOOR HINGE UPPER LH <i>X</i>	1	PC	72.80	72.80
16.	REAR DOOR HINGE LOWER LH <i>X</i>	1	PC	72.80	72.80
17.	REAR DOOR CHECKER LH <i>X</i>	1	PC	67.00	67.00
18.	REAR FENDER LH - REPAIR <i>X</i>	1	PC		
19.	ROCKER PANEL LH - REPAIR <i>X</i>	1	PC		
20.	DOOR FRAME LH - REPAIR	1	PC		

LIST TOTAL S\$

20% DISCOUNT S\$

Parts \$ 960.10

Sntem \$ 250

Labour \$ 800

Total \$ 1810 4/5 40AUS

Supplementary Rear Door LH 1,448.80

\$460.50

1,557.44

SPECIAL NET ITEMS :

1.	REAR DOOR PANEL SIDE STEP CHROME LH (MAZDA) <i>X</i>	1	PC	150.00	150.00
2.	REAR DOOR LH MATTE BLACK (STICKER) <i>cut</i>	1	PC	150	300.00
3.	REAR SIDE SKIRT MATTE BLACK (STICKER) <i>cut</i>	1	PC	100	200.00

SPECIAL NET TOTAL S\$

LABOUR :

TO REPAIR SIDE SKIRT LH, DOOR FRAME REAR LH,
ROCKER PANEL LH, REAR FENDER LH. TO REMOVE &
REPLACE ALL ACCIDENT DAMAGED PARTS

TO SPRAY PAINT ON ACCIDENT DAMAGE PARTS

TO REMOVE & REPLACE REAR DOOR LH MECHANISM,
DOOR LOCK & OTHER ATTACHMENT PARTS

TO RUST PROOF ACCIDENT AFFECTED AREAS

TO TINTED REAR DOOR LH WINDOW

LABOUR TOTAL S\$

Parts \$ 960.10

Supplementary \$ 460.50

\$1420.60 - 20%

\$1136.48 1009.28

Sntem \$ 250

Labour \$ 800 = 2059.28

total 4/5 \$1755 40AUS

1647.42

4/5 - 1650 4days

Main Office:

Mova Building
No. 22, Jalan Klang,
Singapore 159419
Tel: (65) 6476 3333
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www.mova.com.sg

Workshop Dept:

Block 1006,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel: (65) 6272 3892
Fax: (65) 6270 8314

Co. Reg. 198904033G
GST Reg. M2-0088984-2

Estimate

12/10/2018

LONPAC INSURANCE BHD
300 BEACH ROAD
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Attention :- XA025

Page # :- 1 132886

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Estimate# :- CK418116

Claim # :-

ACC. Date :- 11/10/18

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

E. & O/E

NON-TAX AMOUNT S

AMOUNT S\$

3,797.44

GST @ 7 %

265.82

AMOUNT DUE S\$

4,063.26

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before filler spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Resue

Hp 90010068

4 days

L/s

22/10/18 @ 1555

Resy after repair

Hsiao Tong (LKKAuto)

From: Tan Yoong Wei <tanyw@moval.com.sg>
Sent: Saturday, 23 February 2019 11:06 AM
To: Hsiao Tong (LKKAuto)
Cc: Rasul (LKKAuto)
Subject: FINALISE SLS5947T
Attachments: 11022019101721.pdf

Hi Hsiao tong,
Good morning,
Happy new year
Supplementary rear door lh/s

Best Regards,
Tan Yoong Wei
Estimator
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 15 October 2018 9:14 AM
To: Crystal; MT_Claim_SG; assignments@lkkauto.com; Catherine Chong (LKK Auto)
Cc: tanyw@mova.com.sg
Subject: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark
Attachments: RPT.PDF; EST.PDF

10:37am @ 15/10/18
person @ Nabilah
vehicle not in

Without Prejudice

Dear Nabilah

Please liaise with our appointed surveyor, LKK Auto Consultants Pte Ltd for liability and survey.

Dear Catherine/Nivitha

Fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Crystal [mailto:crystal@mova.com.sg]
Sent: Friday, 12 October, 2018 4:43 PM
To: MT_Claim_SG
Cc: tanyw@mova.com.sg
Subject: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

Dear Sir/Mdm,

Kindly assist to advise on officer-in-charge and revert liability.

Thank you.

Best Regards
Nabilah Senin
Claims Officer
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on



sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

Hsiao Tong (LKKAUTO)

From: Crystal <crystal@mov.com.sg>
Sent: Wednesday, 17 October 2018 1:38 PM
To: Hsiao Tong (LKKAUTO)
Cc: tanyw@mov.com.sg; Admin A; assignments
Subject: RE: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark *LKK REF: CC4/LPC18018803/pb3

Dear Hsiao Tong,

Thank you for your reply.

We will arrange survey with Catherine / Nivitha once the vehicle is in.

Thank you.

Best Regards
Nabilah Senin
Claims Officer
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, October 17, 2018 1:08 PM
To: Crystal
Cc: tanyw@mov.com.sg; Admin A; assignments
Subject: RE: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark *LKK REF: CC4/LPC18018803/pb3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystal <crystal@nova.com.sg>

Sent: Wednesday, 17 October 2018 11:25 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: tanyw@nova.com.sg; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

Dear Hsiao Tong,

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards

Nabilah Senin

Claims Officer

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, October 16, 2018 11:29 AM

To: crystal@nova.com.sg

Cc: tanyw@nova.com.sg; Admin A; assignments

Subject: RE: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

Without Prejudice

Hi Crystal,

Thank you for your email.

We are pending for our insured GIA report and will get back to you asap.

By copy to Admin Team,

Kindly assist.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystal <crystal@moval.com.sg>

Sent: Tuesday, 16 October 2018 11:24 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: tanyw@moval.com.sg

Subject: RE: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

Dear Hsiao Tong,

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards

Nabilah Senin

Claims Officer

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

From: Crystal [mailto:crystal@movaa.com.sg]
Sent: Tuesday, October 16, 2018 10:26 AM
To: 'assignments@lkkauto.com'; 'Catherine Chong (LKK Auto)'
Cc: 'tanyw@movaa.com.sg'
Subject: RE: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

Dear Catherine / Nivitha,

Kindly assist to advise on liability of accident.

Thank you.

Best Regards
Nabilah Senin
Claims Officer
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Crystal [mailto:crystal@movaa.com.sg]
Sent: Monday, October 15, 2018 10:48 AM
To: 'assignments@lkkauto.com'; 'Catherine Chong (LKK Auto)'
Cc: 'tanyw@movaa.com.sg'
Subject: RE: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark


Dear Catherine / Nivitha,

Kindly assist to advise on liability of accident.

Thank you.

Best Regards
Nabilah Senin
Claims Officer
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Monday, October 15, 2018 9:14 AM
To: Crystal; MT_Claim_SG; assignments@lkkauto.com; Catherine Chong (LKK Auto)
Cc: tanyw@nova.com.sg
Subject: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

Without Prejudice

Dear Nabilah

Please liaise with our appointed surveyor, LKK Auto Consultants Pte Ltd for liability and survey.

Dear Catherine/Nivitha

Fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Crystal [mailto:crystal@nova.com.sg]
Sent: Friday, 12 October, 2018 4:43 PM
To: MT_Claim_SG
Cc: tanyw@nova.com.sg
Subject: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

Dear Sir/Mdm,

Kindly assist to advise on officer-in-charge and revert liability.

Thank you.

Best Regards
Nabilah Senin
Claims Officer
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 7 May 2019 4:13 PM
To: Suann
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Your Ref: SLS5947T *Our Ref: CC4/LPC18018803/R1pb3 [ACCIDENT INVOLVING YL6332T & SLS5947T ON 11/10/2018]
Attachments: DV_SLS5947T.pdf

WITHOUT PREJUDICE

Dear Suann,

Please duly sign the DV enclosed and return to us for our necessary.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann [<mailto:suann@moval.com.sg>]
Sent: Tuesday, 7 May 2019 3:03 PM
To: Jia Le (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Your Ref: SLS5947T *Our Ref: CC4/LPC18018803/R1pb3 [ACCIDENT INVOLVING YL6332T & SLS5947T ON 11/10/2018]

Dear Jia Le

We accept your offer.

Thank you

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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From: Jia Le (LKK Auto) [<mailto:Jiale@lkkauto.com>]
Sent: Tuesday, 7 May 2019 13:43

To: Suann

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: Your Ref: SLS5947T *Our Ref: CC4/LPC18018803/R1pb3 [ACCIDENT INVOLVING YL6332T & SLS5947T ON 11/10/2018]

WITHOUT PREJUDICE

Dear Suann,

We have our principal instruction to offer at a global sum of \$1,800.00(all-in).

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann [<mailto:suann@moval.com.sg>]

Sent: Tuesday, 30 April 2019 2:24 PM

To: Jia Le (LKK Auto)

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: Your Ref: SLS5947T *Our Ref: CC4/LPC18018803/R1pb3 [ACCIDENT INVOLVING YL6332T & SLS5947T ON 11/10/2018]

Dear Jia Le

Please refer to the confirmation email from your company below.

We does not accept your offer liability at 50%.

We would like to counter propose global sum \$1900/- to close this matter.

Thank you

Best Regards

Suanne Chiu

Claims Asst.Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, October 17, 2018 1:08 PM

To: Crystal

Cc: tanyw@moval.com.sg; Admin A; assignments

Subject: RE: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark *LKK REF: CC4/LPC18018803/pb3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Tuesday, 30 April 2019 13:54

To: Suann

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: Your Ref: SLS5947T *Our Ref: CC4/LPC18018803/R1pb3 [ACCIDENT INVOLVING YL6332T & SLS5947T ON 11/10/2018]

WITHOUT PREJUDICE

Dear Sirs/Mdm,

ACCIDENT INVOLVING YL 6332T & SLS 5947T ON 11/10/2018

We refer to the above matter.

As per our principal instruction, BOLA 24(a) is applicable.

We propose settlement at a global sum of **\$1090.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Workshop Address: Blk 1008, Bukit Merah Lane 3
01-04/06/08
Singapore 159722



"WITHOUT PREJUDICE"

Your Ref : 18/18/18/VC05/021020
Our Ref : SLS5947T / T421018

Date : 30 May 2019



LONPAC INSURANCE BERHAD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555.

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

ACCIDENT INVOLVING SLS5947T & YL6332T ON 11/10/2018 ALONG BLK 523 JURONG WEST ST 52 CAR PARK

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue payment in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Vivian, vivianwkl@moval.com.sg for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, suann@moval.com.sg for all Third Party matters.

Thank you.

Note: Enclosed tax invoice & discharge voucher.

Yours faithfully
For Claims Manager
Claims Department
Tel: 62723892
Fax: 627083149

80%
cc.



Tax Invoice

30/05/2019

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 The Concourse
SINGAPORE 199555.

Attention :- XA025

Page # :- 1 132886

Veh # :- SLS5947T

Veh Model :- MAZDA MAZDA2 AT R

Tax # :- CK630383

JOB # :- T421018

ACC. Date :- 11/10/18

Terms :- C.O.D

Remarks :-

Main Office:
Mova Building
No. 22, Jalan Klang,
Singapore 159419
Tel : (65) 6476 3333
Fax : (65) 6271 5691
www.mova.com.sg

Workshop Dept:
Block 100B,
Bukit Merah Lane 3,
#01-04/06/08/04
Singapore 150722

Tel : (65) 6272 3892
Fax : (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			1,320.00

E. & O.E

AMOUNT S\$ 1,320.00

GST @ 7 % 92.40

AMOUNT DUE S\$ 1,412.40

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

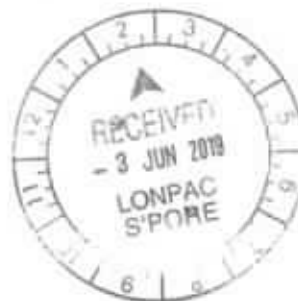
HT

Workshop Address: Blk 1008, Bukit Merah Lane 3
01-04/06/08
Singapore 159722



"WITHOUT PREJUDICE"

Your Ref : 18/18/18/VC05/021020
Our Ref : SLS5947T / T421018
Date : 30 May 2019



LONPAC INSURANCE BERHAD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555.

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

ACCIDENT INVOLVING SLS5947T & YL6332T ON 11/10/2018 ALONG BLK 523 JURONG WEST ST 52 CAR PARK

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue payment in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Vivian, vivianwkl@mov.com.sg for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, suann@mov.com.sg for all Third Party matters.

Thank you.

Note: Enclosed tax invoice & discharge voucher.

Yours faithfully
For Claims Manager
Claims Department
Tel: 62723892
Fax: 627083149

*This is a computer generated letter and does not require a signature.



LONPAC INSURANCE BHD

The acceptance of this offer is
without prejudice to any personal
injury claim/insure's claim/expenses

CLAIM NO : 18/18/18/VC05/021020
DATE : 07 MAY 2019

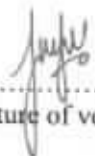
DISCHARGE VOUCHER


I/We, SHAFIE BIN ABU BAKAR confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YL 6332T the sum of Singapore Dollar One Thousand Eight Hundred Only (\$1,800.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YL 6332T and SLS 5947T on 11 October 2018 along BLK 523 JURONG WEST ST 52 CARPARK.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ONG HONG GHEE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **MOVA AUTOMOTIVE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date


.....
Name of vehicle owner /Date

Tax Invoice

30/05/2019

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 The Concourse
SINGAPORE 199555.

Attention :- XA025

Page # :- 1 132886

Veh # :- SLS5947T

Veh Model :- MAZDA MAZDA2 AT R

Tax # :- CK630383

JOB # :- T421018

ACC. Date :- 11/10/18

Terms :- C.O.D

Remarks :-

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			1,320.00

E. & O.E

AMOUNT S\$ 1,320.00

GST @ 7 % 92.40

AMOUNT DUE S\$ 1,412.40

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD



Main Office: Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel: (65) 6476 3333 Fax: (65) 6271 5891 Website: www.mova.com.sg
Workshop: Block 1006, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722. Tel: (65) 6272 3892 Fax: (65) 6270 8314

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SL55947T and (Third Party's Vehicle No.) YL6222T on 11/10/2018 along Blk 523, Tunong West Street 52 carpark

BY THIS POWER OF ATTORNEY, I/We, Shantie bin Abu Bakar, *NRIC/Passport No. S7528242E (Address)* Blk 275B Tunong West Street 25 # 04-107 S(142275)

a company incorporate in Singapore and having its registered office at (Address)* _____ owner of Vehicle Registered No. _____ hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1006 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be *my/our Attorney and in *my/our name(s) and on *my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in MOVA absolute discretion, deem fit.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6. To agree to any settlement at the absolute discretion of MOVA.

I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by * me/us in *my/our own proper person(s) and I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

I/We hereby further declare that the powers and authority hereby conferred shall remain irrevocable.

I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF, I/We have hereunto to set *my/our hand and seal this day 31 of the month of Oct, Year Two Thousand - 20 (18).

Signed, Sealed & Delivered By

Customer's Name: Shantie bin Abu Bakar
NRIC No: S7528242E
Co's Rubber Stamp, where applicable.

Insurer's copy

*delete as appropriate.

Jia Le (LKK Auto)

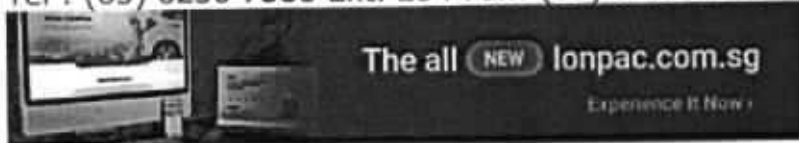
From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 6 May 2019 6:03 PM
To: Jia Le (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Admin A; MT_Claim_SG
Subject: RE: (Seek Mandate) Ref: 18/18/18/VC05/021020 TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark [External General]

Lonpac External - General

Dear Jia Le

Please negotiate and settle up to \$1,800.00 (max).

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Monday, 6 May, 2019 4:35 PM
To: ONG LI LI
Cc: Hsiao Tong (LKKAuto); Admin A; MT_Claim_SG
Subject: RE: (Seek Mandate) Ref: 18/18/18/VC05/021020 TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark [External General]

Dear Li Li,

We have proposed offer at 50% but third party rejected.

They counter proposed global sum at \$1900.00 to close this matter.

Best Regards,
Carlor Chan | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Tuesday, 30 April 2019 11:08 AM
To: Jia Le (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Admin A; MT_Claim_SG
Subject: RE: (Seek Mandate) Ref: 18/18/18/VC05/021020 TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark [External General]

Lonpac External - General

Dear Jia Le

Please start offer at 50% first.

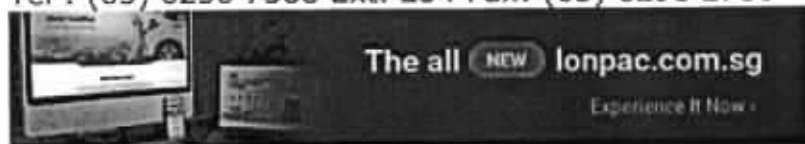
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: ONG LI LI

Sent: Tuesday, 30 April, 2019 9:11 AM

To: 'Jia Le (LKK Auto)'

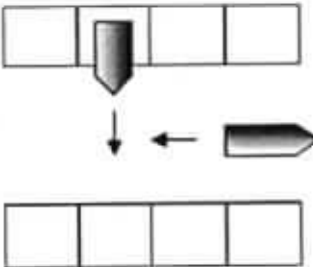
Cc: Hsiao Tong (LKKAuto); Admin A; MT_Claim_SG

Subject: RE: (Seek Mandate) Ref: 18/18/18/VC05/021020 TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark [External General]

Lonpac External - General

Dear Jia Le

Does this scenario fits into the current case?

24.	(a) 	Vehicle X – Reversing in/out of parking lot – Moving in/out of parking lot Vehicle Y – Reversing Reason: Both vehicles should exercise caution	50%	50%
-----	---	--	-----	-----

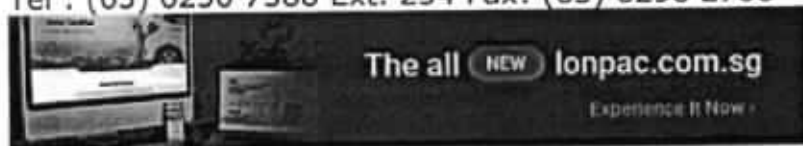
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Tuesday, 30 April, 2019 8:46 AM

To: ONG LI LI

Cc: Hsiao Tong (LKKAuto); Admin A; MT_Claim_SG

Subject: RE: (Seek Mandate) Ref: 18/18/18/VC05/021020 TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark [External General]

Dear Li Li,

TP reported that he had stopped & hit by OID who was reversing out from parking lot.

The damages to TP's vehicle was a bad dent which shows that it was stationary when hit by OI lorry.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 26 April 2019 2:26 PM

To: Jia Le (LKK Auto)

Cc: Hsiao Tong (LKKAuto); Admin A; MT_Claim_SG

Subject: RE: (Seek Mandate) Ref: 18/18/18/VC05/021020 TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark [External General]

Lonpac External - General

Hi Jia Le

Was the TP also reversing at the material time?

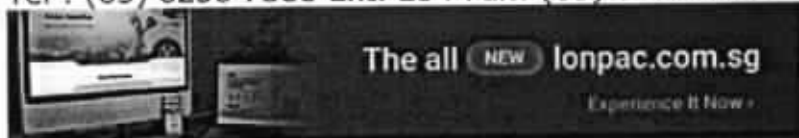
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Friday, 26 April, 2019 11:56 AM

To: ONG LI LI

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: (Seek Mandate) Ref: 18/18/18/VC05/021020 TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

Lonpac Ref: **18/18/18/VC05/021020**

LKK Ref: CC4/LPC18018803/R1pb3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 24/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver collided onto TP vehicle while reversed out from parking lot. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**MOVA AUTOMOTIVE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 1,765.50	\$ 1,765.50
2. Loss of Rental (4days x \$120.00)(w/GST)	\$ 513.60	\$ 428.00(4days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,281.10	\$ 2,195.50

**04days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jjale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 24 October 2018 5:47 PM

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

WITHOUT PREJUDICE

2. Loss of Rental (4days x \$120.00)(w/GST)	\$ 513.60	\$ 428.00(4days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,281.10	\$ 2,195.50

**04days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 24 October 2018 5:47 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLS 5947T at M/s Mova Automotive Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>
Sent: Wednesday, 17 October 2018 11:16 AM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

Dear Shu Pei

Please see attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 16 October, 2018 6:18 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 15 October 2018 10:40 AM
To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 15 October 2018 9:14 AM

To: Crystal <crystal@nova.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: tanyw@nova.com.sg

Subject: Our Ref: 18/18/18/VC05/021020 RE: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

Without Prejudice

Dear Nabilah

Please liaise with our appointed surveyor, LKK Auto Consultants Pte Ltd for liability and survey.

Dear Catherine/Nivitha

Fya

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Crystal [<mailto:crystal@nova.com.sg>]

Sent: Friday, 12 October, 2018 4:43 PM

To: MT_Claim_SG

Cc: tanyw@nova.com.sg

Subject: TP Claim - SLS5947T - DOA : 11/10/2018 - Blk 523 Jurong West St 52 Carpark

Dear Sir/Mdm,

Kindly assist to advise on officer-in-charge and revert liability.

Thank you.

Best Regards



Nabilah Senin

Claims Officer

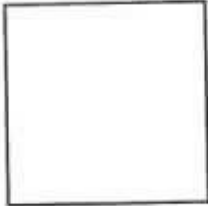
NOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18018803/R1pb3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 19-06-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YL 6332T	Veh. Inspected	SLS 5947T	
Policy No.	Z18VC05000522	Coverage (\$)	0.00	
Claim No.	18/18/18/VC05/021020	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	15/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	MAZDA 2 AT R	c.c	1498	
Engine No.	HIDDEN	Year of Reg.	2009	
Chassis No.	JM0DE10Y190127045	Colour	BLACK	
Odometer	122567	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	MICHELIN	5 mm	
L/H Front Tyre	185/60 R15	MICHELIN	5 mm	
R/H Rear Tyre	185/60 R15	MICHELIN	5 mm	
L/H Rear Tyre	185/60 R15	MICHELIN	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	11/10/2018	Inspection Date	22/10/2018	
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLS 5947T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR DOOR STICKER LH	NECESSARY	35.80	35.80
1	REAR DOOR STICKER LH	NECESSARY	32.00	32.00
1	REAR DOOR GLASS WINDOW LH	NOT NECESSARY	324.60	-
1	REAR DOOR POWER WINDOW MOTOR LH	NOT NECESSARY	160.70	-
1	REAR DOOR WINDOW REGULATOR LH	SERVICEABLE	159.00	-
1	REAR DOOR MOULDING OUTER LH	NECESSARY	107.60	107.60
1	REAR DOOR INNER MOULDING LH	NOT NECESSARY	93.00	-
1	REAR DOOR LOCK LH	BENT	291.00	291.00
1	REAR DOOR CATCH LH	SERVICEABLE	53.80	-
1	REAR DOOR HANDLE SMALL LH	SERVICEABLE	56.00	-
1	REAR DOOR HANDLE BIG LH	SERVICEABLE	86.00	-
1	REAR DOOR TRIM INNER LH	CRACKED	286.70	286.70
1	SIDE SKIRT LH (NPA)	TO REPAIR SEE LABOUR	-	-
10	SIDE SKIRT CLIP LH @\$4.80	NECESSARY	48.00	48.00
1	REAR DOOR HINGE UPPER LH	SERVICEABLE	72.80	-
1	REAR DOOR HINGE LOWER LH	SERVICEABLE	72.80	-
1	REAR DOOR CHECKER LH	NOT NECESSARY	67.00	-
1	REAR FENDER LH (NPA)	TO REPAIR SEE LABOUR	-	-
1	ROCKER PANEL LH (NPA)	TO REPAIR SEE LABOUR	-	-
1	DOOR FRAME LH (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR DOOR RH (ADDITIONAL)	BENT	460.50	460.50
	LESS 20% DISCOUNT		-481.46	-252.32
			1,925.84	1,009.28
<u>SPECIAL NETT ITEMS</u>				
1	REAR ROCKER PANEL SIDE STEP CHROME LH (MAZDA) (SN)	NOT NECESSARY	150.00	-
1	REAR DOOR LH MATTE BLACK (STICKER) (SN)	CUT	300.00	150.00

Report Ref No. CC4/LPC18018803/R1pb3n2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR SIDE SKIRT MATTE BLACK (STICKER) (SN)	CUT	200.00	100.00
			650.00	250.00
	LABOUR			
	TO REPAIR SIDE SKIRT LH, DOOR FRAME REAR LH, ROCKER PANEL LH, REAR FENDER LH. TO REMOVE & REPLACE ALL ACCIDENT DAMAGED PARTS. INCLUSIVE OF THE REPAIR OF SIDE SKIRT LH, REAR FENDER LH, ROCKER PANEL LH AND DOOR FRAME LH.		700.00	400.00
	TO SPRAY PAINT ON ACCIDENT DAMAGE PARTS.		650.00	300.00
	TO REMOVE & REPLACE REAR DOOR LH MECHANISM, DOOR LOCK & OTHER ATTACHMENT PARTS.		80.00	60.00
	TO RUST PROOF ACCIDENT AFFECTED AREAS.		60.00	40.00
	TO TINTED REAR DOOR LH WINDOW.	NOT NECESSARY	100.00	-
			1,590.00	800.00
GRAND TOTAL			4,165.84	2,059.28
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,650.00

Report Ref No. CC4/LPC18018803/R1pb3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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