



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 26/12/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	XB 6604Z (Insd Veh)	Your Ref. No. : DMCPHQ18-005785
	GBB 6745K (TP Veh)	Our Ref. No. : CC4/EQI18018794/Apb3s2
Date of Accident	15/10/2018	

Liability	100%	
Final Repair Cost	: \$ 11,128.00	(W/GST)
Loss of Use	: \$	days
Rental (If any)	: \$ 1,400.00	14 days
Others:	: \$ 2.00	
	: \$	
	12,530.00	
Final Settlement Sum	: \$ 12,530.00	
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1)	PROGRESSIVE CAR CARE PTE LTD	: \$ 12,530.00
		: \$

NUR SHAQILAH  
LKK Auto Consultants Pte Ltd



**PROGRESSIVE**  
CAR CARE PTE LTD

**Progressive Car Care Pte Ltd**

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)

Our Ref: TP 1018-5269

04.01.2019

**EQ Insurance Company Ltd**

5 Maxwell Road #17-00 Tower Block

MND Complex Singapore 069110

**Attn: Motor Claims Department**

Dear Sir,

**ACCIDENT INVOLVING VEHICLE: GBB 6745 K & XB 6604 Z ON 15.10.2018**

We are the authorized repair workshop for the owner of motor vehicle no: **GBB 6745 K** which was involved in the above captioned accident with your insured vehicle: **XB 6604 Z**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	11,128.00
02)	GIA Search Fee	\$	2.00
03)	Reimbursement - Loss of Rental (14 days x \$130/day)	\$	1,820.00
		\$	12,950.00

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / GIA Search Fee Invoice / Rental Invoice No GPLIN0001009

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you  
Yours faithfully

Pei Wen

For Progressive Car Care Pte Ltd

Email : [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ118018794/Aub3

25 OCT 2018

**SKYLINE ENVIRONMENTAL P/L**  
BLK 293D BUKIT BATOK ST 21  
#24-540  
SINGAPORE 654293  
ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING XB 6604Z/ GBB 6745K/ OTHERS ON 15/10/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING  
Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
EMAIL: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. *EQ INSURANCE COMPANY LIMITED*  
*(Motor Claims Dept)*



**PROGRESSIVE**  
CAR CARE PTE LTD

Progressive Car Care Pte Ltd  
(Co. Reg. No. 201006949C)  
Blk 3022A Ubi Road 1 #01-45/ 46 S408716  
T: +65 6741 5336 | F: +65 6741 7208  
E: claims@procarcare.com.sg  
W: www.procarcare.com.sg

Date : 4 January 2019  
Our Ref : TP 1018 - 5269

I / We Rich Dimension Pte Ltd Nic No 200914362R  
Residing at 7030 Ang Mo Kio Avenue 5 #09-98 S 569880 owner of

Vehicle No GBB6745K hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

15/10/18 Along / at PIE (Tuas) will be full and

Final discharge of the claims inclusive of damages, loss of use etc.


SIGNATURE OF OWNER

## Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716  
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg  
GST:201006949C RCB NO:201006949C

M/S : RICH DIMENSION PTE LTD  
7030 ANG MO KIO AVENUE 5  
#09-98 SINGAPORE 569880

TEL: 6570 8378  
ATTN:

Your Ref No: TP 1018-5269  
Claim Type: Third Party  
Accident Date: 15/10/2018  
TP Veh Reg No: XB6604Z

Claim No: EST1504171  
Ref No: PS1503100  
Date: 04 Jan 2019  
Policy No: GA274567/1  
Veh Reg No: GBB6745K  
Make/Model: TOYOTA DYNA 100  
MANUAL 3SEATER  
Chassis No: JTFNT24Y10K400105  
Engine No: 1KD1958932  
Reg. Date: 28/10/2009

### Final Repair Bill GBB6745K

Description	U/Price	Quantity	Cost SS	Amount SS
<b>Spare Parts</b>				
1 TO PROCEED ON LUMP SUM REPAIR	10,400.00	1 JOB	10,400.00	10,400.00
			Total	SS 10,400.00
			Add GST @ 7%	728.00
			Total Amount payable	SS 11,128.00

TOTAL: SINGAPORE DOLLAR ELEVEN THOUSAND ONE HUNDRED TWENTY EIGHT ONLY

For Progressive Car Care Pte Ltd  
PROGRESSIVE CAR CARE PTE LTD  
Blk 3022A Ubi Road 1 # 01-45/46  
Singapore 408716  
Tel: 6741 5336 Fax: 6741 7208  
Email: claims@procarcare.com.sg  
AUTHORISED SIGNATURE



## Invoice

GBB6745K  
RICH DIMENSION PTE LTD  
C/O PROGRESSIVE CAR CARE PTE LTD

Invoice No : GPLIN0001009  
Invoice Date : 30/10/2018  
Due Date : 30/10/2018  
VHA No : 1278  
Referral ID : P028

Description :	Amount
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Rental for	14	Day/s @	\$130	per Day \$	1,820.00
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Vehicle No : GBE4313E

Vehicle Description : Toyota Dyna 150 5MT

Rental Period : 16/10/2018 to 30/10/2018

Total Amount Payable : \$ 1,820.00

# GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807

VHA No: 1278

Invoice No: GPLIN 1009

Hirer's Vehicle No:

UEN: 201505120D

## VEHICLE RENTAL AGREEMENT

<b>HIRER'S PARTICULARS</b>		Vehicle No: GBH 4313E Replace Veh No: G1556745K	
Name: (as in I/C) Athmalingam Rajesh Kannar		Mileage Out: 4016 Mileage Out:	
NRIC / FIN No: 68293939W		Make & Model: TOYOTA DYNA Auto (Manual)	
Address (Res): 7030 Ang Mo Kio Ave 5 #09-98 5(569880)		Out : Date 16/10/2018 Time: 2=30pm	
Name & Address of Employer: Rich Dimension Pte Ltd		HIRE / PERIOD EXPIRY Time:	
Occupation: Driver Driving Exp: 68293939W		NON-WAIVER EXCESS=\$ 2000/2.	
Singapore Driving Licence No: 68293939W		<b>CHARGES</b>	
Issue Date: Date of Birth: 5/6/1987		Daily 14 @ \$ 130 per day \$1820 -	
Tel: (O) (R) HP: 91604591		Weekly @ \$ per week	
<b>ADDITIONAL DRIVER'S PARTICULARS</b>		Monthly @ \$ per month	
Name: (as in I/C)		Hours @ \$ per hour	
NRIC / FIN No:		Extension @ \$	
Address (Res):		Delivery/Collection Service	
Occupation: Driving Exp:		<b>SUB-TOTAL \$</b>	
Singapore Driving Licence No:		<b>PETROL LEVEL</b>	
Issue Date: Date of Birth:		Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
Tel: (O) (R): H/P:		In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
<b>VEHICLE CHECK LIST</b>		Fuel	
INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS		Traffic / Parking Fines	
RIGHT FRONT TOP LEFT		<b>TOTAL CHARGES \$</b>	
MISSING / FAULTY ACCESSORIES / PARTS		Hirer's Signature	
REMARKS:		Additional Driver's Signature	

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

### \*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
30/10/18	11:50	4042			

10/15/2018

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-159330  
Date of Request: 15/10/2018

Your Ref No: Online Purchase

Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1  
#01-45/46  
Singapore 408716

Dear Sir/Madam,

Enquiry Date 15/10/2018  
Enquiry By Soo Leong Keat  
TP Vehicle No. XB6604Z  
Accident Date 15/10/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XB6604Z	EQ Insurance Company Ltd	01/10/2018-30/09/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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10/15/2018

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-159330  
Date of Request: 15/10/2018

Your Ref No: Online Purchase

Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1  
#01-45/46  
Singapore 408716

Dear Sir/Madam,

Enquiry Date 15/10/2018  
Enquiry By Soo Leong Keat  
TP Vehicle No. XB6604Z  
Accident Date 15/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:  
Date:  
☒ GIRO ☐ Cash ☐ Cheque

## Hsiao Tong (LKKAUTO)

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**From:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Sent:** Tuesday, 10 December 2019 2:30 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: <SEEK MANDATE> EQ ref : TBA \*LKK ref : CC4/EQI18018794/Apb3s2  
[ACCIDENT INVOLVING XB6604Z(EQ-OI) / GBB6745K(TP)/ OTHERS ON 15/10/2018]

Dear Hsiao Tong,

Kindly proceed to offer as recommended **\$12,530.00(all-in)**.

Thank you.

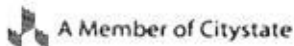
Regards,

Jaime Tay  
Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** 10 December 2019 08:20  
**To:** EQI PRS <EQIPRS@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** <SEEK MANDATE> EQ ref : TBA \*LKK ref : CC4/EQI18018794/Apb3s2 [ACCIDENT INVOLVING XB6604Z(EQ-OI) / GBB6745K(TP)/ OTHERS ON 15/10/2018]

EQ ref : **TBA**  
LKK ref : CC4/EQI18018794/Apb3s2

Dear Sirs/Madam,

### ACCIDENT INVOLVING XB6604Z(EQ-OI) / GBB6745K(TP)/ OTHERS ON 15/10/2018

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.  
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer "**PROGRESSIVE CAR CARE PTE LTD**" at **\$12,530.00(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 26,610.23	\$ 11,128.00
2. Loss of Rental (14days x \$130.00)	\$ 1,820.00	\$ 1,400.00(14days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 28,432.23	<b>\$ 12,530.00</b>

Surveyor recommended 14 days for repair.

Market Value	: \$18,500.00 (est)
LTA Rebate	: \$ 1,940.00 (est)
Nett Value	: \$16,560.00 (est)

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval/instruction.**

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Total Control Panel

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