

15/5/2019

INS. CASE OWNER:

JUL

CC 3 /EQI1801

8787, KLEBB

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

ASSIGNMENT

15/10/18

Date / Time:

15/10/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLK 3550C

Name of Insured:

OWN FOR HEE

Insured Tel No.:

HP: 92345555

Excess Sec II :SS

D.O.A: 12/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

DM181007769

Policy No.:

DM181007769

Make / Model:

Mazda

Place of Accident:

TANJONG KATON TURNING RIGHT INTO JIB LANE

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLK 3550C

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:COBE  
WINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

15/10/18  
KSHSLK 3550C - 12/10/18 (15/10/18) (15/10/18)  
SLK 3550C - 12/10/18  
"PLS assist obtain video footage."7/9/19 - ✓ TP video  
7/9/19 - PLS see UENG  
17/10/19 - file - she put to du

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

KSH 9/9/19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

SS

(Agreed / Assessed)

BOLA S/N No.:

5

If NO or B 28, Ass. Lia:

Repair Cost:

SS 3036.10

Loss of Rental (LOR):

SS 375.57

(3 days)

X4125.19

Loss of Use (LOU):

SS -

(5 - x - days)

Loss of Income (LOI):

SS 150.00

(50 x 3 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

SS 7.49

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 3569.16

Global Sum SS:

3560.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 3560.00

Name 1:

Comfort Design Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT  
18/10/19

(05/11/13)

REF:

Surveyor: Kelvin

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Insp'd Vehicle No: \_\_\_\_\_

at Workshop no/s: \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of Inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No:

SHC 3055 L <sup>3</sup> 14, 218

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai Zonig cc 1580

Colour:

Blue A/C: Insured / Std / NI / NA

Sp. Reading

53694 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KMHC 85 / CVJ410349

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Ignored / Jammed / Leaked / Burnt or

Brake: Ignored / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

R: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / HTSU / PIR / SUMI /

TOYO / YOKO or

Nexa

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

12/10/18

D.O.I.

15/10/18

Survey held at

CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Front n/s

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP # 2502.84 (Ref # 22.24 (77))

EQ

PIP

PIP # 2837.48 (Ref # 38-08 24.19)

Date/Time, File Pass to?



: Prel. Report

1)



: Final Report

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I. (\$ \_\_\_\_\_)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:



: Site Insp (\$ \_\_\_\_\_)



: Interview (\$ \_\_\_\_\_)



: Tech. Invs (\$ \_\_\_\_\_)



: Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

\$ + RS. \$ \_\_\_\_\_

Photos

Others

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQ18018787/K1eb3

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 16-10-2018



Code : EQ1

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLQ 3550C	Veh. Inspected	SHC 3055L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	16/10/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--	--

## 5. General Information

Accident Date	12/10/2018	Inspection Date	15/10/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

member of COMFORTDELGRO

Date/Time: 15.10.2018 13:34 Page : 1

Team: ARC Repair TP(CLSO)1

### JOB CARD

Sales Order:

JC NO.: 305225853

COMER  
IS  
COMER NO.  
RESS  
(R)  
(P)  
OUNT CARD NO.

COMFORT TRANSPORTATION PTE LTD  
7010045  
383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
65508755 (O)

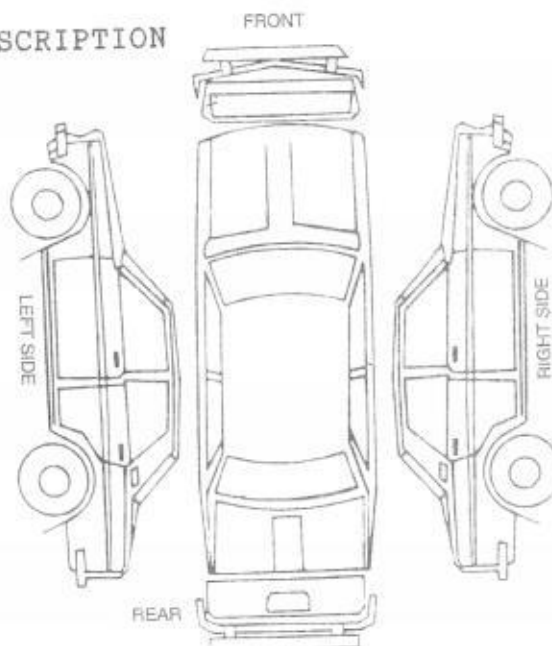
REGN NO.: SHC3055L	MILEAGE
MAKE: HYUNDAI	FUEL E.....1/2.....F
MODEL IONIQ(G2)	DATE/TIME IN 14.10.2018 10:45
YR OF MANU 03.07.2018	TARGET DATE
CHASSIS CODE KMH851CVJU103419	COMPLETION DATE/TIME:

### JOB DESCRIPTION

Accident Date: 12.10.2018  
NATURE: 3P 12.10.2018

S/NO LABOR CODE

### DESCRIPTION



BOOKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Redemption Slip

Exit Pass

No.: SHC3055L LKE

Vehicle No.: SHC3055L

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/EQ118018787/K1eb3

Date: 16.10.2018

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHC3055L**

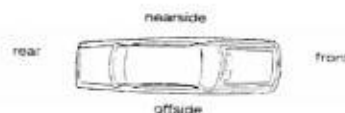
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15.10.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,875.56
Revised Estimate Amount	: S\$	2,490.92
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Front N/S Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 3055L

MAKE :

MODEL : HYUNDAI IONIQ

DATE 15/10/2018 15:01

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille ✓			\$ 1,227.50
	Front Bumper Cover X 14-2			\$ 418.30
	Front Bumper Moulding (LH) ✓			\$ 93.60
	Headlamp (LH) ✓			\$ 1,198.80
	<b>SUB TOTAL</b>			<b>\$ 2,938.20</b>
	<b>LESS 20%</b>			<b>\$ 587.64</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 2,350.56</b>
	Front Number Plate ✓			\$ 25.00
	Front No Plate Trim Cover ✓			\$ 30.00
				<b>\$ 55.00</b>
	<b>Labour Charge</b>			<b>200</b>
	Panel Beating			\$ 220.00
	Spray Painting Charge			\$ 220.00
	Wiring Charge			\$ 30.00
	<b>TOTAL LABOUR</b>			<b>\$ 470.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 2,875.56</b>
<p> <i>Kalin 16/11</i>  <i>15/10/18 1525h</i>  <i>2 Qs.</i>  <i>P/P</i>  <i>Before Paint photo</i> </p> <div> <p> <i>LKK Auto Consultants</i> hence notify the Repairer of the following:            To resurvey before/after spray painting            To display damaged part(s) during resurvey            • Parts prices are subject to confirmation            • Third party survey is on a "Without Prejudice" basis            • No illegal modification(s) is allowed            • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company            Acknowledged by Repairer            Signature:            Date:         </p> </div>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Our Job Ref No 305225853  
Date 19/10/18

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK  
Attn : Mr KALVIN ANG  
Vehicle Reg No. SHC3055L CTPL

Fax :

12.10.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ INS --- SLQ3550C
2. The finalized amount shall be:


(a) Spare Parts after List discount	<u>\$2,417.48</u>
(b) Labour Charges	<u>\$420.00</u>
<b>Total for Part-By-Part Repair Cost</b>	<b><u>\$2,837.48</u></b>
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	<u>                    </u>
<b>Final Lumpsum Repair cost</b>	<u>                    </u>


3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : LIM KWOK ENG  
Tel : 62148316  
Fax : 65468156

Signature :   
Name : Kalvin  
Date : 22/10/18

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:



COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305225853  
REGN NO : SHC3055L  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : IONIQ(G2)  
DATE OF REGN : 03.07.2018  
DATE/TIME IN : 14.10.2018 10:45  
ACCIDENT DATE : 12.10.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 FNPS	NO PLATE(S) W/TRIM COVER	1 N	55.00	0.00	55.00
0002 04-01-0104-2164-G	IONIQVC GRILLE ASSY-RADIA	1 L	1,227.50	20.00	982.00
0003 04-01-0104-2815-G	IONIQVC LAMP ASSY-HEAD LH	1 L	1,198.80	20.00	959.04
0004 04-01-0104-2534-G	IONIQV2 COVER-FR BUMPER#	1 L	418.30	20.00	334.64
0005 04-01-0104-2361-G	IONIQ MOULDING-FRONT BUMP	1 L	108.50	20.00	86.80

SUB-TOTAL : 2,417.48

## JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	200.00
0002 17-01	CHECK ALL LIGHTING	20.00

SUB-TOTAL : 420.00



COMFORTDELGRO ENGINEERING PTE LTD

Date: 18.10.2018

Time: 19:09:42

REPAIR ESTIMATE

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305225853  
REGN NO : SHC3055L  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : IONIQ(G2)  
DATE OF REGN : 03.07.2018  
DATE/TIME IN : 14.10.2018 10:45  
ACCIDENT DATE : 12.10.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 2,837.48

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 3055L

MAKE :

MODEL : HYUNDAI IONIQ

DATE 15/10/2018 15:01

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Radiator Grille <i>cut</i>			\$ 1,227.50	✓
	Front Bumper Cover <i>del.</i>			\$ 418.30	✓
	Front Bumper Moulding (LH) <i>x 2</i>			\$ 93.60	
	Headlamp (LH) <i>horizontal</i>			\$ 1,198.80	✓
	Front Bumper centre upper moulding <i>cut</i>		\$108.50 ✓		
	SUB TOTAL			\$ 2,938.20	
	LESS 20%			\$ 587.64	
	DISCOUNTED TOTAL			\$ 2,350.56	
	Front Number Plate <i>horizontal</i>			\$ 25.00	Nett
	Front No Plate Trim Cover <i>horizontal</i>			\$ 30.00	Nett
				\$ 55.00	
	Labour Charge			\$ 200.00	
	Panel Beating			\$ 220.00	
	Spray Painting Charge			\$ 220.00	200
	Wiring Charge			\$ 30.00	20
	TOTAL LABOUR			\$ 470.00	
	ESTIMATE TOTAL			\$ 2,875.56	

Kalin 1/1/14

15/10/18 15:25hr.

2 days

P/P

Before Paint photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "without prejudice" basis
- No illegal modification is allowed
- Supplementary repairs must be pre-approved and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

2962.36x

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

## Shu Pei (LKKAUTO)

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Thursday, 18 October 2018 10:31 AM  
**To:** Shu Pei (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving SLQ3550C (OI : EQI - DM18HO02769-JG) AND SHC3055L (TP : LKK REF - CC3/EQI18018787/K1eb3) on 12.10.2018  
**Attachments:** SLQ3550C.pdf

Sorry forgot to attach

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
www.eqinsurance.com.sg

 A Member of Citystate

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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Thursday, October 18, 2018 10:27 AM  
**To:** Joel Goh  
**Subject:** RE: Direct Settlement - Accident Involving SLQ3550C (OI : EQI - DM18HO02769-JG) AND SHC3055L (TP : LKK REF - CC3/EQI18018/87/K1eb3) on 12.10.2018

Dear Joel,

No attachment found.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Thursday, 18 October 2018 10:11 AM

To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLQ3550C (OI : EQI - DM18HO02769-JG) AND SHC3055L (TP : LKK REF - CC3/EQI18018787/K1eb3) on 12.10.2018

Dear Shu Pei

Attached our insured's accident report for your attention.  
Please assist to obtain a copy of the video footage before any settlement.

Best Regards,

Joel Goh

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

A Member of Citystate

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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]

**Sent:** Wednesday, October 17, 2018 9:51 AM

**To:** Joel Goh

**Cc:** Asher Sng (LKKAUTO); Admin A

**Subject:** Direct Settlement - Accident Involving SLQ3550C (OI : EQI - TBA) AND SHC3055L (TP : LKK REF - CC3/EQI18018787/K1eb3) on 12.10.2018

**WITHOUT PREJUDICE**

Dear Joel,

We refer to the above matter.

We have inspected TP vehicle SHC 3055L at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP G'A report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Jim Wong See Pah <jimwong@cdge.com.sg>  
**Sent:** Friday, 10 May 2019 11:06 AM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** Re: Your Ref: T1018/SHC3055L/JW(st), ACCIDENT INVOLVING SHC 3055L AND SLQ 3550C ON 12/10/2018  
**Attachments:** SHC3055L VC (TS)(1).avi

Dear Ms Sng

Please find the attached video footage.

Thank you.

Best Regards  
Jim Wong  
Claims Dept / ComfortDelgro Engineering Pte Ltd

---

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Friday, 10 May 2019 10:35 AM  
**To:** Jim Wong See Pah  
**Subject:** Your Ref: T1018/SHC3055L/JW(st), ACCIDENT INVOLVING SHC 3055L AND SLQ 3550C ON 12/10/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Your Ref: T1018/SHC3055L/JW(st)

Our Ref: CC3/EQ18018787/K1eb3

Hi Sir,

We refer to the above matter.

### **ACCIDENT INVOLVING SHC 3055L AND SLQ 3550C ON 12/10/2018**

Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Our principle would like to request a copy of your client video footage.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 7 September 2019 3:16 PM  
**To:** 'Joel Goh'  
**Cc:** Admin A  
**Subject:** Your Ref: DM18HO02769-JG \*Our Ref: CC3/EQI18018787/K1pb3 [ACCIDENT INVOLVING SLQ3550C(EQ) AND SHC3055L ON 12/10/2018]  
**Attachments:** SHC3055L VC (TS)(1).avi

Your Ref: **DM18HO02769-JG**  
Our Ref: CC3/EQI18018787/K1pb3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SLQ3550C(EQ) AND SHC3055L ON 12/10/2018**

We refer to the above matter.

Attached is a copy of video footage from third party as requested. Liability is not in our insured favour as he was making a right turn and collided with third party who was driving straight(traffic light green in third party's favour).

We will proceed to negotiate and settle the matter at best with third party.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

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**From:** Jim Wong See Pah <jimwong@cdge.com.sg>  
**Sent:** Tuesday, 15 October 2019 10:23 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: Your Ref: T1018/SHC3055L/JW(st), ACCIDENT INVOLVING SHC 3055L AND SLQ 3550C ON 12/10/2018

Dear Ms Chew

Please process settlement in sum \$3560.00 to resolve our property damage claim amicably.

Additionally, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Thank you.

Best Regards  
Jim Wong  
Claims Dept / ComfortDelgro Engineering Pte Ltd

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Saturday, 12 October 2019 1:08 PM  
**To:** Jim Wong See Pah <jimwong@cdge.com.sg>  
**Subject:** RE: Your Ref: T1018/SHC3055L/JW(st), ACCIDENT INVOLVING SHC 3055L AND SLQ 3550C ON 12/10/2018

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,560.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jim Wong See Pah <jimwong@cdge.com.sg>

**Sent:** Friday, 10 May 2019 11:06 AM

**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Subject:** Re: Your Ref: T1018/SHC3055L/JW(st), ACCIDENT INVOLVING SHC 3055L AND SLQ 3550C ON 12/10/2018

Dear Ms Sng

Please find the attached video footage.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Friday, 10 May 2019 10:35 AM

**To:** Jim Wong See Pah

**Subject:** Your Ref: T1018/SHC3055L/JW(st), ACCIDENT INVOLVING SHC 3055L AND SLQ 3550C ON 12/10/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Your Ref: T1018/SHC3055L/JW(st)

Our Ref: CC3/EQI18018787/K1eb3

Hi Sir,

We refer to the above matter.

**ACCIDENT INVOLVING SHC 3055L AND SLQ 3550C ON 12/10/2018**

Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Our principle would like to request a copy of your client video footage.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQ18018787/K1pb3s2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 21-10-2019



Code : EQI

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLQ 3550C	Veh. Inspected	SHC 3055L
Policy No.	DMPPHQ18-003519	Coverage (\$)	0.00
Claim No.	DM18HO02769-JG	Excess (\$)	0.00
Assign From		Assign Date	15/10/2018

### 2. Vehicle Particulars & Condition

Make & Model	HYUNDAI IONIQ	c.c	1580
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	KMHC851CVJU103419	Colour	BLUE
Odometer	53694	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	NEXEN	7 mm
L/H Front Tyre	195/65 R15	NEXEN	7 mm
R/H Rear Tyre	195/65 R15	NEXEN	7 mm
L/H Rear Tyre	195/65 R15	NEXEN	7 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	12/10/2018	Inspection Date	15/10/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

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Page No.: 1 of 1

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 3055L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	RADIATOR GRILLE	CUT	1,227.50	1,227.50
1	FRONT BUMPER COVER	DEFORMED	418.30	418.30
1	FRONT BUMPER MOUNTING (LH)	SERVICEABLE	93.60	-
1	HEADLAMP (LH)	GRAZED	1,198.80	1,198.80
1	FRONT BUMPER CENTRE UPPER MOULDING	CUT	108.50	108.50
	LESS 20% DISCOUNT		-609.34	-590.62
			2,437.36	2,362.48
<b>SPECIAL NETT ITEMS</b>				
1	FRONT NUMBER PLATE (SN)	CRACKED	25.00	25.00
1	FRONT NO. PLATE TRIM COVER (SN)	GRAZED	30.00	30.00
			55.00	55.00
<b>LABOUR</b>				
	PANEL BEATING.		220.00	200.00
	SPRAY PAINTINH CHARGE.		220.00	200.00
	WIRING CHARGE.		30.00	20.00
			470.00	420.00
<b>GRAND TOTAL</b>			<b>2,962.36</b>	<b>2,837.48</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>2,837.48</b>

Report Ref No. CC3/EQI18018787/K1pb3s2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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