

000000

INS. CASE OWNER:

Justin | CC h/EQ11801 8785, K2666/LKK:

IDAC:

Surveyor:

Kalin

DOI:

ASSIGNMENT

15/10/18

Date / Time:

15/10/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GU 53925

Name of Insured:

BENTK ENTERPRISE

Insured Tel No.:

HP:

17/10/18

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Andy 5000 New

Driver Tel No.:

(VA/YES/NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT:

Insured Liability:

nm/PHR18001044

Tuyora

Opow up a/k 40 CIRCUIT K9

TP GIA REPORT: YES NO

Final ? Yes / No

SH 7694X

INSRS:
WSP:
Tel:
Liability:
RMKS:

LORE

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

17/10/18
KalinSH 7694X - 15/10/18 17/10/18 17/10/18
GU 53925 - 17/10/18FIV LEO to request other footage
Shooting body pick-up, 3pm / 5pm 17/10/18 (all) back, informed him
we have request other footage and to claim explain to
him liability is not in our favor. They under the 3rd
and under 4th will be attended. Send letter to 02.

LOD

RECEIVED 05 DEC 2018

After repair photo

STAGE	DATE/ PIC
Non-Reporting (1st)	
Non-Reporting 2nd	
Non-Reporting 3rd (Final)	
Notification 1st (if non-pickup)	
Call OI: 8/11/18	
After call 1st to OI: 8/10/18	
Documentation Check List: Handler Typist	
Notification 1st (if non-pickup)	
After call 1st to OI	
Authorisation To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	
Towing Invoice	
LTA / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	
LOD	
Payment Breakdown Form	
Post-Repair Photos	
Others	

PRELIMINARY ADVICE		Date/Time:	16/10/18	Sent By:	LSP
FINALIZATION		Date/Time:	3/12/18	Confirm with:	Jim Wong
Repair Cost:		SS 2,650.00	(3 days) Reduction:	27.13	%
FINAL SETTLEMENT		Date/Time:	3/12/18	Confirm with:	Jim Wong
Final Liability:		% 100	(Agreed / Assessed)	BOLA S/N No.:	24
Repair Cost:		SS 2,835.50			
Loss of Rental (LOR):		SS 417.48	(3.5 days) x \$119.28		
Loss of Use (LOU):		SS -	(5 x days)		
Loss of Income (LOI):		SS 175.00	(5 50.00 x 3.5 days)		
LOR only		<input type="checkbox"/>	LOU only	<input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/> [Tick only one]
GIA/LTA Search		SS 749			
Medical:		SS -			
Disbursement:		SS -	(e.g. Tow/Independent)		
Legal Cost		SS -			
Total:		SS 3,435.47	Global Sum SS:		
FINAL PAYMENT		Date/Time:	3/12/18	Confirm with:	Jim Wong
Payee 1:		SS 3,435.47	Name 1:	Comfort Delgro Engineering Pte Ltd	
Payee 2: (Strike if N.A.)		SS -	Name 2:		
Payee 3: (Strike if N.A.)		SS -	Name 3:		

COPY SENT

1) Claim status: Normal/Reject/Private Settle
2) Report Format: 70
3) Survey fee: \$400.00

du 6/12/18

*Surrey: Kelvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimate/Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop no/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 13 days Rest: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SH 7699X Yr Reg: 12 2015

Type: M. Car / M. Cycle / Bus / Van / Lorry / T. / Prime Mover /

Truck / Trailer or

Make: Hyundai I40 cc 1685Colour: Blue A/C: Ins Std / NI / NASp. Reading: 378566 T/Radio: Ins Std / NI / NA

Eng/No: _____

C/No: KMHLB414M4069461

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Ins / Jammed / Leaked / Burnt orBrake: Ins / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Went to

Front: _____ Rear: _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 13/10/12 D.O.I. 15/11/12Survey held at CDE (Layang)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S Rear

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

EQ
4/1

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S + RS: \$

Pivots

Others

TOTAL

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Report Format: _____

Lump Sum / I.B.I. (\$

4317.65000 (Call 986.56 / 27.151) x 7




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI18018785/K1fb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 16-10-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GU 5392S	Veh. Inspected	SH 7699X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	16/10/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	13/10/2018	Inspection Date	15/10/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305225766
Date : 17.10.2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN

Fax :

Vehicle Reg No : SH 7699X Date of Accident : 13.10.2018


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-


- The repair job shall bill to: EQ — GU 5392S
- The finalized amount shall be:

(a) Spare Parts after List discount	\$0.00
(b) Labour Charges	\$840.00
Total for Part-By-Part Repair Cost	\$0.00
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: 20%	\$2650.00
Final Lumpsum Repair cost	

- Estimated normal period for repairs: 3 working days.
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : FAUZY BIN MOKHTAR
Tel : 62148319
Fax : 65468156

Signature : 
Name : Kalvin
Date : 18/10/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

EQ/LKK

Left Rear

(YR-11-6-15)

FZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Door (LH)			\$ 2,201.10
	Rear Wheel Hub-Cap (LH)			\$ 107.10
	SUB TOTAL			\$ 2,308.20
	LESS 20%			\$ 461.64
	DISCOUNTED TOTAL			\$ 1,846.56
	Rear Bumper Advertisement Logo			\$ 50.00
	Rear Bumper Rubber Mat			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH)	\$	100.00	\$ 200.00
	Rear Door Advertisement Logo (LH)			\$ 100.00
	Rear Door Comfortdelgro & Apps Sticker (LH)			\$ 80.00
				\$ 480.00
	Labour Charge			
	Panel Beating-Repair Fender			\$ 440.00 400
	Spray Painting Charge			\$ 660.00 600
	Tuff Kote			\$ 50.00 20
	Transfer of Door			\$ 80.00 50
	Rear Wheel Alignment			\$ 80.00 40
	TOTAL LABOUR			\$ 1,310.00
	ESTIMATE TOTAL			\$ 3,636.56

Kalvin LKK
 15/10/18 1130L
 3 hrs
 4/5
 After Repair

LKK Auto Consultants hence notify the Repairer of the following:

- To survey before repair work commencing
- To display damaged parts during survey
- Parts prices are subject to market changes
- Third party survey is only for "quotation" basis
- No illegal modification to vehicle
- Supplementary work to be approved and signed by the Repairer
- Is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

(C7)

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order: 3864702

JC NO.: 305225766

OMER
S
COMFORT TRANSPORTATION PTE LTD
7010045
OMER NO.
383 SIN MING DRIVE
ESS
Singapore SINGAPORE 575717
(R) 65508755 (O)
(P)

UNIT CARD NO.

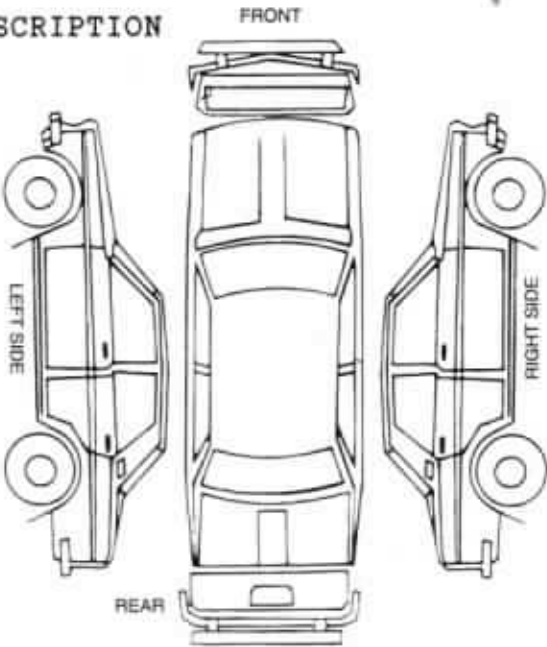
REGN NO.: SH 7699X	MILEAGE
MAKE : HYUNDAI	FUEL E.....1/2.....F
MODEL I-40	DATE/TIME IN 14.10.2018 11:55
YR OF MANU 11.06.2015	TARGET DATE
CHASSIS CODE KMHLB41UMFU069461	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 13.10.2018
NATURE: 3P 13.10.18/B

S/NO LABOR CODE

DESCRIPTION



BOOKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Checklist Slip

Exit Pass

No.: SH 7699X FZ EQ LKK

Vehicle No.: SH 7699X

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SH 7699X

MAKE :

MODEL : HYUNDAI i40

DATE 15/10/2018 11:10

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Door (LH)			\$ 2,201.10
	Rear Wheel Hub-Cap (LH)			\$ 107.10
	<i>Reb-yer xcar</i>			
	SUB TOTAL			\$ 2,308.20
	LESS 20%			\$ 461.64
	DISCOUNTED TOTAL			\$ 1,846.56
	Rear Bumper Advertisement Logo			\$ 50.00
	Rear Bumper Rubber Mat			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH)	\$	100.00	\$ 200.00
	Rear Door Advertisement Logo (LH)			\$ 100.00
	Rear Door Comfortdelgro & Apps Sticker (LH)			\$ 80.00
				\$ 480.00
	Labour Charge			
	Panel Beating-Repair Fender			\$ 440.00 ⁴⁰⁰
	Spray Painting Charge			\$ 660.00 ⁶⁰⁰
	Tuff Kote			\$ 50.00 ²⁰
	Transfer of Door			\$ 80.00 ⁵⁰
	Rear Wheel Alignment			\$ 80.00 ^X
	TOTAL LABOUR			\$ 1,310.00
	ESTIMATE TOTAL			\$ 3,636.56
<p><i>Kalm 11/11/18</i></p> <p><i>15/10/18 1130h</i></p> <p><i>3br</i></p> <p><i>4s</i></p> <p><i>After Kyrpht</i></p> <div data-bbox="721 1415 1285 1880"> <p>LKK Auto Consultants Inc is solely the Repairer of the following:</p> <ul style="list-style-type: none"> To resolve performance issues To display an agreed repair program Parts used are subject to insurance Third party claims are not "top of range" base No legal and financial liability Supplementary items that be required and is subject to final approval from insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p> </div> <p>(C7)</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Poh Kin (LKKAUTO)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Thursday, 8 November 2018 11:16 AM
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: FW: Direct Settlement - Accident Involving GU5392S (OI : EQI - TBA) AND SH7699X (TP : LKK REF - CC3/EQI18018785/K1fb3) on 13.10.2018
Attachments: SH7699X VC (TS)(1).avi
Importance: High
Categories: clear

Dear Poh Kin,

Liability is clear.

Please proceed with direct settlement.

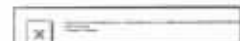
Thank you.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Thursday, November 8, 2018 11:05 AM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GU5392S (OI : EQI - TBA) AND SH7699X (TP : LKK REF - CC3/EQI18018785/K1fb3) on 13.10.2018
Importance: High

WITHOUT PREJUDICE

Our Ref: CC3/EQI18018785/K1fb3
Your Ref: TBA

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 7 November 2018 11:15 AM
To: 'Jim Wong See Pah'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GU 5392S AND SH 7699X
ALONG CIRCUIT ROAD CARPARK ON 13/10/2018
Attachments: OI statement and sketch plan.pdf
Importance: High

WITHOUT PREJUDICE

Your Ref: T1018/SH 7699X/ JW(st)
Our Ref: CC3/EQ18018785/K1fb3

Dear Jim,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GU 5392S AND SH 7699X ALONG CIRCUIT ROAD
CARPARK ON 13/10/2018**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Poh Kin (LKKAuto)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Monday, 3 December 2018 2:25 PM
To: Poh Kin (LKKAuto)
Subject: Re: Our Ref: CC3/EQI18018785/K1fb3; Your Ref: T1018/ SH 7699X/ JW(st)

Dear Ms Chong

Please process settlement in sum \$ 3435.47 for resolving our property damage claim amicably.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Monday, 3 December 2018 2:14 PM
To: Jim Wong See Pah
Subject: Our Ref: CC3/EQI18018785/K1fb3; Your Ref: T1018/ SH 7699X/ JW(st)

WITHOUT PREJUDICE

Our Ref: CC3/EQI18018785/K1fb3
Your Ref: T1018/ SH 7699X/ JW(st)

Dear Jim,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GU 5392S AND SH 7699X ON 13.10.2018

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair (w/GST)	S\$ 2,835.50
2. Loss of Rental (\$119.28 x 3.5 days)	S\$ 417.48
3. Loss of Income (\$50.00 x 3.5 days)	S\$ 175.00
4. LTA search	<u>S\$ 7.49</u>
	<u>S\$ 3,435.47</u>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 3 December 2018 2:15 PM
To: 'Jim Wong See Pah'
Subject: Our Ref: CC3/EQI18018785/K1fb3; Your Ref: T1018/ SH 7699X/ JW(st)
Importance: High

WITHOUT PREJUDICE

Our Ref: CC3/EQI18018785/K1fb3
Your Ref: T1018/ SH 7699X/ JW(st)

Dear Jim,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GU 5392S AND SH 7699X ON 13.10.2018

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3. Loss of Income (\$50.00 x 3.5 days)	S\$ 175.00
4. LTA search	<u>S\$ 7.49</u>
	<u>S\$ 3,435.47</u>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

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Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Shu Pei (LKKAUTO)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Wednesday, 17 October 2018 10:59 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Poh Kin (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GU5392S (OI : EQI - TBA) AND SH7699X (TP : LKK REF - CC3/EQI18018785/K1fb3) on 13.10.2018
Attachments: OI GIA - GU5392S.PDF

Dear Shu Pei,

Please find OI's GIA report.

Kindly note that liability is conflicting.

Do obtain third-party accident video before DS.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]
Sent: Wednesday, October 17, 2018 9:54 AM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Subject: Direct Settlement - Accident Involving GU5392S (OI : EQI - TBA) AND SH7699X (TP : LKK REF - CC3/EQI18018785/K1fb3) on 13.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 7699X at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE L #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Your ref: To Be Advised
Our ref: CC3/EQ118018785/K1fb3

Date: 16.10.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SH7699X

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15.10.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,636.56
Revised Estimate Amount	: S\$	3,346.56
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Rear portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

Our Ref : T 1018 / SH 7699X / JW(st)

Your ref :

Date : 22-Oct-18

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Maintline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 118006540K

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 7699X YOUR INSURED GU 5392S
AND OTHER ON 13.10.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SH 7699X** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **GU 5392S** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,835.50
2	4 days Loss of Rental @ \$ 119.28 per day	\$ 477.12
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	-
Sub Total :		\$ 3,320.11

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per day	\$ 320.00
Total Claims:		\$ 3,640.11

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : **GU 5392S**
- c) GIA / Police report/s of : **SH 7699X**
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/EQ118018785/K1fb3

8th November 2018

ZENER ELECTRIC ENTERPRISE

Block 529 Hougang Avenue 6,
#06-261,
Singapore 530529.

Attn: Mr Ang Soon Hin

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GU 5392S AND SH 7699X ALONG OPEN CARPARK OF BLK 40 CIRCUIT ROAD ON 13.10.2018.

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the video footage and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH7699X , GU5392S
ALONG CIRCUIT RD BLK 43 OPEN CARPARK****ON 13-Oct-18 13:00****I / We TAN CHUNG MING (CHE... (Hirer) NRIC No.: S7518921D****and/or (Relief) NRIC No.:****Taxi Number SH7699X****hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):**

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 14-Oct-2018**Name of Hirer TAN CHUNG MING (CHEN ZONGMING)
Hirer NRIC S7518921D**

Signature :

**Address 637 VEERASAMY ROAD #12-105
200637****Contact No. 96931789**

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Buxteh Road Singapore 578701
Mobile - 95 5381 5280; Facsimile - 95 5380 9751

Workshops

30 Lanyang Drive Singapore 500669	24 Simcoe Loop Singapore 728155
363 Ser Meng Drive Singapore 575712	7 Sungai Katil Way Singapore 728191
45 Pandan Road Singapore 600296	901 Yunnan Industrial Park A Singapore 796073
320 Ubi Road 3 Singapore 408644	

COMPANY REG. NO.: 199506048W
Page: 1

TAX INVOICE

8010325

BO INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE 069110

CONTACT NO: 62239433

Description : 3P 13.10.18

VKHCT.R NO
SH 7699X

MAK
HYUNDAI

MODEL
T-40

DATE OF REG
11.06.2015

CHASSTS (OOR
KMHT.B41UMFUD69461

NO/DATK

91402832 19.10.2018

JOB NO.
305225766

DICTIONARY READING

JOB TYPE

Invoice for lump Sum Repair

Total Lump Sum Repair Amt.	2,650.00
Add GST @ 7.000 %	185.50
Total Invoice amount	2,835.50

Issued by : KATHKINETAN 19.10.2018 11:04:14
Repair Type : CLSD/57/57
Payment Type/Term : /Credit 30 days

Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of **COMFORTDELORO**

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

[illegible]

Our Ref: CT18100435

Date: 18 October 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	13/10/2018 @ 13:00 hrs
ALONG	CIRCUIT RD BLK 43 OPEN CARPARK
INVOLVING	GU5392S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7699X** (the "Taxi"). The Taxi was hired to **TAN CHUNG MING (CHEN ZONGMING)** IC NO **S7518921D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$119.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SH7699X

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GUS3925	13 Oct 2018 / 13:00:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

SH 7699X



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 12/12/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GU 5392S (Insd Veh)	Your Ref. No. : DMCPHQ18-001649
	SH 7699X (TP Veh)	Our Ref. No. : CC3/EQ18018785/K1fb3q2
Date of Accident	13/10/2018	

Liability	100%	
Final Repair Cost	: \$ 2,835.50	
Loss of Income	: \$ 175.00	3.5 days
Rental (If any)	: \$ 417.48	3.5 days
Others:	: \$ 7.49	
	: \$	
	3,435.47	
Final Settlement Sum	: \$ 3,435.47	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 3,435.47
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ18018785/K1fb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 12-12-2018	
			Code : EQ1	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GU 5392S	Veh. Inspected	SH 7699X	
Policy No.	DMCPHQ18-001649	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	15/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KMHLB41UMFU069461	Colour	BLUE	
Odometer	378566	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	13/10/2018	Inspection Date	15/10/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 7699X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR DOOR (LH)	BENT	2,201.10	2,201.10
1	REAR WHEEL HUP-CAP (LH)	GRAZED	107.10	107.10
1	REAR BUMPER (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-461.64	-461.64
			1,846.56	1,846.56
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BUMPER ADVERTISEMENT LOGO (SN)	NECESSARY	50.00	50.00
1	REAR BUMPER RUBBER MAT (SN)	NOT NECESSARY	50.00	-
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN)	NECESSARY	200.00	200.00
1	REAR DOOR ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
1	REAR DOOR COMFORTDELGRO & APPS STICKER (LH) (SN)	NECESSARY	80.00	80.00
			480.00	430.00
	<u>LABOUR</u>			
	PANEL BEATING -REPAIR FENDER .INCLUSIVE OF THE REPAIR OF REAR BUMPER .		440.00	400.00
	SPRAY PAINTING CHARGE.		660.00	600.00
	TUFF KOTE.		50.00	20.00
	TRANSFER OF DOOR .		80.00	50.00
	REAR WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
			1,310.00	1,070.00
	GRAND TOTAL		3,636.56	3,346.56
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,650.00

Report Ref No. CC3/EQ118018785/K1fb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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