

1A0200

INS. CASE OWNER:

CC 4/111801

8761, T1 ph39

LKK:

IDAC:

Surveyor:

Taufelch

DOI:

ASSIGNMENT

27/10/18

Date / Time:

5/10/18

Registered in Merimen:

16/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 8612P

Name of Insured:

LPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

14/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

um Kenda Bhr

Driver Tel No.:

(VAL YES / NO)

Claim No.:

MLT/8700468

Policy No.:

ML000007

Make / Model:

HUNTER

Place of Accident:

MOUNT ELIZABETH UNIT 1005

MOUNT ELIZABETH

OI GIA REPORT:

YES / NO

TP GIA REPORT:

YES / NO

Insured Liability:

%

Final? Yes / No

SKZ 48695

INSRS:
WSP:
Tel:
Liability:
RMKS:c/c
FrameINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SKZ 48695

SKZ 48695

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

10

(Agreed / Assessed)

BOLA S/N No.:

7

If NO or B 28, Ass. Lia:

Repair Cost: (w/6/17)

SS 10910.03

Loss of Rental (LOR): (w/6/17)

SS 1605.00

(15 days) x \$100

Loss of Use (LOU):

SS

(15 x days)

Loss of Income (LOI):

SS

(15 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Towel Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS 12015.03

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

SS 12015.03

Name 1:

Gyle & Corriage France Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Email

Call

um 29/11/19



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18018761/pb3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 16-10-2018		
		Code : III2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SH 8612P	Veh. Inspected	SKZ 4869S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	16/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/10/2018	Inspection Date		
Survey held at	CYCLE & CARRIAGE FRANCE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

ESTIMATE

Company Reg No. 200808327M
 GST Reg No. MR-8500111-X

Invoice Name & Address		Owner Name & Vehicle Info	
MR KWEK JU YANG MARK (GUO ZUYANG MARK) 87 LORONG K TELOK KURAU SINGAPORE 425779 Contact No Mobile: 92210281		Cust No/Name Reg No/Reg Date Date In/Mileage Chassis No Engine No Make/Model Colour/Trim	/MR KWEK JU YANG MARK (GUO ZUYAN) SKZ4869S / 26/01/2016 / 0 VF73ABHZTFJ811999 10JBHD3020538 CIT/GC4P 1.6 BLUEHD1 EAT6 CONFORT 1SM / 8MF

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00073	Cash	15/10/2018/ 12:03	TLC	442 / CocoLu	13832

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW REAR DOOR LH, SIDE SILL LH, REPAIR REAR FENDER LH, REAR BUMPER				3200 4200.00
E PNT88000 REMOVE & INSTALL DOOR TRIMS & GLASS				✓ 240.00
B WHEELALIGNMENT To Conduct Computerize Full Wheel Alignment				✓ 120.00
M SUNDRY TRANSFER RIM TO TYRE				✓ 30.00
E PNT98000 SPRAY PAINT FOR SIDE SILL LH, REAR DOOR LH, REAR FENDER LH, REAR BUMPER				✓ 2100.00
M SUNDRY APPLY SEALANT FOR ACCIDENT PORTION				40 80.00
M SUNDRY Sundry				✓ 20.00
M REAR DOOR LH ASS	1.00	1361.00	0.00	bt 1361.00
M REAR DOOR SEAL LH	1.00	193.00	0.00	ne 193.00
M SEALING PANEL LH	1.00	106.00	0.00	ne 106.00
M DECOR STRIP LH	1.00	146.00	0.00	ne 146.00
M DOOR FIXINGS	1.00	219.00	0.00	ne 219.00
M SIDE WINDOW LH	1.00	251.00	0.00	ne 251.00
M WINDOW LIFTER LH	1.00	550.00	0.00	un 550.00
M UNDER-BODY LH	1.00	847.00	0.00	bt 847.00
M ALLOY WHEEL 6.5 J16 CH5-47	1.00	571.00	0.00	out 571.00

SURVEYOR NAME: Tan Jiah

SURVEYOR SIGNATURE: [Signature]

DATE: 23/10/18

REMARKS: Respray before paint
see@lkhauto.com
10 days

Confirm & accepted by

Parts	4,244.00
Labour	6,660.00
Standard Menu	0.00
Specialist Job	0.00
Diagnostics Job	0.00
Sundry/Others	130.00
Total (w/o GST)	11,034.00

Authorized signatory and company stamp

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey

Validity of this estimate is 14 days from date of issue. This is a computer-generated document, no signature is required.

Estimated costs quoted are excluding GST. We warrant that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally, more or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 15 October 2018 4:32 PM
To: Coco Lu Ting; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sherini Pillai
Subject: RE: OUR VEH SKZ4869S, YOUR VEH SH8612P ON 14.10.2018
Attachments: [Untitled].pdf; scan3.jpg; scan4.jpg; SKZ4869S.PDF

4:45pm @ 15/10/2018
person @ coco
vehicle not in

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKZ4869S and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]
Sent: 15 October, 2018 3:57 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: OUR VEH SKZ4869S, YOUR VEH SH8612P ON 14.10.2018

Dear Gabriel

We choose LKK.

Regards

Coco lu

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Monday, 15 October, 2018 3:55 PM
To: Coco Lu Ting
Subject: RE: OUR VEH SKZ4869S, YOUR VEH SH8612P ON 14.10.2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: 15 October, 2018 3:42 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua

<kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: OUR VEH SKZ4869S, YOUR VEH SH8612P ON 14.10.2018

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your reference.

Best regards

Coco Lu

209 Pandan Gardens

Singapore 609339

DID: 65 6568 4501 / 9186 5200

Fax: 65 6565 1240

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	16 Oct 2018 15:34	Clim Veh Model Changed	(204940) CITROËN GRAND C4 PICASSO 1.6 BLUEHD1 EAT6 (A).	[A] Lau Shu Pei
2	16 Oct 2018 15:34	Clim Created	Reg No: SKZ4869S, Acct Date: 2018/10/14, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: Cycle & Carriage France Pte Ltd (Pandan Gardens) (HQ)	[A] Lau Shu Pei
3	16 Oct 2018 15:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	16 Oct 2018 15:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/25	[A] Lau Shu Pei
5	16 Oct 2018 15:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	16 Oct 2018 15:34	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	16 Oct 2018 15:34	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	16 Oct 2018 15:35	Label Added	(30651):Vehicle Not In.	[A] Lau Shu Pei
9	17 Oct 2018 17:47	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver turned out from minor road and collided with third party.	[A] CHEW HSIAO TONG
10	18 Oct 2018 08:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/25	[I] Sherini Pillai
11	18 Oct 2018 08:47	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
12	22 Oct 2018 10:54	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	22 Oct 2018 10:54	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 22 October 2018 1:55 PM
To: Coco Lu Ting (coco.lu@cyclecarrriage.com.sg)
Cc: Admin A; assignments
Subject: Your Ref: SKZ 4869S *Our Ref: CC4/III18018761/pb3 [ACCIDENT INVOLVING SH 8612P(III) & SKZ 4869S ON 14/10/2018]

Your Ref: **SKZ 4869S**
Our Ref: CC4/III18018761/pb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SH 8612P(III) & SKZ 4869S ON 14/10/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



CYCLE & CARRIAGE
Exceptional Journeys

CYCLE & CARRIAGE FRANCE PTE LTD

Body & Paint Centre

209 Pandan Gardens, Singapore 609339

Tel +65 6568 4501 · Fax +65 6565 1240

Company No. 199405410K

Date: 22nd May 2019

Jia Le (Case Handle)

LKK AUTO CONSULTANTS PTE. LTD.

Blk. 51 Paya Ubi Industrial Park

Ubi Avenue 1 #02-25

Singapore 408933

Dear Sir/ Madam,

Re: Discharge Voucher for Accident Vehicles

Attached is the Discharge Voucher duly signed by the workshop.

S/N	Discharge Voucher Claim Reference	Date of accident leading to claim	Vehicle No
1	TP/MCT18100468	23/10/2018	SKZ4869S

Please issue the cheque to **CYCLE & CARRIAGE FRANCE PTE LTD** and send the cheque to us at the following address.

CYCLE & CARRIAGE FRANCE PTE LTD
209 PANDAN GARDENS,
SINGAPORE 609339.

We will be expecting to receive a cheque from you soon.

Regards,

JoJo Cheng

Customer Service

Cycle & Carriage - PG

Tel: +65 6568 4554

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Wednesday, 13 February 2019 7:09 PM
To: jojo.cheng@cyclecarriage.com.sg; Taufikh (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting; Admin A; Admin-D (LKKAUTO)
Subject: FW: FINALISE - SKZ4869S (CIT) / DOA: 14/10/2018
Attachments: scan.pdf; CIMG6244.JPG; CIMG6245.JPG; CIMG6246.JPG; CIMG6247.JPG; CIMG6242.JPG; CIMG6243.JPG

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III18018761/T1pb3	Taufikh /Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>

Sent: Wednesday, 13 February 2019 6:06 PM

To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Subject: FINALISE - SKZ4869S (CIT) / DOA: 14/10/2018

Hi Taufikh,

Attached file for your kind perusal.

Kindly confirm finalise amount at \$ 10,410.03 after GST.

Best Regards,

JoJo Cheng
Customer Service

Top \$10410.03 → 10,410.03 + 2 months 1/10/18
LKR \$1605.00 (15% x 10,410.03)
12015.03

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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Exceptional Journeys

Surveyor : Taufikh
Company : LKK
DOA : 14/10/2018
CSE : Coco

VEHICLE NO : SKZ4869S
MODEL : CIT/ GC4P 1.6 BLUEHDI EAT6 CONFORT
WIP : 13832

Material	:	\$	3,709.00
Labour	:	\$	6,020.00
Sub-Total	:	\$	9,729.00
Less Excess	:	\$	-
Total	:	\$	9,729.00
GST 7%	:	\$	681.03
Grand Total	:	\$	10,410.03
Finalise By/Date	:	JoJo dtd	13/02/2019

Email :

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 10 WORKING DAYS + 4 Days (2) Weekends
+ Days () Public Holiday
TOTAL DAYS REPAIR TOOK = 14

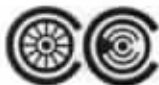
☒ TP Claim INDIA - SH8612P

☒ Claim GIA / LTA fee \$ 2.00

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report



CYCLE & CARRIAGE

CYCLE & CARRIAGE FRANCE PTE. LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE
 209 Pandan Gardens, Singapore 609339 Tel: (65) 6568 4501 Fax: (65) 6565 1240



PRO-FORMA INVOICE

Company Reg No. 200608271M
 GST Reg No. MR-850111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR KWEK JU YANG MARK (GUO ZUYANG MARK) 87 LORONG K TELOK KURAU SINGAPORE 425779 Contact No Mobile: 92210281	Cust No/Name /KWEK JU YANG MARK (GUO ZUYANG M Reg No/Reg Date 5KZ48695 / 26/01/2016 Date In/Mileage 23/10/2018/ 42913 Chassis/Package VF73ABH2TFJ811999 /FS515N Engine No 10JBHD3020538 Make/Model CIT/GC4P 1.6 BLUEHDI EAT6 CONFORT Colour/Trim 1SM / 8MF



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00073	Cash	13/02/2019/ 17:50	TLC	881 / Jojo Cheng	13832	0

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW REAR DOOR LH, SIDE SILL LH, REPAIR REAR FENDER LH, REAR BUMPER FRONT DOOR LH				/3000.00
E PNT88000 REMOVE & INSTALL DOOR TRIMS & GLASS				/240.00
B WHEELALIGNMENT To Conduct Computerize Full Wheel Alignment				/120.00
E PNT98000 REPAIR SIDE SILL LH, REAR DOOR LH, REAR FENDER LH, REAR BUMPER				/2100.00
M SUNDRY APPLY SEALANT FOR ACCIDENT PORTION				/40.00
M SUNDRY SUNDRY				/20.00
A 54900099 TO CHECK WIRING & CHASSIS ELECTRICAL SYSTEM - SUPP				50.00
A 54900099 CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM - SUPP				300.00
S SPECIALISTJOB LABOUR TO TRANSFER ONE PC TYRE WITH VALVE SUPPLY				/30.00
S SPECIALISTJOB SUPPLY & INSTALL LHR QUARTER GLASS SOLAR FILM - SUPP				120.00
X REAR DOOR LH ASS	1.00	1361.00	0.00	/1361.00
X REAR DOOR SEAL LH	1.00	193.00	0.00	/193.00
X SEALING PANEL LH	1.00	106.00	0.00	/106.00
X DECOR STRIP LH	1.00	146.00	0.00	/146.00
X DOOR FIXINGS	1.00	219.00	0.00	/219.00
X SIDE WINDOW LH	1.00	251.00	0.00	/251.00
X UNDER-BODY LH	1.00	847.00	0.00	/847.00
X ALLOY WHEEL 6.5 J16 CH5-47	1.00	571.00	0.00	/571.00
X AIR-BAG STICKER - SUPP	1.00	15.00	0.00	15.00
Z TEXT INDIA TP CLAIM DOA: 14/10/2018				

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

PRO-FORMA INVOICE

Company Reg No. 200609327M
 GST Reg No. MR-8500111-X

Invoice Name & Address		Owner Name & Vehicle Info	
MR KWEK JU YANG MARK (GUO ZUYANG MARK)		Cust No/Name	/KWEK JU YANG MARK (GUO ZUYANG M
87 LORONG K TELOK KURAU		Reg No/Reg Date	SK248695 / 26/01/2016
SINGAPORE 425779		Date In/Mileage	23/10/2018/ 42913
Contact No Mobile: 92210281		Chassis/Package	VF73ABHZTFJ811999 /FS515N
		Engine No	10JBHD3020538
		Make/Model	CIT/GC4P 1.6 BLUEHDI EAT6 CONFORT
		Colour/Trim	ISM / BMF

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00073	Cash	13/02/2019/ 17:50	TLC	881 / Jojo Cheng	13832	0		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
SUBVEYOR TAUFIKH LKK 23/10/2018								

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	3,709.00			
Labour	5,810.00			
Standard Menu	0.00	7% GST on	9729.00	9,729.00
Specialist Job	150.00			681.03
Diagnostics Job	0.00			
Sundry/Others	60.00			
Total(w/o GST)	9,729.00			
			Total Payable	10,410.03
			Paid	0.00
			Total Due	10,410.03

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

SUPPLEMENTARY

INSURANCE CO : INDIA INTERNATIONAL INSURANCE PTE LTD

REGISTRATION NO : SKZ4869S

S/N	Description	Qty	Unit Price	Disc%	Amount
<u>PARTS</u>					
1	AIR-BAG STICKER	1.00	15.00	0.00	15.00 ✓
<u>LABOUR</u>					
1	TO CHECK WIRING & ELECTRICAL SYSTEM	1.00	50.00	0.00	50.00 ✓
2	CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM	1.00	300.00	0.00	300.00 ✓
3	SUPPLY & INSTALL LHR QUARTER GLASS SOLAR FILM	1.00	120.00	0.00	120.00 ✓
Total Parts & Labour					485.00
7% GST					33.95
Grand Total					518.95

Thank You.

Yours faithfully

CYCLE & CARRIAGE FRANCE PTE LTD

JoJo Cheng

Customer Service

Tel : +65 6568 4554

Car No: sk24869S WIP 13832

Car No: sk24869S WIP 13832

ADDITIONAL PARTS CHANGE

S/No	Parts Name	? /Supp	CSA sign	Photo Taken	Remarks
1	Adhesive manufacturer label	? /Supp	<i>[Signature]</i>		1607832980 / via road to specified
2	AV bag sticker	? /Supp	<i>[Signature]</i>		9805828750
3	renew floor Quarter Glass solar	? /Supp	<i>[Signature]</i>		
4	filen \$120	? /Supp	<i>[Signature]</i>		
5		? /Supp			
6		? /Supp			
7		? /Supp			
8		? /Supp			
9		? /Supp			
10		? /Supp			
11		? /Supp			
12		? /Supp			
13		? /Supp			
14		? /Supp			
15		? /Supp			
16		? /Supp			
17		? /Supp			
18		? /Supp			
19		? /Supp			
20		? /Supp			

DATE	TAKEN BY
30.01.2018	<i>[Signature]</i>

PHOTO BEFORE PAINT	Model: C-14
PHOTO AFTER PAINT	Surveyor: Tan Fik
PHOTO OF DAMAGED PARTS (DPS)	
PHOTO OF CELLETE BENCH	
REMOVE & INSTALL ENGINE	
REMOVE & INSTALL DASHBOARD	
PHOTO B4 SUSP & U/C REMOVE	

Work Order: R000400
 License: SKZ4869S
 Technician: 108
 Mileage: 42913
 Date: 26.10.18 10:50

Citroën : C4 Picasso : 2013- (B78) : except DV6D AIRDREAM

Front : Left

Actual	Before	Specified Range
-0°30'	-0°31'	-0°48' 0°12'
3°11'	3°06'	3°42' 4°42'
-0°12'	-0°03'	-0°13' -0°04'
13°15'	13°27'	13°30' 14°30'
12°45'	12°55'	12°42' 14°42'

Camber
 Caster
 Toe
 SAI
 Included Angle
 Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-0°08'	-0°09'	-0°48' 0°12'
3°44'	3°43'	3°42' 4°42'
-0°07'	-0°04'	-0°13' -0°04'
15°11'	15°12'	13°30' 14°30'
15°03'	15°03'	12°42' 14°42'

Front

Cross Camber
 Cross Caster
 Cross SAI
 Total Toe
 Cross Turn Diff.

Actual	Before	Specified Range
-0°22'	-0°23'	-0°20' 0°20'
-0°32'	-0°37'	-0°20' 0°20'
-1°56'	-1°45'	
-0°18'	-0°07'	-0°26' -0°08'

Rear : Left

Actual	Before	Specified Range
-1°26'	-1°25'	-2°12' -1°12'
0°14'	0°13'	0°12' 0°32'

Camber
 Toe

Rear : Right

Actual	Before	Specified Range
-1°40'	-1°39'	-2°12' -1°12'
0°09'	0°10'	0°12' 0°32'

Rear

Cross Camber
 Total Toe
 Thrust Angle
 Axle Offset

Actual	Before	Specified Range
0°14'	0°13'	-0°30' 0°30'
0°23'	0°23'	0°35' 0°53'
0°02'	0°02'	
0mm	0mm	

* This value is not within specification. Tire wear, handling and safety problems may result.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Oct 2018 15:34	Cim Veh Model Changed	(204940) CITROEN GRAND C4 PICASSO 1.6 BLUEHDI EAT6 (A).	[A] Lau Shu Pei
2	16 Oct 2018 15:34	Cim Created	Reg No: SKZ4869S, Acct Date: 2018/10/14, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: Cycle & Carriage France Pte Ltd (Pandan Gardens) (HQ)	[A] Lau Shu Pei
3	16 Oct 2018 15:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	16 Oct 2018 15:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/25	[A] Lau Shu Pei
5	16 Oct 2018 15:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	16 Oct 2018 15:34	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	16 Oct 2018 15:34	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	16 Oct 2018 15:35	Label Added	(30651):Vehicle Not In.	[A] Lau Shu Pei
9	17 Oct 2018 17:47	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver turned out from minor road and collided with third party.	[A] CHEW HSIAO TONG
10	18 Oct 2018 08:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/25	[I] Sherini Pillai
11	18 Oct 2018 08:47	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
12	22 Oct 2018 10:54	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	22 Oct 2018 10:54	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
14	25 Oct 2018 12:48	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
15	30 Apr 2019 14:28	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	30 Apr 2019 14:29	Cim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
17	30 Apr 2019 14:29	Cim Dtl Modified	JPJ Reg. Date: -> 2016/01/26.	[A] JOANNE LEE KHANG MIN
18	30 Apr 2019 14:29	Cim Details Notified		[A] JOANNE LEE KHANG MIN
19	13 May 2019 13:33	Adj Mandate Request	Cur.Req:12015.03:Liability: 100% Quantum: (a)CORw/GST: \$10,410.03 + (b)LORw/GST (15days x \$100.00): \$1605.00 = Total: \$12,015.03 Vehicle Model: Citroen Grand C4 Picasso 1.6 (1560cc) 10 recommendation repair days + 4 days for weekend + 1PRS = 15 days	[A] CHAN JIA LE

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2131439	30/04/2019 14:29	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKZ4869S	SH8612P	10.70

View Received Message

This mail is associated with :

*SKZ4869S (MCT18100468)
[SH8612P]
TP
KWEK JU-YANG, MARK
Oct 14 2018 12:00PM
[COMFORT TRANSPORTATION PTE LTD]
Cycle & Carriage France Pte Ltd (Pandan Gardens)

- Reply
- Reply All
- Mark as Unread
- Print Message
- Delete Message
- Forward

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 14/05/2019 11:11 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$12015.03) - SKZ4869S - Claim Handler: Sherini Pillai

Approved:12015.03.

DOCUMENTS SUMMARY
There are no documents.

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 17 May 2019 10:51 AM
To: Cheng Jo Jo
Cc: Admin A; Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting; Hsiao Tong (LKKAuto)
Subject: RE: LOD - Our ref: SKZ4869S (CIT) / Your ref: CC4/III18018761/pb3 / TP INDIA / DOA: 14/10/2018
Attachments: SKZ 8612P.pdf

Without Prejudice

Dear Jo Jo,

Please duly sign the DV enclosed and return to us for our necessary action.

Thank you.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Jo Jo [mailto:jojo.cheng@cyclecarriage.com.sg]

Sent: Friday, 17 May 2019 10:27 AM

To: Jia Le (LKK Auto)

Cc: Admin A; Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting; Hsiao Tong (LKKAuto)

Subject: RE: LOD - Our ref: SKZ4869S (CIT) / Your ref: CC4/III18018761/pb3 / TP INDIA / DOA: 14/10/2018

Hi Jiale,

Kindly let us have the DV for signature.

Best Regards,

JoJo Cheng

Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Friday, 17 May, 2019 10:06 AM

To: Cheng Jo Jo

Cc: Admin A; Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting; Hsiao Tong (LKKAuto)

Subject: RE: LOD - Our ref: SKZ4869S (CIT) / Your ref: CC4/III18018761/pb3 / TP INDIA / DOA: 14/10/2018

Without Prejudice

Dear Jo Jo,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 10,410.03
2. Loss of Rental (15days x \$107.00)	\$ 1,605.00
TOTAL	\$ 12,015.03

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 1 May 2019 3:17 PM

To: Cheng Jo Jo; Jia Le (LKK Auto)

Cc: Admin A; Andre Chow En De (andre.chow@cyclecarriage.com.sg); Songcuan JR Lauro Araos; Loi Ai Ting (aiting.loi@cyclecarriage.com.sg)

Subject: RE: LOD - Our ref: SKZ4869S (CIT) / Your ref: CC4/III18018761/pb3 / TP INDIA / DOA: 14/10/2018

Without Prejudice

Dear Jojo,

Thank you for your email.

We will look into the matter and get back to you.

Hi Jia Le,

FYNA,

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>

Sent: Monday, 29 April 2019 11:38 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Subject: LOD - Our ref: SKZ4869S (CIT) / Your ref: CC4/III18018761/pb3 / TP INDIA / DOA: 14/10/2018

Hi Hsiao Tong,

Attached file for your reference.

For the original copy will post out later, kindly provide us your offer of settlement in order to close this case.

Below table for your easy reference.

Repair Cost	:	<u>S 10,410.03</u>
Loss of Rental/ Use	:	<u>S 1,926.00</u> (\$ 107.00 x 18 days)
Total	:	<u>S 12,336.03</u>

Your kind understanding and help is much appreciated.

Best Regards,

JoJo Cheng

Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

VEHICLE NO : SKZ4869S
 MODEL : CIT/ GC4P 1.6 BLUEHDI EAT6 CONFORT
 WIP : 13832

Material	:	\$	3,709.00
Labour	:	\$	6,020.00
Sub-Total	:	\$	9,729.00
Less Excess	:	\$	-
Total	:	\$	9,729.00
GST 7%	:	\$	681.03
Grand Total	:	\$	10,410.03
Finalise By/Date	:	JoJo dtd	13/02/2019

Email : 13/02/19 6:03pm

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 10 WORKING DAYS + 4 Days (2) Weekends
 + 0 Days (0) Public Holiday
 TOTAL DAYS REPAIR TOOK = 14

☒ TP Claim INDIA - SH8612P

☒ Claim GIA / LTA fee \$ 2.00

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report



CYCLE & CARRIAGE FRANCE PTE LTD

Body & Paint Centre
209 Pandan Gardens, Singapore 609339
Tel +65 6568 4501 - Fax +65 6565 1240
Company No. 200609327M

Our ref : SKZ4869S
Your ref : CC4/III18018761/pb3

Date: 26th April 2019

Ms Hsiao Tong, Chew (Case Handler)
LKK AUTO CONSULTANTS PTE. LTD.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1 #02-25
Singapore 408933

Dear Sir/ Madam,

RE: SUBMISSION OF DOCUMENTS FOR SKZ4869S – DOA: 14/10/2018

Kindly be informed that our customer, Mr Kwek Ju-Yang Mark owner of vehicle registration no. SKZ4869S (insured with AIG) holds vehicle registration no. SH8612P which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost	:	\$ 10,410.03	
Loss of Rental/ Use	:	\$ 1,926.00	(\$ 107.00 x 18 days)
Total	:	<u>\$ 12,336.03</u>	

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage France Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE FRANCE PTE LTD



MANAGER
SERVICE OPERATIONS – PG

AUTHORIZATION TO ACT

I, Kuek Su Yang Mark ("the third party claimant")
of _____ (address), owner of
SK2 4869S (vehicle no.) hereby authorize
Cycle & Carriage France Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. SK2 4869S
that was damaged pursuant to the accident which occurred on 14.10.2018
(date) along Elizabeth Rd
(location) Involving vehicle no/s SH 8612P
(*the accident*).

I further authorized the workshop to settle my above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 15 day of 10 (month) 20 18 (year)



Signed by "the third party claimant"



Signed by "the workshop"



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18100468
Claimant Ref: SKZ4869S

We/I, CYCLE & CARRIAGE FRANCE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 10,410.03 (repair cost), S\$ 1,605.00 (loss of use/rental), S\$ - (search fee), vehicle no. SKZ4869S that was damaged pursuant to the accident which occurred on 14/10/2018 (date) at JUNCTION OF MT ELIZABETH RD & MT ELIZABETH LBNK (location) involving vehicle no. SH 8612P (insured vehicle). This is pursuant to the inspection conducted on 23/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KWEK JU-YANG, MARK ("the third party claimant") of vehicle no. SKZ4869S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKZ4869S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 12,015.03 to CYCLE & CARRIAGE FRANCE PTE LTD.

Dated this 22 day of May 20 19

CLAIMANT:

Signature:


Signed by "the workshop" (with stamp)



Name:

JOO CHONG

NRIC:

G2581977

Address:

209 Pandan Gardens
Singapore 609339

Nationality:

Occupation:

WITNESS:

Signature:



MTH

Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

Address:

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park


Singapore 408933

Nationality:

Occupation:

TAX INVOICE

Company Reg No. 200609327
 GST Reg No. MR-850011-X

Invoice Name & Address				Owner Name & Vehicle Info				
INDIA INTERNATIONAL INSURANCE PTE LTD				Cust No/Name	/KWEK JU YANG MARK (GUO ZUYANG H			
MOTOR CLAIM DEPARTMENT				Reg No/Reg Date	SK24869S / 26/01/2016			
64 CECIL STREET				Date In/Mileage	23/10/2018/ 42913			
#04-05 IOB BUILDING				Chassis/Package	VF73ABHZTFJ811999 /FS515N			
SINGAPORE 049711				Engine No	10JBHD3020538			
Contact No				Make/Model	CIT/GC4P 1.6 BLUEHDI EAT6 CONFORT			
				Colour/Trim	1SM / BMF			
								
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00073	Cash	25/04/2019/ 17:13	TLC	881 / Jojo Cheng	13832	73004959		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								3000.00
RENEW REAR DOOR LH, SIDE SILL LH, REPAIR REAR FENDER LH, REAR BUMPER								
FRONT DOOR LH								
E PNT88000								240.00
REMOVE & INSTALL DOOR TRIMS & GLASS								
H WHEELALIGNMENT								120.00
To Conduct Computerize Full Wheel Alignment								
L PNT98000								2100.00
REPAIR SIDE SILL LH, REAR DOOR LH, REAR FENDER LH, REAR BUMPER								
M SUNDRY								40.00
APPLY SEALANT FOR ACCIDENT PORTION								
M SUNDRY								20.00
SUNDRY								
A 54900099								50.00
TO CHECK WIRING & CHASSIS ELECTRICAL SYSTEM								
A 54900099								300.00
CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM								
S SPECIALISTJOB								30.00
LABOUR TO TRANSFER ONE PC TYRE WITH VALVE SUPPLY								
S SPECIALISTJOB								120.00
SUPPLY & INSTALL LHR QUARTER GLASS SOLAR FILM								
X REAR DOOR LH ASS					1.00	1361.00	0.00	1361.00
X REAR DOOR SEAL LH					1.00	193.00	0.00	193.00
X SEALING PANEL LH					1.00	106.00	0.00	106.00
X DECOR STRIP LH					1.00	146.00	0.00	146.00
X DOOR FIXINGS					1.00	219.00	0.00	219.00
X SIDE WINDOW LH					1.00	251.00	0.00	251.00
X UNDER-BODY LH					1.00	847.00	0.00	847.00
X ALLOY WHEEL 6.5 J16 CH5-47					1.00	571.00	0.00	571.00
X AIR-BAG STICKER					1.00	15.00	0.00	15.00
Z TEXT								
INDIA TP CLAIM SH8612P								
DOA: 14/10/2018								

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

TAX INVOICE

Company Reg No. 200609327A
 GST Reg No. MR-65001113X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE PTE LTD	Cust No/Name /KWEK JU YANG MARK (GUD ZUYANG M
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SKZ48695 / 26/01/2016
64 CECIL STREET	Date in/Mileage 23/10/2018/ 42913
#04-05 10B BUILDING	Chassis/Package VF73ABH2TFJ811999 /FS515N
SINGAPORE 049711	Engine No 10J8HD3020538
Contact No	Make/Model CIT/GC4P 1.6 BLUEHD1 EAT6 CONFORT
	Colour/Trim 1SM / 8MF

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
CIP00073	Cash	25/04/2019/ 17:13	TLC	881 / Jojo Cheng	13832	73004959	
Description of Goods / Services				Qty	Unit Price	Disc%	Amount

SURVEYOR TAUFIKH LKK 23/10/2018

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	3,709.00				
Labour	5,810.00				
Standard Menu	0.00	7% GST on	9729.00	Nett	9,729.00
Specialist Job	150.00				681.03
Diagnostics Job	0.00			Total Payable	10,410.03
Sundry/Others	60.00			Paid	0.00
Total(w/o GST)	9,729.00			Total Due	10,410.03

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to this invoice must be made within 3 days. This is a computer generated document, no signature is required.

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

KWEK JU-YANG, MARK

INVOICE : AR1811-0148
DATE : 12/11/2018
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201810-0173

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No	: SKU4297T	1,800.00
Make / Model	: TOYOTA ALTIS 1.6 AUTO	
Rental Dates	: Rental Billing From 23/10/2018 To 10/11/2018	
Period	: 18 days	
Rental Rate	: S\$ 107.00 Per Day (Including GST)	
Reference No	: SKZ4869S	

AMOUNT : S\$

ONE THOUSAND NINE HUNDRED TWENTY-SIX
DOLLARS ONLY

NON-TAXABLE VALUE : 0.00

TAXABLE VALUE : 1,800.00

GST 7% : 126.00

TOTAL S\$: 1,926.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

RENTAL AGREEMENT

HA 201810-0173

Hirer's Name KWAK Ju-YANG MARK		Date of Birth 15-12-1981	Passport/ Hic No SF104992T	Nationality
Address 87 Lorong K Kuan		Occupation	Driving Licence No	Date of Expiry
Postal Code 425799		Contact No	Mobile Phone No 97210381	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Hic No	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No	

CHECK OUT

Date 26 OCT 18	Time 9.30am	Mileage 1 KM	E 1/4 1/2 3/4 F
Date 10-11-18	Time 10:00am	Mileage 1 KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension - One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	18	@ 100	1800.00
DISCOUNT			
GST @ 7%			126.00
TOTAL			1926.00
EXTENSION			
Colo 81			
SK2 4869S			
DEPOSIT (refundable) \$5			
CHANGED OVER FROM VEH. DATE			

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.



Hirer's Signature

Joint Hirer's/ Guarantor's Signature





for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **SKV 4297T**

MODEL

FROM

RETURN

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Mar 2019 Edit Reg		15 Oct 2018 00:00 Edit Adj Rpt	\$49,729.00 Edit Estimates	\$49,729.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	KWEK JU-YANG, MARK, ID: S8104992J								
Vehicle Reg. No.:	SKZ4869S	Date of Loss:	14/10/2018 12:00 - :59 [32 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18100468	Policy/Cover Note No.:	MCDM0015						
Vehicle Reg. No. (Insured):	SH8612P	Policy No. (Claimant):	1800002601						
		Excess:							
Repairer:	Cycle & Carriage France Pte Ltd (Pandan Gardens) (HQ) 209 PANDAN GARDENS, 609339 West Coast - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 25/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (14/05/2019): Alert - Adj Mandate Approved (\$12015.03) - SKZ4869S - Claim Handler: Sherini Pl... III_SG (18/10/2018): Alert - Adj Mandate Approved (\$0.00) - SKZ4869S - Claim Handler: Sherini Pillai 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKZ4869S (MCT18100468)
[SH8612P]

TP
























KWEK JU-YANG, MARK

Oct 14 2018 12:00PM

[COMFORT TRANSPORTATION PTE LTD]

Cycle & Carriage France Pte Ltd (Pandan Gardens)

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/05/19 12:08	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
2	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
3	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
4	13/05/19 12:08	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
5	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
6	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
7	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
8	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
9	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
10	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
11	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
12	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
13	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
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15	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
16	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
17	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
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32	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
33	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
34	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
35	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
36	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>
37	13/05/19 12:08	General View		Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	13/05/19 12:08	General View	 Load JPG	<input checked="" type="checkbox"/>
39	13/05/19 12:08	General View	 Load JPG	<input checked="" type="checkbox"/>
40	13/05/19 12:08	General View	 Load JPG	<input checked="" type="checkbox"/>
41	13/05/19 12:08	General View	 Load JPG	<input checked="" type="checkbox"/>
42	13/05/19 12:08	General View	 Load JPG	<input checked="" type="checkbox"/>
43	13/05/19 12:08	General View	 Load JPG	<input checked="" type="checkbox"/>
44	13/05/19 12:08	General View	 Load JPG	<input checked="" type="checkbox"/>
45	13/05/19 12:09	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	13/05/19 12:09	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
47	13/05/19 12:09	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
48	13/05/19 12:09	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
49	13/05/19 12:09	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
50	13/05/19 12:09	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/10/18 15:34	EMAIL FROM III DD 15102018	 Load PDF	
2	16/10/18 15:34	TP ESTIMATE	 Load PDF	
3	16/10/18 15:35	TP GIA REPORT	 Load PDF	
4	26/10/18 11:23	TP ESTIMATE- MARKED	 Load PDF	
5	13/05/19 13:11	Letter of Demand	 Load PDF	
6	13/05/19 13:11	RENTAL RECEIPT	 Load PDF	
7	13/05/19 13:11	TAX INVOICE	 Load PDF	
8	03/06/19 08:57	AUTHORISATION TO ACT FORM	 Load PDF	
9	03/06/19 08:57	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	17/10/18 08:57	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18018761/T1PB3Q2

Date: 03/06/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MCOM0015

Claimant Vehicle No: SKZ4869S

Insured Vehicle No: SH8612P

Date of Loss: 14/10/2018

Nature of Claim: TP

Claim No: MCT18100468

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKZ4869S

Make & Model: CITROEN GRAND C4 PICASSO, 1.6 BLUEHDI EAT6 (A)

Engine No: 10JBHD3020538

Reg. Date: 26/01/2016 (Man. Year: 2015)

Chassis No: VF73ABHZTFJ811999

Colour: Bronze

Odometer: 42913 km

Engine Capacity: 1560 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: Goodyear 6 mm

Rear Left Side:

Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side:

Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,399.00	3,849.00	550.00	12.50
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,120.00	5,880.00	1,240.00	17.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	11,519.00	9,729.00	1,790.00	15.54
+ GST 7.00/7.00% (S\$)	806.33	681.03	125.30	15.54
Nett Amount (S\$)	12,325.33	10,410.03	1,915.30	15.54
+ Car Rental (15.0 x S\$100.00/day + 7.00% GST) (S\$)		1,605.00		
Nett Liability (S\$)		12,015.03		

INSPECTION

Date of Assignment: 15/10/2018

Date Inspected: 23/10/2018 Inspected At:

Cycle & Carriage France Pte Ltd (Pandan Gardens) (HQ)
209 PANDAN GARDENS
Singapore 609339

Estimated Period of Repair: 10.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 30 Apr 2019)	
Parts:	N/A	CITROEN GRAND C4 PICASSO 1.6 BLUEHDI EAT6 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKZ4869S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRY	Necessary	20.00 FS	*20.00 FS
2	1		*REAR DOOR LH ASS	Bent	1,361.00 FS	*1,361.00 FS
3	1		*REAR DOOR SEAL LH	Necessary	193.00 FS	*193.00 FS
4	1		*SEALING PANEL LH	Necessary	106.00 FS	*106.00 FS
5	1		*DECOR STRIP LH	Necessary	146.00 FS	*146.00 FS
6	1		*DOOR FIXINGS	Necessary	219.00 FS	*219.00 FS
7	1		*SIDE WINDOW LH	Necessary	251.00 FS	*251.00 FS
8	1		*WINDOW LIFTER LH	Not Necessary	550.00 FS	*- FS
9	1		*UNDER-BODY LH	Bent	847.00 FS	*847.00 FS
10	1		*ALLOY WHEEL 6.5 J16 CH5-47	Cut	571.00 FS	*571.00 FS
11	1		*AIR -BIG STICKER	Necessary	15.00 FS	*15.00 FS
12	1		*LHR QUARTER GLASS SOLAR FILM	Necessary	120.00 FS	*120.00 FS
Total Parts (\$\$)					4,399.00	3,849.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	RENEW REAR DOOR LH ,SIDE SILL LH ,REPAIR REAR FENDER LH ,REAR BUMPER	New	4,200.00	3,000.00
2	REMOVE & INSTALL DOOR TRIMS & GLASS	New	240.00	240.00
3	TO CONDUCT COMPUTERIZE FULL WHEEL ALIGNMENT	New	120.00	120.00
4	TRANSFER RIM TO TYRE	New	30.00	30.00
5	SPRAY PAINT FOR SIDE SILL LH ,REAR DOOR LH,REAR FENDER LH,REAR BUMPER	New	2,100.00	2,100.00
6	APPLY SEALANT FOR ACCIDENT PORTION	New	80.00	40.00
7	TO CHECK WIRING & ELECTRICAL SYSTEM	New	50.00	50.00
8	CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM	New	300.00	300.00
Gross Labour Cost (\$\$)			7,120.00	5,880.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >