- Pre repair inspection request - GBH6211C VS SLV6929Z (OI) DOA 14/09/2018

From: Azlan, Syazairdina

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi

Sent: 10/11/2018 1:49:57 PM

Hi,

Kindly disregard previous email.

Please refer to the enclosed request from Teamwork Garage Pte Ltd.

Claim no : 0471755386SG003 Case Owner : MING YAO LEE

If you have any queries/concerns, please let us know.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: TEAMWORK GARAGE CLAIMS [mailto:claims@teamworkgarage.com]

Sent: Thursday, October 11, 2018 1:43 PM

To: Azlan, Syazairdina

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan,

Yoke Shi

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV6929Z AND GBH6211C ON 14/09/2018

Importance: High

Dear Sir,

We have agreed and selected the surveyor / surveyor company proposed by you to conduct the pre-repair inspection as a single joint expert whereby the cost of the pre-repair survey carried out by single joint expert will be bear by you.

We have selected:

LKK AUTO CONSULTANTS PTE LTD

as the motor surveyor / surveyor company named in your attached list.

Kindly forward your assignment to them asap so that we can arrange for the survey with them.

*Do get the surveyor / surveyor office to check with us on the availability of the car at the workshop before sending their surveyor down for PRI survey. We'll not be held responsible for wasted trips made to the workshop

Darren Ng Teamwork Garage Pte Ltd 53 Ubi Avenue 1 #01-24 Paya Ubi Industrial Park Singapore 408934

Tel: 68442475 Fax: 68442474

From: Azlan, Syazairdina [mailto:Syazairdina.Azlan@aig.com]

Sent: Thursday, October 11, 2018 1:38 PM

To: claims@teamworkgarage.com

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh,

Aashweenjeetkaur < Aashweenjeetkaur. Mithoosingh@aig.com >; Chan, Yoke Shi < yokeshi.chan@aig.com >

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV6929Z AND GBH6211C ON 14/09/2018

This is a secure, encrypted message. To read it, open the attachment.

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นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้ เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨 부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

<u>Click here</u> by 2018-10-18 13:38 +08 to read your message. After that, open the attachment.

More Info

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From: Syazairdina.Azlan@aig.com

To: claims@teamworkgarage.com

Cc: Andy-SY.Fong@aig.com ,Lee-Ying.Chin@aig.com ,NoorMariesa.AbuKassim@aig.com ,Imran.lshak@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,yokeshi.chan@aig.com

Subject: AÍGENCRYPT - PRE-REPĂIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV6929Z AND GBH6211C ON 14/09/2018

Date: Wed, 10 Oct 2018 08:19:37 +0000

Without Prejudice

Your Reference : 1809-27

Our Reference : 0471755386SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd

	Mohammed Rasul	LKK Auto Consultants Pte Ltd
1	Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: Chan, Yoke Shi

Sent: Wednesday, October 10, 2018 4:12 PM

To: Azlan, Syazairdina

Subject: FW: OUR REF: 1809-27 YOUR REF: SLV6929Z PRE-REPAIR INSPECTION FOR GBH6211C

Importance: High

From: TEAMWORK GARAGE CLAIMS [mailto:claims@teamworkgarage.com]

Sent: Wednesday, October 10, 2018 4:11 PM

To: Abu Kassim, Noor Mariesa; Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke

Shi; Supramaniam, Darshene **Cc:** claims@teamworkgarage.com

Subject: RE: OUR REF: 1809-27 YOUR REF: SLV6929Z PRE-REPAIR INSPECTION FOR GBH6211C

Importance: High

WITHOUT PREJUDICE

OUR REF: 1809-27 YOUR REF: SLV6929Z

RESEND.

Please let us have a list of surveyor for PRI.

Darren Ng Teamwork Garage Pte Ltd 53 Ubi Avenue 1

#01-24 Paya Ubi Industrial Park Singapore 408934

Tel: 68442475 Fax: 68442474

From: TEAMWORK GARAGE CLAIMS [mailto:claims@teamworkgarage.com]

Sent: Monday, September 17, 2018 3:54 PM

To: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; 'Md Ishak, Mohd Imran' <Imran.Ishak@aig.com>; 'Chan, Yoke Shi' <yokeshi.chan@aig.com>; 'Supramaniam, Darshene' <Darshene.Supramaniam@aig.com>

Cc: claims@teamworkgarage.com

Subject: OUR REF: 1809-27 YOUR REF: SLV6929Z PRE-REPAIR INSPECTION FOR GBH6211C

Importance: High

WITHOUT PREJUDICE

OUR REF: 1809-27 YOUR REF: SLV6929Z

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR GBH6211C ACCIDENT INVOLVING GBH6211C AND SLV6929Z ON 14.09.18

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors for us to select as stated in the Practice Direction – Amendment No. 1 of 2016; Pre-action Protocol within 2 working days as of the date of our notice to you.

Please take note: We will not entertain any of your surveyor calling us for the above inspection, without you giving us your list of surveyors for us to select by the Practice Direction of Pre-repair Inspection.

Darren Ng Teamwork Garage Pte Ltd 53 Ubi Avenue 1 #01-24 Paya Ubi Industrial Park Singapore 408934 Tel: 68442475

Fax: 68442474