

Mei Kwan (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Monday, 15 October, 2018 11:39 AM
To: Admin-D (LKKAuto); assignments
Cc: Admin A
Subject: DM18HO02722/JT: SGD1118J / FBH8184J TP CLAIM DOA:10.10.2018
Attachments: SAS2487939.PDF

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear all,

Attach OI report.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Friday, October 12, 2018 4:41 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SGD1118J / FBH8184J TP CLAIM DOA:10.10.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Friday, 12 October 2018 1:07 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: SGD1118J / FBH8184J TP CLAIM DOA:10.10.2018

Dear all,

Please arrange to attend to the PRS.

We are following up with insured on non reporting.

Regards,

Janet Tan
Senior Executive | Claims



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From: Edwin Abcede Caina [<mailto:edwin.caina@cyclecarriage.com.sg>]
Sent: Friday, October 12, 2018 12:29 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: RE: SGD1118J / FBH8184J TP CLAIM DOA:10.10.2018

Hi Janet,

We get LKK Auto Consultants Pte Ltd to survey our client veh.

Thank you,

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Friday, 12 October, 2018 10:31 AM
To: Edwin Abcede Caina
Subject: RE: SGD1118J / FBH8184J TP CLAIM DOA:10.10.2018

Without Prejudice
Save As To Costs

Dear Edwin

For pre repair survey request, please email to eqiprs@eqinsurance.com.sg

We are unable to revert on liability as we have yet to receive the insured's report.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



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did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Rose Koh

Sent: Friday, October 12, 2018 9:01 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Adeline Chua <adeline.chua@eqinsurance.com.sg>

Subject: FW: SGD1118J / FBH8184J TP CLAIM DOA:10.10.2018

Hi Janet

Fyna.

Regards,

Rose Koh

Customer Service



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
tel 65 6223 9433 | fax 65 6224 3903

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Edwin Abcede Caina [<mailto:edwin.caina@cyclecarriage.com.sg>]

Sent: Thursday, October 11, 2018 7:18 PM

To: Marketing

Cc: Andre Chow En De; Coco Lu Ting; Tay Jian Ye
Subject: SGD1118J / FBH8184J TP CLAIM DOA:10.10.2018

Officer in Charge,

May we check for the liability of accident?

Best Regards,

Edwin Caina
Advisor- Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 • www.cyclecarriage.com.sg

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