

DATE OWNED:

003; 111 180 18748, 21 WASY

1117  
1117

JAN 2018

PASSE

ASSIGNMENT

17/01/18

Date / Time:

26/10/18

Registered in Merimen:

16/10/18

Pre-assign / CCU / FTE

SHA 6564A



Insured Vehicle No.:

CTPL

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

H. 114

Excess Sec II : \$5

D.O.A.:

13/10/18

Place of Accident:

WOODLANDS AVE 12

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final? Yes / No

SLR 3076A



INSRS:

WSP:

Tel:

Liability:

RMKS:

PWR



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call CI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photo:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MEB

Repair Cost: PP \$5,645.65

( 6 days) Reduction: 23 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 26.03.19

Confirm with: C/P/ONE

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 15

If NO or B 28, Ass. Lia:

Repair Cost:

\$5,645.65

Loss of Rental (LOR):

\$1,299.60

( 9 days) x 140

Loss of Use (LOU):

\$0

( 3 x days)

Loss of Income (LOI):

\$0

( 3 x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$0

Medical:

\$0

Disbursement:

\$0

(e.g. Tow/Independent)

Legal Cost

\$0

Total:

\$7,945.25

Global Sum \$5:

FINAL PAYMENT

Date/Time: 26.03.19

Confirm with: C/P/ONE

Email ☒ Call ☐

Payee 1:

\$7,945.25

11-10-11 PERFORMANCE MOTOR LIMITED

Payee 2 (Strike if N.A.):

\$0

Name 2:

Payee 3 (Strike if N.A.):

\$0

Name 3:

26/3/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TY

3) Survey fee: \$350

12/11/2018

REF:

III

117/18/14W03

2563P

# ASSIGNMENT

Front Date: 12-11-2018

Estimated Cost:

OD / TP / WS / TF RES / OD RES / EVA / INV / MY

To inspect Vehicle No:

SLR 3076A

at Workshop no/s

Performance

of

303 Alexandra Rd

Insured:

Policy No:

Claims No:

Sum Insured:

Excess

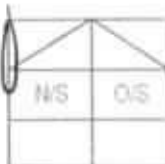
(Client's Record)

Make of Veh:

Hon.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

6

days

Res:

Yes or No

Lump Sum:

2-B-2

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle IN / OUT

Veh No:

SLR 3076A

In Regn: 2017 AU4

Type:

M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

B.M.W 2167 GT LEO

1499

Colour:

Black

A/C Insured / Std / NI / NA

Sp. Reading:

27046

T/Radio: Insured / Std / NI / NA

Eng/No:

Ci/No:

NBA 20920705691216

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

205/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

13/10/18

D.O.I:

12/11/18

Survey held at

Performance

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

13/10/18 Confirm 2-B-2 @ 6445.65 with 6 working days

(ad) - \$1924.70  
23-1-1)

Date/Time, File Pass to:



Prel. Report

Days Of Repair:

Y)



Final Report

Resurvey No. of Trip:

Survey Fee

Date/Time, File Return to:

Transportation

S)

Add Fee:



Site Insp \$5



Interv. \$5



Tech. \$5



Worked \$5

Report Format:

Lump Sum / I.B.A. \$

1

2

3

Mon. 12/11 @ 10AM  
S&R

SLR3076A

LHK Vision recommended  
liability clear to India  
but pending approval



BMW Dealer

# Performance Motors Limited

A member of the Silver Darby Group  
Co. Reg. No. 197401589W GST Reg. No M2-0020081-X

303, Alexandra Road  
Silver Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

260, Rongpong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

318, Alexandra Road  
Silver Darby Business Centre  
Singapore 158944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

15 OCT 2018

## ESTIMATE

Estimate No.	: b1 48796	Page No.	: 1 of 5
Date Estimated	: 15/10/2018		
Prepared By	: Han Kwan Yong		

<b>- ESTIMATE REPAIR FOR -</b> Tan Soo Sheng, Scott (Chen ShuSheng) 28 Woodlands Drive 16 #09-18  Singapore 737768	<b>- ACCOUNT - 40000</b> Cash Sales - Service Singapore
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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLR3076A	5E91216	08/08/2017	216i G TOURER	0

DESCRIPTION	VALUE
To replace front left side panel, front left wheel house cover including to knock out front left door and dented area caused by the accident	2550 <del>3400.00</del>
To respray front bumper, front left side panel and front left door	2527 <del>2808.00</del>
To carry out body cavity preservation. (Per panel).	118.00
To check steering geometry and conduct wheel alignment according to BMW specification (1x)	451 <del>531.00</del>
To check electrical wiring systems at the front section for proper function including adjustments of headlights.	150 <del>177.00</del>
Sundries.	80.00

Total Labour 1: 7,114.00

DESCRIPTION	QTY	PRIC	VALUE
FRT LH FENDER	1	573.30	573.30
FRT LH WHEEL ARCH COVER	1	135.05	135.05
Total Parts :			708.35

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401599W GST Reg. No. M2-0020081-X



## FINAL REPORT

Estimate No. : b1 48796  
Date Estimated : 15/10/2018  
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -  
Tan Soo Sheng, Scott (Chen ShuSheng)  
28 Woodlands Drive 16  
#09-18

- ACCOUNT - 219  
India Int'L Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711

Singapore 737768

REGN NO	CHASSI S NO	REGN DATE	MODEL	M LEAGE		
SLR3076A	5E91216	08/08/2017	216i G TOURER	0		
DESCRIPTION	ORIGINAL PRICE		DISC. %	NETT		
To replace front LH fender include making good the front bumper, front LH door and knocking out dents caused by the accident	2550.00			2,550.00		
To respray front bumper, front LH fender and front LH door	2527.00			2,527.00		
To carry out body cavity preservation. (Per panel).	100.00			100.00		
To check steering geometry and conduct wheel alignment in accordance with BMW specifications (1x)	451.00			451.00		
To check electrical wiring systems at the front section for proper function including adjustments of headlights.	150.00			150.00		
Sundries.	80.00			80.00		
DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT		
FRT LH FENDER	587.65	1.00		587.65		

### # SUPPLEMENTARY ITEMS

Total Labour :	5,858.00
Total Parts :	587.65
Total Labour & Parts :	6,445.65
Deduction for Excess :	0.00
Total Repair Costs less Excess:	6,445.65
GST @7%:	451.20
Grand Total :	6,896.85

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East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773116, Alexandra Road  
Time Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/535 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## E S T I M A T E

Estimate No. : b1 48796  
Date Estimated : 15/10/2018  
Prepared By : Han Kwan Yong

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLR3076A	5E91216	08/08/2017	216i G TOURER	0

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Claims Of 3rd Party / Uninsured losses / Direct Settlement

Regn No. \_\_\_\_\_ Claim No. \_\_\_\_\_  
 Date & Time 12/11/18 @ 11:25 Excess S\$ \_\_\_\_\_  
 Surveyor's Name Ryan Sign \_\_\_\_\_  
 Surveyor's Tel 92010068 Authorised Yes / No \_\_\_\_\_  
 Authorised Date \_\_\_\_\_ Time \_\_\_\_\_  
 RESURVEY PARTS PHOTO BY SURVEYOR Yes / No \_\_\_\_\_ PML Yes / No \_\_\_\_\_  
 Surveyor's E-mail \_\_\_\_\_  
 No. of Working Days Recommend 6 days

Labour 1	:	7,114.00
Parts	:	708.35
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	547.56
Grand Total	:	8,369.91

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY \*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*



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Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63448773

115, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**

Estimate No. : **b1 48796**  
Date Estimated : **15/10/2018**  
Prepared By : **Han Kwan Yong**

Page No. : **3 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SLR3076A</b>	<b>5E91216</b>	<b>08/08/2017</b>	<b>216i G TOURER</b>	<b>0</b>

**Terms & Conditions of Service**

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

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East Coast Centre  
Singapore 438186  
Tel. 63190888 (AfterSales)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/538 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## E S T I M A T E

Estimate No. : b1 48796  
Date Estimated : 15/10/2018  
Prepared By : Han Kwan Yong

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLR3076A	5E91216	08/08/2017	216i G TOURER	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
  - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
  - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
  - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
  - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
  - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
  - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
  - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
  - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
  - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
  - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
  - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
  - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
  - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



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East Coast Centre  
Singapore 438180  
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Fax. 63449773

115, Alexandra Road  
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**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**

Estimate No. : **b1 48796**  
Date Estimated : **15/10/2018**  
Prepared By : **Han Kwan Yong**

Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SLR3076A</b>	<b>5E91216</b>	<b>08/08/2017</b>	<b>216i G TOURER</b>	<b>0</b>

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
  - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
  - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
  - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
  - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer  
Performance Motors Limited

Address:  
Sime Darby Performance Centre  
303 Alexandra Road  
Singapore 159941

Email address:  
dataprotection@pmi.com.sg

## View Received Message

This mail is associated with :

**\*SLR3076A (MCT18100424)**  
**[SHA6564A]**

TP

TAN SOO SHENG SCOTT  
Oct 13 2018 10:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Performance Motors Limited

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 26/10/2018 10:58 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SLR3076A - Claim Handler: Pool Chin Han Daniel

Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice.

### DOCUMENTS SUMMARY

There are no documents.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Oct 2018 14:51	Cim Veh Model Changed	(205130) BMW 216I 1.5 D GT LED (A).	[A] HOW MEI KWAN
2	16 Oct 2018 14:51	Cim Created	Reg No: SLR3076A. Acct Date: 2018/10/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Performance Motors Limited (Alexandra)	[A] HOW MEI KWAN
3	16 Oct 2018 14:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	16 Oct 2018 14:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/25	[A] HOW MEI KWAN
5	16 Oct 2018 14:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	16 Oct 2018 14:51	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	16 Oct 2018 14:51	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	23 Oct 2018 15:06	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks; BOLA 15	[A] VIVIAN LAU PEI FENG
9	26 Oct 2018 10:54	Video Downloaded	Downloaded Video - Accident TP SLR3076A	[I] Sundari Nagarajan
10	26 Oct 2018 10:55	Video Downloaded	Downloaded Video - Accident TP SLR3076A	[I] Sundari Nagarajan
11	26 Oct 2018 10:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/25. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
12	26 Oct 2018 10:58	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
13	15 Nov 2018 14:35	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
14	15 Nov 2018 14:35	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
15	21 Feb 2019 17:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	21 Feb 2019 17:16	Cim Dtl Modified	JP) Reg. Date: -> 2017/08/08.	[A] JOANNE LEE KHANG MIN
17	21 Feb 2019 17:16	Cim Details Notified		[A] JOANNE LEE KHANG MIN
18	04 Mar 2019 15:50	Adj Mandate Request	Cur.Req:7196.45:PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST: \$6,896.85 + (b) LOR w/GST: \$299.60 (4days x \$70) Total: a+b = \$7,196.45 VEH MODEL: BMW 216I 1499cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF A NY.	[A] Asher Sng Rong Yi

Date From Date To Audit Type None Go

### ACTIVITY

[29/10/2018 17:45] VIVIAN LAU PEI FENG:  
liability clear via merimen  
[23/10/2018 11:03] VIVIAN LAU PEI FENG:  
23.10.18 Seek liability clear via merimen

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1957290	26/10/2018 10:43	Motor	India International	India International	SLR3076A	Pool Chin Han Daniel	xx.xx

## Print Received Message

This mail is associated with :

**\*SLR3076A (MCT18100424)**  
**[SHA6564A]**

TP

TAN SOO SHENG SCOTT

Oct 13 2018 10:00AM

[COMFORT TRANSPORTATION PTE LTD]

Performance Motors Limited

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 05/03/2019 09:05 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$7196.45) - SLR3076A - Claim Handler: Pool Chin Han Daniel

Approved:7196.45:Agreed to do direct settlement. Please revert with your quantum advice



6pax - Danielle F  
Charlotte F  
Ethar M  
Estelly F  
Caylie F

2nd party  
hp-91894329

video - yes  
injuries - no  
cleared by

94240208





( V:V )

India Int'l Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711  
Attention: Motor Claims

**"Without Prejudice"**

Your Ref:

Our Ref:

Date:

Subject:

18 December 2018

**ACCIDENT INVOLVING VEHICLES SLR3076A & SHA6564A ON 13.10.2018**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	6896.85
Car Rental	:	S\$	299.60
Total	:	S\$	7196.45

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill
3. Copy of Car Rental bill & Car Rental Agreement
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation & Discharge Voucher

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pmi-pbsp@sime-darby.com.sg.

Yours sincerely

Teng Wai Khan  
Customer Service Manager, Body & Paint

Performance Motors  
Limited  
1800-Call-BMW  
(1800-2255-269)

www.pmi.com.sg

303 Alexandra Road  
Sime Darby  
Performance Centre  
Singapore 159941  
Tel Sales 6319 0100  
Tel AfterSales:  
6319 0111  
Fax 6474 7770

315 Alexandra Road  
#01-01  
Sime Darby  
Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel AfterSales:  
6319 0527  
Fax 6479 6624

280  
Kampong Arang Rd  
East Coast Centre  
Singapore 438180  
Tel AfterSales:  
6319 0888  
Fax 6344 1332

Registered office  
305 Alexandra Road  
#02-01  
Vantage  
Automotive Centre  
Singapore 159942

Co. Reg. No.  
197401559W

# Performance Motors Limited

A member of the Sime Darby Group



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLR3076A & 8HA6564A ON 13/10/18.

I, Mr Tan Leo Sheng owner of Vehicle Registration No. SLR3076A hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

x  
Name: TAN LEO SHENG (Date) 15/10/18  
NRIC No.: S8022563F

In the presence of:

Name: \_\_\_\_\_ (Date) 15/10/18  
NRIC No.: \_\_\_\_\_

HAN KWAN YONG  
Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 150941



INDIA  
INTERNATIONAL  
INSURANCE  
PTE LTD  
www.indiainternational.com

INDIA INTERNATIONAL INSURANCE PTE LTD

15, Bedok North Road, #02-150, Bedok North, Singapore 469574  
Tel: (65) 6341 7000 Fax: (65) 6341 7001 Email: info@indiaintl.com  
www.indiainternational.com

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: INDIA/IND-4021  
Claimant Ref: SUB 303A

We/I PERFORMANCE MOTORS LIMITED ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 1,746.45 (repair cost), S\$ 299.45 (loss of rental), S\$ - (search fee), vehicle no. SUB 303A that was damaged pursuant to the accident which occurred on 12.10.19 (date) at YONGEVALE AVE 19 (location) involving vehicle no. SUB 303A (insured vehicle). This is pursuant to the inspection conducted on 12.11.2019 (date) at the workshop.

We/I confirm that we/I are/am authorized by the owner TAN SMO SENG SIOH ("the third party claimant") of vehicle no. SUB 303A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SUB 303A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,746.45 to PERFORMANCE MOTORS LIMITED

Dated this 20 day of Nov, 20 19

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

  
Signed by "the workshop" (with chop)

303 ALEXANDRA ROAD  
SINGAPORE 159941

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



MOS  
Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607188R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408033

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796501 (AfterSales)  
64796524 (Motorrad)**SERVICE TAX INVOICE**Repair Order No. : **B1 1313804**Date IN : **12/11/2018**Cust. Svc. Advisor: **Han Kwan Yong**Page No. : **1 of 2**Invoice Number : **2043072 / WSB**Invoice Date : **17/12/2018**Payment Terms : **30 Days From Invoice**Invoice By : **Toh Jing Xuan****- CUSTOMER INFORMATION -****Mr Tan Soo Sheng, Scott (Chen ShuSheng)**  
**28 Woodlands Drive 16**  
**#09-18****Singapore 737768****- INVOICE TO - 219****India Int'L Insurance Pte Ltd**  
**64 Cecil Street**  
**#04-05 IOB Building**  
**Singapore 049711**REGN. NO.  
**SLR3076A**CHASSIS NO.  
**5E91216**REGN. DATE  
**08/08/2017**MODEL  
**216I G TOURER**MILEAGE  
**27046****----- LABOUR 1 -----**

To replace front left fender including make good the front bumper, front left door and knock out dented area caused by the accident.

To respray front bumper, front left fender and front left door.

To carry out body cavity preservation.  
(Per panel).

To check steering geometry and conduct wheel alignment in accordance with BMW specifications.

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 13.10.2018. 3RD PARTY CAR : SHA6564A.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 12.11.2018 AT 11:25AM. AUTHORISED REPAIR BY MS VIVIAN LAU FROM LKK AUTO ON 29.10.2018 VIA EMAIL.

PROPOSE CAR RENTAL = \$299.60. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.

**Total Labour 1: 5,858.00****----- PARTS -----****FRT LH FENDER**

Qty	Retail Price	NETT
1	587.65	587.65

**Total Parts : 587.65****----- LABOUR 2 -----****NETT****0.00****Total Labour 2: 0.00**

## Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-802081-X



383, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

288, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63198888 (AfterSales)  
Fax. 63449773

115, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190628 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796801 (AfterSales)  
64796824 (Motorrad)

## SERVICE TAX INVOICE

Repair Order No. : B1 1313804

Date IN : 12/11/2018

Cust. Svc. Advisor: Han Kwan Yong

Page No. : 2 of 2

Invoice Number : 2043072 / WSB

Invoice Date : 17/12/2018

Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

Labour Charges : 5,778.00  
Parts Charges : 587.65  
Lubricant/Misc : 80.00

Total Labour & Parts Charges	:	S\$	6,445.65
Less Insurance Excess	:	S\$	0.00
Invoice Total Amount Exclude GST	:	S\$	6,445.65
GST @ 7%	:	S\$	451.20
Invoice Total Amount Include GST	:	S\$	6,896.85

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 6,896.85

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**SIME DARBY SERVICES PTE LTD**

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

p (65) 6447 3388 f (65) 6345 7247

Co. Reg. No. 197501065W GST Reg. No. M2-0021985-4

**TO BE PAID BY**

PAYMENT: MC - XXXXXXXXXXXX8786

**HIRER'S DETAILS**

TITLE: MR  
 NAME: TAN SOO SHENG, SCOTT  
 ADDRESS: BLK 209 YISHUN STREET 21  
 #09-139  
 780209  
 SINGAPORE

NRIC/PASSPORT NO.: S8022563F ISSUE: 23/11/2010

ISSUED BY: SINGAPORE  
 LICENSE: S8022563F EXPIRY: 31/12/2999ISSUED BY: SINGAPORE  
 NATIONALITY: D.O.B.: 31/07/1980

FREQUENT FLYER NO.:

LOCAL CONTACT: 9238 5988

HOTEL:

**COMPANY'S DETAILS**

NAME:

ADDRESS:

**IMPORTANT NOTICE**

- Hirer is liable for all traffic fines including admin fees that are issued by Singapore or Malaysia authorities for a grace period of 12 months from the date of car return.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Any accident has to be reported within the next working day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Thrifty Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/Intoxicants/drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

x

Additional Driver

ADDITIONAL DRIVERS:

RENTAL AGREEMENT NUMBER: 55005199

RENTAL LOCATION: SHORT TERM-HQ (SIN55)-THRIFTY

**CHECKOUT**

UNIT # / REGN NO.: 00002578 / SK08893S  
 MAKE & MODEL: BMW 218i  
 CAR GROUP GIVEN: 1 CHARGE: F  
 KILOMETER OUT: 66,956  
 PETROL LEVEL OUT: FULL  
 DATE & TIME OUT: 12/11/2018 11:00  
 DUE DATE & TIME IN: 17/11/2018 11:00  
 CHECKIN LOCATION: SHORT TERM-HQ (SIN55)-THRIFTY

**RENTAL RATES**

AS: INSURANCE CLAIMS RATES 2017

DAILY @ S\$ 70.00

EXTRA DAY @ S\$ 70.00

EXTRA HOUR @ S\$ 14.00

**TOTAL: S\$ 374.50****FOR RATES TO APPLY**

MINIMUM 24 HOURS  
 CAR MUST BE RETURNED TO RENTING LOCATION  
 ON THE DUE DATE

**INSURANCE**

BY INITIALS, THE HIRER

INCLUSIVE LOW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 2,000.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE  
 COVERAGE FOR USE OUTSIDE SINGAPORE

**OTHER CHARGES**

FUEL SERVICES @ S\$2.70 / LITRE

**CASH & CHEQUE DEPOSIT****REMARKS**

BMW OWNER: SLR3076A

1.5CC \$100/ DAY

PML CSA: HAN

**HI RESERVATION**

RES. ID# SD000004942

Benjamin Loo ZhiWei

TACO#

REF SRC: INSCLAIMS

Printed on: 12-Nov-2018 10:57

Entered by: Benjamin Loo ZhiWei



## TAX INVOICE

Invoice No. 55 - 512683

Page 1 of 1

MR TAN SOO SHENG SCOTT

BLK 209 YISHUN STREET 21 #09-139  
760209 SINGAPORE

SIME DARBY SERVICES PTE LTD

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

p (65) 6447 3388 f (65) 6345 7247

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

INVOICE DATE : 16-NOV 2018

R.A. No. 55005199 / Benjamin Loo ZhiWei

TITLE	: MR	KILOMETER OUT/IN	: 66956 / 67217
AUTHORIZED DRIVER	: TAN SOO SHENG SCOTT	KILOMETER DRIVEN	: 261
NRIC/PASSPORT NO.	: S8022563F	PETROL LEVEL OUT/IN	: FULL / 7 / 8
MAKE & MODEL	: BMW 218i	DATE & TIME OUT	: 12-NOV 2018 11:00
CAR REGISTRATION NO.	: SKQ88935 / UNIT #: 0002578	DATE & TIME IN	: 16-NOV 2018 12:59
CAR GROUP GIVEN	: I	CHECK IN LOCATION	: SHORT TERM-HQ (SIN55)-THRIFTY
CAR GROUP CHARGED	: F	NO. OF DAY(S) CHARGED	: 4 DAY(S) 2 HOUR(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
-------------	------------------	------	-------------------------	----------	--------------

## INSURANCE CLAIMS RATES 2017

4 DAY(S) @ \$70.00 / DAY 280.00 19.60 299.60

2 HOUR(S) @ \$14.00 / HOUR 28.00 1.96 29.96

WAIVED EXCESS HOURS DUE TO CAR REPAIR PICK UP -28.00 -1.96 -29.96

INFORMED LATE

**SUB-TOTAL** 280.00 19.60 299.60

REMARKS: BMW OWNER: SLR3076A

1.5CC \$100/ DAY

PML CSA: HAN

**TOTAL (SGD) :** 280.00 19.60 299.60

\* ITEMS NOT SUBJECT TO GST

VISA XXXXXXXXXXXX8952 -299.60

MC XXXXXXXXXXXX6786 0.00

**BALANCE DUE** 0.00

**NOTE:**  
I/ WE HEREBY AGREE TO THE TERMS AND CONDITIONS AND BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR MY FAILURE TO REPORT ANY ACCIDENT WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.

HIRER'S AND/OR ADDITIONAL DRIVER'S SIGNATURE

wirecard

 HERTZ - ALEXANDRA  
 305 ALEXANDRA ROAD  
 #03-01 VANTAGE AUTOMOTIVE CENTRE  
 SINGAPORE 159942

 DATE/TIME: 16/11/18 13:11:47  
 MID: 000888100063996  
 TID: 19263114 INV: 011827  
 BATCH: 003760 TRACE: 019602  
 ORDER: 011827-003760019602  
 APP/AUTH CODE: 003529

SALE

 VISA \*\*\*\* \* 8952  
 151 4390 100011019602  
 CARD LABEL: 151 4390 100011019602  
 151 4390 100011019602  
 151 4390 100011019602

Print

Ente

BASE : S\$ 299.60

TOTAL : S\$ 299.60

A Sime Darby Motors Company

 I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
 ACCORDING TO THE CARD ISSUER AGREEMENT  
 \*\*\*\*\* CUSTOMER COPY \*\*\*\*\*

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Oct 2018 <a href="#">Edit Reg</a>		12 Nov 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$56,445.65</b> <a href="#">Edit Estimates</a>	<b>\$56,445.65</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span>[Created by adjuster]</span>									
Insured: <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R									
Main Claimant: <b>TAN SOO SHENG SCOTT</b> , ID: S8022563F									
Vehicle Reg. No.: <b>SLR3076A</b>		Date of Loss: 13/10/2018 10:00 - :59 (14 Months and 5 Days From LTA Reg Date (Man Yr))							
Claim Type: <b>TP / MCT18100424</b>		Policy/Cover Note No.: MCOM0015 (TP, Fire & Theft)							
Vehicle Reg. No. (Insured): <b>SHA6564A</b>		Policy No. (Claimant): CN843652							
		Excess:							
Repairer: <b>Performance Motors Limited (Alexandra)</b> 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174									
Handling Insurer: <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Pool Chin Han Daniel</b> ]									
Claimant's Insurer: <b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... <b>[Final Rpt due 25/10/2018]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span>View All</span> <span>Compose Case Mail</span>									
<ul style="list-style-type: none"> <li>III_SG (05/03/2019): Alert - Adj Mandate Approved (\$57196.45) - SLR3076A - Claim Handler: Pool Chin H...</li> <li>III_SG (26/10/2018): Alert - Adj Mandate Approved (\$50.00) - SLR3076A - Claim Handler: Pool Chin Han ...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span>View All</span> <span>Search Tasks</span> <span>Create New Task</span> <span>Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLR3076A (MCT18100424)  
[SHA6564A]  
TP  
TAN SOO SHENG SCOTT  
Oct 13 2018 10:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Performance Motors Limited

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Video									1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail		Print	
1	26/10/18 10:43	Video - Accident TP SLR3076A							1 Load AVI			
Photos/Images									3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail		Print	
1	20/02/19 16:19	Odometer Reading							1 Load JPG		<input checked="" type="checkbox"/>	
2	20/02/19 16:19	Chassis Number							1 Load JPG		<input checked="" type="checkbox"/>	
3	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
4	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
5	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
6	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
7	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
8	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
9	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
10	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
11	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
12	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
13	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
14	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
15	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
16	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
17	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
18	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
19	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
20	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
21	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
22	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
23	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
24	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
25	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
26	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
27	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
28	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
29	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
30	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
31	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
32	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
33	20/02/19 16:19	General View							1 Load JPG		<input checked="" type="checkbox"/>	
34	20/02/19 16:19	General View							1 Load JPG			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/10/18 14:52	TP ESTIMATE + TP GIA REPORT	Load PDF	
2	19/11/18 13:47	TP ESTIMATE - MARKED	Load PDF	
3	21/02/19 17:23	WORKSHOP INVOICE	Load PDF	
4	21/02/19 17:23	RENTAL RECEIPT	Load PDF	
5	21/02/19 17:23	LOD	Load PDF	
6	28/03/19 16:48	DISCHARGE VOUCHER	Load PDF	
7	28/03/19 16:48	AUTHORISATION TO ACT FORM	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	17/10/18 09:06	Singapore Accident Statement	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd

(Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III18018748/R1EA3Q2

Date: 28/03/2019

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No : SLR3076A

Insured Vehicle No : SHA6564A

Date of Loss: 13/10/2018

Nature of Claim:

TP

Claim No: MCT18100424

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLR3076A

Make &amp; Model: BMW 216i, 1.5 D GT LED (A)

Engine No: 32515015B38A15A

Reg. Date: 08/08/2017 (Man. Year: 2017)

Chassis No: WBA2D920705E91216

Colour: Black

Odometer: 27046 km

Engine Capacity: 1499 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	802.70	667.65	135.05	16.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,034.00	5,778.00	1,256.00	17.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>7,836.70</b>	<b>6,445.65</b>	<b>1,391.05</b>	<b>17.75</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>548.57</b>	<b>451.20</b>	<b>97.37</b>	<b>17.75</b>
<b>Nett Amount (S\$)</b>	<b>8,385.27</b>	<b>6,896.85</b>	<b>1,488.42</b>	<b>17.75</b>
<b>+ Car Rental (4.0 x S\$70.00/day + 7.00% GST) (S\$)</b>		<b>299.60</b>		
	<b>Nett Liability (S\$)</b>	<b>7,196.45</b>		

### INSPECTION

Date of Assignment: 12/11/2018

Date Inspected: 12/11/2018 Inspected At:

Performance Motors Limited (Alexandra)  
303 Alexandra Road, Sime Darby  
Performance Centre  
Singapore 159941

Estimated Period of Repair: 6.0 days

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**Adjuster:** MOHD RASUL**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 21 Feb 2019)
<b>Parts:</b> M1-MPV	BMW 216i 1.5 D GT LED (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLR3076A)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	1		*FRT LH FENDER	Bent	587.65 FS	*587.65 FS
3	1		*FRT LH WHEEL ARCH COVER	Serviceable	135.05 FS	*- FS
F=Franchise part. S=SpcNett.						
<b>Total Parts (\$\$)</b>					<b>802.70</b>	<b>667.65</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REPLACE FRONT LEFT SIDE PANEL ,FRONT LEFT WHEEL HOUSE COVER INCLUDING TO KNOCK OUT FRONT LEFT DOOR AND DENTED AREA CAUSED BY THE ACCIDENT	New	3,400.00	2,550.00
2	TO RESPRAY FRONT BUMPER ,FRONT LEFT SIDE PANEL AND FRONT LEFT DOOR	New	2,808.00	2,527.00
3	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL)	New	118.00	100.00
4	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT ACCORDING TO BMW SPECIFICATION	New	531.00	451.00
5	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS	New	177.00	150.00
Gross Labour Cost (S\$)			<b>7,034.00</b>	<b>5,778.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >