

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 6 May 2022 4:00 PM
To: Loo, Tong Shing; Adrian Ling (LKKAUTO); SUR
Cc: Mohd Rizal, Nur Mariah Huibrechts; Dally Amri, Mimi Zarina
Subject: RE: 7730996898SG / SCA818S DOA : 12/10/2018 - Amend Merimen Status

Dear Tong Shing,

We noted that on 14/5/2019 there is acceptance cancelled ,would like to know if there is any issue ?

In order for your side from Pending for offer > Payment, kindly send back adjuster report for re-submission

Please note that our end is pending for payment .

36	14 May 2019 10:18	Ins Send Back Invoice/DV	Acceptance cancelled
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CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted
Main	16 Oct 2018 16:25		16 Oct 2018 14:32		06 Mar 2019 08:27 S\$12,049.85 (S\$224.70)

Main**Reference****CLAIM SUBFOLDER DETAILS**

Insured:	AARON GOH JIN HAO (WU RENHAO) , ID : S8725486J , Tel: +65902270		
Vehicle Reg. No.:	SCA818S		
Claim Type:	OD / 7730996898SG		

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loo, Tong Shing <TongShing.Loo@aig.com>

Sent: Friday, 6 May 2022 3:47 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>

Subject: RE: 7730996898SG / SCA818S DOA : 12/10/2018 - Amend Merimen Status

Importance: High

Hi Adrian,

Can you please assist to change the status of this case in Merimen from Pending for offer > Payment ?
We will do the necessary action after that.

Thank you.

Sincerely,

Tong Shing

LOO TONG SHING
AIG

Senior Recovery Representative – Claims Recovery

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore 079120

Tel 65-68307871

GRS-ExpressRecovery@aig.com | www.aig.sg

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