

Veron Chen (LKKAuto)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Saturday, 23 February 2019 12:46 PM
To: Veron Chen (LKKAuto); 'Claims'; SUR
Subject: LOD - OWN DAMAGE CLAIM FOR SCA 818 S
Attachments: SAftersales19022312490.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 18 October 2018 2:30 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SCA 818 S

Dear James,

As instructed by our client , please proceed to repair the **insured vehicle SCA 818S (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 18 October 2018 9:21 AM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SCA 0818 S

Dear James,

Still pending AIG approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 18 October 2018 9:16 AM

To: 'Claims' <claims@premiumauto.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OWN DAMAGE CLAIM FOR SCA 0818 S

Dear Veron,

Any update on approval & excess?

Kindly advise.

Thanks.

Best Regards,

James Tan

Claims Advisor

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 17 October 2018 8:48 AM

To: 'Veron Chen (LKKAUTO)'; 'SUR'

Cc: 'Claims'

Subject: RE: OWN DAMAGE CLAIM FOR SCA 0818 S

Dear Veron,

Kindly update us on the approval of repair and excess.

Thanks.

Best Regards,

James Tan

Claims Advisor

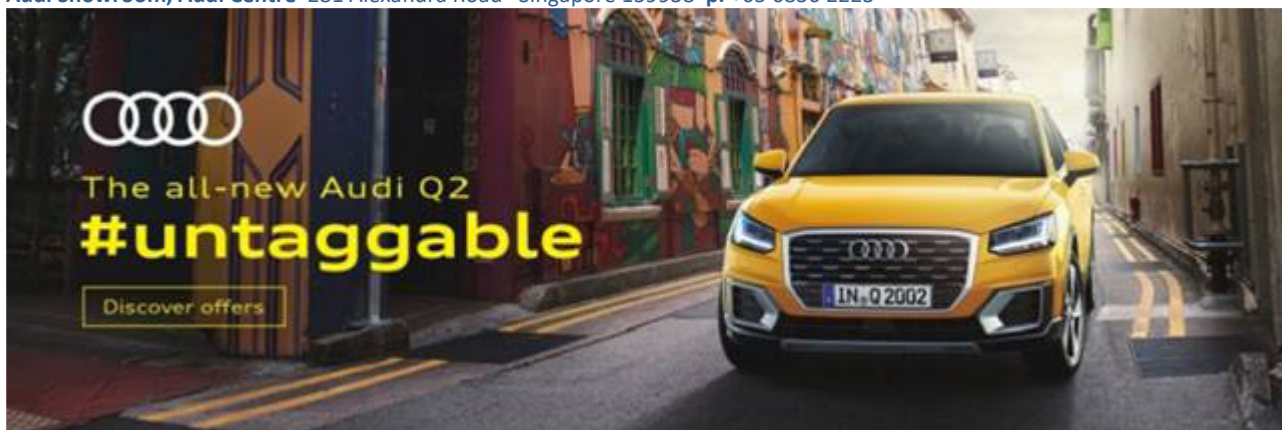
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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 16 October 2018 5:23 PM
To: Claims; SUR
Subject: RE: OWN DAMAGE CLAIM FOR SCA 0818 S

Dear James,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 16 October 2018 1:43 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN DAMAGE CLAIM FOR SCA 0818 S

Dear All,

Kindly assist approval for the above mentioned case.
Survey was done earlier this morning.
Thanks.

Aside to OIC,

Adrian had miss out the marking of labor.
Kindly send the mark estimate over when he had done the labor marking.
Thanks.

Best Regards,
James Tan
Claims Advisor

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