

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SCA 818 S**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1164/2018/MAS

23 Feb 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SCA 818 S, Audi A4 Sedan 1.4 TFSI S-Tro**

With reference to the above-mentioned vehicle, no. **SCA 818 S**, claimant, **Mr. Aaron Goh Jin Hao**, please find the related document per attached.

1. A copy of the Original invoice no. 85013460 – S\$12,893.34
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SCA 818 S

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd

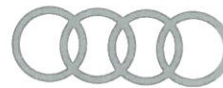
Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408699  
Telephone 6388 2323

Customer Service  
Service Appointment  
24-hour Breakdown Service  
Email customer.care@premiumauto.com.sg

6366 2323  
9828 1233



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INSURANCE INVOICE  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120 079120

Invoice: B5013460  
Date : 15/02/2019  
Order : SCA08185  
Term : 30

Account: A0006 (T 0)  
AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

Regn No.: SCA08185 (V 29750)

Regn Date: 29/06/2016

Mileage: 46572

WIP No.: 28530

Model: A4 SEDAN 1.4 TFSI S tronic

Chassis: WAUZZZF45GA074222

Engine: CVN 009457

Dept: U

USB No.:

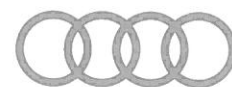
You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
X	ABW0853888A	SPOILER			
X	ABW0821106A	FENDER	Less 020%	1.00	62.70
X	ABW0807771	BRACKET	Less 020%	1.00	665.00
X	ABW0807065C GRU	COVER	Less 020%	1.00	117.50
X	ABW0098629	ATT. PARTS	Less 020%	1.00	1849.00
X	ABW0821468	BRACKET	Less 020%	1.00	77.50
X	ABW0807284	GUIDE	Less 020%	1.00	30.20
X	ABW0821092	PLATE	Less 020%	1.00	31.70
X	ABW0821136C	SUPPORT	Less 020%	1.00	43.20
X	ABW0823746	COVER	Less 020%	1.00	103.00
X	ABW0807682B 989	GRILLE	Less 020%	1.00	19.20
X	ABW0955102A	CYLINDER	Less 020%	1.00	117.50
X	AN 0161857	POP-RIVET	Less 020%	1.00	184.00
			6.00	2.90	13.92
Parts 8,399.92					Sub-Total
Labour 747.93					12,049.85
Sublet 2,902.00					7% GST
Menus 0.00					843.49
Lubricant 0.00					Grand Total
					12,893.34

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408695  
Telephone 6386 2323

Customer Service  
Service Appointment  
24 hour Breakdown Service  
Email customer.care@premiumauto.com.sg

6366 2323  
9828 1233

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013460 Date : 15/02/2019 Order : SCA08185 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SCA08185 (V 29750) Regn Date: 29/06/2016 Mileage: 46572 WIP No.: 28530  
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF45GA074222 Engine: CVN 009457 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Q	OTHERS	M: TO CARRY OUT PAINT PROTECTION (BY OWNER)	747.93	1.00	747.93
X	ABW0941774A	HEADLIGHT Less 020%	1.00	6973.00	5,578.40
X	ABW0821172A	WHEEL HOUS Less 020%	1.00	209.00	167.20
Sub-Total					
7% GST					
Grand Total					

Customer

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Motor Claims Dept  
**Your Ref: SCA 0818 S**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1164/2018/JW  
12 Nov 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

total pages

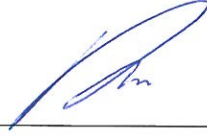
### RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A4 SEDAN 1.4 TFSI  
**Vehicle Chassis No.** : WAUZZZF45GA074222  
**Vehicle Regn No.** : SCA 0818 S  
**Vehicle Mileage** : 45758 KM  
**Vehicle Owner** : Mr. Aaron Goh Jin Hao (Wu RenHao)  
**Certificate No** : 2100472595-02  
**Policy Excess** : Waived  
**Accident Date** : 12<sup>th</sup> October 2018  
**Place** : Carpark Under Blk 432 Ang Mo Kio Ave 10  
**Repair Cost** : \$ 12,893.34  
**WIP No.** : 28530  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : 0700pm  
**Date** : 12.11.18

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8725486J



Name

AARON GOH JIN HAO  
(WU RENHAO)

吴仁豪

Race

CHINESE

Date of birth

22-08-1987

Sex

M

S8725486J

Country/Place of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



AARON GOH JIN HAO  
(WU RENHAO)

Exp. Date 22 Aug 1987

Issue Date 17 Nov 2006



001459851K



5807428

NRIC No. S8725486J



Date of issue  
29-09-2017

Address

APT BLK 431 ANG MO KIO AVENUE 10  
#08-1463  
SINGAPORE 560431

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

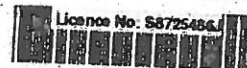
Class 2B Motorcycles <= 200 CC  
Class 3 Motor cars <= 3000 kg with <= 7 passengers, exclusive of the driver; and motor tractors/vehicles <= 2500 kg

PASS DATE

17 Oct 2012  
17 Nov 2006

S8725486J

S / No. 9000163503



Licence No. S8725486J

NP 428A

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : AARON GOH JIN HAO (WU RENHAO)  
 Period of Insurance : 29 Jun 2018 To 28 Jun 2019  
 Engine No. : CVN009457  
 Chassis No. : WAUZZZF45GA074222

Vehicle No. : SCA818S  
 Policy No. : 2100472595-02  
 Endorsement No. :  
 Issued Date : 18 Jun 2018

## ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage : 1,395.00 CC

Sum Insured : Market Value

First Year of Registration : 2016

Driver Restriction : NA

Off Peak Car : No

Insuring with COE/PARF : No

## Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

## Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreen : \$100

## Named Driver and Excess (where applicable)

AARON GOH JIN HAO (WU RENHAO) - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125250

PREMIUM LEASING -JY

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. J. J. J.*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

SSPDAC



**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.