Veron Chen (LKKAuto)

From:

Loo, Tong Shing <TongShing.Loo@aig.com>

Sent: To: Friday, 19 October 2018 1:52 PM Veron Chen (LKKAuto); SUR

Subject:

RE: SCA818S OD / 7730996898SG

Hi Veron,

Yes, as per underwriter adv.

Thank you.

Loo Tong Shing AIG

Express Claims Adjuster Claims Operations | AIG Shared Services

TongShing.Loo@aiq.com | www.aig.com

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, October 19, 2018 1:28 PM

To: Loo, Tong Shing; SUR

Subject: RE: SCA818S OD / 7730996898SG

Dear Tong Shing,

Thank you for the email.

So can I assume that the car coating protection is covered?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loo, Tong Shing <TongShing.Loo@aig.com>

Sent: Friday, 19 October 2018 11:42 AM

To: SUR <sur@lkkauto.com>

Subject: : SCA818S OD / 7730996898SG





This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息,请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

Click here by 2018-10-26 11:42 +08 to read your message. After that, open the attachment.

More Info

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: SCA818S OD / 7730996898SG

From: Loo, Tong Shing

'SUR' To:

Cc:

19/10/2018 11:42:17 AM Sent:

Hi Adrian,

As spoken to your previously regarding about Car Coating Protection.

I have reconfirmed with underwriter, there is a coverage based on OI policy wording under Fixture and Accessories(Cosmetic) and up to \$5000.00.

Thank you.

Loo Tong Shing

AIG

Express Claims Adjuster Claims Operations | AIG Shared Services

TongShing.Loo@aig.com | www.aig.com

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So can I assure that the car watery protection is covered?

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Thursday, 18 October 2018 2:30 PM

To:

Claims; SUR

Subject:

RE: OWN DAMAGE CLAIM FOR SCA 818 S

Dear James,

As instructed by our client, please proceed to repair the insured vehicle SCA 818S (Excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 18 October 2018 9:21 AM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SCA 0818 S

Dear James,

Still pending AIG approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <<u>claims@premiumauto.com.sg</u>>

Sent: Thursday, 18 October 2018 9:16 AM

To: 'Claims' < claims@premiumauto.com.sg>; Veron Chen (LKKAuto) < veronchen@lkkauto.com>; SUR

<sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OWN DAMAGE CLAIM FOR SCA 0818 S

Dear Veron,

Any update on approval & excess? Kindly advise. Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. <u>claims@premiumauto.com.sg</u> w. <u>www.audi.com.sg</u>

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 222



http://www.audi.com.sg/sea/brand/sg/audi promotions/promotions/car promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 17 October 2018 8:48 AM

To: 'Veron Chen (LKKAuto)'; 'SUR'

Cc: 'Claims'

Subject: RE: OWN DAMAGE CLAIM FOR SCA 0818 S

Dear Veron,

Kindly update us on the approval of repair and excess. Thanks.

Best Regards, James Tan Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi promotions/promotions/car promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, 16 October 2018 5:23 PM

To: Claims; SUR

Subject: RE: OWN DAMAGE CLAIM FOR SCA 0818 S

Dear James,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <<u>claims@premiumauto.com.sg</u>> Sent: Tuesday, 16 October 2018 1:43 PM

To: SUR < sur@lkkauto.com>

Cc: 'Claims' < claims@premiumauto.com.sg>
Subject: OWN DAMAGE CLAIM FOR SCA 0818 S

Dear All,

Kindly assist approval for the above mentioned case. Survey was done earlier this morning. Thanks.

Aside to OIC,

Adrian had miss out the marking of labor.

Kindly send the mark estimate over when he had done the labor marking.

Thanks.

Best Regards,

James Tan Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



http://www.audi.com.sg/sea/brand/sg/audi promotions/promotions/car promotions/new-audi-q2-2017.html

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

From: LKK Auto Consultants Pte Ltd AIG Asia Pacific Insurance Pte. Ltd. To: 51 Ubi Ave 1 #01-25 AIG Building Paya Ubi Industrial Park 78 Shenton Way #07-16 Singapore 408933 Singapore 079120 Date: 16 Oct 2018 Mohd Zawaye, Norsazani Preliminary Advice : 12/10/2018 Accident Date : SCA818S Vehicle No Policy No. : AUDI A4 Make : \$\$0.00 Excess : 16/10/2018 Assignment Date Est. Duration of Repair : 5.00 Date of Inspection : 16/10/2018 : PREMIUM AUTOMOBILES PTE LTD (UBI) Inspection At 55 UBI ROAD 1 SINGAPORE 408699 Point of Impact / General Description of Damages The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident. 19,138.00 :S\$ Repairer's Estimate (Gross) 13,100.00 :S\$ Revised Amount 1,591.00 :S\$ Check Items (Estimated) 14,691.00 :S\$ Total :S\$ Lump Sum Repair **Total Loss Consideration** :S\$ New for Old Value 110,000.00 :S\$ Pre-Accident Value :S\$ 60,112.00 COE / PARF Rebate :S\$ Salvage Value :S\$ 49,888.00 Margin for Repair Remarks The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy (X) coverage. Kindly let us have your authorisation. The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck. Other comments:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

alulesalu.						
	ACCIDENT STATEMENT					
Date Of Report	13/10/2018 14:44					
Date Of Accident	12/10/2018 18:50					
Exact Location Of Accident	CAR PARK UNDER BLK 432 ANG MO KIO AVE 10					
Country/State of Loss	SINGAPORE					
Designation of the second	DETAILS OF OWN VEHICLE					
Vehicle Registration Number	SCA818S					
Insured/Policyholder						

AARON GOH JIN HAO (WU RENHAO)

NRIC No S8725486J

Email Address AARONGOH@HOTMAIL.COM

Mobile Phone No (LOCAL) +65-90227055

Alternative Phone No OFFICE-90227055

Vehicle Particulars

Name Of Registered Owner

Manufacturer AUDI

Model A4 SEDAN 1.4 TFSI

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number

Cover Note Number

Driver

Name of Driver AARON GOH JIN HAO (WU RENHAO)

 NRIC No
 S8725486J

 Date Of Birth
 22/08/1987

 Occupation
 INDOOR

 Date Of Driving Pass
 17/11/2006

Driving Experience 11 YEARS AND 10 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-90227055

Fax Number

Contact Number OFFICE-90227055

EMail Address AARONGOH@HOTMAIL.COM

Address

APT BLK 431 ANG MO KIO AVENUE 10

Postcode

560431

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

90

Insurance Company of Driver's Own Vehicle

.

General Information of the Accident

Type Of Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions

CLEAR

Road Surface

ambulance?

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

Was any other material or property damaged?

YES

I have been engreeabed by unknown percents

ES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

0

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I WENT DOWN TO FIND MY CAR WITH A NOTE AND BEING DAMAGED AT THE FRONT RIGHT. THEY LEFT A NOTE FOR ME AND WAITED FOR ME TOO. MY VEHICLE IS BEING KNOCKED BY A RENTED LORRY AND DRIVEN BY A EMPLOYEE OF MASTERPIECE ENG PTE LTD. THE WERE WORKING ON ROAD WORKS UNDER MY BLOCK. WITNESS TOLD ME THAT THE LORRY WAS PARKED NEAR ME WHEN THE DRIVER TURN OUT TO THE LEFT AND KNOCKED ONTO MY PARKED VEHICLE.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

Details of Witness 1

Name

DESMOND ANG

Phone Number

91515078

Email Address

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

YN2967E

Vehicle Make/Model/Colour

LORRY

Details Of Properties

MASTERPIECE ENG PTE LTD

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Page 2 of 15

Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful</u> and accurate as <u>possible</u>. Any wirful misrepresentation or withholding of material facts may allow insurance compenies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parces.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ["GIA"] may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the losurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

17 pet 1114 11 10

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Lichib LHOUGH Start , Geny

NRIC/FIN NO: 62987 1450L

SKETCH PLAN	+11.11.1	
	1786	4-2CH 818 5
	A	

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

	to find my car with a note and being damaged at the front right of for me and waited for me too. My vehicle is being knowled
by a rented L	Lorry and driven by an employee of Masterpiece Eng Plo Hd. They
were worting or	on road works under my block.
Vitness told me	e that the long was purletneour me when the driver turn
out to the lat	It and knowled onto my parked vehicle.

DECLARATION

I/We declare the Jaregoing particulars are true in every respect.

Policyholder's Signature Date & Time: 13 oct 2428 11

11.11

Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature
Namo: Mathiba Kidalla SENG Acyx
NRIC/FIN No.: 62887/4804

SONOE

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information"] and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims:
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Philicyholder's Signature

Date & Time:

17 bet 311 11 10

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: work knowing State , he

NRIC/FIN NO: GZ987 1450L

SKETCH PLAN ASCA 8185

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

	find my car with a note and being damaged at the front right
They left a note f	for me and writed for me too My behille is bring knowled
by a rented Long	, and driven by an employee of Masterpiece Eng Plo IId. The
were woths on t	told works under my block.
	*
Vitness told me to	not the large was purlainear me when the driver turn
	and brushee onto my parket vehicle.
0-1 10 1112 1041 8	ing freeze the page

DECLARATION

I/We declare the Jaregoing particulars are true in every respect.

Policyholder's Signature Date & Time:

130ct 2018 11:17

Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature
Name: Habila Kidalla SENG Acy
NRIC/FIN No.: 62387/450

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Enquire PARF/COE Rebate for Registered	Venicie
Vehicle Owner Particulars	Singapore NRIC
Owner ID Type:	5486J
Owner ID:	54007
Vehicle Details Vehicle No.:	SCA818S
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Oct 2018
	AUDI
Vehicle Make:	A4 1.4 TFSI STRONIC (NAV)
Vehicle Model:	White
Primary Colour:	2016
Manufacturing Year:	CVN009457
Engine No.:	WAUZZZF45GA074222
Chassis No.:	110.0 kW (147 bhp)
Maximum Power Output:	\$34,059.00
Open Market Value:	29 Jun 2016
Original Registration Date:	29 Jun 2016
First Registration Date:	0
Transfer Count:	\$29,683.00
Actual ARF Paid: Intended PARF Rebate Details	427,000.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jun 2026
PARF Rebate Amount:	\$22,262.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jun 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,156.00
COE Rebate Amount:	\$37,850.00
Total Rebate Amount:	\$60,112.00

The information contained herein is correct as at 16 Oct 2018

ОК

REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$8725486J





44.3

AARON GOH JIN HAO (WU RENHAO)

Race

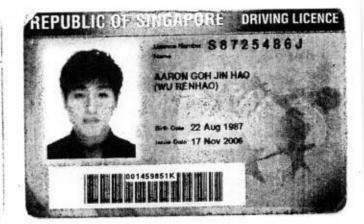
CHINESE

Date of birth 22-08-1987 Country/Place of birth

SINGAPORE

M

SB725486J



5807428





29-09-2017

APT BLK 431 ANG MO KIO AVENUE 10 #08-1463 SINGAPORE 560431

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES)

PASS DATE

Monocycles =< 200 CC Motor care =< 3000 kg with =< 7 pameagers, exclusive of the driver; and motor tractors/vehicles =< 2500 kg

17 Oct 2012 17 Nov 2006

S8725484J

S / No. 9000163503

NP 428A



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: AARON GOH JIN HAO (WU RENHAO)

Period of Insurance

: 29 Jun 2018 To 28 Jun 2019

Engine No.

: CVN009457

Chassis No. : WAUZZZF45GA074222 Vehicle No.

Issued Date

: SCA818S

: 2100472595-02 Policy No.

Endorsement No.

: 18 Jun 2018

ABOUT THE COVER

Make/Model

: AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage : 1,395.00 CC

Sum Insured : Market Value Off Peak Car : No

First Year of Registration : 2016

Insuring with COE/PARF : No

Person or Classes of Persons Entitled to Drive* :

Driver Restriction

a) The Policyholder b) Any other person who is driving on the Policyholder's order or with his/her permission. This Policy will indemnify the Policyholder or any authorised driver only if heishe meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") If You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cep. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

AARON GOH JIN HAO (WU RENHAO) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 406699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotine at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125250

PREMIUM LEASING -JY

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

Reg

REPUBLIC OF SINGAPORE IDENTITY CARD NO. S8725486J





AARON GOH JIN HAO (WU RENHAO)

CHINESE

Date of birth 22-08-1987

Country/Place of birth SINGAPORE

58725486J

REPUBLIC OF STURBING SECOND DRIVING LICENCE 22 Aug 1987

5807428



₩.S8725486J



29-09-2017

APT BLK 431 ANG MO KIO AVENUE 10 #08-1463 SINGAPORE 560431

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

S / No. 9000163503

NP 428A



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: AARON GOH JIN HAO (WU RENHAO)

Period of Insurance

: 29 Jun 2018 To 28 Jun 2019

Engine No. Chassis No. : CVN009457 : WAUZZZF45GA074222 Vehicle No.

: SCA818S

Policy No.

: 2100472595-02

Endorsement No. **Issued Date**

: 18 Jun 2018

ABOUT THE COVER

Make/Model

: AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage : 1,395.00 CC

Sum Insured : Market Value

First Year of Registration : 2016

Driver Restriction

: NA

Off Peak Car : No

Insuring with COE/PARF : No

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

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0504125250

PREMIUM LEASING -JY

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

"AIG Asia Pacific Insurance Pte. Ltd."

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

Keep calm and move your car to a safe place.

Do not admit or discuss fault or blame with the other party(les).

Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

If no one is injured in the accident:

You are not required to make any police report.

Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).

Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident. Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next

working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

Report the accident to the police, providing full details of the circumstances of the accident.

Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.

Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident

Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.

2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.

3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.

4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.

5. Rental cars are strictly for use in Singapore only.

6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.

Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

'The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Weiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/1164/2018/GW

Date : 15-Oct-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Aaron Goh Jin Hao (Wu RenHao)
Address : Apt Blk 431 Ang Mo Kio Avenue 10

Singapore 560431

 Telephone
 : HP +65 90227055

 Type of Claim
 : Own Damage Claims

 Policy No.
 : 2100472595-02

Vehicle No : SCA 818 S

Model Code : Audi A4 SEDAN 1.4 TFSI

Model / Year : Jun-16
Engine No : CVN 009457

Chassis No : WAUZZZF45GA074222

Mileage

Date In :

Liability :

Excess Cost : Estimated By : Johnny Boo / Allan Wu

Accident Date : 12-0ct-18

Place of Accident : Car park Under Blk 432 Ang Mo Kio Ave 10

Premium Automobiles

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SCA 818 S

	Nature of Jobs		Estimated Charges		
S/n					
	To remove and transfer front wire harness ofr headlights, horns, outside temperature sensor and healdight washer assy.	S/N	\$	360.00	/ /
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise front crash management components. Reinstall all parts removed.		\$	2,100.00	1250 ~
3	To respray front bumper, rhs front fender.		\$	1,500.00	1100
6	To carry out diagnostic check.	S/N	\$	192.00	//
	TOTAL LABOUR CHARGES	:	\$	4,152.00	

Premium Automobiles

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCA 818 S

S/N Parts Description		Damaged Pa S/Nett	Parts & Prices Remark	
1	FRONT BUMPER Relad	\$ 1.849.00	1479.20	
2	FIXING PARTS FOR FRONT BUMPER Ma	\$ 245.00	Y.X	
3	SECURING STRIP Men	\$ 30.00 ⊀		
4	FRONT BUMPER GRILLE-CENTER	\$ 171.00 >	es	
5	FRONT BUMPER CLOSING ELEMENT Luca	\$ 180.00	k	
6	FRONT BUMPER AIR GUIDE-RH CONTENT THE NEW	\$ 73.00	× 7×	
7	RADIATOR GRILLE NEM	\$ 972.00		
8	FRONT BUMPER AIR GUIDE GRILLE-RH Could	\$ 118.00	- 9H	
9	FRONT BUMPER GUIDE SECTION-RH	\$ 32.00 6	-25.36	
10	FOAM FILLER PIECE THE ME	\$ 107.00		
11	FRONT BUMPER CARRIER THE ME	\$ 702.00	400	
12	FRONT BUMPER COVER pull	\$ 109.00	r	
13	SIGN "CAUTION"	\$ 12.00	ć.	
14	STICKER FOR AIR CONDITIONER	\$ 7.00 -		
15	FRONT BUMPER SUPPORT-RH THE ME	\$ 24.00 7		
16	LOCK CARRIER BRACKET	\$ 118.00	. 94	
17	FRONT FEDER-RH Derted	\$ 665.00 -	537	
18	FRONT FENDER ATTACHNENT PARTS-RH	\$ 45.00	X	
19	FRONT FENDER CLOSING ELEMENT-RH	\$ 44.00	34.56	
20	FRONT FENDER BRACKET-RH	\$ 31.00	DH.16	
	SUB TOTAL SPARE PARTS CHARGES :	\$ 5,534.00		

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.