

Vic (LKKAUTO)

From: Soo Leong Keat <lksoo@procarcare.com.sg>
Sent: Monday, 28 January, 2019 2:01 PM
To: Vic (LKKAUTO)
Cc: Wayne; Ray; Claims; Admin A; Vivian Lau (LKKAUTO)
Subject: RE: ACC ON 11.10.2018 INVLG SGK 5216 X & SDD 128 Y LKK REF CC4/LPC18018742/Aha3
Attachments: Traffic Police result 28.01.19.jpeg
Importance: High

Dear Vic

Kindly file attached Traffic Police result.

Thank you.

Regards,

Leong Keat SOO

Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Thursday, 29 November 2018 4:21 PM
To: Soo Leong Keat <lksoo@procarcare.com.sg>
Cc: Wayne <wayne@procarcare.com.sg>; Ray <ray@procarcare.com.sg>; Claims <claims@procarcare.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: ACC ON 11.10.2018 INVLG SGK 5216 X & SDD 128 Y LKK REF CC4/LPC18018742/Aha3

Without Prejudice

Dear Leong Keat,

We refer to our telephone conversation earlier.

As spoken, the Nett Value / Repair Limit of your client's vehicle as per our surveyor's recommended is **\$3,400.00**.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Soo Leong Keat [<mailto:lksoo@procarcare.com.sg>]
Sent: Friday, 2 November, 2018 11:28 AM
To: Vivian Lau (LKKAuto)
Cc: Wayne; Ray; Claims
Subject: RE: ACC ON 11.10.2018 INVLG SGK 5216 X & SDD 128 Y
Importance: High

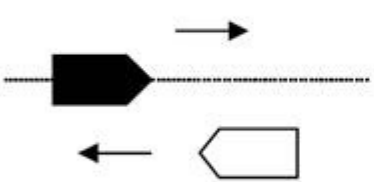
Dear Vivian

I would appreciate your good review towards this case for your insured to be 100% liable for the accident.

The video showed that your insured had encroached into the opposing while trying to overtake the lorry. BOLA 16 would be appropriate and would stand as no one would not expect a vehicle to drive into the opposing lane.

Would very much appreciate your help in a quick resolution in favour of my client.

Thank you.

	SCENARIO	DESCRIPTION
16.		<p>Vehicle X – Encroaching / Straddling lanes Vehicle Y – Moving in own Lane</p> <p>Reason: Vehicle should keep in lane</p>

Regards,

Leong Keat SOO

Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Sent: Friday, 2 November 2018 10:27 AM
To: Claims <claims@procarcare.com.sg>
Cc: Lily <bhlim@procarcare.com.sg>; Soo Leong Keat <lksoo@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Ray <ray@procarcare.com.sg>
Subject: RE: ACC ON 11.10.2018 INVLG SGK 5216 X & SDD 128 Y

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

ACCIDENT INVOLVING SGK 5216X & SDD 128Y ON 11/10/2018

We refer to the above matter

Attached video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Based on the video, your client was travelling very fast as the result he is unable to stop and collided onto our insured. Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peiwen [<mailto:peiwen@procarcare.com.sg>] **On Behalf Of** Claims
Sent: Tuesday, 23 October, 2018 10:42 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Lily <bhlim@procarcare.com.sg>; Soo Leong Keat <lksoo@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Ray <ray@procarcare.com.sg>
Subject: RE: ACC ON 11.10.2018 INVLG SGK 5216 X & SDD 128 Y
Importance: High

Hi Vivian,

Please assist to check and advise for the liability status and nett loss amount for said accident.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, October 15, 2018 1:54 PM
To: Claims; Admin A
Cc: assignments
Subject: RE: ACC ON 11.10.2018 INVLG SGK 5216 X & SDD 128 Y

Dear Pei Wen,

Please be informed that OIC for this case is Vivian.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peiwen [<mailto:peiwen@procarcare.com.sg>] **On Behalf Of** Claims
Sent: Monday, 15 October, 2018 1:23 PM
To: assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Subject: FW: ACC ON 11.10.2018 INVLG SGK 5216 X & SDD 128 Y
Importance: High

Hi Nivitha / Catherine,

Please assist to check and advise OIC for this case ASAP.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Peiwen **On Behalf Of** Claims
Sent: Friday, October 12, 2018 10:06 AM
To: 'assignments@lkkauto.com'
Cc: Lily; Soo Leong Keat
Subject: ACC ON 11.10.2018 INVLG SGK 5216 X & SDD 128 Y

Hi Nivitha,

As spoken, vehicle is in workshop, please assist to arrange survey.
Kindly assist to check and advise OIC for this case.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



With effect from 1 Sep 2018, **Progressive Automotive Pte Ltd has been rebranded as **Progressive Car Care Pte Ltd**. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*