

Khanchna (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 11 October 2019 8:41 AM
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Mandate Request - Total Loss - Accident Involving SDD128Y (OI : LPC - TBA) AND SGK5216X (TP : LKK REF - CC6/LPC18018742/Awa3) on 11/10/2018 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly proceed as proposed.

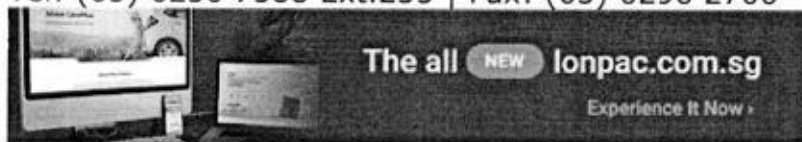
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Thursday, 26 September, 2019 1:54 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Bryan Ang (LKKAuto); Admin A
Subject: RE: Mandate Request - Total Loss - Accident Involving SDD128Y (OI : LPC - TBA) AND SGK5216X (TP : LKK REF - CC6/LPC18018742/Awa3) on 11/10/2018 [External Confidential]

Dear Mr. Gerald,

The above matter and your e-mail as trailed refers.

Please be informed that there is no parts and labour in the third party estimate (as attached) as our surveyor opine that the third party vehicle is uneconomical to repair due to vehicle badly damage.

As requested, please refer to the table below:

Market Value	: \$ 18,000.00 (est)
LTA Rebate	: \$ 14,600.00 (est)
Nett Value	: \$ 3,400.00 (est)

As for the third party's quantification, we noted that third party is claiming for nett loss \$3,400.00 with GST of 7% which amounts to \$3,638.00.

We are of the opinion that the third party should not be claiming for GST as there is no repair done.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 26 September 2019 12:39 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Mandate Request - Total Loss - Accident Involving SDD128Y (OI : LPC - TBA) AND SGK5216X (TP : LKK REF - CC6/LPC18018742/Awa3) on 11/10/2018 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Please advise if the workshop submitted the estimate and if so, please provide a copy and let us know what is the economical repair limit and the adjusted repair cost.

In addition, please let us have a copy of third party's quantification of their claim of \$3,638.00

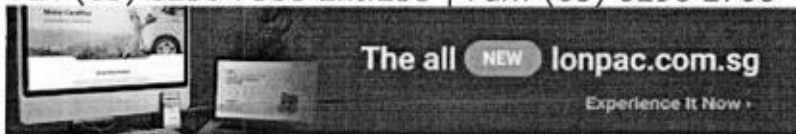
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Wednesday, 25 September, 2019 4:47 PM

To: MT_Claim_SG

Cc: Admin A

Subject: Mandate Request - Total Loss - Accident Involving SDD128Y (OI : LPC - TBA) AND SGK5216X (TP : LKK REF - CC6/LPC18018742/Awa3) on 11/10/2018

Lonpac Ref: Please advice

LKK Ref: CC4/LPC18018742/Aka3s2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 16/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The Police investigation result is against the Insured driver for inconsiderate driving under S.65(b) of the RTA. We opine that liability is down against Insured.

Summary to offer to third party repairer "**PROGRESSIVE CAR CARE PTE LTD**" as follows: -

	Claimed Amount	Revised Amount
1. Nett Loss	\$ 3,638.00	\$ 3,400.00
2. Loss of Use (15 days x \$60)	\$ 900.00	\$ 840.00 (14 days x \$60)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,540.00	<u>\$ 4,242.00</u>

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

Our Ref: TP 1018-5262

24.09.2019

LONPAC INSURANCE BHD

300 BEACH ROAD,

#17-04/07 The Concourse

Singapore 199555

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SGK 5216 X & SDD 128 Y ON 11/10/2018

We are the authorized repair workshop for the owner of motor vehicle no: **SGK 5216 X** which was involved in the above captioned accident with your insured vehicle: **SDD 128 Y**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Nett loss (w/gst)	\$	3,638.00
02)	GIA search fee	\$	2.00
03)	Reimbursement - Loss of Use (15 days x \$/60day)	\$	900.00
		\$	<u>4,540.00</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) GIA search fee / Traffic Result

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you

Yours faithfully

Lily Lim

For Progressive Car Care Pte Ltd

Email : bhlim@procarcare.com.sg



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

Date : 24/9/2019.

Our Ref : TP 1018 - 5262.

I / We Mohd Nazir B Samsuddin Nric No S1592478 J.

Residing at Blk 102 Potong Pasir Ave 1 owner of #12-338 S(350102).

Vehicle No SGK5216 X hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

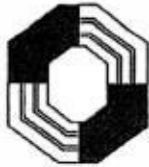
PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

11/10/18 Along / at C/P Beside Blk 147 Potong Pasir Ave 1. will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

SIGNATURE OF OWNER



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/021013
DATE : 14 NOVEMBER 2019

Without Prejudice
to any claim for
personal injury

DISCHARGE VOUCHER

I/We, **MOHD NAZIR BIN SAMSUDDIN** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **SDD 128Y** the sum of Singapore Dollar Four Thousand Two Hundred Forty-Two Only (\$4,242.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SDD 128Y** and **SGK 5216X** on 11 October 2018 along Carpark at Block 147 Potong Pasir Avenue 1.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LAM CHEE SIONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PROGRESSIVE CAR CARE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....25/11/2019.....
Signature of vehicle owner/Date

Mohd Nazir B Samsuddin
.....
Name of vehicle owner /Date

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-157981
Date of Request: 11/10/2018

Your Ref No: Online Purchase

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1
#01-45/46
Singapore 408716

Dear Sir/Madam,

Enquiry Date 11/10/2018
Enquiry By Soo Leong Keat
TP Vehicle No. SDD128Y
Accident Date 11/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDD128Y	Lonpac Insurance Bhd	28/11/2017-27/11/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-157981

Date of Request: 11/10/2018

Your Ref No:

Online Purchase

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1
#01-45/46
Singapore 408716

Dear Sir/Madam,

Enquiry Date 11/10/2018
Enquiry By Soo Leong Keat
Vehicle No. SDD128Y
Accident Date 11/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408665
Tel +65 6547 0000
Fax +65 6547 6250
www.police.gov.sg

Our Ref : TP/IP/ 58081/2018
Date : 16 January, 2019

SHAIK ISMAIL BIN SYED AHMAD
BLK 143 POTONG PASIR AVENUE 2
#09-14
SINGAPORE 350143

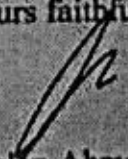
Dear Sir/Madam

**ACCIDENT INVOLVING SGK5216X/JQV1206/SDD128Y ON 11/10/2018 AT ABOUT
1038 HRS ALONG SERVICE ROAD BROADWAY FOOD CENTRE OF BLK 147
POTONG PASIR AVENUE 1**

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the driver of **SDD128Y** have committed an offence of Inconsiderate Driving under Section 65(b) Road Traffic Act, Chapter 276. Action has been initiated against the driver for the said offence.
3. If you have any queries, please contact the **NOR FAIZAL BIN YAHYA** at telephone number 6547 6202.

Yours faithfully


Roslan Ahmad, Stn Insp
For Head Investigation
Traffic Police
Singapore Police Force

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2478J
Vehicle Particulars	
Vehicle No.:	SGK5216X
Vehicle to be Exported:	Yes
Intended Deregistration Date:	12 Oct 2018
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS 1.5E A
Primary Colour:	Black
Manufacturing Year:	2006
Engine No.:	1NZX463634
Chassis No.:	MR053HY4204199473
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,347.00
Original Registration Date:	16 Aug 2006
First Registration Date:	16 Aug 2006
Transfer Count:	2
Actual ARF Paid:	\$13,582.00
PARF Eligibility Particulars	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
COE Particulars	
COE Expiry Date:	15 Aug 2021
COE Category:	E - Open Category
COE Period(Years):	5
PQP Paid:	\$25,759.00
COE Rebate Amount:	\$14,638.00
Total Rebate Amount:	\$14,638.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	
The information contained herein is correct as at 12 Oct 2018	

OK