

NATIONAL Assessment Centre Services

(wef 1 Jan 2003)

11/10/2008 11:26

Date In: 16/10/2008 11:26	Job description	Date & Time Completed	Done by
Ref No: NPA/INC/8018725/4	SAS e-filing		
Veh No: SKB 9232 Y	E-mail (within 8hrs, AIC 2hrs)		
D.O.A: 15/10/2008 12:10	i-Motor Claim Form	11/10/2008 15:33:00	16/10/2008 10:47
OD TP- Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (	Tel:	Fax:
TP Particulars:	Veh No: SKB 2188 H	INC () / Non-INC ()
Owner / Driver: (	Tel:	
Policy No: (	Period: (	Cover Type: (
Confirmed by: (	Date:	Time:
Insured/Driver Liability: (	% [Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]	
Year of Registration: (	Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

Claimant's Particulars:-	Invoice Preparation Checklist	Am't (\$) 1st Bill	Am't (\$) Add Bill
Driver/Owner:	1) AR: Accident Reporting (\$30);		
Contact No:	2) DA: Damage Assessment (\$100); INC (\$40)		
Damaged Portion:	3) TF: Towing Fee \$40/\$45		
QC Checked by (Engr-In-Charge):	4) FT: Follow-Through Survey \$120		
	5) FT: Follow-Through Survey (Resurvey) \$20		
	For claiming against INC Only (wef 10 Jan 2003)		
	6) TR: Re-inspection \$75		
	7) N1: Idac DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
	OD:		
	*N5: Courtesy Car / Tpt Allowance \$5		
	*N6: Repair Co-ordination \$10		
	*N7: Post Repair Inspection \$25		
	*N8: DV / Collect Excess Coordination \$5		
	TP (N11): TP (N-in INC) against INC \$20		
	9) N12: Idac Mobile \$30		
Auditors' Comments:-	Invoice dated	Fee Charged	
Dat. 1:	Invoice dated	Fee Charged	
Dat. 2 / 3:			

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/10/2018 11:26
Date Of Accident	15/10/2018 12:10
Exact Location Of Accident	ALONG BUKIT TIMAH ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKB9232Y
Insured/Policyholder	
Name Of Registered Owner	HENG JING JING
NRIC No	S8836221G
Email Address	SHERELYNHENG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91511171
Alternative Phone No	OTHERS-91511171

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5103759472
Cover Note Number	

Driver

Name of Driver	HENG JING JING
NRIC No	S8836221G
Date Of Birth	27/09/1988
Occupation	INDOOR
Date Of Driving Pass	14/08/2007
Driving Experience	11 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91511171
Fax Number	
Contact Number	OTHERS-91511171
EMail Address	SHERELYNHENG@GMAIL.COM

Address	BLK 310A PUNGGOL WALK #07-532
Postcode	821310
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLK2178H
Vehicle Make/Model/Colour	TOYOTA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LAU SWEE SING
NRIC/Passport Number	S7167526B
Contact Number	82015639
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 15/10/2018
14:27

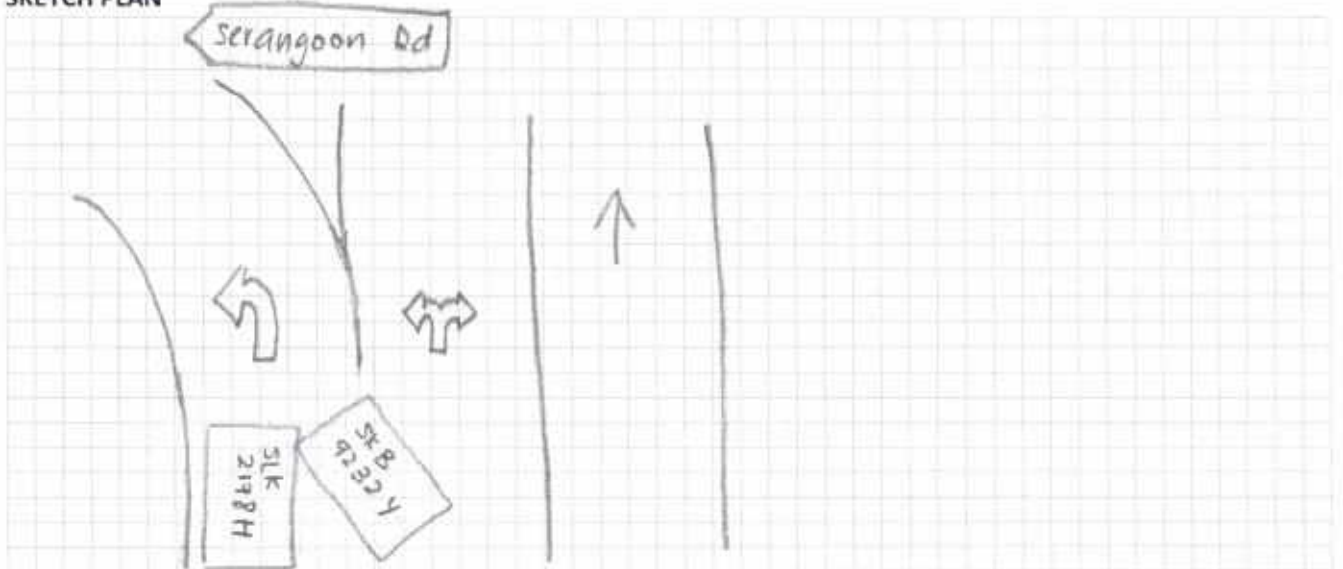
Driver's Signature

(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was at bukit timah Road, just exited the expressway going to filter left to turn left to Serangoon road. I was stationery signalling left, making sure no car, however the car (SLK 2178H) was at a higher speed and I hit onto the right side of his car.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature

Date & Time: 15/10/2018

14:27

TS/HRM, SketchPlanForm_V3

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

[Signature] 16/10/2018
[Signature]

Claim Handling

Accident MT/1015833

Policy No. Certificate No.	S103759472	Vehicle No.	SKB9232Y	GST Registration No.	
Policyholder Name	HENG JING JING	Cover Type	drive CLASSIC	Policyholder NRIC	S8836221G
Product Code	PRIVATE CAR INSURANCE	Contact No.(Office)		Loading	8
Contact No.(Mobile)	91511171	Special Remark		Contact No.(Home)	
Email Address		TCA	= No Yes	eCode	No
KTK	= No Yes	WCD Entitlement(%)	0	eCode Reason	
WCD Protection	No	Private Hire	No		

Accident Details

Report Date	16/10/2018 11:33	Accident Report Within 24 hrs	Yes	Accident Type	Side Sweep
Date of Accident	15/10/2018	Time of Accident h:mm	12:10	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	ALONG BUKIT TIMAH ROAD				

Excess

Own Damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 310A #07-532	Address 2	PUNGGOL WALK	Address 3	WATERWAY TERRACES II
Address 4	SINGAPORE 821310	Address Type	Singapore address	Post Code	821310
Unit No.	07-532	Related Policy Number	S103759472		

OI Driver Info

Driver Name	HENG JING JING	Driver Type	Main Driver	Driver DOB	27/09/1988
Unnamed driver Name		Driver NRIC	S8836221G	Driving Experience	8
Register Date of Driver License	01/01/2010	Driver Age	30	Contact No.(Home)	
Contact No.(Mobile)		Contact No.(Office)		Address 3	WATERWAY TERRACES II
Address 1	BLK 310A #07-532	Address 2	PUNGGOL WALK	Post Code	821310
Address 4	SINGAPORE 821310	Address Type	Singapore address		
Unit No.	07-532	Driver vehicle No.	SKB9232Y	Driver Insurer Company	NTUC
Does he own a Singapore Registered car?	Yes = No				

Declaration

Breathalyzer or Blood Test Reading?	0 mg	Any injury?	Yes = No
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Modification history

Claim 001

New

Claim Type *	OD-ND	Insured Name	HENG JING JING	Insured NRIC	S8836221G
Contact No.(Mobile)	91511171	Contact No.(Home)		Contact No.(Office)	
Email Address	hengjing_heng@hotmail.com	TP Vehicle Number	SKB9232Y	Name of Preferred Workshop	
Claim Description	SKB9232Y / SLK2178H ON 15 Oct 2018				
Preferred Workshop	Insured Liability	Partially at Fault	GIA report	Received	
Claims No. Finalisation	Yes	Asper Option	Preferred Workshop, Name unknown		
Date Registered	16/10/2018 11:45	Claim Close Date		Date Received	16/10/2018
Report Taken By	ROSLI WAHAB				
Print AX letter					
Save Submit					

OD Excess Collected by Workshop

Attachment

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
NAC_BUKIT_MERAH_800678(NATIONAL ASSESSMENT CENTRE SERVICE) (BUKIT MERAH) dt 16 Oct 2018 11:47		Photos	Normal	Photos 2018-10-16

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
NAC_BUKIT_MERAH_800678(NATIONAL ASSESSMENT CENTRE SERVICE) (BUKIT MERAH) dt 16 Oct 2018 11:47		Photos	Normal	Photos 2018-10-16

By Assessor- 1) Vehicle Information

- 1) Vehicle hit Vehicle: ☐ 2) Vehicle hit ? ☐
- a) Motorist ☐ 1) Pedestrian ☐
- b) Motorcycle ☐ 2) Animal ☐
- c) Bicycle ☐
- 3) Vehicle hit Road Side Objects:
- a) Govn. Property ☐ 2) Road Work Object ☐
- (Eg. signposts, barriers, etc.) 3) Private Property ☐
- 4) Vehicle drop into drain ☐
- 5) Damage due to Act of God:
- a) Fallen Object ☐ b) Flood ☐
- c) Other: ☐
- 6) Parked & Found Damaged:
- a) Vandalism ☐ b) Hit by Moving Object ☐
- 7) Theft Case
- a) Stolen ☐ b) Damage found ☐
- when recovered.
- 8) Fire
- a) Whilst driving ☐ b) Parked ☐
- 9) Accident date more than 24hrs ☐

Remarks for Internal Information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ☐
- 2) SRS Light on ☐
- 3) ABS Light on ☐

By Assessor- 2) Vehicle Information

Vehicle No: SKB9282Y ☐ ☐

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover / ☐

☐ Truck / ☐ Trailer or

Make & Model: Volkswagen New Golf 1.4m. 1390

Colour: Red Transmission Type: Auto / Manual

Eng. No: CAX799685 Sp. Reading: 112804

C/Nr: WVW222KZBW314882

Gen. Cond: Good / Fair / Poor / Burnt or

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55 R16

R: 205/55 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC OHTSU / PIR / SUMI /

TOYO / YOKO or

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm

Parallel Import: Yes / ☒ No

Towed-In: Yes ☐ No ☒

Repair Type: LS / I.B.I

Towing Required: Yes ☐ No ☒

No of Repair Days: 5

Vehicle in Idac: Yes ☐ No ☒

D.O.I. 18/10/2018

Time: 1145 AM

By Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
- a. Vehicle ☐ b. Motorcycle ☐ c. Bicycle ☐ d. Pedestrian ☐
- e. Animal ☐ f. Govn Object ☐ g. Road Work Object ☐
- h. Private Property ☐ i. Drain ☐ j. Road Kerb/Grass Verge ☐
- 3) Vehicle does not seem damaged as a result of:
- a. Fallen Object ☐ b. Flood ☐ c. Vandalism ☐ d. Fire ☐
- e. Moving Object ☐ f. Stolen ☐ g. Stolen & Recovered ☐

Tone Stored: _____ Time originated: _____

- 1) CSO
- 2) ADS
- 3) Entire Operation Completed Time:

MOTOR CAR (LH)

Vehicle No:

SKB 92324

Left Portion

NAC	INC	Item	CON	AC	Qty
1255	995326	Frt LH Door			
1256	995140	Frt LH Door Protector			
1257	995104	Frt LH Door Hinge			
1258	995142	Frt LH Door Wing Mirror			
1259	995102	Frt LH Door Garnish			
1260	991593	Frt LH Door Glass Outer Moulding			
1261	991588	Frt LH Door Glass Inner Moulding			
1262	995103	Frt LH Door Glass			
1263	991595	Frt LH Door Glass Regulator			
1264	991596	Frt LH Door Glass Regulator Motor			
1265	991662	Frt LH Door Rubber			
1266	991636	Frt LH Door Outer Handle			
1267	991607	Frt LH Door Inner Handle			
1268	991625	Frt LH Door Lock w/Key			
1269	991624	Frt LH Door Lock			
1270	991562	Frt LH Door Central Lock			
1271	991675	Frt LH Door Switch			
1272	991617	Frt LH Door Inner Trim Board			
1273	991568	Frt LH Door Checker			
1274	991575	Frt LH Door Felt			
1275	991688	Frt LH Door Wire Harness			
1276	991683	Frt LH Door Window Glass Pillar			
1277	991640	Frt LH Door Outer Pillar			
1278	991613	Frt LH Door Inner Pillar			
1279	991646	Frt LH Door Pillar Inner Garnish			
1280	990554	Centre Pillar LH			
1281	990542	Centre Inner Pillar LH			
1282	990517	Centre Pillar Upper Garnish LH			
1283	990564	Centre Pillar Lower Garnish LH			
1284	991670	Frt LH Door Step Garnish			
1285	994052	Rocker Panel LH			
1286	994049	Rocker Panel Inner Panel LH			
1287	994046	Rocker Panel Garnish LH			
1288	994055	Rocker Panel Outer Side Skirt LH			
1004	991300	Frt Bumper	DD	7	
1006	991325	Frt Bumper Bracket	DD	7	
1007	991462	Frt Bumper Side Retainer	NAC	7	
1008	991433	Frt Bumper Reinforcement		7	
1010	991468	Frt Bumper Sponge		7	
1011	991427	Frt Bumper Protector		7	
1014	991301	Frt Bumper Moulding	CLIP	7	
1015	991407	Frt Bumper Lower Spoiler	NAC	7	
1029	995153	Frt LH Headlamp Assy		7	
1031	995088	Frt LH Side Lamp		7	
1096	995070	Frt LH Fender	DD	7	
1098	995147	Frt LH Fender Lamp	NAC	7	
1099	995148	Frt LH Fender Protector	DD	7	
		TRK Rim		7	

NAC	INC	Item	CON	AC	Qty
1289	995156	Rear LH Door			
1290	993282	Rear LH Door Protector			
1291	995194	Rear LH Door Hinge			
1292	993228	Rear LH Door Garnish			
1293	993278	Rear LH Door Glass Outer Moulding			
1294	993231	Rear LH Door Glass Inner Moulding			
1295	995190	Rear LH Door Glass			
1296	993238	Rear LH Door Glass Regulator			
1297	995192	Rear LH Door Glass Regulator Motor			
1298	993294	Rear LH Door Rubber			
1299	993275	Rear LH Door Outer Handle			
1300	993250	Rear LH Door Inner Handle			
1301	993261	Rear LH Door Lock			
1302	993256	Rear LH Door Inner Trim Board			
1303	993218	Rear LH Door Checker			
1304	993230	Rear LH Door Glass Channel			
1305	993242	Rear LH Door Glass Triangle Garnish			
1306	993285	Rear LH Door 1/4 Glass			
1307	993288	Rear LH Door 1/4 Glass Rubber			
1308	993287	Rear LH Door 1/4 Glass Pillar			
1309	993305	Rear LH Door Step Garnish			
1310	993309	Rear LH Door Switch			
1311	994070	Roof Top Panel			
1312	994098	Roof Top Moulding			
1313	994085	Roof Top Air-bag			
1314	994084	Roof Top Air-bag Sensor			
1315	994083	Roof Top Air-bag Control Unit			
1141	992958	Rear Bumper			
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer			
1149	993045	Rear Bumper Reinforcement			
1151	993077	Rear Bumper Sponge			
1153	993040	Rear Bumper Protector			
1155	993026	Rear Bumper Moulding			
1157	993023	Rear Bumper Lower Spoiler			
1163	993851	Rear LH Taillamp			
1218	993436	Rear LH Fender			
1219	993449	Rear LH Fender Protector			
1136	990247	Sticker			

No of Items: _____

Assessor: _____

Undercarriage

Vehicle No:

SKB 9232Y

NAC	INC	Item	CON	AC	Qty
1372	995163	Frt LH Shock Absorber			7
1373	991944	Frt LH Shock Absorber Mounting			2
1374	990632	Frt LH Coil Spring			4
1375	995198	Frt LH Knuckle Arm			7
1376	995199	Frt LH Knuckle Arm Bearing			7
1377	995178	Frt LH Lower Arm			7
1378	995169	Frt LH Upper Arm			
1379	995183	Frt LH Tie Rod			
1380	995143	Frt LH Drive Shaft			
1381	990661	Frt LH Control Arm			
1382	992062	Frt LH Trailing Arm			
1383	991848	Frt LH Leaf Spring			
1384	991293	Frt LH Brake Disc Rotor			
1385	991281	Frt LH Brake Caliper			
1386	991292	Frt LH Brake Pipe			
1387	991287	Frt LH Brake Hose			
1388	991295	Frt LH Brake Sensor Wire			
1389	991989	Frt Stay Bar Bracket			
1390	994455	Steering Rack & Pinion			
1391	994435	Steering Cross Member			
1392	994519	Frt Sub Frame			
1393	992003	Frt Sub Frame Mounting			
1394	991217	Frt Anti Roll Bar			
1395	991219	Frt Anti Roll Bar Linkage			
1396	990887	Engine Block			
1397	990890	Engine Block Gasket			
1398	990972	Engine Oil Sump			
1399	990960	Engine Oil			
1400	992224	Gear Box Assy			
1401	992229	Gear Box Gasket			
1402	992241	Gear Box Oil Sump			
1403	992257	Gear Oil			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1404	991134	Floor Panel			
1405	993719	Rear LH Shock Absorber			
1406	993723	Rear LH Shock Absorber Mounting			
1407	993170	Rear LH Coil Spring			
1408	993550	Rear LH Knuckle Arm			
1409	993551	Rear LH Knuckle Arm Bearing			
1410	993597	Rear LH Lower Arm			
1411	993884	Rear LH Upper Arm			
1412	995161	Rear LH Drive Shaft			
1413	995216	Rear LH Control Arm			
1414	993881	Rear LH Trailing Arm			
1415	993573	Rear LH Leaf Spring			
1416	992941	Rear LH Brake Disc Rotor			
1417	992937	Rear LH Brake Caliper Assy			
1418	990434	Rear LH Brake Pipe			
1419	992946	Rear LH Brake Hose			
1420	993819	Rear Sub Frame			
1421	993820	Rear Sub Frame Mounting			
1422	992813	Rear Anti Roll Bar			
1423	990168	Rear Anti Roll Bar Linkage			
1424	990202	Axle Beam			
1425	990170	Rear Axle Panhard Rod			
1426	990810	Differential Assy			
1427	992706	Propeller Shaft			

[illegible]

No of Items:

Assessor: _____

Claim Handling

Task Transfer Exit

LOA SAL SUB

Accident MT/1015833

Policy No.	5103759472	Vehicle No.	SKB9232Y	GST Registration No.	
Certificate No.					
Policyholder Name	HENG JING JING			Policyholder NRIC	S8836221G
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	91511171	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No *
KFK	+ No Yes	TCA	+ No Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

Accident Details

Report Date	18/10/2018 11:33	Accident Report Within 24 hrs	Yes	Accident Type	Side Swipe
Date of Accident	15/10/2018	Time of Accident hh:mm	12:10	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	ALONG BUKIT TIMAH ROAD				

Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 310A #07-532	Address 2	PUNGGOL WALK	Address 3	WATERWAY TERRACES II
Address 4	SINGAPORE 821310	Address Type	Singapore address	Post Code	821310
Unit No.	07-532	Related Policy Number	5103759472		

DI Driver Info

Driver Name	HENG JING JING	Driver Type	Main Driver	Driver DOB	27/09/1968
Unnamed driver Name		Driver NRIC	S8836221G	Driving Experience	8
Register Date of Driver License	01/01/2010	Driver Age	30	Contact No.(Home)	
Contact No.(Mobile)		Contact No.(Office)		Address 3	WATERWAY TERRACES II
Address 1	BLK 310A #07-532	Address 2	PUNGGOL WALK	Post Code	821310
Address 4	SINGAPORE 821310	Address Type	Singapore address		
Unit No.	07-532				
Does he own a Singapore Registered car?	Yes + No	Driver Vehicle No.	SKB9232Y	Driver Insurer Company	NTUC

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any Injury?	Yes + No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Ng Hak Joo

LOA SAL SUB

Claim Type	OD-MD	Insured Name	HENG JING JING	Insured NRIC	S8836221G
Contact No.(Mobile)	91511171	Contact No. (Home)	+	Contact No. (Office)	
Email Address	jingjing_heng@hotmail.com	DI Vehicle Number	SKB9232Y	TP Vehicle Number	SLK2179H
Claim Description	SKB9232Y / SLK2179H ON 15 Oct 2018				
Preferred Workshop	Preferred Repair Option	Preferred Workshop Name	Insured Liability report	Partially at Fault	Received
Yes		unknown			
Date Registered	16/10/2018 11:47	Claim Close Date		Date Received	16/10/2018 00:00
Report Taken By	ROSLE WAHAB	Workshop Repairer		Total Loss but Repaired	
Print Ak letter				OD Excess Collected by Workshop	

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment Attachment

Vehicle Info

Vehicle Make	VOLKSWAGEN	Vehicle Model	GOLF	Engine Capacity	
Date of Registration	07/07/2011	Classis No.	WVWZZZ1K2BW314882		
Towing Required *	☐ Yes ☒ No	Vehicle in IDAC *	☐ Yes ☒ No	Parallel Import *	☐ Yes ☒ No
Type of Tender		Assessor Name *		Survey Current Status	

10/16/2018

Claim Handling (damage assessment Claim Task MT/1015833 / Claim 001 QD-MD)

Own Damage	ROSLI WAMAB
IDAC/Workshop Name NATIONAL ASSESSMENT CENTRE	IDAC/Workshop Location 51 URI AVENUE 1 #01-25 PAYA
Windscreen Parts & Labour Cost	Total Loss * ☐ Yes ☒ No
Market Value(\$)	Scrap Value(\$)
Economic Repair Value(\$)	
1) FRONT R/H TYRE RIM - 1 UNCONFIRM.	
Remark	

Remark for
Supplementary

▼ Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root						
Not Applicable	1	16000101	BUMPER (FRONT)	1	Unconfirm	X
ABS	2	16001301	BUMPER BRACKET (FRONT LEFT)	1	Replace	X
ABSORBER	3	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Replace	X
ACCELERATOR	4	16002401	BUMPER CLIPS (FRONT)	1	Replace	X
ACTUATOR	5	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm	X
ADVERTISEMENT STICKER	6	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm	X
AIR BAG	7	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm	X
AIR BLOWER	8	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	X
AIR BOX	9	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
AIR CHAMBER BOX	10	27700101	HEAD LAMP (LEFT)	1	Unconfirm	X
AIR CLEANER	11	277004	HEAD LAMP BULB	1	Unconfirm	X
AIR COMPRESSOR	12	25400102	FENDER (FRONT LEFT)	1	Replace	X
AIR CON	13	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Replace	X
AIR CON (VAN)	14	25400801	FENDER INNER PANEL (FRONT LEFT)	1	Replace	X
AIR COOLER	15	36600101	SHOCK ABSORBER (FRONT LEFT)	1	Unconfirm	X
AIR DISTRIBUTOR	16	36600601	SHOCK ABSORBER MOUNTING (FRONT LEFT)	1	Unconfirm	X
AIR FILTER	17	30000101	KNUCKLE ARM (FRONT LEFT)	1	Unconfirm	X
AIR FLOW	18	30000201	KNUCKLE ARM BEARING (FRONT LEFT)	1	Unconfirm	X
AIR GRILLE						
AIR HORN						
AIR INTAKE						
AIR RESONATOR BOX						
AIR THROTTLE BODY AND SENSOR						
ALARM						
ALTERNATOR						

Save Submit

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Wednesday, 17 October, 2018 3:23 PM
To: Indeco (workshop@sg.indeco.cwtlimited.com); Indeco-Mr Tan (tanch@sg.indeco.cwtlimited.com); Indeco-Razali
Cc: NAC-Bukit Merah
Subject: SKB9232Y, OD claim no : MT/1015833
Importance: High

Dear Indeco,

Veh is still with owner Ms Heng (tel : 91511171), kindly assist with the necessary arrnagment asap.

OD excess of \$600/- is applicable.

No survey required only for this repair works.

FOR PAYMENT: Please forward the Invoice & Discharge Voucher within 14 days after the repair has been done/ finalized with Surveyor to my email, cc a copy to Yap Chee Ling at cheeling.yap@income.com.sg

Regards.

Tan Siew Choo
Senior Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
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in with you

Our Ref: MT/CA/OD/051/1015833-001/TSC

17 Oct 2018

INDECO ENGINEERS (PTE) LTD

BLK 39 DEFU LANE 12

SINGAPORE 539139

Dear Sir

CLAIM NUMBER: MT/1015833-001

REPAIR OF VEHICLE NUMBER: SKB9232Y

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 17 Oct 2018

Make: VOLKSWAGEN

Model: GOLF

Estimated Repair Days: 5

Location: NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)

Address: BLK 1007 #01-11 BUKIT MERAH LANE 3 ALEXANDRA VILLAGE INDUSTRIAL ESTATE SINGAPORE 159721

Benefits Applicable: N/A

Excess Applicable: 600.00

- Please note that supplementary items will not be allowed.
- If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.
- Yours sincerely
- Low Choo Mee
- Senior Manager
- Motor Insurance

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

ACCIDENT STATEMENT

ACCIDENT DATE: 15 / 10 / 2018 (DD/MM/YYYY), TIME: 12 : 10 (HH:MM)

LOCATION: Bukit Timah Road

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SKB 9232 Y
b) INSURANCE COMPANY: NTUC INCOME
c) POLICY NUMBER: 5103759472
d) POLICY TYPE: COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT
e) MAKE & MODEL: VOLKSWAGEN GOLF
f) TYPE: SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS
g) VEHICLE CATEGORY: PRIVATE / COMMERCIAL / MOTORCYCLE
h) PURPOSE OF USING AT ACCIDENT TIME: _____
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- a) NAME: HENG JING JING (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: 588362219 CONTACT: 91511171
c) ADDRESS: 31DA PUNGAOL WALK #07-532 (S) 821310

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: _____ (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
c) ADDRESS: _____

* d) DATE OF BIRTH: 27 / 09 / 1988 (DD/MM/YYYY)

e) OCCUPATION: INDOOR / OUTDOOR

f) DATE OF DRIVING PASS: 14/08/2008

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)
IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: _____

5. a) WEATHER CONDITION: CLEAR / RAINING / OTHERS _____

b) ROAD SURFACE: DRY / WET / OTHERS _____

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: SLK 2178H MODEL: TOYOTA
b) DRIVER'S NAME: LAU SWEE SING
c) NRIC/FIN/PASSPORT: 57167526B CONTACT: 82015639

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: _____ MODEL: _____
e) DRIVER'S NAME: _____
f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

EMAIL = sherylheng@gmail.com

VIDEO =

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8836221G



Name

HENG JING JING

王菁菁

Race
CHINESE

Date of birth 27-09-1988 Sex F

Country of birth
SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S8836221G

Name

HENG JING JING

Birth Date 27 Sep 1988

Issue Date 14 Aug 2007



3404752



NRIC No. S8836221G

Date of issue
27-09-2003

APT BLK 310A PUNGGOL WALK #07-532
SINGAPORE 821310

NRIC No: S8836221G

Date: 25/04/2016

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

PASS DATE

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg 14 Aug 2007



NP 426A

Hello, NAC_BUKIT_MERAH_800676

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Policy Query

Policy No:		Date of Accident	15/10/2018 14:08
Vehicle No.(For Motor)	SKB9232Y	Certificate Number	
Search			

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☒	5103759472		HENG JING JING	S8836221G	GPC	drive CLASSIC	SKB9232Y	SKB9232Y	15/09/2018	14/09/2019