

Surveyor: Tan Aik DOI: 24/10/18 Date / Time: 16/10/18  
 Registered in Merimen: 16/10/18  
 Pre-assign / CCU / FTE: SHD 3204T  
 Insured Vehicle No.: SHD 3204T Claim No.:   
 Name of Insured: crp Policy No.:   
 Insured Tel No.:  HP: 12/10/18 Make / Model:   
 Excess Sec II :S\$  D.O.A: 12/10/18 Place of Accident: etc  
 Is driver the owner? (YES / NO) (NO) Nature of Accident:   
 If NO, Driver Name / Age:  CI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
 Driver Tel No.: 848 7758L (V/L: YES / NO) Insured Liability: % Final? Yes / No

INSRS: crp INSRS:  INSRS:  INSRS:   
 WSP: kia WSP:  WSP:  WSP:   
 Tel:  Tel:  Tel:  Tel:   
 Liability:  Liability:  Liability:  Liability:   
 RMKS:  RMKS:  RMKS:  RMKS:

Date/Time	STAGE	DATE / PIC
19/10/18	Non-Reporting 1st	
	Non-Reporting 2nd	
	Non-Reporting 3rd	
	Notification 1st (if non-pickup)	
	Call CI	
	After call 1st to CI	
	Documentation Check List	Handler Typist
	Notification 1st (if non-pickup)	
	After call 1st to CI	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	FIR	
	Mandate/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

PRELIMINARY ADVICE Date/Time: 29/5/19 Sent By:   
 FINALIZATION Date/Time: 29/5/19 Confirm with: 29/5/19 Confirm by:   
 Repair Cost: S\$ 2626.85 ( days) Reduction:  % Email:  Call:   
 FINAL SETTLEMENT Date/Time: 29/5/19 Confirm with: 29/5/19 Email:  Call:   
 Final Liability: 100% (Agreed / Agreed) BOLA S/N No.: 27  
 Repair Cost: 2626.85  
 Loss of Rental (LOR) (L/A): S\$ 642.00 ( 6 days) x 100  
 Loss of Use (LOU): S\$ - ( \$ x days)  
 Loss of Income (LOI): S\$ - ( \$ x days)  
 LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]  
 GIA/LTA Search: S\$ -  
 Medical: S\$ -  
 Disbursement: S\$ - (e.g. Tow / Independent)  
 Legal Cost: S\$ -  
 Total: S\$ 3268.85 Global Sum S\$:   
 FINAL PAYMENT Date/Time: 29/5/19 Confirm with: 29/5/19 Email:  Call:   
 Payee 1: S\$ 3268.85 Name 1: Cycle & Carriage K. Pte Ltd  
 Payee 2: (Strike if N.A.) S\$  Name 2:   
 Payee 3: (Strike if N.A.) S\$  Name 3:





CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE KIA PTE LTD

## PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240



### ESTIMATE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Ms GOH SUE LYNN, FIONA	Cust No/Name /Ms Goh Sue Lynn, Fiona
Blk 607 Senja Road	Reg No/Reg Date SKP7758L / 09/10/201
#10-06	Date In/Mileage / 0
Singapore 670607	Chassis No KNAFX411MF5332094
Contact No Mobile: 97827763	Engine No G4FGEH741550
	Make/Model KIA/15MY F K3 1.6 A EX
	Colour/Trim MST / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	15/10/2018/ 09:48	QUE	261 / Edwin Caina	37226
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
E PNT88000	RENEW & RE-ALIGN RR DAMAGED PORTION AREAS:				550 2200.00
	RENEW RR BUMPER				420 1400.00
	REPAIR RR FENDER LH & RR END PNL				120 275.00
E PNT98000	RESpray RR BUMPER, RR END PNL & RR FENDER LH				30 50.00
E PNT88000	REMOVE & REFIT RR FLR BOARD, TRIM & CARPET				200.00
A 54900099	CHECK WIRING & ELECTRICAL SYSTEM				X 80.00
A 10028901	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST				80 100.00
	USING HI-SCAN PRO TEST				? 220.00
M SUNDRY	APPLY ANTI CORROSION ON AFFECTED AREAS				20 50.00
E PNT88000	TO RENEW REVERSE SENSOR				can 768.00
M SUNDRY	TO SUPPLY REVERSE SENSOR				de 234.00
M SUNDRY	Sundries - New				? 42.00
M COVER-RR BUMPER		1.00	768.00	00.00	? 365.00
M COVER-RR BUMPER, UPR		1.00	234.00	00.00	? 75.00
M COVER-RR BPR UNDER		1.00	42.00	00.00	X 75.00
M BEAM-RR BUMPER		1.00	365.00	00.00	no 33.00
M STAY-RR BUMPER LH		1.00	75.00	00.00	? 302.00
M STAY-RR BUMPER RH		1.00	75.00	00.00	
M BRACKET-RR BUMPER SIDE MTG, LH		1.00	33.00	00.00	
M LAMP ASSY-REAR COMBINATION, LH		1.00	302.00	00.00	

LIK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SURVEYOR NAME:

SURVEYOR SIGNATURE:

Confirm &amp; accepted by

DATE:

REMARKS:

Nett

6,469.00

6469.00

452.83

Total Payable

6,921.83

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**  
 209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

**THIS IS NOT AN OFFICIAL TAX INVOICE**

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Ms GOH SUE LYNN, FIONA	Cust No/Name /Goh Fiona
Blk 607 Senja Road	Reg No/Reg Date SKP7758L / 09/10/2014
#10-06	Date In/Mileage 24/10/2018/ 106515
Singapore 670607	Chassis/Package KNAFX411MF5332094
Contact No Mobile: 97827763	Engine No G4FGEH741550
24/10/	Make/Model KIA/15MY F K3 1.6 A EX
	Colour/Trim MST / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No				
CTP00080	Cash	19/03/2019/ 10:51	TLE	260 / AtTing	37226				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount	
E PNT88000	REPLACE REAR DAMAGED PARTS, REPLACE REAR BUMPER, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								✓ 550.00
E PNT98000	RESPRAY ON REAR BUMPER, AND ALL OTHER AFFECTED AREAS TO THE SAME								✓ 420.00
E PNT88000	REMOVE & REINSTALL REAR FLOOR BOARD, TRIMS & CARPET TO FACILITATE REPAIR								✓ 120.00
A 54900099	CHECK WIRING & ELECTRICAL SYSTEM								✓ 30.00
A 10028901	CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE								✓ 200.00
E PNT88000	REMOVE & REINSTALL REVERSE SENSOR TO FACILITATE REPAIR								✓ 80.00
M SUNDRY	SUNDRIES								✓ 20.00
X COVER-RR BUMPER					1.00	✓ 768.00	00.00	768.00	
X COVER-RR BUMPER,UPR					1.00	✓ 234.00	00.00	234.00	
X BRACKET-RR BUMPER SIDE MTG,LH					1.00	✓ 33.00	00.00	33.00	
Z TEXT	TP CLAIM INDIA SHD3204T								
	DOA : 12.10.18								
	SURVEYOR TAUFIKH LKK 24.10.18								
	3 DAYS								

Cycle & Carriage celebrates 120 years.  
Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!

Parts	1,035.00		Nett	2,455.00
Labour	1,400.00	7% GST on	2455.00	171.85
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	2,626.85
Diagnostics Job	0.00			
Sundry/Others	20.00			
Total (w/o GST)	2,455.00			

This is not an official tax invoice.  
 This is a computer generated document, no signature is required.

VEHICLE NO : SKP 7758 L  
 MODEL : KIA K3 1.6 A EX  
 WIP : 37226

Material	:	\$	<u>1,035.00</u>
Labour	:	\$	<u>1,420.00</u>
Sub-Total	:	\$	<u>2,455.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>2,455.00</u>
GST 7%	:	\$	<u>171.85</u>
Grand Total	:	\$	<u>2,626.85</u>
Finalise By/Date	:		<u>LOI / 19/03/19</u>

☒ REVERT BACK WITHIN 7 DAYS,  
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 3 WORKING DAYS + 0 Days ( 0 ) Weekends  
 + 0 Days ( 0 ) Public Holiday  
 TOTAL DAYS REPAIR TOOK = 3

☒ TP claim SHD3204T

☐ Claim GIA / LTA fee                     

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others                     

☐ Third Party Report -

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Oct 2018 11:18	<b>Cim Veh Model Changed</b>	(203777) KIA FORTE K3 1.6 (A).	[A] HOW MEI KWAN
2	16 Oct 2018 11:18	<b>Cim Created</b>	Reg No: SKP7758L, Acct Date: 2018/10/12, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Aviva Ltd (HQ), Workshop: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	[A] HOW MEI KWAN
3	16 Oct 2018 11:18	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	16 Oct 2018 11:18	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/10/25	[A] HOW MEI KWAN
5	16 Oct 2018 11:18	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	16 Oct 2018 11:18	<b>Assignment 1st Accessed</b>		[A] Nivitha Govindasamy
7	16 Oct 2018 11:19	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	16 Oct 2018 11:19	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	17 Oct 2018 12:57	<b>Adj Mandate Request</b>	Cur:Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG
10	17 Oct 2018 14:20	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/10/25, Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
11	17 Oct 2018 14:20	<b>Adj Mandate Set</b>	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan

Date From



Date To



Audit Type None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 22 October 2018 5:25 PM  
**To:** 'edwin.caina@cyclecarriage.com.sg'  
**Cc:** Admin A; assignments  
**Subject:** Your Ref: SKP7758L \*Our Ref: CC4/III18018723/pa3 [ACCIDENT INVOLVING SHD 3204T(III) & SKP 7758L ON 12/10/2018]

Your Ref: **SKP7758L** Without Prejudice  
Our Ref: CC4/III18018723/pa3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SHD 3204T(III) & SKP 7758L ON 12/10/2018**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>  
**Sent:** Thursday, 28 March 2019 5:53 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Admin-D (LKKAUTO)  
**Subject:** LKK Ref: CC4/III18018723/pa3, C&C Ref: SKP7758L, claim TP India SHD3204T, DOA: 12.10.18  
**Attachments:** [Untitled].pdf

Dear Hsiao Tong,

Attached LOD & all other related documents for this case.

We are claiming for:

Repair cost	:	\$ 2,626.85
Loss of Rental	:	\$ 856.00 (\$107 x 8 days)
<b>Total</b>	:	<b>\$ 3,482.85</b>

The original copies will be mail to you soon after this.

Kindly offer for settlement.

Best Regards,

Loi Ai Ting  
Customer Service Advisor



**CYCLE & CARRIAGE**

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4556 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

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Aviva Ltd., 4 D'Almeida Way, #01-01 SQX Centre 2, Singapore 048907. Tel: (65) 6627 9966 www.aviva.com.sg

## CERTIFICATE OF INSURANCE

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP 189 OF THE REVISED EDITION)  
(REPUBLIC OF SINGAPORE)  
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION  
(REPUBLIC OF SINGAPORE) OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

CERTIFICATE NUMBER. 10614934

1) VEHICLE REGISTRATION NO.

SKP7758L

2) NAME OF INSURED

FAMILY NAME  
GIVEN NAME

GOH  
SUE LYNN FIONA

3) EFFECTIVE DATE OF COMMENCEMENT OF INSURANCE FOR THE PURPOSE OF THE ACT

09-Oct-2018 00:00hours

4) DATE OF EXPIRY OF INSURANCE

08-Oct-2019 23:59hours

5) PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE

You and your spouse

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by any reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of accident or loss.

Please refer to the policy documents for full terms and conditions.

6) LIMITATIONS AS TO USE\*

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or reward, tuition or driving tests, racing, pace-making, reliability trials, speed-testing or the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered Inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

NAMED DRIVER

FAMILY NAME  
GIVEN NAME

TEO  
LEE WEE

7) FINANCE COMPANY

MAYBANK

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia), or any amendment, act or acts passed in substitution thereof.

Issued in Singapore: 08-Sep-2018 at 10:11hours

Aviva Ltd.

IMPORTANT NOTE:

- If you want to cancel your policy at any time, you will need to return the certificate to us.
- You must report all accidents to us within 24 hours of the occurrence or by the next working day at our accident reporting centre regardless of whether you intend to claim on your own policy or not, or whether your car is damaged or not. Should you fail to do so, Your NCD could be affected and your claim may be prejudiced.

For the list of our accident reporting centres, please visit <https://www.aviva.com.sg/CartRepairs>. Alternatively, you may call us at 6333 2222 for assistance (including assistance on windscreen damage).

Nishir Majumdar  
Chief Executive Officer

In case of vehicle breakdown, accident or windscreen damage, please call 6333 2222 (24 hours) immediately.

ORIGINAL

## View Received Message

This mail is associated with :

**\*SKP7758L (MCT18100407)  
[SHD3204T]**

TP

GOH SUE LYNN FIONA

Oct 12 2018 10:00PM

[\*]

Cycle & Carriage KIA Pte Ltd

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**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 03/05/2019 09:33 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3268.85) - SKP7758L - Claim Handler: Sundari Nagarajan

Approved:3268.85:Please issue tax invoice for cost of repairs in III's name

### DOCUMENTS SUMMARY

There are no documents.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Oct 2018 11:18	Cim Veh Model Changed	(203777) KIA FORTE K3 1.6 (A).	[A] HOW MEI KWAN
2	16 Oct 2018 11:18	Cim Created	Reg No: SKP7758L, Acct Date: 2018/10/12, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Aviva Ltd (HQ), Workshop: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	[A] HOW MEI KWAN
3	16 Oct 2018 11:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	16 Oct 2018 11:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/25	[A] HOW MEI KWAN
5	16 Oct 2018 11:18	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	16 Oct 2018 11:18	Assignment 1st Accessed		[A] Nivitha Govindasamy
7	16 Oct 2018 11:19	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	16 Oct 2018 11:19	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	17 Oct 2018 12:57	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG
10	17 Oct 2018 14:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/25, Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
11	17 Oct 2018 14:20	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
12	26 Oct 2018 11:30	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
13	09 Apr 2019 08:52	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	09 Apr 2019 08:52	Cim Dtl Modified	Insured Name: -> -, Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
15	09 Apr 2019 08:52	Cim Dtl Modified	JPJ Reg. Date: -> 2014/10/09.	[A] JOANNE LEE KHANG MIN
16	09 Apr 2019 08:52	Cim Details Notified		[A] JOANNE LEE KHANG MIN
17	02 May 2019 16:05	Adj Mandate Request	Cur.Reg:3268.85:PODS Liability: 100% Quantum: (a)CORw/GST: \$2,626.85 + (b)LORw/GST(6days x \$100.00): \$642.00 = Total: \$3,268.85 Vehicle Model: Kia Forte (1591cc) 3 recommendation repair days + 2 days weekend + 1PRS = 6days For your approval plea	[A] CHAN JIA LE

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2110524	09/04/2019 08:52	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKP7758L	SHD3204T	10.70

## Jia Le (LKK Auto)

---

**From:** Jia Le (LKK Auto)  
**Sent:** Wednesday, 22 May 2019 9:48 AM  
**To:** Loi Ai Ting  
**Cc:** Hsiao Tong (LKKAuto); Admin A; Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De  
**Subject:** RE: LKK Ref: CC4/III18018723/pa3, C&C Ref: SKP7758L, claim TP India SHD3204T, DOA: 12.10.18  
**Attachments:** SKP7758L.pdf

Without Prejudice

Dear Ai Ting,

Please duly sign the DV enclosed and return to us for our necessary action.

Thanks,

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [jiale@lkkauto.com](mailto:jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Loi Ai Ting [<mailto:aiting.loi@cyclecarriage.com.sg>]  
**Sent:** Tuesday, 21 May 2019 7:47 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); Admin A; Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De  
**Subject:** RE: LKK Ref: CC4/III18018723/pa3, C&C Ref: SKP7758L, claim TP India SHD3204T, DOA: 12.10.18

Dear Jia Le,

For amicable settlement, offer accepted.

Kindly let us have your DV through email.

Thanks.

Best Regards,

Loi Ai Ting  
Customer Service Advisor



Exceptional Journeys

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T: +65 6568 4556 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

From: Jia Le (LKK Auto) [mailto:[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)]  
Sent: Tuesday, 21 May, 2019 4:33 PM  
To: Loi Ai Ting  
Cc: Hsiao Tong (LKKAuto); Admin A  
Subject: RE: LKK Ref: CC4/III18018723/pa3, C&C Ref: SKP7758L, claim TP India SHD3204T, DOA: 12.10.18

Without Prejudice

Dear Ai Ting,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,626.85
2. Loss of Rental (6days x \$107.00)	\$ 642.00
<b>TOTAL</b>	<b>\$ 3,268.85</b>

Please confirm acceptance.

\*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Carlton Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>  
Sent: Thursday, 28 March 2019 5:53 PM  
To: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
Cc: Cheng Jo Jo <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Songcuan JR Lauro Araos <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
Subject: LKK Ref: CC4/III18018723/pa3, C&C Ref: SKP7758L, claim TP India SHD3204T, DOA: 12.10.18

Dear Hsiao Tong,

Attached LOD & all other related documents for this case.

We are claiming for:

• Repair cost	:	\$ 2,626.85
Loss of Rental	:	\$ 856.00 (\$107 x 8 days)
		<hr/>
Total	:	\$ 3,482.85

The original copies will be mail to you soon after this.

Kindly offer for settlement.

Best Regards,

Loi Ai Ting  
Customer Service Advisor



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T +65 6568 4556 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

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## Catherine Chong (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 15 October, 2018 1:49 PM  
**To:** Edwin Abcede Caina; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Sundari Nagarajan - III  
**Subject:** RE: SKP7758L / SHD3204T TP CLAIM DOA:12.10.2018  
**Attachments:** [Untitled].pdf; CIMG2895.jpg; CIMG2899.jpg; CIMG2897.jpg

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKP7758L and let us have your report urgently.

This claim will be handled by Ms Sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

15.10.2018 @ 231pm  
Edwin veh nkl in.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** Edwin Abcede Caina [mailto:edwin.caina@cyclecarriage.com.sg]  
**Sent:** 15 October, 2018 1:03 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** RE: SKP7758L / SHD3204T TP CLAIM DOA:12.10.2018

Officer in Charge,

We get LKK Auto Consultants Pte Ltd to survey our client veh.

Thank you,

---

**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Monday, 15 October, 2018 10:33 AM  
**To:** Edwin Abcede Caina  
**Subject:** RE: SKP7758L / SHD3204T TP CLAIM DOA:12.10.2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** Edwin Abcede Caina [<mailto:edwin.caina@cyclecarriage.com.sg>]

**Sent:** 15 October, 2018 9:55 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Tay Jian Ye <[jianye.tay@cyclecarriage.com.sg](mailto:jianye.tay@cyclecarriage.com.sg)>

**Subject:** SKP7758L / SHD3204T TP CLAIM DOA:12.10.2018

Officer in Charge,

May we check onto the liability of accident?

Best Regards,

Edwin Caina

Advisor- Customer Service



**CYCLE & CARRIAGE**

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



Aviva Ltd., 4 Shenton Way, #01-01 SGA Centre 2, Singapore 068807. Tel: 6527 8966. [www.aviva.com.sg](http://www.aviva.com.sg)

## CERTIFICATE OF INSURANCE

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP 189 OF THE REVISED EDITION)  
(REPUBLIC OF SINGAPORE)  
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION  
(REPUBLIC OF SINGAPORE) OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

CERTIFICATE NUMBER, 10614934

**1) VEHICLE REGISTRATION NO.**

SKP7758L

**2) NAME OF INSURED**

FAMILY NAME  
GIVEN NAME

GOH  
SUE LYNN FIONA

**3) EFFECTIVE DATE OF COMMENCEMENT OF INSURANCE FOR THE PURPOSE OF THE ACT**

09-Oct-2018 00:00hours

**4) DATE OF EXPIRY OF INSURANCE**

08-Oct-2019 23:59hours

**5) PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE**

You and your spouse

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by any reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of accident or loss.

Please refer to the policy document for full terms and conditions.

**6) LIMITATIONS AS TO USE\***

Use only for social, domestic and pleasure purposes and for the insured's business. The Policy does not cover use for hire or reward, tuition or driving tests, racing, pace-making, reliability trials, speed-testing or the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

**NAMED DRIVER**

FAMILY NAME  
GIVEN NAME

TEO  
LEE WEE

**7) FINANCE COMPANY**

MAYBANK

I/We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia), or any amendment, act or acts passed in substitution thereof.

Issued in Singapore: 08-Sep-2018 at 10:11hours

Aviva Ltd.

**IMPORTANT NOTE:**

- If you want to cancel your policy at any time, you will need to return the certificate to us.
- You must report all accidents to us within 24 hours of the occurrence or by the next working day at our accident reporting centre regardless of whether you intend to claim on your own policy or not, or whether your car is damaged or not. Should you fail to do so, Your NCD could be affected and your claim may be prejudiced.

For the list of our accident reporting centres, please visit <https://www.aviva.com.sg/Car/repairers>. Alternatively, you may call us at **6333 2222** for assistance (including assistance on windscreen damage).

Nishit Majmudar  
Chief Executive Officer

In case of vehicle breakdown, accident or windscreen damage, please call 6333 2222 (24 hours) immediately.

ORIGINAL

Our Ref: SKP7758L  
Your Ref: CC4/III18018723/pa3

Date: 25<sup>th</sup> March 2019

Ms Chew Hsiao Tong (Motor Claims Department)  
LKK Auto Consultants Pte Ltd  
Blk 51 Paya Ubi Industrial Park  
#02-25 Ubi Avenue 1  
Singapore 408933

Dear Sir/Madam,

**RE: SUBMISSION OF DOCUMENTS FOR SKP7758L (DOA: 12.10.18)**

Kindly be informed that our customer, Ms Goh Sue Lynn Fiona, owner of vehicle registration no. SKP7758L (insured with AVIVA) holds vehicle registration no. SHD3204T which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 2,626.85
Loss of Rental	:	\$ 856.00 (\$107 x 8 days)
Total	:	<u>\$ 3,482.85</u>

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at [andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg) **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully  
**CYCLE & CARRIAGE KIA PTE LTD**

  
\_\_\_\_\_  
**MANAGER**  
**SERVICE OPERATIONS - PG**

## AUTHORIZATION TO ACT

I, GOH SUE LYNN FIONA ("the third party claimant")  
of BLK 607 SENJA ROAD #10-06 (S) 670607 (address), owner of  
SKP7758L (vehicle no.) hereby authorize  
CYCLE & CARRIAGE KIA PTE LTD  
("the workshop") to act for me with respect to my claim for repair costs  
and/or rental and/or loss of use ("claim") for my vehicle no. SKP7758L  
that was damaged pursuant to the accident which occurred on 12 OCT 2018  
(date) along BKE BEFORE DAIRY FARM ROAD EXIT  
(location) Involving vehicle no/s SHD3204T  
(\*the accident\*).

I further authorized the workshop to settle my above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being  
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12 day of OCT (month) 2018 (year)

X *Fiona*  
Signed by "the third party claimant"

*E. Jm*   
Signed by "the workshop"

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18100407  
Claimant Ref: SKP 7758L

We/I, CYCLE & CARRIAGE KIA PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 2,626.85 (repair cost), S\$ 642.00 (loss of use/rental), S\$ - (search fee), vehicle no. SKP 7758L that was damaged pursuant to the accident which occurred on 12/10/2018 (date) at BKE BEFORE DAIRY FARM ROAD EXIT (location) involving vehicle no. SHD 3204T (insured vehicle). This is pursuant to the inspection conducted on 24/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GOH SUE LYNN FIONA ("the third party claimant") of vehicle no. SKP 7758L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKP 7758L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,268.85 to CYCLE & CARRIAGE KIA PTE LTD

Dated this 22nd day of May 20 19

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

Go. A. Tan  
5757166E  
209 Pandan Gardens  
Singapore 609339  
Malayesian  
Customer Service Advisor

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

## TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
INDIA INTERNATIONAL INSURANCE P/L  64 CECIL STREET #04/05 10B BUILDING SINGAPORE 049711  Contact No 63476100Main 24/10/	Cust No/Name	/Goh Fiona
	Reg No/Reg Date	SKP7758L / 09/10/2014
	Date In/Mileage	24/10/2018/ 106515
	Chassis/Package	KNAFX411MF5332094
	Engine No	G4FGEH741550
	Make/Model	KIA/15MY F K3 1.6 A EX
	Colour/Trim	MST / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
LIX00017	Credit	22/03/2019/ 13:55	TLE	260 / AiTing	37226	81395932

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE REAR DAMAGED PARTS, REPLACE REAR BUMPER, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				550.00
E PNT98000 RESPRAY ON REAR BUMPER, AND ALL OTHER AFFECTED AREAS TO THE SAME				420.00
E PNT88000 REMOVE & REINSTALL REAR FLOOR BOARD, TRIMS & CARPET TO FACILITATE REPAIR				120.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM				30.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE				200.00
E PNT88000 REMOVE & REINSTALL REVERSE SENSOR TO FACILITATE REPAIR				80.00
M SUNDRY SUNDRIES				20.00
X COVER-RR BUMPER	1.00	768.00	00.00	768.00
X COVER-RR BUMPER,UPR	1.00	234.00	00.00	234.00
X BRACKET-RR BUMPER SIDE MTG,LH	1.00	33.00	00.00	33.00
Z TEXT TP CLAIM INDIA SHD3204T DOA : 12.10.18 SURVEYOR TAUFIKH LKK 24.10.18 3 DAYS				
Cycle & Carriage celebrates 120 years. Visit <a href="http://www.cyclecarriage.com/120">www.cyclecarriage.com/120</a> for more info!				

Parts	1,035.00		Nett	2,455.00
Labour	1,400.00	7% GST on	2455.00	171.85
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	2,626.85
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	20.00		Total Due	2,626.85
Total(w/o GST)	2,455.00			

Payment should be made strictly by cash, NETS or credit cards. Thank you.  
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

# CHAN'S & SONS ENTERPRISE

363 Sembawang Road  
Singapore 758379  
Tel 67532536 Fax:67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

## TAX INVOICE

GOH SUE LYNN FIONA

SINGAPORE

ATTN: ACCOUNTS PAYABLE

INVOICE : AR1811-0106  
DATE : 07/11/2018  
TERMS : C.O.D  
STAFF ID : ELAINE  
AGREEMENT NO. : HA201810-0188

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SKU8583R  
Make / Model : KIA FORTE K3 1.6A EX  
Rental Dates : Rental Billing From 24/10/2018 To 01/11/2018  
Period : 8 days  
Rental Rate : S\$ 107.00 Per Day (Including GST)  
Reference No : SKP7758L

800.00

AMOUNT : S\$  
EIGHT HUNDRED FIFTY-SIX DOLLARS ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 800.00  
GST 7% : 56.00

<b>TOTAL S\$ :</b>	<b>856.00</b>
--------------------	---------------

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

## RENTAL AGREEMENT

HA201810-0188

Hirer's Name <b>Goh Sue Lynn Fiona</b>	Date of Birth	Passport/ Nric No. <b>S7832522D</b>	Nationality
Address <b>As Below</b>	Occupation	Driving Licence No.	Date of Expiry
Postal Code	Contact No.	Mobile Phone No.	
Joint Hirer's / Guarantor's Name <b>Teo Lee Wee</b>	Date of Birth <b>29/8/15</b>	Passport/ Nric No. <b>S7526138A</b>	Nationality
Address <b>Blk 607 Senja Road</b>	Occupation	Driving Licence No. <b>As Above</b>	Date of Expiry <b>4/11</b>
<b>#10-06</b>	Postal Code <b>670607</b>	Contact No.	Mobile Phone No. <b>96488968</b>

## CHECK OUT

## CHECK IN

Date <b>24-10-18</b>	Time <b>8.40am</b>	Mileage KM	E 1/4 1/2 3/4 F
Date <b>1-11-18</b>	Time <b>5.30pm</b>	Mileage KM	Remarks <b>India Insurance</b>

### IMPORTANT NOTES

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension - One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	8	100 + 100	800.00
DISCOUNT			
GST @ 7%			56.00
TOTAL			856.00
EXTENSION			
Cycle/Ebwin SKP7758L			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

MODEL

FROM

RETURN

\*Estimate Date. For actual return see CHECK IN

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Oct 2018 <a href="#">Edit Reg</a>		15 Oct 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,455.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,455.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> [Created by adjuster]									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , ID: 199303821R								
Main Claimant:	<b>GOH SUE LYNN FIONA</b> , ID: S7832522D								
Vehicle Reg. No.:	<b>SKP7758L</b>	Date of Loss:	12/10/2018 22:00 - :59 [48 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT18100407</b>	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	<b>SHD3204T</b>	Policy No. (Claimant):	10614934						
		Excess:							
Repairer:	<b>Cycle &amp; Carriage KIA Pte Ltd (Pandan Gardens)</b> 209 Pandan Gardens, 609339 West Coast - Tel:								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Sundari Nagarajan</b> - 6347 6071]								
Claimant's Insurer:	<b>Aviva Ltd (HQ)</b> - Tel: (65) 6827 9966								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 25/10/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
<ul style="list-style-type: none"> <li>III_SG (03/05/2019): Alert - Adj Mandate Approved (S\$3268.85) - SKP7758L - Claim Handler: Sundari Nag...</li> <li>III_SG (17/10/2018): Alert - Adj Mandate Approved (S\$0.00) - SKP7758L - Claim Handler: Sundari Nagara...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKP7758L (MCT18100407)  
[SHD3204T]  
TP  
GOH SUE LYNN FIONA  
Oct 12 2018 10:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Cycle & Carriage KIA Pte Ltd

Upload Documents   Upload Photos   Compose New Letter			View View in Browser	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/10/18 11:04	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	27/10/18 11:04	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
4	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
5	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
6	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
7	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
8	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
9	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
10	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
11	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
12	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
13	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
14	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
15	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
16	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
17	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
18	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
19	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
20	27/10/18 11:04	General View	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/10/18 11:20	ACKNOWLEDGEMENT EMAIL TO III DD 15.10.2018	Load PDF	
2	16/10/18 11:20	TP ESTIMATE + TP GIA REPORT	Load PDF	
3	27/10/18 22:39	TP ESTIMATE-MARKED	Load PDF	
4	09/04/19 08:58	WORKSHOP INVOICE	Load PDF	
5	09/04/19 08:58	RENTAL RECEIPT	Load PDF	
6	09/04/19 08:58	LOD	Load PDF	
7	03/06/19 08:42	DISCHARGE VOUCHER	Load PDF	
8	03/06/19 08:42	AUTHORISATION TO ACT FORM	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	17/10/18 09:22	Singapore Accident Statement	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18018723/T1PA3Q2

Date: 03/06/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle  
No : SKP7758L

Insured Vehicle No : SHD3204T

Date of Loss: 12/10/2018

Nature of Claim:

TP

Claim No: MCT18100407

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKP7758L

Make &amp; Model: KIA FORTE K3, 1.6 (A)

Reg. Date: 09/10/2014 (Man. Year: 2014)

Colour: Grey

Engine Capacity: 1591 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: G4FGEH741550

Chassis No: KNAFX411MF5332094

Odometer: 106515 km

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side: Goodyear 6 mm

Rear Left Side:

Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side:

Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,164.00	1,055.00	1,109.00	51.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,305.00	1,400.00	2,905.00	67.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>6,469.00</b>	<b>2,455.00</b>	<b>4,014.00</b>	<b>62.05</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>452.83</b>	<b>171.85</b>	<b>280.98</b>	<b>62.05</b>
<b>Nett Amount (S\$)</b>	<b>6,921.83</b>	<b>2,626.85</b>	<b>4,294.98</b>	<b>62.05</b>
<b>+ Car Rental (6.0 x S\$100.00/day + 7.00% GST) (S\$)</b>		<b>642.00</b>		
	<b>Nett Liability (S\$)</b>	<b>3,268.85</b>		

## INSPECTION

Date of Assignment: 15/10/2018

Date Inspected: 24/10/2018 Inspected At:

Cycle & Carriage KIA Pte Ltd (Pandan Gardens)  
209 Pandan Gardens  
Singapore 609339

Estimated Period of Repair: 3.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 09 Apr 2019)
<b>Parts:</b> 143	KIA FORTE K3 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SKP7758L)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REVERSE SENSOR	Not Necessary	220.00 FS	*- FS
2	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS
3	1		*COVER-RR BUMPER	Cracked	768.00 FS	*768.00 FS
4	1		*COVER-RR BUMPER ,UPR	Deformed	234.00 FS	*234.00 FS
5	1		*COVER-RR BPR UNDER	Not Necessary	42.00 FS	*- FS
6	1		*BEAM -RR BUMPER	Not Necessary	365.00 FS	*- FS
7	1		*STAY- RR BUMPER LH	Not Necessary	75.00 FS	*- FS
8	1		*STAY- RR BUMPER RH	Not Necessary	75.00 FS	*- FS
9	1		*BRACKET-RR BUMPER SIDE MTG ,LH	Necessary	33.00 FS	*33.00 FS
10	1		*LAMP ASSY -REAR COMBINATION ,LH	Not Necessary	302.00 FS	*- FS
<b>Total Parts (S\$)</b>					<b>2,164.00</b>	<b>1,055.00</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	RENEW & RE-ALIGN RR DAMAGED PORTION AREAS:RENEW RR BUMPER REPAIR RR FENDER LH & RR END PNL	New	2,200.00	550.00
2	RESPRAY RR BUMPER ,RR END PNL ,RR FENDER LH	New	1,400.00	420.00
3	REMOVE & REFIT RR FLR BOARD ,TRIM & CARPET	New	275.00	120.00
4	CHECK WIRING & ELECTRICAL SYSTEM	New	50.00	30.00
5	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
6	APPLY ANTI CORROSION ON AFFECTED AREAS	New	80.00	0.00
7	TO RENEW REVERSE SENSOR	New	100.00	80.00
Gross Labour Cost (S\$)			4,305.00	1,400.00

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;