

NATIONAL Assessment Centre Services

(wef: 1 Jan 2015)

Date In: 15/10/2018 15:39	Job description	Date & Time Completed	Done by
Ref No: NA/INC18018670/44	SAS e-filing		
Veh No: SKC 4252S	E-mail (within 8hrs, AIC 2hrs)		
D.O.A: 15/10/2018 09:00	i-Motor Claim Form	MT/1015724-001	15/10/18 16:48
OD TP: Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
TP Insurer:	i-Photo Uploaded		
	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: ()

TP Particulars: Vch No: SLL 46M INC () / Non-INC () Tel: Fax: ()

Owner / Driver: () Policy No: () Period: () Cover Type: ()

Confirmed by: () Date: Time: ()

Insured/Driver Liability: () % (Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%)

Year of Registration: () Warranty: YES () / NO ()

Excess: (\$) Loading: \$1,000 () / \$2,000 ()

General Remarks:

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks: (INC hotline: 6788 6616)

1) Apply for Transport Allowance () / Courtesy Car ()	Date & Time Completed	Done by
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury:

Date/Time	Actions

NA 1806654

Claimant's Particulars:	Invoice Preparation Checklist	Am't (\$) Tr Bill	Am't (\$) Add. Bill
Driver/Owner:	1) AR: Accident Reporting (\$30);		
Contact No:	2) DA: Damage Assessment (\$100); INC (\$30)		
Damaged Portion:	3) TP: Towing Fee \$40/\$45		
	4) FT: Follow-Through Survey \$120		
	5) FT: Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2005)		
	6) TR: Re-inspection \$75		
	7) N1: Idau DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
	ON*		
	*N5: Courtesy Car / Tpt Allowance \$5		
	*N6: Repair Co-ordination \$10		
	*N7: Post Repair Inspection \$25		
	*N8: DV / Collect Excess Coordination \$5		
	TP (N11): TP (N-on INC) against INC \$20		
	9) N12: Idau Mobile \$0		
	Invoice dated	Fee Charged	

auditors' Comments:

U. 1:

U. 2 / 3:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/10/2018 15:39
Date Of Accident	15/10/2018 09:00
Exact Location Of Accident	CHANGI ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKC4252S
Insured/Policyholder	
Name Of Registered Owner	MARK ROGER VISTRO ROSAGA
NRIC No	S8683067A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98534790
Alternative Phone No	OTHERS-98534790

Vehicle Particulars

Manufacturer	KIA
Model	CERATO FORTE 1.6 SX MT ABS D/AB 2WD 4DR
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5076189391-02
Cover Note Number	

Driver

Name of Driver	MARK ROGER VISTRO ROSAGA
NRIC No	S8683067A
Date Of Birth	05/09/1986
Occupation	INDOOR
Date Of Driving Pass	12/01/2013
Driving Experience	5 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98534790
Fax Number	
Contact Number	OTHERS-98534790
Email Address	NOEMAIL

Address	BLK 997B BUANGKOK CRESCENT #08-859
Postcode	532997
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG CHANGI RD TWDS ALJUNIED, SUDDENLY INFRT OF MY VEH(B) BEARING REG NO SLL46M JAMMED BRAKE, I CAN'T STOP ON TIME AND MY VEH HIT ONTO THE REAR PORTION OF VEH B.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	REVERT
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLL46M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LIM SOON HUAT (LIN SHUNFA)
NRIC/Passport Number	S7424324Z
Contact Number	96783141
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	MARK ROGER VISTRO ROSAGA
Approximate Age	
Injuries Sustain	SLIGHT
Injured person in which vehicle?	SKC4252S
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	
Address	
Postcode	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

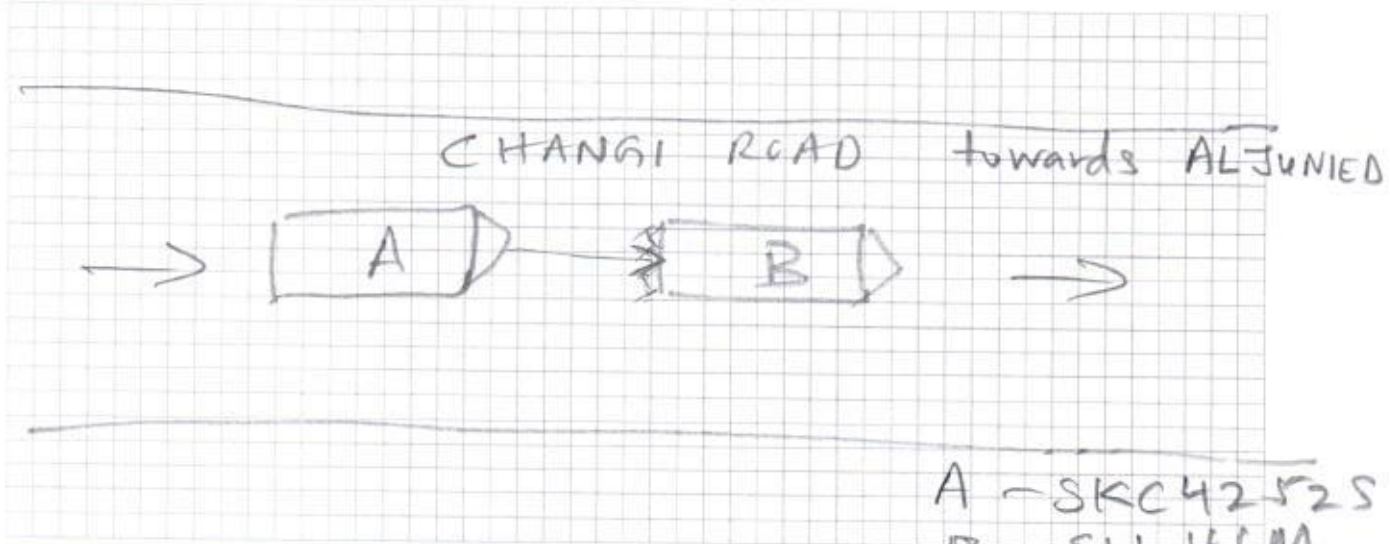
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

15/10/2018

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

pls refer to the Statement.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

15/10/2018

Reported on 15/10/2018
@ 15.30hrs

ACCIDENT STATEMENT

ACCIDENT DATE: (15/10/2018) (DD/MM/YYYY), TIME: (09:00) (HH:MM)

LOCATION: Changi Road

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SKC 42525
b) INSURANCE COMPANY: _____
c) POLICY NUMBER: _____
d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
e) MAKE & MODEL: _____
f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
h) PURPOSE OF USING AT ACCIDENT TIME: _____
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- A) NAME: _____ (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
c) ADDRESS: _____

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: _____ (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: 98534790
c) ADDRESS: _____

- * d) DATE OF BIRTH: () / () / () (DD/MM/YYYY)
e) OCCUPATION: (INDOOR / OUTDOOR)
f) YEARS OF DRIVING EXPERIENCE: _____

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO) OWNER
IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: _____

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)
b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES / NO) Slight
7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: SLL46M MODEL: _____
b) DRIVER'S NAME: LIM SWON HUAT (LIN SHUNFA)
c) NRIC/FIN/PASSPORT: S7424324Z CONTACT: 96783141

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: _____ MODEL: _____
e) DRIVER'S NAME: _____
f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

* Drive In
to idac
and given key
to idac!

Email =

fax =

VIDEO =

[> Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle Details

Vehicle No.:	SKC4252S
Vehicle Type:	P10 - Passenger Motor Car
Vehicle Attachment 1:	No Attachment
Vehicle Scheme:	Normal
Vehicle Make:	KIA
Vehicle Model:	CERATO FORTE 1.6 SX MT ABS D/AB 2WD 4DR
Chassis No.:	KNAFW411LA5200171
Propellant:	Petrol
Engine No.:	G4FCAH362883
Engine Capacity:	1591 cc
Maximum Power Output:	92.7 kW (124 bhp)
Maximum Laden Weight:	1680 kg
Unladen Weight:	1227 kg
Year Of Manufacture:	2010
Original Registration Date:	25 Aug 2011
Lifespan Expiry Date:	-
COE Category:	A - Car (1600cc & below)
Quota Premium:	\$49,301.00
COE Expiry Date:	24 Aug 2021
Road Tax Expiry Date:	24 Feb 2019
PARF Eligibility Expiry Date:	24 Aug 2021
Inspection Due Date:	24 Feb 2020
Intended Transfer Date:	15 Oct 2018
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Total Amount Payable:			25.00

You may print this page for reference.

OK

Print

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8683067A



Name

MARK ROGER VISTRO ROSAGA



Race

FILIPINO

Date of birth

05-09-1986

Sex

M

Country/Place of birth

PHILIPPINES

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S8683067A

NAME: MARK ROGER VISTRO ROSAGA

Birth Date: 05 Sep 1986

Issue Date: 03 Jan 2015



9332623



NRIC No. S8683067A



Nationality

FILIPINO

Date of issue

29-05-2014

APT BLK 997B BUANGKOK CRESCENT #08-853
SINGAPORE 532997

NRIC No: S8683067A

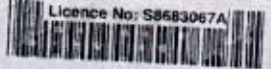
Date: 19/03/2018

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 2B	Motorcycles =< 200 cc	12 Jan 2013
Class 3	Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg	12 Jan 2013

NP 428A



Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)**Policy Query**

Policy No.		Date of Accident	15/10/2018 09:00
Vehicle No. (For Motor)	SKC4252S	Certificate Number	
Search			

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5076189391-02		MARK ROGER VISTRO ROSAGA	S8683067A	GPC	drive CLASSIC	SKC4252S	SKC4252S	25/02/2018	24/02/2019

▼ Policy Information

Policy No.	5076189391-02	Policyholder Name	MARK ROGER VISTRO ROSAGA	Policyholder NRIC	S8683067A
Certificate No.					
Address	BLK 166 #04-1586 HOUGANG AVENUE 1 SINGAPORE 530166				
Product Name	PRIVATE CAR INSURANCE	Plan		Group Policy Flag	N
Policy issue Date	07/02/2018	Effective Date	25/02/2018 00:00	Expiry Date	24/02/2019 23:59
Third Party Excess	0	Own damage Excess	600	Windscreen Excess	100
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	600	Outside Singapore TP Excess	0		
Agent	HU SUHUI JOEY	Agent Tel.		GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

▼ Policyholder Mailing Address

Address 1	BLK 166 #04-1586	Address 2	HOUGANG AVENUE 1	Address 3	SINGAPORE 530166
Address 4		Address Type	Singapore address	Post Code	530166
Unit No.		Related Policy Number	5076189391-02		

► Insured Object: SKC4252S

▼ Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
Continue Cancel				

Claim Handling

Accident MT/1015724

Policy No.	5076189391-02	Vehicle No.	SKC42525	GST Registration No.
Certificate No.				
Policyholder Name	MARK ROGER VISTRO ROSAGA			Policyholder NRIC
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading
Contact No.(Mobile)	98534790	Contact No.(Office)	0	Contact No.(Home)
Email Address		Special Remark		eCode
KFK	☐ No ☐ Yes	TCA	☐ No ☐ Yes	eCode Reason
NCD Protection	No	NCD Entitlement(%)	20	Private Hire
Accident Details				
Report Date	15/10/2018 16:39	Accident Report Within 24 hrs	Yes	Accident Type
Date of Accident	15/10/2018	Time of Accident hh:mm	09:00	Country of Accident
Reporting Centre		Orange Force		ICM No.
Accident Location	CHANGI ROAD			
Excess				
Own damage Excess	600.00	Additional Excess	0	Windscreen Excess
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00	
Third Party Excess	0.00	Outside Singapore TP Excess	0.00	
Benefits				
GST Registered Information				
GST Registered	No	GST Registration Date		
GST Registration No.		GST Status Verified		Yes
Modification History				
Policyholder Mailing Address				
Address 1	BLK 166 #04-1586	Address 2	HOUGANG AVENUE 1	Address 3
Address 4		Address Type	Singapore address	Post Code
Unit No.		Related Policy Number	5076189391-02	
OI Driver Info				
Driver Name	MARK ROGER VISTRO ROSAGA	Driver Type	Main Driver	Driver DOB
Unnamed driver Name		Driver NRIC	S8683067A	Driving Experience
Register Date of Driver License	12/01/2013	Driver Age	32	Contact No.(Home)
Contact No.(Mobile)		Contact No.(Office)		Address 3
Address 1	BLK 997B #	Address 2	BUANGKOK CRESCENT	Post Code
Address 4	SINGAPORE 532997	Address Type	Singapore address	
Unit No.				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Com
Declaration				
Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No	

Modification History

Claim 001 OD-MD

New

Claim Type *	OD-MD	Insured Name	MARK F
Contact No.(Mobile)		Contact No.(Home)	
Email Address		OI Vehicle Number	SKC425
Claim Description	SKC42525 / SLL46M ON 15 Oct 2018		
Preferred Workshop		Insured Liability	Fully at Fault
Repair Option	Preferred	Preferred Workshop, Name unknown	GIA report
Finalisation	Yes	Received	
Date Registered	15/10/2018 16:49	Claim Close Date	
Report Taken By		Workshop Repairer	

☒ Print AK letter

Attachment

Accident No.	MT/1015724	Claim No.	001
Last Doc. Received	☒ Yes ☐ No	Upload Date	15/10/2018 16:45
Path *		Category *	Confidential
Choose File No file chosen		Clear Please Select	NO
Choose File No file chosen		Clear Please Select	NO
Choose File No file chosen		Clear Please Select	NO
Choose File No file chosen		Clear Please Select	NO
Choose File No file chosen		Clear Please Select	NO
Choose File No file chosen		Clear Please Select	NO
Choose File No file chosen		Clear Please Select	NO
Message Read			

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Des
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 15 Oct 2018 16:48	NRIC/ Driving License	Normal	NRIC/ Driving L
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 15 Oct 2018 16:47	SAS	Normal	SAS 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 15 Oct 2018 16:46	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 15 Oct 2018 16:46	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 15 Oct 2018 16:46	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 15 Oct 2018 16:46	Photos	Normal	Photos ;
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 15 Oct 2018 16:45	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 15 Oct 2018 16:45	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 15 Oct 2018 16:44	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 15 Oct 2018 16:44	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 15 Oct 2018 16:44	Photos	Normal	Photos ;

ASSIGNMENT (IDAC)**By CSO - Nature of Accident:**

- 1) Vehicle hit Vehicle: ☐ 2) Vehicle hit ?? ☐
- a) Motorist ☐ a) Pedestrian ☐
- b) Motorcycle ☐ b) Animal ☐
- c) Bicycle ☐
- 3) Vehicle hit Road Side Objects: ☐
- a) Govm. Property ☐ (Eg: signboard, barrier, tree etc)
- b) Road Work Object ☐
- c) Private Property ☐
- 4) Vehicle drop into drain ☐
- 5) Damage due to Act of God: ☐
- a) Fallen Object ☐ b) Flood ☐
- c) Other, ☐
- 6) Parked & Found Damaged: ☐
- a) Vandalism ☐ b) Hit by Moving Object ☐
- 7) Theft Case ☐
- a) Stolen ☐ b) Damage found ☐ when recovered.
- 8) Fire ☐
- a) Whilst driving ☐ b) Parked ☐
- 9) Accident date more than 24hrs ☐

Remarks for internal information**Remarks to appear in Works Order & Assessment report**

- 1) Potential Total Loss ☐
- 2) SRS Light on ☐
- 3) ABS Light on ☐

By Assessor- 1) Vehicle Information

Veh No: SKC 42528 Yr Regn: 25/Aug/2011

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / M /
/ Truck / Trailer or

Make & Model: KIA Cerato Forte 1.6^{5X} c.c. 1591

Colour: Red Transmission Type: Auto / Manual

Eng/No: GAFCAH362883 Sp. Reading: 122526

C/No: KNAFW41LLA5200171

Gen. Cond: Good / Fair / Poor / Burnt or

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45/17
R: 225/45/17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Conti

Front

R/Bal. 6 mm

L/Bal. 6 mm

Rear

R/Bal. 6 mm

L/Bal. 6 mm

Parallel Import: Yes / No

Towed-In: Yes / No

Repair Type: LS / I.B.I

Towing Required: Yes / NoNo of Repair Days: 8Vehicle in Idac: Yes / NoD.O.I. 16/10/18Time: 09.15**By Assessor- 2) Comments**

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

- a. Vehicle ☐ b. Motorcycle ☐ c. Bicycle ☐ d. Pedestrian ☐
- e. Animal ☐ f. Govm Object ☐ g. Road Work Object ☐
- h. Private Property ☐ i. Drain ☐ j. Road Kerb/Grass Verge ☐

3) Vehicle does not seem damaged as a result of:

- a. Fallen Object ☐ b. Flood ☐ c. Vandalism ☐ d. Fire ☐
- e. Moving Object ☐ f. Stolen ☐ g. Stolen & Recovered ☐

Time Started:

Time completed:

1) CSO

2) ASS

3) Entire Operation Completed Time:

MOTOR CAR (Frt)

Front Portion

Vehicle No: SKC H252S

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	BR	✓	✓
1002	991887	Frt Number Plate Base	BR	✓	✓
1003	991889	Frt Number Plate Garnish	BR	✓	✓
1004	991300	Frt Bumper	CRG	✓	✓
1005	992341	Frt Bumper Clips	NCC	✓	✓
1006	991325	Frt Bumper Bracket			✓
1007	991462	Frt Bumper Side Retainer	?		✓
1008	991433	Frt Bumper Reinforcement	BT	✓	✓
1009	991318	Frt Bumper Beam			✓
1010	991468	Frt Bumper Sponge	?		✓
1011	991427	Frt Bumper Protector			✓
1012	991420	Frt Bumper Pad			✓
1013	991363	Frt Bumper Grille			✓
1014	991301	Frt Bumper Moulding			✓
1015	991407	Frt Bumper Lower Spoiler			✓
1016	991438	Frt Bumper Sensor	DL	✓	✓
1017	995100	Frt LH Bumper Fog Lamp Cover			✓
1018	991355	Frt RH Bumper Fog Lamp Cover			✓
1019	995079	Frt LH Bumper Fog Lamp			✓
1020	995080	Frt RH Bumper Fog Lamp			✓
1021	991793	Frt Grille	BR	✓	✓
1022	991328	Frt Grille Emblem	NCC	✓	✓
1023	991799	Frt Grille Chrome Moulding			✓
1024	991222	Frt Apron Panel			✓
1025	992013	Frt Support Panel	BT	✓	✓
1026	992025	Frt Support Panel Top Garnish Cover			✓
1027	992416	Horn			✓
1028	991277	Frt Brace Panel			✓
1029	995153	Frt LH Headlamp Assy	BR	✓	✓
1030	991821	Frt RH Headlamp Assy	BR	✓	✓
1031	995088	Frt LH Side Lamp			✓
1032	995089	Frt RH Side Lamp			✓
1033	990248	Bonnet	BT	✓	✓
1034	991328	Bonnet Emblem			✓
1035	990287	Bonnet Lock			✓
1036	990285	Bonnet Insulator			✓
1037	990273	Bonnet Hinge			✓
1038	990261	Bonnet Damper			✓
1039	990305	Bonnet Rubber			✓
1040	990252	Bonnet Cable			✓
1041	990311	Bonnet Stand			✓
1042	990119	Air Con Condenser			✓
1043	990122	Air Con Fan Assy			✓
1044	990134	Air Con Suction Pipe (Low Pressure)			✓
1045	990118	Air Con Suction Hose			✓
1046	990133	Air Con Discharge Pipe (High Pressure)			✓
1047	990114	Air Con Discharge Hose			✓
1048	990149	Air Con Liquid Pipe			✓
1049	995066	Air Con Receiver Drier			✓
1050	990111	Air Con Compressor Assy			✓
1051	995294	Air Con Belt			✓
1052	995074	Radiator			✓
1053	992738	Radiator Cowling	?		✓
1054	992742	Radiator Fan Assy	?		✓
1055	992745	Radiator Fan Clutch	?		✓
1056	992758	Radiator Hose Top	BT	✓	✓
1057	992757	Radiator Hose Bottom	?		✓
1058	992741	Radiator Expansion Tank			✓
1059	990151	Air Duct	BR	✓	✓
1060	990070	Air Cleaner Assy			✓
1061	990056	Air Cleaner Hose	BT	✓	✓
1062	990089	Air Cleaner Resonator			✓
1063	991712	Frt Exhaust Manifold			✓
1064	991713	Frt Exhaust Manifold Cover			✓
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			✓
1066	991714	Front Exhaust Pipe			✓
1067	990219	Battery			✓
1068	990224	Battery Cover			✓
1069	990223	Battery Bracket			✓
1070	990229	Battery Tray			✓

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			✓
1072	994011	Relay Box			✓
1073	995053	Wiper Washer Tank			✓
1074	995052	Wiper Washer Tank Motor			✓
1075	990159	Alternator Assy			✓
1076	990160	Alternator Belt			✓
1077	992688	Power Steering Pump			✓
1078	992669	Power Steering Belt			✓
1079	994431	Power Steering Cooler Pipe			✓
1080	992692	Power Steering Hose			✓
1081	990010	ABS Pump Control Unit			✓
1082	990427	Brake Master Pump Assy			✓
1083	990403	Brake Booster Pump Assy			✓
1084	991005	Engine Top Cover			✓
1085	991011	Engine Under Cover			✓
1086	990946	Engine Mounting			✓
1087	990949	Engine Mounting Frt			✓
1088	990950	Engine Mounting LH			✓
1089	990952	Engine Mounting RH			✓
1090	990951	Engine Mounting Rear			✓
1091	992234	Gear Box Mounting			✓
1092	991520	Frt LH Chassis Member			✓
1093	991520	Frt RH Chassis Member			✓
1094	990728	Frt Vertical Cross Member			✓
1095	991863	Frt Lower Cross Member			✓
1096	995070	Frt LH Fender	DD	✓	✓
1097	995072	Frt LH Fender Inner Panel			✓
1098	995147	Frt LH Fender Lamp			✓
1099	995148	Frt LH Fender Protector			✓
1100	991740	Frt LH Fender Inner Shield			✓
1101	995179	Frt LH Mudflap			✓
1102	995170	Frt LH Wheel Rim			✓
1103	994025	Frt LH Rim Cover			✓
1104	995065	Frt LH Tyre			✓
1105	995071	Frt RH Fender	DD	✓	✓
1106	991739	Frt RH Fender Inner Panel			✓
1107	991744	Frt RH Fender Lamp			✓
1108	991752	Frt RH Fender Protector			✓
1109	991740	Frt RH Fender Inner Shield			✓
1110	991884	Frt RH Mudflap			✓
1111	992087	Frt RH Wheel Rim			✓
1112	994025	Frt RH Rim Cover			✓
1113	995065	Frt RH Tyre			✓
1114	992093	Frt Windscreen Glass			✓
1115	992117	Frt Windscreen Rubber			✓
1116	992108	Frt Windscreen Moulding			✓
1117	992098	Frt Windscreen Sealant			✓
1118	991019	ERP Bracket			✓
1119	991020	ERP Unit			✓
1120	992140	Frt Wiper Arm			✓
1121	992142	Frt Wiper Blade			✓
1122	995045	Wiper Panel Garnish			✓
1123	991126	Firewall Panel			✓
1124	990753	Dashboard Assy			✓
1125	992282	Glove Box Cover			✓
1126	992281	Glove Box Compartment			✓
1127	994483	Steering Wheel Airbag			✓
1128	994485	Steering Wheel Airbag Sensor			✓
1129	990749	Dashboard Airbag			✓
1130	990750	Dashboard Airbag Sensor			✓
1131	990029	Airbag Control Unit			✓
1132	990864	Frt Driver Seat			✓
1133	991922	Frt RH Seat Belt Assy			✓
1134	991899	Frt Passenger Seat			✓
1135	995182	Frt LH Seat Belt Assy			✓
1136	990247	Sticker			✓

No of Items: 23

ASTROSOFT

TG Lim 16/10/18

Claim Handling

Task Transfer Exit

Accident MT/1015724

LOS SAL SUB

Policy No.	5076189391-02	Vehicle No.	SKC4252S	GST Registration No.	
Certificate No.					
Policyholder Name	MARK ROGER VISTRO ROSAGA			Policyholder NRIC	S8683067A
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	98534790	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	20	Private Hire	No

Accident Details

Report Date	15/10/2018 16:39	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	15/10/2018	Time of Accident hh:mm	09:00	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	CHANGI ROAD				

Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 166 #04-1586	Address 2	HOUANG AVENUE 1	Address 3	SINGAPORE 530166
Address 4		Address Type	Singapore address	Post Code	530166
Unit No.		Related Policy Number	5076189391-02		

OI Driver Info

Driver Name	MARK ROGER VISTRO ROSAGA	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S8683067A	Driver DOB	05/09/1986
Register Date of Driver License	12/01/2013	Driver Age	32	Driving Experience	5
Contact No.(Mobile)		Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 997B #	Address 2	BUANGKOK CRESCENT	Address 3	BUANGKOK EDGEVIEW
Address 4	SINGAPORE 532997	Address Type	Singapore address	Post Code	532997
Unit No.					
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Ng Hak Joo

Claim Type	OD-MD	Insured Name	MARK ROGER VISTRO ROSAGA	Insured NRIC	S8683067A
Contact No.(Mobile)		Contact No. (Home)		Contact No. (Office)	
Email Address		OI Vehicle Number	SKC4252S	TP Vehicle Number	SLL46M
Claim Description	SKC4252S / SLL46M ON 15 Oct 2018			Name of Preferred Workshop	
Preferred Workshop Contact No. (Mobile)		Preferred Workshop, Name	unknown	Insured Liability report	Fully at Fault
Date Registered	15/10/2018 16:50	Claim Close Date		Date Received	15/10/2018 16:4
Report Taken By		Workshop Repairer		Total Loss but Repaired	
				OD Excess Collected by Workshop	

Print AK letter

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment

Attachment

Vehicle Info

Vehicle Make	KIA	Vehicle Model	CERATO FORTE	Engine Capacity	
Date of Registration	25/08/2011	Classis No.	KNAFW411LA5200171		
Towing Required *	☒ Yes ☐ No	Vehicle in IDAC *	☒ Yes ☐ No	Parallel Import *	☐ Yes ☒ No
Type of Tender	Own Damage	Assessor Name *	T G LIM	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No		
Market Value(\$)		Scrape Value(\$)		Economical Repair Value(\$)	

NO OF REPAIR DAYS : 8 /1X FRT BUMPER SIDE RETAINER UNCONFIRM/1X AIR DUCT REPLACE/1X AIR CLEANER HOSE REPLACE/

Remark

Remark for Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *
root					
Not Applicable	1	32200201	NUMBER PLATE BASE (FRONT)	1	Replace
ABS	2	32200101	NUMBER PLATE (FRONT)	1	Replace
ABSORBER	3	16000101	BUMPER (FRONT)	1	Replace
ACCELERATOR	4	16002401	BUMPER CLIPS (FRONT)	1	Replace
ACTUATOR	5	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace
ADVERTISEMENT STICKER	6	27100101	GRILLE (FRONT)	1	Replace
AIR BAG	7	149001	BONNET	1	Replace
AIR BLOWER	8	344005	RADIATOR COWLING	1	Unconfirm
AIR BOX	9	34402802	RADIATOR HOSE (TOP)	1	Replace
AIR CHAMBER BOX	10	32200501	NUMBER PLATE GARNISH (FRONT)	1	Replace
AIR CLEANER	11	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm
AIR COMPRESSOR	12	16004101	BUMPER LOWER SPOILER (FRONT)	1	Replace
AIR CON	13	27100801	GRILLE EMBLEM (FRONT)	1	Replace
AIR CON (VAN)	14	41300101	SUPPORT PANEL (FRONT)	1	Replace
AIR COOLER	15	27700101	HEAD LAMP (LEFT)	1	Replace
AIR DISTRIBUTOR	16	27700102	HEAD LAMP (RIGHT)	1	Replace
AIR FILTER	17	344008	RADIATOR FAN	1	Unconfirm
AIR FLOW	18	34402801	RADIATOR HOSE (BOTTOM)	1	Unconfirm
AIR GRILLE	19	25400102	FENDER (FRONT LEFT)	1	Replace
AIR HORN	20	25400103	FENDER (FRONT RIGHT)	1	Replace
AIR INTAKE					
AIR RESONATOR BOX					
AIR THROTTLE BODY AND SENSOR					
ALARM					
ALTERNATOR					
ALUMINIUM PANEL - SIDE					
AMPLIFIER					
ANTENNA					

Save

Submit

Claim Handling

Task Transfer Exit

Accident MT/1015724

LOS SAL SUB

Policy No.	5076189391-02	Vehicle No.	SKC42525	GST Registration No.	
Certificate No.					
Policyholder Name	MARK ROGER VISTRO ROSAGA			Policyholder NRIC	S8683067A
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	98534790	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	20	Private Hire	No

Accident Details

Report Date	15/10/2018 16:39	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	15/10/2018	Time of Accident hh:mm	09:00	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	CHANGI ROAD				

Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 166 #04-1586	Address 2	HOUGANG AVENUE 1	Address 3	SINGAPORE 530166
Address 4		Address Type	Singapore address	Post Code	530166
Unit No.		Related Policy Number	5076189391-02		

OI Driver Info

Driver Name	MARK ROGER VISTRO ROSAGA	Driver Type	Main Driver	Driver DOB	05/09/1986
Unnamed driver Name		Driver NRIC	S8683067A	Driving Experience	5
Register Date of Driver License	12/01/2013	Driver Age	32	Contact No.(Home)	
Contact No.(Mobile)		Contact No.(Office)		Address 3	BUANGKOK EDGEVIEW
Address 1	BLK 997B #	Address 2	BUANGKOK CRESCENT	Post Code	532997
Address 4	SINGAPORE 532997	Address Type	Singapore address		
Unit No.					
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Ng Hak Joo

Claim Type	OD-MD	Insured Name	MARK ROGER VISTRO ROSAGA	Insured NRIC	S8683067A
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	
Email Address		OI Vehicle Number	SKC42525	TP Vehicle Number	SLL46M
Claim Description	SKC42525 / SLL46M ON 15 Oct 2018			Name of Preferred Workshop	
Preferred Workshop					
Preferred Repair Option					
Preferred Workshop Name	unknown				
Insured Liability report					
Fully at Fault					
Date Registered	15/10/2018 16:50	Claim Close Date		Date Received	16/10/
Report Taken By		Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter				OD Excess Collected by Workshop	
Modification History					

Special Claim Creation Approval

Approval

Reason

Remarks

damage assessment Attachment

Accident No. MT/1015724

Claim No. 001

Last Doc. Received ☒ Yes ☐ No

Upload Date 16/10/2018 13:18

Path *

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Message Read

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Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 16 Oct 2018 13:18	Photos	Normal	Photos 2018-10-16
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 16 Oct 2018 13:18	Photos	Normal	Photos 2018-10-16
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 16 Oct 2018 13:18	Photos	Normal	Photos 2018-10-16
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VICES) on 16 Oct 2018 13:14

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Photos 2018-10-16

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VICES) on 16 Oct 2018 13:13

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Photos 2018-10-16

NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER
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NRIC/ Driving License

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NRIC/ Driving License 2018-10-15

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VICES) on 15 Oct 2018 16:47

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SAS 2018-10-15



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Photos 2018-10-15

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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 15 Oct 2018 16:46

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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 15 Oct 2018 16:45

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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 15 Oct 2018 16:44

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Folder Date

File Name



Source

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NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: SKC4252S Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: TLM

Collection Date: 17/10/18 Time: 5:45 with Keys: Yes / No

Tow Truck No: 628548 Tow Man: Shan NRIC: 625149846

Signature: [Signature]

96090092

For office use

Attended by: Shan Hui

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Wednesday, 17 October 2018 1:41 PM
To: NAC ; Tan Lim Motor; Tan Lim Mtr- William (wei.shong@tlmotor.com.sg)
Subject: SKC4252S, OD claim no : MT1015724

Importance: High

Dear IDAC and Tan Lim Motor,

Learnt that veh is in IDAC (IDAC – pls confirm), do assist with the necessary arrangement asap.

Dear Tan Lim Motor,

OD excess of \$600/- is applicable, pls assist to liaise with owner Mr Mark at tel : 98534790.

No survey required only for this repair works.

FOR PAYMENT: Please forward the Invoice & Discharge Voucher within 14 days after the repair has been done/ finalized with Surveyor to my email, cc a copy to Yap Chee Ling at cheeling.yap@income.com.sg

Regards.

Tan Siew Choo
Senior Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers



Our Ref: MT/CA/OD/051/1015724-001/TSC

17 Oct 2018

TAN LIM MOTOR PTE LTD

51 DEFU LANE 10

SINGAPORE 539216

Dear Sir

CLAIM NUMBER: MT/1015724-001

REPAIR OF VEHICLE NUMBER: SKC4252S

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 17 Oct 2018

Make: KIA

Model: CERATO FORTE

Estimated Repair Days: 6

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee

Senior Manager

Motor Insurance

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