

Surveyor: Khoo Kay Eng REF: CS/ALH/SD/18666/T/V602
 From (Person): Khoo Kay Eng of ALH Date/Time: 12.10.2018
 Estimated Cost: _____ Bill to: _____

Special Instruction:

US: \$ 10500.00

Third Parties:

Claimant:

Surveyor: Constant Appraiser

Workshop: Twincar Automotive

OD (TP Re-inspection) Evaluation

To Inspect Vehicle No: SJQ 2668C Insured: SLG 3434H

at Workshop m/s: Twincar Automotive Tel: 6842 0051

of 2 Koki Bukit Ave 2 #01-17

Policy No: _____ Claim No: 147398428996-004

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 21.10.2017

(Client's Record) 19.10.2018 (Friday) @ 11am

H.O.D. Enforcement/Date: _____

Date/Time: _____ Person Contacted: _____ Vehicle IN / OUT

Date/Time: _____ Confirmed with _____ Final Fig _____, _____ days (Red \$ _____ / _____ %; Original 7 days)

Date/Time: 16/11/18 Submit Final Fig LS 5700, 7 days (Red \$ 4800 / 4.6 %; Original _____ days)

Date/Time: _____ Action/Instruction

SJQ 2668C - CS/ALH/SD/18666/T/V602

SLG 3434H - x

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

RECEIVED 16 NOV 2018

Para(3) : Nett Value

Market Value : _____

Salvage Value : _____

Nett Value : _____

Inspected/
Evaluated by:

Fee Charged:

Basic & Add

Transport

Photos

Others

Total

Date:

200

200

1) Date/Time 16/11- typist File Pass to _____

3) Date/Time _____ File Pass to _____

5) Date/Time _____ File Pass to _____

2) Date/Time _____

4) Date/Time _____

6) Date/Time _____

File Return to _____

File Return to _____

File Return to _____

Nivitha (LKK Auto)

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Friday, 12 October 2018 5:51 PM
To: Khoo, Kay-Eng; Don Tan; assignments
Cc: Admin A
Subject: RE: YR REF: 1473984289SG-004 OUR REEF: AS.172170.DT(MQ) (Reinspection)

Dear Mr Khoo,

Thank you for the email.

Noted on the appointment.

Dear Assignment Team,

FYNA please.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Friday, 12 October 2018 5:22 PM
To: Don Tan <don@chiaarul.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: YR REF: 1473984289SG-004 OUR REEF: AS.172170.DT(MQ) (Reinspection)

Our Ref: 1473984289SG003

Dear Miqayla/Don,

We confirm the re-inspection to be done on 19th October 2018, details as per below, and to be carried out by LKK Auto Consultants.

Dear Celine (Your Ref: New Assignment)

Please take note of the said re-inspection to be done and I will forward you the relevant other details shortly.

Thank you.

Khoo Kay Eng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

kay-eng.khoo@aig.com | www.aig.com.sg

Follow us:



IMPORTANT NOTICE

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Don Tan [<mailto:don@chiaarul.com>]

Sent: Friday, October 12, 2018 12:00 PM

To: Khoo, Kay-Eng

Subject: RE: YR REF: 1473984289SG-004 OUR REEF: AS.172170.DT(MQ)

Importance: High

Dear Kay Eng,

Please be advised that our client has given us her available date for the requested re-inspection.

Date : 19 October 2018 (Friday)

Time : 1100 hrs

Address : Kaki Bukit Autohub @ 2 Kaki Bukit Ave 2

#01-17

Singapore 417921

Kindly revert back to us as soon as you are able to confirm the same as our client has a very tight schedule and has difficulties setting up another appointment date.

Thank you.

Regards,

Ms Miqayla (on behalf of Mr Don Tan)

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and/or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

From: Don Tan [<mailto:don@chiaarul.com>]

Sent: Thursday, 11 October, 2018 6:54 PM

To: 'Khoo, Kay-Eng' <Kay-Eng.Khoo@aig.com>

Subject: RE: YR REF: 1473984289SG-004 OUR REEF: AS.172170.DT(MQ)

Dear Kay-Eng,

Please be informed that we have advised our client on your proposal to conduct a re-inspection and she will revert back to us with her available dates.

However, please be informed that it might take awhile as she is busy attending to a family matter in the next few months.

Thank you.

Regards,

Ms Miqayla (on behalf of Mr Don Tan)

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

From: Khoo, Kay-Eng [<mailto:Kay-Eng.Khoo@aig.com>]

Sent: Friday, 5 October, 2018 2:28 PM

To: Don Tan <don@chiaarul.com>

Subject: RE: YR REF: 1473984289SG-004 OUR REEF: AS.172170.DT(MQ)

Without Prejudice

Dear Miqayla/Don,

Noted your email below.

In view of the current disparity in Cost of Repairs, we propose to conduct a re-inspection to the vehicle so as both of us can be better guided.

If agreeable, please advise your client's availability for the same to be conducted at the repairer's premises and advise us at least 3 working days in advance.

Hope to hear from you favorably.

Thank you.

Khoo Kay Eng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

kay-eng.khoo@aig.com | www.aig.com.sg

Follow us:



IMPORTANT NOTICE

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Don Tan [<mailto:don@chiaarul.com>]
Sent: Monday, October 01, 2018 4:34 PM
To: Khoo, Kay-Eng
Subject: FW: YR REF: 1473984289SG-004 OUR REEF: AS.172170.DT(MQ)
Importance: High

Dear Kay-Eng,

We have yet to hear from you since our last counter proposal on 4 September 2018.

Kindly revert back to us at the soonest.

Regards,

Ms Miqayla (on behalf of Mr Don Tan)

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

From: Don Tan [<mailto:don@chiaarul.com>]
Sent: Tuesday, 4 September, 2018 12:32 PM
To: 'Khoo, Kay-Eng' <Kay-Eng.Khoo@aig.com>
Subject: YR REF: 1473984289SG-004 OUR REEF: AS.172170.DT(MQ)

WITHOUT PREJUDICE

Dear Kay Eng,

My colleague recently went for PI bulk settlement and was told that you have on 5 July 2018, made an offer for our PD as follows:

COR : \$3,550.00

Rental : \$ 720.00

@90%

TOW : \$103.50

SR : \$907.00

Costs : \$ 450.00

Please be informed that we are not agreeable to your offer and counter propose as follows:

COR : \$10,900.00
Rental : \$ 1,080.00
Towing : \$ 103.50
SR : \$ 907.00
GIA : \$ 29.00
Costs : \$ 800.00
= \$13,819.50

Regards,

Ms Miqayla (on behalf of Mr Don Tan)

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Constant Appraiser Services

Qualified Automobile Accident Damage Appraisers/Loss Adjusters

Blk 2 Rivervale Link, #09-02 Singapore 545040

Tel/Fax: 6886 1106 Mobile: 9007 5234

Email: constant_as@yahoo.com.sg

RCB No. 53138015K

INVOICE

PHOTOCOPY

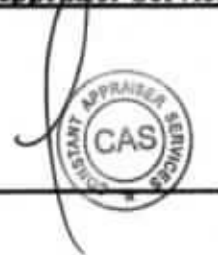
To: Chun Fong Leng
Blk 850 Hougang Central
#04-51
Singapore 530850

Date : 30/04/2018
Invoice No : IV18-04065/CAS

Particulars	Amount
Fee For Services Rendered In Respect Of: Surveying, Adjusting, and Re-inspection Of Accident Damaged Vehicle SJQ 2668C (Inclusive Of Photographs And Transport Charges) Our reference : CAS/18-04/065	\$907.00
Total	\$907.00

E. & O.E

Constant Appraiser Services



Cheque Should Be Crossed And Made Payment To 'Constant Appraiser Services'

Constant Appraiser Services

Qualified Automobile Accident Damage Appraisers/Loss Adjusters

Blk 2 Rivervale Link, #09-02 Singapore 545040

Tel/Fax: 6886 1106 Mobile: 9007 5234

Email: constant_as@yahoo.com.sg

RCB No. 53138015K

Automobile Inspection Report

To: Chun Fong Leng
Blk 850 Hougang Central #04-51
Singapore 530850

Date : 30/04/2018

Reference No : CAS/18-04/065

General Information

Registration No. : SJQ 2668C
Accident Date : 21/10/2017

Particulars of Damaged Vehicle

Colour	: White	Make & Model	: Nissan Qashqai 2.0L
Engine Capacity	: 1997 cc	Pre-Accident Condition	: Good
Mileage (KM)	: 68655	Engine No.	: MR20096330W
Chassis No.	: SJNFBAJ10U2392544	Steering	: In Order
Registration Date	: 18/04/2012	Brake	: In Order
		Undercarriage	: Affected

Tyre Condition

	Size	Make	Balance
R/H Front Tyre	215/60R17	YOKOHAMA	90%
L/H Front Tyre	215/60R17	YOKOHAMA	90%
R/H Rear Tyre	215/60R17	YOKOHAMA	90%
L/H Rear Tyre	215/60R17	YOKOHAMA	90%

Inspection

Repairer : Twincar Automotive Pte Ltd
2 Kaki Bukit Ave 2, #01-17 Kaki Bukit Autohub, Singapore 417921

Adjustment And Recommendation Cost Of Repair

Repairer's Estimate : \$17,905.14
Revised Amount : \$10,500.00
Less Excess : -
Nett Total : \$10,500.00

Remarks

- (A) Survey was done on 24/10/2017
- (B) Re-survey was done on 24/10/2017
- (C) Re-survey after repair was done on 30/10/2017
- (D) The survey was conducted entirely on WITHOUT PREJUDICE basis.
- (E) We have NOT given any instruction to authorize the repair of the vehicle.

NOTE: The revised estimate was made from a visual inspection. Should there be any discrepancy or unseen damage/item in this survey, kindly notified the company within 7 (seven) days from the date hereof. Otherwise, the revised amount shall be deemed to be valid.

TWINCAR RENTAL

Business Registration Number : 53092815M

Blk 2 Kaki Bukit Avenue 2 #01-17 Kaki Bukit Autohub, Singapore 417921

Tel: 68420051 Fax : 67410510 email: sales@n51.com.sg

PHOTOCOPY

Invoice To :

CHUN FONG LENG
BLK 850 HOUGANG CENTRAL
#04-51
SINGAPORE 530850

INVOICE

Invoice No. 13-1954

Date 30/10/2017

		Hirer's Car No.	VHA No.	Terms
		SJQ2668C	71477	CASH
No. of Day	Description	Per Day	Amount (S\$)	
9	Car Rental from the period of 22/10/2017 to 30/10/2017. Vehicle no. SLP4102L Singapore Dollars One Thousand and Eighty Only	120.00	1,080.00	
		Total	\$1,080.00	

TWINCAR RENTAL



Authorised Signature

Constant Appraiser Services

Vehicle No : SJQ 2668C

Our ref : CAS/18-04/065

Adjustment On Repair Costs And Replacement Of Parts:

S/No	Qty	Descriptions	Assessed Condition	Estimate by Workshop (\$)	Revised Amount (\$)
<u>PARTS REPLACEMENT – LIST ITEMS</u>					
1	5pcs	Front RH door protector clips @ \$6.50	Necessary	32.50	32.50
2	3pcs	Rear bumper RH inner side shield clips @ \$6.50	Necessary	19.50	19.50
3	1pc	Rear RH ABS sensor	Damaged	335.40	335.40 X nn
4	5pcs	Rear RH door protector clips @ \$6.50	Necessary	32.50	32.50
5	1pc	Rear RH door rubber guide stopper	Necessary	15.20	15.20
6	1pc	Rear RH door weather strip	Necessary	145.10	145.10
7	1set	Rear RH door wire harness - set	Serviceable	382.40	-
8	8pcs	Rear RH fender arch garnish clips @ \$6.50	Necessary	52.00	52.00
9	1pc	Rear RH fender mudflap	Torn	123.20	123.20
10	3pcs	Rear RH fender mudflap clips @ \$6.50	Necessary	19.50	19.50
11	1pc	Rear RH lower arm	Bent	598.50	598.50 X nn
12	1pc	Rear RH shock absorber	Bent	164.00	164.00 X nn
13	1pc	Rear RH stabilizer bar link	Bent	77.30	77.30 X nn
14	1pc	Rear RH upper arm	Bent	244.10	244.10 X nn
15	1pc	Rear RH wheel hub bearing	Necessary	363.50	363.50
				2,604.70	2,222.30
Less 30%				(781.41)	(666.69)
Sub total				1,823.29	1,555.61
<u>PARTS REPLACEMENT – NETT ITEMS</u>					
1	1pc	Front RH door black frame sticker	Not Necessary	30.10	-
2	1pc	Front RH door glass outer moulding	Serviceable	180.50	-
3	1pc	Front RH door lower rubber seal	Necessary	70.30	70.30
4	1pc	Front RH door protector	Grazed	345.40	345.40
5	1pc	Front RH door protector chrome moulding	Grazed	185.10	185.10
6	1pc	Front RH door rubber guide stopper	Necessary	15.00	15.00
7	1pc	Front RH door weather strip	Necessary	98.30	98.30
8	1pc	Rear bumper	Repair	788.20	-
9	1pc	Rear bumper RH inner side shield	Serviceable	37.80	-
10	2pcs	Rear bumper side retainer L/R @ \$33.30	Necessary	66.60	66.60
11	1pc	Rear RH door	Dented/Warped	1,215.30	1,215.30
12	1pc	Rear RH door black frame sticker	Necessary	36.20	36.20

Constant Appraiser Services

Vehicle No : SJQ 2668C

Our ref : CAS/18-04/065

S/No	Qty	Descriptions	Assessed Condition	Estimate by Workshop (\$)	Revised Amount (\$)
		<u>PARTS REPLACEMENT – NETT ITEMS (CONT'D)</u>			
13	1pc	Rear RH door checker	Bent	43.50	43.50 ✓
14	1pc	Rear RH door glass inner moulding	Serviceable	65.40	-
15	1pc	Rear RH door glass outer moulding	Serviceable	207.80	-
16	1pc	Rear RH door glass outer vertical garnish	Broken	52.40	52.40
17	2pcs	Rear RH door hinges (top & lower) @ \$61.30	Bent	122.60	122.60 ✓
18	1pc	Rear RH door inner lock handle	Serviceable	45.70	-
19	1pc	Rear RH door inner trim board	Broken	946.20	946.20 ✓
20	1pc	Rear RH door lock striker	Bent	57.80	57.80 ✓
21	1pc	Rear RH door lower rubber seal	Necessary	70.20	70.20
22	1pc	Rear RH door mechanism lock	Bent/Jammed	183.40	183.40 ✓
23	1pc	Rear RH door outer lock handle	Serviceable	67.40	-
24	1pc	Rear RH door outer lock handle cover	Serviceable	35.20	-
25	1pc	Rear RH door outer lock handle inner bracket	Broken	51.60	51.60 ✓
26	1pc	Rear RH door pillar	Repair	745.50	-
27	1pc	Rear RH door pillar weather strip	Not Necessary	135.00	-
28	1pc	Rear RH door power window channel bracket	Bent	38.00	38.00
29	1pc	Rear RH door power window channel bracket weather strip	Necessary	162.30	162.30
30	1pc	Rear RH door power window control switch	Serviceable	52.70	-
31	1pc	Rear RH door power window regulator motor assy	Damaged	477.60	477.60
32	1pc	Rear RH door protector	Grazed	278.30	278.30
33	1pc	Rear RH door protector chrome moulding	Grazed	135.00	135.00
34	1pc	Rear RH door side rubber seal	Necessary	63.20	63.20
35	1pc	Rear RH door switch	Serviceable	35.20	-
36	1pc	Rear RH fender	Repair	1,169.40	-
37	1pc	Rear RH fender arch garnish	Broken	584.00	584.00
38	1pc	Rear RH fender petrol lid mechanism lock	Serviceable	125.30	-
39	1pc	Rear RH fender quarter glass with moulding	Not Necessary	627.00	-
				9,646.50	5,298.30
		Less 10%		(964.65)	(529.83)
			Sub total	8,681.85	4,768.47
		<u>PARTS REPLACEMENT – SPECIAL NETT ITEMS</u>			
1	1set	Front RH door inner trim board clips – set	Necessary	30.00	30.00 ✓

Constant Appraiser Services

Vehicle No : SJQ 2668C

Our ref : CAS/18-04/065

S/No	Qty	Descriptions	Assessed Condition	Estimate by Workshop (\$)	Revised Amount (\$)
		<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS (CONT'D)</u>			
2	1set	Rear bumper clips - set	Necessary	30.00	30.00
3	1pc	Rear RH 17" sport rim	Dented/Grazed	980.00	980.00
4	1pc	Rear RH 215/60R17 96H tyre	Grazed/Cut (90%)	480.00	432.00
5	1set	Rear RH door inner trim board clips - set	Necessary	30.00	30.00
6	1pc	Rear RH door speaker	Broken	180.00	180.00
7	1set	Rear RH fender inner upholstery trim board clips - set	Not Necessary	30.00	-
8	1pc	Rear RH fender quarter glass sealant	Not Necessary	100.00	-
		Sub total		1,860.00	1,682.00
		<u>LABOUR & MISC. CHARGES</u>			
1		To reset system after repair works		500.0	0420.00
2		To remove, reinstall electrical wiring harness, check lighting and rewire for parking sensor		150.00	80.00
3		To remove, reinstall fender glass		120.00	-
4		To remove, change rear suspension parts, axle carriage, absorber, lower arm, top arm, trailing arm, knuckle arm, wheel bearing, bearing hub and etc		550.00	400.00
5		To road test driving, check and resetting wheel alignments system		180.00	120.00
6		To remove, reinstall roof top trim upholstery, cushion seat, trim garnish, trim liner carpet. (to FR)		140.00	100.00
7		To send vehicle for cleaning, shampoo, upholstery and cushion seat		200.00	150.00
8		To transfer door glass, regulator gear, motor, railing, channel, trim board, mechanism lock and handle		200.00	100.00
9		To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident		1,500.00	1,400.00
10		To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct and re-align body structure, body alignments and damaged consistent to the accident		2,000.00	1,600.00
		Grand total		17,905.14	12,376.08
		Recommended cost of lump sum repair (To its pre-accident condition)			10,500.00

7155.84
45157006593.79
41515300
7days

Constant Appraiser Services

Vehicle No : SJQ 2668C

Our ref : CAS/18-04/065

Adjustment/Recommendations

We have thoroughly inspected each and every item on the estimate against the physical damage found on the vehicle and we have listed the breakdown of our finding and our recommendation.

The repairer has agreed to undertake the job at a lump sum of **\$10,500.00** on a contractual basis. Under normal circumstances, the repair period would be about 7 (Seven) working days.

Yours faithfully,

Constant Appraiser Services



Lim Yong Tian (Sebastian)
Licensed Appraiser
Adv. Dip. In Mechanical Engineering (AUS)
MSAAA

PHOTOCOPY



TWINCAR RENTAL

Kaki Bukit Autohub @ 2 Kaki Bukit Ave. 2 #01-18
Singapore 417921 Tel: 6744 0510 / 6842 0051

S3Q 2668C (7C)

VHA No: 71477

ROC NO. 53092815M

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS Name: (as in I/C) <u>CHUN FONG LENG</u> NRIC/PASSPORT No: <u>S 1513973 C</u> Address (Res): <u>BLK 850 HOUGANG CENTRAL</u> <u>#04-51 S(530850)</u> Name & Address of Employer: _____ Occupation: _____ Driving Exp: _____ Driving Licence No: <u>S1503973C</u> D/L Type: Local / International Issue Date: <u>14/01/2003</u> Date of Birth: <u>22/05/1961</u> Tel: (O) _____ (F) _____ HP/PG: <u>91209123</u>		Vehicle No: <u>SLP 402 L</u> Replace Veh No: _____ Mileage Out: _____ Mileage Out: _____ Make & Model: <u>Honda Shuttle</u> Auto / Manual Group: _____ OUT: Date <u>22/10/17</u> Time: <u>12.46 pm</u> HIRE/PERIOD EXPIRY _____ NON-WAIVER EXCESS: \$ _____																																																																													
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) <u>SUAH GUOREN</u> NRIC/PASSPORT No: <u>S 9014104 Z</u> Address (Res): <u>BLK 850 HOUGANG CENTRAL</u> <u>#04-51 S(530850)</u> Driving Licence No: <u>S9014104Z</u> D/L Type: Local / International Issue Date: <u>12/10/2015</u> Date of Birth: <u>23/04/1970</u> Occupation: _____ Driving Exp: _____		<table border="1"> <thead> <tr> <th colspan="4">CHARGES</th> </tr> </thead> <tbody> <tr> <td>Daily</td> <td>\$ 120</td> <td>per day</td> <td>9</td> </tr> <tr> <td>Weekly</td> <td>\$</td> <td>per week</td> <td></td> </tr> <tr> <td>Monthly</td> <td>\$</td> <td>per month</td> <td></td> </tr> <tr> <td>Hours</td> <td>\$</td> <td>per hour</td> <td></td> </tr> <tr> <td>Others</td> <td>\$</td> <td></td> <td></td> </tr> <tr> <td>CDW</td> <td>\$</td> <td>per day/month</td> <td></td> </tr> <tr> <td>PAI</td> <td>\$</td> <td>per day/month</td> <td></td> </tr> <tr> <td>Delivery Service</td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="4">SUB-TOTAL \$</td> </tr> <tr> <td colspan="4"> PETROL LEVEL </td> </tr> <tr> <td>Out</td> <td>E</td> <td>1/4</td> <td>1/2</td> </tr> <tr> <td>In</td> <td>E</td> <td>1/4</td> <td>1/2</td> </tr> <tr> <td colspan="4"> EXTENSION </td> </tr> <tr> <td>Collection Service</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Misc.</td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="4">TOTAL CHARGE \$ 1080 00</td> </tr> <tr> <td colspan="4">Rented out by: _____</td> </tr> <tr> <td colspan="4"> Hirer's Signature <u>Suah Guoren</u> Addition Driver's Signature <u>S9014104Z</u> </td> </tr> </tbody></table>		CHARGES				Daily	\$ 120	per day	9	Weekly	\$	per week		Monthly	\$	per month		Hours	\$	per hour		Others	\$			CDW	\$	per day/month		PAI	\$	per day/month		Delivery Service				SUB-TOTAL \$				PETROL LEVEL				Out	E	1/4	1/2	In	E	1/4	1/2	EXTENSION				Collection Service				Misc.				TOTAL CHARGE \$ 1080 00				Rented out by: _____				Hirer's Signature <u>Suah Guoren</u> Addition Driver's Signature <u>S9014104Z</u>			
CHARGES																																																																															
Daily	\$ 120	per day	9																																																																												
Weekly	\$	per week																																																																													
Monthly	\$	per month																																																																													
Hours	\$	per hour																																																																													
Others	\$																																																																														
CDW	\$	per day/month																																																																													
PAI	\$	per day/month																																																																													
Delivery Service																																																																															
SUB-TOTAL \$																																																																															
PETROL LEVEL																																																																															
Out	E	1/4	1/2																																																																												
In	E	1/4	1/2																																																																												
EXTENSION																																																																															
Collection Service																																																																															
Misc.																																																																															
TOTAL CHARGE \$ 1080 00																																																																															
Rented out by: _____																																																																															
Hirer's Signature <u>Suah Guoren</u> Addition Driver's Signature <u>S9014104Z</u>																																																																															

VEHICLE CHECKLIST

INDICATE:
D - DENTS
A - ACCIDENTS
S - SCRATCHES



ACCESSORIES CHECK

- | | | |
|---------------------------------------|--------------------------------------|-------------------------------------|
| <input type="checkbox"/> Ashtray | <input type="checkbox"/> Cig Lighter | <input type="checkbox"/> S/Tyre |
| <input type="checkbox"/> STD Tools | <input type="checkbox"/> Jack | <input type="checkbox"/> Hub Caps |
| <input type="checkbox"/> Radio / Cass | <input type="checkbox"/> CD | <input type="checkbox"/> Cartridges |

I have read and agree to the terms & condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given TWINCARD RENTAL in connection with this Agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN, AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY TWINCAR RENTAL.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO TWINCAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
30/10/2017	17:30HRS				<u>Suah</u>

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	23/10/2017 15:07
Date Of Accident	21/10/2017 19:30
Exact Location Of Accident	UPPER SERANGOON TWDS POTONG PASIR RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SJQ2668C

Insured/Policyholder	
Name Of Registered Owner	CHUN FONG LENG
NRIC No	S1503983C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91209123
Alternative Phone No	Office-91209123

Vehicle Particulars	
Manufacturer	NISSAN
Model	QASHQAI
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA211202/1
Cover Note Number	

Driver	
Name of Driver	CHUN FONG LENG
NRIC No	S1503983C
Date Of Birth	22/05/1961
Occupation	INDOOR
Date Of Driving Pass	09/02/1998
Driving Experience	19 YEARS AND 8 MONTHS
Gender	FEMALE

Mobile Number	(LOCAL) +65-91209123
Fax Number	
Contact Number	OFFICE-91209123
Email Address	NOEMAIL
Address	BLK 850 HOUGANG CENTRAL #04-51
Postcode	530850
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - U-TURN
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON THE ABOVE MENTIONED DATE AND TIME, I WAS DRIVING ALONG UPPER SERANGOON ROAD TOWARDS POTONG PASIR ROAD ON THE RIGHT LANE OF 2 LANES ROAD. SOMEWHERE AFTER BARTLEY ROAD AT THE NON-SIGNALISED T-JUNCTION, VEHICLE B (SLG3434H) THAT WAS MAKING A U-TURN, FAILED TO GIVE WAY TO ONCOMING TRAFFIC. THUS, CAUSING THE FRONT PORTION OF VEHICLE B (SLG3434H) TO COLLIDE ONTO THE RIGHT PORTION OF MY CAR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLG3434H
Vehicle Make/Model/Colour	
Details Of Properties	VEHICLE B
Name of Driver	ZELDA HE
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

+ Nature Of Damage
No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

DETAILS OF INJURED PERSON 1

Name

PASSENGER

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SJQ2558C

Were seat belts worn?

Was injured conveyed to hospital by ambulance?

Address

Postcode

Sketch Plan


SKETCH PLAN


IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

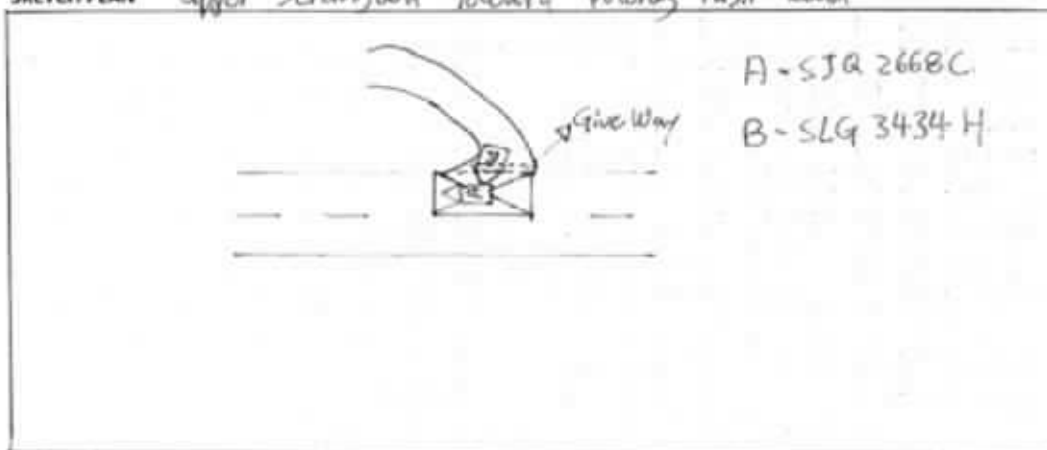

Policyholder's Signature
Date & Time:


Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

Upper Seremban Toward Potong Pasir Road



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the above date and time, I was driving along upper Seremban road
toward potong pasir road on the right lane of a 2 lanes road. Somewhere
after bartley road at the non-signalised T-junction, vehicle B (SLG 3434H)
that was making a U turn, failed to give way to oncoming traffic,
thus causing the front portion of vehicle B (SLG 3434H) to collided
onto the right portion of my car.

A - SJQ 2668C

B - SLG 3434H

DECLARATION

I/We declare the foregoing particulars are true in every respect.

JOL
Policyholder's Signature
Date & Time:

JOL
Driver's Signature
(if driver is not the policyholder)
Date & Time:

23/10/17 p 12 55 AM
Reporting Centre Personnel's Signature
Name:
NRIC/ID No.:



S1503983C



APR 04 090 HONGKONG CENTRAL AGS - S1
SINGAPORE S30456
NRIC No: S1503983C **Date: 30/03/2010** **Sex: M** **Age: 19283**

0404751 **YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIE**

Class 2 **Motor Cars and Motor Tractors the weight of which together does not exceed 3500 kilograms**

PASS DATE
05 Feb 1990

License No: S1503983C



NP 4295

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1503983C



CHUN FONG LENG

CHINESE

Date of Birth: 22-05-1961 **Sex: F**

Country of Birth: SINGAPORE




REPUBLIC OF SINGAPORE
DRIVING LICENSE



CHUN FONG LENG

Date of Birth: 22 May 1961
Issue Date: 14 Jan 2003








redefining / insurance

AXA Insurance Pte Ltd
 1800 590 4888 (Within Singapore)
 (65) 6880 4888 (International)
 (65) 6880 4740
 customer.care@axa.com.sg
 www.axa.com.sg

Certificate of Insurance

(Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 186); Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960; Road Transport Act, 1987 (Malaysia); Motor Vehicles (Third-Party Risks) Rules, 1989 (Malaysia))

Policy details

Policyholder name	CHUN FONG LENG	Certificate number	GA211202 / 1
Cover	Comprehensive	Chassis number	SJNFBAL10U2392544
Plan name	Essential	Engine number	MR20096330W
NCD applicable	0%		
Vehicle registration number	SJQ2668C		
Period of insurance	from 31/05/2017 to 30/05/2018 (both dates inclusive)		
Finance loan company	Nil		

account number
04066

Persons or classes of persons entitled to drive*

- (a) The Policyholder
 (b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation to that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 186) and Section 95 of the Road Transport Act, 1987 (Malaysia).



redefining / insurance

AXA Insurance Pte Ltd
 1800 590 4888 (Within Singapore)
 (65) 6880 4888 (International)
 (65) 6880 4740
 customer.care@axa.com.sg
 www.axa.com.sg

Certificate of Insurance

(Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 186); Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960; Road Transport Act, 1987 (Malaysia); Motor Vehicles (Third-Party Risks) Rules, 1989 (Malaysia))

Policy details

Policyholder name	CHUN FONG LENG	Certificate number	GA211202 / 1
Cover	Comprehensive	Chassis number	SJNFBAL10U2392544
Plan name	Essential	Engine number	MR20096330W
NCD applicable	0%		
Vehicle registration number	SJQ2668C		
Period of insurance	from 31/05/2017 to 30/05/2018 (both dates inclusive)		
Finance loan company	Nil		

account number
04066

Persons or classes of persons entitled to drive*

- (a) The Policyholder
 (b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation to that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 186) and Section 95 of the Road Transport Act, 1987 (Malaysia).

Accident Photo



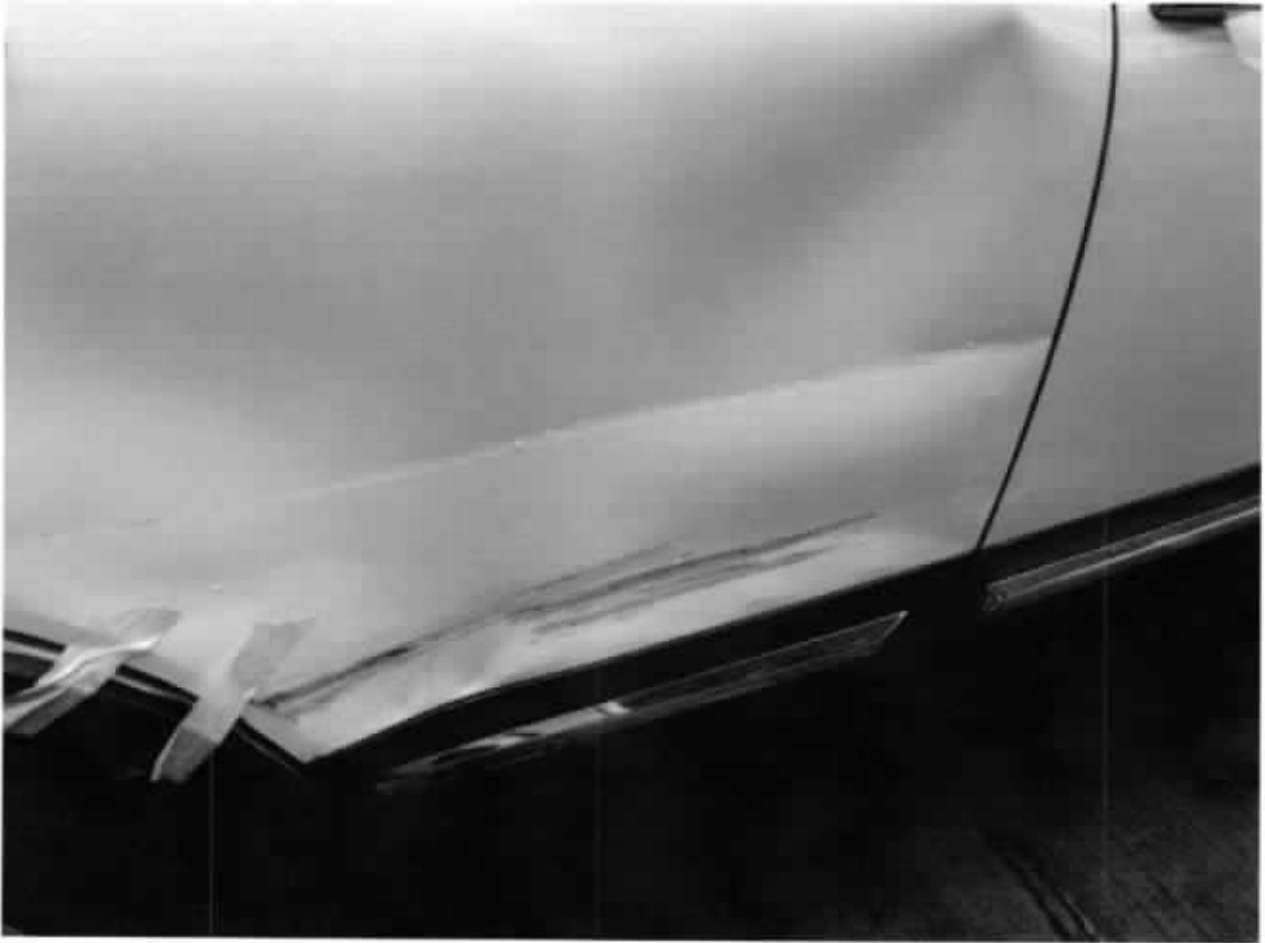
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/10/2017 14:50
Date Of Accident	21/10/2017 19:50
Exact Location Of Accident	UPPER SERANGOON ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLG3434H
Insured/Policyholder	
Name Of Registered Owner	TAN HAO MUI
NRIC No	S1246906C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96964207
Alternative Phone No	Office-96964207

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	A180

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100483920
Cover Note Number	

Driver

Name of Driver	HE PEIZHEN
NRIC No	S87123648
Date Of Birth	04/05/1987
Occupation	INDOOR
Date Of Driving Pass	15/09/2010
Driving Experience	7 YEARS AND 1 MONTH
Gender	FEMALE

Mobile Number	(LOCAL) +65-97417400
Fax Number	(LOCAL) +65-97417400
Contact Number	
Email Address	NOEMAIL
Address	14 JALAN LADA PUTEH
Postcode	228926
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - DAUGHTER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	REFER YK
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJQ2668C
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	CHUN FONG LENG
NRIC/Passport Number	S1503983C
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name

Phone Number

Email Address

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

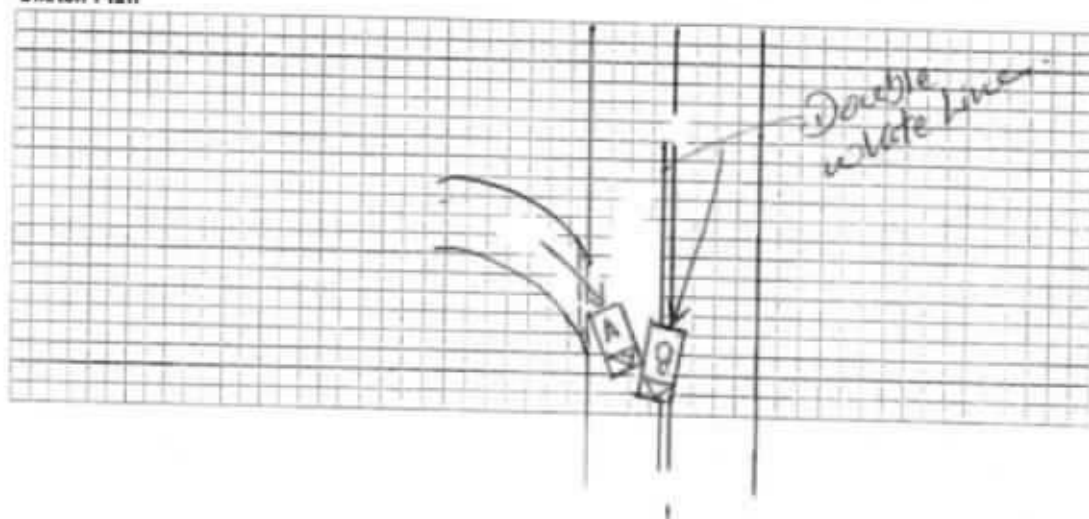
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/trail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be based outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



Sketch Plan #2

Describe Circumstances of the Accident

I was making a 'u' turn, I inch out from the 'give-way' line and Car B bucked into the left front side of my car. Car B jitter into my lane crossing the double white line.

Declaration

I/We declare for foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)



Policyholder's Signature
Date & Time



Driver's Signature
(If driver is not the policyholder)
Date & Time



Witnessed by Reporting Centre
Personnel

Yik Chan Hoe
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
TEL: 6771 4353 FAX: 6772 1272
Email: ychanhoe.yik@cyclecarriage.com.sg

To Whom it may concern

I hereby authorize He Peizhen, I/C No.
S8712364B to make an accident report
on my behalf and to make any insurance
claims on my behalf and to make
decisions to repair the car on my behalf.

Thank you

Yours sincerely



Tan Hui Mui

I/C No. S1246906C



CERTIFICATE OF INSURANCE

MERCEDES-BENZ MOTOR INSURANCE PRIVATE VEHICLE

Name of Policyholder : Tan How Mui
Period of Insurance : 28 Sep 2017 To 27 Sep 2018
Engine No. : 27091030962862
Chassis No. : WDD1760422J463038

Vehicle No. : SLG3434H
Policy No. : 2100483920-01
Endorsement No. :
Issued Date : 14 Aug 2017

ABOUT THE COVER

Make/Model : MERCEDES BENZ A180 BE STYLE
Engine Capacity/Tonnage : 1,595.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

(i) The Policyholder
(ii) Any other person who is driving on the Policyholder's order or with his/her permission
This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.
You have to pay an additional sum of \$5,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are a Your Authorized Driver (named or unnamed) is under the age of 25 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 2000hrs

* Limitations rendered irrespective by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 98 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 (Own Damage) - \$800 (Theft) - \$0 (Road Cover) - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Tan How Mui : \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Service Service Centre (For accident reporting only): Add: 330 Loo Road 3 Singapore 400690 (71412338)
2 Pandan Loop Service Centre - Body Care & Repair (For accident repair & accident reporting): Add: 188 Pandan Loop Singapore 136278 (67776368)

For other Approved Reporting Centres/Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6236 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 800 Mobile App. Simply search and download "AIG 800" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MERCEDES-BENZ FINANCIAL SERVICES (S) LTD

(We hereby certify that the policy to which this Certificate of Insurance refers is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188), Part of of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules, 1989 (Malaysia).)

6804380234

CYCLE & CARRIAGE - KEYBNT
239 ALEXANDRA ROAD
SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

mpile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SIGNATURE

10, Orchard Way, #01-02, NAG Building, 227804 (T: +65 6496 0000 / F: +65 6712 2122 / www.aig.com.sg)

AIG Asia Pacific Insurance Pte. Ltd.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1246906C



TAN HOW MUI

陳浩美

Race
CHINESE

Date of Birth
26-12-1957

Country of Birth
SINGAPORE

Sex
F

FOR C&C USE ONLY



Sketch Plan #6

0708153



SPIC No. S1246906C



Blood Group: O+ Date of issue: 03-01-1993

Address

14 JALAN LADA PUTEH
SINGAPORE 0922

FOR C&C USE ONLY

Accident Sketch Plan

REPUBLIC OF SINGAPORE **DRIVING LICENCE**



Licence Number: **S 8712364 B**
 Name: **HE PEIZHEN**
 Birth Date: **04 May 1987**
 Issue Date: **15 Sep 2010**



0018932000

FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 3A Motor cars without clutch pedals (Auto) ≤ 3000kg with ≤ 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals ≤ 2500kg	15 Sep 2010

NP 428A



Licence No: S8712364B

FOR C&C USE ONLY

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



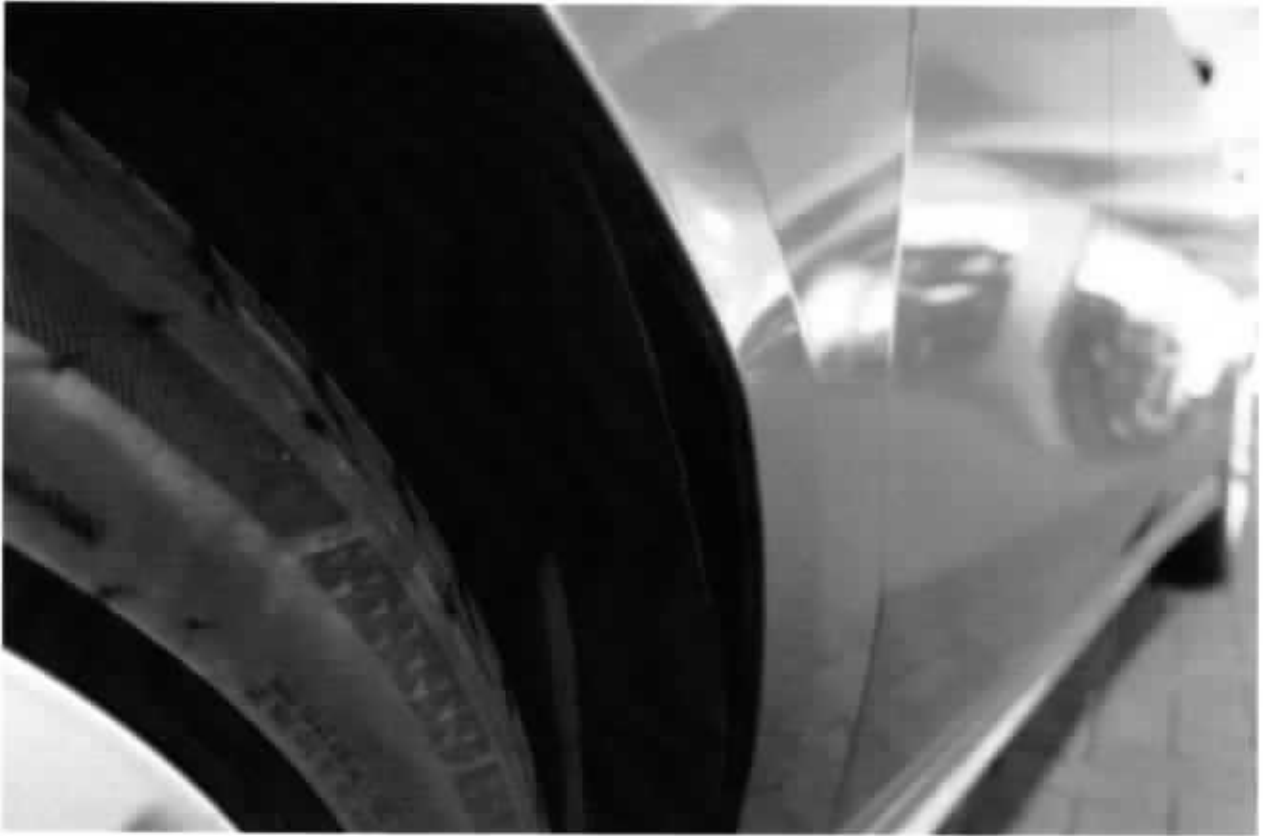
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CS/AIG18018666/T1vbe2

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 20-11-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM (RESURVEY INSPECTION)

Insured Veh.	SLG 3434H	Veh. Inspected	SJQ 2668C
Policy No.		Coverage (\$)	0.00
Claim No.	1473984289SG-004	Excess (\$)	0.00
Assign From	KHOO KAY ENG	Assign Date	12/10/2018

2. Vehicle Particulars & Condition

Make & Model	NISSAN QASHQAI	c.c	1997
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	SJNFBAJ10U2392544	Colour	WHITE
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R17	YOKOHAMA	6 mm
L/H Front Tyre	215/60 R17	YOKOHAMA	6 mm
R/H Rear Tyre	215/60 R17	YOKOHAMA	6 mm
L/H Rear Tyre	215/60 R17	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE HAD COMPLETED ITS REPAIR WORKS. REPAIR CONDITION SEE DETAILS.
--

5. General Information

Accident Date	21/10/2017	Inspection Date	19/10/2018
Survey held at	TWINCAR AUTOMOTIVE PTE LTD 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR.	7 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 4

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJQ 2668C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
5	FRONT RH DOOR PROTECTOR CLIPS @\$6.50	REPLACED	32.50	32.50
3	REAR BUMPER RH INNER SIDE SHIELD CLIPS @\$6.50	REPLACED	19.50	19.50
1	REAR RH ABS SENSOR	NOT NECESSARY	335.40	-
5	REAR RH DOOR PROTECTOR CLIPS @\$6.50	REPLACED	32.50	32.50
1	REAR RH DOOR RUBBER GUIDE STOPPER	REPLACED	15.20	15.20
1	REAR RH DOOR WEATHER STRIP	REPLACED	145.10	145.10
1	SET REAR RH DOOR WIRE HARNESS	SERVICEABLE	382.40	-
8	REAR RH FENDER ARCH GARNISH CLIPS @\$6.50	REPLACED	52.00	52.00
1	REAR RH FENDER MUDFLAP	REPLACED	123.20	123.20
3	REAR RH FENDER MUDFLAP CLIPS @\$6.50	REPLACED	19.50	19.50
1	REAR RH LOWER ARM	NOT NECESSARY	598.50	-
1	REAR RH SHOCK ABSORBER	NOT NECESSARY	164.00	-
1	REAR RH STABILIZER BAR LINK	NOT NECESSARY	77.30	-
1	REAR RH UPPER ARM	NOT NECESSARY	244.10	-
1	REAR RH WHEEL HUB BEARING	REPLACED	363.50	363.50
	LESS 30% DISCOUNT		-781.41	-240.90
			1,823.29	562.10
NETT ITEMS				
1	FRONT RH DOOR BLACK FRAME STICKER (N)	NOT NECESSARY	30.10	-
1	FRONT RH DOOR GLASS OUTER MOULDING (N)	SERVICEABLE	180.50	-
1	FRONT RH DOOR LOWER RUBBER SEAL (N)	REPLACED	70.30	70.30
1	FRONT RH DOOR PROTECTOR (N)	REPLACED	345.40	345.40
1	FRONT RH DOOR PROTECTOR CHROME MOULDING (N)	REPLACED	185.10	185.10
1	FRONT RH DOOR RUBBER GUIDE STOPPER (N)	REPLACED	15.00	15.00
1	FRONT RH DOOR WEATHER STRIP (N)	REPLACED	98.30	98.30
1	REAR BUMPER (N)	REPAIRED SEE LABOUR	788.20	-
1	REAR BUMPER RH INNER SIDE SHIELD (N)	SERVICEABLE	37.80	-
2	REAR BUMPER SIDE RETAINER L/R @\$33.30 (N)	REPLACED	66.60	66.60
1	REAR RH DOOR (N)	REPLACED	1,215.30	1,215.30
1	REAR RH DOOR BLACK FRAME STICKER (N)	REPLACED	36.20	36.20

Report Ref No. CS/AIG18018666/T1vbe2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.: 2 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR RH DOOR CHECKER (N)	REPAIRED SEE LABOUR	43.50	-
1	REAR RH DOOR GLASS INNER MOULDING (N)	SERVICEABLE	65.40	-
1	REAR RH DOOR GLASS OUTER MOULDING (N)	SERVICEABLE	207.80	-
1	REAR RH DOOR GLASS OUTER VERTICAL GARNISH (N)	REPLACED	52.40	52.40
2	REAR RH DOOR HINGES (TOP & LOWER) @\$61.30 (N)	REPAIRED SEE LABOUR	122.60	-
1	REAR RH DOOR INNER LOCK HANDLE (N)	SERVICEABLE	45.70	-
1	REAR RH DOOR INNER TRIM BOARD (N)	NOT NECESSARY	946.20	-
1	REAR RH DOOR LOCK STRIKER (N)	NOT NECESSARY	57.80	-
1	REAR RH DOOR LOWER RUBBER SEAL (N)	REPLACED	70.20	70.20
1	REAR RH DOOR MECHANISM LOCK (N)	NOT NECESSARY	183.40	-
1	REAR RH DOOR OUTER LOCK HANDLE (N)	SERVICEABLE	67.40	-
1	REAR RH DOOR OUTER LOCK HANDLE COVER (N)	SERVICEABLE	35.20	-
1	REAR RH DOOR OUTER LOCK HANDLE INNER BRACKET (N)	NOT NECESSARY	51.60	-
1	REAR RH DOOR PILLAR (N)	REPAIRED SEE LABOUR	745.50	-
1	REAR RH DOOR PILLAR WEATHER STRIP (N)	NOT NECESSARY	135.00	-
1	REAR RH DOOR POWER WINDOW CHANNEL BRACKET (N)	REPLACED	38.00	38.00
1	REAR RH DOOR POWER WINDOW CHANNEL BRACKET WEATHER STRIP (N)	REPLACED	162.30	162.30
1	REAR RH DOOR POWER WINDOW CONTROL SWITCH (N)	SERVICEABLE	52.70	-
1	REAR RH DOOR POWER WINDOW REGULATOR MOTOR ASSY (N)	REPLACED	477.60	477.60
1	REAR RH DOOR PROTECTOR (N)	REPLACED	278.30	278.30
1	REAR RH DOOR PROTECTOR CHROME MOULDING (N)	REPLACED	135.00	135.00
1	REAR RH DOOR SIDE RUBBER SEAL (N)	REPLACED	63.20	63.20
1	REAR RH DOOR SWITCH (N)	SERVICEABLE	35.20	-
1	REAR RH FENDER (N)	REPAIRED SEE LABOUR	1,169.40	-
1	REAR RH FENDER ARCH GARNISH (N)	REPLACED	584.00	584.00
1	REAR RH FENDER PETROL LID MECHANISM LOCK (N)	SERVICEABLE	125.30	-
1	REAR RH FENDER QUARTER GLASS WITH MOULDING (N)	NOT NECESSARY	627.00	-

Report Ref No. CS/AIG18018666/T1vbe2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 10% DISCOUNT		-964.65	-389.32
			8,681.85	3,503.88
	<u>SPECIAL NETT ITEMS</u>			
1	SET FRONT RH DOOR INNER TRIM BOARD CLIPS (SN)	NOT NECESSARY	30.00	-
1	SET REAR BUMPER CLIPS (SN)	REPLACED	30.00	30.00
1	REAR RH 17" SPORT RIM (SN)	REPLACED	980.00	600.00
1	REAR RH 215/60R17 96H TYRE (SN)	NOT NECESSARY	480.00	-
1	SET REAR RH DOOR INNER TRIM BOARD CLIPS (SN)	REPLACED	30.00	30.00
1	REAR RH DOOR SPEAKER (SN)	NOT NECESSARY	180.00	-
1	SET REAR RH FENDER INNER UPHOLSTERY TRIM BOARD CLIPS (SN)	NOT NECESSARY	30.00	-
1	REAR RH FENDER QUARTER GLASS SEALANT (SN)	NOT NECESSARY	100.00	-
			1,860.00	660.00
	<u>LABOUR</u>			
	TO RESET SYSTEM AFTER REPAIR WORKS.		500.00	200.00
	TO REMOVE, REINSTALL ELECTRICAL WIRING HARNESS, CHECK LIGHTING AND REWIRE FOR PARKING SENSOR.		150.00	30.00
	TO REMOVE, REINSTALL FENDER GLASS.	NOT NECESSARY	120.00	-
	TO REMOVE, CHANGE REAR SUSPENSION PARTS, AXLE CARRIAGE, ABSORBER, LOWER ARM, TOP ARM, TRAILING ARM, KNUCKLE ARM, WHEEL BEARING, BEARING HUB AND ETC.		550.00	150.00
	TO ROAD TEST DRIVING, CHECK AND RESETTNG WHEEL ALIGNMENTS SYSTEM.		180.00	80.00
	TO REMOVE, REINSTALL ROOF TOP TRIM UPHOLSTERY, CUSHION SEAT, TRIM GARNISH, TRIM LINER CARPET. (TO FR)		140.00	60.00
	TO SEND VEHICLE FOR CLEANING, SHAMPOO, UPHOLSTERY AND CUSHION SEAT.		200.00	50.00
	TO TRANSFER DOOR GLASS, REGULATOR GEAR, MOTOR, RAILING, CHANNEL, TRIM BOARD, MECHANISM LOCK AND HANDLE.		200.00	60.00
	TO RE-SPRAY PAINTING ON THE CHANGE BODYPARTS, REPAIR PORTION, AND WHERE CONSISTENT TO THE ACCIDENT.		1,500.00	900.00

Report Ref No. CS/AIG18018666/T1vbe2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 4 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO PROVIDE LABOUR, WORKMANSHIP TO CHANGE THE ABOVE DAMAGED BODYPARTS, REPAIR, RE-CONSTRUCT AND RE-ALIGN STRUCTURE, BODY ALIGNMENTS AND DAMAGED CONSISTENT TO THE ACCIDENT. INCLUSIVE OF THE REPAIR OF REAR BUMPER, REAR RH DOOR CHECKER, REAR RH DOOR HINGES (TOP & LOWER), REAR RH DOOR PILLAR AND REAR RH FENDER.		2,000.00	900.00
			5,540.00	2,430.00
GRAND TOTAL			17,905.14	7,155.98
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				5,700.00

Report Ref No. CS/AIG18018666/T1vbe2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.