Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Friday, 9 November, 2018 4:35 PM

To: Claims Dept of CTI; Admin A; Mei Kwan (LKKAuto)

Cc: Catherine Thia; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau; Vic

(LKKAuto)

Subject: RE: Direct Settlement - Accident Involving YP1239S (OI: CTI - SNM18D04898C02)

and SHF526Z (TP: LKK REF - CC3/CTI18018655/Kha3) on 11.10.2018

Attachments: leeSZ_SNM18D04898C01-YP1239S-

LKKDirectSettlementAccidentLtr_CLCR95.009.pdf; MNA118132719-YP1239S.PDF

Dear Alfred.

We refer to your below email and the contents were noted.

We will put the matter on hold pending for your further instruction.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Friday, 9 November, 2018 4:17 PM

To: Vic (LKKAuto); Admin A; Mei Kwan (LKKAuto)

Cc: Catherine Thia; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau

Subject: Direct Settlement - Accident Involving YP1239S (OI: CTI - SNM18D04898C02) and SHF526Z (TP: LKK REF -

CC3/CTI18018655/Kha3) on 11.10.2018

LKK REF - CC3/CTI18018655/Kha3

CTI REF - SNM18D04898C02/9 (YP1239S)

Dear Vic

We refer to the above matter.

Please withhold negotiation on the property damage claim at this juncture.

We shall advise you the next course of action in due course.

Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175 Email: claimsdept@sg.cntaiping.com alfred.toh@sq.cntaiping.com

www.sq.cntaiping.com



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From: Lucas Lee

Sent: Tuesday, October 23, 2018 11:24 AM

To: 'Mei Kwan (LKKAuto)' < Meikwan@lkkauto.com> Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving YP1239S (OI: CTI - SNM18D04898C02) and SHF526Z (TP: LKK REF

- CC3/CTI18018655/Kha3) on 11.10.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Catherine Thia

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478 Email: <u>lucas.lee@sg.cntaiping.com</u> Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 19 October, 2018 7:00 PM

To: Claims Dept of CTI

Cc: Catherine Thia; Lucas Lee; Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving YP1239S (OI: CTI - TBA) and SHF526Z (TP: LKK REF -

CC3/CTI18018655/Kha3) on 11.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 526Z at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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