

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Sunday, 10 March 2019 11:52 AM  
**To:** 'Catherine Thia'; Claims Dept of CTI  
**Cc:** Admin A  
**Subject:** <Seek Mandate>: Direct Settlement - Accident Involving SJR3479U (OI : CTI - SNM18D04900) AND SKW6886U (TP : LKK REF - CC6/CTI18018635/Upa3) on 13/10/2018  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD\_SKW6886U.pdf

Your ref : **SNM18D04900**  
Our ref : CC6/CTI18018635/Upa3n2

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SJR 3479U(OI) & SKW 6886U(TP) ON 13/10/2018**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.  
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$5,912.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$18,574.56	\$ 5,350.00
2. Loss of Rental (4days x \$180.00)	\$ 720.00	\$ 560.00 (4days x \$140.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$19,296.56	<b><u>\$ 5,912.00</u></b>

\*\*05 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Catherine Thia <catherine.thia@sg.cntaiping.com>  
**Sent:** Tuesday, 11 December 2018 10:21 AM

**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Lucas Lee <lucas.lee@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SJR3479U (OI : CTI - SNM18D04900) AND SKW6886U (TP : LKK REF - CC6/CTI18018635/Upa3) on 13/10/2018

Hi

Please see attached report

**Catherine Thia**  
Senior Executive  
Motor Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6193  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Monday, 10 December, 2018 9:48 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Catherine Thia <[catherine.thia@sg.cntaiping.com](mailto:catherine.thia@sg.cntaiping.com)>; Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SJR3479U (OI : CTI - TBA) AND SKW6886U (TP : LKK REF - CC6/CTI18018635/Upa3) on 13/10/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 22 November, 2018 11:50 AM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** [catherine.thia@sg.cntaiping.com](mailto:catherine.thia@sg.cntaiping.com); Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJR3479U (OI : CTI - TBA) AND SKW6886U (TP : LKK REF - CC6/CTI18018635/Upa3) on 13/10/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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**From:** Mei Kwan (LKKAuto)

**Sent:** Friday, 19 October, 2018 2:01 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** [catherine.thia@sg.cntaiping.com](mailto:catherine.thia@sg.cntaiping.com); Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJR3479U (OI : CTI - TBA) AND SKW6886U (TP : LKK REF - CC6/CTI18018635/Upa3) on 13/10/2018

**CTI ref: TBA**

**LKK REF: CC6/CTI18018635/Upa3**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKW 6886U at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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