

Vic (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 26 June, 2019 11:06 AM
To: Vic (LKKAUTO)
Cc: Chee So Chow; Alfred Toh
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GV39R (OI : CTI - SNM18D04862C02) and SLV9311K (TP : LKK REF - CC3/CTI18018627/Uha3) on 08/10/2018

Without Prejudice

Dear Vic,

We refer to your email dated 31.01.2019.

Please proceed to settle the claim as advised at \$2,578.80(all-in).

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Alfred Toh
Sent: Friday, 14 June, 2019 4:07 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: FW: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GV39R (OI : CTI - SNM18D04862C02) and SLV9311K (TP : LKK REF - CC3/CTI18018627/Uha3) on 08/10/2018
Importance: High

Dear Kah Leong

Please proceed to authorise claim if in order.

Best Regards

Alfred

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Friday, June 14, 2019 4:03:49 PM
To: Claims Dept of CTI

Cc: Lucas Lee; Catherine Thia; Admin A; Alfred Toh; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GV39R (OI : CTI - SNM18D04862C02) and SLV9311K (TP : LKK REF - CC3/CTI18018627/Uha3) on 08/10/2018

Dear Sirs,

We refer to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Thursday, 31 January, 2019 10:51 AM

To: claimsdept@sg.cntaiping.com

Cc: Lucas Lee; catherine.thia@sg.cntaiping.com; Admin A; Vic (LKKAuto); 'Alfred Toh'

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GV39R (OI : CTI - SNM18D04862C02) and SLV9311K (TP : LKK REF - CC3/CTI18018627/Uha3) on 08/10/2018

CTI REF – SNM18D04862C02

LKK REF – CC3/CTI18018627/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GV 39R (OI) AND SLV 9311K (TP) ON 08/10/2018

We refer to the above matter.

It was reported that the Insured vehicle reversed and collided to stationary TP vehicle. Copy pf the TP video footage is attached for your perusal.

We had spoken to the Insured Driver Mr Puah and explained to him the circumstances of the accident based on the TP evidence. He agreed to settle the TP claim and is aware of NCD issues. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **CYCLE & CARRIAGE – FULCO MOTOR DEALER PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 13,072.19	\$ 2,396.80
Loss of Use (\$80 x 3 days)	\$ 240.00	\$ 180.00 (\$60 x 3 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 13,314.19	\$ 2,578.80

Breakdown of days is as follows:

Recommended Days	3 days
TOTAL	3 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

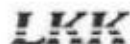
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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PTE LTD

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From: Mei Kwan (LKKAuto)

Sent: Wednesday, 31 October, 2018 11:13 AM

To: claimsdept@sg.cntaiping.com

Cc: Lucas Lee; catherine.thia@sg.cntaiping.com; CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving GV39R (OI : CTI - SNM18D04862C02) and SLV9311K (TP : LKK REF - CC3/CTI18018627/Uha3) on 08/10/2018

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

CTI ref: SNM18D04862C02

LKK REF: CC3/CTI18018627/Uha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLV 9311K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Monday, 15 October, 2018 3:43 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GV39R (OI : CTI - SNM18D04862C02) and SLV9311K (TP : LKK REF - CC3/CTI18018627/Uha3) on 08/10/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Catherine Thia

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 15 October, 2018 1:54 PM

To: Claims Dept of CTI

Cc: Catherine Thia; Lucas Lee; Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A

Subject: Direct Settlement - Accident Involving GV39R (OI : CTI - TBA) and SLV9311K (TP : LKK REF - CC3/CTI18018627/Uha3) on 08/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd – Ubi and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : SLV9311K
Your Ref : GV39R

November 28, 2018

AR. REGISTERED

CHINA TAIPING INSURANCE (SINGAPORE)
3 Anson Road # 16-00
Springleaf Tower
Singapore 079909

Attention: Motor Claims,

Dear Sir/Madam,

Repair Services Rendered to Vehicle Reg. No.SLV9311K – Accident on 08/10/2018
ALONG CARPARK INFRONT OF TANJONG KATONG PRIMARY SCHOOL.

We are pleased to enclose our invoice number **77410930** dated **23/11/2018** amounting as follows:

Cost of Repair	S\$ 2396.80
Loss of USE 06 days x S\$80/DAY	S\$ 240.00
LTA Search Fee	S\$ 2.00

Grand Total	S\$ 2638.80
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In addition, attached are the supporting documents of repair services rendered to the abovementioned vehicle.

Please acknowledge receipt of the same.

Thank you.

Yours sincerely

Cycle & Carriage –Fulco Motor Dealer Pte Ltd
Eunos Service Centre

Encs.





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18018627/Uha3

26 OCTOBER 2018

M/s SPAN AQUARIUM PTE LTD
BLOCK 7 KAKI BUKIT ROAD 1
#B1-08 EUNOS TECHNOLINK
SINGAPORE 415937
ATTN: THE MANAGEMENT

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING GV 39R AND SLV 9311K ON 08/10/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)
David_puah@hotmail.com / ck@pmbath.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 26 October, 2018 4:04 PM
To: David_puah@hotmail.com
Cc: Admin A; Vic (LKKAUTO); ck@pmbath.com
Subject: Your Ref: GV 39R_ACCIDENT INVOLVING GV 39R AND SLV 9311K ON 08/10/2018



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18018627/Uha3

26 OCTOBER 2018

M/s SPAN AQUARIUM PTE LTD
BLOCK 7 KAKI BUKIT ROAD 1
#B1-08 EUNOS TECHNOLINK
SINGAPORE 415937
ATTN: THE MANAGEMENT

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING GV 39R AND SLV 9311K ON 08/10/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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LETTER OF AUTHORITY

ACCIDENT INVOLVING SLV9311K AND GV39R ON 8/10/2018
Own Vehicle's Number Other Vehicle's Number Date Of Accident

Along CARPARK INFRONT OF TANJONG KATONG PRI
Accident Location

BY THE LETTER OF AUTHORITY, I/We SITI ROSMAWATI BINTE MOHAMED ISNEN S8201922G
Name of Policy Holder & NRIC/Passport/Fin #

Of BLK 43 JALAN TIGA #02-22 SINGAPORE 390043
Address of Policy Holder

Owner of Vehicle Registration Number SLV9311K hereby authorize **Cycle & Carriage-Fulco Motor**
Own Vehicle Number


Dealer Pte Ltd. to act for me with respect to my claim for repair cost and Car Rental and/or Loss of Use ("claim")

for my vehicle SLV9311K that was damaged.
Own Vehicle Number

I further Authorized **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** To settle my above mentioned claim in a manner that they deem fit and **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** Is further Authorize to Signed on my behalf & receive payment further to settlement cheque/s of my claim with payment being made in favour of **Cycle & Carriage-Fulco Motor Dealer Pte Ltd** I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the vehicle/s is concerned.

Dated this 9 OCTOBER (Month) 2018 (Year)


SITI ROSMAWATI BINTE MOHAMED ISNEN
Signed By Claimant/Policy Holder


Signed by "The Workshop"



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN8004451810

Claim No : SNM18D04862C02

Claimant : SITI ROSMAWATI BINTE MOHAMED ISNEN

Amount : S\$2,578.80

SINGAPORE DOLLARS TWO THOUSAND FIVE HUNDRED SEVENTY EIGHT
AND CENTS EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLV 9311K

Insured Vehicle No. : GV 39R

Date of Loss : 08.10.2018

Place of Accident : BLOCK 65 UPPER CHANGI ROAD OPEN CAR PARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : M/s SPAN AQUARIUM PTE LTD

Driver Name : PUAH CHIN KOON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	2,396.80
(3) Loss of Use/Rental/Earning	S\$	180.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,578.80
	=====	

Claimant Name : Siti Rosmawati Binte Mohamed Isnen NRIC No : Sxx 19224

Signature : 

Date : 12/8/2019



CYCLE & CARRIAGE

CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD

EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



TAX INVOICE

Co Reg No : 199707303Z

GST Reg No : 19-9707303-Z

Invoice Name & Address	Owner Name & Vehicle Info	
CHINA TAIPING INSURANCE (SINGAPORE) 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Claims Dept. Contact No 63896111	Cust No/Name	/Ms Siti Rosmawati Binte Mohamed
	Reg No/Reg Date	SLV9311K / 23/01/2018
	Date In/Mileage	11/10/2018/ 3738
	Chassis/Package	MMBSTA13AJH000881 /1F17
	Engine No	3A92UGN8819
	Make/Model	MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim	P57 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
F0000018	Credit	23/11/2018/ 14:09	DS	323 / ChrisBulaciac	11628	77410930

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
S MIPNT88088 TO TRANSFER RHF & RHR DOOR COMPONENT AND MECHANISM PARTS				300.00
S MIPNT88088 TO REPLACE RHR DOOR PANEL,ETC -TO REPAIR ON RH SIDE CENTER PILLAR STRAIGHTEN,REFORM,ALIGN ON RH SIDE ACCIDENT AFFECTED AREAS				600.00
S MIPNT88088 TO APPLT SEALANT KIT ON NEW PANEL				100.00
S MIPNT98088 SPRAY PAINTING ON RH SIDE ACCIDENT AFFECTED AREAS				420.00
X JJ5730B792 RR DR,RH PANEL ASSY	1.00	791.00	0.00	791.00
X JJ7410A944XA TAPE, RR DOOR SASH,	1.00	29.00	0.00	29.00
Z NOTES ACCIDENT ON 08/10/2018 ALONG CARPARK INFRONT OF TANJONG KATONG PRI OWNER CLAIMING THIRD PARTY LOSS OF USE 03DAYS x S\$80.00 = S\$240.00 TP # GV39R TP INS : CHINA TAIPING				F.O.C.

Parts	820.00	Nett	2,240.00
Labour	0.00	7% GST on	156.80
Standard Menu	0.00		
Specialist Job	1,420.00	Total Payable	2,396.80
Others(Lub,etc)	0.00	Paid	0.00
Sundry	0.00	Total Due	2,396.80
Total(w/o GST)	2,240.00	Balance B/FWD	29,285.90
		Total Payable or C/FWD	31,682.70

Any dispute to the invoice must be made within 3 days.
Cheques should be crossed and made payable to CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD - (SERVICE)
This is a computer generated document, no signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-157417

Date of Request: 11/10/2018

Your Ref No: Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3
Singapore 408650

Dear Sir/Madam,

Enquiry Date 11/10/2018

Enquiry By Mars Ler Yeong Cherng

TP Vehicle No. GV39R

Accident Date 08/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GV39R	China Taiping Insurance (Singapore) Pte. Ltd.	16/03/2018-15/03/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-157417

Date of Request: 11/10/2018

Your Ref No: Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3
Singapore 408650

Dear Sir/Madam,

Enquiry Date: 11/10/2018

Enquiry By: Mars Ler Yeong Cherng

TP Vehicle No: GV39R

Accident Date: 08/10/2018

DESCRIPTION	AMOUNT (\$S)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque