

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 31 January, 2019 10:51 AM
To: claimsdept@sg.cntaiping.com
Cc: Lucas Lee; catherine.thia@sg.cntaiping.com; Admin A; Vic (LKKAUTO); 'Alfred Toh'
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GV39R (OI : CTI - SNM18D04862C02) and SLV9311K (TP : LKK REF - CC3/CTI18018627/Uha3) on 08/10/2018
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; Email to OI dd 261018.pdf; LETTER TO OI.pdf; TP LOD.pdf; SLV 9311K.mp4

CTI REF – SNM18D04862C02
LKK REF – CC3/CTI18018627/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GV 39R (OI) AND SLV 9311K (TP) ON 08/10/2018

We refer to the above matter.

It was reported that the Insured vehicle reversed and collided to stationary TP vehicle. Copy of the TP video footage is attached for your perusal.

We had spoken to the Insured Driver Mr Puah and explained to him the circumstances of the accident based on the TP evidence. He agreed to settle the TP claim and is aware of NCD issues. A letter was sent out to the Insured to inform about the TP claim and liability. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **CYCLE & CARRIAGE – FULCO MOTOR DEALER PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 13,072.19	\$ 2,396.80
Loss of Use (\$80 x 3 days)	\$ 240.00	\$ 180.00 (\$60 x 3 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 13,314.19	\$ 2,578.80

Breakdown of days is as follows:

Recommended Days	3 days
TOTAL	3 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Mei Kwan (LKKAuto)

Sent: Wednesday, 31 October, 2018 11:13 AM

To: claimsdept@sg.cntaiping.com

Cc: Lucas Lee; catherine.thia@sg.cntaiping.com; CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving GV39R (OI : CTI - SNM18D04862C02) and SLV9311K (TP : LKK REF - CC3/CTI18018627/Uha3) on 08/10/2018

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

CTI ref: SNM18D04862C02

LKK REF: CC3/CTI18018627/Uha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLV 9311K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Monday, 15 October, 2018 3:43 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GV39R (OI : CTI - SNM18D04862C02) and SLV9311K (TP : LKK REF - CC3/CTI18018627/Uha3) on 08/10/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Catherine Thia

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 15 October, 2018 1:54 PM

To: Claims Dept of CTI

Cc: Catherine Thia; Lucas Lee; Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A

Subject: Direct Settlement - Accident Involving GV39R (OI : CTI - TBA) and SLV9311K (TP : LKK REF - CC3/CTI18018627/Uha3) on 08/10/2018

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd – Ubi and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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