

**SINCERE**  
APPRAISAL SERVICES PTE LTD

SINCERE APPRAISAL SERVICES PTE LTD Co.Reg no: 201800639R

60 Paya Lebar Road #07-41 Paya Lebar Square Singapore 409051

Tel : 6636 4628 Fax : 6636 4638 E-mail : sincereappraisal@gmail.com

## INVOICE

Alka's Lotus  
C/O Horizon Auto Turners Pte Ltd  
25 Kaki Bukit Road 4  
#01-48 Synergy  
Singapore 417800

Invoice No: 170818-507  
Our ref: 507/TP/2018  
Date: 17/8/2018

Claim Type: Third Party  
Vehicle Reg No: SLR5283E  
Vehicle Make/Model: Hyundai Tucson 2.0 GLS

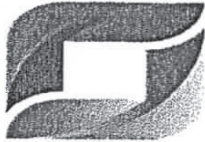
Date of Loss: 27/7/2018  
Claimant: Alka's Lotus

Description	Amount (S\$)
1. Professional Fee (including Transport, 46 Photographs and Miscellaneous charges)	671
<b>Total</b>	<b>671</b>
Singapore Dollar: Six hundred and seventy one dollars only.	

Cheques should be crossed A/C PAYEE and made payable to Sincere Appraisal Services Pte Ltd



Sincere Appraisal Services Pte Ltd



**SINCERE**  
APPRAISAL SERVICES PTE LTD

## VEHICLE DAMAGE INSPECTION REPORT

Our Ref: 507/TP/2018

Date: 17/8/2018

### REFERENCE

Date of loss: 27/7/2018  
Claimant: Alka's Lotus

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLR5283E	Make &	Hyundai
Reg date:	18/8/2017	Model	Tucson 2.0 GLS
Colour:	Brown	Engine No:	G4NAHU466891
Type:	Motor Car	Chassis No:	KMHJ3813MJU560708
Type of Claims:	Third Party	Odometer No:	20396km
		Engine Cap:	1999cc

### CONDITION OF VEHICLE AT THE TIME OF SURVEY (STATIC ONLY)

General Condition: Good	Steering: Good	Engine Modification: Nil
Paint work: Good	Handbrake: Good	Pre-accident
	Footbrake: Good	Damage: Nil

### CONDITION OF TYRES

Front Left Size:	Hankook 225/60R17 70%	Front Right Size:	Hankook 225/60R17 70%
Rear Left Size:	Hankook 225/60R17 70%	Rear Right Size:	Hankook 225/60R17 70%

*The above percentages represent the remaining life of the tyre threads*

### COST OF REPAIRS

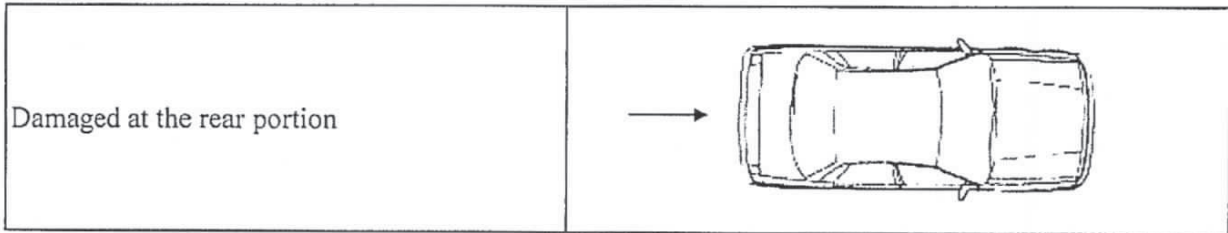
	Repairer S\$	Adjuster S\$
Parts	\$ 8,097.20	\$ 7,076.40
Labour	\$ 3,610.00	\$ 3,060.00
Calculated Cost (S\$) :	\$ 11,707.20	\$ 10,136.40

**Recommended Lump Sum Repair Cost (S\$) : \$ 8,100.00**

Date of Assignment: 2/8/2018  
Date Inspected: 2/8/2018  
Est. repair Period: 06 days

Inspected At: Horizon Auto Turners Pte Ltd  
25 Kaki Bukit Road 4  
#01-48 Synergy  
Singapore 417800

### POINT OF IMPACT



### BRIEF CIRCUMSTANCES OF ACCIDENT

The Insured's vehicle collided onto the Third Party's vehicle along AYE Expressway towards City, near exit 11.

### GENERAL DESCRIPTION OF DAMAGES

Our visual inspection of the vehicle revealed that the damages noted are at the rear portion.

### SPECIAL REMARKS

We have inspected the actual damages found on the vehicle and recommend the replacement of parts and repairs accordingly. The estimated repair cost is \$11,707.20. The repairer has agreed to undertake the repairs at our adjusted lump sum amount of \$8,100.00.

We have not authorised the repair. Under normal circumstances, estimated 06 working days are required to repair the vehicle.

We are pleased to advise that the inspection work was carried out accordingly, and hereby submit our Inspection Report and photographs.



**Dave Chang**  
Automotive Appraiser  
AUTO. ENG, CAE, CGI  
MIRTE, MSAAA, MTM

Automotive Appraiser: Dave Chang

*Please note that this report is solely based on our findings at the time and place of inspection. This inspection has been carried out to our best knowledge and ability. Any other liability is hereby excluded.*

## ANNEX A

**REPAIR DETAILS**

## Recommended Parts

No	Qty	Description	Condition	Repairer's Amount	Adjuster's Amount
1	1	Rear bumper assy	dented/cracked	\$ 1,293.00	\$ <del>1,293.00</del> 447.00 CRA ✓
2	2	Rear bumper bracket	bent/necessary	\$ 165.00	\$ <del>165.00</del> 100.00 NECV ✓
3	2	Rear bumper retainer @26.50	bent/necessary	\$ 168.00	\$ <del>168.00</del> 53.00 NECV ✓
4	1	Rear bumper reinforcement	deformed	\$ 356.00	\$ <del>356.00</del> 270.80 CRA ✓
5	1	Rear bumper top garnish	warped/bent	\$ 292.00	\$ <del>292.00</del> 202.00 DD ✓
6	1	Rear bumper inner upper beam	bent/warped	\$ 193.00	\$ 193.00 BT ✓
7	1	Rear bumper tow cover	warped	\$ 76.00	\$ 76.00 NN X
8	1	Rear tailgate assy	bent/dented	\$ 2,896.00	\$ <del>2,896.00</del> 1,652.00 DD ✓
9	1	Rear tailgate outer garnish	warped/bent	\$ 482.00	\$ <del>482.00</del> 202.00 CUT ✓
10	1	Rear tailgate lock mechanism	bent/necessary	\$ 185.00	\$ 185.00 BT ✓
11	1	Rear tailgate lock catch	bent/necessary	\$ 86.00	\$ 86.00 NN X
12	1	Rear tailgate 'Tucson' emblem	necessary	\$ 68.00	\$ 68.00 } NECV
13	1	Rear tailgate centre logo	necessary	\$ 88.00	\$ <del>88.00</del> 38.00 }
14	2	Rear no plate lamp	malfunction	\$ 110.00	\$ 110.00 NN X
15	1	Rear end lower panel	repair	\$ 1,276.00	\$ -
				\$ 7,734.00	\$ 6,458.00
Less 20%				\$ 1,546.80	\$ 1,291.60
				\$ 6,187.20	\$ 5,166.40

Special Nett Items

1	10	Rear bumper clips	necessary	\$ 50.00	\$ <del>50.00</del> 35.00
2	1	Rear bumper lower spoiler	necessary	\$ 1,200.00	\$ <del>1,200.00</del> 335.00 CUT ✓
3	10	Rear bumper lower spoiler clips	necessary	\$ 50.00	\$ <del>50.00</del> 35.00
4	1	Rear bumper lower spoiler sealant	necessary	\$ 80.00	\$ <del>80.00</del> 50.00
5	1	Rear bumper top garnish sealant	necessary	\$ 80.00	\$ <del>80.00</del> 50.00
6	8	Rear tailgate outer garnish clips	necessary	\$ 40.00	\$ 40.00
7	1	Rear windscreen glass sealant	necessary	\$ 80.00	\$ <del>80.00</del> 50.00
8	2	Rear bumper reverse sensor	malfunction	\$ 250.00	\$ <del>250.00</del> 200.00 CUT ✓
9	1	Rear no plate with garnish	necessary	\$ 80.00	\$ <del>80.00</del> NN X
				\$ 1,910.00	\$ 1,910.00
<b>Total parts</b>				\$ 8,097.20	\$ 7,076.40



# ANNEX B

## REPAIR DETAILS

### Recommended Labour

No	Description	Repairer's Amount	Adjuster's Amount
1	Labour for panel beating, cut, weld, straighten rear affected area and replace rear damaged parts.	\$ 1,400.00	\$ <del>1,200.00</del> 680.00
2	To putty and spray painting rear portion.	\$ 1,400.00	\$ <del>1,200.00</del> 660.00
3	To check rear lighting and wiring.	\$ 50.00	\$ 30.00
4	To remove and install rear tailgate lock mechanism.	\$ 80.00	\$ <del>30.00</del> 60.00
5	To remove and install rear inner garnish and trim to facilitate the repair.	\$ 140.00	\$ <del>80.00</del> 120.00
6	To apply anti rust proofing to rear affected area.	\$ 140.00	\$ <del>30.00</del> 120.00
7	To remove and install rear bumper reverse sensor.	\$ 80.00	\$ 60.00
8	To remove and install rear windscreen glass to facilitate the repair.	\$ 140.00	\$ <del>80.00</del> 120.00
9	To repair, straighten and align rear floor panel.	\$ 180.00	\$ 150.00
Total labour :		\$ 3,610.00	\$ 3,060.00

# ANNEX C

## REPAIR DETAILS

### Adjusted Repair Cost

	Repairer's Amount	Adjuster's Amount
Total parts :	\$ 8,097.20	\$ 7,076.40
Total labour :	\$ 3,610.00	\$ 3,060.00
Total repair cost :	\$ 11,707.20	\$ 10,136.40

Adjusted Repair Cost (Lump Sum Repair)

\$ 8,100.00

Repair days 6

5033-64

TGrim

lin

16/10/18

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Jul 2018		01 Aug 2018 16:05 <a href="#">Edit Adj Rpt</a>	<b>S\$4,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>


Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>YIAN LI LING</b> , ID: S8212919G, Tel: +6598416977, Email: LILING.YIAN@GMAIL.COM									
Main Claimant: <b>ALKA'S LOTUS</b> , Co. Reg. No.: 53366234J									
Vehicle Reg. No.: <b>SLR5283E</b>		Date of Loss: 27/07/2018 17:00 - :59 [11 Months and 9 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 565888</b>		Policy/Cover Note No.: 29000740 (Comprehensive) Coverage: 31/07/2017 - 30/07/2018							
Vehicle Reg. No. (Insured): <b>SLR1514R</b>		Policy No. (Claimant):							
		Excess: S\$500.00							
Repairer: <b>Groom Werkz Services (HQ)</b> 48 SENANG CRESCENT, 416615 Chai Chee - Tel:									
Handling Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Jasmine Lok Kheng Kwei</b> - 6594 2550]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 17/10/2018]									
Driver/Custodian (Insured): YIAN LI LING (36 / Female), NRIC: S8212919G, Tel: +6598416977									
Adj Asg. Remarks: Third Pre-Repair Survey. TP reject , please assigned LKK to be SJE. Liability - 100% Contact : Mr Vincent @ 9395 4747 (To call before going)									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>MSIG_SG (15/10/2018): Report Send Back Alerts - SLR5283E (TP)</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLR5283E (565888)  
[SLR1514R]  
TP  
ALKA'S LOTUS  
Jul 27 2018 5:00PM  
[YIAN LI LING]  
Groom Werkz Services

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<b>View</b> <a href="#">View in Browser</a> <input type="button" value="v"/>	
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5	24/09/18 12:22	COLOURED PHOTOS -1		Load PDF	
6	24/09/18 12:22	COLOURED PHOTOS -2		Load PDF	
7	24/09/18 12:22	COLOURED PHOTOS -3		Load PDF	
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1	17/10/18 15:24	COLOUR PHOTO		Load PDF	
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## Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18014020/T1SBE2-1

Date: 17/10/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29000740

Claimant Vehicle No : SLR5283E

Insured Vehicle No : SLR1514R

Date of Loss: 27/07/2018

Nature of Claim: TP

Claim No: 565888

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLR5283E

Make &amp; Model: HYUNDAI TUCSON, 2.0 GLS (A)

Engine No: G4NAHU466891

Reg. Date: 18/08/2017 (Man. Year: 2017)

Chassis No: KMHJ3813MJU560708

Colour: Bronze

Odometer: 20396 km

Engine Capacity: 1999 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/60 R17

Rear Tyre Size: 225/60 R17

Front Left Side: Hankook 6 mm

Rear Left Side: Hankook 6 mm

Front Right Side: Hankook 6 mm

Rear Right Side: Hankook 6 mm

*The above values represent the remaining tyre treads depth*

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	8,097.20	3,523.64	4,573.56	56.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,610.00	1,510.00	2,100.00	58.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>11,707.20</b>	<b>5,033.64</b>	<b>6,673.56</b>	<b>57.00</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,000.00</b>		
<b>Nett Amount (S\$)</b>	<b>11,707.20</b>	<b>4,000.00</b>	<b>7,707.20</b>	<b>65.83</b>

INSPECTION

Date of Assignment: 01/08/2018

Date Inspected: 02/08/2018 Inspected At:

Groom Werkz Services (HQ)

48 SENANG CRESCENT

Singapore 416615

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 17 Oct 2018)
<b>Parts:</b>	M1-SUV	HYUNDAI TUCSON 2.0 GLS (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLR5283E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER ASSY	Cracked	1,293.00 FL	*447.00 FL
2	2		*REAR BUMPER BRACKET	Necessary	165.00 FL	*100.00 FL
3	2		*REAR BUMPER RETAINER	Necessary	168.00 FL	*53.00 FL
4	1		*REAR BUMPER REINFORCEMENT	Cracked	356.00 FL	*270.80 FL
5	1		*REAR BUMPER TOP GARNISH	Dented	292.00 FL	*202.00 FL
6	1		*REAR BUMPER INNER UPPER BEAM	Bent	193.00 FL	*193.00 FL
7	1		*REAR BUMPER TOW COVER	Not Necessary	76.00 FL	*- FL
8	1		*REAR TAILGATE ASSY	Dented	2,896.00 FL	*1,652.00 FL
9	1		*REAR TAILGATE OUTER GARNISH	Cut	482.00 FL	*202.00 FL
10	1		*REAR TAILGATE LOCK MECHANISM	Bent	185.00 FL	*185.00 FL
11	1		*REAR TAILGATE LOCK CATCH	Not Necessary	86.00 FL	*- FL
12	1		*REAR TAILGATE TUCSON EMBLEM	Necessary	68.00 FL	*68.00 FL
13	1		*REAR TAILGATE CENTRE LOGO	Necessary	88.00 FL	*38.00 FL
14	2		*REAR NO PLATE LAMP	Not Necessary	110.00 FL	*- FL
15	1		*REAR END LOWER PANEL	Repair	1,276.00 FL	*- FL
16	10		*REAR BUMPER CLIPS	Necessary	50.00 FS	*35.00 FS
17	1		*REAR BUMPER LOWER SPOILER	Cut	1,200.00 FS	*335.00 FS
18	10		*REAR BUMPER LOWER SPOILER CLIPS	Necessary	50.00 FS	*35.00 FS
19	1		*REAR BUMPER LOWER SPOILER SEALANT	Necessary	80.00 FS	*50.00 FS
20	1		*REAR BUMPER TOP GARNISH SEALANT	Necessary	80.00 FS	*50.00 FS
21	8		*REAR TAILGATE OUTER GARNISH CLIPS	Necessary	40.00 FS	*40.00 FS
22	1		*REAR WINDSCREEN GLASS SEALANT	Necessary	80.00 FS	*50.00 FS
23	2		*REAR BUMPER REVERSE SENSOR	Cut	250.00 FS	*200.00 FS
24	1		*REAR NO PLATE WITH GARNISH	Not Necessary	80.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)      **9,644.00**      **4,205.80**  
 - List Item Discount on L Items 20.00/20.00% (\$\$)      1,546.80      682.16

Total Parts (\$\$)      **8,097.20**      **3,523.64**

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR FOR PANEL BEATING, CUT, WELD, STRAIGHTEN REAR AFFECTED AREA AND REPLACE REAR DAMAGED PARTS	New	1,400.00	600.00
2	TO PUTTY AND SPRAY PAINTING REAR PORTION	New	1,400.00	600.00
3	TO CHECK REAR LIGHTING AND WIRING	New	50.00	30.00
4	TO REMOVE AND INSTALL REAR TAILGATE LOCK MECHANISM	New	80.00	30.00
5	TO APPLY ANTI RUST PROOFING TO REAR AFFECTED AREA	New	140.00	30.00
6	TO REMOVE AND INSTALL REAR BUMPER REVERSE SENSOR	New	80.00	60.00
7	TO REMOVE AND INSTALL REAR WINDSCREEN GLASS TO FACILITATE THE REPAIR	New	140.00	80.00
8	TO REPAIR, STRAIGHTEN AND ALIGN REAR FLOOR PANEL	New	180.00	0.00
9	TO REMOVE AND INSTALL REAR INNER GARNISH AND TRIM TO FACILITATE THE REPAIR	New	140.00	80.00
Gross Labour Cost (S\$)			3,610.00	1,510.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >