

2503/2003

ASS. REC. BY

REF: CS3 / MSG / 8014 020 / 11967

* Instruction:

Surveyor

Taufik

ASSIGNMENT (Office)

From (Person)

Jasmine Lok

of

MSG

Date/Time

15/10/2018

Estimated Cost

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.

SLR 5283E

Insured:

SLR 1514R

at Workshop m/s

Groom Werkz

Tel:

93954747

of

48 Cenang Presleaf

Policy No.

29000740

Claim No.

M565888

Sum Insured:

Excess:

Make of Veh.

(Client's Record)

D.G.A

27/7/2018

CA / REV / REP. / REV 24 HRS

up

H.O.D. Endorsement:

Date/Time

5.50pm 01/8/18

Person Contacted

Vincent

Vehicle IN (OUT)

Date/Time

Action/Instruction

(X) Estimate

Do Not Finalize

SLR 5283E - X

SLR 1514R - X

After repair: 6/8/2018

17/10/18

Submit 4s \$4,000/- @ 6 days with Taufik.
(\$4,100/- Rd - 50%)

RECEIVED 17 OCT 2018

Repair days 6

TGLin

lin

16/10/18

(08/1/13) wof
ASS. REC. BY: Taylor

REF: MSIG

ASSIGNMENT

From: _____ Date: 02/08/2018

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: 8LR 5283R

at Workshop m/s Groom Werkz

of 48 Cencing Crescent

Insured: _____

Policy No. _____

Claims No. _____

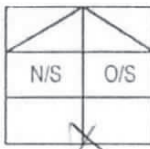
Sum Insured: _____ Excess: _____

(Client's Record) 12pm - 3pm

Make of Veh: Vincent 93454747

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 'up

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: 8LR 5283E Yr Regn: Aug 1 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Tucson c.c 1999

Colour: Bronze A/C: Insured / Std / NI / NA

Sp. Reading: 20396 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 12M433813M 545601708

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/60R17

R: 225/60R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. _____

Rear

R/Bal. 6 mm

L/Bal. 6 mm

D.O.I. 2/8/18 3pm

Survey held at Groomwerkz

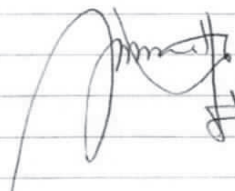
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

NO G/H.

Estimated repair range \$5,000 - \$6,000


1/8/2018

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Survey Fee:

Transportation:

\$ + RS, SI

Photos

Others

TOTAL

120

10

130

Report Format: PRS.

Lump Sum / I.B.I: (\$)

Catherine Chong (LKK Auto)

From: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>
Sent: Monday, 15 October, 2018 9:36 AM
To: assignments
Cc: SUR
Subject: Our ref: M565888 TP vehicle : SLR5283E DOA: 27/07/2018

Hi Sir,

Please conduct paper survey for this case.

Adjuster report has been send back in merimen

Thank you.

Have a nice day ahead.

Jasmine Lok

Executive, Claims Services (Motor)

Direct line +65 6594 2550 | Direct fax +65 6225 7402 | jasmine_lok@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us



on

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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Jul 2018		01 Aug 2018 16:05 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:		YIAN LI LING, ID: S8212919G, Tel: +6598416977, Email: LILING.YIAN@GMAIL.COM							
Main Claimant:		ALKA'S LOTUS, Co. Reg. No.: 53366234J							
Vehicle Reg. No.:		SLR5283E	Date of Loss:	27/07/2018 17:00 - :59 [11 Months and 9 Days From LTA Reg Date (Man Yr)]					
Claim Type:		TP / 565888	Policy/Cover Note No.:	29000740 (Comprehensive) Coverage: 31/07/2017 - 30/07/2018					
Vehicle Reg. No. (Insured):		SLR1514R	Policy No. (Claimant):						
			Excess:	S\$500.00					
Repairer:		Groom Werkz Services (HQ) 48 SENANG CRESCENT, 416615 Chai Chee - Tel:							
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 17/10/2018]							
Driver/Custodian (Insured):		YIAN LI LING (36 / Female), NRIC: S8212919G, Tel: +6598416977							
Adj Asg. Remarks:		Third Pre-Repair Survey. TP reject, please assigned LKK to be SJE. Liability - 100% Contact : Mr Vincent @ 9395 4747 (To call before going)							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (15/10/2018): Report Send Back Alerts - SLR5283E (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths
Agents for Trade Marks
(Incorporated with limited liability)

REG / CS / PAY / FA

24 SEP 2018

JLKR

ERIC NG CHING BOON
RAYNEY WONG KENG LEONG
AUDREY WONG SU-HSIEN
PAUL YAP TAI SAN
ANJALLI D/O MUNIANDY
SEGA PARAM
TIWARY ANURADHA
ONG BOCK KEE
DIANE ANG KIM NOI
RAVENDRA KRISHNASAMY
TAY HAO RAN
JANICE HAN JIA LIN
SELWYN TAN YINGXIAN

Unique Entity Number: 200721148H

✓ HEAD OFFICE

133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413

Branch: 490 Toa Payoh Lorong 6
#03-11 HDB Hub
Singapore 310490

✓ HEAD OFFICE

TEL : (65) 65342811 (Hunting)
FAX : (65) 65356802 (General)
✓ : (65) 65355905 (Litigation)
E-mail : yvonnelim@visionlawllc.com

BRANCH

TEL : (65) 63580703
FAX : (65) 63580448 (Conveyancing)

WHEN REPLYING PLEASE QUOTE OUR REFERENCE - PLEASE REPLY TO HEAD OFFICE FOR THIS MATTER

Our Ref : JH1-ylv-Ins-H80-107504-18-er
Your Ref : SLR 1514 R

20 September 2018

MSIG INSURANCE (SINGAPORE) PTE. LTD.

16 Raffles Quay
#24-01 Hong Leong Building
Singapore 048581

Attention: Motor Claims Department

YIAN LI LING
75C Redhill Road
#27-84
Singapore 153075

Dear Sirs,

CLAIMANT : ALKA'S LOTUS

ACCIDENT INVOLVING SLR 5283 E & SLR 1514 R ON 27-JUL-2018 ALONG AYE (CITY) AT ABOUT 1715 HOURS

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on **27-Jul-2018 ALONG AYE (CITY) AT ABOUT 1715 HOURS** involving our client's vehicle registration number **SLR 5283 E** and vehicle registration number **SLR 1514 R** driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

1.	Costs of Repair	\$ 8,100.00
2.	Rental fees	\$ 960.00
3.	LTA/GIA/TP report/search fees	\$ 39.00
4.	Survey report fees	\$ 671.00
5.	Costs (with GST)	\$ 1,284.00
6.	Incidentals (with GST)	\$ 128.40
	TOTAL:-	\$11,182.40

URGENT

BY HAND

CERTIFICATE OF POSTING
(For your information Only)

.../2 to be continued next page

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Our Ref : JH1-y/v-Ins-H80-107504-18-er
Your Ref : SLR 1514 R

20 September 2018

MSIG INSURANCE (SINGAPORE) PTE. LTD.

16 Raffles Quay
#24-01 Hong Leong Building
Singapore 048581

Attention: Motor Claims Department

YIAN LI LING

75C Redhill Road
#27-84
Singapore 153075

We enclose a copy of each of the following documents for your consideration:-

- (a) Police/GIA report lodged by driver of SLR 5283 E & SLR 1514 R;
- (b) LTANet Search;
- (c) Certificate of Insurance;
- (d) Rental agreement, rental invoice & rental receipt;
- (e) Final Repair Bill;
- (f) Surveyor's report & invoice; and
- (g) **46 original photographs** depicting the damages to motor vehicle SLR 5283 E.
 - (P.S:- Original photographs will be sent to insurance co. only)
 - (P.S:- Kindly return us all original photographs within 7 days hereof)

We have notified your insurers of the accident and a pre-repair inspection of our client's vehicle was carried out by your insurers.

Please note that if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter and all the enclosed documents to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim herein is quantified based on supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Please also note that if you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

Yours faithfully

JANICE HAN
(HEAD OFFICE)
Encl.

cc: SLR 5283 E- By email: liane@horizonautotuners.sg

{As per your instruction we have submitted your claim as set out above to the third party insurance company. Please do notify us if there is any discrepancy, if any, particularly, the number of days claimed for rental charges and/or loss of use as soon as possible. Thank you.}

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Horizon Auto Tuners Pte Ltd

Company ID : 200915883C

25 Kaki Bukit Road 4

#01-48, Synergy @ KB

417800

Singapore

Invoice

INV-21707

Balance Due
SGD8,100.00

Bill To
Alka's Lotus SLR 5283E
Hyundai Tucson 2.0 GLS

Invoice Date : 13 Sep 2018

Terms : Due on Receipt

Due Date : 13 Sep 2018

Sales person : Vincent Lim

Telephone : +65

#	Item & Description	Qty	Rate	Amount
1	Lump Sum Repair as per Recommendation	1.00	8,100.00	8,100.00
Sub Total				8,100.00
Total				SGD8,100.00
Balance Due				SGD8,100.00

Notes

Thank you for your business. Have A Nice Day! :)



EZ-SWIFT CAR RENTAL & LEASING PTE LTD

1 Kaki Bukit Avenue 6 Blk A #01-11 Autobay@Kaki Bukit Singapore 417883
Tel: 6509 5545 HP: 8533 9983 (Josh) / 9234 5563 (Lester)

UEN: 201724540N

VEHICLE RENTAL AGREEMENT

Invoice: _____

HIRER'S PARTICULARS

Name: Alka's Lotus
NRIC/Passport No: S90026269
Address: 14 Joo Seng Road #17-101
Driving Licence No: _____
Date of Birth: 13/01/1990
Tel: _____ Mobile: _____

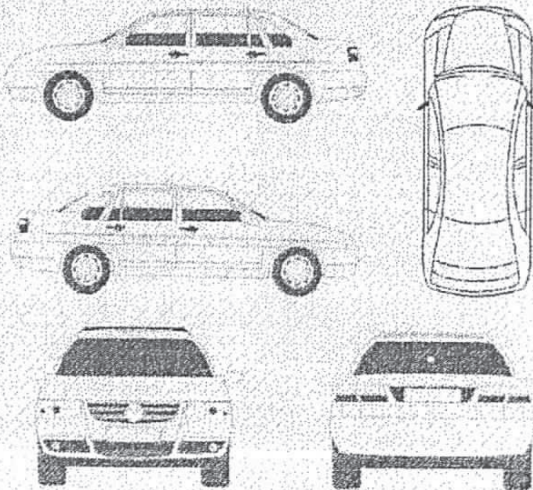
Vehicle No: S3A 9132K
Non-Waiver Excess: _____
Duration: 8 DAYS
Date & Time OUT: 27/07/2018
Date & Time IN: 04/08/2018

Chargeable Rates				Amount
8	Days	@	\$ 120	
	Weeks	@	\$	
	Months	@	\$	

Deposit: SGD\$ _____
Subtotal: SGD\$ 960

Total Charge(SGD\$): 960

Vehicle Checklist



Legend: D - Dents S - Scratches M - Missing C - Cracks

PETROL LEVEL (*Rates does not include Petrol)

OUT	E	1/8	1/4	3/8	<u>1/2</u>	5/8	3/4	7/8	F
IN	E	1/8	1/4	3/8	<u>1/2</u>	5/8	3/4	7/8	F

Mileage Out: _____ Mileage In: _____

Payment Records:

Cash / Nets / Credit Cards

Reference: _____

Staff: _____

Hirer's Signature: _____



I have read and agree to the terms and condition on both sides of this rental agreement.

NOTE:

HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC VIOLATIONS
AN ADMINISTRATIVE CHARGE WILL BE LEVIED UPON ANY TRAFFIC VIOLATIONS REPORTED
VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT DRIVE OUT OF SINGAPORE



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-126700
Date of Request: 17/08/2018

Your Ref No: INS-H80-107504-18-ER

VISION LAW LLC
133 New Bridge Road #18-01/02
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Date of Accident: 27/07/2018
Vehicle No: SLR5283E
Place of Accident: AYE(CITY) NEAR EXIT 11
Involving Vehicle No: SLR1514R

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLR1514R	AYE(CITY) NEAR EXIT 11	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-18-126684
Date of Request: 17/08/2018

Your Ref No: INS-H80-107504-18-ER

VISION LAW LLC
133 New Bridge Road #18-01/02
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 27/07/2018
Place of Accident: AYE (CITY)
Client Vehicle No: SLR5283E

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SLR1514R	AYE TOWARDS CITY	27/07/2018 17:50

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Horizon Auto Tuners Pte Ltd

25 Kaki Bukit Road 4

#01-48 Synergy

Singapore 417800

Business Reg. no: 200915883C

Name: Alka's Lotus

Horizon Auto Turners Pte Ltd

25 Kaki Bukit Road 4

#01-48 Synergy

Singapore 417800

Claim Type: Third Party

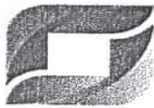
Date of Accident: 27/7/2018

Vehicle Reg No: SLR5283E

Claimant: Alka's Lotus

Vehicle Make/Model: Hyundai Tucson 2.0 GLS

Description	Amount (S\$)
Lump Sum Repair as per recommendation	8,100.00
Total	8,100.00
Singapore Dollar: Eight thousand and one hundred dollars only.	



SINCERE
APPRAISAL SERVICES PTE LTD

SINCERE APPRAISAL SERVICES PTE LTD Co.Reg no: 201800639R

60 Paya Lebar Road #07-41 Paya Lebar Square Singapore 409051

Tel : 6636 4628 Fax : 6636 4638 E-mail : sincereappraisal@gmail.com

INVOICE

Alka's Lotus
C/O Horizon Auto Turners Pte Ltd
25 Kaki Bukit Road 4
#01-48 Synergy
Singapore 417800

Invoice No: 170818-507
Our ref: 507/TP/2018
Date: 17/8/2018

Claim Type: Third Party
Vehicle Reg No: SLR5283E
Vehicle Make/Model: Hyundai Tucson 2.0 GLS

Date of Loss: 27/7/2018
Claimant: Alka's Lotus

Description	Amount (S\$)
1. Professional Fee (including Transport, 46 Photographs and Miscellaneous charges)	671
Total	671
Singapore Dollar: Six hundred and seventy one dollars only.	

Cheques should be crossed A/C PAYEE and made payable to Sincere Appraisal Services Pte Ltd



Sincere Appraisal Services Pte Ltd