

## Veron Chen (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 1 November 2018 5:52 PM  
**To:** Admin-D (LKKAUTO)  
**Subject:** FW: LOD to AXA - SMRT BUS/10/18/7004/AW - ACCIDENT INVOLVING 17 METRES BENDY BUS TIB1188T AND TAXI SHC9952C ON 8 OCT 2018 ALONG WOODLANDS TRAIN CHECKPOINT.  
**Attachments:** img-Y01173205-0001.pdf  
**Importance:** High

Hi Veron,

FYIP. [CS/TIB18018606/Nvbs2](#).

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>  
**Sent:** Thursday, 1 November, 2018 5:47 PM  
**To:** cts@axa.com.sg; SG AXA Insurance SM Motor Doc (motor.doc@axa.com.sg) <motor.doc@axa.com.sg>; Admin A <admin-a@lkkauto.com>  
**Cc:** Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Bevan Lim (LKK AUTO) <bevanlim@lkkauto.com>  
**Subject:** LOD to AXA - SMRT BUS/10/18/7004/AW - ACCIDENT INVOLVING 17 METRES BENDY BUS TIB1188T AND TAXI SHC9952C ON 8 OCT 2018 ALONG WOODLANDS TRAIN CHECKPOINT.  
**Importance:** High

SMRT : BUS/10/18/7004/AW

AXA : SHC9952C

Dear LKK Officer,

Above attached LOD letter and claims documents to AXA refer. Please let us have AXA's offer to settle soon.

SMRT [Bus](#) had been [stationary](#) at the bus stop while AXA insured taxi filtered and encroached into bus's lane from behind, thereby scraping the rear side of bus TIB1188T.

As we are unable to release bus video footage to any external party; AXA and/or LKK officers are invited to view the footage in person at 6 Ang Mo Kio Street 62 Singapore 569140, Monday to Friday, 9am to 5pm, excluding public holidays and weekends. Just let us know in advance your preferred date and time of visit.

*Audrey Woo* | DID : 6556 3521 | FAX : 6481 9221 | Email : [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg) | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140

