

Vic (LKKAUTO)

From: Mandy <mandy@lrm.sg>
Sent: Thursday, 21 February, 2019 4:46 PM
To: Vic (LKKAUTO); richard@lrm.sg
Cc: Admin A; jianning; michelle; 'Venus Lee'
Subject: RE: Acceptance Offer - Our Client : SKW3272K Your Insured : SLJ905U D.O.A : 08/10/2018 *** LKK REF: CC4/AIG18018605/Kha3
Attachments: 21022019184408-0001.pdf
Importance: High

WITHOUT PREJUDICE

Dear Vic,

Thank you for your reply and offer.

Enclosed please find the duly signed, endorsed and completed DV for your Principle early payment.

Best Regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

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SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]

Sent: Thursday, February 21, 2019 3:49 PM

To: Mandy <mandy@ltm.sg>; richard@ltm.sg

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: Offer / Settlement - Our Client : SKW3272K Your Insured : SLJ905U D.O.A : 08/10/2018 *** LKK REF: CC4/AIG18018605/Kha3

Without Prejudice

Dear Mandy,

We refer to the below email.

Purely for an amicable settlement on a without admission of liability to our Insured's part, we offer settlement as follows:

Cost of Repair (w/gst)	\$ 3,490.60
Loss of Rental (\$100 x 3 day)	\$ 300.00
LTA Search Fee	\$ 7.45
TOTAL	\$ 3,798.05

If agreeable, kindly chop and sign the attached DV and forward to us a copy for payment processing.

The above amount is to be made payable to **LIM TAN MOTOR PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mandy [<mailto:mandy@ltm.sg>]

Sent: Thursday, 21 February, 2019 3:18 PM

To: richard@ltm.sg; Vic (LKKAuto)

Cc: CS A Team; Admin A

Subject: RE: Offer / Settlement - Our Client : SKW3272K Your Insured : SLJ905U D.O.A : 08/10/2018 *** LKK REF: CC4/AIG18018605/ha3

Importance: High

WITHOUT PREJUDICE

Dear Vic,

As requested.

Looking forward to receive your offer soon.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Friday, December 28, 2018 11:50 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: 'CS A Team' <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Mandy' <mandy@ltm.sg>

Subject: RE: Offer / Settlement - Our Client : SKW3272K Your Insured : SLJ905U D.O.A : 08/10/2018 *** LKK REF: CC4/AIG18018605/ha3

Importance: High

REMINDER
WITHOUT PREJUDICE

Our ref : LTP102018/081 (SKW 3272 K)

Dear Vic,

In reference to our emails to you dated 25th October and 24th November 2018, please advised is there is any mandate given by your principal for the settlement to our client's claim.

Please revert with a status update soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: richard [<mailto:richard@ltm.sg>]

Sent: Saturday, November 24, 2018 1:24 PM

To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>

Cc: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; mandy@ltm.sg

Subject: RE: Offer / Settlement - Our Client : SKW3272K Your Insured : SLJ905U D.O.A : 08/10/2018 *** LKK REF: CC4/AIG18018605/ha3

Importance: High

WITHOUT PREJUDICE

Our ref : **LTP102018/081 (SKW 3272 K)**

Dear Vic,

In reference to our email to you dated 25TH October 2018, please advised if there is any mandate given by your principal for settlement ?

Please review and revert soonest.

Thank you and regards,

Richard Ang

Claims Executive

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From: richard [<mailto:richard@ltm.sg>]

Sent: Thursday, 25 October 2018 10:02 AM

To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>

Cc: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'mandy@ltm.sg' <mandy@ltm.sg>

Subject: RE: Claim Submission - Our Client : SKW3272K Your Insured : SLJ905U D.O.A : 08/10/2018 *** LKK REF: CC4/AIG18018605/ha3

Importance: High

WITHOUT PREJUDICE

Our ref : **LTP102018/081 (SKW 3272 K)**

Dear Vic,

In reference to your email dated 24th October 2018, we hereby now enclosed the Letter of Demand for you / your principal assessment / mandate for settlement.

We look forward receiving an offer from you soonest.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 24 October 2018 5:04 PM

To: richard <richard@ltm.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; mandy@ltm.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Checking Liability - Our Client : SKW3272K Your Insured : SLJ905U D.O.A : 08/10/2018 *** LKK REF: CC4/AIG18018605/ha3

WITHOUT PREJUDICE

Dear Richard,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: richard [<mailto:richard@ltm.sg>]

Sent: Monday, 15 October, 2018 10:42 AM

To: Vic (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Admin A; assignments; mandy@ltm.sg

Subject: RE: Checking Liability - Our Client : SKW3272K Your Insured : SLJ905U D.O.A : 08/10/2018 *** LKK REF: CC4/AIG18018605/ha3

Importance: High

WITHOUT PREJUDICE

Our ref : **LTP102018/081 (SKW 3272 K)**

Dear Vic,

In reference to the above claim, please advised liability so for us to update our client.

We await for your early revert to this matter.

Thank you and regards,

Richard Ang

Claims Executive

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 15 October 2018 10:10 AM

To: richard <richard@ltm.sg>

Cc: mandy@ltm.sg; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Checking Liability - Our Client : SKW3272K Your Insured : SLJ905U D.O.A : 08/10/2018 *** LKK REF: CC4/AIG18018605/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly arrange for TP survey.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard <richard@ltm.sg>

Sent: Friday, 12 October, 2018 11:48 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Shu Pei (LKKAUTO) <shupe@lkkauto.com>

Cc: mandy@ltm.sg

Subject: RE: Checking Liability - Our Client : SKW3272K Your Insured : SLJ905U D.O.A : 08/10/2018
Importance: High

WITHOUT PREJUDICE

Our ref : **LTP102018/081 (SKW 3272 K)**

Dear Mei Kwan / Shu Pei,

In reference to the above third party claim against AIG, please advised on liability and officer-in-charge for this matter.

We appreciate your early revert soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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