

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 18 October, 2018 12:06 PM
To: Faisal - CarCrafters Singapore
Cc: Tony - CarCrafters Singapore; Hsiao Tong (LKKAUTO); Admin A; Mei Kwan (LKKAUTO); Vic (LKKAUTO)
Subject: RE: SKG6852B accident dated 10/10/2018 @ 0920 hrs (Your Insured FBD3708C EQ Ins) *** LKK REF: CC6/EQI18018604/ha3

WITHOUT PREJUDICE

Dear Faisal,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Faisal - CarCrafters Singapore [mailto:faisal@carcrafters.sg]

Sent: Thursday, 18 October, 2018 11:47 AM

To: Vic (LKKAUTO)

Cc: Tony - CarCrafters Singapore; Hsiao Tong (LKKAUTO); Admin A; Mei Kwan (LKKAUTO)

Subject: Re: SKG6852B accident dated 10/10/2018 @ 0920 hrs (Your Insured FBD3708C EQ Ins) *** LKK REF: CC6/EQI18018604/ha3

Hi Vic,

This is direct impact hit from rear.

Hope you can update us the liability by today as its today exactly 1 week.

Thanks.

Best Regards,

Md Faisal Bin Masrif



CarCrafters Singapore Pte Ltd
48 Toh Guan Road East,#05-155 Enterprise Hub
Singapore 608586

Tel: (65) 6267 9916
Fax:(65) 6267 9313
Towing:(65) 6795 5005
Spray Paint & Bodywork Specialist
www.carcrafters.sg

On Wed, Oct 17, 2018 at 2:04 PM Faisal - CarCrafters Singapore <faisal@carcrafters.sg> wrote:

Hi Vic,

Please advise the liability.

Thanks.

Best Regards,

Md Faisal Bin Masrif



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On Wed, Oct 17, 2018 at 1:17 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/EQ118018604/ha3	Vic – 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Faisal - CarCrafters Singapore <faisal@carcrafters.sg>

Sent: Wednesday, 17 October, 2018 1:08 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tony - CarCrafters Singapore <tony@carcrafters.sg>

Subject: Re: SKG6852B accident dated 10/10/2018 @ 0920 hrs (Your Insured FBD3708C EQ Ins)

Hi Shu Pei,

Please reply to confirm the liability by tomorrow.

Thanks

Best Regards,

Md Faisal Bin Masrif



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On Mon, Oct 15, 2018 at 9:34 AM Admin-D (LKKAuto) <admin-d@lkkauto.com> wrote:

Dear Faisal,

Thank you for the email.

Dear Shu Pei,

Kindly assist on liability (new case)

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Faisal - CarCrafters Singapore [mailto:faisal@carcrafters.sg]

Sent: Monday, 15 October 2018 9:31 AM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Tony - CarCrafters Singapore <tony@carcrafters.sg>

Subject: Re: SKG6852B accident dated 10/10/2018 @ 0920 hrs (Your Insured FBD3708C EQ Ins)

Hi Officer In-charge,

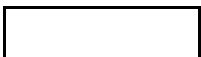
Kindly reply this email to confirm receipt of previous email.

Appreciate your reply soon.

Thanks.

Best Regards,

Md Faisal Bin Masrif



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On Thu, Oct 11, 2018 at 1:50 PM Faisal - CarCrafters Singapore <faisal@carcrafters.sg> wrote:

Dear Sir / Mdm,

Reference to the above incident.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured FBD3708C, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$180 per day x no. of days as recommended by your appointed surveyor and loss of use per day amount.

Kindly have your surveyor to contact us Faisal @ 86831844 located at Carcrafters Singapore Pte Ltd , 48 Toh Guan Road East #05-155, Enterprise Hub, S(608586) for an appointment to inspect our client's vehicle.

Please note our client's vehicle is drive able and ensure that your insured driver has make a report of accident.

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

PS: Under MCF – Insurers to make its decision on liability for TP claims based on BOLA within 5 working days from date of survey.

Best Regards,

Best Regards,

Md Faisal Bin Masrif



CarCrafters Singapore Pte Ltd

48 Toh Guan Road East, #05-155 Enterprise Hub

Singapore 608586

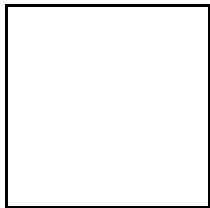
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