

## Mei Kwan (LKKAuto)

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**From:** Fievel Foo <Fievel\_Foo@sg.msig-asia.com>  
**Sent:** Monday, 12 November, 2018 5:57 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; Vic (LKKAuto); Admin-D (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving SLG6983U (OI : CTI - TBA) and SHA1476D (TP : LKK REF - CC3/CTI18018551/K1ha3) on 10.10.2018

**Categories:** HMK

Dear Mei Kwan

I have spoken to Vic that MSIG will handle CDGE claim under BOLA S28.

Please let us have your insurer's consent to forward us your surveyor bill based on MSIG rate.

Thanks & regards

Fievel Foo Wen Yao  
Executive, Claim Services (Motor)  
Direct line +65 6643 1316 | Direct fax +65 6225 7402 | [Fievel\\_foo@sg.msig-asia.com](mailto:Fievel_foo@sg.msig-asia.com)



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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Monday, November 12, 2018 4:47 PM  
**To:** Fievel Foo <Fievel\_Foo@sg.msig-asia.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SLG6983U (OI : CTI - TBA) and SHA1476D (TP : LKK REF - CC3/CTI18018551/K1ha3) on 10.10.2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the below email.

Please note that we didn't receive your instruction/assignment for this case.

In the view of the above, we will proceed to submit our report to M/s CDGE.

Thank you.  
Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic (LKKAuto)

**Sent:** Monday, 5 November, 2018 11:22 AM

**To:** [fievel\\_foo@sg.msig-asia.com](mailto:fievel_foo@sg.msig-asia.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLG6983U (OI : CTI - TBA) and SHA1476D (TP : LKK REF - CC3/CTI18018551/K1ha3) on 10.10.2018

Dear Fievel,

We refer further to the below email.

Please be informed that we received LOD from CDGE.

Kindly advise update of the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 31 October, 2018 10:04 AM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Lucas Lee; Hsiao Tong (LKKAuto); Admin A; Vic (LKKAuto); 'fievel\_foo@sg.msig-asia.com'

**Subject:** RE: Direct Settlement - Accident Involving SLG6983U (OI : CTI - TBA) and SHA1476D (TP : LKK REF - CC3/CTI18018551/K1ha3) on 10.10.2018

Dear Sir/Madam,

We refer to the subject matter.

We were informed that MSIG will take over the claim instead since they received the LOD directly from CDGE.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Mei Kwan (LKKAuto)

**Sent:** Friday, 19 October, 2018 7:16 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Lucas Lee; Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving SLG6983U (OI : CTI - TBA) and SHA1476D (TP : LKK REF - CC3/CTI18018551/K1ha3) on 10.10.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 1476D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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