

Surveyor:

K62

DOI:

ASSIGNMENT

12/10/18

Date / Time:

11.10.2018

Registered in Motoren:

17.10.18

Pre-assign / CCU / FTE

SUH 9970 G



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$5

D.O.A: 3-10-18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLR1174M



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

19/10

gaw

SLR1174M-X

SUH 9970 G-X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others: (AR WSP INVOICE)

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: x6q

Repair Cost: PP \$52,120.00

(4 days) Reduction: 70 %

Email ☒ Call ☐

FINAL SETTLEMENT Date/Time: 31.03.19

Confirm with S/Ma 1941

Email ☒ Call ☐

Final Liability: % 100

(Agreed / Assessed) BOLA S/N No.: 21

If NO or B 28, Ass. Lia:

Repair Cost: 465 \$52,365.40

51 REPAIR SHED 7P

Loss of Rental (LOR): \$5

(days)

Loss of Use (LOU): \$5 240.00

(\$ 60 x 4 days)

Loss of Income (LOI): \$5

(\$ x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search \$5 2.00

Medical: \$5 -

Disbursement: \$5 350.00

(e.g. Tow/ Independent)

Legal Cost \$5 -

Total: \$5 2,365.40

Global Sum \$5:

FINAL PAYMENT

Date/Time: 31.03.19

Confirm with: S/Ma S/Ma

Email ☒ Call ☐

Payee 1: \$5 2,365.40

Name: YOUNGJONGH CENTRE SINGAPORE

Payee 2: (Strike if N.A.) \$5

Name 2:

Payee 3: (Strike if N.A.) \$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 500

GAW 1/10/19

Xel.

REF:

FWD

0189c

ASSIGNMENT

From: Date: 15-10-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

9LR 1174M

at Workshop m/s

Volkswagen

of

1 Kampong Ampat off Interphase Rd

Insured:

Policy No

Claims No

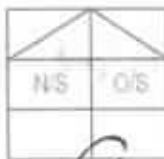
Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

10:30am
owner waitingRemark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No

9LR 1174M

Yr Regn

31 Jul 2017

Type: M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Volkswagen Golf

1395

Colour

orange

Insured / Std / NI / NA

Sp. Reading

24366

T/Radio: Insured / Std / NI / NA

Eng/No

C/No

WVW 822 AU 8HW 072182

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/45 R17

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal

6

mm

R/Bal

6

mm

L/Bal

6

mm

L/Bal

6

mm

D.O.A.

D.O.I.

15-10-18

Survey held at:

w/s

10:30 AM

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

15/10 owner claim for full car body films. \$2400.
(get approval from FWD)

PR: +2,120 (2017: +4,919,52 70%)

Date/Time: File Pack to:

☐

: Prel. Report

() :

☐

: Final Report

Date/Time: File Return to:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS: 19

Phone:

Fax:

TOTAL:

Report Format:

Lump Sum / I.B.I. (\$) :

Add Fee:

☐

Site Insp. (\$) :

☐

Interview (\$) :

☐

Tech. Insp. (\$) :

☐

Weekend (\$) :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0189C
Vehicle Details	
Vehicle No.:	SLR1174M
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Oct 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF 1.4 TSI AT 5G13HZ
Primary Colour:	Red
Manufacturing Year:	2016
Engine No.:	CZC144515
Chassis No.:	WVWZZZAUZHW072182
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$20,454.00
Original Registration Date:	31 Jul 2017
First Registration Date:	31 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$10,636.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jul 2027
PARF Rebate Amount:	\$7,977.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jul 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$44,002.00
COE Rebate Amount:	\$38,667.00
Total Rebate Amount:	\$46,644.00

The information contained herein is correct as at 16 Oct 2018

OK

PDI TUAS

LEOW ZHI XIAN, ALWYN
6 CHUAN PLACE
Singapore, 554824
Singapore

4 Days.
before paint photos.
Guo Qup
15/10/18.

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV038205
Quote No. SER/QUO/1801706
QuoteDate 11/10/18
Salesperson Yvonne Yip
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 CL 92 (DSG)	23,734	STEVEN CHEE
License No.	VIN	Initial Registration	Sales Advisor
SLR1174M	WVWZZZAUZH072182	31/07/17	Yvonne Yip
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 144515	5G13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	1	3 UNIT		840 ✓ 2,520.00
P B&P MACP PAINT	SPRAY PAINT	1	3 UNIT		800 ✓ 2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		✓ 480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		X 280.00
	Sum Labor				5,680.00
P 5G0853675AT2ZZ	230 TSI EMBLEM X	1	Pieces		68.13
P 5G0853687 2ZZ	GOLF EMBLEM X	1	Pieces		77.38
P 5G0919491	SENSOR BRACKET X	2	Pieces		30.99
P 5G0919491A	SENSOR BRACKET X	1	Pieces		15.50
P 5G0919492A	SENSOR BRACKET X	1	Pieces		15.50
P 5G6807417APGRU	REAR BUMPER Repair X Predecessor 5G6807417ARGRU	1	Pieces		996.45
P D 180KU2A1	2KADHESIVE X	1	Pieces		89.84
P D 822150A1	BONDAGENT X	1	Pieces		64.27
P WHT005263	POP-RIVET X	1	Pieces		1.47
	Sum Item				1,359.53

Customer's online notice
prior to the following:

- To be done before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

LEOW ZHI XIAN, ALWYN
6 CHUAN PLACE
Singapore, 554824
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV038205
Quote No. SER/QUO/1801706
QuoteDate 11/10/18
Salesperson Yvonne Yip
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 CL 92 (DSG)	23,734	STEVEN CHEE
License No.	VIN	Initial Registration	Sales Advisor
SLR1174M	WVWZZZAUZHW072182	31/07/17	Yvonne Yip
Engine Code	Labor Type	Engine No.	Model Code
	1T	GZC 144515	5G13HZ

	Sum Labor	5,680.00
	Sum Item	1,359.53
	Total SGD	7,039.53
	7% GST	492.77
	Total SGD Incl. GST	7,532.30

Explanations
P = Proportionately Charged

Payment Terms No Credit

before accident



tel: 6747 7608 | Fax: 6444 0200

Name : Alwyn Leow
 Contact : 9159 0453
 Car make : Volkswagen
 Car model : Golf
 Car reg no. : SLR1174M

Date : 10th Aug 2017

Invoice No. : 0028 / 0817

Item	Description	amount
3M 1080 Designer Wrap Films G14 Gloss Burnt Orange	Full Car Wrap	\$2500
Refer To Proforma Invoice 050817		
Payment mode : Cash / Nets / Cheque / Credit Card All cheque should be crossed and made payment to EXQUISITE TECHNIQUE PTE LTD or Bank remittance to United Overseas Bank A/C NO 4203 100 617		Total : \$2500 Deposit : \$500 Balance : \$2000

Terms and Conditions

- Exquisite Technique will not be responsible for damages to car paintwork upon removal of wrap.
- Charge apply for removal of current wrap.

Name : Alwyn Leow
Contact : 9159 0453
Car make : Volkswagen
Car model : Golf
Car reg no. : SLR1174M

Date : 11th Oct 2018
Quotation no. : 0015 / 1018

Item	Description	amount
3M 1080 Designer Wrap Films	Full Car Wrap <i>Will have obvious difference in colour.</i>	\$2400
<div> <div> Payment mode : Cash / Cheque / Net All cheque should be crossed and made payment to EXQUISITE TECHNIQUE PTE LTD or Bank remittance to United Overseas Bank A/C NO 4203 100 617 </div> <div> Total : \$2400 Deposit : \$- Balance : \$- </div> </div>		

Terms and Conditions

- Exquisite Technique will not liability for any damages to car paintwork upon removal of wrap.
- Current wrap will be chargeable upon remove.
- Credit cards applies 3% charges

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 17 Oct 2018

Preliminary Advice

Insured Vehicle No	: SLH9970G	Accident Date	: 03/10/2018
TP Vehicle No	: SLR1174M	Assignment Date	: 12/10/2018
Make	: VOLKSWAGEN GOLF	Est. Duration of Repair	: 4 days
Date of Inspection	: 15/10/2018		
Inspection At	: Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesrear... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,039.53 + 2,500.00
Revised Amount	:S\$	2,120.00
Check Items (Estimated)	:S\$	1.47 + 2,500.00
Total	:S\$	2,121.47 + 2,500.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs. TP claimant want to claim for full car body films amounting to \$2,500.00.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 26 October 2018 9:52 AM
To: 'Tang, Shu Shi (VWG Singapore)'; Admin-D (LKKAuto); SUR; assignments
Cc: Chee, Steven (VWG Singapore)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 26 October 2018 8:53 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; motorclaims.sg@fwd.com
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018

Dear LKK,

Please revert if we can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)
Sent: Wednesday, 24 October, 2018 3:04 PM
To: 'Asher Sng (LKKAuto)'; Admin-D (LKKAuto); SUR; assignments
Cc: Chee, Steven (VWG Singapore); motorclaims.sg@fwd.com
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018

Dear LKK,

We have not heard from you, may we proceed with DS for this claim?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Friday, 19 October, 2018 5:15 PM
To: Tang, Shu Shi (VWG Singapore); Admin-D (LKKAUTO); SUR; assignments
Cc: Chee, Steven (VWG Singapore); motorclaims.sg@fwd.com
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Shu Shi,

We refer to the email below.

We are still pending advise from our principal.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 19 October 2018 5:10 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; motorclaims.sg@fwd.com
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018

Dear Asher,

Please revert on DS.

Best Regards,

Tang Shu Shi
Insurance Service Advisor

Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)
Sent: Thursday, 18 October, 2018 10:25 AM
To: 'Asher Sng (LKKAUTO)'; Admin-D (LKKAUTO); SUR; assignments
Cc: Chee, Steven (VWG Singapore); motorclaims.sg@fwd.com
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018

Hi Asher,

The attached is drafted by my client, if you have the full copy of it, below actually required 2 signature. However this documents was not signed.

I have attached the documents for you.

For a private settlement cases, both party needs to agree and sign and have a copy each, however, on the last paragraph it stated in an event if TP fails to make payment, they have the rights to issue court proceeding.

TP is not willing to private thus my client went through the insurance instead.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg



From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Thursday, 18 October, 2018 9:23 AM
To: Tang, Shu Shi (VWG Singapore); Admin-D (LKKAuto); SUR; assignments
Cc: Chee, Steven (VWG Singapore); motorclaims.sg@fwd.com
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, 18 October 2018 9:17 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; motorclaims.sg@fwd.com

Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018

Hi,

Please revert on liability for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)
Sent: Wednesday, 17 October, 2018 9:15 AM
To: 'Admin-D (LKKAUTO)'; CS A Team; SUR; assignments
Cc: Chee, Steven (VWG Singapore); motorclaims.sg@fwd.com
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018

Hi,

Vehicle had been survey, may I know if we can proceed with DS?

Also, Please note that vehicle comes with wrapping, the third party workshop have quoted \$2,400 for a full car wrap to avoid dispute in colour difference.

Please advise.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat

Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 12 October, 2018 1:29 PM
To: Tang, Shu Shi (VWG Singapore); CS A Team; SUR; assignments
Cc: Chee, Steven (VWG Singapore); motorclaims.sg@fwd.com
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018

Dear Shu Shi,

Appointment confirmed.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]
Sent: Friday, 12 October, 2018 12:03 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>;
assignments <assignments@lkkauto.com>
Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; motorclaims.sg@fwd.com
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018

Hi,

Please arrange survey on 15/10/2018 @ 10.30am, vw/ka, owner waiting.

Please revert to confirm.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)
Sent: Thursday, 11 October, 2018 4:08 PM
To: 'motorclaims.sg@fwd.com'
Cc: Chee, Steven (VWG Singapore)
Subject: REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [mailto:shushi.tang@vw.com.sg]

Sent: Thursday, 11 October, 2018 4:06 PM

To: Tang, Shu Shi (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	12 Oct 2018 14:11	Cim Veh Model Changed	(202731) VOLKSWAGEN GOLF 1.4 TSI (A).		[A] HOW MEI KWAN
2	12 Oct 2018 14:11	Cim Created	Reg No: SLR1174M, Acct Date: 2018/10/03. Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Volksw agen Centre Singapore (HQ)		[A] HOW MEI KWAN
3	12 Oct 2018 14:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : LKK Auto Consultants Pte Ltd.		[A] HOW MEI KWAN
4	12 Oct 2018 14:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/23		[A] HOW MEI KWAN
5	12 Oct 2018 14:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides,		[A] HOW MEI KWAN
6	12 Oct 2018 14:11	Label Added	(20005):Direct Settlement .		[A] HOW MEI KWAN
7	12 Oct 2018 14:11	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID		[A] HOW MEI KWAN
8	16 Oct 2018 11:26	Cim Registration Modified	Pol No:->PNPV2018-00002660.		[I] Josey Loh
9	17 Oct 2018 15:17	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> XING GUO QIANG		[A] HOW MEI KWAN
10	17 Oct 2018 15:28	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/10/23		[A] HOW MEI KWAN
11	07 Jan 2019 14:28	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
12	07 Jan 2019 14:28	Cim Dtl Modified	JPJ Reg. Date: -> 2017/07/31.		[A] JOANNE LEE KHANG MIN
13	07 Jan 2019 14:28	Cim Details Notified			[A] JOANNE LEE KHANG MIN
14	18 Jan 2019 15:11	Adj Mandate Request	Cur.Req:2860.40:LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR w/GS T: \$2,268.40 + (b) LOU : \$240.00 (4days x \$60) + (c) LTA :\$2.00 + (d) Disbursement : \$350.00 Total: a+b+c+d = \$2,860.40 PLEASE REVERT WITH YOUR APPROVAL / MAN DATE / INSTRUCT		[A] Asher Sng Rong Yi

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1948679	17/10/2018 15:28	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLR1174M	SLH9970G	10.70

Print Received Message

This mail is associated with :

***SLR1174M (1201800012850)**
[SLH9970G]

TP

LEOW ZHI XIAN, ALWYN

Oct 3 2018 10:00PM

[Chua Yi Ming Eugene]

Volkswagen Centre Singapore

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 25/02/2019 17:36 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2510.40) - SLR1174M - Claim Handler: Josey Loh

Approved:2510.40.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 20 March 2019 11:59 AM
To: 'josey.loh@fwd.com'
Cc: motorclaims.sg@fwd.com
Subject: RE: [LOD] REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018
Our Ref: 1201800012850
Attachments: RE: REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018

Hi Josey,

We refer to the above matter.

Third party disagreed with our offer and request to claim for the car wrap.

Kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: josey.loh@fwd.com <josey.loh@fwd.com>
Sent: Thursday, 10 January 2019 5:09 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: motorclaims.sg@fwd.com
Subject: [LOD] REQUEST DIRECT SETTLEMENT FOR SLR1174M & SLH9970G ON 03/10/2018 Our Ref: 1201800012850

Hi Asher,

FYNA, thank you.

Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg

Print Received Message

This mail is associated with :

***SLR1174M (1201800012850)**
[SLH9970G]

TP

LEOW ZHI XIAN, ALWYN

Oct 3 2018 10:00PM

[Chua Yi Ming Eugene]

Volkswagen Centre Singapore

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 20/03/2019 15:28 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2860.40) - SLR1174M - Claim Handler: Josey Loh

Approved:2860.40.

Name : Alwyn Leow
Contact : 9159 0453
Car make : Volkswagen
Car model : Golf
Car reg no. : SLR1174M

Date : 10th Aug 2017
Invoice No. : 0028 / 0817

Item	Description	amount
3M 1080 Designer Wrap Films G14 Gloss Burnt Orange	Full Car Wrap	\$2500
Refer To Proforma Invoice 050817		
Payment mode : Cash / Nets / Cheque / <u>Credit Card</u> All cheque should be crossed and made payment to EXQUISITE TECHNIQUE PTE LTD or Bank remittance to United Overseas Bank A/C NO 4203 100 817		Total : \$2500 Deposit : \$500 Balance : \$2000

Terms and Conditions

- Exquisite Technique will not be responsible for damages to car paintwork upon removal of wrap.
- Charge apply for removal of current wrap.



LETTER OF DEMAND

Your Ref: SLH99706

Our Ref: SLR1174M

To: FWD SINGAPORE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLR1174M & SLH99706 ON 3.10.18

We are claiming on behalf of our client Leow zhi xian, Alwyn

owner of vehicle number SLR1174M involved in accident on 3.10.18

with vehicle SLH99706 along/at SE (opp. Thomson exit)

Description of claims:

Cost of Repairs \$ 2268.40 (incl 7% GST)

Loss of Use/Rental \$ 60 x 4 Days = \$ 240 (incl 7% GST)

Search Fee \$ 2 (incl 7% GST)

^{Whap}
Miscellaneous Fee \$ 350 (incl 7% GST)

TOTAL \$ 2,860.40 (incl 7% GST)

We are claiming in full and final settlement of \$ 2,860.40
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to shushi.tang@vw.com.sg



Dated this

81030002

18/12/18

Volkswagen Centre Singapore



Siz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLR1174M and SLH99706 on 3/10/2018
along SLE (upper Thomson Exit)
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Leow Zhi Xian, Alwyn
of S8730189C Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SLR1174M Own vehicle's number hereby irrevocable appoint **Volkswagen Centre Singapore**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

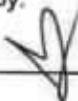
*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 18 of the month 12 Year 18

Signed & Delivered By:


Policy Holder

Witness By:





RELEASE

Claim Reference:	1201800012850
Surveyor's Reference:	CC4/FWD18018550/Gea3
TP Reference:	SLR 1174M

We, VOLKSWAGEN CENTRE SINGAPORE ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle SLR 1174M ("Vehicle") to accept the sum of \$2,860.40, being the amount claimed for \$2,268.40 (repair costs), \$240.00 (loss of rental/ use), \$ - (loss of income), \$352.00 (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 03/10/2018 (date of accident) at / along SLE (UPPER THOMSON EXIT) (location) involving vehicle no/s. SLR 1174M and SLH 9970G.

This is pursuant to the inspection conducted on 15/10/2018 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SLH 9970G be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 28 day of 3 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



XGQ

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P52965

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2992

SERVICE CUSTOMER NO.: CV035746

SERVICE CUSTOMER NAME: FWD INSURANCE (SINGAPORE)

TELEPHONE NO.:

ADDRESS: 50 RAFFLES PLACE
#35-01 SINGAPORE LAND TOWER
Singapore

Post Code: 048623

VEH NO.: SLR1174M

DATE: 28/11/18

Pickup:

VIN NO.: WVVZZZAUZ-HW072182

KM: 26,307

GEARBOX CODE:

Engine No.:

MODEL: GOLF A7 1.4 CL 92 (DSG)

SA: STEVEN CHEE

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
FWD DIRECT SETTLEMENT					
DOA: 03/10/2018					
TP VEH: SLH9970G					
SURVEY BY: GUO QIANG (LKK)					
	Labor				
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00

GST (7%) AMOUNT: 148.40

TOTAL AMOUNT: 2,268.40

For Volkswagen Group Singapore Pte Ltd

Customer



NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2526214092 Swift Code: DEUT5050 Please indicate Customer Name and Invoice Number in the payment.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-157654

Date of Request: 11/10/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 11/10/2018
Enquiry By: Tang Shu Shi
TP Vehicle No.: SLH9970G
Accident Date: 03/10/2018**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLH9970G	FWD Singapore Pte. Ltd.	17/02/2018-17/02/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-157654

Date of Request: 11/10/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 11/10/2018

Enquiry By: Tang Shu Shi

TP Vehicle No: SLH9970G

Accident Date: 03/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Name : Alwyn Leow

Date : 29th Nov 2018

Contact : 9159 0453

Invoice No. : 0062 / 0718

Car make : Volkswagen

Car model : Golf

Car reg no. : SLR1174M

Item	Description	amount
	To supply and install 3M 1080 Designer Wrap Films Gloss Burnt Orange for rear bumper inclusive of labour and workmanship.	\$350
Payment mode : Cash / Cheque / Nets / CC / PayNow All cheque should be crossed and made payment to EXQUISITE TECHNIQUE PTE LTD Bank remittance to United Overseas Bank A/C NO 4203 100 617 PayNow 201523117KPWJ		Total : \$350 Deposit : \$- Balance : \$-

Terms and Conditions

- Exquisite Technique will no liability for any damages to car paintwork upon removal of wrap.
- Current wrap will be chargeable upon remove.
- Credit cards applies 3% charges

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Oct 2018 Edit Reg		11 Oct 2018 00:00 Edit Adj Rpt	\$52,120.00 Edit Estimates	\$52,120.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Chua Yi Ming Eugene, ID: S8803194F								
Main Claimant:	LEOW ZHI XIAN, ALWYN, ID: S8730189C								
Vehicle Reg. No.:	SLR1174M	Date of Loss:	03/10/2018 22:00 - :59 [14 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800012850	Policy/Cover Note No.:	PNPV2018-00002660 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLH9970G	Policy No. (Claimant):	A29000731AVW						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 23/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (20/03/2019): Alert - Adj Mandate Approved (\$2860.40) - SLR1174M - Claim Handler: Josey Loh FWD_SG (25/02/2019): Alert - Adj Mandate Approved (\$2510.40) - SLR1174M - Claim Handler: Josey Loh 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLR1174M (1201800012850)
[SLH9970G]
TP
LEOW ZHI XIAN, ALWYN
Oct 3 2018 10:00PM
[Chua Yi Ming Eugene]
Volkswagen Centre Singapore

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	17/10/18 15:28	Adjuster Immediate Advice	1	Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
19	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
20	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
21	26/10/18 12:26	General View	1	Load JPG	<input checked="" type="checkbox"/>
22	26/10/18 12:26	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>
23	26/10/18 12:26	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	12/10/18 14:12	EMAIL - FWD TO OI DD 11.10.2018	1	Load PDF	
2	12/10/18 14:12	ACKNOWLEDGEMENT EMAIL TO FWD DD 11.10.18	1	Load PDF	
3	12/10/18 14:12	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	1	Load PDF	
4	23/10/18 17:17	TP ESTIMATE + QUO body films	1	Load PDF	
5	07/01/19 14:33	WRAP FEE	1	Load PDF	
6	07/01/19 14:33	WORKSHOP INVOICE	1	Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
7	07/01/19 14:33	GIA SEARCH		Load PDF
8	03/04/19 14:35	AUTHORISATION TO ACT FORM		Load PDF
9	03/04/19 14:35	LOD		Load PDF
10	03/04/19 14:35	Release Voucher		Load PDF
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail Print
1	16/10/18 11:27	Insured GIA		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer. <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLH9970G (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4 TSI
	SLR1174M (TP veh)		(A)
Date of Accident:	03/10/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	7,532.30
Final Repair Cost	:	\$	2,268.40
Loss of Use	:	\$	240.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others: Wrap Fee	:	\$	350.00
	:	\$	
Final Settlement Sum	:	\$	2,860.40

4.00 days at \$60.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 2,860.40
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

03 Apr
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18018550/GEA3Q2

Date: 03/04/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00002660

Claimant Vehicle No: SLR1174M Insured Vehicle No: SLH9970G

Date of Loss: 03/10/2018 Nature of Claim: TP Claim No: 1201800012850

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLR1174M**
 Make & Model: VOLKSWAGEN GOLF, 1.4 TSI (A) Engine No: CZC144515
 Reg. Date: 31/07/2017 (Man. Year: 2016) Chassis No: WWWZZZAUZHWO72182
 Colour: Orange Odometer: 24366 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,359.53	0.00	1,359.53	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,120.00	3,560.00	62.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,039.53	2,120.00	4,919.53	69.88
+ GST 7.00/7.00% (S\$)	492.77	148.40	344.37	69.88
Nett Amount (S\$)	7,532.30	2,268.40	5,263.90	69.88
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
+ Doc/Search Fee (S\$)		2.00		
+ Other Costs (S\$)		350.00		
Nett Liability (S\$)		2,860.40		

INSPECTION

Date of Assignment: 11/10/2018

Date Inspected: 15/10/2018 Inspected At:

1 KAMPONG AMPAT OFF
MACPHERSON ROAD
SINGAPORE 368314

Repairer: Volkswagen Centre Singapore
(HQ)

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 07 Jan 2019)
Parts: 144	VOLKSWAGEN GOLF 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLR1174M)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*230 TSI EMBLEM	Not Necessary	68.13 FS	*- FS
2	1		*GOLF EMBLEM	Not Necessary	77.38 FS	*- FS
3	1		*SENSOR BRACKET	Not Necessary	30.99 FS	*- FS
4	1		*SENSOR BRACKET	Not Necessary	15.50 FS	*- FS
5	1		*SENSOR BRACKET	Not Necessary	15.50 FS	*- FS
6	1		*REAR BUMPER	Repair	996.45 FS	*- FS
7	1		*2KADHESIVE	Not Necessary	89.84 FS	*- FS
8	1		*BONDAGENT	Not Necessary	64.27 FS	*- FS
9	1		*POP-RIVET	Not Necessary	1.47 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	1,359.53	0.00
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU ,S	New	280.00	0.00
Gross Labour Cost (\$\$)			5,680.00	2,120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >