

Survivor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdowns Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: #87

Repair Cost: 45 S\$2,800

3 days) Reduction: 87 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with: Sukun

Email ☐ Call ☐

Final Liability:

% 90

(Agreed / Assigned) BOLA S/N No.: NIL

If NO or B 28, Ass. Lis:

Repair Cost: 2800.00

S\$ 1400.00

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU): 30

S\$ 150.00

(\$ 100 x 3 days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LOI ☐

(Tick only one)

GIA/LTA Search:

S\$ 7.45

Medical:

S\$ -

Disbursement:

S\$ -

Legal Cost:

S\$ -

(e.g. Tow / Independent)

1) Claim status: Normal / Reject / Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$ 1557.45

Global Sum S\$: 1550.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 1550.00

Name 1:

New Hule Tech Motor Pte Ltd

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

REF:

ASSIGNMENT

From _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 3 days Res: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SFS8288M Yr Regr: 2019 / Jan.
 Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Mercedes Benz C.C. 1991
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 240192 T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: WDD2120342A921487

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/45R17
 R: 245/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Green Max

Front 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 11/10/18

Survey held at NHT.Des. of Damages: Frt / Rear / ☒ O/S / N/S / U/C / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP III

125: → 2,800 (280: → 19,195 81%)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

Survey Fee

2)

Add Fee: ☐ : Site Insp (\$

Transportation

☐ : Interview (\$

) \$ - RE. \$

☐ : Tech. Invs (\$

) Photos

☐ : Weekend (\$

) Others

Report Format :

Lump Sum / I.B.I: (\$

TOTAL



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

IMPERIAL CHAUFFEUR SERVICES PTE LTD

10/10/2018

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TP III
Asher.

Accident date: 09/10/2018

Estimated repair cost for vehicle no: SFS8288M MERCEDES E200 2.0 A '14

CHASSIS: WDD2120342A921487

S/n	Qty	Items	U/price	Amount
1	1	Front Bumper <i>Repair</i>		\$1,520.00 ✓
2	1	Front R/H Fender <i>Repair</i>		\$1,088.00 ✓
3	1	Front R/H Fender Lower Chrome Moulding <i>new</i>		\$85.00 ✓
4	1	Front R/H Rim <i>ht</i>		\$850.00 ✓
5	1	Front R/H Tyre <i>new</i>		\$480.00 ✓
6	1	Front R/H Lower Arm	} <i>new</i>	\$522.00 ✓
7	1	Front R/H Knuckle Arm		\$1,311.00 ✓
8	1	Front R/H Knuckle Arm Bearing		\$762.00 ✓
9	1	Front R/H Shock Absorber		\$885.00 ✓
10	1	Front Steering Rack		\$8,727.00 ✓
11	1	Front R/H Door Side Mirror Assy <i>Damaged</i>		\$1,189.00 ✓
12	1	Front R/H Door Side Mirror Signal Lamp & Cover Assy <i>ht</i>		\$478.00 ✓
13	1	Front R/H Door Side Mirror Lower Cover <i>new</i>		\$115.00 ✓
14	1	Front R/H Door Side Mirror Glass <i>new</i>		\$1,003.00 ✓

Subtotal :- **\$19,015.00**

2602

2341.80

Labour charges

To remove & refit front bumper sensor	\$100.00 *
To remove & refit front R/H undercarriage, drive shaft & steering rack	\$480.00 *
To check wheel alignment	\$150.00 80
To check wiring	\$100.00 30
Tuff kote	\$150.00 *
Panel beating	1160 \$1,000.00 300
Spray painting	\$1,000.00 750
Subtotal :-	<u>\$2,980.00</u>
Total:-	<u>\$21,995.00</u>

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged panel(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from insurance Company.

Acknowledged by Repairer

Signature:

Date:

total: 3501.80

1/5: 2.8K

03 Days

2.8K

[Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company
Owner ID: 3851C

Vehicle Details

Vehicle No.: SFS8288M
Vehicle to be Exported: No
Intended Deregistration Date: 10 Oct 2018
Vehicle Make: MERCEDES BENZ
Vehicle Model: E200 SEDAN (R17)
Primary Colour: Black
Manufacturing Year: 2013
Engine No.: 27492030121769
Chassis No.: WDD2120342A921487
Maximum Power Output: 135.0 kW (181 bhp)
Open Market Value: \$43,296.00
Original Registration Date: 23 Jan 2014
First Registration Date: 23 Jan 2014
Transfer Count: 0
Actual ARF Paid: \$47,615.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 22 Jan 2024
PARF Rebate Amount: \$35,711.00

Intended COE Rebate Details

COE Expiry Date: 22 Jan 2024
COE Category: B - Car (1601cc & above)
COE Period(Years): 10
QP Paid: \$78,700.00
COE Rebate Amount: \$41,571.00
Total Rebate Amount: \$77,282.00

The information contained herein is correct as at 10 Oct 2018

OK

Print Received Message

This mail is associated with :

***SFS8288M (MCT18100274)**
[SHA1585Y]

TP

IMPERIAL CHAUFFEUR SERVICES PTE LTD
Oct 9 2018 8:00PM

New Hock Teck Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 16/11/2018 14:02 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SFS8288M - Claim Handler: Priya

Approved:0.00.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 28 November 2018 10:22 AM
To: 'Admin nht'
Subject: Accident Involving SFS 8288M & SHA 1585Y on 09/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SFS 8288M
Our Ref: CC6/III18018533/Aea3

Dear Sir/Madam,

Accident Involving SFS 8288M & SHA 1585Y on 09/10/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Oct 2018 11:09	Cim Veh Model Changed	(205724) MERCEDES-BENZ E200 2.0 SEDAN (R17) (A).	[A] HOW MEI KWAN
2	12 Oct 2018 11:09	Cim Created	Reg No: SFS8288M, Acct Date: 2018/10/09, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: New Hock Teck Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
3	12 Oct 2018 11:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	12 Oct 2018 11:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/23	[A] HOW MEI KWAN
5	12 Oct 2018 11:09	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	12 Oct 2018 11:09	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	12 Oct 2018 11:09	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	30 Oct 2018 08:46	Adj Mandate Request	Cur,Req:0.00:PODS: LIABILITY: UNCLEAR REMARK: REQUEST FOR OI VIDEO TO REVIEW LIABILITY.	[A] Asher Sng Rong Yi
9	30 Oct 2018 10:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/23. Mandate Remarks: VIDEO UPLOADED INTO MERIMEN	[I] Priya
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12	30 Oct 2018 17:37	Adj Mandate Request	Cur,Req:0.00:PODS: LIABILITY: 100% REMARK: B:15 OID CHANGE LANE HIT TP	[A] Asher Sng Rong Yi
13	31 Oct 2018 11:05	Video Downloaded	Downloaded Video - Accident	[I] Priya
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20	13 Nov 2018 11:43	Adj Mandate Request	Cur,Req:0.00:TP GOT NO VIDEO, HOWEVER OI VIDEO SHOW THAT TP VEHICLE WAS TRAVEL NEXT TO TP LANE BEFORE THE ACCIDENT. REFER TO THE VIDEO SCREENSHOT UPLOADED	[A] Asher Sng Rong Yi
21	14 Nov 2018 09:42	Video Downloaded	Downloaded Video - Accident	[I] Priya
22	14 Nov 2018 09:44	Video Downloaded	Downloaded Video - Accident	[I] Priya
23	14 Nov 2018 09:47	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/10/23. Mandate Remarks: No clear evidence to show third party was within his lane. Based on our insured video maintain liability 50%.	[I] Priya
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25	15 Nov 2018 14:25	Video Downloaded	Downloaded Video - Accident	[I] Priya
26	15 Nov 2018 14:26	Video Downloaded	Downloaded Video - Accident	[I] Priya
27	15 Nov 2018 14:26	Video Downloaded	Downloaded Video - Accident	[I] Priya
28	15 Nov 2018 14:34	Adj Mandate Request	Cur,Req:0.00:PODS: LIABILITY: 100% REMARK: B:NIL OID TRAVEL STRAIGHT ON TURNING RH LANE ONLY (REFER TO ACCIDENT LOCATION)	[A] Asher Sng Rong Yi
29	15 Nov 2018 15:24	Video Downloaded	Downloaded Video - Accident	[I] Priya
30	15 Nov 2018 15:25	Video Downloaded	Downloaded Video - Accident	[I] Priya
31	16 Nov 2018 14:01	Video Downloaded	Downloaded Video - Accident	[I] Priya
32	16 Nov 2018 14:02	Adj Mandate Set	Approved:0.00.	[I] Priya

AUDIT TRAIL

No.	On	Audit	Remarks	By
33	06 Dec 2018 15:18	Video Downloaded	Downloaded Video - Accident	[A] ADRIAN LING
34	01 Feb 2019 16:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
35	01 Feb 2019 16:48	Cim Dtl Modified	Insured Name: -> -.	[A] JOANNE LEE KHANG MIN
36	01 Feb 2019 16:48	Cim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
37	01 Feb 2019 16:48	Cim Dtl Modified	JPJ Reg. Date: -> 2014/01/23.	[A] JOANNE LEE KHANG MIN
38	01 Feb 2019 16:48	Cim Details Notified		[A] JOANNE LEE KHANG MIN
39	14 Feb 2019 09:32	Adj Mandate Request	Cur.Reg:3107.45:PODS: LIABILITY: 100% QUANTUM: (a) COR : \$2,800.00 + (b) L OU : \$300.00 (3days x \$100) + LTA : \$7.45 Total: a+b+c = \$3,107.45 VEH MODE L: MERCEDES-BENZ E200 1991cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi
40	14 Feb 2019 11:54	Video Downloaded	Downloaded Video - Accident	[I] Priya
41	18 Feb 2019 11:15	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
42	18 Feb 2019 11:16	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
43	22 Feb 2019 10:29	Video Downloaded	Downloaded Video - Accident	[I] Priya
44	22 Feb 2019 10:37	Video Downloaded	Downloaded Video - Accident	[I] Priya
45	22 Feb 2019 10:41	Video Downloaded	Downloaded Video - Accident	[I] Priya
46	22 Feb 2019 10:43	Video Downloaded	Downloaded Video - Accident	[I] Priya
47	22 Feb 2019 11:22	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/10/23. Mandate Remarks: Email forwarded to LKK ,please assist to check the lane marking from the google map.	[I] Priya
48	22 Feb 2019 11:22	Adj Mandate Set	Maintained:Email forwarded to LKK ,please assist to check the lane marking from the google map.	[I] Priya
49	26 Feb 2019 09:17	Adj Mandate Request	Cur.Reg:3107.45:REPLIED VIA EMAIL.	[A] Asher Sng Rong Yi
50	27 Feb 2019 09:40	Video Downloaded	Downloaded Video - Accident	[I] Mekavathanan Sarangapani
51	27 Feb 2019 10:20	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/10/23. Mandate Remarks: Our client trying to recover 50% from TP insurer, please kindly hold hands. Meanwhile please assist to check the consistency of the damages.	[I] Priya
52	27 Feb 2019 10:20	Adj Mandate Set	Maintained:Our client trying to recover 50% from TP insurer, please kindly hold hands. Meanwhile please assist to check the consistency of the damages.	[I] Priya
53	26 Mar 2019 13:24	Video Downloaded	Downloaded Video - Accident	[A] ADRIAN LING
54	26 Mar 2019 13:44	Video Downloaded	Downloaded Video - Accident	[A] ADRIAN LING
55	16 Apr 2019 16:32	Adj Mandate Request	Cur.Reg:3107.45:PODS: LIABILITY: 100% QUANTUM: (a) COR : \$2,800.00 + (b) L OU : \$300.00 (3days x \$100) + LTA : \$7.45 Total: a+b+c = \$3,107.45 VEH MODE L: MERCEDES-BENZ E200 1991cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi
56	16 Apr 2019 16:49	Video Downloaded	Downloaded Video - Accident	[I] Priya
57	17 Apr 2019 11:46	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/10/23. Mandate Remarks: AXA had offered 50% for our IV , please seek mandate for 50% to resolve this case.	[I] Priya
58	17 Apr 2019 11:46	Adj Mandate Set	Maintained:AXA had offered 50% for our IV , please seek mandate for 50% to resolve this case.	[I] Priya

Date From Date To Audit Type None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1959985	30/10/2018 10:40	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SFS8288M	Priya	xx.xx

2048453	01/02/2019 16:48	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFS8288M	SHA1585Y	10.70
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37	01 Feb 2019 16:48	Clm Dtl Modified	3PJ Reg. Date: -> 2014/01/23.	[A] JOANNE LEE KHANG MIN
38	01 Feb 2019 16:48	Clm Details Notified		[A] JOANNE LEE KHANG MIN
39	14 Feb 2019 09:32	Adj Mandate Request	Cur.Req:3107.45:PODS: LIABILITY: 100% QUANTUM: (a) COR : \$2,800.00 + (b) L OU : \$300.00 (3days x \$100) + LTA : \$7.45 Total: a+b+c = \$3,107.45 VEH MODE L: MERCEDES-BENZ E200 1991cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi
40	14 Feb 2019 11:54	Video Downloaded	Downloaded Video - Accident	[I] Priya
41	18 Feb 2019 11:15	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
42	18 Feb 2019 11:16	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
43	22 Feb 2019 10:29	Video Downloaded	Downloaded Video - Accident	[I] Priya
44	22 Feb 2019 10:37	Video Downloaded	Downloaded Video - Accident	[I] Priya
45	22 Feb 2019 10:41	Video Downloaded	Downloaded Video - Accident	[I] Priya
46	22 Feb 2019 10:43	Video Downloaded	Downloaded Video - Accident	[I] Priya
47	22 Feb 2019 11:22	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/10/23. Mandate Remarks: Email forwarded to LKK ,please assist to check the lane marking from the google map.	[I] Priya
48	22 Feb 2019 11:22	Adj Mandate Set	Maintained:Email forwarded to LKK ,please assist to check the lane marking from the google map.	[I] Priya
49	26 Feb 2019 09:17	Adj Mandate Request	Cur.Req:3107.45:REPLIED VIA EMAIL.	[A] Asher Sng Rong Yi
50	27 Feb 2019 09:40	Video Downloaded	Downloaded Video - Accident	[I] Mekavathanan Sarangapani
51	27 Feb 2019 10:20	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/10/23. Mandate Remarks: Our client trying to recover 50% from TP insurer, please kindly hold hands. Meanwhile please assist to check the consistency of the damages.	[I] Priya
52	27 Feb 2019 10:20	Adj Mandate Set	Maintained:Our client trying to recover 50% from TP insurer, please kindly hold hands. Meanwhile please assist to check the consistency of the damages.	[I] Priya
53	26 Mar 2019 13:24	Video Downloaded	Downloaded Video - Accident	[A] ADRIAN LING
54	26 Mar 2019 13:44	Video Downloaded	Downloaded Video - Accident	[A] ADRIAN LING
55	16 Apr 2019 16:32	Adj Mandate Request	Cur.Req:3107.45:PODS: LIABILITY: 100% QUANTUM: (a) COR : \$2,800.00 + (b) L OU : \$300.00 (3days x \$100) + LTA : \$7.45 Total: a+b+c = \$3,107.45 VEH MODE L: MERCEDES-BENZ E200 1991cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi
56	16 Apr 2019 16:49	Video Downloaded	Downloaded Video - Accident	[I] Priya
57	17 Apr 2019 11:46	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/10/23. Mandate Remarks: AXA had offered 50% for our IV , please seek mandate for 50% to resolve this case.	[I] Priya
58	17 Apr 2019 11:46	Adj Mandate Set	Maintained:AXA had offered 50% for our IV , please seek mandate for 50% to resolve this case.	[I] Priya
59	29 Jun 2019 10:51	Adj Mandate Request	Cur.Req:1557.45:PODS Liability:50% Quantum: \$1,557.45(all-in)	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1959985	30/10/2018 10:40	Motor	India International	India International	SFS8288M	Priya	xx.xx

			Insurance Pte Ltd (HQ)	Insurance Pte Ltd (HQ)			
2048453	01/02/2019 16:48	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFS8288M	SHA1585Y	10.70

Print Received Message

This mail is associated with :

***SFS8288M (MCT18100274)**
[SHA1585Y]

TP
IMPERIAL CHAUFFEUR SERVICES PTE LTD
Oct 9 2018 8:00PM

[-]
New Hock Teck Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 01/07/2019 10:51 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1557.45) - SFS8288M - Claim Handler: Priya

Approved:1557.45.

Hsiao Tong (LKKAUTO)

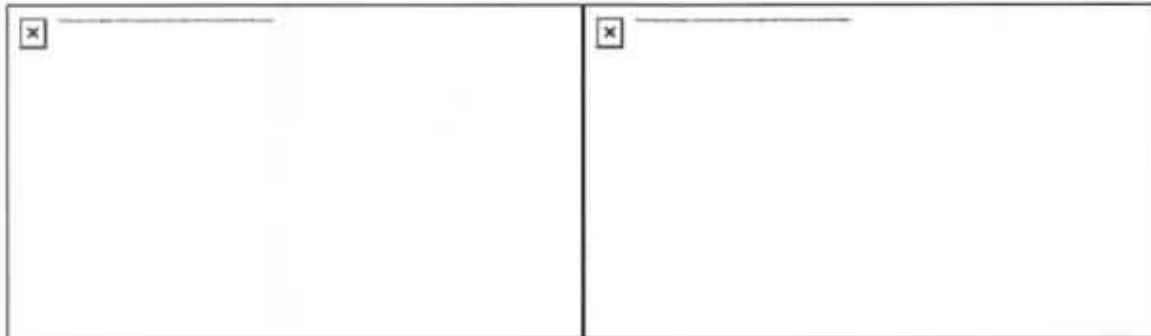
From: Admin nht <admin@nhtmotor.com>
Sent: Wednesday, 24 July 2019 11:37 AM
To: Hsiao Tong (LKKAUTO)
Cc: Chloe; Admin A
Subject: Re: SFS8288M CLAIMING SHA1585Y DOA 09.10.18 *** LKK REF: CC6/III18018533/Apa3

Without Prejudice

Hi Hsiao Tong

Refer your email dd11.07.19, for amicable settlement , we accept your offer as \$1,550 @ 50%, please send us your discharge voucher for close case,thanks.

Best Regards,
Sukyi Chong
New Hock Teck Motor Pte Ltd
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)
Tel : 6747 9241 Fax : 6741 7276

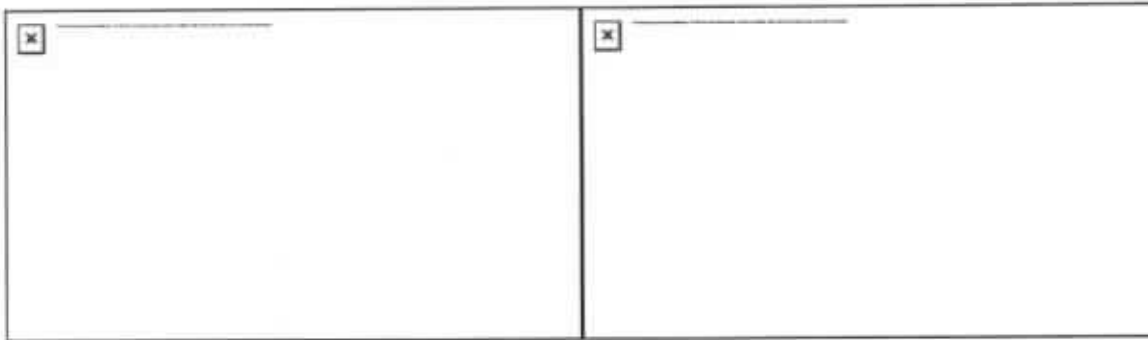


On Wed, Jul 17, 2019 at 2:44 PM Admin nht <admin@nhtmotor.com> wrote:
Without Prejudice

Hi Hsiao Tong

Kindly provide us the video footage of the accident as your client mentioned that his car had an in-car camera.

Best Regards,
Sukyi Chong
New Hock Teck Motor Pte Ltd
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)
Tel : 6747 9241 Fax : 6741 7276



On Thu, Jul 11, 2019 at 12:11 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$1,550.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Friday, 5 July 2019 9:03 AM
To: Admin nht <admin@nhtmotor.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SFS8288M CLAIMING SHA1585Y DOA 09.10.18 *** LKK REF: CC6/III18018533/Aea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>

Sent: Thursday, 4 July 2019 1:08 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SFS8288M CLAIMING SHA1585Y DOA 09.10.18 *** LKK REF: CC6/III18018533/Aea3

Without Prejudice - **gentle reminder**

Hi Asher

Please advice your offer and revert, thanks.

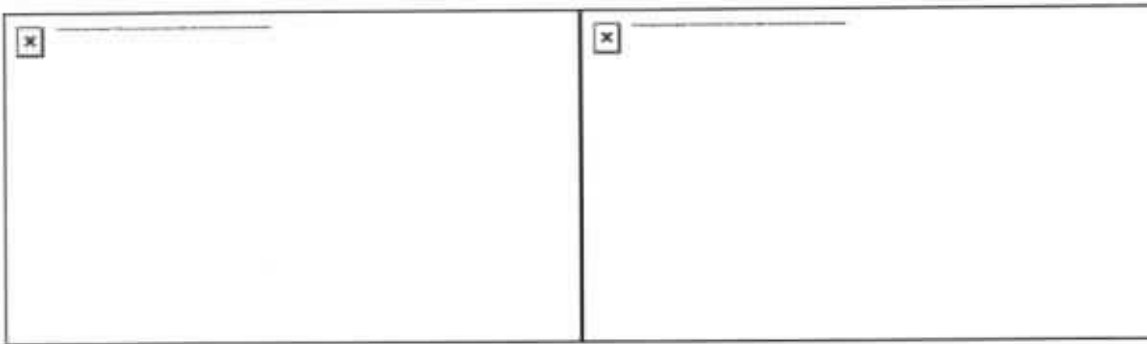
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Jun 21, 2019 at 9:29 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi Asher

Please advice your offer and revert,thanks.

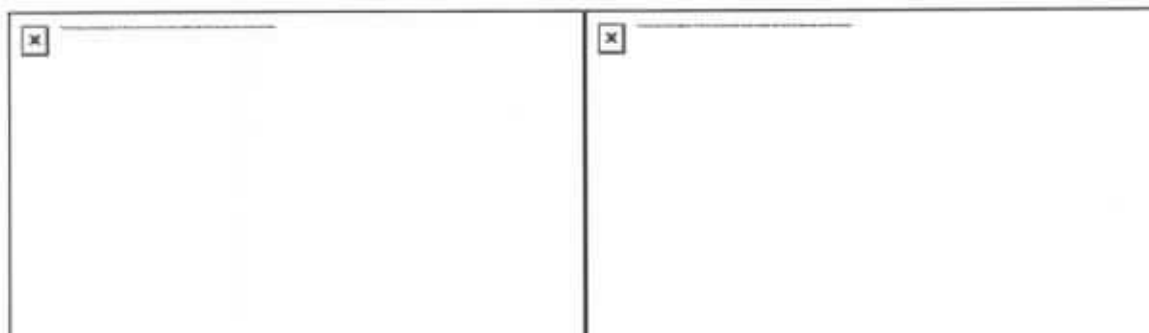
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Jun 7, 2019 at 9:58 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi Asher

Please advice your offer and revert,thanks.

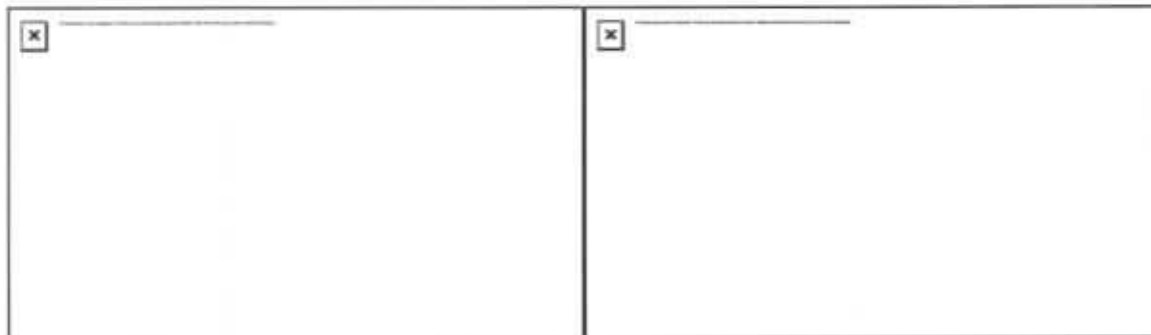
Best Regards,

Sukyi Chang

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, May 24, 2019 at 10:19 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi Asher

Please advice your offer and revert,thanks.

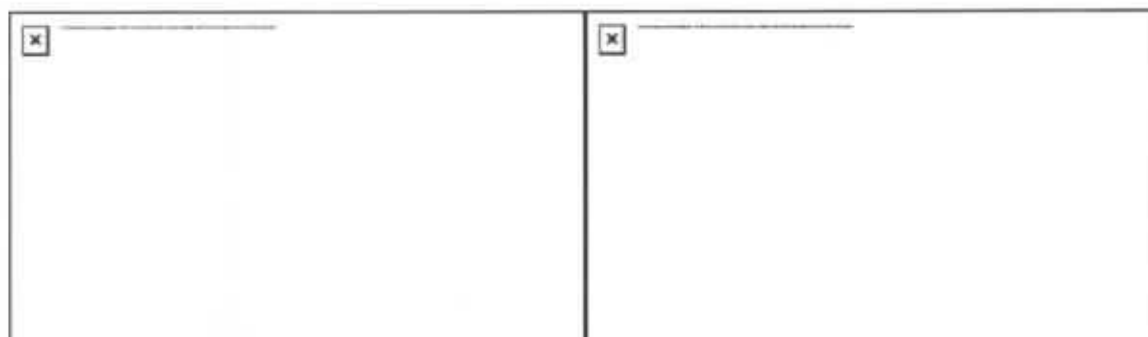
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Tue, May 7, 2019 at 1:39 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Asher

Please advice your offer and revert,thanks.

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

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On Wed, Mar 20, 2019 at 2:59 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Asher

Please advice your offer and revert,thanks.

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

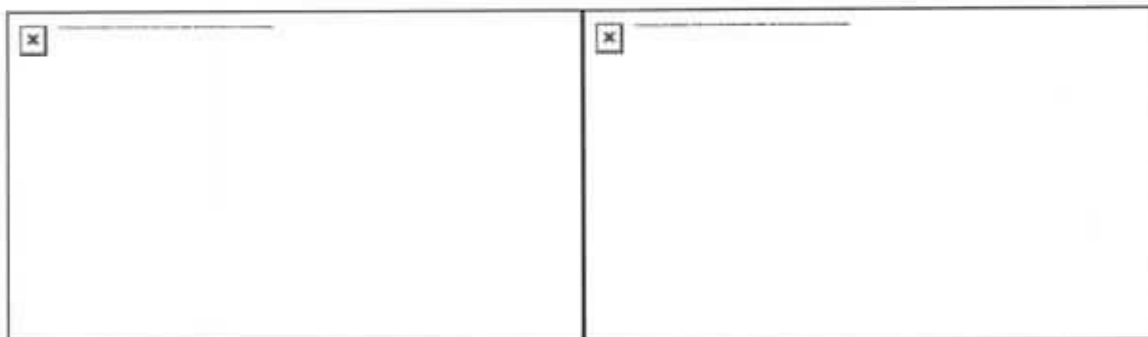
Tel : 6747 9241 Fax : 6741 7276

x

x

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Mar 20, 2019 at 2:59 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Asher

Please advice your offer and revert,thanks.

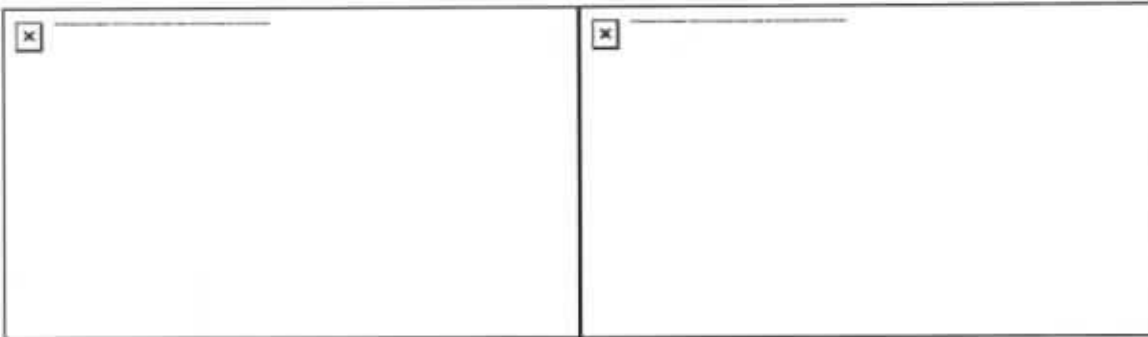
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, Mar 7, 2019 at 4:59 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Asher

Contents noted with thanks.

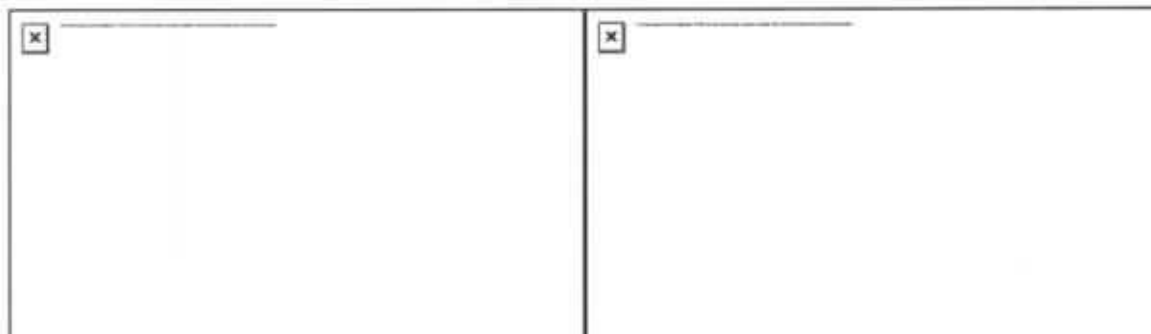
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, Mar 7, 2019 at 4:56 PM Asher Sng (LKKAuto) <AsherSng@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

We are still pending approval from our principal, shall revert to you once our principal approved.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>

Sent: Thursday, 7 March 2019 4:07 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>;

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Re: SFS8288M CLAIMING SHA1585Y DOA 09.10.18 *** LKK REF: CC6/III18018533/Aea3

Without Prejudice - **Gentle Reminder**

Hi Asher

Please advice your offer and revert for close case,thanks.

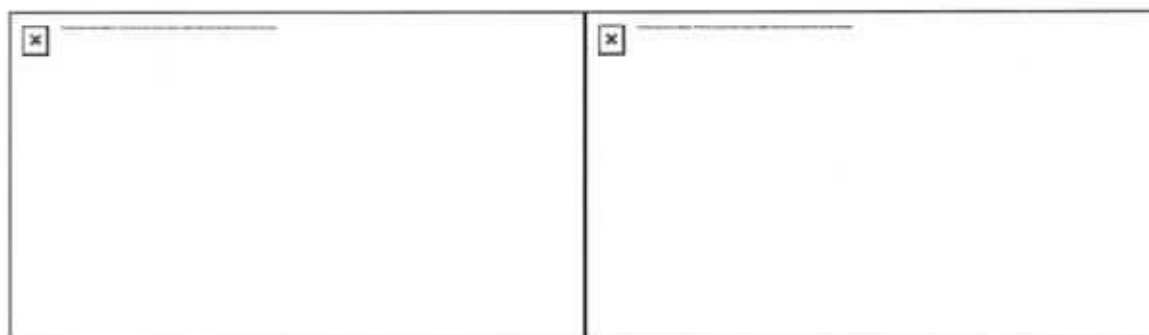
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Feb 22, 2019 at 3:40 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **Gentle Reminder**

Hi Asher

Please advice your offer and revert for close case,thanks.

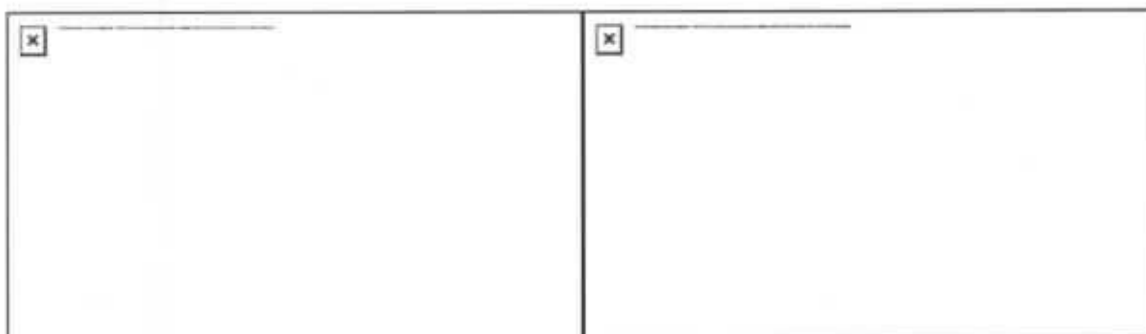
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Feb 15, 2019 at 2:05 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Asher

Please advice your offer and revert for close case,thanks.

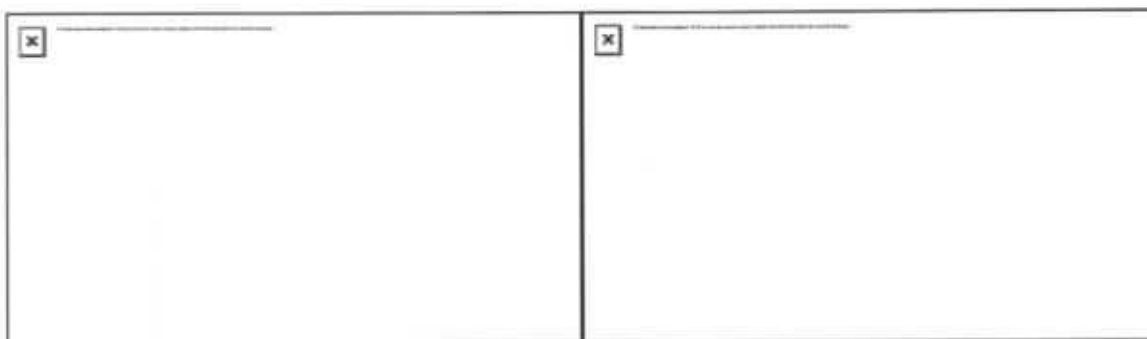
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Jan 30, 2019 at 1:21 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Asher

Please advice your offer and revert for close case,thanks.

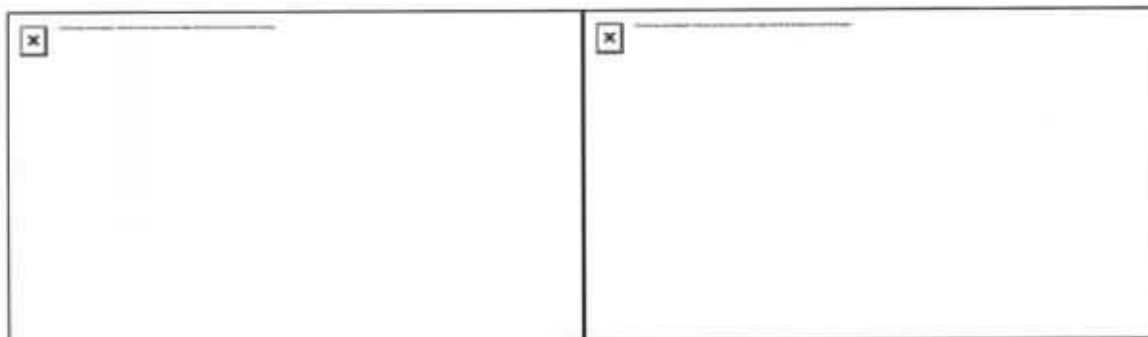
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Mon, Jan 14, 2019 at 6:15 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/III18018533/Aea3	Asher - 6841 6051

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chloe <chloe@nhtmotor.com>

Sent: Monday, 14 January, 2019 3:01 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Admin nht <admin@nhtmotor.com>

Subject: SFS8288M CLAIMING SHA1585Y DOA 09.10.18

Without Prejudice

Dear Motor Claims Department,

Please find attached LOD for your reference. Hope to receive offer soon. Thank you.

Best Regards,

Chloe Chew

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay@Kaki Bukit S(417883)
Tel: 6747 9241 Fax: 6741 7276

NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI1901-0001 / SFS8288M
Yr Ref : SHA1585Y
Date : 02nd January 2019

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

India International Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING SFS8288M & SHA1585Y AT MARINA BOULEVARD ON 09.10.18, 20:35HR

We are instructed by **IMPERIAL CHAUFFEUR SERVICES PTE LTD** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SFS8288M** was damaged by vehicle **SHA1585Y** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 2,800.00
2) Loss of Use for 03 days	\$ 450.00
3) LTA Search Fees	\$ 7.45
	<u>\$ 3,257.45</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum **\$3,257.45** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,


NEW HOCK TECK MOTOR PTE LTD



LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

09/10/18, 2035

Involving Vehicles

SFS8288M, SHA1585Y

Along

NAVINA BOULEVARD

I/We, the registered owner/driver of vehicle registration no: _____
have involved in the above accident.

SFS8288M

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

IMPERIAL CHAUFFEUR SERVICES PTE LTD

NRIC No.:

201013851C

Date:

11-10-18

Assignment

To: New Hock Teck Motor Pte Ltd (Workshop)

In consideration for your agreement to repair my motor vehicle registration no. SFS8288M and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 12 day of 10 2018.

Signature	:	
Name	:	<u>Imperial Chemical Services Pte Ltd</u>
ID No.	:	<u>201013851C</u>
Address	:	<u></u>
Witness Signature	:	
Witness Name	:	<u>Chew Yue Yin</u>
Witness ID	:	<u>S8826618H</u>
Witness Address	:	<u>1 Kaki Bukit Avenue 6 #01-43</u> <u>Singapore 417883</u>

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18100274
Claimant Ref: SFS8288M

We/I, New Hock Teck Motor Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,550.00 (Global Sum) 1,550.00 on 09/10/2018 (date) at Marina Boulevard (location) involving vehicle no SFS8288M that was damaged pursuant to the accident which occurred on 09/10/2018 (date) at Marina Boulevard (location) involving vehicle no SHA1585Y (insured vehicle). This is pursuant to the inspection conducted on 09/10/2018 (date) at the workshop.

We/I confirm that we/I are/am authorized by the owner IMPERIAL CHAUFFEUR SERVICES PTE LTD ("the third party claimant") of vehicle no SFS8288M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SFS8288M (vehicle no) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,550.00 to New Hock Teck Motor Pte Ltd

Dated this 29 day of 09 2019

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Sukyi Chong
Signed by "the workshop" (with chop)

NEW HOCK TECK MOTOR PTE LTD
1 Kaki Bukit Ave 6, Bldg C #01-43
Autobay@Kaki Bukit Singapore 417883
Tel: 6747 9241 Fax: 6741 7276
Email: admin@nhmotor.com
UEN: 201716370K

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

TAX INVOICE

India International Insurance Pte Ltd

64 Cecil Street #04/ #05

IOB Building

Singapore 049711

Invoice No : NPL1901-0001

Date : 2-Jan-2019

Date of Accident : 10-Sep-18

Vehicle No. : SFS8288M

Model Type : MERCEDES E200

Client: IMPERIAL CHAUFFEUR SERVICES PTE LTD

Descriptions		Amount
Lump Sum Repair Cost		2,800.00
Total		2,800.00

SIN DOLLARS: TWO THOUSAND AND EIGHT HUNDRED ONLY



[Back to OneMotoring](#)

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 10 Oct 2018 / 10:55:40

Receipt Date/Time : 10 Oct 2018 / 10:55:40

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181010-000649

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA1585Y As at 09 Oct 2018/20:35:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHA1585Y Enquiry Fee 20181010105416625629	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20181010105448830	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#)[OK](#)[Save as PDF](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Oct 2018 Edit Reg		11 Oct 2018 00:00 Edit Adj Rpt	S\$2,800.00 Edit Estimates	S\$2,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	IMPERIAL CHAUFFEUR SERVICES PTE LTD , Co. Reg. No.: 201013851C								
Vehicle Reg. No.:	SFS8288M	Date of Loss:	09/10/2018 20:00 - :59 [56 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18100274	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA1585Y	Policy No. (Claimant):	VFX/P1427879						
		Excess:							
Repairer:	New Hock Teck Motor Pte Ltd (HQ) 1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, 417883 Kaki Bukit - Tel: 6747 9241								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 23/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (01/07/2019): Alert - Adj Mandate Approved (S\$1557.45) - SFS8288M - Claim Handler: Priya III_SG (17/04/2019): Alert - Adj Mandate Maintained - SFS8288M - Claim Handler: Priya III_SG (27/02/2019): Alert - Adj Mandate Maintained - SFS8288M - Claim Handler: Priya III_SG (22/02/2019): Alert - Adj Mandate Maintained - SFS8288M - Claim Handler: Priya III_SG (16/11/2018): Alert - Adj Mandate Approved (S\$0.00) - SFS8288M - Claim Handler: Priya III_SG (14/11/2018): Alert - Adj Mandate Maintained - SFS8288M - Claim Handler: Priya III_SG (31/10/2018): Alert - Adj Mandate Maintained - SFS8288M - Claim Handler: Priya III_SG (30/10/2018): Alert - Adj Mandate Maintained - SFS8288M - Claim Handler: Priya 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFS8288M (MCT18100274)
[SHA1585Y]

TP

IMPERIAL CHAUFFEUR SERVICES PTE LTD

Oct 9 2018 8:00PM

[COMFORT TRANSPORTATION PTE LTD]

New Hock Teck Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser	
Video									1 per page		<input checked="" type="checkbox"/>		
No	Finalized On	India International Insurance Pte Ltd (HQ)						Thumbnail		Print			
1	30/10/18 10:40	Video - Accident								Load MP4			
Photos/Images									3 per page		<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print			
1	21/12/18 09:32	General View								Load JPG			
2	21/12/18 09:32	General View								Load JPG			
3	21/12/18 09:32	General View								Load JPG			
4	21/12/18 09:32	General View								Load JPG			
5	21/12/18 09:32	General View								Load JPG			
6	21/12/18 09:32	General View								Load JPG			
7	21/12/18 09:32	General View								Load JPG			
8	21/12/18 09:32	General View								Load JPG			
9	21/12/18 09:32	General View								Load JPG			
10	21/12/18 09:32	General View								Load JPG			
11	21/12/18 09:32	General View								Load JPG			
12	21/12/18 09:32	General View								Load JPG			
13	21/12/18 09:32	General View								Load JPG			
14	21/12/18 09:32	General View								Load JPG			
15	21/12/18 09:32	General View								Load JPG			
16	21/12/18 09:32	General View								Load JPG			
17	21/12/18 09:32	General View								Load JPG			
Documentation									1 per page		<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print			
1	12/10/18 11:10	TP GIA REPORT								Load PDF			
2	13/11/18 11:42	VIDEO SCREENSHOT								Load JPG			
3	15/11/18 14:33	ACCIDENT LOCATION								Load PDF			
4	01/02/19 17:01	LTA SEARCH								Load PDF			
5	01/02/19 17:01	LOD								Load PDF			
6	14/08/19 08:56	WORKSHOP INVOICE								Load PDF			
7	14/08/19 08:56	AUTHORISATION TO ACT FORM								Load PDF			
8	14/08/19 08:56	DISCHARGE VOUCHER								Load PDF			
No	Finalized On	India International Insurance Pte Ltd (HQ)						Thumbnail		Print			
1	15/10/18 08:58	Singapore Accident Statement								Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III18018533/APA3Q2

Date: 14/08/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : SFS8288M

Insured Vehicle No : SHA1585Y

Date of Loss: 09/10/2018

Nature of Claim:

TP

Claim No: MCT18100274

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFS8288M

Make & Model: MERCEDES-BENZ E200, 2.0 SEDAN (R17) (A)

Engine No: 27492030121769

Reg. Date: 23/01/2014 (Man. Year: 2013)

Chassis No: WDD2120342A921487

Colour: Black

Odometer: 240192 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45 R17

Rear Tyre Size: 245/45 R17

Front Left Side: GREEN-MAX 6 mm

Rear Left Side: GREEN-MAX 6 mm

Front Right Side: GREEN-MAX 6 mm

Rear Right Side: GREEN-MAX 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	19,015.00	2,341.80	16,673.20	87.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,980.00	1,160.00	1,820.00	61.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	21,995.00	3,501.80	18,493.20	84.08
Approved Total (Overridden) (S\$)		2,800.00		
Nett Amount (S\$)	21,995.00	2,800.00	19,195.00	87.27
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
		(S\$) 3,100.00		
Liabile Amount (50.00%) (S\$)		1,550.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,557.45		
Global Sum Settlement (S\$)		1,550.00		

INSPECTION

Date of Assignment: 11/10/2018

Date Inspected: 11/10/2018 Inspected At:

New Hock Teck Motor Pte Ltd (HQ)
1 Kaki Bukit Ave 6, Blk C #01-43
Autobay@Kaki Bukit
Singapore 417883

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 01 Feb 2019)
Parts:	143	MERCEDES-BENZ E200 2.0 SEDAN (R17) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFS8288M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,520.00 F	*- FL
2	1		*FRONT R/H FENDER	Repair	1,088.00 F	*- FL
3	1		*FRONT R/H FENDER LOWER CHROME MOULDING	Necessary	85.00 F	*85.00 FL
4	1		*FRONT R/H RIM	Cut	850.00 F	*850.00 FL
5	1		*FRONT R/H TYRE	Not Necessary	480.00 F	*- FL
6	1		*FRONT R/H LOWER RIM	Not Necessary	522.00 F	*- FL
7	1		*FRONT R/H KNUCKLE ARM	Not Necessary	1,311.00 F	*- FL
8	1		*FRONT R/H KNUCKLE ARM BEARING	Not Necessary	762.00 F	*- FL
9	1		*FRONT R/H SHOCK ABSORBER	Not Necessary	885.00 F	*- FL
10	1		*FRONT STEERING RACK	Not Necessary	8,727.00 F	*- FL
11	1		*FRONT R/H DOOR SIDE MIRROR ASSY	Damaged	1,189.00 F	*1,189.00 FL
12	1		*FRONT R/H DOOR SIDE MIRROR SIGNAL LAMP & COVER ASSY	Cut	478.00 F	*478.00 FL
13	1		*FRONT R/H DOOR SIDE MIRROR LOWER COVER	Not Necessary	115.00 F	*- FL
14	1		*FRONT R/H DOOR SIDE MIRROR GLASS	Not Necessary	1,003.00 F	*- FL

F=Franchise part, L=ListItemDisc.

Sub Total (\$\$)	19,015.00	2,602.00
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	260.20

Total Parts (\$\$)	19,015.00	2,341.80
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REFIT FRONT BUMPER SENSOR	New	100.00	0.00
2	TO REMOVE & REFIT FRONT R/H UNDERCARRIAGE ,DRIVE SHAFT & STEERING RACK	New	480.00	0.00
3	TO CHECK WHEEL ALIGNMENT	New	150.00	80.00
4	TO CHECK WIRING	New	100.00	30.00
5	TUFF KOTE	New	150.00	0.00
6	PANEL BEATING	New	1,000.00	300.00
7	SPRAY PAINTING	New	1,000.00	750.00
Gross Labour Cost (\$\$)			2,980.00	1,160.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >