

INS. CASE OWNER

CC4 / Arm 180 18525, IN 043

IDAC: 73684

Surgeon*

DOI:

11.10.18

Date/Time

8/10/18

Prs-assign / CCU / FTE

Registered in Marine:



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II : \$:

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLK 4378J



INSRS:

WSP:

Tel:

Liability:

RMKS:

World
Auto.

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

20/10/19

SLK 4378J - X

SLW 7808C - X

12/10

SLW 7808C - X

20/6/19 @ 5:13pm called OI at 91522777.

3/9/19 - ✓ OI video in SC

8/10/19 - file -> MR to CLK

STAGE	DATE / PIC
Non-Reporting Itr (1st):	17.10.18 / 30.02.19
Non-Reporting Itr (2nd):	15/05/2019
Non-Reporting Itr (Final):	03/06/2019
Notification Itr (if non-pickup):	W5 24/6/19
Call OI:	
After call Itr to OI:	
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	
After call Itr to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$:	(days) Reduction:
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	\$:	
Loss of Rental (LOR):	\$:	(days)
Loss of Use (LOU):	\$:	(days)
Loss of Income (LOI):	\$:	(days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>		(Tick only one)
GIA/LTA Search	\$:	
Medical:	\$:	
Disbursement:	\$:	(e.g. Tow/ Independent)
Legal Cost	\$:	
Total:	\$:	Global Sum \$:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$:	Name 1:
Payee 2: (Strike if N.A.)	\$:	Name 2:
Payee 3: (Strike if N.A.)	\$:	Name 3:

COPY SENT

- 1) Claim status: No Reject/Private Settle
- 2) Report Format:
- 3) Survey fee:

Surveys: NB2

REF:

AXA

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

75K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLK 4373 J

Yr Regn:

17 JAN 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

HONDA VEZEL HYBRID cc

1.8

Colour

WHITE

A/C: (Insu: d / Std / NI / NA

Sp. Reading

213,949

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

RN3-1216792

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50 R18

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

6

mm

Rear

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

4/10/18

U.O.A.

11/10/18

Survey held at

WORLD AUTO

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1)

PIP 4445.52 UIC & WH.47 319.1

AXA PIP

2)

Date/Time, File Pass to?

☐ : Preli. Report

☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

) S + RS \$

) Photos

) Others

TOTAL

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY #24-01 AXA TOWER

068811

Attention : Motor Claim Department

Contact : 68804888 Fax No. : 880 4838

Estimate : ES201884

Date : 05/10/2018

Vehicle Num. : SLK 4378J (LCR)

Make/Model : HONDA VEZEL HYBRID

Chassis/Eng# :

Accident Date : 04/10/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :

- | | | | | |
|----|---|-------------------------------------|--|----------|
| 1. | 1 | FRONT DOOR - LH | | 1,042.00 |
| 2. | 1 | REAR DOOR - LH | | 1,080.00 |
| 3. | 1 | REAR DOOR LOWER HINGE LH | | 98.20 |
| 4. | 1 | REAR DOOR SUB RUBBER SEAL LH CENTRE | | 68.00 |
| 5. | 1 | REAR FENDER WHEEL ARCH MOULDING LH | | 163.80 |
| 6. | 1 | SIDE SKIRT LH | | 258.60 |
| 7. | 1 | REAR DOOR POWER WINDOW REGULATOR LH | | 399.40 |

List TotalS\$:

20.00% Discount S\$:

3,110.00

622.00

2,488.00

SPECIAL NETT ITEMS :

- | | | | | |
|----|------|---------------------------------------|--|-------|
| 1. | 1SET | FRONT DOOR INNER TRIM COVER CLIPS | | 30.00 |
| 2. | 1SET | REAR DOOR INNER TRIM BOARD CLIPS | | 30.00 |
| 3. | 1SET | REAR FENDER WHEEL ARCH MOULDING CLIPS | | 30.00 |
| 4. | 1SET | SIDE SKIRT CLIPS | | 30.00 |

Special Nett Total S\$:

120.00

LABOUR :

TRANSFER DOOR MECHANISM (X2 DOORS)

WIRINGS CHECK AND RECTIFY WHERE NECESSARY

REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITATE
REPAIRS INCLUDING PANEL BEAT, STRAIGHTEN CHASSIS WHERE
NECESSARY AND REPLACE ABOVE PARTS

360.00

1,200.00

CONTINUE / ...

R1858.64

7,236.88

L 7650

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

AXA INSURANCE SINGAPORE PTE LTD
 8 SHENTON WAY #24-01 AXA TOWER
 068811

Attention : Motor Claim Department
 Contact : 68804888 Fax No. : 880 4838

Estimate : ES201884

Date : 05/10/2018
 Vehicle Num. : SLK 4378J (LCR)
 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 04/10/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		PUTTY AND SPRAY PAINT ALL AFFECTED AREAS (PEARL WHITE, INNER/OUTER)	1,200	1,400.00
		DEACTIVATE HV HYBRID SYSTEM IN ORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAME (HV HYBRID SYSTEM SAFETY PROCEDURES)	300	450.00
		PERFORM VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT CODES AND REINITIALISING HV HYBRID SYSTEM (HV HYBRID SYSTEM SAFETY PROCEDURES)	300	450.00
		Labour Total S\$:		3,860.00

NBZ LKK
 11/10/18 1200
 P/P
 6 DAYS
 CHECK ITEMS PHOTOS
 BEFORE PAINT PHOTOS.

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

E. & O.E.

Total S\$: 6,468.00
 =====

for WORLD AUTO PTE LTD

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

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Attention : Motor Claim Department
 Contact : 68804888 Fax No. : 880 4838

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 Claim No. :
 Reference :
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S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1	FRONT DOOR - LH		1,042.00
2.	1	REAR DOOR - LH		1,080.00
3.	1	REAR DOOR LOWER HINGE LH		98.20
4.	1	REAR DOOR SUB RUBBER SEAL LH CENTRE		68.00
5.	1	REAR FENDER WHEEL ARCH MOULDING LH		163.80
6.	1	SIDE SKIRT LH		258.60
7.	1	REAR DOOR POWER WINDOW REGULATOR LH		399.40

List Total S\$:
 20.00% Discount S\$:

3,110.00
 622.00

2,488.00

SPECIAL NETT ITEMS :				
1.	1SET	FRONT DOOR INNER TRIM COVER CLIPS		30.00
2.	1SET	REAR DOOR INNER TRIM BOARD CLIPS		30.00
3.	1SET	REAR FENDER WHEEL ARCH MOULDING CLIPS		30.00
4.	1SET	SIDE SKIRT CLIPS		30.00

Special Nett Total S\$:

120.00

LABOUR :
 TRANSFER DOOR MECHANISM (X2 DOORS)

360.00

WIRINGS CHECK AND RECTIFY WHERE NECESSARY

30.00

REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITATE
 REPAIRS INCLUDING PANEL BEAT, STRAIGHTEN CHASSIS WHERE
 NECESSARY AND REPLACE ABOVE PARTS

1,200.00

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
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 Chassis/Eng# :
 Accident Date : 04/10/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		PUTTY AND SPRAY PAINT ALL AFFECTED AREAS (PEARL WHITE, INNER/OUTER)	800 / 1000	4,400.00
		DEACTIVATE HV HYBRID SYSTEM IN ORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAME (HV HYBRID SYSTEM SAFETY PROCEDURES)	300	450.00
		PERFORM VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT CODES AND REINITIALISING HV HYBRID SYSTEM (HV HYBRID SYSTEM SAFETY PROCEDURES)	300	450.00
		Labour Total S\$:	\$2350	3,860.00

NBZ LKK
 11/10/18 1200
 P/P
 6 DAYS

CHECK ITEMS PHOTOS
 BEFORE PAINT PHOTOS.

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
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- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

E. & O.E.

Total S\$: 6,468.00

for WORLD AUTO PTE LTD

PARTS \$2544.40
 LESS 20% \$2035.52

NETT \$ 60

LABOUR \$2350

\$4445.52 / 16 REPAIR DAYS



<Request for OI Video> S9M01RWQ [ACCIDENT INVOLVING SLW 7808C(OI) & SLK 4378J(TP) ON 04/10/2018]

Type

🔗 Question

Message

Hi, we noticed that OI reported that he had submitted a copy of his car video footage during reporting. Kindly assist to upload OI video in SC for our review. Thanks. Hsiao Tong - 25 Sept 2019

Reply

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 30 September 2019 3:13 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 136193, vehicle number SLK4378J

30/9/19 2:55 PM *** Video linked - WANG Peter

-----Original Message-----

From: peter.wang@axa.com.sg <peter.wang@axa.com.sg>
Sent: Monday, 30 September, 2019 2:55 PM
To: admin-d@lkkauto.com
Subject: New message for service request 136193, vehicle number SLK4378J

AXA Insurance has sent you a message for claim number S9M01RWQ.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



<TP - Mandate IA> - S9M01RWQ [ACCIDENT INVOLVING SLW 7808C(OI) & SLK 4378J(TP) ON 04/10/2018]

Type

🔔 Question

Message

Liability: 100%. Insured driver came out from slip road and collided with third party who was on main road. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,118.71(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 9-Oct-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 9/10/2019

Survey Details:

Date of loss	4-Oct-18
Date of appointment	8-Oct-18
Date of survey	11-Oct-18
Location of survey	WORLD AUTO PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLK4378J
Make and Model	HONDA VEZEL HYBRID 1.5RS AUTO
Date of registration	17-Jan-17
Excess	
Market Value	\$ 75,000.00
Part Rebate	\$ 49,756.00
Nett Loss	\$ 25,244.00

Repair details:

Initial Estimate	6,468.00
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Proposed/Revised repair cost:

Parts	\$ 2,095.52
Check items (estimate)	NIL
Labour	\$ 2,350.00
Total	\$ 4,445.52
Lump Sum(if applicable)	.

Number of days for repair	<u>6 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

31 UBI AVE. 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID came out from slip road & collided with third party who was on main road.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$	4,756.71
Loss of use	\$	360.00 (6days x \$60.00)
Loss of rental		NIL no. of days
Loss of income		NIL no. of days
LTA search fees	\$	2.00
Others		NIL
Proposed Total	\$	5,118.71

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 14 October 2019 5:10 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 136193, vehicle number SLK4378J

14/10/19 3:25 PM *** Pls proceed DS with quantum as proposed - WANG Peter

-----Original Message-----

From: peter.wang@axa.com.sg <peter.wang@axa.com.sg>
Sent: Monday, 14 October, 2019 3:26 PM
To: admin-d@lkkauto.com
Subject: New message for service request 136193, vehicle number SLK4378J

AXA Insurance has sent you a message for claim number S9M01RWQ.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 18 October 2019 10:05 AM
To: daniel@worldauto.com.sg; geraldine@worldauto.com.sg; tggtan@worldauto.com.sg
Cc: 'Adrian'
Subject: RE: ACCIDENT INVOLVING VEH NO. SLK4378J / SLW7808C ON 04/10/2018 (Our Ref: TP/2272/2018) //LKK REF: CC4/ASM18018525/Npa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have reviewed the matter and we propose settlement at a global sum of \$5,000.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: daniel@worldauto.com.sg <daniel@worldauto.com.sg>
Sent: Wednesday, 25 September 2019 6:23 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; geraldine@worldauto.com.sg; tggtan@worldauto.com.sg
Cc: 'Adrian' <adrian22@worldauto.com.sg>
Subject: RE: ACCIDENT INVOLVING VEH NO. SLK4378J / SLW7808C ON 04/10/2018 (Our Ref: TP/2272/2018)

Hi Hsiao Tong,
Your insured's statement indicated video footage.
Kindly let us have the video footage before we comment.

Thks & Rgds,
Daniel
World Auto Pte Ltd
Tel: 64513933

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 25 September 2019 5:39 PM
To: geraldine@worldauto.com.sg; tggtan@worldauto.com.sg
Cc: daniel@worldauto.com.sg; Adrian <adrian22@worldauto.com.sg>
Subject: RE: ACCIDENT INVOLVING VEH NO. SLK4378J / SLW7808C ON 04/10/2018 (Our Ref: TP/2272/2018)

Catherine Chong (LKK Auto)

From: RATAN BHOSALE Pragati <pragati.bhosale@axa.com.sg>
Sent: Wednesday, 10 October, 2018 5:35 PM
To: Admin-D (LKKAuto)
Subject: service appointment in Vendor Portal: claim S8M00Y9K for vehicle SLK4378J
Attachments: Request for Third Party Motor Claim Survey - SLK4378J (8.72 KB)

Hi Sir/Madam,

FYA

Regards
Pragati

10-10-2018 @ 5:39pm
Daniel Veh in
11-10-2018

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.



Service Request Details

Claim

S9M01RWQ

Reference

None

Loss Date

October 4, 2018

Report Date

Jun 26, 2019 11:45:13 AM

Request Date

June 26, 2019

Due Date

July 3, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Gan Ping

T: 1.04p.m

V:

E:

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLK4378J

(PIONEER)

HONDA

Service Address

...

Primary Contact/Insured

TAN VEN-FU (CHEN WENFU)

180 BUKIT BATOK WEST AVENUE 8, #08-183, 650180, Singapore

VENFU@YAHOO.COM

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: ainee31@worldauto.com.sg
Sent: Wednesday, 10 October, 2018 3:05 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: worldautopl@yahoo.com.sg; daniel@worldauto.com.sg
Subject: RE: Request for Third Party Motor Claim Survey - SLK4378J

Categories: Pragati

DEAR ALL

Any reply for this the surveyor haven't come and survey this vehicle

Ainee
Thanks and Rgds,
World Auto Pte Ltd
Kranji: 63621776
Fax: 63631250

From: daniel@worldauto.com.sg <daniel@worldauto.com.sg>
Sent: Friday, October 5, 2018 1:12 PM
To: AXA Motor Claims <motor.survey@axa.com.sg>
Cc: 'Ainee31' <aine31@worldauto.com.sg>; worldautopl@yahoo.com.sg
Subject: Request for Third Party Motor Claim Survey - SLK4378J

Good afternoon,
We would like to request for a Third Party Motor Claim Survey, details as follow;

Our Vehicle: SLK4378J
Your Insured: SLW7808C
DOA: 04/05/2018

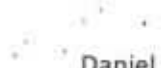
Our vehicle is currently in the workshop, address as follow;

World Auto Pte Ltd
No.1, Kranji Loop
Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Thks & Rgds,



Daniel
World Auto Pte Ltd
Tel: 63621776

Catherine Chong (LKK Auto)

From: daniel@worldauto.com.sg
Sent: Friday, 5 October, 2018 1:12 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: 'Ainee31'; worldautopl@yahoo.com.sg
Subject: Request for Third Party Motor Claim Survey - SLK4378J

Good afternoon,
We would like to request for a Third Party Motor Claim Survey, details as follow;

Our Vehicle: SLK4378J
Your Insured: SLW7808C
DOA: 04/05/2018

Our vehicle is currently in the workshop, address as follow;

World Auto Pte Ltd
No.1, Kranji Loop
Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Thks & Rgds,
Daniel
World Auto Pte Ltd
Tel: 63621776



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 October, 2018

TAN VEN-FU (CHEN WENFU)
180 BUKIT BATOK WEST AVENUE 8
#08-183
SINGAPORE 650180

Dear Sir,

OUR REF : CC4/ASM18018525/Nea3 // S8M00Y9K
YOUR REF : SLW 7808C
ACCIDENT INVOLVING SLW 7808C & SLK 4378J ON 04.10.2018 ALONG/ AT
BUONA VISTA

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 FEB 2019

1st Reminder

TAN VEN-FU (CHEN WENFU)
180 BUKIT BATOK WEST AVENUE 8
#08-183
SINGAPORE 650180

Dear Madam,

Your Ref: SLW 7808C
Our Ref: CC4/ASM18018525/Nea3 / S8M00Y9K
Accident involving SLW 7808C & SLK 4378J ALONG BUONA VISTA ON 04/10/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to our letter of 17.10.2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by noon of 27.02.2019**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of SLK 4378J has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **27.02.2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Kindly contact us at **6841 6051** (Asher Sng) if you have any further enquiries.

Yours faithfully

This is a computer generated letter and no signature is required.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

15 May 2019

2nd Reminder

TAN VEN-FU (CHEN WENFU)
180 BUKIT BATOK WEST AVENUE 8
#08-183
SINGAPORE 650180

Dear Madam,

OUR REF : CC4/ASM18018525/Nea3 // S8M00Y9K

YOUR REF : SLW 7808C

**ACCIDENT INVOLVING SLW 7808C & SLK 4378J ON 04.10.2018 ALONG/ AT
BUONA VISTA**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 23 MAY 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SLK 4378J** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **23 MAY 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Asher Sng
Case Handler
Tel : 6841 6051
Fax: 6741 4108

Email : AsherSng@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident	: 04/10/2018
Time of accident	: 17:15
Place of accident	: BUONA VISTA
Third Party's name	: LCRF PTE LTD
Third Party's vehicle number	: SLK 4378J
Our insured's name	: TAN VEN-FU (CHEN WENFU)
Our insured's vehicle number	: SLW 7808C
Our insured's NRIC number	: NIL
Our insured's address	: 180 BUKIT BATOK WEST AVENUE 8, #08-183, SINGAPORE 650180
Our Insured's telephone number	: 91522704

A letter dated **(20/02/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC4/ASM18018525/Nea3)**)

Name and address of insurance company : AXA Insurance
8 Shenton Way, #24-01 AXA Tower, 068811

Name of contact person	: Asher Sng
Contact Number	: 6841 6051 Fax: 6741 4108
Date	: 13/05/2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

03 JUNE 2019

FINAL REMINDER

TAN VEN-FU (CHEN WENFU)
180 BUKIT BATOK WEST AVENUE 8
#08-183
SINGAPORE 650180

Dear Madam,

OUR REF : CC4/ASM18018525 // S8M00Y9K

YOUR REF : SLW 7808C

ACCIDENT INVOLVING SLW 7808C & SLK 4378J ON 04.10.2018 ALONG/ AT
BUONA VISTA

We refer to our letters of 20/02/2019 & 15/05/2019 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 7 days, i.e by 11 JUNE 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle SLK 4378J has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **11 JUNE 2019**, we shall refer the third party claim to you for direct handling.

Yours faithfully

Poh Kin, Chong
Claims

Tel : 6841 2132

Fax: 6741 4108

Email : pohkin@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

TAN VEN-FU (CHEN WENFU)

Address

180 BUKIT BATOK WEST AVENUE 8, #08-183,
650180, Singapore

Home Phone

Work Phone

Cell Phone

91522704

Email

VENFU@YAHOO.COM

Close

SLW 7808C (p)

online



TODAY

Hi Mr Tan Ven-Fu,

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We have received a third party claim(s) against your motor insurance policy. We have checked our records and we are unable to trace your reporting of the accident to our office.

We have sent out our final reminder letter to you on 03/06/2019. We have been trying to contact you at 91522704 but to no avail.

Please report the accident within the next 7 days, i.e by 02/07/2019.

If you have any queries, please contact Ms Chew Hsiao Tong(LKK Handler) at 6742 3197 or email us at chewht@lkkauto.com. Thank you.

3:24 PM

Messages you send to this chat and calls are secured with end-to-end encryption.

Best Regards, LKK Auto Consultants Pte Ltd.

3:26 PM

I'm working in China... Incident reported at ETHOZ last year

3:33 PM

Hi Noted, we will check with AXA again. Thank you

3:36 PM



Type a message



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

25/04/2019

Your Ref :

Our Ref : TP/2272/2018

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY #24-01 AXA TOWER

SINGAPORE 068811

Attn : Motor Claim Dept – Third Party

Dear Sirs,

ACCIDENT INVOLVING VEH.NO. SLK4378J / SLW7808C ON 04/10/2018

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF PL)

Enclosed herewith are the following documents for your information and necessary actions only :-

a) Our Final Repair Bill

Please assist in our claims of :

Final Bill	\$ 4445.52 (already finalised)
GST 7%	\$ 311.19
Search Fee	\$ 2.00
Loss of Use (\$60x 6 days)	\$ 360.00

Amount \$ 5118.71

Kindly let us have your reply and payment as soon as possible.

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,

WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG

S'PORE 577200

Tel No. : 64513933 Fax No. : 64557576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY #24-01 AXA TOWER

S'PORE 068811

Attention : Motor Claim Department

Contact : 68804888 Fax No. : 68804838

Tax Invoice : F189294

Date : 24/04/2019

Vehicle Num. : SLK 4378J

Make/Model : HONDA VEZEL HYBRID

Chassis/Eng# :

Accident Date : 04/10/2018

Claim No. : TP/2272/2018

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
<hr/>				
		LIST ITEMS :		
1.	1	FRONT DOOR LH		1,042.00
2.	1	REAR DOOR LH		1,080.00
3.	1	SIDE SKIRT LH		258.60
4.	1	REAR FENDER WHEEL ARCH MOULDING LH		163.80
List Total S\$:				2,544.40
20.00% Discount S\$:				508.88
				<hr/> 2,035.52
		SPECIAL NETT ITEMS :		
1.	1 SET	REAR FENDER WHEEL ARCH GARNISH CLIPS LH		30.00
2.	1 SET	SIDE SKIRT CLIPS LH		30.00
Special Nett Total S\$:				<hr/> 60.00
		LABOUR :		
		TRANSFER DOOR MECHANISM (X 2 DOORS)		120.00
		WIRINGS CHECK		30.00
		REMOVE ACCIDENT DAMAGED PARTS INORDER TO FACILITAE REPAIR REPAIRS INCLUDING PANEL BEAT, STRAIGHTEN CHASSIS WHERE NECESSARY AND REPLACE PARTS		800.00
		PUTTY & SPRAY PAINT AFFECTED AREAS		800.00
		DEACTIVATE HV HYBRID SYSTEM INORDER TO FACILITAE REPAIR AND REACTIVATE BACK SAME (HV HYBRID SYSTEM SAFETY PROCEDURES)		300.00
		PERFORM VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT CODES & REINITIALISING HV HYBRID SYSTEM		300.00
Labour Total S\$:				<hr/> 2,350.00
Total S\$:				4,445.52
GST 7% S\$:				311.19
Amount Due S\$:				<hr/> 4,756.71
				=====


WORLD AUTO PTE LTD

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 5 October 2019 2:09 PM
To: VENFU@YAHOO.COM
Subject: ACCIDENT INVOLVING SLW 7808C(AXA) AND SLK 4378J ALONG/AT NORTH BOUNA VISTA ROAD ON 04/10/2018

05 Oct 2019

Mr Tan Ven-Fu/ Ms Chai Pay Sin

Dear Sirs/ Mdm

OUR REF : CC4/ASM18018525/Npa3// S9M01RWQ
YOUR REF : SLW7808C
ACCIDENT INVOLVING SLW 7808C(AXA) AND SLK 4378J ALONG/AT NORTH BOUNA VISTA ROAD ON 04/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from WORLD AUTO PTE LTD acting on behalf of the owner of SLK 4378J against your motor insurance policy.

We have reviewed the matter and based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by the owner of SLK4378J. Your vehicle was coming out slip road/ minor road, filtered onto third party lane and collided with third party. As such, we are of the view that liability is not in your driver's favour. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allow to driver the vehicle.
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident,

please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

In this following accident:-

DATE OF ACCIDENT : 04/11/2018

CLIENT'S VEHICLE NO : SLK 4378J

PLACE OF ACCIDENT : BUONA VISTA

THIRD PARTY : SLW 7808C

I/We, LCRF PTE LTD

ADDRESS: 29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE

UEN/NRIC/FIN NO : 201624597K

Tel. (O) _____ (H) _____ (MOBILE) _____

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

Dated 5th October 2018



Name: LCRF PTE LTD
UEN No: 201624597K



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLW 7808C (Insd veh)	Model: Honda Vezel Hybrid
	SLK 4378J (TP veh)	
Date of Accident/ Time:	4.10.18	

Repair Estimate	-\$	6,952.86	
Final Repair Cost	-\$	5,000 (Global)	
Loss of Use	-\$		days at \$ per day
Rental (if any)	-\$		days at \$ per day
LTA / GIA Search Fee	-\$		
Others	-\$		
Final Settlement Sum	-\$	5,000.00	(Global Sum)
Payee Name: World Auto Pte Ltd			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: 1	
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Sophia Tan</u> Date: <u>18/10/19</u>	   Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Paul Tan</u> Date: <u>18/10/2019</u>
 Signature of AXA's surveyor/representative Name of AXA's surveyor / Representative: Date: <u>22/10/19</u>	

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE****RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-154228

Date of Request: 05/10/2018

Your Ref No: Online Purchase

World Auto Pte Ltd
47 Jln Pemimpin
#01-02/03 Halcyon 2
Singapore 577200

Dear Sir/Madam,

Enquiry Date 05/10/2018

Enquiry By Tew Ai Nee

TP Vehicle No. SLW7808C

Accident Date 04/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLW7808C	AXA Insurance Pte Ltd	10/03/2018-09/03/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE****RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-154228

Date of Request: 05/10/2018

Your Ref No: Online Purchase

World Auto Pte Ltd
47 Jln Pemimpin
#01-02/03 Halcyon 2
Singapore 577200

Dear Sir/Madam,

Enquiry Date 05/10/2018

Enquiry By Tew Ai Nee

TP Vehicle No. SLW7808C

Accident Date 04/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18018525/Npa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:PETER

Date : 30-10-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLW 7808C	Veh. Inspected	SLK 4378J
Policy No.	GA331843/1	Coverage (\$)	0.00
Claim No.	S9M01RWQ	Excess (\$)	0.00
Assign From		Assign Date	08/10/2018

2. Vehicle Particulars & Condition

Make & Model	HONDA VEZEL 1.5 HYBRID A	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	RU31216992	Colour	WHITE
Odometer	213949	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/50 R18	PIRELLI	6 mm
L/H Front Tyre	225/50 R18	PIRELLI	6 mm
R/H Rear Tyre	225/50 R18	PIRELLI	6 mm
L/H Rear Tyre	225/50 R18	PIRELLI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	04/10/2018	Inspection Date	11/10/2018
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 4378J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT DOOR -LH (CONSISTENT)	DENTED	1,042.00	1,042.00
1	REAR DOOR -LH (CONSISTENT)	DENTED	1,080.00	1,080.00
1	REAR DOOR LOWER HINGE-LH (CONSISTENT)	SERVICEABLE	98.20	-
1	REAR DOOR SUB RUBBER SEAL LH CENTRE (CONSISTENT)	SERVICEABLE	68.00	-
1	REAR FENDER WHEEL ARCH MOULDING LH (CONSISTENT)	CRACKED	163.80	163.80
1	SIDE SKIRT LH (CONSISTENT)	CRACKED	258.60	258.60
1	REAR DOOR POWER WINDOW REGULATOR LH (CONSISTENT)	SERVICEABLE	399.40	-
	LESS 20% DISCOUNT		-622.00	-508.88
			2,488.00	2,035.52
SPECIAL NETT ITEMS				
1	SET FRONT DOOR INNER TRIM COVER CLIPS (SN) (CONSISTENT)	NOT NECESSARY	30.00	-
1	SET REAR DOOR INNER TRIM BOARD CLIPS (SN) (CONSISTENT)	NOT NECESSARY	30.00	-
1	SET REAR FENDER WHEEL ARCH MOULDING CLIPS (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SET SIDE SKIRT CLIPS (SN) (CONSISTENT)	NECESSARY	30.00	30.00
			120.00	60.00
LABOUR				
	TRANSFER DOOR MECHANISM (X2 DOORS).		360.00	120.00
	WIRING CHECK AND RECTIFY WHERE NECESSARY.		30.00	30.00
	REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITATE REPAIRS INCLUDING PANEL BEAT ,STRAIGHTEN CHASSIS WHERE NECESSARY AND REPLACE ABOVE PARTS.		1,200.00	800.00
	PUTTY AND SPRAY PAINT ALL AFFECTED AREAS. (PEARL WHITE ,INNER/OUTER).		1,400.00	800.00
	DEACTIVATE HV HYBRID SYSTEM IN ORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAME. (HV HYBRID SYSTEM SAFETY PROCEDURED).		450.00	300.00

Report Ref No. CC4/ASM18018525/Npa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	PERFORM VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT CODES AND REINITIALISING HV HYBRID SYSTEM .(HV HYBRID SYSTEM SAFETY PROCEDURES).		450.00	300.00
			3,890.00	2,350.00
GRAND TOTAL			6,498.00	4,445.52
RECOMMENDED COST OF REPAIRS				4,445.52

Report Ref No. CC4/ASM18018525/Npa3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M01RWQ

Reference

CC4/ASM1J018525/74pa3q2

Loss Date

4 October 2018

Report Date

24 Jun 2019 11:45:13 AM

Request Date

9 September 2019

Due Date

Vendor Name

LK& AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Direct settlement

Vehicle Information

Incident Vehicle Registration #

SLK437BU

Make

TPND

Model

HONDA

Service Address

...

Primary Contact/Insured

TAN VEN-FU (CHEN WENFU)
180 BURIT BATOK WEST AVENUE II, #08-183,
650180, Singapore
VENFU@VAHOO.COM

Claim Handler

WANG Peter
peter.wang@axa.com.sg

Actions















Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Miletics	Notes
Document Type						
Document SubType						
<div>+ Upload Documents</div>						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
LK&Invoice1.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019		

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LK Inspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 Insurance Search Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 TP-MANDATE IA dt 09-10-19.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 LKK Resurvey Photos 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 PAIB_COE_Bibate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 LKK Resurvey Photos 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 TP ESTIMATE_MARDEXFINAL1.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 EMAIL TO LKK.mng	Letters and Correspondence	Workshop	KUMAR Shailendra	26 June 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 Final reminder.pdf	Letters and Correspondence	Others	KUMAR Shailendra	26 June 2019
 POLICE REPORT.pdf	Reports & Statement	Police Report	KUMAR Shailendra	26 June 2019
 OI Video.mp4	Evidence	Videos	KUMAR Shailendra	26 June 2019
 SLK437BJ.TP.PDF	Reports & Statement	GIA Report	KUMAR Shailendra	26 June 2019
 SERVICE ASSIGN EMAIL.msi	Letters and Correspondence	Workshop	KUMAR Shailendra	26 June 2019
 SLW780BC INS.PDF	Reports & Statement	GIA Report	KUMAR Shailendra	26 June 2019