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ASSIGNMENT

| Estimated Cost OD (TP) WS / TP RES / OD RES / EVA / INV / MV To Inspect Vehicle No. SKE 2380H at Workshop mis Charn's Customacruft of Bilk 1010 / Bich Merch Feine 3# 01-105 Insured: Colour School / Insured / Std / Inil / NA Insured: Colour School / Insured / Std / Inil / NA Insured: Excess: (Client's Record) Illam - 12 pm Make of Veh: Steering Insured / Leaked / Burnt or Steering Insured: Jammed / Leaked / Burnt or Modi: NII / IRW / STD ArRim or Tyte Size: F: 265 SOR / R: BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU/ ER/ SUMI / TOYO / YOKO or Front Bal. or Market Value: DAC Accident Rport: Consistent? : Yes or No Lum Sum: Sday: Res.: Yes or No Lum Sum: 20 % 3 Val.: Yes or No CA / REV / REP. / 24 HRS w) Date / Time Accion / Instruction Date / Time Accion / Instruction Campitime, File Pass to? Person Conducted: Days Of Repair: Resurvey No. of Trip: Survey Fee: Transpositoric: Transpositoric | | Date: 12110 118 | Veh No: | SKE 238 | bH ve | Regn: 2012 | TEA |
|--|--|--------------------------|---|---------------------------------|------------------|--------------------|--------------|
| Truck / Trailer or Make: S. M. L. II (1) | From: | Date: (21018 | | | | | |
| To Inspect Vehicle No. SKE 2880++ at Workshop mis ChClm's CustomCtruff of BIK 1010 / Bit Merch Feine 3# 01-105 Insured BIK 1010 / Bit Merch Feine 3# 01-105 Insured BIK 1010 / Bit Merch Feine 3# 01-105 Insured BIK 1010 / Bit Merch Feine 3# 01-105 Insured BIK 1010 / Bit Merch Feine 3# 01-105 Insured BIK 1010 / Bit Merch Feine 3# 01-105 Insured BIK 1010 / Bit Merch Feine 67 Streen 1 S | ^ | and the result (ADV/140) | | | Tan i Cong / Tao | | |
| at Workshop mis Charn's Customactuff of Bik 1010, Bich Merch Leune 3 # 01-105 Insured Bik 1010, Bich Merch Leune 3 # 01-105 Insured English Eng | | | | | 17 | 14 | -<& |
| Insured: Policy No. Client's Record Condition or Market Value: Condition or Trip: Condition or Tyre Size: F: >65 \$5 \$6 \$1 \$1 \$1 \$1 \$1 \$1 \$1 | | | 100000000000000000000000000000000000000 | | | | |
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| Claims No. Sum Insured: Excess: | Insured: | | | 1. 5. 1. 1 | 2-11-9 | א מילו | |
| Sum Insured: (Client's Record) Make of Veh: Client's Record) Client's Client | Policy No. | | P. C. D. L. C. | | | AN 01 | |
| Clients Record) | Claims No. | | | | | | |
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| Remark: The veh had commenced its repair at the time of inspection. Bail or Market Value: IDAC Accident Rport: Consistent?: Yes or No GIA / PR Seen: Consistent?: Yes or No Est. Repairs: Cays: Res.: Yes or No CA / REV / REP. / 24 HRS Date: Person Contacted: Date / Time Action / Instruction Date / Time Action / Instru | (Policy Condition) | | | R: | 4 - | • | |
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| Date: Person Contacted: Vehicle: IN / OUT Date: Person Contacted: Vehicle: IN / OUT Date / Time | 0.1 | 1000 | 10000000 | | ms cm | , , , | |
| Date: Person Contacted: N / OUT Date / Time Action / Instruction Date / Time Action / Instructio | Sam. Sam. | Lucy | | | | | OF. |
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| Date / Time Action / Instruction U.S. A. [] [] Clear & 235V Of SH() Dute/Time. File Pass to? : Preli. Report Days Of Repair: Date / Time Pass to? : Preli. Report Days Of Repair: Survey Fee Transportation. Transportation. Add Fee: Site Insp (\$) SHS_SI Interview (\$) Phones Tech. Invs (\$) Others | Date: P | | The U/C | / Chassis frame | | ure affected due t | o collision. |
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& Charm's Customeraft

Spray-Puinting, Mechanical Repair And Customizing of Cary BLOCK 1010, BURIT MERAH LANE 3, #01-105, SINGAPORE 159724 BLOCK 1009, BURIT MERAH LANE 3, #01-82, SINGAPORE 159723 TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charms@singnet.com.sg Bus. Reg. No. 251513/00M

DA/III(SHD4692K) DOA:04/10/2018@1420

1 pc 1 pc 1 pc I pc 1 pc

INDIA INTERNATIONAL INSURANCE PTE LTD

10/10/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SKE 2380 H - B.M.W. 1161 AT ABS D/AIRBAG 2WD HID 5DR

CHASSIS NO: WBA1A12040E948809 (2012)

| Front headlamp LH | He good vols | s | 1,801.75 7 x8v 81.50 x8v |
|--|-------------------|----|-----------------------------|
| Front headlamp lower bracket LH | 11. gmouval8 | \$ | 81.50 |
| Front fender LH | 14 1001 | 5 | 546 00 01 |
| Front bumper | 5 2045 | 5 | 825.50 BSC |
| Front bumper retainer LH | .1. | S | 12.00 km |
| | 45 | 5 | 3,266.75 |
| LESS 10% | 1 1.4 21134 | S | 326.68 |
| | 15/10/18/2 1111 | S | 2,940.07 |
| Alignment | Refy after repair | s | 70.00 |
| Repair and respray front rim LH | report | \$ | 190:00 50 |
| check wiring function | | s | 40.00 30 |
| Remove necessary parts: jacking, pan straighten front fender LH and front d | | s | 590.00 For |
| Putty and respray front fender LH and | i front bumper. | \$ | 450.00 For |
| 1 | | S | 4,100.07 |
| ADD 7% GST | | \$ | 287.00 |
| | | S | 4,387.07 |
| | | | |

Note: The above is an estimate only. If other parts requested during the course of

repair, we will inform you accordingly.

All new/O.E.M/used parts are subject to availability.

CUSTOMCRAFT

LKK Auto Consultants hence notify

- the Repairer of the following:

 To resurvey before the spray parting

 To display damaged part(s) during resurvey
- Parts prices are subject to confirmation.
- . Third party survey is on a "Without Prejudice" basis.
- . No Regal modification(x) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:



The fire

Accident Claim Repair, Corrosion Welding, Body Dent Repairs, Spray-Painting, Mechanical Repair And Customizing of Cars BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724 BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723 TEL: 82717054, 62733304 FAX: 82736676 EMAIL: charns@singnet.com.ag Bus. Reg. No. 251513/00M

DA/III(SHD4692K) DOA:04/10/2018@1420

INDIA INTERNATIONAL INSURANCE PTE LTD

10/10/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SKE 2380 H - B.M.W. 116I AT ABS D/AIRBAG 2WD HID 5DR

CHASSIS NO: WBA1A12040E948809 (2012)_

| | Circo (con the circo) | | |
|-------|---|-----|------------------|
| -1-pe | Front-headlamp-LH (45th | _\$ | 1,801.75 |
| -1 pc | Front headlamp lower bracket LH 4001006 | -5- | 81.50- |
| 1 pc | FIUIL ICDUCT LIFE | \$ | 546.00 B/ |
| l pc | Front bumper 5 days | \$ | 825.50 |
| 1 pc | Front bumper retainer LH | \$ | 12.00 de - 03 17 |
| | HS | \$ | 3,266.75 |
| | LESS 10% | \$ | 326.68 |
| | 12/10/18@1135 | \$ | 2,940.07 |
| | Alignment Refy after | \$ | 70.00 |
| | Repair and respray front rim LH | \$ | 190.00 50 950 |
| | check wiring function | \$ | 40.00 30 |
| | Remove necessary parts: jacking, panel beating, repair and straighten front fender LH and front door LH: bumper | \$ | 500.00 For |
| | Putty and respray front fender LH and front bumper. | S | 450.00 You |
| | 7 | S | 4,100.07 |
| | ADD 7% GST | S | 287.00 |
| | A CONTRACT OF A CONTRACT OF | \$ | 4,387.07 |
| | | | |

Note: The above is an estimate only. If other parts requested during the course of

repair, we will inform you accordingly.

All new/O.E.M/used parts are subject to availability.

CUSTOMCRAFT

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after apray painting
 To display damaged part(a) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:



Accident Claim Repair, Cormson Welding, Body Dent Repairs, Spray-Painting, Mechanical Repair And Cummizing of Car-BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724 BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723 TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charms@singnet.com.ag Bus. Reg. No. 251513/00M

DA/III(SHD4692K) DOA:04/10/2018@1420

1 pc 1 pc 1 pc 1 pc 1 pc

INDIA INTERNATIONAL INSURANCE PTE LTD

10/10/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SKE 2380 H - B.M.W. 1161 AT ABS D/AIRBAG 2WD HID 5DR

CHASSIS NO: WBA1A12040E948809 (2012)

| Front headlamp LH Front headlamp lower bracket LH Front fender LH Front bumper S 1,801.75 546.00 S 546.0 | Front headlamp LH | ul s | 1,801.75 | ? |
|---|--|------------|----------|------|
| ESS 10% LESS 10% Repair and respray front rim LH Remove necessary parts: jacking, panel beating, repair and straighten front fender LH and front door LH- bumper Putty and respray front fender LH and front bumper. S 12.00 kg 3,266.75 S 3,266.75 S 2,940.07 S 100.00 S 0 S 40.00 S 0 Putty and respray front fender LH and front bumper. S 450.00 S 0 S 4,100.07 S 4,100.07 S 287.00 | Front headlamp lower bracket LH | 3 Blowns | 81.50 | |
| ESS 10% LESS 10% Repair and respray front rim LH Remove necessary parts: jacking, panel beating, repair and straighten front fender LH and front door LH- bumper Putty and respray front fender LH and front bumper. S 12.00 kg 3,266.75 S 3,266.75 S 2,940.07 S 100.00 S 0 S 40.00 S 0 Putty and respray front fender LH and front bumper. S 450.00 S 0 S 4,100.07 S 4,100.07 S 287.00 | Front fender LH | 4 5 | 546.00 | BF/ |
| ESS 10% LESS 10% Repair and respray front rim LH Remove necessary parts: jacking, panel beating, repair and straighten front fender LH and front door LH- bumper Putty and respray front fender LH and front bumper. S 12.00 kg 3,266.75 S 3,266.75 S 2,940.07 S 100.00 S 0 S 40.00 S 0 Putty and respray front fender LH and front bumper. S 450.00 S 0 S 4,100.07 S 4,100.07 S 287.00 | Front bumper | Slows s | 825.50 | BSUL |
| LESS 10% Color Co | | S | 12.00 | de - |
| Repair and respray front rim LH Remove necessary parts: jacking, panel beating, repair and straighten front fender LH and front door LH: bumper Putty and respray front fender LH and front bumper. ADD 7% GST S 70.00 \$ 100.00 \$ 50 \$ 40.00 \$ 50 \$ 500.00 \$ 600 \$ 40.00 \$ 50 \$ 500.00 \$ 600 \$ 287.00 | Wilderstand Andrew State (State Commission C | 43 5 | | |
| Repair and respray front rim LH Remove necessary parts: jacking, panel beating, repair and straighten front fender LH and front door LH: bumper Putty and respray front fender LH and front bumper. ADD 7% GST S 70.00 \$ 100.00 \$ 50 \$ 40.00 \$ 50 \$ 500.00 \$ 600 \$ 40.00 \$ 50 \$ 500.00 \$ 600 \$ 287.00 | LESS 10% | 1 . Duze S | 326.68 | |
| Repair and respray front rim LH \$ 100.00 \$ 50 check wiring function \$ 40.00 \$ 50 check wiring function \$ 40.00 \$ 50 check wiring function \$ 500.00 \$ 50 check wiring function | 12/10 | 18(0,11)2 | 2,940.07 | |
| Repair and respray front rim LH \$ 100.00 \$ 50 check wiring function \$ 40.00 \$ 50 check wiring function \$ 40.00 \$ 50 check wiring function \$ 40.00 \$ 50 check wiring function \$ 500.00 \$ 50 check wiring function \$ | Alignment Rom a | Hor s | 70.00 | |
| Remove necessary parts: jacking, panel beating, repair and straighten front fender LH and front door LH: bumper \$ 500.00 For Putty and respray front fender LH and front bumper. \$ 450.00 For \$ 4,100.07 ADD 7% GST \$ 287.00 | Repair and respray front rim LH | report s | 190.00 | 50 |
| Putty and respray front fender LH and front bumper. \$ 500.00 FOU ADD 7% GST \$ 287.00 | check wiring function | \$ | 40.00 | 30 |
| ADD 7% GST \$ 4,100.07 \$ 287.00 | 이 사이스(COCCO) (100 HOLD) [100 HOLD [100 HO | | 500.00 | for |
| ADD 7% GST \$ 287.00 | Putty and respray front fender LH and front bumper | . \$ | 450.00 | You |
| | | \$ | 4,100.07 | - |
| \$ 4,387.07 | ADD 7% GST | \$ | 287.00 | |
| | | \$ | 4,387.07 | |

Note: The above is an estimate only. If other parts requested during the course of

repair, we will inform you accordingly.

All new/O.E.M/used parts are subject to availability.

CHARN'S CUSTOMCRAFT

LRK Auto Consultants hence notify

- the Repairer of the following:
- To resurvey before a prey mining
 To displey damaged [m(x) during resurvey
- Parts prices are subject to confirm size.
- . Third party survey is on a "Without Prejusice" basis.
- No illegal modification(s) is allowed
- . Supplementary (len(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Dates

Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Thursday, 11 October 2018 9:11 AM

To:

Charn's Customcraft; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc:

Sherini Pillai

Subject:

RE: [Spam-pop3] FW: TP CLAIM AGAINST III - Accd Invig: SKE 2380 H & SHD 4692 K

on 04.10.2018

Attachments:

PRI.PDF

Sensitivity:

Confidential

9.27am@ 11/10/16 vehicle not in person@ sharon

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKE2380H and let us have your report urgently.

This claim will be handled by Ms Sherini,

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee

Motor Claims Dept. India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Charn's Customcraft [mailto:charns@singnet.com.sg]

Sent: 10 October, 2018 5:59 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: RE: [Spam-pop3] FW: TP CLAIM AGAINST III - Accd Invlg: SKE 2380 H & SHD 4692 K on 04.10.2018

Importance: High

Sensitivity: Confidential

Hi

LKK please

Thanks & Regards,

Sharon Lee

Charn's Customeraft

Tel: 6272 5429 Fax: 6273 6676 Email: charns@singnet.com.sg GST Reg. No: M90367863L Company Reg No: 25151300M

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Wednesday, 10 October, 2018 5:09 PM

To: charns@singnet.com.sq

Subject: [Spam-pop3] FW: TP CLAIM AGAINST III - Accd Invig: SKE 2380 H & SHD 4692 K on 04.10.2018

Importance: High
Sensitivity: Confidential

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Joel Nah Motor Claims Department India International Insurance Pte Ltd 64 Cecil Street #04-02 IOB Building Singapore 049711 Tel: 6347 6100 Ext 206 Fax: 6224 4174

From: Charn's Customcraft [mailto:charns@singnet.com.sg]

Sent: Wednesday, 10 October, 2018 5:06 PM
To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: TP CLAIM AGAINST III - Accd Invig: SKE 2380 H & SHD 4692 K on 04.10.2018

Importance: High Sensitivity: Confidential

Hi

Kindly find attached for your necessary actions.

Our client's vehicle no: SKE 2380 H claiming against III's insured: SHD 4692 K.

Please arrange PRI and advise on liability.

Thanks & Regards, Sharon Lee Charn's Customeraft

Tel: 6272 5429 Fax: 6273 6676 Email: charns@singnet.com.sg GST Reg. No: M90367863L Company Reg No: 25151300M

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission

or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From:

Charn's Customcraft <charns@singnet.com.sg>

Sent:

Friday, 2 November 2018 10:25 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT

INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Attachments:

My Movie.mp4

Importance:

High

Hi Hsiao Tong

As requested

Thanks & Regards,

Sharon Lee

Charn's Customeraft

Tel: 6272 5429 Fax: 6273 6676 Email: charns@singnet.com.sg GST Reg. No: M90367863L Company Reg No: 25151300M

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 24 October, 2018 4:26 PM
To: Charn's Customcraft (charns@singnet.com.sg)

Cc: Admin A

Subject: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD

4692K(III) & SKE 2380H ON 04/10/2018]

Your Ref: SKE 2380H

Without Prejudice

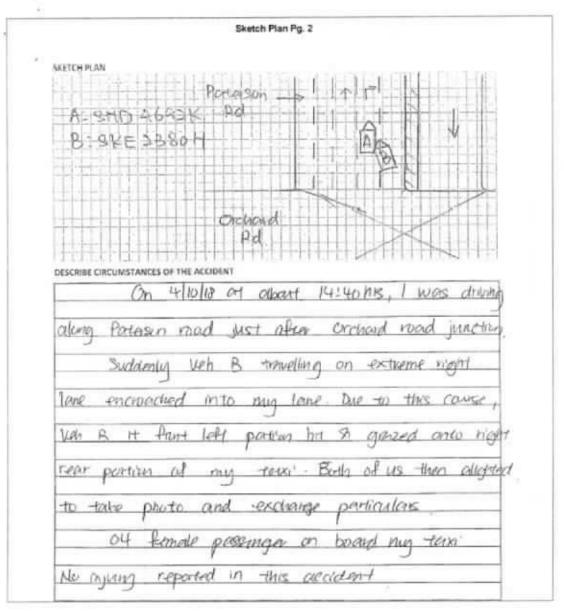
Our Ref: CC4/III18018524/R1pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client encroached into his lane and resulted the accident. Kindy refer to the below accident statement for your easy reference.



We would like to request a copy of your client's video footage as stated in his GIA report for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 24 October 2018 4:26 PM

To:

Charn's Customcraft (charns@singnet.com.sg)

Cc:

Admin A

Subject:

Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD

4692K(III) & SKE 2380H ON 04/10/2018]

Your Ref: SKE 2380H

Without Prejudice

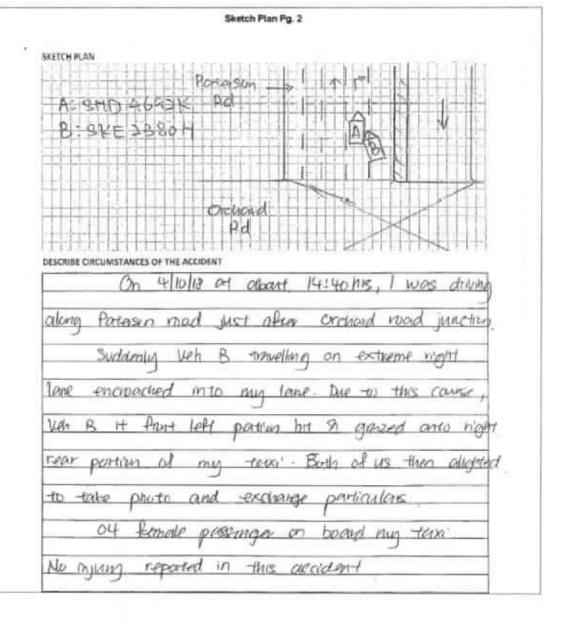
Our Ref: CC4/III18018524/R1pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client encroached into his lane and resulted the accident. Kindy refer to the below accident statement for your easy reference.



We would like to request a copy of your client's <u>video footage</u> as stated in his GIA report for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

| | AUDIT TRAIL | | The | -kw | | | | | By |
|-----------|----------------------|---------------------------|------------|--|---------------------|-------------------|-----------------|---------------------|------|
| la: | S 30tt | Audit | Riema | 193 | | | | | [A] |
| | 11 Oct 2018 | | an new | | and Distance 2 | we we ree | 145 | | HOV |
| | 19:33 | Clm Veh Modei Changed | (2055 | 82) BMW 1181 1.6 | ABS D/AIRBAG 2 | WD HID SOK | (AJ- | | MEI |
| | | | | | | | | | KWA |
| | 100 0000 | | Reg N | o: SKE2380H, Acc | t Date: 2018/10/0 | 14. Claim Typ | e: TP. Insurer: | India International | [A] |
| | 11 Oct 2018 | Clm Created | | | | | | Pte Ltd (HQ). Wor | |
| | 19:33 | | | : Charn's Customo | | | | | KWA |
| | | | | | | | | | [A] |
| | 11 Oct 2018 | | TIMOGRAPON | | -1,010-29920 | | | | HOV |
| 3 | 19:33 | Adj Co Assigned | LKK A | uto Consultants Pi | e Ltd (HQ): | | | | ME |
| | 43133 | | | | | | | | KWA |
| | | | | | | | | | [A] |
| | 11 Oct 2018 | Adj Next Rpt Changed | Mout 6 | Rpt:Final Rpt.Due | Date:2018/10/22 | | | | HOV |
| 7 | 19:33 | Adj Next Kpt Changed | LACKE ! | CPETTING RELIGIE | mate: so tot tot se | | | | ME |
| | | | | | | | | | KWA |
| | | | | | | | | | [A] |
| | 11 Oct 2018 | Adj Mandate Set | Appro | ved:0.00.Reinsp:/ | dj decides. | | | | HOV |
| | 19:33 | | | Control to Control Control Control | | | | | KWA |
| | | | | | | | | | [A] |
| | 11 Oct 2018 | 1000-001000-0010 | | | | | | | HO |
| 6 | 19:34 | Label Added | (3065 | Vehicle Not In, | (30653):Direct Se | ttlement. | | | ME |
| | 33.00 | | | | | | | | KWA |
| | | | | | | | | | [A] |
| 7 | 11 Oct 2018 | Adj Adjuster Assigned | INone | -> MOHD TAUFI | KH BIN HAMID | | | | HOV |
| ř., | 19:34 | noj nojuster nasignes | Fiducies | 1 - Horis India | CHI PART TO THE | | | | ME |
| | | | | | | | | | KWA |
| | 12.0 - 2010 | | | | | | | | (A) |
| В | 17 Oct 2018 10:10 | Label Removed | (3065 | 1): Vehicle Not In. | | | | | ME |
| | 10.10 | | | | | | | | KWA |
| | | | | | | | | | [A] |
| 0 | 17 Oct 2018 | | **** | Tel 1971/11 Tel 11 11 11 11 11 11 11 11 11 11 11 11 11 | MED MOUSE EAS | | | | HOV |
| 9 | 10:10 | Adj Adjuster Assigned | MOHL | TAUFIKH BIN HA | MID -> MOHD RAS | SUL | | | ME |
| | | | | | | | | | KWA |
| | | | | | | | | | [A] |
| 10 | 24 Oct 2018 | Adj Mandate Request | | | | | | ootage. Meantime, | |
| | 16:28 | | kindly | assist to upload a | copy of insured v | rideo for our i | riewing. | | HSIA |
| - | | | | | | | | | TON |
| | Date Fr | om 🖪 🗂 | ▶ Da | te To | 4 79 1 | Audit Type | None | ▼ Go | |
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| C | TIVITY | | | | | | | | |
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| te | rimen Billing | for this case - Transacti | on His | tory | | | | | |
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| | and the later | 11000 | | 100 | | | | | |

Claim Audit

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|----|----------------------|-----------------------|---|--------------------------------|
| | | | 7100781.50 | (A) HOV |
| 1 | 11 Oct 2018 19:33 | Clm Veh Model Changed | (205582) BMW 118I 1.6 ABS D/AIRBAG ZWD HID 5DR (A). | MEI |
| 7 | 11 Oct 2018 19:33 | Clm Created | Reg No: SKE2380H. Acct Date: 2018/10/04. Claim Type: TP. Insurer: India Internation al Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Charn's Customcraft (HQ) | KWAN |
| 3 | 11 Oct 2018 19:33 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOV MEI KWAN |
| 4 | 11 Oct 2018 19:33 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date: 2018/10/22 | MEI KWAN |
| 5 | 11 Oct 2018 19:33 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HON MEI KWAN |
| 6 | 11 Oct 2018 19:34 | Label Added | (30651):Vehicle Not In,(30653):Direct Settlement. | [A] HO MEI KWAN |
| 7 | 11 Oct 2018 19:34 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] HO MEI KWAN |
| 8 | 17 Oct 2018 10:10 | Label Removed | (30651): Vehicle Not In. | [A] HO MEI KWAN |
| 9 | 17 Oct 2018 10:10 | Adj Adjuster Assigned | MOHD TAUFIKH BIN HAMID -> MOHD RASUL | (A) HO MEI KWAN |
| 0 | 24 Oct 2018 16:28 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: TBA Remarks: Pending 3rd party video footage. Meantim e, kindly assist to upload a copy of insured video for our viewing. | (A) CHEW HSIAC TONG |
| 1 | 26 Oct 2018 12:23 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/10/22, Mandate Remarks: Video footage uploaded | [I] Zuhalda Bte |
| 12 | 26 Oct 2018 12:23 | Adj Mandate Set | Maintained:Video footage uploaded | Samsu [1] Zuhaida Bte |

Date From

■ Date To ■ Audit Type None

♥ Go

ACTIVITY

No record

| Merimen Billin | g for this case - | Transaction H | istory | | | | |
|----------------|---------------------|---------------|---|---|----------|-------------------------|-------|
| | | Acc. Years | Acc Nove | Do Auroni | | | |
| 1957452 | 26/10/2018 12:21 | Motor | India International Insurance Pte Ltd (HQ) | India International Insurance Pte Ltd (HQ) | SKE2380H | Zuhaidah Bte Samsuri | XX.XX |

Claim Audit

| | On | Amfit | Remarks | 23.7 |
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| | | - Committee | The Control of the Co | [A] HO |
| 1 | 11 Oct 2018 19:33 | Clm Veh Model Changed | (205582) BMW 118I 1.6 ABS D/AIRBAG 2WD HID 5DR (A). | MEI |
| | 11 Oct 2018 19:33 | Clm Created | Reg No: SKE2380H. Acct Date: 2018/10/04, Claim Type: TP. Insurer: India Internation al Insurance Pte Ltd (HQ), TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ), Workshop: Charn's Customcraft (HQ) | |
| 3 | 11 Oct 2018 19:33 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HO MEI KWA |
| | 11 Oct 2018 19:33 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/10/22 | [A] HO MEI KWA |
| 5 | 11 Oct 2018 19:33 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HO MEI KWA |
| 6 | 11 Oct 2018 19:34 | Label Added | (30651): Vehicle Not In,(30653): Direct Settlement. | [A] HO MEI KWA |
| 7 | 11 Oct 2018 19:34 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] HO MEI KWA |
| 8 | 17 Oct 2018 10:10 | Label Removed | (30651): Vehicle Not In. | [A] HO MEI KWA |
| 9 | 17 Oct 2018 10:10 | Adj Adjuster Assigned | MOHD TAUFIKH BIN HAMID -> MOHD RASUL | [A] HO MEI KWA |
| 0 | 24 Oct 2018 16:28 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: TBA Remarks: Pending 3rd party video footage. Meantim e, kindly assist to upload a copy of insured video for our viewing. | CHE HSIA TON |
| 1 | 26 Oct 2018 12:23 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/10/22. Mandate Remarks: Video footage uploaded | Zuhaid Bte Sams |
| 2 | 26 Oct 2018 12:23 | Adj Mandate Set | Maintained:Video footage uploaded | [1] Zuhaid Bte |
| 3 | 03 Nov 2018 11:41 | Video Downloaded | Downloaded Video - Accident (OID) | [A] CHE HSIA TON |
| 4 | 03 Nov 2018 11:48 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: 50% Remarks: Based on both parties video, it is likely th at both parties changed into the same lane. | (A) CHE HSIA TON |

| TIVITY | | | | | | | |
|---------------|---------------------|---------------|---|---|----------|-------------------------|-------|
| record | | | | | | | |
| erimen Billin | g for this case - 1 | Transaction H | istory | | | | |
| | | Acc Type | | | | | |
| 1957452 | 26/10/2018 12:21 | Motor | India International Insurance Pte Ltd (HQ) | India International Insurance Pte Ltd (HQ) | SKE2380H | Zuhaldah Bte Samsuri | xx.xx |

Claim Audit

| = 1 | AUDIT TRAIL | · / | | |
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| to. | On | Audit | Remarks | Ву |
| 1 | 11 Oct 2018 19:33 | Cim Veh Model Changed | (205582) BMW 118I 1.6 ABS D/AIRBAG 2WD HID 5DR (A). | [A] HO |
| | 11 Oct 2018 19:33 | Clm Created | Reg No: SKE2380H. Acct Date: 2018/10/04. Claim Type: TP. Insurer: India Internation al Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Charn's Customcraft (HQ) | [A] HON MEI KWAN |
| 3 | 11 Oct 2018 19:33 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HO MEI KWAN |
| | 11 Oct 2018 19:33 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/10/22 | (A) HO MEI KWAN |
| 5 | 11 Oct 2018 19:33 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides, | [A] HO MEI KWAN |
| | 11 Oct 2018 19:34 | Label Added | (30651): Vehicle Not In, (30653): Direct Settlement. | [A] HON |
| 7 | 11 Oct 2018 19:34 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] HO! MEI KWAN |
| 8 | 17 Oct 2018 10:10 | Label Removed | (30651): Vehicle Not In. | [A] HO MEI KWAN |
| 9 | 17 Oct 2018 10:10 | Adj Adjuster Assigned | MOHD TAUFIKH BIN HAMID -> MOHD RASUL | [A] HO MEI KWAN |
| 10 | 24 Oct 2018 16:28 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: TBA Remarks: Pending 3rd party video footage. Meantim e, kindly assist to upload a copy of insured video for our viewing. | [A] CHEW HSIAC TONG |
| 11 | 26 Oct 2018 12:23 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/10/22. Mandate Remarks: Video footage uploaded | [I] Zuhaidi Bte Samsu |
| 12 | 26 Oct 2018 12:23 | Adj Mandate Set | Maintained:Video footage uploaded | [I] Zuhaida Bte Samsu |
| 13 | 03 Nov 2018 11:41 | Video Downloaded | Downloaded Video - Accident (OID) | [A] CHEW HSIAC TONG |
| | 03 Nov 2018 11:48 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: 50% Remarks: Based on both parties video, it is likely th at both parties changed into the same lane. | [A] CHEW HSIAO TONG |
| | 05 Nov 2018 09:49 | Adj Mandate Set | Approved:0.00, | [1] Sherin Pillai |

Date From

No record

| Merimen Billin | g for this case - | Transaction Hi | story | | | | |
|----------------|---------------------|----------------|---|---|----------|-------------------------|--------|
| Bill Ref No | Sill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref Z | Amount |
| 1957452 | 26/10/2018 12:21 | Motor | India International Insurance Pte Ltd (HQ) | India International Insurance Pte Ltd (HQ) | SKE2380H | Zuhaidah Bte Samsuri | XX.XX |

◀ III ▶ Audit Type None

■ Date To

▼ Go

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Sunday, 18 November 2018 10:00 AM

To:

'Charn's Customcraft'

Cc:

Admin A

Subject:

RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT

INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Without Prejudice

Hi.

Thank you for your video.

We are prepared to offer 50% towards your client's claim as both parties were changing into the same lane. We are of the view that BOLA \$19 is applicable.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>

Sent: Friday, 2 November 2018 10:25 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD

4692K(III) & SKE 2380H ON 04/10/2018]

Importance: High

Hi Hsiao Tong

As requested

Thanks & Regards,

Sharon Lee

Charn's Customeraft

Tel: 6272 5429 Fax: 6273 6676

Hsiao Tong (LKKAuto)

Hsiao Tong (LKKAuto)
Problem (LKKAuto)

M9 84:ST 6102 In A Ptil 2019 12:48 PM Pilliam Tan Thoo Seng

William Tan Lee Noi; Catherine Koh Mui Gek KKLau

Subject: RE: Yr ref SDS6393D our taxi SH86393X doa 3.12.18 - (video/PIR attached,

taxi driver chasing)

Without Prejudice (save as to costs)

:oT

Sent

From:

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$1,080.00(all-in) to resolve the matter.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KKLau

Sent: Wednesday, 27 March 2019 12:10 PM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg> Cc: Aileen Tan Lee Noi <alileantan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg> Subject: Re: Yr ref SDS6393D our taxi SHB6393X doa 3.12.18 - (video/PIR attached, taxi driver chasing)

gnoT osizH iH

Please speed up this case. If there is any issue, please update Cdge.

Regards, K K Lau

LKK Auto Consultants P L.

Get Outlook for iOS

From: William Tan Thoo Seng From: William Tan Thoo Seng Williamtan@cdge.com.sg

Sent: Wednesday, March 27, 2019 9:00 AM

To: Hsiao Tong (LKKAuto); KKLau

Cc: Aileen Tan Lee Noi; Catherine Koh Mui Gek

Subject: Re: Yr ref SDS6393D our taxi SHB6393X doa 3.12.18 - (video/PIR attached, taxi driver chasing)

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>

Sent: Friday, 2 November 2018 10:25 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD

4692K(III) & SKE 2380H ON 04/10/2018]

mportance: High

Hi Hsiao Tong

As requested

Thanks & Regards,

Sharon Lee

Charn's Customeraft

Tel: 6272 5429 Fax: 6273 6676 Email: charns@singnet.com.sg GST Reg. No: M90367863L Company Reg No: 25151300M

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 24 October, 2018 4:26 PM
To: Charn's Customcraft (charns@singnet.com.sg)

Cc: Admin A

Subject: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD

4692K(III) & SKE 2380H ON 04/10/2018]

Your Ref: SKE 2380H

Without Prejudice

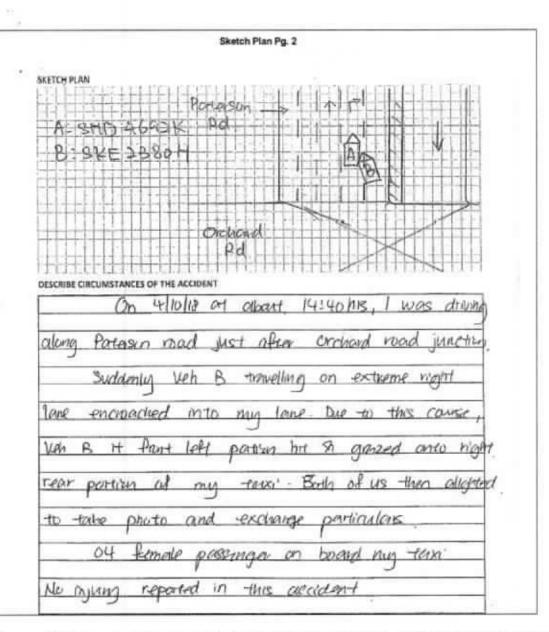
Our Ref: CC4/III18018524/R1pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client encroached into his lane and resulted the accident. Kindy refer to the below accident statement for your easy reference,



We would like to request a copy of your client's video footage as stated in his GIA report for our necessary action.

ppreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From:

Khanchna (LKK Auto)

Sent:

Monday, 27 May 2019 2:05 PM

To:

charns@singnet.com.sq

Ccr

Hsiao Tong (LKKAuto); Admin A

Subject:

Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD

4692K(III) & SKE 2380H ON 04/10/2018]

Your Ref: SKE 2380H

Our Ref: CC4/III18018524/R1PA3Q2

Without Prejudice (save as to costs)

Dear Sirs/Mdm.

We refer to the above matter.

We propose settlement on a 50% liability basis for a global sum of \$ 1,140.00 (all-in).

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of Hability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchnal Case Handler

LKK Auto Consultants Pte Ltd

© | 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108 | Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft < charns@singnet.com.sg>

Tent: Thursday, 25 April 2019 12:45 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III)

& SKE 2380H ON 04/10/2018]

mportance: High

III Isiao Tong

Please find attached for your necessary action.

CR: \$1872.50

LOU @ \$ 100 X 5 days: \$500.00

LTA: S7.45

Sharon Lee

Charn's Customeraft

Tel: 6272 5429 Fax: 6273 6676 Email: charns@singnet.com.sg GST Reg. No: M90367863L Company Reg No: 25151300M cc4/11/ 18018574/ 21pa3

Charn's Customcraft

From:

Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent:

Thursday, 15 August, 2019 4:00 PM

To:

Charn's Customcraft

Cc:

Admin A

Subject:

FW: Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING

SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Attachments:

LETTER OF DISCHARGE (DV) (GLOBALSUM) SHD46952K.pdf

Your Ref: SKE 2380H

Our Ref: CC4/III18018524/R1PA3Q2

Without Prejudice

(save as to costs)

Dear Rina,

This is a gentle reminder.

Thank you for your acceptance.

PIS pass to Mei Fwan. Mank You. Shann By Post 22/87/9

Please duly sign the DV enclosed and return back with all the documents to us LKK below for our necessary action: -

Original LOD

Mei F

asped for

versed)

Original DV-

Original Final Repair Tax Invoice

Original Letter of Authorisation

Thank you.

Best Regards.

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Friday, 14 June 2019 11:14 AM

To: Charn's Customcraft <charns@singnet.com.sg>

Subject: RE: Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE

2380H ON 04/10/2018]

Your Ref: SKE 2380H

Our Ref: CC4/III18018524/R1PA3Q2

Without Prejudice

(save as to costs)

Charn's Customcraft

From: Sent:

(A)

Khanchna (LKK Auto) <khanchna@lkkauto.com>

Thursday, August 15, 2019 4:00 PM

To: Charn's Customcraft

Cc: Admin A

Subject: FW: Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING

SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Attachments: LETTER OF DISCHARGE (DV) (GLOBALSUM) SHD46952K.pdf

Your Ref: SKE 2380H

Our Ref: CC4/III18018524/R1PA3Q2

Without Prejudice (save as to costs)

Dear Rina,

This is a gentle reminder.

Thank you for your acceptance.

Please duly sign the DV enclosed and return back with all the documents to us LKK below for our necessary action: -

- Original LOD
- Original DV
- Original Final Repair Tax Invoice
- Original Letter of Authorisation

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Friday, 14 June 2019 11:14 AM

To: Charn's Customcraft <charns@singnet.com.sg>

Subject: RE: Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE

2380H ON 04/10/2018]

Your Ref: SKE 2380H

Our Ref: CC4/III18018524/R1PA3Q2

Without Prejudice

(save as to costs)

Claim Audit

| - | AUDIT | TRAIL | | | |
|------|-----------------|--------|-----------------------|---|---|
| | | 0n | Audit | Remarks | Ву |
| | | 2010 | | | [A] HOW |
| | 11 Oct 19:33 | 2018 | Clm Veh Model Changed | (205582) BMW 1183 1.6 ABS D/AIRBAG 2WD HID 5DR (A). | MEI KWAN |
| 2 | 11 Oct 19:33 | 2018 | Clm Created | Reg No: SKE2380H. Acct Date: 2018/10/04. Claim Type: TP. Insurer: India Internatio nal Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Charn's Customcraft (HQ) | [A] HOW MEI KWAN |
| 3 | 11 Oct 19:33 | 2018 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN |
| 15 | 11 Oct 19:33 | 2018 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/10/22 | [A] HOW MEI KWAN |
| 5 | 11 Oct 19:33 | 2018 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| ĕ | 11 Oct 19:34 | 2018 | Label Added | (30651): Vehicle Not In, (30653): Direct Settlement. | [A] HOW MEI KWAN |
| 2 | 11 Oct 19:34 | 2018 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] HOW MEI KWAN |
| 8 | 17 Oct 10:10 | 2018 | Label Removed | (30651):Vehicle Not In. | [A] HOW MEI KWAN |
| 7 | 17 Oct 10:10 | 2018 | Adj Adjuster Assigned | MOHD TAUFIKH BIN HAMID -> MOHD RASUL | [A] HOW MEI KWAN |
| 10 | 24 Oct 16:28 | 2018 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: TBA Remarks: Pending 3rd party video footage. Meantim ${\rm e_c}$ kindly assist to upload a copy of insured video for our viewing. | [A] CHEV HSIAD TONG |
| 13 | 26 Oct 12:23 | 2018 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/10/22. Mandate Remarks: Video footage uploaded | [1] Zuhaidal Bte Samsuri |
| 12 | 26 Oct 12:23 | 2018 | Adj Mandate Set | Maintained:Video footage uploaded | Zuhaidah Bte Samsuri |
| 10 | 03 Nov 11:41 | 2018 | Video Downloaded | Downloaded Video - Accident (OID) | [A] CHEV HSIAO TONG |
| 14 | 03 Nov 11:48 | 2018 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: 50% Remarks: Based on both parties video, it is likely that both parties changed into the same lane. | [A] CHEV HSIAO TONG |
| 15 | 05 Nov 09:49 | | Adj Mandate Set | Approved:0.00. | [1] Sherini Pillai |
| 16 | 03 May 16:22 | 2019 | Adj Rpt Initiated | | JOANNE LEE KHANG MIN |
| 17. | 03 May 16:22 | 2019 | Clm Dtl Modified | Insured Name: -> Insured ID: -> | (A) JOANNE LEE KHANG |
| 1.69 | 03 May 16:22 | y 2019 | Clm Dtl Modified | JPJ Reg. Date: -> 2012/02/17. | JOANNE LEE KHANG |
| 19 | 03 May 16:22 | y 2019 | Clm Details Notified | | MIN [A] JOANNE LEE KHANG MIN |

| | ADDIT TRAIL | | | | | |
|----|----------------------|------------------|------------------------|--|----------|--------------------------|
| | *On. | Audit | Remarks | | | By |
| 20 | 17 May 2019 12:57 | Adj Mandate Requ | (5days x \$80.00): \$4 | 2S Liability: 50% Quantum: [(a)CORw/GST: \$1,872.50 + 00.00 = \$2,272.50]⊕50% = \$1,136.25 + (c)LTA/GIA st 143.770 Vehicle Model: BMW 118I, 1.6 ABS D/AIRBAG 2 | earch fe | Khanchna |
| 21 | 21 May 2019 05:47 | Adj Mandate Set | Approved:1143.70. | | | [1] Sherini Pillai |
| | Date Fro | om | ■ ▶ Date To | ▲ ► Audit Type None | ▼ G | 0 |

ACTIVITY

117/05/2019 13:14] Khanchna Pothuraj:

ODS

Liability: 50%

[hardum: [(a)CDRw/GST: \$1,872.50 + (b)LOU(5days x \$80.00): \$400.00 = \$2,272.50]@50% = \$1,136.25 + (c)LTA/GIA search fee: \$7.45 = lotal: \$1,143.770

Vchicle Model: BMW 1181, 1.5 ABS D/AIRBAG 2WD HID 5DR (A) (1598 cc) 5 recommendation repair days

For your approval please,

| n not rea | Bill Date | Acc Type: | Acc Name | Co Name (Branch) | Ref 1: | ReF2 | Amount |
|-----------|---------------------|-----------|---|---|----------|-------------------------|--------|
| 1957452 | 26/10/2018 12:21 | Motor | India International Insurance Pte Ltd (HQ) | India International Insurance Pte Ltd (HQ) | SKE2380H | Zuhaidah Bte Samsuri | xx.xx |
| 2135297 | 03/05/2019 16:22 | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SKE2380H | SHD4692K | 10,70 |

Hsiao Tong (LKKAuto)

From:

Charn's Customcraft <charns@singnet.com.sg>

Sent:

Thursday, 25 April 2019 12:45 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT

INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Attachments:

receipt-20181009-162141.pdf; TAX INVOICE.pdf

Importance:

High

Hi Hsiao Tong

Please find attached for your necessary action.

COR: \$1872.50

LOU @ \$ 100 X 5 days: \$500.00 V

LTA: \$7.45

Total: \$2379.95

Please confirm

Thanks & Regards,

Sharon Lee

Charn's Customeraft

Tel: 6272 5429 Fax: 6273 6676 Email: charns@singnet.com.sg GST Reg. No: M90367863L Company Reg No: 25151300M

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Sunday, 18 November, 2018 10:01 AM

To: Charn's Customcraft

Cc: Admin A

Subject: RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD

4692K(III) & SKE 2380H ON 04/10/2018]

Without Prejudice

Hì.

Thank you for your video.

We are prepared to offer 50% towards your client's claim as both parties were changing into the same lane. We are of the view that BOLA S19 is applicable.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

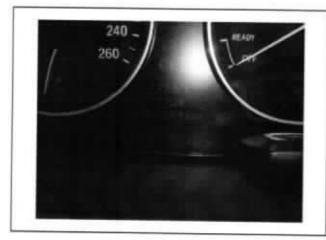


51 Ubi Ave 1#01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. SKE 2380H

INSPECTION















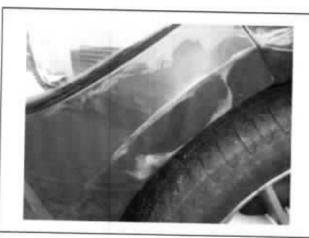
51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315















51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315







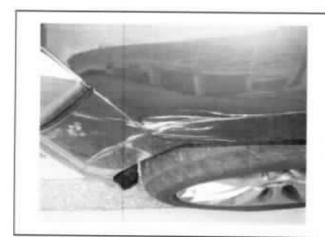








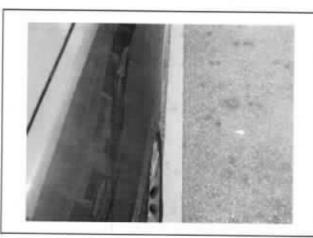
51 Ubi Ave 1#01-25 Paya Ubi Industrial Park. Singapore 408933 TEL: 6256 3561 FAX: 6256 4315















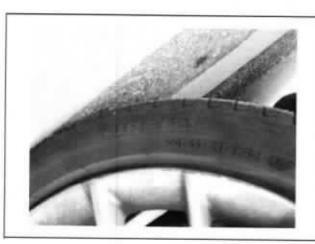
51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 406933 TEL: 6256 3561 FAX: 6256 4315















51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 406933 TEL: 6256 3561 FAX: 6256 4315









51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. SKE 2380H

RE-INSPECTION







Spray-Painting, Mechanical Repair And Customizing of Carls
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL chams@singnet.com.sg
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

24 April 2019

India International Insurance Pte Ltd 64 Cecil Street #04/#05/#06 IOB Building Singapore 049711

Attn: The Motor Claims Dept

Dear Sirs.

YOUR REF: T/MCTT1800113

ACCIDENT INVOLVING: SHD 4692 AND SKE 2380 H ON 4 OCTOBER 2018

AT/ALONG JUNCTION OF ORCHARD RD & PATERSON ROAD

We are helping the owner of vehicle no: SKE 2380 H to claim against your insured SHD 4692 K that the above accident was caused solely by the negligence of the driver of motor vehicle no: SHD 4692 K which was insured by you at the material time. As a result of the said accident, we are claiming as follows:-

| 1. Cost of Repair | \$ 1,872.50 |
|---------------------------|-------------|
| 2. LOU @\$100.00 x 5 days | \$ 500.00 |
| 3. LTA \$7.45 | \$ 7.45 |
| | \$ 2,379.95 |

We forward copies of GIA report, repair bill, certificate of insurance, driver's licence and search fee receipts for your attention.

We appreciat if you could kindly look into this matter and revert us soonest possible

Thank you

Regards

Rina Chua

Encl:

24 April 2019

India International Insurance Pte Ltd 64 Cecil Street #04/#05/#06-02 ,IOB Building Singapore 049711

Attn: The Motor Claims Dept.

Without prejudices

LETTER OF AUTHORITY

I, CHAN YUEN YEE ALEXIA EVE, owner of SKE 2380 H hereby authorize CHARN'S CUSTOMCRAFT to act for me with respect to my claim for repair cost and/or rental and/or loss of use for my vehicle no: SKE 2380 H that was damage pursuant to the accident which occurred on 4 October 2018 along JUNCTION OF ORCHARD ROAD & PATERSON ROAD involving vehicle no: SHD 4692 K

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to received payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without Prejudice and without admission of liability basis in so far as the driver/owner insurers of the other Vehicle/s is concerned.

Dated this

Signature

Name: CHAN YUEN YEE ALEXIA EVE (S6845075F



INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 1907037928 | GST. Reg. No. M2-0079806-X 64 | Cecil Steed | #04 | #05 | #06-02 | IOH Building | Singapore 049713

Office (65) 63476100 Email insure@it.com.sg Fax (65) 62244174 Website www.iii.com.sg

("the workshop") hereby confirm that we'll have reached an agreement

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name

India Ref: TP / MCT18100113 Claimant Ref: 5KE 2380H

CHARN'S CUSTOMCRAFT

| market Da | | 40.00 (global sum) (coppin o | |
|-------------------|---|------------------------------|---|
| | (see the foot), vehicle no. SKE 2380H 1 | | ant to the accident which occurred |
| | (date) at _ALONG PATERSON RD | (location) invol | ving vehicle no. <u>SHO4592K</u> (insured |
| vehicle). This is | pursuant to the inspection conducted on12/10/2016 | (date) at "the workshop | p°. |
| We/l confirm th | at we/l are/am authorized by the owner | CHAN YUEN YEE ALEXIA B | YE ("the third party |
| | thicle no. <u>SKE 2380H</u> to make the claim as set ou | | |
| the matter on h | his/her behalf in a manner that we/I deem fit. V | Ve/I enclose herein the le | etter of authority given by "the third |
| party claimant" | | | |
| Well further cor | nfirm that we/l will indemnify India International | Insurance Pte Ltd for all | damages, loss and/or expense that |
| | ve already incurred in the event that "the third | | |
| further claim ag | gainst the former for any loss and expenses su | ffered pertaining to cost | of repairs and/or rental and/or loss |
| of use pursuant | t to the damage to <u>SKE 2380H</u> (vehicle no.) as a | a result of the accident. | |
| Well confirm th | hat the agreement reached above is in full and | d final settlement of all | claims of "the third party claimant" |
| pursuant to the | accident and that further this settlement is read | ched on a without prejudi | ce and without admission of liability |
| basis. | | | |
| | | | |
| This agreement | is subject to the application of Singapore law ar | nd the Singapore Courts I | have exclusive jurisdiction over any |
| dispute arising o | out of the same. | | |
| | | | |
| We/l authorize | you to pay the total amount of S\$ 1,140.00 | to CHARN'S CUSTOMCRA | FT |
| Ð | u na | | |
| Dated this | 4 day of 09 20 19 | | |
| | W1. | | ((LOCK)) |
| CLAIMANT: | XIII-, Come of | WITNESS: | |
| Signature: | (30)*) | Signature: | MRB |
| orginalist c | Signed by "the workshop" (with chop) | 3.4 | Signed by appointed Surveyor |
| Name: | CATER | Name | LKK AUTO CONSULTANTS PTE LTD |
| | HARN'S CUSTOMCRAFT | NRIC | 199607196R |
| | Nack 1010 #01-105 | Address | 51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK |
| E | Bukit Merah Lane 3 | (PARTITURE RE) | |
| | Singapore 159724 | | #02-25 SINGAPORE 408933 |
| | rel: 62717054/62733304 | Nationality: | |
| | ex: 62736676 | Para in the same | |
| Occupation: 1 | Email: charns@singnet.com.sg | Occupation | |



INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Beg. No. 198703792k | GST. Reg. No. M2-0078006-X 64 | Cecil Street | #04 | #05 | #06-02 | JOH Huilding | Singapore 049711

Office (65) 63476100 Email immre@iii.com.sg Fax (65) 62244174 Website www.tit.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18100113 Claimant Ref: SKE 2380H

| We/I, | CHARN'S CUSTOMCRAFT | ("the warkshop") h | ereby confirm that | we/I have reached an | agreement |
|------------------------------------|--|--|---|-----------------------------------|--|
| with the appoin | ted Surveyor of India Internation | onal Insurance Pte Ltd | LKK AUTO CON | SULTANTS PTE LTD | (name |
| of Surveyor) wil | th respect to the amount cl | aimed for S\$ 1.140.00 | global sum) (espeix | | |
| | leasersh feet, vehicle | no. <u>SKE 2380H</u> that was | s damaged pursua | ant to the accident whi | ch occurred |
| ors 04/10/2018 | (date) atALONG PATERSON | 40 | (location) invol | lving vehicle no. SHD489 | 2K_(insured |
| vehicle). This is | pursuant to the inspection conduc | ded on 12/10/2018 (da | ate) at "the worksho | p". | |
| daimant") of ve | nat we/l are/am authorized by ehicle no <u>SKE 2380H</u> to make t | he claim as set out in the | above paragraph | and we/l have full author | ority to settle |
| party claimant". | his/her behalf in a manner tha | it wert deem ht. vvert end | aose nerein the is | etter of authority given | by the third |
| they will or ha further claim a | onfirm that we/I will indemnify in over already incurred in the ev- orgainst the former for any loss to the damage to SKE 2380+ | ent that "the third party and expenses suffered p | claimant" after the pertaining to cost | e above said agreeme | nt lodges a |
| | hat the agreement reached a accident and that further this | | | Property of the military factor | A CONTRACTOR OF THE PARTY OF TH |
| his agreement | t is subject to the application of | Singapore law and the | Singapore Courts I | have exclusive jurisdicti | on over any |
| | out of the same. | | | and and and and | |
| Ne/I authorize | e you to pay the total amount o | of S\$ 1.140.00 to CHA | RNS CUSTOMCRA | FT | |
| Dated this 2.3 | day of AUGUST | 20 19 | | 6 | 1 |
| CLAIMANT: | (b) | | WITNESS: | ((4) | K)) |
| Signature: | 196 | 8 | Signature: | # | MRB |
| | Signed by "the workshop" | | 511 4 2 5110 571 | Signed by appoin | ted Surveyor |
| iame: | Chan Yma Gee 1 | KILL ZIE | Name: | LKK AUTO CONSULTA | NTS PTE LTD |
| IRIC | S6845075 F | | NRIC: | 199507198R | |
| Address | 23 Dei Ting | Ha- PK | | 51 UBI AVE 1, PAYA U | BURDUSTOUR DAY |
| vouress. | 267028 | | Address | #02-25 SINGAPORE 40 | |
| lationality | | | Nationality: | ALTERNATION OF THE REAL PROPERTY. | |
| Occupation: | | | Occupation: | | |
| | | | Sociapation. | | |



F Geard's Customerapt

Accident Claim Repair, Corrosion Welding, Body Dent Repairs, Spray-Painting, Mechanical Repair And Contomizing of Cars BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724 BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723 TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

TAX INVOICE

| m/ | | RNATIONAL INSURANCE PTE LTI MOTOR CLAIMS DEPT | , ,, | 2019046238 |
|----------|-------------|--|-----------------|------------------|
| | | MOTOR CLAIMS DELT | YOUR ORDER N | 25/4/2019 |
| QUANTITY | | DESCRIPTION | DATE: | AMOUNT \$ CTS |
| | Vehicle No. | Make/Model | DOA | Reg. No. |
| | SKE2380H | B.M.W. 1161 AT ABS D/AIRBAG 2W | 04/10/2018@1420 | 50534 |

Being Lump Sum repair for the above Vehicle

1,750.00

| CHARN'S CUSTOMCRAFT | Subtotal | \$1,750.00 |
|---------------------|----------|------------|
| | GST 7% | \$122.50 |
| | Total | \$1,872.50 |



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time :

09 Oct 2018 / 16:21:41

Receipt Date/Time:

09 Oct 2018 / 16:21:32

Tax Invoice/Receipt

Receipt No.: ITNET-00000-181009-001688

Previous Receipt No.:

| Ligalogs Georgia (46) | | | | |
|--|--------------------------|-------------------------------|--|------------------------------|
| S/N Item Description/ Business Transaction Reference No. | | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
| Result of Insurance Enquiry - SHD4692K As at 09 Oct 2018/16:19:00 Insurance Co: INDIA INT'L INS PTE LTD 1 Insurance Enquiry - SHD4692K Enquiry Fee 20181009161947498951 | | 7.00 | 0.49 | 7.49 |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| | Total Before Rounding | 7.00 | 0.49 | 7.49 |
| | Rounding Difference | | | 0.04 |
| | Total Amount Payable | | | 7.45 |
| | Paid By | | | |
| | xxxxxxxxxxxx9028 | Credit Care /MasterC | The state of the s | 7.45 |
| | Total | | | 7.45 |
| | Cash Change | | | 0.00 |
| | Tendered Amount | | | 7.45 |
| | Excess Refundable Amount | | | 0.00 |
| | | | | |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | A | dj Submitted | Ins Auth'ed | Status | | |
|----------------------------------|------------------------------|---|---|--------------------------|------------------------|------------------------|---------------------|--|--------------|--|
| Main | 11 Oct 2018 Edit Reg | | 11 Oct 2018 00:00 Edit Adj Rpt | S\$1,750.0 Edit Estim | 7.6 | \$1,750.00 View Rpt | | Pending for Survi Report Cancel Case | | |
| (1 | Main | R | eference | Clai | m Detail | | Documents | | Show All | |
| CLAIM SU | BFOLDER D | ETAILS | | | | [Created | by adjuster] | | | |
| Insured: | COMFOR | TRANSPORTAT | ION PTE LTD, ID: | 199303821R | | | | | | |
| Main Claimant: | CHAN YU | CHAN YUEN YEE ALEXIA EVE, ID: S6845075F | | | | | | | | |
| Vehicle Reg No.: | SKE238 | SKE2380H Date of Loss: 04/10/2018 14:00 - :59 [79 Months and 17 Days From LTA Reg Date (Man Y | | | | | | te (Man Yr)] | | |
| Claim Type | TP / MC | TP / MCT18100113 | | | | MCOM0015 | | | | |
| Vehicle Reg No. (Insured): | SHD4692K | | | | olicy No. Claimant) | MT/001200 | MT/00120017/05 | | | |
| | | | | E | xcess: | | | | | |
| Repairer: | Charn's C | ustomcraft (HQ | Block 1010 Bukit M | lerah Lane 3, | #01-105, | 159724 Bukit | Merah - Tel: 627170 | 54 | | |
| Handling Insurer: | India Int | ernational Insur | ance Pte Ltd (HQ) | - Tel: 634761 | sH] 00 | indled by Sher | ini Pillai) | | | |
| Claimant's Insurer: | Direct As | ia Insurance (Si | ngapore) Pte Ltd (| HQ) - Tel: 65 | 322888 | | | | | |
| Adjuster: | LKK Auto | Consultants Pte | Ltd (HQ) - Tel: 62: | 56-3561 [1 | landled by | MOHD RASU | L] [Final Rpt o | lue 22/10/ | 2018] | |
| ASSOCIAT | ED MAIL RE | CEIVED | | | | | View A | All Comp | ose Case Mai | |
| • III_SG (| 05/11/2018): 26/10/2018): | Alert - Adj Mand Alert - Adj Mand | ate Approved (S\$: late Approved (S\$: ate Maintained - S | 0.00) - SKE2 | 380H - C | laim Handler: | Sherini Pillai | | | |
| ALL ASSO | CIATED TAS | KS | | | | View All S | Search Tasks Crea | te New Task | Complet | |
| Due Date | Priority | Type Task | Group Subject | Handler | Ass | gned By | Completed On | Created | On Done | |

Claim Documents

*SKE2380H (MCT18100113)

[SHD4692K]

TP

CHAN YUEN YEE ALEXIA EVE

Oct 4 2018 2:00PM

[COMFORT TRANSPORTATION PTE LTD]

Charn's Customcraft

| Vid | eo | | 1 per p | iage 🔽 | V |
|-----|-----------------|--|---------|-----------|----------|
| No | Finalized On | India International Insurance Pte Ltd (HQ) | | Thumbnail | Prin |
| 1 | 26/10/18 12:21 | Video - Accident (OID) | 0 | Load MP4 | |
| Pho | otos/Images | | 3 per p | age V | V |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | [3,90,9 | Thumbnail | - |
| 1 | 24/10/18 16:27 | Odometer Reading | 0 | Load 3PG | 120 |
| 2 | 24/10/18 16:27 | Chassis Number | 0 | Load 3PG | V |
| 3 | 24/10/18 16:27 | General View | 0 | Load JPG | 120 |
| 4 | 24/10/18 16:27 | General View | 0 | Load JPG | 120 |
| 5 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 6 | 24/10/18 16:27 | General View | 0 | Load 3PG | V |
| 7 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 8 | 24/10/18 16:27 | General View | 0 | Load JPG | S. |
| 9 | 24/10/18 16:27 | General View | 0 | Load JPG | 1 |
| 10 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 11 | 24/10/18 16:27 | General View | 0 | Load 3PG | V |
| 12 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 13 | 24/10/18 16:27 | General View | 0 | Load JPG | 1 |
| 14 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 15 | 24/10/18 16:27 | General View | 0 | Load JPG | 12 |
| 16 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 17. | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 18 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 19 | 24/10/18 16:27 | General View | 0 | Load JPG | 3 |
| 20 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 21 | 24/10/18 16:27 | General View | 0 | Load JPG | [2] |
| 22 | 24/10/18 16:27 | General View | 0 | Load JPG | 52 |
| 23 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 24 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 25 | 24/10/18 16:27 | General View | 0 | Load JPG | 52 |
| 26 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 27 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 28 | 24/10/18 16:27 | General View | 0 | Load JPG | 2 |
| 29 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 30 | 24/10/18 16:27 | General View | 0 | Load JPG | SZ. |
| 31 | 24/10/18 16:27 | General View | 0 | Load JPG | V |
| 32 | 24/10/18 16:27 | General View | 0 | Load JPG | Z |
| 33 | 24/10/18 16:27 | General View | 0 | Load JPG | V |

| Video | | 1 per page V | | N. | |
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| No | Finalized On | India International Insurance Pte Ltd (HQ) | | Thumbnail | Print |
| Documentation | | 1 per page | | | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| 1 | 11/10/18 19:34 | TP ESTIMATE + TP GIA REPORT | 0 | Load PDF | |
| 2 | 11/10/18 19:34 | ACKNOWLEDGEMENT EMAIL TO III DD 11.10.2018 | 0 | Load PDF | |
| 3 | 23/10/18 17:12 | TP ESTIMATE - MARKED | 0 | Load PDF | |
| 4 | 03/05/19 16:25 | WORKSHOP INVOICE | 0 | Load PDF | |
| 5 | 03/05/19 16:25 | LTA SEARCH | 0 | Load PDF | |
| 6 | 11/09/19 09:35 | AUTHORISATION TO ACT FORM | 0 | Load PDF | |
| 7 | 11/09/19 09:35 | DISCHARGE VOUCHER | 0 | Load PDF | |
| 8 | 11/09/19 09:35 | LOD | 0 | Load PDF | Ü |
| No | Finalized On | India International Insurance Pte Ltd (HQ) | | Thumbnail | Print |
| 1 | 12/10/18 08:59 | Singapore Accident Statement | 0 | Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset Save Print |
|--|------------------|
| There are no document checklists configured. | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) | |
| | ^ |
| | ~ |
| Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties. | |

LKK Auto Consultants Pte Ltd (Co Reg No. 199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III18018524/R1PA3Q2

Date:

11/09/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No:

SKE2380H

Insured Vehicle No:

SHD4692K

Date of Loss:

04/10/2018

Nature of Claim:

TP

Claim No: MCT18100113

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKE2380H

Make & Model:

BMW 118I, 1.6 ABS D/AIRBAG 2WD HID 5DR (A)

Engine No:

A314J119N13B16A

Reg. Date: Colour

17/02/2012 (Man. Year: 2011)

Chassis No: Odometer:

WBA1A12040E948809

61107 km

Engine Capacity:

1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

205/50 R17

Rear Tyre Size:

205/50 R17

Front Left Side: Front Right Side: Pirelli 6 mm Pirelli 6 mm Rear Left Side: Rear Right Side: Pirelli 6 mm Pirelli 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | | Repairer's | Adjuster's | Difference | Diff % |
|---------------------|-----------------------------------|--------------------|------------|------------|--------|
| Parts | | 2,940.07 | 1,245.15 | 1,694.92 | 57.65 |
| Miscellaneous Items | | 0.00 | 0.00 | 0.00 | |
| Labour | | 1,160.00 | 950.00 | 210.00 | 18.10 |
| Paintwork Labour | | 0.00 | 0.00 | 0.00 | |
| Towing | | 0.00 | 0.00 | 0.00 | |
| | Calculated Gross Total (S\$) | 4,100.07 | 2,195.15 | 1,904.92 | 46.46 |
| | Approved Total (Overridden) (S\$) | | 1,750.00 | | |
| | (S\$) | 4,100.07 | 1,750.00 | 2,350.07 | 57.32 |
| | + GST 7.00/7.00% (S\$) | 287.00 | 122.50 | 164.50 | 57,32 |
| | Nett Amount (S\$) | 4,387.07 | 1,872.50 | 2,514.57 | 57.32 |
| | + Loss of Use (5.0 x S\$ | 80.00/day) (S\$) | 400.00 | | |
| | | (S\$) | 2,272.50 | | |
| | Liable Amoun | t (50.00%) (S\$) | 1,136.25 | | |
| | + Doc/S | earch Fee (S\$) | 7.45 | | |
| | Ne | tt Liability (S\$) | 1,143.70 | | |
| | Global Sum S | Settlement (S\$) | 1,400.00 | | |

INSPECTION

Adjuster Report Page 2 of 4

Date of Assignment:

11/10/2018

Date Inspected:

12/10/2018 Inspected At:

Charn's Customcraft (HQ)

Block 1010 Bukit Merah Lane 3, #01-105

Singapore 159724

Estimated Period of Repair:

5.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

| Referen | ce | |
|---------------|--------------|--|
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 03 May 2019) |
| Parts: | 144 | BMW 118I 1.6 ABS D/AIRBAG 2WD HID 5DR (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted | d, no print-code for SKE2380H) |
| Validity: | | ates are valid only if they contain the print code (above) on all estimate pages, running page in the END OF ESTIMATES marker on the last estimate page |
| Further Info: | Items/values | not in reference catalogue are prefixed with an asterisk *. |

Recommended Parts

| | Condition | Repairer's | Amount |
|---|-----------------------------------|--|-------------------|
| DLAMP LH | Serviceable | 1,801.75 FL | *-FL |
| LAMP LOWER BRACKET LH | Serviceable | 81.50 FL | *-FL |
| ER LH | Bent | 546.00 FL | *546.00 FL |
| PER | Scratched | 825.50 FL | *825.50 FL |
| PER RETAINER LH | Necessary | 12.00 FL | *12.00 FL |
| | reconstruction in | 100000000000000000000000000000000000000 | 177-700-700-00-00 |
| | Sub Total (S\$) | 3,266.75 | 1,383.50 |
| - List Item Discount on L Items 10.00/10.00% (S\$ | 10.00/10.00% (S\$) | 326.68 | 138.35 |
| | Total Parts (S\$) | 2,940.07 | 1,245.15 |
| | Report was unsubmitted during the | Total Parts (S\$)_ Report was unsubmitted during this print-out. | |

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-----|--|-------------------|------------|--------|
| Lab | our Items | | | |
| 1 | ALIGNMENT | New | 70.00 | 70.00 |
| 2 | REPAIR AND RESPRAY FRONT RIM LH | New | 100.00 | 50.00 |
| 3 | CHECK WIRING FUNCTION | New | 40.00 | 30.00 |
| 4 | REMOVE NECESSARY PARTS ,JACKING ,PANEL BEATING ,REPAIR AND STRAIGHTEN FRONT FENDER LH AND FRONT BUMPER | New | 500.00 | 400.00 |
| 5 | PUTTY AND RESPRAY FRONT FENDER LH AND FRONT BUMPER | New | 450.00 | 400.00 |
| | Gross Labo | our Cost (S\$) | 1,160.00 | 950.00 |
| | Report was unsubmitted during | g this print-out. | | |

< END OF ESTIMATES >