

INS CASE OWNER:

CC 4, III 180 18524, K passy

IDAC:

Surveyor:

MPB

DOB:

12/10/18

Date / Time:

11.10.18

Registered in Merimen:

11.10.18

Pte-assign / CCU / FTE

S40 4692K



Insured Vehicle No.:

Claim No.:

Name of Insured:

CHN

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

4/10/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SKE 2380H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Charn's Customcraft



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

19/10

CHN

SKE 2380H - X

CHN 4692K - CS/MS/SL/10/14440/PLG d62, D61

- CCY/III 180 18524/5/10/18, 15/11/18

STAGE DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PER:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Chex: Photos

21/11/19 -> Ku -> type number

17/11/19

- Charn's

- seek mortgage on loan from TR (1,143.70 @ 50%)

27/11/19

- E-mailed offer to TP

14/12/19

E-mailed DV.

27/12/19

Khandana

File pass to mei Khandana to close

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

LIS

SS 1,750

5 days

Reduction:

57 %

Confirm by:

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

19

If NO or B 28, Ass. Lia:

Repair Cost (including GST):

SS 936.25

Loss of Rental (LOR):

SS

- days

Loss of Use (LOU):

SS

200.00 (\$ 80 x 5 days)

Loss of Income (LOI):

SS

(\$ - x - days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search:

SS

7.45

Medical:

SS

Disbursement:

SS

Legal Cost:

SS

(e.g. Tow/ Independent)

Total:

SS

1,143.70

Global Sum SS: 1,140.00

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP \$350

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

1,140.00

Name 1:

CHARN'S CUSTOMCRAFT

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

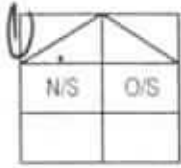
Signature: *P. J. ...*

REF: III

5075F

ASSIGNMENT

From: _____ Date: 12/10/18
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: SKE 2380H
at Workshop m/s: Charn's Customcraft
of BIK1010, Bkt Meruh Lane 3# 01-105
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: 11am - 12pm
(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.
Bal. or Market Value: _____
IDAC Accident Rpt: _____ Consistent?: Yes or No
GIA / PR Seen: _____ Consistent?: Yes or No
Est. Repairs: 5 days Res.: Yes or No
Lum Sum: 20% 3 Val.: Yes or No
CA / REV / REP. / 24 HRS ^{1up}
Date: _____ Person Contacted: _____
Vehicle: IN / OUT



Veh No: SKE 2380H Yr Regn: 2012 FES
Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: B.M.W 116I c.c. 1558
Colour: BLUE A/C: Insured / Std / NI / NA
Sp. Reading: 61167 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: WDA 1A 1204E 1488 09
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 205/50R17 R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /
TOYO / YOKO or
Front: R/Bal. 6 mm L/Bal. 6 mm
Rear: R/Bal. 6 mm L/Bal. 6 mm
D.O.A. 04/10/18 D.O.I. 12/10/18
Survey held at Charn's Customcraft
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S Frt
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	U.S. \$ 1750 Credit \$ 2350 02/5746

Date/Time: File Pass to? ☐ : Prel. Report ☐ : Final Report
1) _____
Date/Time: File Return to? _____
2) _____

Report Format: _____
Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____
Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp (\$ _____) ☐ Interview (\$ _____) ☐ Tech. Invs (\$ _____) ☐ Weekend (\$ _____)

Survey Fee: _____
Transportation: _____
S + RS \$ _____
Photos _____
Others _____

TOTAL _____



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 25151300M

DA/III(SHD4692K)
DOA:04/10/2018@1420

INDIA INTERNATIONAL INSURANCE PTE LTD

10/10/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SKE 2380 H - B.M.W. 116I AT ABS D/AIRBAG 2WD HID 5DR

CHASSIS NO: WBA1A12040E948809 (2012)

1 pc	Front headlamp LH	<i>Panel</i>	\$	1,801.75	<i>? x su</i>
1 pc	Front headlamp lower bracket LH	<i>4p 90010068</i>	\$	81.50	<i>? x su</i>
1 pc	Front fender LH	<i>5 days</i>	\$	546.00	<i>Bl</i>
1 pc	Front bumper	<i>4/5</i>	\$	825.50	<i>Bl</i>
1 pc	Front bumper retainer LH		\$	12.00	<i>Bl</i>
			\$	3,266.75	
	LESS 10%	<i>12/10/18 @ 1135</i>	\$	326.68	
			\$	2,940.07	
	Alignment	<i>Refy after repair</i>	\$	70.00	
	Repair and respray front rim LH		\$	100.00	<i>50</i>
	check wiring function		\$	40.00	<i>30</i>
	Remove necessary parts: jacking, panel beating, repair and straighten front fender LH and front door LH bumper		\$	500.00	<i>for</i>
	Putty and respray front fender LH and front bumper.		\$	450.00	<i>for</i>
			\$	4,100.07	
	ADD 7% GST		\$	287.00	
			\$	4,387.07	

Note: The above is an estimate only. If other parts requested during the course of repair, we will inform you accordingly.

All new/O.E.M/used parts are subject to availability.

CHARN'S CUSTOMCRAFT

.....

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

Parts - 1245.15
Lab - 950.00
2195.15
less 20% 439.03
1756.12
48 - 1750/-

DA/III(SHD4692K)
DOA:04/10/2018@1420

INDIA INTERNATIONAL INSURANCE PTE LTD

10/10/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SKE 2380 H - B.M.W. 116I AT ABS D/AIRBAG 2WD HID 5DR

CHASSIS NO: WBA1A12040E948809 (2012)

1 pc	Front headlamp LH	Panel	\$	1,801.75	?
1 pc	Front headlamp lower bracket LH	4p 9001068	\$	81.50	
1 pc	Front fender LH	5 days	\$	546.00	Bl
1 pc	Front bumper	48	\$	825.50	BSA
1 pc	Front bumper retainer LH		\$	12.00	an
	LESS 10%		\$	3,266.75	
		12/10/18 @ 1135	\$	326.68	
			\$	2,940.07	
	Alignment	Refy after repair	\$	70.00	
	Repair and respray front rim LH		\$	100.00	50
	check wiring function		\$	40.00	30
	Remove necessary parts: jacking, panel beating, repair and straighten front fender LH and front door LH bumper		\$	500.00	For
	Putty and respray front fender LH and front bumper.		\$	450.00	For
			\$	4,100.07	
	ADD 7% GST		\$	287.00	
			\$	4,387.07	

1383.50
138.35
1245.15

950

Note: The above is an estimate only. If other parts requested during the course of repair, we will inform you accordingly.

All new/O.E.M/used parts are subject to availability.

CHARN'S CUSTOMCRAFT

.....
[Signature]

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Acknowledged by Repairer

Signature:

Date:



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 82733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

DA/III(SHD4692K)
DOA:04/10/2018@1420

INDIA INTERNATIONAL INSURANCE PTE LTD

10/10/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SKE 2380 H - B.M.W. 116I AT ABS D/AIRBAG 2WD HID 5DR

CHASSIS NO: WBA1A12040E948809 (2012)

1 pc	Front headlamp LH	Panel	\$	1,801.75	?
1 pc	Front headlamp lower bracket LH	4p 90010068	\$	81.50	?
1 pc	Front fender LH		\$	546.00	81
1 pc	Front bumper	5 days	\$	825.50	850
1 pc	Front bumper retainer LH	43	\$	12.00	850
			\$	3,266.75	
	LESS 10%	12/10/18 @ 1135	\$	326.68	
			\$	2,940.07	
	Alignment	Refy after repair	\$	70.00	
	Repair and respray front rim LH		\$	100.00	50
	check wiring function		\$	40.00	30
	Remove necessary parts: jacking, panel beating, repair and straighten front fender LH and front door LH: bumper		\$	500.00	400
	Putty and respray front fender LH and front bumper.		\$	450.00	400
			\$	4,100.07	
	ADD 7% GST		\$	287.00	
			\$	4,387.07	

Note: The above is an estimate only. If other parts requested during the course of repair, we will inform you accordingly.

All new/O.E.M/used parts are subject to availability.

CHARN'S CUSTOMCRAFT

.....

LKK Auto Consultants hence notify the Repairer of the following:

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- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary part(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 11 October 2018 9:11 AM
To: Charn's Customcraft; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sherini Pillai
Subject: RE: [Spam-pop3] FW: TP CLAIM AGAINST III - Accd Invlg: SKE 2380 H & SHD 4692 K on 04.10.2018
Attachments: PRI.PDF
Sensitivity: Confidential

9.27am @ 11/10/18
vehicle not in
person @ Sharon

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKE2380H and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Charn's Customcraft [mailto:charns@singnet.com.sg]
Sent: 10 October, 2018 5:59 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: [Spam-pop3] FW: TP CLAIM AGAINST III - Accd Invlg: SKE 2380 H & SHD 4692 K on 04.10.2018
Importance: High
Sensitivity: Confidential

Hi

LKK please

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Wednesday, 10 October, 2018 5:09 PM
To: charns@singnet.com.sg
Subject: [Spam-pop3] FW: TP CLAIM AGAINST III - Accd Invlg: SKE 2380 H & SHD 4692 K on 04.10.2018

Importance: High
Sensitivity: Confidential

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Joel Nah

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Wednesday, 10 October, 2018 5:06 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: TP CLAIM AGAINST III - Accd Invlg: SKE 2380 H & SHD 4692 K on 04.10.2018

Importance: High

Sensitivity: Confidential

Hi

Kindly find attached for your necessary actions.

Our client's vehicle no: SKE 2380 H claiming against III's insured: SHD 4692 K.

Please arrange PRI and advise on liability.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Friday, 2 November 2018 10:25 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]
Attachments: My Movie.mp4
Importance: High

Hi Hsiao Tong

As requested

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 24 October, 2018 4:26 PM
To: Charn's Customcraft (charns@singnet.com.sg)
Cc: Admin A
Subject: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Your Ref: **SKE 2380H** **Without Prejudice**
Our Ref: CC4/III18018524/R1pa3

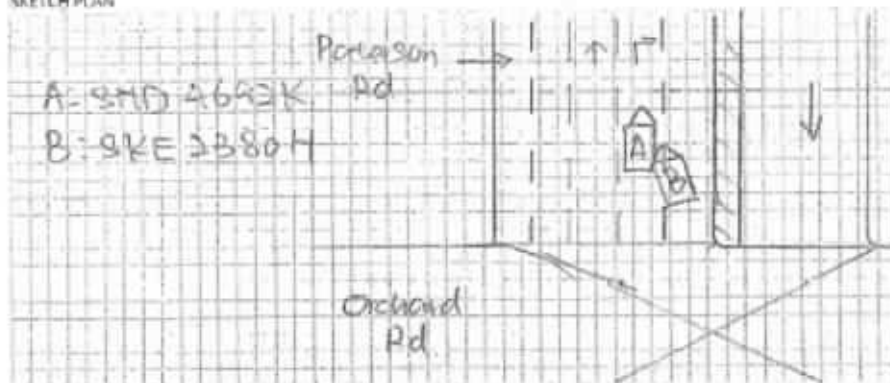
Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client encroached into his lane and resulted the accident. Kindy refer to the below accident statement for your easy reference.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 4/10/18 at about 14:40 hrs, I was driving along Poterson road just after Orchard road junction. Suddenly Veh B travelling on extreme right lane encroached into my lane. Due to this cause, Veh A it turn left poterson hri & grazed onto right rear portion of my taxi. Both of us then alighted to take photo and exchange particulars.

04 female passenger on board my taxi.

No injury reported in this accident.

We would like to request a copy of your client's video footage as stated in his GIA report for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 24 October 2018 4:26 PM
To: Charn's Customcraft (charns@singnet.com.sg)
Cc: Admin A
Subject: Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Your Ref: **SKE 2380H**

Without Prejudice

Our Ref: CC4/III18018524/R1pa3

Dear Sirs/Madam,

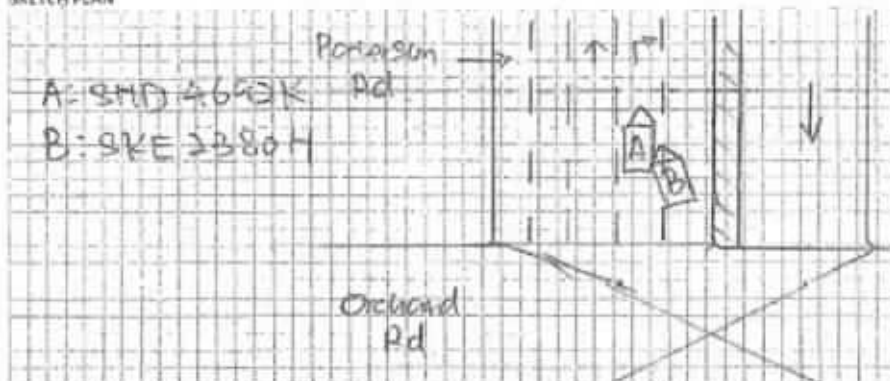
ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client encroached into his lane and resulted the accident. Kindly refer to the below accident statement for your easy reference.

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 4/10/18 at about 14:40 hrs, I was driving along Poterson road just after Orchard road junction. Suddenly Veh B travelling on extreme right lane encroached into my lane. Due to this cause, Veh B it part left portion hit & grazed onto right rear portion of my taxi. Both of us then stopped to take photo and exchange particulars. 04 female passenger on board my taxi. No injury reported in this accident.

We would like to request a copy of your client's video footage as stated in his GIA report for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Oct 2018 19:33	Cim Veh Model Changed	(205582) BMW 118i 1.6 ABS D/AIRBAG 2WD HID 5DR (A).	[A] HOW MEI KWAN
2	11 Oct 2018 19:33	Cim Created	Reg No: SKE2380H. Acct Date: 2018/10/04. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Charn's Customcraft (HQ)	[A] HOW MEI KWAN
3	11 Oct 2018 19:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	11 Oct 2018 19:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/22	[A] HOW MEI KWAN
5	11 Oct 2018 19:33	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	11 Oct 2018 19:34	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	11 Oct 2018 19:34	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	17 Oct 2018 10:10	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
9	17 Oct 2018 10:10	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
10	24 Oct 2018 16:28	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remarks: Pending 3rd party video footage. Meantime, kindly assist to upload a copy of insured video for our viewing.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Acc.Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	11 Oct 2018 19:33	Cim Veh Model Changed	(205582) BMW 118i 1.6 ABS D/AIRBAG 2WD HID SDR (A).	[A] HOW MEI KWAN
2	11 Oct 2018 19:33	Cim Created	Reg No: SKE2380H, Acct Date: 2018/10/04, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ), Workshop: Charn's Customcraft (HQ)	[A] HOW MEI KWAN
3	11 Oct 2018 19:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	11 Oct 2018 19:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/22	[A] HOW MEI KWAN
5	11 Oct 2018 19:33	Adj Mandate Set	Approved:0.00,Rainsp:Adj decides.	[A] HOW MEI KWAN
6	11 Oct 2018 19:34	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	11 Oct 2018 19:34	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	17 Oct 2018 10:10	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
9	17 Oct 2018 10:10	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
10	24 Oct 2018 16:28	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remarks: Pending 3rd party video footage. Meantime, kindly assist to upload a copy of insured video for our viewing.	[A] CHEW HSTAO TONG
11	26 Oct 2018 12:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/22, Mandate Remarks: Video footage uploaded	[I] Zuhaidah Bte Samsuri
12	26 Oct 2018 12:23	Adj Mandate Set	Maintained:Video footage uploaded	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc. Type	Acc Name	Co Name (Business)	Ref 1	Ref 2	Amount
1957452	26/10/2018 12:21	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKE2380H	Zuhaidah Bte Samsuri	xx.xx

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	11 Oct 2018 19:33	Cim Veh Model Changed	(205582) BMW 118i 1.6 ABS D/AIRBAG 2WD HID 5DR (A).	[A] HOW MEI KWAN
2	11 Oct 2018 19:33	Cim Created	Reg No: SKE2380H. Acct Date: 2018/10/04. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Charn's Customcraft (HQ).	[A] HOW MEI KWAN
3	11 Oct 2018 19:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	11 Oct 2018 19:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/22	[A] HOW MEI KWAN
5	11 Oct 2018 19:33	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	11 Oct 2018 19:34	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	11 Oct 2018 19:34	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	17 Oct 2018 10:10	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
9	17 Oct 2018 10:10	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
10	24 Oct 2018 16:28	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: TBA Remarks: Pending 3rd party video footage. Meantime, kindly assist to upload a copy of insured video for our viewing.	[A] CHEW HSIAO TONG
11	26 Oct 2018 12:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/22. Mandate Remarks: Video footage uploaded	[I] Zuhaidah Bte Samsuri
12	26 Oct 2018 12:23	Adj Mandate Set	Maintained:Video footage uploaded	[I] Zuhaidah Bte Samsuri
13	03 Nov 2018 11:41	Video Downloaded	Downloaded Video - Accident (OID)	[A] CHEW HSIAO TONG
14	03 Nov 2018 11:48	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 50% Remarks: Based on both parties video, it is likely that at both parties changed into the same lane.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1957452	26/10/2018 12:21	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKE2380H	Zuhaidah Bte Samsuri	XX.XX

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Oct 2018 19:33	Cim Veh Model Changed	(205582) BMW 118I 1.6 ABS D/AIRBAG 2WD HID 5DR (A).	[A] HOW MEI KWAN
2	11 Oct 2018 19:33	Cim Created	Reg No: SKE2380H, Acct Date: 2018/10/04, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ), Workshop: Charn's Customcraft (HQ)	[A] HOW MEI KWAN
3	11 Oct 2018 19:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	11 Oct 2018 19:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/22	[A] HOW MEI KWAN
5	11 Oct 2018 19:33	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	11 Oct 2018 19:34	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	11 Oct 2018 19:34	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	17 Oct 2018 10:10	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
9	17 Oct 2018 10:10	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
10	24 Oct 2018 16:28	Adj Mandate Request	Cur,Req:0.00;PODS Liability: TBA Remarks: Pending 3rd party video footage. Meantime, kindly assist to upload a copy of insured video for our viewing.	[A] CHEW HSIAO TONG
11	26 Oct 2018 12:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/22. Mandate Remarks: Video footage uploaded	[I] Zuhaidah Bte Samsuri
12	26 Oct 2018 12:23	Adj Mandate Set	Maintained:Video footage uploaded	[I] Zuhaidah Bte Samsuri
13	03 Nov 2018 11:41	Video Downloaded	Downloaded Video - Accident (OID)	[A] CHEW HSIAO TONG
14	03 Nov 2018 11:48	Adj Mandate Request	Cur,Req:0.00;PODS Liability: 50% Remarks: Based on both parties video, it is likely that both parties changed into the same lane.	[A] CHEW HSIAO TONG
15	05 Nov 2018 09:49	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1957452	26/10/2018 12:21	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKE2380H	Zuhaidah Bte Samsuri	xxx,xxx

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Sunday, 18 November 2018 10:00 AM
To: 'Charn's Customcraft'
Cc: Admin A
Subject: RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Without Prejudice

Hi,

Thank you for your video.

We are prepared to offer 50% towards your client's claim as both parties were changing into the same lane. We are of the view that BOLA S19 is applicable.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Friday, 2 November 2018 10:25 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]
Importance: High

Hi Hsiao Tong

As requested

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 15 April 2019 12:48 PM
To: William Tan Thoo Seng
Cc: Aileen Tan Lee Noi; Catherine Koh Mui Gek; KKLau
Subject: RE: Yr ref SDS6393D our taxi SHB6393X doa 3.12.18 - (video/PIR attached, taxi driver chasing)

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$1,080,000(all-in) to resolve the matter.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KKLau
Sent: Wednesday, 27 March 2019 12:10 PM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Aileen Tan Lee Noi <aileen@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: Re: Yr ref SDS6393D our taxi SHB6393X doa 3.12.18 - (video/PIR attached, taxi driver chasing)

Hi Hsiao Tong,

Please speed up this case. If there is any issue, please update Cdge.

Regards,

K K Lau

LKK Auto Consultants P L

Get Outlook for IOS

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Wednesday, March 27, 2019 9:00 AM
To: Hsiao Tong (LKKAuto); KKLau
Cc: Aileen Tan Lee Noi; Catherine Koh Mui Gek
Subject: Re: Yr ref SDS6393D our taxi SHB6393X doa 3.12.18 - (video/PIR attached, taxi driver chasing)

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>

Sent: Friday, 2 November 2018 10:25 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Importance: High

Hi Hsiao Tong

As requested

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 24 October, 2018 4:26 PM

To: Charn's Customcraft (charns@singnet.com.sg)

Cc: Admin A

Subject: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Your Ref: **SKE 2380H**

Without Prejudice

Our Ref: CC4/III18018524/R1pa3

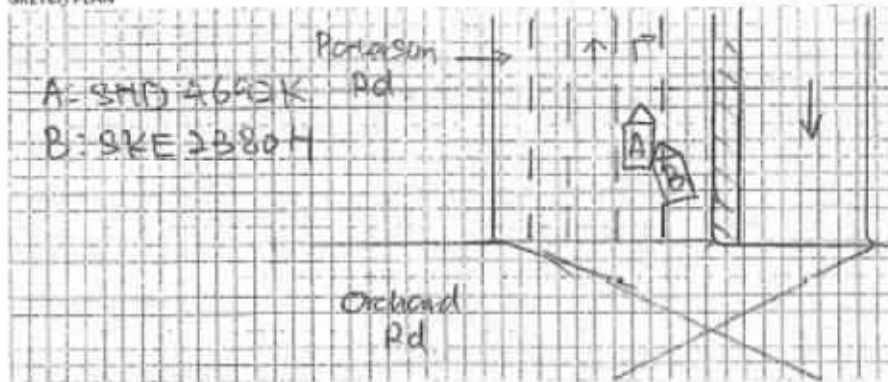
Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client encroached into his lane and resulted the accident. Kindly refer to the below accident statement for your easy reference.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 4/10/12 at about 14:40 hrs, I was driving along Potrasen road just after Orchard road junction. Suddenly Veh B travelling on extreme right lane encroached into my lane. Due to this cause, Veh B it part left portion hit & grazed onto right rear portion of my taxi. Both of us then stopped to take photo and exchange particulars.

04 female passengers on board my taxi.

No injury reported in this accident.

We would like to request a copy of your client's video footage as stated in his GIA report for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 27 May 2019 2:05 PM
To: charns@singnet.com.sg
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Your Ref: SKE 2380H
Our Ref: CC4/III18018524/R1PA3Q2

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement on a 50% liability basis for a global sum of **\$ 1,140.00** (all-in).

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Thursday, 25 April 2019 12:45 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]
Importance: High

Hi Hsiao Tong

Please find attached for your necessary action.

CR: \$1872.50
LOU @ \$ 100 X 5 days: \$500.00
LTA: \$7.45

Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

CC4/III18018524/R1pa3

Charn's Customcraft

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, 15 August, 2019 4:00 PM
To: Charn's Customcraft
Cc: Admin A
Subject: FW: Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]
Attachments: LETTER OF DISCHARGE (DV) (GLOBALSUM) SHD46952K.pdf

Your Ref: SKE 2380H
Our Ref: CC4/III18018524/R1PA3Q2

Without Prejudice
(save as to costs)

Dear Rina,

This is a gentle reminder.

Thank you for your acceptance.

Please duly sign the DV enclosed and return back with all the documents to us **LKK** below for our necessary action: -

- Original LOD
- Original DV
- Original Final Repair Tax Invoice
- Original Letter of Authorisation

Mei Kwan
asked for revised
copy.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Friday, 14 June 2019 11:14 AM
To: Charn's Customcraft <charns@singnet.com.sg>
Subject: RE: Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Your Ref: SKE 2380H
Our Ref: CC4/III18018524/R1PA3Q2

Without Prejudice
(save as to costs)

Charn's Customcraft

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, August 15, 2019 4:00 PM
To: Charn's Customcraft
Cc: Admin A
Subject: FW: Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]
Attachments: LETTER OF DISCHARGE (DV) (GLOBSUM) SHD46952K.pdf

Your Ref: SKE 2380H
 Our Ref: CC4/III18018524/R1PA3Q2

Without Prejudice
 (save as to costs)

Dear Rina,

This is a gentle reminder.

Thank you for your acceptance.

Please duly sign the DV enclosed and return back with all the documents to us **LKK** below for our necessary action: -

- **Original LOD**
- **Original DV**
- **Original Final Repair Tax Invoice**
- **Original Letter of Authorisation**

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
 DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Friday, 14 June 2019 11:14 AM
To: Charn's Customcraft <charns@singnet.com.sg>
Subject: RE: Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Your Ref: SKE 2380H
 Our Ref: CC4/III18018524/R1PA3Q2

Without Prejudice
 (save as to costs)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Oct 2018 19:33	Clim Veh Model Changed	(205582) BMW 118i 1.6 ABS D/AIRBAG 2WD HID 5DR (A).	[A] HOW MEI KWAN
2	11 Oct 2018 19:33	Clim Created	Reg No: SKE2380H. Acct Date: 2018/10/04. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Charn's Customcraft (HQ)	[A] HOW MEI KWAN
3	11 Oct 2018 19:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	11 Oct 2018 19:33	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/10/22	[A] HOW MEI KWAN
5	11 Oct 2018 19:33	Adj Mandate Set	Approved:0.00, Reinsp:Adj decides.	[A] HOW MEI KWAN
6	11 Oct 2018 19:34	Label Added	(30651):Vehicle Not In, (30653):Direct Settlement.	[A] HOW MEI KWAN
7	11 Oct 2018 19:34	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	17 Oct 2018 10:10	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
9	17 Oct 2018 10:10	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
10	24 Oct 2018 16:28	Adj Mandate Request	Cur,Req:0.00:PODS Liability: TBA Remarks: Pending 3rd party video footage. Meantime, kindly assist to upload a copy of insured video for our viewing.	[A] CHEW HSIAO TONG
11	26 Oct 2018 12:23	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/10/22. Mandate Remarks: Video footage uploaded	[T] Zuhaidah Bte Samsuri
12	26 Oct 2018 12:23	Adj Mandate Set	Maintained:Video footage uploaded	[T] Zuhaidah Bte Samsuri
13	03 Nov 2018 11:41	Video Downloaded	Downloaded Video - Accident (OID)	[A] CHEW HSIAO TONG
14	03 Nov 2018 11:48	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 50% Remarks: Based on both parties video, it is likely that at both parties changed into the same lane.	[A] CHEW HSIAO TONG
15	05 Nov 2018 09:49	Adj Mandate Set	Approved:0.00.	[T] Sherini Pillai
16	03 May 2019 16:22	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	03 May 2019 16:22	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
18	03 May 2019 16:22	Clim Dtl Modified	JPJ Reg. Date: -> 2012/02/17.	[A] JOANNE LEE KHANG MIN
19	03 May 2019 16:22	Clim Details Notified		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL

	Date	Audit	Remarks	By
20	17 May 2019 12:57	Adj Mandate Request	Cur.Req:1143.70:PODS Liability: 50% Quantum: [(a)CORw/GST: \$1,872.50 + (b)LOU (5days x \$80.00): \$400.00 = \$2,272.50]@50% = \$1,136.25 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,143.70 Vehicle Model: BMW 118I, 1.6 ABS D/AIRBAG 2WD HID SDR (A) (1598	[A] Khanchna Pothuraj
21	21 May 2019 08:47	Adj Mandate Set	Approved:1143.70.	[1] Sherini Pillai

Date From



Date To



Audit Type None



Go

ACTIVITY

[17/05/2019 13:14] Khanchna Pothuraj:

PODS
 Liability: 50%
 Quantum: [(a)CORw/GST: \$1,872.50 + (b)LOU(5days x \$80.00): \$400.00 = \$2,272.50]@50% = \$1,136.25 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,143.70
 Vehicle Model: BMW 118I, 1.6 ABS D/AIRBAG 2WD HID SDR (A) (1598 cc)
 5 recommendation repair days
 For your approval please.

Merimen Billing for this case - Transaction History

Bill No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1957452	26/10/2018 12:21	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKE2380H	Zuhaidah Bte Samsuri	xx.xx
2135297	03/05/2019 16:22	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKE2380H	SHD4692K	10.70

Hsiao Tong (LKKAuto)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Thursday, 25 April 2019 12:45 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]
Attachments: receipt-20181009-162141.pdf; TAX INVOICE.pdf
Importance: High

Hi Hsiao Tong

Please find attached for your necessary action.

COR: \$1872.50 ✓
LOU @ \$ 100 X 5 days: \$500.00 ✓
LTA: \$7.45 ✓

Total: \$2379.95

Please confirm

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Sunday, 18 November, 2018 10:01 AM
To: Charn's Customcraft
Cc: Admin A
Subject: RE: [Spam-pop3] Your Ref: SKE 2380H *Our Ref: CC4/III18018524/R1pa3 [ACCIDENT INVOLVING SHD 4692K(III) & SKE 2380H ON 04/10/2018]

Without Prejudice

Hi,

Thank you for your video.

We are prepared to offer 50% towards your client's claim as both parties were changing into the same lane. We are of the view that BOLA \$19 is applicable.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. SKE 2380H

INSPECTION





LKK Auto Consultants Pte Ltd

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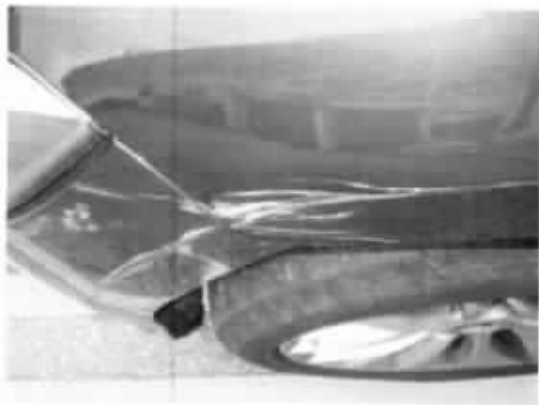


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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3551 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607196-R





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 406933

TEL: 6256 3661 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R





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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3551 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. SKE 2380H

RE-INSPECTION





CHARN'S CUSTOMCRAFT

*Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars*

BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

24 April 2019

India International Insurance Pte Ltd
64 Cecil Street #04/#05/#06
IOB Building
Singapore 049711

Attn: The Motor Claims Dept

Dear Sirs,

YOUR REF: T/MCTT1800113

**ACCIDENT INVOLVING: SHD 4692 AND SKE 2380 H ON 4 OCTOBER 2018
AT/ALONG JUNCTION OF ORCHARD RD & PATERSON ROAD**

We are helping the owner of vehicle no: SKE 2380 H to claim against your insured SHD 4692 K that the above accident was caused solely by the negligence of the driver of motor vehicle no: SHD 4692 K which was insured by you at the material time. As a result of the said accident, we are claiming as follows:-

1. Cost of Repair	\$ 1,872.50
2. LOU @\$100.00 x 5 days	\$ 500.00
3. LTA \$7.45	\$ 7.45
	<u>\$ 2,379.95</u>

We forward copies of GIA report, repair bill, certificate of insurance, driver's licence and search fee receipts for your attention.

We appreciate if you could kindly look into this matter and revert us soonest possible

Thank you

Regards

Rina Chua

Encl:

24 April 2019

India International Insurance Pte Ltd
64 Cecil Street
#04/#05/#06-02 ,IOB Building
Singapore 049711

Attn: The Motor Claims Dept.

Without prejudices

LETTER OF AUTHORITY

I, **CHAN YUEN YEE ALEXIA EVE**, owner of **SKE 2380 H** hereby authorize **CHARN'S CUSTOMCRAFT** to act for me with respect to my claim for repair cost and/or rental and/or loss of use for my vehicle no: SKE 2380 H that was damage pursuant to the accident which occurred on 4 October 2018 along JUNCTION OF ORCHARD ROAD & PATERSON ROAD involving vehicle no: SHD 4692 K

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to received payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without Prejudice and without admission of liability basis in so far as the driver/owner insurers of the other Vehicle/s is concerned.

Dated this 12 (day) of 10 (month) 18 year



Signature

Name: CHAN YUEN YEE ALEXIA EVE (S6845075F)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18100113
Claimant Ref: SKE 2380H

We/I, CHARN'S CUSTOMCRAFT ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 1,140.00 (global sum) ~~(repair cost)~~ ~~(loss of vehicle)~~ ~~(loss of income)~~, vehicle no. SKE 2380H that was damaged pursuant to the accident which occurred on 04/10/2018 (date) at ALONG PATERSON RD (location) involving vehicle no. 3H04892K (insured vehicle). This is pursuant to the inspection conducted on 12/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHAN YUEN YEE ALEXIA EVE ("the third party claimant") of vehicle no. SKE 2380H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKE 2380H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,140.00 to CHARN'S CUSTOMCRAFT

Dated this 04 day of 09 20 19

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC: CHARN'S CUSTOMCRAFT

Address:

Block 1010 #01-105

Bukit Merah Lane 3

Singapore 159724

Nationality:

Tel: 62717054/62733304

Fax: 62736676

Occupation:

Email: charns@singnet.com.sg

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199807198R

Address:

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

Nationality:

Occupation:

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18100113
Claimant Ref: SKE 2380H

We/I, CHARN'S CUSTOMCRAFT ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 1,140.00 (global sum) ~~(S\$ 1,140.00)~~ ~~(S\$ 1,140.00)~~ ~~(S\$ 1,140.00)~~ vehicle no. SKE 2380H that was damaged pursuant to the accident which occurred on 04/10/2018 (date) at ALONG PATERSON RD (location) involving vehicle no. SHD4892K (insured vehicle). This is pursuant to the inspection conducted on 12/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHAN YUEN YEE ALEXIA EVE ("the third party claimant") of vehicle no. SKE 2380H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKE 2380H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,140.00 to CHARN'S CUSTOMCRAFT

Dated this 27 day of AUGUST 20 19

CLAIMANT:

Signature: 

Name: Chan Yuen Yee Alexia Eve

NRIC: S6845075 F

Address: 23 Oei Tiong Hwa Plk
267028

Nationality: _____

Occupation: _____

WITNESS:

Signature: 

Name: LKK AUTO CONSULTANTS PTE LTD

NRIC: 199507198R

Address: 51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK
#02-25 SINGAPORE 408933

Nationality: _____

Occupation: _____



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

TAX INVOICE

2019046238

M/

INDIA INTERNATIONAL INSURANCE PTE LTD
ATTN: THE MOTOR CLAIMS DEPT

No.

TERM:

YOUR ORDER No.

OUR D/O No. 25/4/2019

DATE:

QUANTITY	DESCRIPTION	AMOUNT \$ CTS.
----------	-------------	-------------------

Vehicle No.	Make/Model	DOA	Reg. No.
SKE2380H	B.M.W. 116I AT ABS D/AIRBAG 2W	04/10/2018@1420	50534

Being Lump Sum repair for the above Vehicle

1,750.00

CHARN'S CUSTOMCRAFT

Subtotal \$1,750.00

GST 7% \$122.50

Total \$1,872.50

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Oct 2018 / 16:21:41

Receipt Date/Time : 09 Oct 2018 / 16:21:32

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181009-001688

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD4692K As at 09 Oct 2018/16:19:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHD4692K Enquiry Fee 20181009161947498951	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx9028	Credit Card: Visa /MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Oct 2018 Edit Reg		11 Oct 2018 00:00 Edit Adj Rpt	S\$1,750.00 Edit Estimates	S\$1,750.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, ID: 199303821R								
Main Claimant:	CHAN YUEN YEE ALEXIA EVE, ID: S6845075F								
Vehicle Reg. No.:	SKE2380H	Date of Loss:	04/10/2018 14:00 - :59 [79 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18100113	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD4692K	Policy No. (Claimant):	MT/00120017/05						
		Excess:							
Repairer:	Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 22/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (21/05/2019): Alert - Adj Mandate Approved (S\$1143.70) - SKE2380H - Claim Handler: Sherini Pillai III_SG (05/11/2018): Alert - Adj Mandate Approved (S\$0.00) - SKE2380H - Claim Handler: Sherini Pillai III_SG (26/10/2018): Alert - Adj Mandate Maintained - SKE2380H - Claim Handler: Sherini Pillai 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKE2380H (MCT18100113)
 [SHD4692K]
 TP
 CHAN YUEN YEE ALEXIA EVE
 Oct 4 2018 2:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 Charn's Customcraft

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	26/10/18 12:21	Video - Accident (OID)	Load MP4	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/10/18 16:27	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	24/10/18 16:27	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
4	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
5	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
6	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
7	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
8	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
9	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
10	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
11	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
12	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
13	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
14	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
15	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
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29	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
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31	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
32	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>
33	24/10/18 16:27	General View	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/10/18 19:34	TP ESTIMATE + TP GIA REPORT	 Load PDF	
2	11/10/18 19:34	ACKNOWLEDGEMENT EMAIL TO IIII DD 11.10.2018	 Load PDF	
3	23/10/18 17:12	TP ESTIMATE - MARKED	 Load PDF	
4	03/05/19 16:25	WORKSHOP INVOICE	 Load PDF	
5	03/05/19 16:25	LTA SEARCH	 Load PDF	
6	11/09/19 09:35	AUTHORISATION TO ACT FORM	 Load PDF	
7	11/09/19 09:35	DISCHARGE VOUCHER	 Load PDF	
8	11/09/19 09:35	LOD	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	12/10/18 08:59	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18018524/R1PA3Q2

Date: 11/09/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : SKE2380H

Insured Vehicle No : SHD4692K

Date of Loss: 04/10/2018

Nature of Claim:

TP

Claim No: MCT18100113

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKE2380H

Make & Model: BMW 118i, 1.6 ABS D/AIRBAG 2WD HID 5DR (A)

Engine No: A314J119N13B16A

Reg. Date: 17/02/2012 (Man. Year: 2011)

Chassis No: WBA1A12040E948809

Colour: Blue

Odometer: 61107 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/50 R17

Rear Tyre Size:

205/50 R17

Front Left Side: Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,940.07	1,245.15	1,694.92	57.65
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,160.00	950.00	210.00	18.10
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	4,100.07	2,195.15	1,904.92	46.46
Approved Total (Overridden) (\$\$)		1,750.00		
(\$\$)	4,100.07	1,750.00	2,350.07	57.32
+ GST 7.00/7.00% (\$\$)	287.00	122.50	164.50	57.32
Nett Amount (\$\$)	4,387.07	1,872.50	2,514.57	57.32
+ Loss of Use (5.0 x S\$80.00/day) (\$\$)		400.00		
(\$\$)		2,272.50		
Liabile Amount (50.00%) (\$\$)		1,136.25		
+ Doc/Search Fee (\$\$)		7.45		
Nett Liability (\$\$)		1,143.70		
Global Sum Settlement (\$\$)		1,400.00		

INSPECTION

Date of Assignment: 11/10/2018
Date Inspected: 12/10/2018 Inspected At: Charn's Customcraft (HQ)
Block 1010 Bukit Merah Lane 3, #01-105
Singapore 159724
Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 03 May 2019)
Parts: 144	BMW 118i 1.6 ABS D/AIRBAG 2WD HID 5DR (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKE2380H)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT HEADLAMP LH	Serviceable	1,801.75 FL	*- FL
2	1		*FRONT HEADLAMP LOWER BRACKET LH	Serviceable	81.50 FL	*- FL
3	1		*FRONT FENDER LH	Bent	546.00 FL	*546.00 FL
4	1		*FRONT BUMPER	Scratched	825.50 FL	*825.50 FL
5	1		*FRONT BUMPER RETAINER LH	Necessary	12.00 FL	*12.00 FL
					Sub Total (\$\$)	3,266.75 1,383.50
					- List Item Discount on L Items 10.00/10.00% (\$\$)	326.68 138.35
					Total Parts (\$\$)	2,940.07 1,245.15

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	ALIGNMENT	New	70.00	70.00
2	REPAIR AND RESPRAY FRONT RIM LH	New	100.00	50.00
3	CHECK WIRING FUNCTION	New	40.00	30.00
4	REMOVE NECESSARY PARTS ,JACKING ,PANEL BEATING ,REPAIR AND STRAIGHTEN FRONT FENDER LH AND FRONT BUMPER	New	500.00	400.00
5	PUTTY AND RESPRAY FRONT FENDER LH AND FRONT BUMPER	New	450.00	400.00
Gross Labour Cost (S\$)			1,160.00	950.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >