

INS. CASE OWNER:

WXX XX

CC 4, ASM 180

18523, G pas y

LKK:

73549

IDAC:

Surveys:

XCC

DOI:

ASSIGNMENT

24/7/18

Date / Time:

4-10-18

Registered in Merimen:

Pre-assign / CCU / FTE

SDQ 8063D

S8M00XP1



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

96939388

Make / Model:

Excess Sec II :SS

D.O.A.:

2/10/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

G8B 9308U



INSRS:

WSP:

Tel:

Liability:

RMKS:

L Hank



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mendee/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost: W/GH

S\$

802.50

Loss of Rental (LOR):

S\$

-

days)

Loss of Use (LOU):

S\$

160.00

x 2 days)

Loss of Income (LOI):

S\$

-

x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/Independent)

Legal Cost

S\$

-

Total:

S\$

964.50

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

964.50

Name 1:

Lai Hui (Mong Kee) Motor Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

1) Claim status: New/Reject/Private Settle

2) Report Format:

3) Survey fee:

350.00

COPY SENT 11/1/19

GUYANA

Xkd.

REF:

8/3/6/24

B1853X

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop mis

Lai Huet Motor

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

\$12K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

GBB93084

Yr Regn:

31 Aug 2010

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Caddy c.c. 1894

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading:

163965

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WU/ZZZ 2KZAXC18574

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

NEUTON

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A.

D.O.I.

20-12-18

Survey held at

W/S

10:30 AM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

OK Rear

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

COT: 5538.

PIP \$ 937.85 (Reel \$ 231.98 / 207.1)

U/S \$ 750.00 (Reel \$ 419.83 / 367.1)

Date/Time, File Pass to?

☐

Prel. Report

1)

Date/Time, File Return to?

☐

Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Report Format :

Lump Sum / I.B.I. (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Insp (\$

☐

Weekend (\$

) S + RS. SI

) Photos

) Other's

)

TOTAL

# 来發 (明记) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

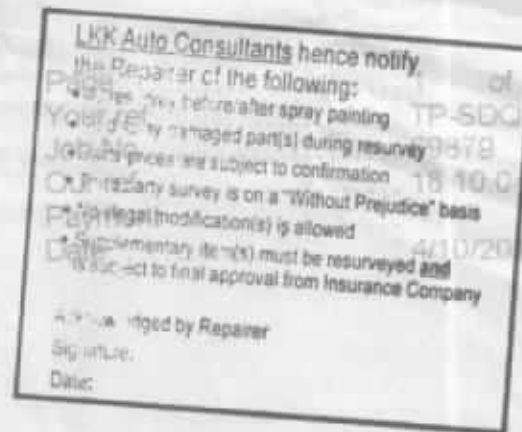
Sector A, Block 21, Sin Ming Industrial Estate #01-56/58/60 Singapore 575679. Tel: 6453 8110 Fax: 6459 6267  
RCB No: 199407592C

## ESTIMATE

EST No: EST0020405  
Back to Flowers

Attn: Mr. Tan

Vehicle No: GBB 9308U  
Vehicle Model: Volkswagen Caddy  
Accident on: 2/10/2018



Quantity	Unit	Description	Unit price	Disc. pot	Amount
		Supply of Parts - Nett Item:			
1.00	Pc	Rear tail lamp RH - CRA	288.90		288.90
1.00	Pc	Rear sliding door rail cover RH - M/S	30.93		30.93
		Labour & Misc			319.83
					10% : 287.85
1.00		To knock dents on rear fender RH and renew of parts	350.00	250	350.00
1.00		To spray paint (including rear bumper)	500.00	400	500.00

3-4 Days.

part by part

After repair photos.

Guo Q: ang - 82880282

20/12/18.

Sub-Total 1,169.83  
GST 7.00% 81.89  
Total S\$ 1,251.72

本公司拥有最先进的 CAROLINER MARK IV 机械, 可提供给多种款式的车身及给予快速与准确的测量方式和大概修理。除外, 还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Business
Owner ID:	1853X

### Vehicle Details

Vehicle No.:	GBB9308U
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Dec 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	CADDY 1.9 TDI
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	BLSA87080
Chassis No.:	WV1ZZZ2KZAX018574
Maximum Power Output:	-
Open Market Value:	\$31,457.00
Original Registration Date:	31 Aug 2010
First Registration Date:	31 Aug 2010
Transfer Count:	0
Actual ARF Paid:	\$1,573.00

### Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

### Intended COE Rebate Details

COE Expiry Date:	30 Aug 2020
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$29,389.00
COE Rebate Amount:	\$4,977.00
<b>Total Rebate Amount:</b>	<b>\$4,977.00</b>

The information contained herein is correct as at 20 Dec 2018

OK

## Service Request Details

Claim

S8M00XR1

Reference

None 

Loss Date

October 2, 2018

Request Date

October 4, 2018

Due Date

October 11, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

05.10.2018 @ 1.16pm  
Jenny veh not in  
check liability.

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

GBB9308U

Make

TPVD VOLKSWAGEN

Model  
CADDY

### Service Address

45 MEI HWAN DRIVE, , 568379

### Primary Contact/Insured

LOH LI FAH LOUISA  
45 MEI HWAN DRIVE, 568379, Singapore  
96939388  
MUTUAL1@SINGNET.COM.SG

### Claim Handler

LOH Cynthia  
6568804843  
cynthia.loh@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



## <TP - Mandate IA> - S8M00XR1 [ACCIDENT INVOLVING SDQ 8063D(OI) & GBB 9308U(TP) ON 02/10/2018]

### Type

🔗 Question

### Message

Liability: 100%. Insured driver turned out from minor road and collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$1,330.95(if claim LOU) -\$1,438.95(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 09 July 2019

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-28 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 09/07/2019

### Survey Details:

Date of loss	02.10.2018
Date of appointment	04.10.2018
Date of survey	20.12.2018
Location of survey	LAI HUAT (MENG KEE) MOTOR PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	GBB9308U
Make and Model	Volkswagen Caddy (1894cc)
Date of registration	31.08.2010
Excess	
Market Value/ Book Value	\$ 12,000.00 (est)
Parf/COE Rebate	\$ 4,977.00 (est)
Nett Value/ ERV	\$ 7,023.00 (est)

### Repair details:

Initial Estimate	\$ 1,169.83
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 287.85
Check items (estimate)	NIL
Labour	\$ 650.00
Supplementary	NIL
<b>Total</b>	<b>\$ 937.85</b>
Lump Sum(if applicable)	

Number of days for repair	<u>3</u>
---------------------------	----------



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

**Remarks:**

--

**Mandate:**

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 1,003.50	\$ 1,003.50
Loss of use (4days x \$80.00)	\$ 320.00	NIL
Loss of rental (4days x \$100.00)(w/GST)	NIL	\$ 428.00
Loss of income	NIL	NIL
LTA/GIA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
<b>Proposed Total</b>	<b>\$ 1,330.95</b>	<b>\$ 1,438.95</b>

## Hsiao Tong (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 9 July 2019 2:23 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** FW: New message for service request 73579, vehicle number GBB9308U

9/7/19 2:10 PM\*\*\* Message Hi Hsiao Tong, COR-pls propose lump sum as vehicle more than 3 yrs LOR/LOU - propose at \$80 per day for 4 days, LTA - \$7.45 - proceed. Tks - HO Winnie

-----Original Message-----

**From:** winnie.ho@axa.com.sg [mailto:winnie.ho@axa.com.sg]  
**Sent:** Tuesday, 9 July, 2019 2:13 PM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 73579, vehicle number GBB9308U

AXA Insurance has sent you a message for claim number S8M00XR1.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 10 July 2019 5:02 PM  
**To:** Jenny Lim  
**Cc:** Guo Qiang (LKKAUTO)  
**Subject:** RE: Finalisation - GBB 9308U / Volkswagen Caddy \*LKK REF: CC4/ASM18018523/Gpa3

Without Prejudice

Dear Jenny,

As spoken earlier, for COR, we have our principal instruction to offer at **L/sum \$750.00(before GST) with 02 repair days.**

Kindly confirm and forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]  
**Sent:** Saturday, 6 April, 2019 11:21 AM  
**To:** Guo Qiang (LKKAUTO)  
**Subject:** Finalisation - GBB 9308U / Volkswagen Caddy

Dear Sir

For your confirmation, please:

- Parts: \$ 319.83
- L&P: \$ 650.00
- Total: \$ 969.83 / 2 days**

Supporting document and photographs are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267



中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.  
Co. Reg. No. 200008264E

MZ300/C  
R SN  
AN0421A  
Cov. Type: C

MOTOR COMMERCIAL VEHICLE

**CERTIFICATE OF INSURANCE**

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)  
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960  
Road Transport Act, 1987 (Malaysia)  
Motor Vehicles (Third-Party Risks) Rules, 1958 (Malaysia)

ORIGINAL

CERTIFICATE No	DMCVSN1025581808	Engine No :BLSA87080
		Chano:WV1ZZZ2K2AX018574
1. Index Mark and Registration Number of Vehicle	GB89308U	AUTOSAFE
2. Name of Policy Holder	M/S BACK TO FLOWERS	
3. Effective date of the Commencement or Insurance for the purposes of the Regulations, Ordinance or Enactment	31 August 2018	Excess Sect 1 ..... \$1400.00 EX ON WINDSCREEN ..... \$100.00
4. Date of Expiry of Insurance	30 August 2019	

A. Persons or Classes of Persons entitled to cover\*

Any person who is driving on the Policyholder's order or with their permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the motor vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

B. Limitations as to use\*

- (1) Use in connection with the Policyholder's business.
  - (2) Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business.
  - (3) Use for social, domestic or pleasure purposes.
- The Policy does not cover:
- (1) Use for hire or reward or racing, pace-making, reliability trial or speed testing.
  - (2) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

HIRE PURCHASE CD. : DCL LTD AS HP OWNER

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 96 of the Road Transport Act 1987 (Malaysia), are not to be included under these headings

**I/We hereby Certify** that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Please see reverse

For CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Issued By: .....XITESSE SOLUTIONS.....  
Authorized Officer

Authorized Signatory

## Hsiao Tong (LKKAuto)

---

**From:** Jenny Lim <jenny.lim@laihuat.com.sg>  
**Sent:** Thursday, 17 October 2019 5:18 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Finalisation - GBB 9308U / Volkswagen Caddy \*LKK REF: CC4/ASM18018523/Gpa3

Dear Hsiao Tong

We refer to the above matter.

We are agreeable to your offer to settle our client's claim as provided therein.

Please let us have the discharge voucher.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Thursday, 10 October 2019 10:55 am  
**To:** Jenny Lim <jenny.lim@laihuat.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Finalisation - GBB 9308U / Volkswagen Caddy \*LKK REF: CC4/ASM18018523/Gpa3

Without Prejudice

Dear Sirs/Mdm,

We refer the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 802.50
2. Loss of Use (2days x \$80.00)	\$ 160.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 964.50</b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 10 July 2019 5:02 PM

**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Cc:** Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>

**Subject:** RE: Finalisation - GBB 9308U / Volkswagen Caddy \*LKK REF: CC4/ASM18018523/Gpa3

**Without Prejudice**

Dear Jenny,

As spoken earlier, for COR, we have our principal instruction to offer at **L/sum \$750.00(before GST) with 02 repair days.**

Kindly confirm and forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]

**Sent:** Saturday, 6 April, 2019 11:21 AM

**To:** Guo Qiang (LKKAuto)

**Subject:** Finalisation - GBB 9308U / Volkswagen Caddy

Dear Sir

For your confirmation, please:

- Parts:       \$ 319.83
- L&P:       \$ 650.00
- Total:     \$ 969.83 / 2 days**

Supporting document and photographs are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

来發 ( 明 記 ) 摩 哆 有 限 公 司  
**LAI HUAT (MENG KEE) MOTOR PTE LTD**

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267  
GST No: M2-0128609-3  
UEN: 199407592C

**TAX INVOICE**

EST No. .... EST0020405  
Back to Flowers

GST Reg No ..... M2-0128609-3  
Page ..... 1 of 1  
Number ..... INV0022902  
Your ref. .... TP-SDQ 8063D AXA  
Job No. .... 69879  
Our ref ..... 18.10.04  
Payment .....  
Date ..... 17/8/2019

Attn .....

Vehicle No .... GBB 9308U  
Vehicle Model : Volkswagen Caddy  
Accident on ... 2/10/2018

Quantity	Unit	Description	Unit price	Disc. pct.	Amount
1.00		To supply and replace parts; labour charges for repairing, knocking, welding and to respray paint.	750.00		750.00

Sub-Total 750.00  
GST 7.00% 52.50  
Total S\$ 802.50

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及给予快速与准确的测量方式和大铁修理。除外，还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

HJ

# 來發(明記)摩多有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

Sin Ming Autocity  
160 Sin Ming Drive #04-01/#04-02/#07-03 Singapore 575722  
Tel: 64538110 Fax: 64596267  
UEN: 199407592C

Your Ref: SDQ 8063D  
Our Ref: GBB 9308U – 2018/JL

26 September 2019

AXA Insurance (Singapore) Pte Ltd  
8 Shenton Way  
#27-01  
AXA Tower  
Singapore 068811  
Attention: Motor Claims

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING VEHICLE NOS. GBB 9308U AND SDQ 8063D ON 02/01/2018 ALONG T-JUNCTION OF BRIGHT HILL DRIVE AND SIN MING AVENUE**

We refer to the above matter wherein your insured's vehicle no. SDQ 8063D was involved in an accident with our client's vehicle no. GBB 9308U.

As the accident was caused by your insured's negligence, our client is now claiming for the following losses:

- Repair cost: \$ 802.50 (include GST)
- Loss of use: \$ 200.00 (2 days x \$100 per day)
- LTA search fee: \$ 2.00
- Total: \$1,004.50

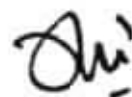
Relevant documents in support of our client's claim are enclosed for your reference.

Please do not hesitate to contact Jenny Lim at telephone 64533757 or email [jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg) should you need any additional information.

Meanwhile, we look forward to receiving your affirmative response soon enough.

Thank you.

Yours faithfully



LAI HUAT (MENG KEE) MOTOR PTE LTD

enics



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18018523/Gpa3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:WINNIE HO

Date : 11-11-2019 ✓



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDQ 8063D	Veh. Inspected	GBB 9308U ✓
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00XR1	Excess (\$)	0.00
Assign From		Assign Date	04/10/2018

## 2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN CADDY	c.c	1896
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WV1ZZZ2KZAX018574	Colour	BLACK
Odometer	163965	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	NEUTON	6 mm
L/H Front Tyre	195/65 R15	NEUTON	6 mm
R/H Rear Tyre	195/65 R15 ✓	NEUTON	6 mm
L/H Rear Tyre	195/65 R15	NEUTON	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.
--

## 5. General Information

Accident Date	02/10/2018	Inspection Date	20/12/2018
Survey held at	LAI HUAT (MENG KEE) MOTOR PTE LTD 160 SIN MING DRIVE #04-01/02 SIN MING AUTOCITY SINGAPORE 575722 ✓		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBB 9308U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	REAR TAIL LAMP RH (N) (CONSISTENT)	CRACKED	288.90	288.90
1	REAR SLIDING DOOR RAIL COVER RH (N) (CONSISTENT)	MISSING	30.93	30.93
	LESS 10% DISCOUNT		-	-31.98
			319.83	287.85
	<b>LABOUR</b>			
	TO KNOCK DENTS ON REAR FENDER RH AND RENEW OF PARTS.		350.00	250.00
	TO SPRAY PAINT (INCLUDING REAR BUMPER).		500.00	400.00
			850.00	650.00
	<b>GRAND TOTAL</b>		<b>1,169.83</b>	<b>937.85</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>750.00</b>

Report Ref No. CC4/ASM18018523/Gpa3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

S01M001821

Reference

CC4/ASM18018523/Gpa3q2

Loss Date

2 October 2018

Report Date

2 Oct 2018 12:41:00 PM

Request Date

30 May 2019

Due Date

Vendor Name

L&P AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

GRR9308U

Make

TPND VOLKSWAGEN

Model

CADDY

Service Address

45 MEI HWAN DRIVE, 568379

Primary Contact/Insured

LOH LI FAH LOUISA  
45 MEI HWAN DRIVE, 568379, Singapore  
96939388  
MUTUAL1@SINGNET.COM.SG

Claim Handler

HO Winnie  
6568804833  
winnie\_ho@aaa.com.sg

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME

TYPE













SUB-TYPE

DATE UPLOADED

Accident Statement

Reports & Statement

Merimen

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKAdjustment 1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKK PHOTO-2 .pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 CIA SEARCH .pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LETTER TO CI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 TP-Mandate 1A dtd 09/07/19 .pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	9 July 2019
 LKK Survey Photos .pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 July 2019
 TP ESTIMATE - MARKED .pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	8 July 2019
 ESTIMATE .pdf	Letters and Correspondence	Others	VISHNU BATHAM Shekar	4 October 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 EMAIL.pdf	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	4 October 2018
 GA178207-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	TEO KITTY	2 October 2018
 GA178207-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	TEO KITTY	2 October 2018
 GBB9308U TP GIA.PDF	Reports & Statement	GIA Report	TEO KITTY	2 October 2018
 SDQ8063D INSD GIA REPORT.PDF	Reports & Statement	GIA Report	NATAN BHOSALE Pragati	2 October 2018