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Name of Insured		bee leve				
L_U	2000	ne jo-	Policy No.			
Insured Tel No.	3	HP:	Make / Model		1	1 -1
Excess Sec II :85		D.O.A : 1-10-18	Place of Accid	ent: Mh 1	Inah!	word
Is driver the owner	TYES (NO)	Nature of Accident				
If NO, Driver Nar		0		rt: 🕝 / no ; tp gia repo	ORT: P/N	0
Driver Tel		(VIL YES NOW	Insured Liabili	ty: % Final? Y	es / No	
SWC 402	<u>₹H</u>					
INSRS: WSP: Tel: Liability: RMKS:	INSR WSP Tel: Liabii RMK	ity:	INSRS: WSP: Tel: Liability: RMKS:	INS: WS3 Tel: Linb RM	P: : sility :	
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				Final Repair Bill:	4	
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Mark to the control of				Others:		
FINALIZATION	Date/Time: Q-45-48	Confirm with: (998)		Confirm by: Mirl		
Repair Cost: 19	551.941-60 (days) Reduction:	48 %	Email -	Call	
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Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOR only LOU only GIA/LTA Search Mettical: Disbursement: Legal Cost Total: FINAL PAYMENT	S\$ 496.60 (S\$ - (\$) S\$ - (\$) S\$ - (\$) LOR+LOU S\$ 2.00 S\$ - (\$) S\$ - (\$)	days) c days) LOR + LOI Tick only o (e.g. Tow/ Independ Global Sum SS: Confirm with: Chicken		2) Report Format: Th	ct/Private Settl	23 4
Repair Cost: w _{_{01}} Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOR only	S\$ 496.60 (S\$ - (\$) S\$ - (\$) S\$ S\$ S\$ S\$ S\$ S\$ S\$	days) LOR + LOI Tick only o (e.g. Tow/ Independ Global Sum SS: Confirm with: CREDURE	ient)	2) Report Format: Th	ct/Private Settl	23 4

4	ASSIGNMENT
From Date	Ven No. SMC 9057H Yr Regn 20/8 Jul
Estimated Cost	Type: MCGhr / M.Cycle / Bus / Van / Lorry / Taxl / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To inspect Vehicle No:	Make BMW 116D cc 149
at Workshop m/s	Colour Real AC Insured/Std/NI/N
25.00 (2010) (A)	Sp.Reading 2456 T/Radio Insured / Std / NI / I
of	Hard And Control of the Control of t
insured	CINO: 6 WBAI U7.2040 V9455 93
Policy No.	Gen. Cond: Good / Fair / Poor / Burnt
Claims No.	Steering: Inorder / Jammed / Leaked / Burnt or
Sum Insured: Excess	- Y
(Client's Record)	Brake: Inorder/ Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / \$/B/m / STD A/Rim or STR/L
	Tyre Size: F: 205/
(Policy Condition)	R: ~
Coppliance of the Assistance o	OIS (BS) DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or
Bal. or Market Value	Front (Rear (
IDAC Accident Rport: Consistent? Yes or No	R/Bal. 0 mm R/Bal
GIA / PR Seen: Consistent? Yes or No	L/Bal. L/Bal. L/Bal. L/Bal.
Est Repairs: 6- days Res.: Yes or No	DOA DOI 18/1./18 C
Lum Sum: 2.8-1 % 3 Val. Yes or No	Survey held at PM (
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN /	
Date: Person Contacted: Un-	The U/C / Chassis frame / Body Structure affected due to colli-
Date / Time Action / Instruction	•
12/12/18 COUTIN 2-8-> B 7861-60	with by marked down
16 14 (16 10 m 2 2) 18 18 10 m	or the book to go wards
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	98
	48
Date/Time, File Pass to? : Preli. Report	Days Of Repair:
Date/Time. File Pass to? : Preli. Report	
	Days Of Repair:
1) : Final Report Dute/Time, File Return 107	Days Of Repair: Resurvey No. of Trip: Survey Fee
1) : Final Report Dute/Time. File Return to?	Resurvey No. of Trip: Survey Fee Transportation

Consultants

Company Registration No. 199607198R

51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

TBA

Our ref:

CC4/EQI18018515/T1wa3

Date:

22/10/2018

The Motor Claims Department M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SMC 9057H

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18.10.2018 at the premises of M/s Performance Motors Limited (Alexandra) have the following to report:-

Workshop Estimate Amount	: S\$	14,246.10
Revised Estimate Amount	: S\$	7,523.05
"Check" Items Amount	: S\$	3,828.65
Total (Including Check Items)	: S\$	11,351.70
Market Value	: SS	2
LTA Reimbursement Value	: S\$	(4)
Nett Value	: S\$	

Description of Damage:

The vehicle sustained damages at the

Rear Portion

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6.0 days

Yours faithfully,

MOHD, TAUFIKH

Licensed Appraiser

A member of the Sime Darby Group Co. Reg. No. 1974015559W OST Reg. No M2-0020081-X

303. Alexandra Road

Sime Darby Performance Centre Singapore 159941

Tel. 63190100 (fales & Admin) 63190111 (AfterSales) Pax. 64747970

200, Kampony Arang Koed East Coast Centre Singapore 438180

Tel. E3190888 (AfterSales) Fax. E3449773

Dre silia





315, Alexandra Road Sime Darby Business Centra Singapore 159944 Tel. 63190538 (AfterSales) 63190533/530 (Motorrad) Fax. 64796601 (AfterSales) 64796636 (Motorrad)

GST REG. NO : M2 - 0020081 - X

09 OCT 2018

ESTIMATE

Estimate No.

: b1 48717

Date Estimated Prepared By

: 09/10/2018

: Chua Kee Sin

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

SIMON TAN SEOW BOON 989 BUKIT TIMAH ROAD

#02-06

- ACCOUNT -

40000

Cash Sales - Service

Singapore

SINGAPORE 589629

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SMC9057H V945593 27/07/2018 0 116d VALUE DESCRIPTION 3,400.00 Replace rear boot lid, rear bumper and remove attachment etc include repairs on acciden t area 1868 - 2,666.00 Spray painting rear boot lid, rear bumper and tail end panel 574.00 To replace rear windscreen glass. To conduct water leak tests. 75.00 130. 271.00 To remove and install boot compartment carpet and garnish to facilitate repairs. 150. 177.00 To check electrical wiring systems and lightings at the rear section for proper function. 00 118.00 To carry out body cavity preservation. (Per panel). To supply rear emboss number plate. bt 83.00 Sundries. 150:00 45 7 531.00 To supply and install rear windscreen solar film.

> Total Labour 1: 8,045.00

DESCRIPTION	OTY	PRIC	VALUE
BOOTLID	1	1,108.45	1,108.45
REAR BUMPER CARRIER	1	385.25	385.25
REAR BUMPER CENTRE GUIDE (M)	1	57.45	57.45
REAR BUMPER TOWING EYE COVER PRIMED	1	54.50	my 54.50
REAR BUMPER LH MOUNT	1	142.55	3 142.55
REAR BUMPER RH MOUNT	1	142.55	142.55
(S/L) LH PROTECTION FOIL	1	8.40	8.40
(S/L) RH PROTECTION FOIL	1	8.40	8.40

Performance Motors Limited new Dealer,

A member of the Sine Darby Group -Co. Reg. No. 197401559W GBT Reg. No. HQ-0020161-x

101. Alexandra Roed Sime Darby Performance Centre Singapore 189941 Tel 62190100 (Sales & Admin) 62190111 (AfterDales) Fax. 64747770

ISO, Kampong Arang Koad East Coast Centre Singapore 436180 Tel. 83190888 (Aftermales) Fax. 83648773

315, Alexandra Road Sine Darby Susiness Centre Singapore 159944 Tel 63180526 (AfterSales) 63180533/530 (Motorrad) Fax. 64796624 (AfterSales) 64796524 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Page No. : 2 of 5 Estimate No. : b1 48717

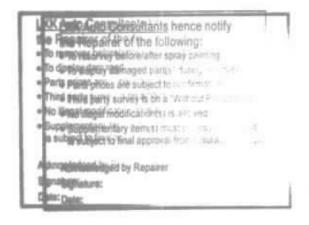
Date Estimated : 09/10/2018

Prepared By : Chua Kee Sin

REGN. NO. CHASSIS NO. REGN. DATE MODEL MILEAGE V945593 27/07/2018 116d 0 SMC9057H

DESCRIPTION	QTY	PRIC	YALUE
REAR BUMPER PRIMED (RFC)	1	947.35	947.35
REAR PDC HOLDER SET	1	23.10	23.10
MICROSWITCH - rear logo	1	88.40	88.40
GAS PRESSURIZED SPRING F TRUNK LID	2	115.20	/ × 230.40 \
TRUNK LID LOCK	1	155.70	7 155.70
STRIKER TRUNK LID	1	55.75	55.75
EMBLEM BUTTON	-1	103.40	MC 103.40
SUPPORTING RING	1	35.55	√ 35.55
REAR W/SCREEN	1	595.25	7 595.25
BUMP STOP	10	3.25	nv 32.50
LOADING SILL COVER	1	77.20	77.20
PLAQUE 82MM	1	69.50	(new 69.50)
TRUNK LID GASKET	1	66.95	66.95
DECOUPLING RING PDC TORQUE CONVERTE	4	5.05	new 20.20
PDC sensor	4	368.80	1,475.20
(DG) CLEANER R1 (100ML)	1	26.15	1 mb 26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	2	131.55	My 5 mg 263.10
(DG/SL) GLASS PRIMER 30ML (VP206)	1	27.85	27.85
	Total	al Parts	: 6,201.10

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develope Tel	97495749	Authorised	Yes I No.
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	forphil B	(heutore	PML TOTAL
	- Personal	06 days	,



Labour 1	1	8,045.00
Parts	15	6,201.10
Labour 2	1	0.00
Excess	1	0.00
Total GST @ 7%	1	997.23
Grand Total		15.243.33

15,243.33

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

^{**} PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

A mention of the Eine Datty Group Cir. Rog No. 197401956W, QST Rog No. MQ-0030081-X



SUPPLEMENTARY

Estimate No. : b1 48717

Date Estimated : 09/10/2018 Prepared By : Chua Kee Sin

REPAIR FOR -

Page No. :

SIMON TAN SEOW BOON

989 BUKIT TIMAH ROAD

#02-06

- ACCOUNT -45912

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block

MND Complex

Singapore 069110

SINGAPORE 589629

REGN NO

CHASSIS NO REGN DATE

MCDEL

M LEAGE

SMC9057H

DESCRIPTION

V945593

27/07/2018 116d

ORIGINAL PRICE DISC. % NETT

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# THIRD STOPLAMP * # RR PDC SENSOR BLACK SAPPHIRE (475) * # (DG/SL) ADHESIVE SET K6 *	169.90 236.85 53.05	1.00 1.00 1.00		169.90 RC 236.85 NW 53.05 AC

Total Labour:

Total Parts: 459.80 Total Labour & Parts: 459.80

A. reember of the Sime Derby Cross) Co. Roy, No. 1974(1955W), QST Roy, No. M2-0020(81-8)



FINAL REPORT

Estimate No.

b1 48717

Page No. :

Date Estimated :

09/10/2018

Prepared By

Chua Kee Sin

REPAIR FOR -

- ACCOUNT -

45912

SIMON TAN SEOW BOON

EQ Insurance Company Limited

989 BUKIT TIMAH ROAD

5 Maxwell Road, #17-00 Tower Block

#02-06

MND Complex

Singapore 069110

SINGAPORE 589629

REGN NO

CHASSIS NO

REGN DATE

MODEL

M LEAGE

SMC9057H

V945593

27/07/2018

116d

n

DESCRIPTION ORIGINAL PRICE DISC. % NETT 1,700.00 To replace boot lid and attachments, rear bumper and 1700.00 attachments include knocking out dents caused by the accident To spray paint boot lid and rear bumper 1868.00 1,868.00 * To remove and install rear windscreen glass to facilitate 574.00 574,00 To conduct water leak tests. 75.00 75.00 To remove and install boot compartment carpet and 230.00 230.00 garnish to facilitate repairs To check electrical wiring systems and lightings at the 150.00 150.00 rear section for proper function. 100.00 100.00 To carry out body cavity preservation. (Per panel). To supply rear emboss number plate. 83.00 83.00 Sundries. 80.00 80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
BOOTLID	1,108.45	1.00		1,108,45
REAR BUMPER CARRIER	385.25	1.00		385.25
REAR BUMPER CENTRE GUIDE (M)	57.45	1.00		57.45
REAR BUMPER PRIMED (RFC)	947.35	1.00		947.35
REAR PDC HOLDER SET	23.10	1.00		23.10
# THIRD STOPLAMP *	169.90	1.00		169.90
DECOUPLING RING PDC TORQUE CONVERTE	5,05	4.00		20,20
# RR PDC SENSOR BLACK SAPPHIRE (475) *	236.85	1.00		236.85
# (DG/SL) ADHESIVE SET K6 *	53.05	1.00		53.05

Amender of the Sine Datty Group:
On they he, 197401555W, CZT Reg No. MJ-0000085-8



FINAL REPORT

SUPPLEMENTARY ITEMS

Total Labour :	4,860.00
Total Parts:	3,001.60
Total Labour & Parts :	7,861,60
Deduction for Excess :	0.00
Total Repair Costs less Excess:	7,861,60
GST @7%:	550.31
Grand Total:	8,411.91



A member of the Sime Darby Group - Co. Reg. No. 197401359W GST Reg. No M2-0020081-x

303, Alexandra Road Sine Darby Performance Centre Singapore 139941

Tel. 67190100 (Sales & Admin) 61190111 (AfterBales) Fam. 64747770

280. Eampong Arang Road East Coset Centre Singapore 438188

315. Alexandra Food Sime Darby Business Centre Singapore 19944 Tel - 5239528 (AfterSa 63190533/530 (Motorra

(Motorrad AfterSales Pay



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Page No. : 3 of 5 Estimate No. : b1 48717

: 09/10/2018 Date Estimated Prepared By : Chua Kee Sin

MILEAGE REGN. NO. CHASSIS NO. REGN. DATE MODEL

0 SMC9057H V945593 27/07/2018 116d

Terms & Conditions of Service

- 1. All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works
- 3. Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- 4. The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- 5. The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance. PML's liability will be limited to the rectification of damage, free of charge
- 6. PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- 7. Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- 8. Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- 9. The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer falls to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- 10. If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory
- 11. If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- 12. PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver
- 13. These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- 14. If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



REGN. NO.

Performance Motors Limited

A member of the Sime Darby Group • Co. Reg. No. 197401559W DDT Reg. No M2-0520081-W

CHASSIS NO.

303. Alesandra Road Sime Darby Performance Centre Singapore 159941

Tel. 63190100 (Sales & Admin) 63190111 (Afterfales) Fax. 64747770

280. Eampoing Arang Road East Coast Centre Eingspore 438180

63190888 (AfterSales) 63449771

115, Alexandra Road Sime Darby Business Centre Singapore 159944 Tel 41190528 (AfterSa 61190531/570 (Motorra AfterSalesi

(Motorrad) (AfterSales) (Motorrad)



MILEAGE

GST REG. NO : M2 - 0020081 - X

ESTIMATE

MODEL

Page No. : 4 of 5 48717 Estimate No. : b1

: 09/10/2018 Date Estimated Prepared By : Chua Kee Sin

0 V945593 27/07/2018 116d SMC9057H

REGN. DATE

- 15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
- 16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
- 17 The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
 - The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
 - (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority.
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer,
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions.
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its, related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle:
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
 - 17.2 The Vendor shall also disclose the Customer's personal data:
 - (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities:
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides.
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore:
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions.
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits.
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries
 - The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
 - If the Vendor amends any provision in this clause17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
 - 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
 - The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
 - (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



A member of the Sime Darby Group -Co. Res. No. 197401859W GET Reg. No HQ-0020081-W

303, Alexandra Road Sime Darby Ferformance Centre Singapore 189841 Tel 62290100 (Sales & Admin) 52290111 (AfterSales) Fax. 66747772

280, Eampong Arang Boad East Coast Centre Singapore 438180

Tel. 63190888 [AfterSales] Pax. 63449773

315, Alexandra Enad Sime Darby Business Centre Singapore 15994 Tel 63190528 (AfterEa) 63190533/E30 (Motorrac

(AfterSales) (Motorrad) Fax: 64796601 64796636



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. Date Estimated : b1

48717

: 09/10/2018

Prepared By

: Chua Kee Sin

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SMC9057H

V945593

27/07/2018

116d

0

Page No. : 5 of 5

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall
 - (a) put his request in writing
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with

The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.

- The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or.
 - (a) put his request in writing by way of an email sent to the Vendor.
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer, and
 - (c) If the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer Performance Motors Limited

Address Sime Darby Performance Centre 303 Alexandra Road Singapore 159941

Email address: dataprotection@pml.com.sg

Mei Kwan (LKKAuto)

From:	Justin Wong <justin.wong@eqinsurance.com.sg></justin.wong@eqinsurance.com.sg>
Sent:	Friday, 12 October, 2018 9:10 AM
To:	Mei Kwan (LKKAuto)
Cc:	Admin A; Vivian Lau (LKKAuto); Thin Thin (LKKAuto)
Subject:	RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018
Attachments:	OI GIA - SJN4274H.PDF
Follow Up Flag:	Follow up
Flag Status:	Completed
Categories:	нмк
Dear Mei Kwan,	
Please find OI GIA report	as attached.
Regards,	
Justin Wong	
Executive Claims	
EQ Insurance Company	Limited
	Tower Block MND Complex Singapore 069110 5 6223 9433 ext 115 fax 65 6223 4190
www.eqinsurance.com.s	
Privileged/Confidential in	nformation may be contained in this message. If you are not the intended recipient, please notify the
From: Mei Kwan (LKKAu	to) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, October	
	wong@eqinsurance.com.sg>
Cc: Admin A <admin-a@ <thinthin@lkkauto.com< td=""><td>lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto)</vivianlau@lkkauto.com></td></thinthin@lkkauto.com<></admin-a@ 	lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto)</vivianlau@lkkauto.com>

'WITHOUT PREJUDICE' SAVE AS TO COSTS

EQI ref: TBA

LKK REF: CC4/EQI18018515/wa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

.eginsurance.com.sg	

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Tuesday, October 9, 2018 11:37 AM

To: Janet Tan; Joel Goh

Subject: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Total Control Panel

Login

To: joel goh@eqinsurance.com.sg

Remove this sender from my allow list

From: pml-pbsp@simedarby.com.sg

You received this message because the sender is on your allow list.

A member of the Sime Derby-Group





EQ Insurance Company Limited 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 Attention: Motor Claims

"Without Prejudice"

Your Ref Our Ref:

Date Support 10 January 2019

ACCIDENT INVOLVING VEHICLES SMC9057H & SJN4274H ON 09.10.2018

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair

: S\$ 8411.91

Car Rental

: S\$ 490.00

GIA search fee

: S\$ 2.00

Total

SS 8903.91

A copy of each of the following supporting documents is enclosed:

Copy of Accident Report

Copy of Final Repair bill & GIA search slip

- Copy of Car Rental bill & Car Rental Agreement & Certificate of Insurance
- 4. Copy of Identification Card
- 5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely

Teng Wai Khan

Customer Service Manager, Body & Paint

Performance Motors 1800-Call-BMW [1800-2255-269]

www.pmi.com.sg

303 Alexandra Road Sime Darby Performance Centre Singapore 159941 Tel Sales 6319 0100 Tel Aftersales. 6319 0111 Fax 6474 7770.

315 Alexandra Food #01-01 Sime Darby Business Centre Singapore 159944 Tel Sales 6319 0511 Tel Aftersale 6319 0527 Fax 6479 6624

Kampong Arang Fid East Coast Centre Singapore 438160 Tel Attersales Fax 6344 1332

Registered office 305 Alexandra Road MD2-01 Vantage Automotive Centre Singapore 159942

197401559W



51 UBLAYE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/EQ118018515/wa3

18 October 2018

Tan Bee Seng Blk 669D Juring West Street 64 #10-50 Singapore 644669

Dear Sir/Madam,

ACCIDENT INVOLVING SJN 4274H AND SMC 9057H ON 09/10/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau Case Handler

DID: 6841/8625 FAX: 6741/4108

EMAIL: Vivianlau@lkkauto.com

c.c. EQ INSURANCE COMPANY LIMITED (Motor Claims Dept)



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMC 9057 H & SJW 4274H ON 9/10/2018.
hereby authorise Performance Motors Limited to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.
I further authorise Performance Motors Limited to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.
I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.
I further confirm that the acceptance by Performance Motors Limited of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.
Name: Simon (an Jess) P(Date) 9 (1) 8 NRIC No.: S1813930 B
In the presence of:
Name: (Date)
NRIC No.:



A member of the Size Darby Group Co. Reg. No. 197401559W GRT Reg. No M2-0800081-x

303. Alexandra Road Sime Darby Performance Centre Singapore 159941 Tel 63190100 (Sales & Admin) #31390111 (AfterSales) Fax. 64747770

280, Kampung Arang Boad Kast Coast Centre Singapore 438180

Tel: 63190888 (AfterSales) Fam: 63469773

315, Alexandra Hond Sime Darby Business Centre Singapore 159344 Tel. 63199338 (AfterGales) 63199333/530 (Motorrad)

Fam. 64796601 64796634



SERVICE TAX INVOICE

Repair Order No. : B1 1307991

: 18/10/2018

Cust. Svc. Advisor: Chua Kee Sin

TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

1 of 2 Page No.

Invoice Number : 2051019 / WSB

Invoice Date : 08/01/2019

30 Days From Invoice Invoice By 2 Sharon Heng

- CUSTOMER INFORMATION -

Mr SIMON TAN SEOW BOON 989 BUKIT TIMAH ROAD

#02-06

Date IN

 INVOICE TO -45912

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block

MND Complex

Singapore 069110

Payment Terms :

SINGAPORE 589629

CHASSIS NO. REGN. NO. SMC9057H V945593

REGN. DATE 27/07/2018

MODEL 116D

MILEAGE 2456

---- LABOUR 1----NETT To replace rear bumper and attachments, rear boot lid 1,700.00 and 3rd strop lamp etc including to remove and install body parts in order to carry out painting job. To respray rear bumper and rear boot lid. 1,868.00 To conduct water leak tests. 75:00 To remove and install boot compartment carpet and garnish 230.00 to facilitate repairs. To check electrical wiring systems and lightings at the 150.00 rear section for proper function. To carry out body cavity preservation. 100.00 To remove and install rear windscreen glass to facilitate 574.00 the repair job. 80.00 Sundries. INS CLAIMS: ACCIDENT REPAIR. DIRECT SETTLEMENT. 0.00 DATE OF ACCIDENT: 9.10.2018. 3RD PARTY CAR: SJN4274H. YOUR REF NO : NIL. VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO CONSULTANTS PTE LTD ON 18.10.2018 AT 11.00 AM. AUTHORISED REPAIR BY MS VIVIAN LAU FROM LKK ON 12.10.2018 VIA E-MAIL. PROPOSE CAR RENTAL = \$490.00. THE AMOUNT IS SUBJECTED 0.00

Total	Labour	1:	4,777.00
-------	--------	----	----------

0.00

PARTS	Qty	Retail Price	NETT
REAR BUMPER PRIMED (RFC)	1	947.35	947.35
REAR PDC HOLDER SET	1	23.10	23.10
(DG/SL) ADHESIVE SET K6	1	53.05	53.05
BOOTLID	1	1,108.45	1,108.45
DECOUPLING RING PDC TORQUE CONVERTE	4	5.05	20.20
REAR BUMPER CARRIER	1	385.25	385.25
REAR BUMPER CENTRE GUIDE (M)	1	57.45	57,45
THIRD STOPLAMP	1	169.90	169.90

BMM Dealer

Date IN

Performance Motors Limited

A member of the Sime Derby Group Co. Reg. No. 197401559W GGT Reg. No MI-0020001-x

303. Alexandra Road Sime Darby Performance Centre Bingapore 159941 Tel 63190100 (Bales & Afmin) 63190111 (AfterSales) Fax. 64747779

280, Kampony Arang Road East Cosst Centre Singapore 438180

Tel: 63190088 (AfterSales) Fax: 6344977)

713. Alexandra Road Sime Darby Business Centre Singapore 159944 Tel. 63190828 (AfterBales) 63190833/830 (Motorrad) Fax. 64796601 64796624 (AfterSales)



SERVICE TAX INVOICE

Repair Order No. : B1 1307991

: 18/10/2018

Cust. Svc. Advisor: Chua Kee Sin

: 2 of 2 Page No.

Invoice Number : 2051019 / WSB Invoice Date : 08/01/2019

Payment Terms : 30 Days From Invoice

Invoice By Sharon Heng

RR PDC SENSOR BLACK SAPPHIRE (475)

236.85

236.85

Total Parts

3,001.60

---- L A B O U R 2 ----To supply rear silver emboss lettering black base number

plate with bracket.

Total Labour 2:

83.00

NETT

83.00

Labour Charges	11	4,780.00	Total Labour & Parts Charges	: S\$	7,861.60
Parts Charges	1	3,001.60	Less Insurance Excess	: S\$	0.00
Lubricant/Misc		80.00	Invoice Total Amount Exclude GST	: S\$	7,861.60
			GST # 7%	: S\$	550.31
			Invoice Total Amount Include GST	: S\$	8,411.91

Computer generated invoice. No signature is required.

Amount Payable Include GST

S\$

8.411.91

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



COMFORTDELGRO RENT-A CAR

RA REF NO

CR-18-141649

MODEL NAME

MERCEDES BENZ A200 1.6 A

VA No

111 3949

VEHICLE/GROUP

SKS9886X / B

Acct No.

Country

CR9T001441

HIRER'S NAME

DRIVER NAME

Mr Tan Seow Boon Simon

Address

989 Bukit Timah Road

#02-06 Maplewoods

Singapore

Mr Tan Seow Boon Simon

Address

989 Bukit Timah Road

#02-06 Maplewoods Singapore

Country License Expiry

LIFE

Postal: 589629 SG

Postal: 589629

ADDITIONAL DRIVER :

Lic Issue Country

Ms Yu Yuancan

19-Jun-2018

SG

ComfortDelGro Rent-A-Car Pte Ltd 205 Braddell Road Singapore 579701

Maintine +65 6882 0888

Facsimile +65 6665 1818

www.odgrentscar.com.sg

Company Registration No. 198105775H

6352 5077 /

Tel No (Res/Off) / 6352 5077

Handphone

Name 2 (SAP)

Contact

Tel/Fax

DOB

9777 8873 24-August-1967

Nationality Singaporean

REMARKS (GENERAL/DELIVERY)

DELIVERY ADDRESS:

COLLISION DAMAGE WAIVER(CDR)

Days:

\$0.00

Monthly:

Accepts

Decline

HQ 579701

Excess:

\$1,605.00

\$490.00

\$0.00

\$0.00

\$0.00

50.00

\$0.00

PERSONAL ACCIDENT INSURANCE (PAI):

Days:

50.00

\$ 98.00

\$ 98.00

Monthly:

Accepts

Decline

RentalCharges

RENTAL CHARGES :

Rental Type:

Transient / Normal

nett per day

nett per day (7 days & above)

Voucher Discount Total CDR Total PAI

Time/Date End(Agreed/Act) : 24-Oct-2018 13:00 / 24-Oct-2018 16:55

/ 19-Oct-2018 14:34

Delivery/Collection Charges Petrol Charges Subtotal

Total Maia Use

\$0.00 \$0.00 \$457.94

No. of days (Malaysia) Malaysia use surcharge

Est. Rental duration

No 0

5 days

GST 7% Est Total Rental

Misc charges

\$32.06 \$490.00

Receipt No. ORTE013979

Malaysia use

Payment Type Payment

Time/Date Start(Agreed/Act) : 19-Oct-2018 13:00

Payment Method Credit Card

Total Armi \$490.00 Receipt Date 24-Oct-2018

Sales Person

Operations

Payment method : Visa

Simon Tan **** 6623

CC Expiry Date: 1222

The hirer acknowledged that the rental agreement shall not be deemed to constitute use for hire or reward.

The Hirer is solely responsible for breach of traffic laws, ERP charges and any parking fines or surcharges during period of hire.

The Hirer is to bear Excess of the first \$1,605.00

I/We agreed to the terms and conditions above, overleaf and declare that all information given is true and correct in all respect. My/Our driving license (s) is/are current and not disqualified from driving. You may charge all amount due on this rental to my/our credit card.

-60

Prepared by

: Juliyana Binte Rahim

03-Jan-2019

HIRER'S SIGNATURE & COMPANY STAMP

Printed Date:

03-Jan-2019 15:26

A mention of





COMFORTDELGRO

ComfortDelGro Rent-A-Car Pte Ltd 205 Braddell Road Singapore 579701 Mainline +65 6882 0888 Facsimile +65 6665 1818

www.cdgrentacar.com.sg

Company Registration No.: 198105775H

GST REG No.: M2-0044678-0

TAX INVOICE

Invoice No.: R0217021TD

Account No.

CR9T001441

Mr Tan Seow Boon Simon

Hirer's Name Name 2 (SAP)

Address

989 Bukit Timah Road

#02-06 Maplewoods

Country

Singapore

Postal : 589629

Attention

Name 2 (SAP) :

Invoice Date

Driver Name

Payment

Card Type

CC Name

CC No.

RA Ref No. : CR-18-141649

: 24-October-2018

: Credit Card

: Mr Tan Seow Boon Simon

Veh Regn No. : SKS9886X

VA No. Model Type : 111 3949

Start Date

MERCEDES BENZ A200 1.6 A : 19-Oct-2018 14:34

End Date

Duration

24-Oct-2018 16:55

Mileage In

: 5 day(s) 44788

Mileage Out

44646

Repl Mileage

Receipt No. ORTE013979 Receipt Type

Payment

Payment Method

Credit Card

Total Amt Receipt Date

\$490.00 24-Oct-2018

Description

Car Rental

Sub Total

Amount (SGD) \$457.94

Operations

\$457.94

Add GST 7.00%

\$32.06

Total Invoice Amount

Sales Person:

Prepared by :

\$490.00

Remarks

IMPORTANT

1. Please quote the Invoice No. when making payment.

A Payment should be made payable to ComfortDelGro Rent-A-Car Pte Ltd.

Bank Code

: 7214

Branch Code

:001

Bank Account No.: 0818385005

Bank Name

: Citibank N.A. Singapore

Payment advice to : accounts@cdgrentacar.com.sg

This is computer generated invoice, no signature is required.

Dominic Pung Chi Hui

03-Jan-2019





GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-156012

Date of Request:

09/10/2018

Your Ref No:

Online Purchase

Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

Dear Sir/Madam,

Enquiry Date

09/10/2018

Enquiry By

Melanie Setiawati

TP Vehicle No.

SJN4274H

Accident Date

09/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJN4274H	EQ Insurance Company Ltd	28/05/2018-27/05/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-156012

Date of Request:

09/10/2018

Your Ref No:

Online Purchase

Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

Dear Sir/Madam.

Enquiry Date

09/10/2018

Enquiry By

Melanie Setiawati

TP Vehicle No.

SJN4274H

Accident Date

09/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date

[X] GIRO [] Cash [] Cheque

Asher Sng (LKKAuto)

From:

Janet Tan < janet.tan@eginsurance.com.sg>

Sent:

Tuesday, 9 April 2019 9:59 AM

To:

Asher Sng (LKKAuto)

Subject:

Our ref: DM18HO02706/JT: [MANDATE REQUEST] RE: REQUEST FOR DIRECT

SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Attachments:

LKK Adjustment.pdf; LKK Inspection.pdf; TP LOD.pdf; LKK Survey Photo.pdf; LKK

Resurvey Photo.pdf

Follow Up Flag:

Follow up

Flag Status:

Completed

Dear Asher

Please proceed to offer up to \$8,903.91.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Monday, March 25, 2019 3:35 PM

To: Joel Goh <joel.goh@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: [MANDATE REQUEST] RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Your ref: TBA

Our ref: CC4/EQI18018515/T1ea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " PERFORMANCE MOTORS LTD" at \$ 8,903.91 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 15,735.31	\$ 8,411.91
2. Loss of Use (5days x \$98)	\$ 490.00	\$ 490.00 (5days x \$98)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 16,227.31	\$ 8,903.91

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 23 October 2018 2:09 PM

To: Justin Wong < justin.wong@eginsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

EQI ref: TBA

LKK REF: CC4/EQI18018515/T1wa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMC 9057H

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong < justin.wong@eqinsurance.com.sg>

Sent: Wednesday, 17 October, 2018 5:18 PM

To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear Vivian,

Please proceed to settle as per BOLA 27 against OI.

Thank you.

Regards, Justin Wong Executive | Claims

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EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eginsurance.com.sg

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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Wednesday, October 17, 2018 5:07 PM

To: Justin Wong < justin.wong@eginsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear Justin,

We refer to the above matter.

Enclosed is the TP CCTV footage.

Base on TP video, TP change lane and stop to make a right turn. OI cannot stop in time and collided TP

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong [mailto:justin.wong@eginsurance.com.sg]

Sent: Tuesday, 16 October, 2018 2:53 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto)

<thinthin@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear Mei Kwan,

Kindly revert to third-party repairer on liability and settlement.

Thank you.

Regards, Justin Wong Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg

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From: Justin Wong

Sent: Friday, October 12, 2018 9:10 AM

To: 'Mei Kwan (LKKAuto)' < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianiau@lkkauto.com>; Thin Thin (LKKAuto)

<thinthin@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear Mei Kwan,

Please find OI GIA report as attached.

Regards,

Justin Wong

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, October 11, 2018 6:25 PM

To: Justin Wong < justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto)

<thinthin@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

'WITHOUT PREJUDICE' SAVE AS TO COSTS

EQI ref: TBA

LKK REF: CC4/EQI18018515/wa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 11 October, 2018 2:04 PM

To: 'Justin Wong' < justin.wong@eqinsurance.com.sg>; assignments < assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong [mailto:justin.wong@eginsurance.com.sg]

Sent: Thursday, 11 October 2018 10:11 AM
To: 'assignments' assignments@lkkauto.com

Cc: SUR <sur@lkkauto.com>

Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear LKK,

Kindly assist with PRS and DS for this matter.

Thank you.

Regards,

Justin Wong

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 tel 65 6223 9433 ext 115 fax 65 6223 4190	
www.eqinsurance.com.sg	

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Tuesday, October 9, 2018 11:37 AM

To: Janet Tan; Joel Goh

Subject: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

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To: joel.goh@eqinsurance.com.sg

Remove this sender from my allow list

From: pml-pbsp@simedarby.com.sg

You received this message because the sender is on your allow list.

This email has been checked for viruses by AVG antivirus software.
www.avg.com



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

To: M/s EQ INSURANCE COMPANY LTD

Date: 03/05/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJN 4274H	(Insd Veh)	Your Ref. No. : DM18HO02706/JT
venicie No.	SMC 9057H	(TP Veh)	Our Ref. No. : CC4/EQI18018515/T1ea3q2
Date of Accident	9/10/2018		

	100%	
: \$	8,411.91-	
: \$		days
: \$	490.00	5 days
: \$	2.00	
: \$		
	8,903.91	
: \$	8,903.91	
	: \$: \$ 8,411.91 : \$ 490.00 : \$ 2.00 : \$ 8,903.91

Payment Instruction: Payee's Breakdown			
1)	PERFORMANCE MOTORS LIMITED	: \$	8,903.91
	1	: \$	

JOANNE LEE LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Inter-	nationale Des Experts En Auton	nobile	
EQ INSURANCE COM	IPANY LTD	Ref : CC4/EQI18018	515/T1ea3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date: 03-05-2019		
l.	Policy Particul	ars :- THIRD PARTY CLAI	M	
Insured Veh.	SJN 4274H	Veh. Inspected	SMC 9057H	
Policy No.	DMPPHQ18-005462	Coverage (\$)	0.00	
Claim No.	DM18HO02706/JT	Excess (\$)	0.00	
Assign From	JUSTIN	Assign Date	11/10/2018	
2.	Vehicle P	articulars & Condition		
Make & Model	B.M.W. 116D	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WBA1V72040V945593	Colour	RED	
Odometer	2456	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3.	Con	ditions of Tyres		
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	BRIDGESTONE	6 mm	
L/H Front Tyre	205/55 R16	BRIDGESTONE	6 mm	
R/H Rear Tyre	205/55 R16	BRIDGESTONE	6 mm	
L/H Rear Tyre	205/55 R16	BRIDGESTONE	6 mm	
	Descr	iption of Damages		
MATCHES AND AND A STOCK OF THE STOCK	STAINED DAMAGES AT THE	REAR PORTION.		
DAMAGES SEE D	ETAILS.	2		
5.	Gen	eral Information		
Accident Date	09/10/2018	Inspection Date	18/10/2018	
Survey held at	PERFORMANCE MOTORS	LTD	7	
	303 ALEXANDRA ROAD SINGAPORE 159941	/		
Sa.		Remarks		
	ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS			
5b.	Estim	ate Days of Repair		

6 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMC 9057H

Ωty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR EMBOSS NUMBER PLATE (SN)	BENT	83.00	83.0
-1	SUNDRIES (SN)	NECESSARY	150.00	80.0
1	BOOTLID (SN)	BENT	1,108.45	1,108.4
1	REAR BUMPER CARRIER (SN)	BENT	385.25	385.2
1	REAR BUMPER CENTRE GUIDE (M) (SN)	CRACKED	57.45	57.4
1	REAR BUMPER TOWING EYE COVER PRIMED (SN)	NOT NECESSARY	54.50	100011
-1	REAR BUMPER LH MOUNT (SN)	NOT NECESSARY	142.55	
1	REAR BUMPER RH MOUNT (SN)	NOT NECESSARY	142.55	
1	(S/L) LH PROTECTION FOIL (SN)	NOT NECESSARY	8.40	
1	(S/L) RH PROTECTION FOIL (SN)	NOT NECESSARY	8.40	
1	REAR BUMPER PRIMED (RFC) (SN)	DEFORMED	947.35	947.3
1	SET REAR PDC HOLDER (SN)	NECESSARY	23.10	23.1
1	MICROSWITCH-REAR LOGO (SN)	NOT NECESSARY	88.40	
2	GAS PRESSURIZED SPRING F TRUNK LID (SN)	NOT NECESSARY	230.40	
1	TRUNK LID LOCK (SN)	NOT NECESSARY	155.70	
1	STRIKER TRUNK LID (SN)	NOT NECESSARY	55.75	
1	EMBLEM BUTTON (SN)	NOT NECESSARY	103.40	
1	SUPPORTING RING (SN)	NOT NECESSARY	35.55	
1	REAR W/SCREEN (SN)	NOT NECESSARY	595.25	
10	BUMP STOP (SN)	NOT NECESSARY	32.50	
1	LOADING SILL COVER (SN)	NOT NECESSARY	77.20	
1	PLAQUE 82MM (SN)	NOT NECESSARY	69.50	
1	TRUNK LID GASKET (SN)	NOT NECESSARY	66.95	
4	DECOUPLING RING PDC TORQUE CONVERTE (SN)	NECESSARY	20.20	20.20
4	PDC SENSOR (SN)	NOT NECESSARY	1,475.20	
1	(DG) CLEANER R1 (100ML) (SN)	NOT NECESSARY	26.15	
2	(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) (SN)	NOT NECESSARY	263.10	
1	(DG/SL) GLASS PRIMER 30ML (VP206)(SN)	NOT NECESSARY	27.85	
1	THIRD STOPLAMP (SN)	NECESSARY	169.90	169.90
1	RR PDC SENSOR BLACK SAPPHIRE (475).	NOT WORKING	236.85	236.85

Report Ref No. CC4/EQI18018515/T1ea3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

7,861.60

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	(DG/SL) ADHESIVE SET K6 (SN)	NECESSARY	53.05	53.05
			6,893.90	3,164.60
	LABOUR			
	REPLACE REAR BOOT LID ,REAR BUMPER AND REMOVE ATTACHMENT ETC INCLUDE REPAIRS ON ACCIDENT AREA.		3,400.00	1,700.00
	SPRAY PAINTING REAR BOOT LID ,REAR BUMPER AND TAIL END PANEL.		2,666.00	1,868.00
	TO REPLACE REAR WINDSCREEN GLASS.		574.00	574.00
	TO CONDUCT WATER LEAK TESTS.		75.00	75.00
	TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS.		271.00	230.00
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.		177.00	150.00
	TO CARRY OUT BODY CAVITY PRESERVATION.(PER PANEL).		118.00	100.00
	TO SUPPLY AND INSTALL REAR WINDSCREEN SOLAR FILM.	NOT NECESSARY	531.00	
			7,812.00	4,697.00
	GRAND TOTAL		14,705.90	7,861.60

Report Ref.No. CC4/EQI18018515/T1ea3q2

MOHAMAD TAUFIKH

RECOMMENDED COST OF REPAIRS

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>

Sent: Friday, 10 May 2019 3:59 PM

To: 'eqiprs@eqinsurance.com.sg'

Subject: TP Direct Settlement - Accident Involving SJN 4274H (OI) and SMC 9057H (TP) on

09/10/2018

Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933