

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 23 October, 2018 2:09 PM
To: 'Justin Wong'
Cc: Admin A; Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI ref: TBA
LKK REF: CC4/EQI18018515/T1wa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMC 9057H

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Wednesday, 17 October, 2018 5:18 PM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear Vivian,

Please proceed to settle as per BOLA 27 against OI.

Thank you.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Wednesday, October 17, 2018 5:07 PM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear Justin,

We refer to the above matter.

Enclosed is the TP CCTV footage.

Base on TP video, TP change lane and stop to make a right turn. OI cannot stop in time and collided TP

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong [<mailto:justin.wong@eqinsurance.com.sg>]
Sent: Tuesday, 16 October, 2018 2:53 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear Mei Kwan,

Kindly revert to third-party repairer on liability and settlement.

Thank you.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Justin Wong
Sent: Friday, October 12, 2018 9:10 AM
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear Mei Kwan,

Please find OI GIA report as attached.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, October 11, 2018 6:25 PM
To: Justin Wong <justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI ref: TBA
LKK REF: CC4/EQI18018515/wa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 11 October, 2018 2:04 PM

To: 'Justin Wong' <justin.wong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong [<mailto:justin.wong@eqinsurance.com.sg>]

Sent: Thursday, 11 October 2018 10:11 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear LKK,

Kindly assist with PRS and DS for this matter.

Thank you.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]
Sent: Tuesday, October 9, 2018 11:37 AM
To: Janet Tan; Joel Goh
Subject: REQUEST FOR DIRECT SETTLEMENT - SMC9057H & SJN4274H ON 09/10/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete

all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

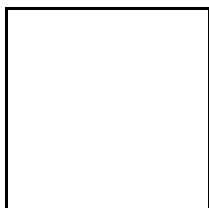
Total Control Panel

[Login](#)

To: joel.goh@eqinsurance.com.sg [Remove](#) this sender from my allow list

From: pml-pbsp@sime-darby.com.sg

You received this message because the sender is on your allow list.



This email has been checked for viruses by AVG antivirus software.
www.avg.com