

ASS. REC. BY:

REF:

CS/MSG18018495/ Rtd301

Special Instruction:

Survivor
Menmen

Team (Person):

Panel
clara milah Yeo

ASSIGNMENT (Office)

of MSG

Date/Time: 11/10/18 @ 3:45pm

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKV 4521R

Insured:

at Workshop m/s

Volkswagen

Tel:

63057176

of

247 Alexandra Road

Policy No:

A80444471AWW

Claim No:

572640

Sum Insured:

Excess:

\$500.00

Make of Veh:

(Client's Record)

D.O.A. 08/10/2018

CA

☒ REV

/ REP. / REV 24 HRS

10:45am @ 12/10/18

H.O.D. Endorsement:

Date/Time:

4:00pm @ 11/10/18

Person Contacted:

Edmund

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SKV 4521R - x
12/10 -	Revert via menmen
15/10 @	10:02am - authorise repair by Eliza Ho.
15/10 @	10:53am - email to volkswagen authorize repair
	Excess \$500 -

NAME *Parme*
MELBURN

REF: MSLH

35364

ASSIGNMENT

From: Date: 12/10/2018

Estimated Cost:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKV 4521R
at Workshop m/h: Volkswagen
of: 247 Alexandra Rd

Insured:

Policy No:

Claims No:

Sum Insured: Excess: \$500.00

(Client's Record)

Make of Veh:

10-450km

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 64K

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / ☒ REP / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SKV 4521R Yr Regn: 2015 SGP

Type: ☒ Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or:

Make: Volkswagen GOLF A71-Y 1395

Colour: BLUE A/C: Insured / Std / NI / NA

Sp. Reading: 63900 T/Radio: Insured / Std / NI / NA

Eng No:

C/No: WVV 222AU ZFW 188306

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ Order / Jammed / Leaked / Burnt or

Brake: ☒ Order / Jammed / Leaked / Burnt or

Mod: Nil / STD A/Rim or

Tyre Size: F: 225/45R17
R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front:

Rear:

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 08/10/18 D.O.I: 12/10/18

Survey held at: VOLKSWAGEN ALEXANDRA

Des. of Damages: ☒ Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

Part by Part \$2745.30 (Red: 5634.43; 67%)

RECEIVED 07 NOV 2018

Call/Time: Fair Pass to?

11 *Flu Typist*

Call/Time: No Return to?

☐ Prel. Report
☒ Final Report

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee:

Transport:

1-2-3-4-5

1-2-3-4-5

1-2-3-4-5

1-2-3-4-5

1-2-3-4-5

Add Fee: ☐ Site Insp: \$

☐ Intensity: \$

☐ Tech. Insp: \$

☐ Weekend: \$

Report Format: 00

Lump Sum / I.B.I: \$ 2745.30

150

10

160

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Oct 2018		11 Oct 2018 15:45 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	JASBIR SINGH S/O BALBIR SINGH, ID: S8513536H, Tel: +6594899423, Email: JASBIR51@GMAIL.COM		
Vehicle Reg. No.:	SKV4521R	Date of Loss:	08/10/2018 08:00 - :59 [36 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 572640	Policy/Cover Note No.:	A80444471AVW (Comprehensive) Coverage: 04/10/2018 - 03/10/2019
		Excess:	S\$500.00
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd, (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 12/10/2018]		
Driver/Custodian:	JASBIR SINGH S/O BALBIR SINGH (33 / Male), NRIC: S8513536H, Tel: +6594899423		
Adj Asg. Remarks:	Survey appt on 12/10/2018 11AM owner waiting. Survey & revert. Please contact us ASAP if you cannot attend this assignment.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Received Message

This mail is associated with :

***SKV4521R (572640)**

OD

Oct 8 2018 8:00AM

[JASBIR SINGH S/O BALBIR SINGH]
Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 15/10/2018 10:02 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3062.33) - SKV4521R - Claim Handler: Clara Milah Yeo

Approved:3062.33:Checked items to be confirmed and verified

DOCUMENTS SUMMARY

There are no documents.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 15 October 2018 10:53 AM
To: 'Cheong, Pearlyn (VWG Singapore)'; Chee, Steven (VWG Singapore); Kong, Charmaine (VWG Singapore); Ong, Germaine (VWG Singapore); Tang, Shu Shi (VWG Singapore); Wong, Mei (VWG Singapore); Foo, John (VWG Singapore)
Cc: SUR
Subject: SKV 4521R / MSIG / OD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKV 4521R (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 7 November 2018 3:39 PM
To: 'Oh, Aik Seong (VWG Singapore)'; 'Cheong, Pearlyn (VWG Singapore)'; Rasul (LKKAUTO); SUR; Admin A; Admin-D (LKKAUTO)
Cc: 'Kong, Charmaine (VWG Singapore)'; 'Wong, Mei (VWG Singapore)'; 'Foo, John (VWG Singapore)'
Subject: RE: SKV4521R - FINALISE

Resent

Dear Pearlyn,

Confirm on the final amount \$2,745.30 before 7% GST, 3days

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 7 November 2018 3:31 PM
To: 'Oh, Aik Seong (VWG Singapore)' <Aikseong.Oh@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: RE: SKV4521R - FINALISE

Dear Pearlyn,

Confirm on the final amount \$2,545.30 after GST, 3days

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>
Sent: Wednesday, 7 November 2018 2:44 PM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Milah Yeo

Date: 12 Oct 2018

Preliminary Advice

Vehicle No	: SKV4521R	Accident Date	: 08/10/2018
Make	: VOLKSWAGEN GOLF	Policy No.	: A80444471AVW
Assignment Date	: 11/10/2018	Excess	: S\$500.00
Date of Inspection	: 12/10/2018	Est. Duration of Repair	: 3.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (ALEXANDRA) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,379.73
Revised Amount	:S\$	3,062.33
Check Items (Estimated)	:S\$	2,337.40
Total	:S\$	5,399.73
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	64,000.00
COE / PARF Rebate	:S\$	46,501.00
Salvage Value	:S\$	
Margin for Repair	:S\$	17,499.00

Remarks

(x) The vehicle is economical for repair.

(x) The above survey was conducted on a 'without prejudice' basis.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 3536H

Vehicle Details

Vehicle No.: SKV4521R
Vehicle to be Exported: No
Intended Deregistration Date: 12 Oct 2018
Vehicle Make: VOLKSWAGEN
Vehicle Model: GOLF A7 1.4 TSI AT 5G13GZ W/O HID
Primary Colour: Blue
Manufacturing Year: 2014
Engine No.: CX5238649
Chassis No.: WVVZZZAUZFW188306
Maximum Power Output: 90.0 kW (120 bhp)
Open Market Value: \$19,248.00
Original Registration Date: 18 Sep 2015
First Registration Date: 18 Sep 2015
Transfer Count: 0
Actual ARF Paid: \$9,248.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 17 Sep 2025
PARF Rebate Amount: \$6,936.00

Intended COE Rebate Details

COE Expiry Date: 17 Sep 2025
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$57,089.00
COE Rebate Amount: \$39,565.00
Total Rebate Amount: \$46,501.00

The information contained herein is correct as at 12 Oct 2018

OK

SINGAPORE ACCIDENT STATEMENT

MS16
WINNER
00
047

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/10/2018 11:20
Date Of Accident	08/10/2018 08:20
Exact Location Of Accident	ECP TOWARDS MCE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKV4521R
Insured/Policyholder	
Name Of Registered Owner	JASBIR SINGH S/O BALBIR SINGH
NRIC No	S8513536H
Email Address	JASBIR51@GMAIL.COM
Mobile Phone No	(LOCAL) +65-94899423
Alternative Phone No	OFFICE-94899423

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF A7 1.4 TSI (DSG)RECAT

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 8044 4471 AVW
Cover Note Number	

Driver

Name of Driver	JASBIR SINGH S/O BALBIR SINGH
NRIC No	S8513536H
Date Of Birth	10/05/1985
Occupation	INDOOR
Date Of Driving Pass	28/12/2006
Driving Experience	11 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94899423
Fax Number	
Contact Number	OFFICE-94899423
Email Address	JASBIR51@GMAIL.COM

Address	BLK 67 BEDOK SOUTH AVE 3
	#11-504
Postcode	460067
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKX8145G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHUA ENG KIONG
NRIC/Passport Number	
Contact Number	6501 6516
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

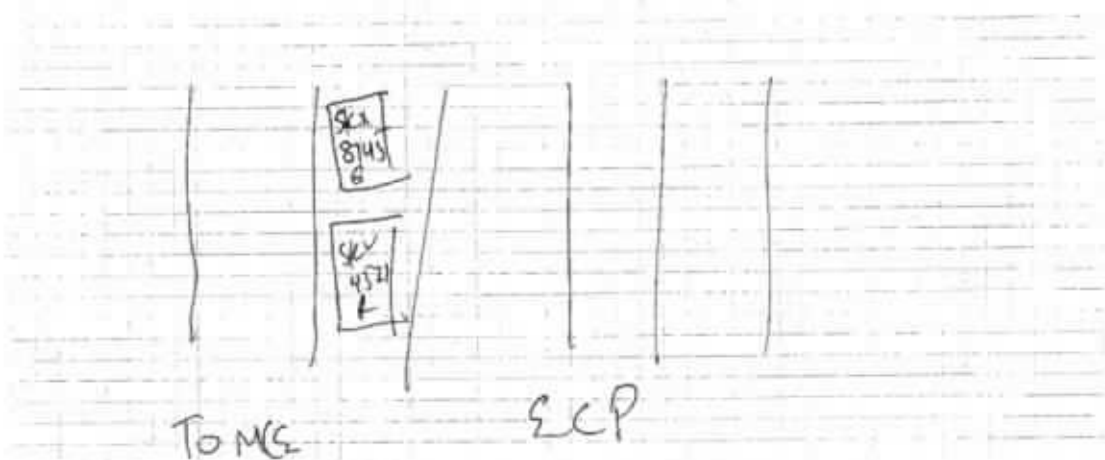
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed :
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time: 7/04/18


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 9/04/18


 Reporting Centre Personnel's Signature
 Name:
 NRIC/PIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Morning of 8th October. Heavy traffic on ECP entering the MCE. Car in front of me jam break & I was not able to break on time.

Minimal damage to his car. Just minor scratches.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 7 Oct / 18

Driver's Signature
(If driver is not the policyholder)
Date & Time: 7/04/18

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #3

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8513536H



Name
JASBIR SINGH S/O BALBIR
SINGH

Race
SIN

Date of birth
10-05-1985

Sex
M

Country/Place of birth
SINGAPORE

2011.02.01



5

Sketch Plan #4

30790002



98513536H



Date of issue
07-02-2017

Address

APT BLK 87 BEDOK SOUTH AVENUE 3
#11-004
SINGAPORE 460007

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq 2000\text{kg}$ with ≤ 7 passengers, exclusive of driver, and other motor vehicles with unladen weight $\leq 2500\text{kg}$ 28 Dec 2008

NP 435A



f

Accident Photo



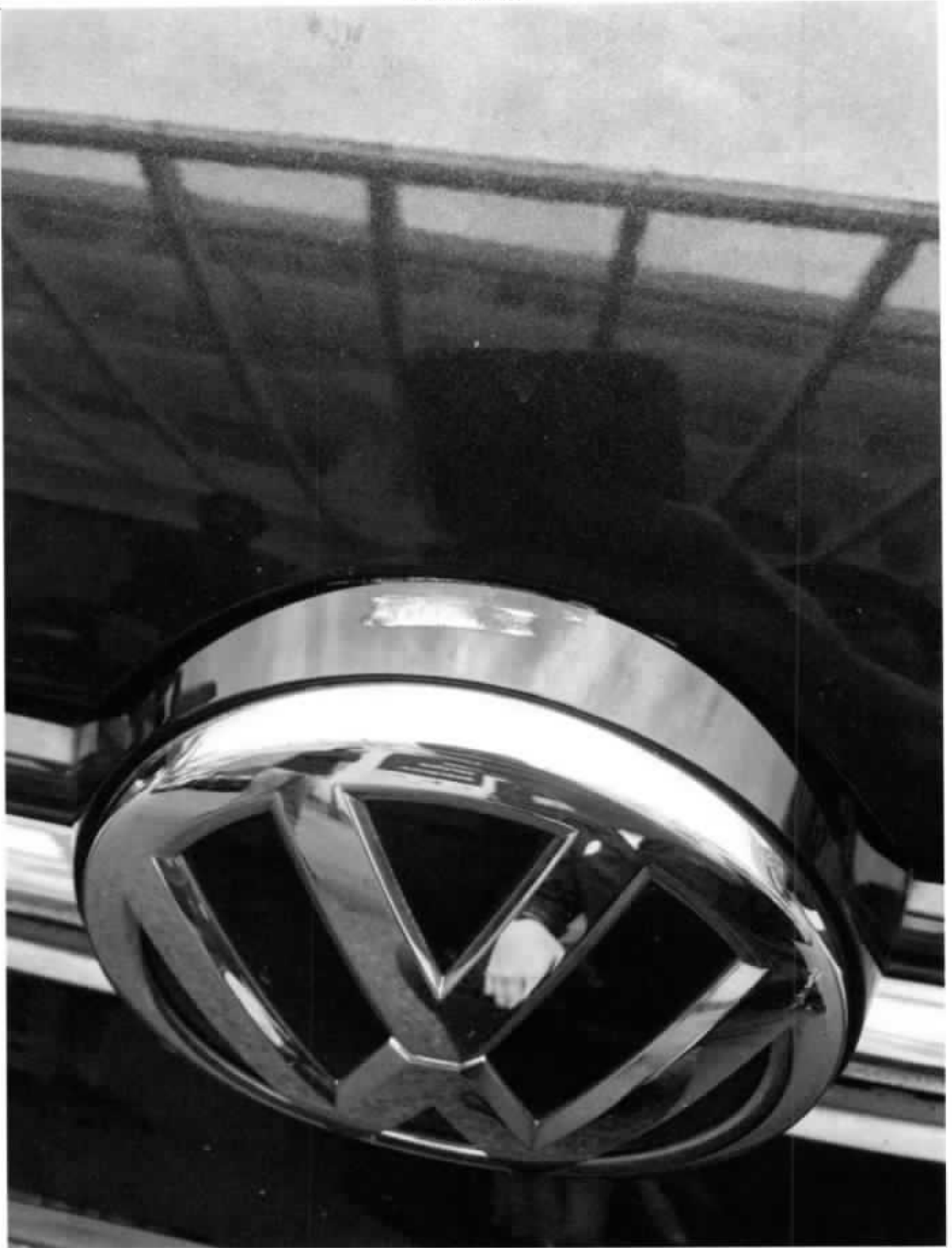
Accident Photo



Accident Photo



Accident Photo



Accident Photo



PDI TUAS

MS1h
WINNER

OD

OUT

Phone No.

Fax No.

E-Mail

PDI TUAS

JASBIR SINGH S/O BALBIR SINGH
30 SENNETT ROAD
Singapore, 466810
Singapore

@ 9489 9423

1045
APPT: 12/10, 14/10, 24/10 ✓

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV031144
Quote No. SER/QUO/1801689
QuoteDate 09/10/18
Salesperson GLENN YEO
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT	38,322	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKV4521R	WVWZZZAUZFW188306	18/09/15	GLENN YEO
Engine Code	Labor Type	Engine No.	Model Code
	1T	CXS 238649	5G13GZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	5	UNIT		475 2375.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		500 1500.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P AIRCON	VACUUM & REGAS AIRCON-NET	0.5	Time Un		237.50
	NETT PRICE				
P B&P AIRCON GAS	B&P AIRCON GAS	48	Time Un		60.00
	SUPPLY OF B&P AIRCON GASS				
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		360.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		200.00
	Nett				
	Sum Labor				4,812.50
P 5G0805567	SUPPORT FOR LOCK CARRIER	1	Pieces		46.02
P 5G0805588AC	LOCK CARRIER	1	Pieces		1,011.94
	Predecessor 5G0805588Q				
P 5G0805705G	CENTER GUIDE	1	Pieces		42.58
P 5G0805915 9B9	FRONT BUMPER LOWER SPOILE	1	Pieces		201.00
P 5G0805931	HEADLIGHT BRACE SUPPORT L	1	Pieces		38.29
P 5G0805932	HEADLIGHT BRACE SUPPORT R	1	Pieces		38.29
P 5G0807049A	BUMPER BRACKET LHS	1	Pieces		22.15
P 5G0807050A	BUMPER BRACKET RHS	1	Pieces		22.15
P 5G0807109H	BUMPER REINFORCEMENT	1	Pieces		477.32
	Use Predecessor 5G0807109B				
P 5G0807217BNGRU	FRONT BUMPER	1	Pieces		1,041.58
P 5G0807248F	FOAM INSERT	1	Pieces		44.92
	Use Predecessor 5G0807248D				

Sum carried forward

7,798.74

Payments to: - BBN - Acc.-No.:

PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

JASBIR SINGH S/O BALBIR SINGH
30 SENNETT ROAD
Singapore, 466810
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV031144
Quote No. SER/QUO/1801689
QuoteDate 09/10/18
Salesperson GLENN YEO
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT	38,322	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKV4521R	WVWZZZAUZFW188306	18/09/15	GLENN YEO
Engine Code	Labor Type	Engine No.	Model Code
	1T	CXS 238649	5G13GZ

Continued 7,798.74

P 5G0853651G ZLL	FRONT CENTER UPPER GRILLE	1 Pieces	317.80 CRA 441.45
P 5G0853677 9B9	LOWER GRILLE	1 Pieces	400 X? 139.54
	Sum Item		3,567.23

Sum Labor 4,812.50
Sum Item 3,567.23

Total SGD 8,379.73
7% GST 586.58
Total SGD Incl. GST 8,966.31

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

LKK Auto Consultants hence notify the Repairer of the following:

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RASUL
Hp 90010068
3 days
12/10/18 P1050
EXCESS: 500
REVERT
Resurvey b4 paint

Payments to: - BBN: - Acc.-No.:

PDI TUAS

JASBIR SINGH S/O BALBIR SINGH
30 SENNETT ROAD
Singapore, 466810
Singapore

@ 9489 9423

APPT: 12/10, 1045, 247, ✓

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

067

Service Quote

Customer No. CV031144
Quote No. SER/QUO/1801689
Quote Date 09/10/18
Salesperson GLENN YEO
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT	38,322	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKV4521R	WVWZZZAUZFW188306	18/09/15	GLENN YEO
Engine Code	Labor Type	Engine No.	Model Code
	1T	CXS 238649	5G13GZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	5	UNIT		475 2,375.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		500 1,500.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P AIRCON	VACUUM & REGAS AIRCON-NET NETT PRICE	0.5	Time Un		? 237.50
P B&P AIRCON GAS	B&P AIRCON GAS	48	Time Un		? 60.00
P B&P DIAG	SUPPLY OF B&P AIRCON GASS PROGRAMMING & CALIBRATION	1	Time Un		360.00
P B&P MECH	COMPULSORY TO DO AFTER AC CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		200.00
	Sum Labor				4,812.50
P 5G0805567	SUPPORT FOR LOCK CARRIER	1	Pieces		? 46.02
P 5G0805588AC	LOCK CARRIER	1	Pieces		? 1,011.94
P 5G0805705G	Predecessor 5G0805588Q CENTER GUIDE	1	Pieces		? 42.58
P 5G0805915 9B9	FRONT BUMPER LOWER SPOILE	1	Pieces		? 201.00
P 5G0805931	HEADLIGHT BRACE SUPPORT L	1	Pieces		? 38.29
P 5G0805932	HEADLIGHT BRACE SUPPORT R	1	Pieces		? 38.29
P 5G0807049A	BUMPER BRACKET LHS	1	Pieces		22.15
P 5G0807050A	BUMPER BRACKET RHS	1	Pieces		22.15
P 5G0807109H	BUMPER REINFORCEMENT	1	Pieces		? 477.32
P 5G0807217BNGRU	Use Predecessor 5G0807109B FRONT BUMPER	1	Pieces		DE 1,041.58
P 5G0807248F	FOAM INSERT	1	Pieces		? 44.92
	Use Predecessor 5G0807248D				

Sum carried forward

7,798.74

Payments to: - BBN: - Acc: No

POSTAGE

JASBIR SINGH S/O BALBIR SINGH
30 SENNETT ROAD
Singapore, 466810
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No: M20098505-2
Tax No: 199101494Z

Service Quote

Customer No: CV031144
Quote No: SER/QUO/1801689
Quote Date: 09/10/18
Salesperson: GLENN YEO
Page: 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG) RECAT	38,322	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SHV4521R	WVWZZZAUZFW188306	18/09/15	GLENN YEO
Engine Code	Labor Type	Engine No.	Model Code
	1T	CXS 238649	5G13GZ

Continued 7,798.74

P 5G0853651G ZLL	FRONT CENTER UPPER GRILLE	1 Pieces	CRA 441.45
P 5G0853677 9B9	LOWER GRILLE	1 Pieces	? 139.54
	Sum Item		3,567.23

Sum Labor 4,812.50
Sum Item 3,567.23

Total SGD 8,379.73
7% GST 586.58
Total SGD Incl. GST 8,966.31

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

LKK Auto Consultants hence notify the Repairer of the following:

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- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

RASUL
Hp 90010068
3 days
12/10/18 P1050
EXCESS: 500
REVERT

Resurvey by paint

Payments to: - BBN - Acc - No.:

Service Order Confirmation

SERVICE ORDER NO.: 18IP2668

CUSTOMER NO.: CV031144

CUSTOMER NAME: JASBIR SINGH S/O BALBIR SINGH

TELEPHONE NO.:

ADDRESS: 30 SENNETT ROAD

Singapore

VEH No.: SKV4521R

Order Date: 12/10/18

Reg Date: 18/09/15

KM: 64,604

VIN NO.: WVVZZZAUZFW188306

ENGINE NO:

SA: Cheong Pearlyn

MODEL: GOLF A7 1.4 TSI (DSG)RECAT

MODEL NO.: SG13GZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	200		200
3	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-500		-500
4	B&P ALEX LABOUR LABOUR	1	UNIT	475		475
5	B&P ALEX PAINT SPRAY PAINT	1	UNIT	500		500
6	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST.	80		80
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
8	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
9	5G0807217BNGRU FRONT BUMPER	1	PCS	1,041.58	28	749.94
10	5G0807049A BUMPER BRACKET LHS	1	PCS	22.15	28	15.95
11	5G0807050A BUMPER BRACKET RHS	1	PCS	22.15	28	15.95
12	5G0805705G CENTER GUIDE	1	PCS	42.58	28	30.66
13	5G0853651G ZLL FRONT CENTER UPPER GRILLE	1	PCS	441.40	28	317.81

Remarks : MSIG WINNER OD

DOA 08/10/2018

SURVEYOR LKK

EXCESS \$500

Service Order Confirmation

SERVICE ORDER NO.: 18IP2668

CUSTOMER NO.: CV031144

CUSTOMER NAME: JASBIR SINGH S/O BALBIR SINGH

TELEPHONE NO.:

ADDRESS: 30 SENNETT ROAD
Singapore

VEH No.: SKV4521R

Order Date: 12/10/18

Reg Date: 18/09/15 KM: 64,604

VIN NO.: WYVWZZZAJZFW188306 ENGINE NO:

SA: Cheong Pasityn

MODEL: GOLF A7 1.4 TSI (DSG)RECAT MODEL NO.: 5G130Z

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	2,245.30
GST AMOUNT	157.17
TOTAL AMOUNT	2,402.47

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Oct 2018		11 Oct 2018 15:45 Edit Adj Rpt	S\$2,745.30 Edit Estimates	S\$2,745.30 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by Insurer]							
Insured:	JASBIR SINGH S/O BALBIR SINGH, ID: S8513536H, Tel: +6594899423, Email: JASBIR51@GMAIL.COM								
Vehicle Reg. No.:	SKV4521R	Date of Loss:	08/10/2018 08:00 - :59 [36 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 572640	Policy/Cover Note No.:	A80444471AVW (Comprehensive) Coverage: 04/10/2018 - 03/10/2019						
		Excess:	S\$500.00						
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 10/11/2018]								
Driver/Custodian:	JASBIR SINGH S/O BALBIR SINGH (33 / Male), NRIC: S8513536H, Tel: +6594899423								
Adj Asg. Remarks:	Survey appt on 12/10/2018 11AM owner waiting. Survey & revert. Please contact us ASAP if you cannot attend this assignment.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
MSIG_SG (15/10/2018): Alert - Adj Mandate Approved (S\$3062.33) - SKV4521R - Claim Handler: Clara Milah...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKV4521R (572640)
 OD
 Oct 8 2018 8:00AM
[JASBIR SINGH S/O BALBIR SINGH]
 Volkswagen Centre Singapore

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)

View [View in Browser](#)

Assessment Reports

1 per page ☒

No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	09/10/18 11:41	Accident Statement	 Load HTM	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/10/18 11:54	Adjuster Immediate Advice	 Load HTM	☒
2	05/11/18 11:16	Adjuster Immediate Advice	 Load HTM	☒

Photos/Images

3 per page ☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/10/18 09:24	General View	 Load JPG ☒	☒
2	15/10/18 09:24	General View	 Load JPG ☒	☒
3	15/10/18 09:24	General View	 Load JPG ☒	☒
4	15/10/18 09:24	General View	 Load JPG ☒	☒
5	15/10/18 09:24	General View	 Load JPG ☒	☒
6	15/10/18 09:24	General View	 Load JPG ☒	☒
7	15/10/18 09:24	General View	 Load JPG ☒	☒
8	15/10/18 09:24	General View	 Load JPG ☒	☒
9	15/10/18 09:24	General View	 Load JPG ☒	☒
10	15/10/18 09:24	General View	 Load JPG ☒	☒
11	15/10/18 09:24	General View	 Load JPG ☒	☒
12	15/10/18 09:24	General View	 Load JPG ☒	☒
13	15/10/18 09:24	General View	 Load JPG ☒	☒
14	15/10/18 09:24	General View	 Load JPG ☒	☒
15	15/10/18 09:24	General View	 Load JPG ☒	☒
16	15/10/18 09:24	General View	 Load JPG ☒	☒
17	15/10/18 09:24	General View	 Load JPG ☒	☒
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29	15/10/18 09:24	General View	 Load JPG ☒	☒
30	15/10/18 09:24	General View	 Load JPG ☒	☒
31	15/10/18 09:24	General View	 Load JPG ☒	☒
32	15/10/18 09:24	General View	 Load JPG ☒	☒
33	15/10/18 09:24	General View	 Load JPG ☒	☒

Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
				☒
34	15/10/18 09:24	General View	 Load JPG	☒
35	15/10/18 09:24	General View	 Load JPG	☒
36	15/10/18 09:24	General View	 Load JPG	☒
37	15/10/18 09:24	General View	 Load JPG	☒
38	15/10/18 09:24	General View	 Load JPG	☒
39	15/10/18 09:24	General View	 Load JPG	☒
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45	15/10/18 09:24	General View	 Load JPG	☒
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53	15/10/18 09:24	General View	 Load JPG	☒
54	15/10/18 09:24	General View	 Load JPG	☒
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66	07/11/18 15:17	Reinspection Photo	 Load JPG	☒
67	07/11/18 15:17	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	10/10/18 12:24	Repair Estimate	 Load PDF	
2	10/10/18 12:25	Email from w/shop to request for survey	 Load PDF	
3	10/10/18 12:29	TP SKX8145G GIA report	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	11/10/18 10:21	email-survey appointment	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/10/18 11:20	ESTIMATE	 Load PDF	

Linked Accident Report Documents

View

Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	09/10/18 11:41	Accident Statement	 Load HTM	

Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
Photos/Images			3 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	09/10/18 11:34	Accident Photo	 Load JPG	☒
2	09/10/18 11:34	Accident Photo	 Load JPG	☒
3	09/10/18 11:34	Accident Photo	 Load JPG	☒
4	09/10/18 11:34	Accident Photo	 Load JPG	☒
5	09/10/18 11:34	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	09/10/18 11:39	Sketch Plan	 Load TIFF	
2	09/10/18 11:39	Sketch Plan #2	 Load TIFF	
3	09/10/18 11:39	Sketch Plan #3	 Load JPG	☒
4	09/10/18 11:39	Sketch Plan #4	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18018495/R1TD3E2

Date: 08/11/2018

REFERENCE

Insured/Claimant: JASBIR SINGH S/O BALBIR SINGH

Policy No: A80444471AVW

Date of Loss: 08/10/2018

Nature of Claim: OD

Claim No: 572640

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKV4521R**

Make & Model: VOLKSWAGEN GOLF, 1.4 TSI (A)

Engine No: CXS238649

Reg. Date: 18/09/2015 (Man. Year: 2014)

Chassis No: WWWZZZAUZFW188306

Colour: Blue

Odometer: 63900 km

Engine Capacity: 1395 cc

Market Value/New Car Price: S\$64,000.00

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17

Rear Tyre Size: 225/45 R17

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,647.23	1,210.30	2,436.93	66.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,732.50	1,535.00	3,197.50	67.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,379.73	2,745.30	5,634.43	67.24
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	7,879.73	2,245.30	5,634.43	71.51
+ GST 7.00/7.00% (S\$)	551.58	157.17	394.41	71.51
Nett Amount (S\$)	8,431.31	2,402.47	6,028.84	71.51

INSPECTION

Date of Assignment: 11/10/2018

Date Inspected: 12/10/2018 Inspected At:

Volkswagen Centre Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 08 Nov 2018)
Parts: 144	VOLKSWAGEN GOLF 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKV4521R)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*NUMBER PLATE	Bent	80.00 FS	*80.00 FS
2	1		*SUPPORT FOR LOCK CARRIER	Serviceable	46.02 FS	*- FS
3	1		*LOCK CARRIER	Serviceable	1,011.94 FS	*- FS
4	1		*CENTER GUIDE	Necessary	42.58 FS	*30.66 FS
5	1		*FRONT BUMPER LOWER SPOILE	Serviceable	201.00 FS	*- FS
6	1		*HEADLIGHT BRACE SUPPORT L	Serviceable	38.29 FS	*- FS
7	1		*HEADLIGHT BRACE SUPPORT R	Serviceable	38.29 FS	*- FS
8	1		*BUMPER BRACKET LHS	Necessary	22.15 FS	*15.95 FS
9	1		*BUMPER BRACKET RHS	Necessary	22.15 FS	*15.95 FS
10	1		*BUMPER REINFORCEMENT	Serviceable	477.32 FS	*- FS
11	1		*FRONT BUMPER	Deformed	1,041.58 FS	*749.94 FS
12	1		*FOAM INSERT	Serviceable	44.92 FS	*- FS
13	1		*FRONT CENTER UPPER GRILLE	Cracked	441.45 FS	*317.80 FS
14	1		*LOWER GRILLE	Serviceable	139.54 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	3,647.23	1,210.30
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,375.00	475.00
2	SPRAY PAINT	New	1,500.00	500.00
3	VACUUM & REGAS AIRCON	New	237.50	0.00
4	B&P AIRCON GAS. SUPPLY OF B&P AIRCON GASS	New	60.00	0.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	360.00	360.00
6	CHECK WIRE HARNESS, ECU, S	New	200.00	200.00
Gross Labour Cost (\$\$)			4,732.50	1,535.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >