Surveyor Marcus  Number  From (Person)  Estimated Cost	of	C71	-/	Time 11/10/18@ 4.20pt
To Inspect Vehicle No:  at Workshop in/s  of	SKB 63 Tun tim Mo Detu tane	ofK ofor	Tel:	14 2863Z 6858 5151
Policy No: DMCVSN 30 Sum Insured: Make of Velu: (Client's Record)	10031800	_ Excess: _		10/10/2018
CA / REV / REP. / REV 24 H	RS Person Contacted		н.о.	D. Endorrement
Date/Time Action/Instruction  8kB 63074  GV 2863Z	( ) Estimat	17027 GVE	n2 <3	201: 17/8/2016 201: 3/12/2011

REFE NO/CUS	CTI
	ASSIGNMENT
From Date:	Van 110 SKB 6307K WREGIN 3 10
Estimated Cost	Type: (CTE M. Sycle / Bus / Ven / Lony / Taxi / Prime Mover /
OD (TP) WS / TP RES / OD RES / EVA / INV / MV	Trock/Traller or 4.3 178 C
To Inspect Vehicle No SKB63076	MANE Audi A3 co 1788
at Workshop my /4 nh	Colour Gray AC Insured / Std / NI / NA
0.1-0.1	Sp.Reading 122203 Tradic bisured   Std   Ni   NA
a 42863+	Engillo
Policy No.	ONE WAUTET POAA (1688)
Cinims No.	Gen Conti Godd Fair / Poor / Burnt
Sum lissured: Excess:	Steering Toolse / Jammed / Leaked / Burnt or
(Cliant's Record)	Brake: Itschef / Lammed / Leaked / Burnt or
Make of Yels	Modi: Nii JSIRIM I STD AIRIM or
	Tyre Size F:
(Palloy Condition)	R: 225/45-217
	O/S BSTOUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	POYO / YOKO OF
Bal, or Market Value:	Front C Rear 6
IDAC Accident Rport: Consistent? Yes or No	R/Bal. O mm R/Bal. O mm
GIA / PR Seen: Consistent? : Yes or No	L/Ball 6 mm L/Ball 6 mm
Est Repairs 3 days Res.: Yes or No	81/01/0/10/18 BILLION 8
Lum Sum. 29 % 3 Val. Yes or No	Survey held at
CA   REV   REP.   24 HRS 47A 20330	7
Date: Person Contacted	The U/C / Chassis frame / Body Structure affected due to collision.
1 10	VED 2 5 OCT 2018
- NEGEL	LLW N. S. WYL. WYL.
ConvTine Fie Page 107 : Prell, Report	Days Of Repair: 3
: Final Report	Resurvey No. of Trip: - Survey Fee
Cola/Time, File Battern to?	Transportation
2 Add	d Fee: Site Insp (\$
	Interney 15 Proces
Report Format TP	Tech Miss 15
Lump @m / I.B.I: /5 2600	Westend 15

# ...CLAIM SUBFOLDER...(New Assignment)

3000 3	omited	Est Submitted	Big) Annighted	Adj Ret		1007300	TDS:/AUTOOR	Status	
Main 1	1 Oct 2018		11 Oct 2018 16:20 Assign					New Assi Cancel Ca	The second of th
н	alm	Re	ference		Claim Details		Docume	nts	Show All
CLAIM SUB	FOLDER DE	TAILS				[Creat	ed by insurer]		
Insured:	MS CHARM	MING TRADING,	Co. Reg. No.: I	8530138/08	3-E	120,000			
Main Claimant:	ESTRELLI	TA P JAVIER, I	D: S2205130Z						
Vehicle Reg. Na.:	SKB630	7K			Date of Loss	: 10/10/2	2018 09:00 - :59		
Claim Type:	TP / SNM	118D04853C02			Policy/Cover Note No.:	DMCVS	N3010021800 (Th	rd Party Only	)
Vehicle Reg. No. (Insured):	GY2863Z POICY No. 5087411671-01								
					Excess:	5\$0.00			
Repairer: Handling		lotor Pte Ltd (De		August State		-			
Insurer:	China Tair	ping Insurance (	Singapore) Pte	e. Ltd. (HQ	) - Tel: 6389 61	11 [Ha	ndled by Irene Ta	y Hui Ping -	638986192]
Claimant's Insurer:	NTUC Inco	ome Insurance C	o-operative Lt	d (HQ) - Te	eld				
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel:	6256-3561	[Final Rpt	due 22,	/10/2018]		
Driver/Custo dian (Insured):	TAN KOON	SENG (58 / Male)	NRIC: 52195	770D, Te	1: +6596274517				
Adj Asg. Remarks:	EST \$6773	, ASSIGN MARCUS	CHUA AS SJE.						
ASSOCIATE	D MAIL REG	CEIVED						View All   C	ompose Case Mai
There are no	mail for this	case.							ALLER ASSESSMENT OF THE SECOND
ALL ASSOC	IATED TAS	ks⊟				View /	All   Search Tasks	Create New	Task   Complet
Due Date No results.	Priority	Type Task (	Froup Subj	ect. Har	dler Assig	ned By	Completed O	-	The second second

# > Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

Enquire PARF/COE Rebate for Re	egistered Vehicle
Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	5130Z
Vehicle No.:	SKB6307K
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Oct 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.8 TFSI AT ABS D/AB HID 5D
Primary Colour:	Grey
Manufacturing Year:	2010
Engine No.:	CDA091213
Chassis No.:	WAUZZZ8P0AA116861
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$30,590.00
Original Registration Date:	30 Mar 2010
First Registration Date:	30 Mar 2010
Transfer Count:	3
Actual ARF Paid: Intended PARF Rebate Details	\$30,590.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Mar 2020
PARF Rebate Amount: Intended COE Rebate Details	\$16,824.00
COE Expiry Date:	29 Mar 2020
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$24,229.00

The information contained herein is correct as at 10 Oct 2018

COE Rebate Amount:

Total Rebate Amount:

\$3,506.00

\$20,330.00

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	10/10/2018 15:27	
Date Of Accident	10/10/2018 09:50	
Exact Location Of Accident	TPE BEFORE EXIT 12	
Country/State of Loss	SINGAPORE	

	DETAILS OF	OWN V	/EHICLE

Vehicle Registration Number SKB6307K

Insured/Policyholder

Name Of Registered Owner ESTRELLITA P JAVIER

NRIC No S2205130Z Email Address NOEMAIL

 Mobile Phone No
 (LOCAL) +65-97832098

 Alternative Phone No
 OFFICE-97832098

Vehicle Particulars

Manufacturer AUDI

Model A3 SPORTBACK 1.8 TFSI AT ABS D/AB HID 5D

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No. Please state action to be taken

THIRD PARTY PRIVATE CAR

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 5087411671-01

Cover Note Number

Driver

Name of Driver ESTRELLITA P JAVIER

 NRIC No
 \$2205130Z

 Date Of Birth
 02/09/1950

 Occupation
 INDOOR

 Date Of Driving Pass
 29/08/1984

Driving Experience 34 YEARS AND 1 MONTH

Gender FEMALE

Mobile Number (LOCAL) +65-97832098

Fax Number

Contact Number OFFICE-97832098

EMail Address NOEMAIL

### Sketch Plan Pg. 1

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policisolder's Signature

Date & Time:

DCT 10 2018

3:26 pm

Oriver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

CTP Insured's Veh No : GY2863Z Date of Accident: 10 October 2018

TAN LIM MOTOR PTE LTD

51 Defu Lane 10 Singapore 539216

Tel: 68585151 (24 Hours) Fax: 68580877

GST Regn. No.: M2-8922054-2

Date: 10 October 2018

Miss Estrellita P Javier

Estimate To Repair SKB6307K - Audi A3 SPORTBACK 1.8 TFSI AT ABS D

Chassis No : WALIZZZ8D0A 4116861

S/No	Quantity	Description			Amount	
22.67		LISTITEMS	/	ry tyrmin	04525240534045	
01	1 pc	rear bumper rear bumper lower diffuser/garnis	De 1	\$	1,700.00	-
02	1 pc	rear bumper lower diffuser/garnis	h green	\$	250.00	-
03	1 pc	rear bumper reinforcement	2	\$	750.00	-
04	1 pc	rear bumper absorber foam		\$	380.00	H
05	1 pc	rear bumper inner frame 47		S	280.00	X
06	2 pc	rear bumper bracket @ \$100.00	17	S	200.00	X
07	2 pc	rear bumper side retainer @ \$50.	00 イナ	\$	100.00	X
80	1 pc	rear bumper lower splashield cov	er 11	S	280.00	×
09	2 pc	rear bumper side holder @ \$125.	00 11	\$	250.00	04
10	1 pc	rear hatch door A3 badge		\$	90.00	X.
11	1 pc	rear hatch door 1.8T badge	1	S	90.00	×
	11.774, 540	30 - 77 July 1975 Co. 2 - 3 1 1 1 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2	1200	\$	4,370.00	1
		Less 10 %	1700	S	437.00	
			102	S	3,933.00	
		SPECIAL NETT ITEMS	2430			14
12	2 pc	rear bumper parking sensor @ \$4	150.00 \$4	\$	900.00	X
		33 73 416		\$	900.00	
		LABOUR & MISC. CHARGES				2
01		To reinstall of rear bumper parkin	g sensor.	\$	150.00	20
02		To remove and refit interior fitting enable repair.	s, trimmings, garnish and other, to	\$	180.00	60
03		To check electrical lighting conce	rned.	\$	60.00	100
04		Panel beating, knocking and strai remove and renewal of parts, adji		\$	750.00	30
05		Putty and spray painting of the aff	ected portion.	\$	800.00	14
		the Rep	to Consultants hence notify pairer of the following: every before after spray pointing	\$	1,940.00	
		TOTAL	ay damaged partis) during resurvey	\$	6,773.00	1
		* Paris p	nces are subject to confirmation any survey is on a "Without Prejudice" basis			†
			all modification(s) is allowed			
			mentary item(s) must be resurveyed and ct to final approval from insurance Company			
		Acknowle	edged by Repairer			
		Signaturi	SERVICE CONTROL OF THE			
	I	Cone				1

Merimen e-Claims Page 1 of 1

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBF	OLDER TRA	CKING												
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status						
Main	11 Oct 2018		11 Oct 2018 16:20 Edit Adj Rpt	S\$2,600.00 Edit Estimat	4	,600.00 ew Rpt		Report Cancel (	for Survey					
,	fain	Ŋ R	eference	Claim	Details		Document	s )	Show All					
CLAIM SU	FOLDER DE	TAILS				[Created	by insurer1							
nsured:		MING TRADING	Co. Reg. No.: B53	0138/08-E										
Main Claimant:	ESTRELLI	ESTRELLITA P JAVIER, ID: S2205130Z												
Vehicle Reg. No.:	SKB630	7K		Dat	e of Loss:		8 09:00 - :59 hs and <b>10</b> Days f	rom LTA Reg	Date (Man Yr))					
Claim Type:	TP / SN	418D04853C02	2		cy/Cover e No.:	DMCVSN30	10021800 (Third	Party Only)						
Vehicle Reg. No. (Insured):	GY2863Z				cy No. imant):	5087411671-01								
Control of the Control					ess:	S\$0.00								
Repairer:	Tan Lim I	Notor Pte Ltd (D	efu) 51 Defu Lane 1	10, 539216 Defu	Lane - Te	1: 6858 5151								
Handling Insurer:	China Tai	ping Insurance	(Singapore) Pte. L	.td. (HQ) - Tel:	6389 611	1 [Handled	by Irene Tay F	tul Ping - 638	986192]					
Claimant's Insurer:	100000000000000000000000000000000000000		Co-operative Ltd (	19310 UEN										
Adjuster:		Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Ha	ndled by P	ARCUS CHI	JA] [Final R	pt due 22/1	0/2018]					
Driver/Cust: dian (Insured):		SENG (58 / Male	), NRIC: S219577	0D, Tel: +659	6274517									
Adj Asg. Remarks:	EST \$6773	I, ASSIGN MARCU	S CHUA AS SJE.											
ASSOCIAT	ED MAIL RE	CEIVED					Vie	ew All Con	pose Case Mail					
There are no	mail for this	case.												
ALL ASSO	CIATED TAS	ks∃			- 19	View All 5	Search Tasks	Create New Tas	k Complete					
Due Date	Priority	Type Task	Group Subject	t Handler	Assign	ned By	Completed On	Created	On Done					

### Claim Documents

\*SKB6307K (SNM18D04853C02)

[GY2863Z]

TP

ESTRELLITA P JAVIER

Oct 10 2018 9:00AM

[MS CHARMING TRADING]

Tan Lim Motor Pte Ltd

- Up	load Documents Up	oload Photos Compose New Letter	View	View in Brown	ser 🗸
Ass	essment Reports		1 per s	page 🔻	V
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1	19/10/18 19:00	General View	8	Load PDF	
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3	11/10/18 16:19	OI GIA	0	Load PDF	
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1	10/10/18 15:48	Sketch Plan [Linked Accident Report Documents]	0	Load TIF	

# **Linked Accident Report Documents**

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Ass	essment Reports		1 per ;	page V	8
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3	10/10/18 15:49	Accident Photo	0	Load JPG	V
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## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.	•		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			0
			~
Show Remarks To: Handling Insurer  Note: Remarks are private unless you show it to other parties.			

### LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI18018493/URD3Q2

Date:

26/10/2018

REFERENCE

Handling Insurer:

China Taiping Insurance

(Singapore) Pte. Ltd.

Policy No:

DMCVSN3010021800

Claimant Vehicle No :

SKB6307K

Insured Vehicle No :

GY2863Z

Date of Loss:

10/10/2018

Nature of Claim: TP

Claim No:

SNM18D04853C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKB6307K

Make & Model:

AUDI A3, 1.8 TFSI (A)

Engine No:

CDA091213

Reg. Date:

30/03/2010 (Man. Year: 2010)

Chassis No: Odometer: WAUZZZ8P0AA116861 122203 km

Colour:

Grey 1798 cc

Engine Capacity: 179
Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

225/45 R17

Rear Tyre Size:

225/45 R17

Front Left Side:

Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side:

Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,833.00	2,430.00	2,403.00	49.72
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,940.00	830.00	1,110.00	57.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,773.00	3,260.00	3,513.00	51.87
Approved Total (Overridden) (S\$)		2,600.00		
(SS)	6,773.00	2,600.00	4,173.00	61.61
+ GST 7.00/7.00% (S\$)	474.11	182.00	292.11	61.61
Nett Amount (S\$)	7,247.11	2,782.00	4,465.11	61.61

INSPECTION

Date of Assignment:

11/10/2018

Date Inspected:

11/10/2018

Inspected At:

Tan Lim Motor Pte Ltd (Defu)

51 Defu Lane 10 Singapore 539216

Estimated Period of Repair:

3.0 days

Adjuster Report Page 2 of 4

Adjuster: MARCUS CHUA Manager: Janice Lee Si Hua

NOTE. This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

# REPAIR DETAILS

Referen	ce	
Part Source		(Last Synchronised: 25 Oct 2018)
Parts:	N/A	AUDI A3 1.8 TFSI (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted,	no print-code for SKB6307K)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info	: Items/values no	t in reference catalogue are prefixed with an asterisk *.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented / Deformed	1,700.00 FL	*1,700.00 FL
2	1		*REAR BUMPER LOWER DIFFUSER /GARNISH	Grazed	250.00 FL	*250.00 FL
3	1		*REAR BUMPER REINFORCEMENT	Dented	750.00 FL	*750.00 FL
4	1		*REAR BUMPER ABSORBER FOAM	Not Necessary	380.00 FL	*-FL
5	1		*REAR BUMPER INNER FRAME	Not Necessary	280.00 FL	*-FL
6	2		*REAR BUMPER BRACKET	Not Necessary	200.00 FL	*-FL
7	2		*REAR BUMPER SIDE RETAINER	Not Necessary	100.00 FL	*-FL
В	1		*REAR BUMPER LOWER SPLASHIELD COVER	Not Necessary	280.00 FL	*-FL
9	2		*REAR BUMPER SIDE HOLDER	Not Necessary	250.00 FL	*-FL
10	1		*REAR HATCH DOOR A3 BADGE	Not Necessary	90.00 FL	*-FL
11	1		*REAR HATCH DOOR 1.8T BADGE	Not Necessary	90.00 FL	*-FL
12	2		*REAR BUMPER PARKING SENSOR	Serviceable	900.00 FS	*-FS
F=Fn	nchise	part. S=Spc	Nett. L=ListItemDisc.			
				Sub Total (S\$)	5,270.00	2,700.00
			- List Item Discount on L Ite	ms 10.00/10.00% (S\$)	437.00	270.00
				Total Parts (S\$)	4,833.00	2,430.00

Adjuster Report Page 4 of 4

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

UMPER PARKING SENSOR	New	150.00	50.00
TERIOR RNISH AND OTHER ,TO ENABLE	New	180.00	60.00
GHTING CONCERNED	New	60.00	20.00
NG AND STRAIGHTEN THE MOVE AND RENEWAL OF LIGN THE SAME	New	750.00	300.00
NG OF THE AFFECTED PORTION	New	800.00	400.00
Gross Labor	ır Cost (S\$)	1,940.00	830.00
		Gross Labour Cost (S\$)	

< END OF ESTIMATES >