

Surveyor:

DOI:

Date/Time:

Registered in Meriden:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II : \$5

1,500

D.O.A.:

9-10-18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time:

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

-

(

Agreed / Assessed)

BOLA S/N No.:

N/A

IF NO or B 28, Ass. Lia:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

-

(

days)

Loss of Use (LOU):

\$5

-

(\$

x

days)

Loss of Income (LOI):

\$5

-

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search:

\$5

Medical:

\$5

Disbursement:

\$5

Legal Cost:

\$5

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

VIDEO.

TP PROCEEDED STRAIGHT

FROM A RIGHT TURN

ONLY LANE

\$350 250

13/11/19

Gumvylor

Karkh

REF:

ASM(AXA)

ASSIGNMENT

From: Date: 11/10/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SHA1585Y

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR. Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SHA1585Y Yr Regn: 20 Dec 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / TD / Prime Mover /

Truck / Trailer or

Make: Hyundai: 240 cc: 1685

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 87424 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KMHLB414MH4099889

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 205/60N6

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: 7 mm L/Bal: 7 mm

D.O.A: 9/10/8 D.O.I: 11/10/8

Survey held at: (PHE (Logans))

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: Action / Instruction

\$1,141.68

R(\$367.68/24%)

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

REPAIR ESTIMATE*

DATE 10/10/2018 14:46

MODEL : HYUNDAI i40

AL	KK Auto Consultants Inc. is hereby the Repairer of the following: • To remove from vehicle any painting • To display damaged parts during recovery • Parts process on "as-is/where-is" basis • Third party survey taken on "Visual Inspection" basis • No illegal modifications is allowed • Supplier (any item) must be recovered and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:	S 1,509
----	---	---------

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 1585Y

DATE 10/10/2018 14:46

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Front Door Outer Moulding (LH) ✕			\$ 47.10	
	Front Door Mirror Assy (LH) ✓			\$ 670.00	
	Front Wheel Hub Cap (LH) ✓			\$ 107.10	
	<i>Front Bumper ✕ repair</i>				
	SUB TOTAL			\$ 824.20	
	LESS 20%			\$ 164.84	
	DISCOUNTED TOTAL			\$ 659.36	
	Front Fender Advertisement Logo (LH) ✓			\$ 100.00	Nett
	Labour Charge			<i>200</i>	
	Panel Beating			\$ 220.00	
	Spray Painting Charge-Bumper/Mirror			\$ 370.00	<i>250</i>
	Wiring Charge			\$ 30.00	<i>20</i>
	Tuff Kote			\$ 50.00	✕
	FRT Wheel Alignment			\$ 80.00	✕
	TOTAL LABOUR			\$ 750.00	
	ESTIMATE TOTAL			\$ 1,509.36	
<p><i>Kahz-1 (K)</i></p> <p><i>11/10/18 11:00</i></p> <p><i>20%</i></p> <p><i>PIP</i></p> <p><i>Before Post photo</i></p> <div data-bbox="760 1456 1324 1937"> <p>LKK Auto Exchange</p> <p>the Repairer's Responsibility</p> <ul style="list-style-type: none"> • To ensure the vehicle is properly repaired • To ensure the vehicle is properly inspected • To ensure the vehicle is properly documented • To ensure the vehicle is properly returned <p>Signature: _____</p> <p>Date: _____</p> </div>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305223964

OWNER
 COMFORT TRANSPORTATION PTE LTD
 7010045
 OWNER NO.
 383 SIN MING DRIVE
 Singapore SINGAPORE 575717
 65508755

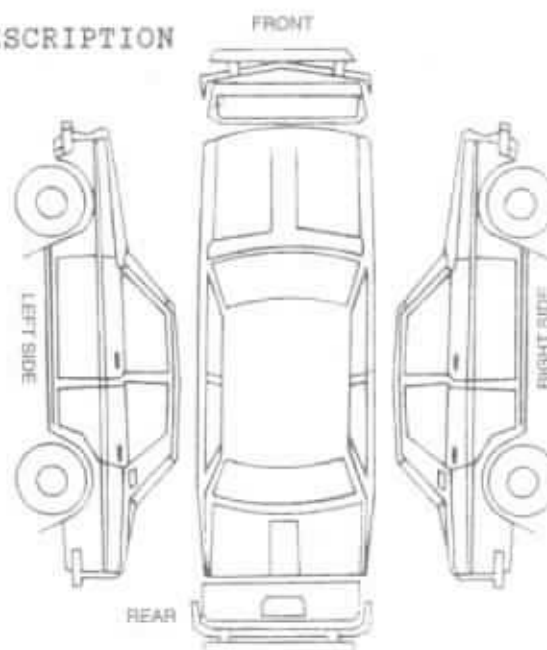
REGN NO.: SHA1585Y	MILEAGE
MAKE : HYUNDAI	FUEL E 1/2 F
MODEL I-40	DATE/TIME IN 10.10.2018 10:15
YR OF MANU 20.12.2017	TARGET DATE
CHASSIS CODE RMHLB41UMHU099889	COMPLETION DATE/TIME

UNIT CARD NO.

JOB DESCRIPTION

Accident Date: 09.10.2018
 NATURE: 3P 09.10.18/C

S/NO LABOR CODE DESCRIPTION



KEYED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Damage Slip

Exit Pass

Vehicle No.: SHA1585Y JU AXA

Vehicle No.: SHA1585Y

Service Advisor

Signature/Date

Name of Service Advisor

Date

turned to Service Reception upon collection

To be kept by Security Guard

Our Job Ref No : 305223964

Date : 12/10/18

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

: SHA1585Y

Date of Accident : 09/10/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA -- SFS8288M

2. The finalized amount shall be:

(a) Spare Parts after List discount \$621.68

(b) Labour Charges ### \$520.00

Total for Part-By-Part Repair Cost \$1,141.68

(c.) Lumpsum Repair (if applicable) ~

Total for Lumpsum repair cost after Less: 20%

Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Kalvin

Date : 15/10/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

COMFORTDELGRO ENGINEERING PTE LTD

Date: 12.10.2018

REPAIR ESTIMATE

Time: 18:14:03

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305223964
REGN NO : SHA1585Y
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 20.12.2017
DATE/TIME IN : 10.10.2018 10:15
ACCIDENT DATE : 09.10.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0600-G	I40VC MIRROR ASSY-O/S REA	1	670.00	20.00	536.00
0002 04-01-0103-0658-G	I40VC CAP ASSY-WHEEL HUB	1	107.10	20.00	85.68

SUB-TOTAL : 621.68

JOB NATURE

0000 L	PANEL BEATING- FRT.	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	200.00
0002 17-01	CHECK ALL LIGHTING	20.00
0003 20-05	RENEW ADVERTISMENT STICKER-	100.00

SUB-TOTAL : 520.00

TOTAL : 1,141.68

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 9 January 2019 12:37 PM
To: 'William Tan Thoo Seng'; 'Catherine Koh Mui Gek'
Subject: ACCIDENT INVOLVING SHA 1585Y AND SFS 8288M ON 09/10/2018
Attachments: OI SKETCH PLAN.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: T1018/SHA1585Y/WT(st)
Our Ref: CC4/ASM18018487/K1ea3

Without Prejudice

Hi Sir,

We refer to the above matter.

ACCIDENT INVOLVING SHA 1585Y AND SFS 8288M ON 09/10/2018

Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Our principle would like to request a copy of your client video footage.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Ogilvy & Mather
Advertising & Marketing
300 Madison Avenue, New York, NY 10017

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWRR #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHA1585V

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG:
20.12.2017

CHASSTS CODE
KMH1.R411MH1099880

INV. NO/DATE
91404244 29.10.2018

JOB NO.
305223964

ODOMETER READING

DATE/TIME IN
10.10.2018 10:15

Description : 3P 09.10.18/C

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0600	140VC MIRROR ASSY-O/S RRA	1	670.00	20.00	536.00
0002	04-01-0103-0658	140VC CAP ASSY-WHEEL, HUB	1	107.10	20.00	85.68
			SUB-TOTAL:		:	621.68
JOB NATURE						
0001	1-	PANEL BEATING- FRT.		200.00		200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA		200.00		200.00
0003	17-01	CHECK ALL LIGHTING		20.00		20.00
0004	20-05	RENEW ADVERTISEMENT STICKER-		100.00		100.00
			SUB-TOTAL:		:	520.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91404244	1,221.60	

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHA1585Y

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
20.12.2017

CHASSIS CODE
KMHLB41UMHU099889

INV. NO/DATE
91404244 29.10.2018

JOB NO.
305223964

ODOMETER READING

DATE/TIME IN
10.10.2018 10:15

Items total	1,141.68
Add GST @ 7.000 %	79.92
Invoice amount	1,221.60

Issued by : KATHERINETAN 29.10.2018 10:16:56
Repair type : CISO/57/57
Payment Type/Term: /Credit 30 days

INVESTIGATING ALL REASONABLE SITUATIONS REGARDING THE THREE (3) ACCIDENTAL DAMAGES THE COMPANY WILL BE RESPONSIBLE FOR THE LOSS OF THE APPROPRIATE REPAIRS TO CUSTOMERS AND VEHICLES WITH OVERSIGHT, DAMAGE & DAMAGE. THIS COMPANY SHALL REPAIR THE VEHICLES IMMEDIATELY, WITHIN 24 HOURS AND SHALL WITHIN 7 DAYS FROM THE DATE OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE WORKS WILL BE CONSIDERED TO HAVE BEEN ACCEPTED BY THE CUSTOMER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY SHORTAGE IN THE COMPANY BY THE CUSTOMER AND WILL BE PAID ON THE DATE OF PAYMENT. P.S. AFTER 30 DAYS FROM THE INVOICE, THE PERIOD OF DEFECT. PLEASE EXAMINE THE WORKS IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DEFECTS OR REPAIRS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECTLY AND FINISHED.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91404244	1,221.60	

Our Ref: CT18100274

Date: 17 October 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/10/2018 @ 20:20 hrs
ALONG FINLAYSON GREEN
INVOLVING SFS8288M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1585Y** (the "Taxi"). The Taxi was hired to **ONG KIAN CHUAN IC NO S1232833H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

G	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		
		FROM	TO			0	8	7	0		8	2	FROM
9	254	0650	1640	8/10	Ather	0	8	7	0	8	2	0750	2245
4	215	1720	0145	9/10	Chun	0	8	7	2	8	5	0650	1615
7	273	0650	1700	9/10	Ather	0	8	7	3	4	4	1840	2300
3	216	1915	0310	10/10/18	Accident 2	Clear				Loyang			
3	230	0645	1655	12/10/18	Repair	Original Clear				✓			
-6	>63	0750	0310										
1	305	0710	1845										
4	333	1845	0620										
7	333	0625	1840										
7	290	1840	0620										
7	270	0630	1640										

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGi 40 SHA1585Y , SFS1585Y
FINLAYSON GREEN

ON 09-Oct-18 20:20

I / We

ONG KIAN CHUAN

(Hirer) NRIC No.: S1232833H

and/or

CHIAM YEOW HAI

(Relief) NRIC No.: S0275945D

Taxi Number

SHA1585Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

10-Oct-2018

Name of Hirer
Hirer NRICONG KIAN CHUAN
S1232833H

Signature :



Address

421 CLEMENTI AVENUE 1 #09-371
120421

Contact No.

97854721

Name of Relief
Relief NRICCHIAM YEOW HAI
S0275945D

Signature :



Address

440C CLEMENTI AVE 3 #17-30
123440

Contact No.

90488788

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
5F58288M	09 Oct 2018 / 20:20:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)

SHA 15854

SHH

13854

Need to Review

SHH

35507

SHH

11655

Non Reporting

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Wednesday, 13 March 2019 3:32 PM
To: 'Catherine Koh Mui Gek'
Cc: Admin A; Asher Sng (LKKAuto)
Subject: T1018/ SHA 1585Y ON 09.10.2018 / AXA SFS 8288M

WITHOUT PREJUDICE

Dear Catherine,

We refer to the subject.

As video graphic evidence was reviewed and decided by our principal M/s AXA, your taxi driver was more to be blamed for the accident by proceeding straight from a right turn only lane and continued travelling encroaching on our insured's lane.

In view of this, we regret to inform your that we are unable to look into your claim.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Joy Irene (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 13 March 2019 3:15 PM
To: Joy Irene (LKKAUTO)
Subject: FW: ACCIDENT INVOLVING SHA 1585Y AND SFS 8288M ON 09/10/2018 - (REMINDER, taxi driver chasing) S8M0133C

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Sent: Wednesday, 13 March 2019 2:28 PM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; William Tan Thoo Seng <williamtan@cdge.com.sg>; mekavathanan@iii.com.sg
Subject: RE: ACCIDENT INVOLVING SHA 1585Y AND SFS 8288M ON 09/10/2018 - (REMINDER, taxi driver chasing) S8M0133C

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Catherine,

Thank you for writing in to us to further review on this matter.
We had review on the matter and the video footage.
Please refer to our findings as attached below.



- Your client is travelling straight on a right turning only lane.



- Your client's vehicle started to encroach to the left attempting to make a lane change to the left as your client is not making a right turn at the next junction.
- Your client is unable to make a lane change to the left as the traffic is congested (*nearing to the junction*)



- Your client is unable to make a lane change to the left and hence proceeded straight on a 'ONLY RIGHT TURNING LANE'.
- Your client's vehicle continued to encroach into the left lane and hence collided onto our insured vehicle.

This accident could have been avoided if your client had abide to the lane discipline.

In view of the above-said, it is proven with evidence that your client is the proximate cause of the accident and we regret to inform that our position remains unchanged.

We seek your kind understanding to inform your client of the same and withdraw claim.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our Insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards

KC Chan | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: kianchuan.chan@axa.com.sg

Customer Care No. 1800 8804888



#1 GLOBAL INSURANCE
BRAND FOR **10**
CONSECUTIVE **YEARS**

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]

Sent: Wednesday, March 13, 2019 10:20 AM



Re:FOR REJECTION APPROVAL

Type

🔗 Question

Message

(1) Please reject TP as proposed (2) Please check with Insured the outcome of his counter claim against TP

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 15/10/2018

Survey Details:

Date of loss	9-Oct-18
Date of appointment	10-Oct-18
Date of survey	11-Oct-18
Location of survey	CDGE LOYANG

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHA1585Y
Make and Model	HYUNDAI I40 1.7 CRDI F/L AT ABS AIRBAG 4DR - 1685cc
Date of registration	20-Dec-17
Excess	
Market Value	\$ -
Part Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	1,509.36
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 721.68
Check items (estimate)	\$ -
Labour	\$ 420.00
Total	\$ 1,141.68
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>2 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199807198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 6256356 FAX : (065) 62564315

Remarks:

TP VIDEO SHOWED TAXI PROCEEDING STRAIGHT FROM A RIGHT
TURN ONLY LANE.

Mandate:

Liability(TP)	50%	
Proposed repair cost	\$ 610.86	
Loss of rental	\$ 175.50	\$117 x 3days
Loss of income	\$ 75.00	\$50 x 3days
LTA search fees	\$ 7.49	
Proposed Total	\$ 868.85	



Re:MANDATE IA

Type

🔗 Question

Message

APPROVED

Reply



Service Request Details

Claim

S8M00YQD

Reference

None 

Loss Date

October 9, 2018

Kalvin.

Request Date

October 10, 2018

Due Date

October 17, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHA1585Y

Make

TPVD HYUNDAI

Model

I40

Service Address

...

Primary Contact/Insured

IMPERIAL CHAUFFEUR SERVICES PTE. LTD.
65 UBI ROAD, #02-71, OXLEY BIZHUB, 408729, Singapore
67326588
FONZGOH@GMAIL.COM

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18018487/K1pa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:CYNTHIA LOH

Date : 08-08-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFS 8288M	Veh. Inspected	SHA 1585Y
Policy No.	VFX/P1427879	Coverage (\$)	0.00
Claim No.	S8M00YQD	Excess (\$)	0.00
Assign From		Assign Date	10/10/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	KMHLB41UMHU099889	Colour	BLUE
Odometer	87424	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	09/10/2018	Inspection Date	11/10/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 1585Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT DOOR OUTER MOULDING (LH) (CONSISTENT)	SERVICEABLE	47.10	-
1	FRONT DOOR MIRROR ASSY (LH)(CONSISTENT)	BROKEN	670.00	670.00
1	FRONT WHEEL HUB CAP (LH) (CONSISTENT)	GRAZED	107.10	107.10
1	FRONT BUMPER (NPA)(CONSISTENT)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-164.84	-155.42
			659.36	621.68
	SPECIAL NETT ITEMS			
1	FRONT FENDER ADVERTISEMENT LOGO (SN) (CONSISTENT)	NECESSARY	100.00	100.00
			100.00	100.00
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT BUMPER .		220.00	200.00
	SPRAY PAINTING CHARGE -BUMPER /MIRROR.		370.00	200.00
	WIRING CHARGE.		30.00	20.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
	FRT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
			750.00	420.00
	GRAND TOTAL		1,509.36	1,141.68
	RECOMMENDED COST OF REPAIRS			1,141.68

Report Ref No. CC4/ASM18018487/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	5860133C
Reference	CC4/ASM18018487/K1a3d2
Loss Date	9 October 2018
Report Date	15 Nov 2018 10:22:58 AM
Request Date	30 May 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TH)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Vehicle Information	
Incident Vehicle Registration #	5M4J1883Y
Make	TPVO HYUNDAI
Model	440
Service Address	

Primary Contact/Insured	
IMPERIAL CHAUFFEUR SERVICES PTE. LTD.	
65 UBI ROAD, #02-71, OXLEY BIZHUB, #08729.	
Singapore	67326588
FONZGON@GMAIL.COM	
Claim Handler	
TAN Jia	
6568804844	
jia_tan@aaa.com.sg	

Actions	
Next Step	Wait for Approve Invoice
	<div> Add Invoice </div>

Additional Instructions

Messages	Inventory	History	Documents	Assessment	Metrics	Notes
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Document Type	Document SubType	NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
		<div> <div> + </div> <div> Upload Documents </div> </div>				
		<div> <div> 📎 </div> <div> L00Invoice1 (1).pdf </div> </div>	Invoice	Surveyor/ Assessor expense	L00 AUTO CONSULTANTS PTE LTD (ITP)	14 August 2019

