

INS. CASH OWNER:

Wag Refu

CC 4, Asm 180

18467

K #a3 g

LKK:

IDAC:

75054

Surveyor:

YSL

DOL:

ASSIGNMENT

11/10/18

Date / Time:

9.10.18

Registered in Marine:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLL Kyssem

Claim No.:

S8m0046X

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

8.10.18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SKL9056L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Antonyx  
Supreme House  
Auto

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

2/10/18  
BCH

SKL9056L - X, SLL Kyssem - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Cell

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Cell

Final Liability:

%

100

(Agreed / Estimated)

BOLA S/N No.:

21

Front to rear

If NO or B 28, Ass. Lia:

Repair Cost:

SS

64w.u

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

260.00

(S\$)

x 7

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

Disbursement:

SS

Legal Cost

SS

Total:

SS

6960.00

Global Sum SS:

6960.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Cell

Payee 1:

SS

6960.00

Name 1:

Autowork House

Payee 2: (Strike if N.A.)

SS

Payee 3: (Strike if N.A.)

SS

Name 2:

Name 3:

COPY SENT  
6/3/20201) Claim status: ☐ Mandate/Reject/Private Settle2) Report Format: ☐ P3) Survey fee: ☐ \$ 350.00

REF: ASM(AXA)

## ASSIGNMENT

From:

Date: 11-10-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SKL 9056L

at Workshop m/s

Autoworx

of

176 Sin ming Drk #02-01

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: B 58k

IDAC Accident Rpt: Consistent? : Yes or No

GIA / FR Seen: Consistent? : Yes or No

Est. Repairs: 546 days Res: Yes or No

Lum Sum: 20. % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No

SKL 9056L

Yr Regn

10 12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Passat c.c

1798

Colour:

M. Grey

A/C: Insured / Std / NI / NA

Sp Reading

82493

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVN 8883C ZDP 014679

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/45R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal:

6 mm

R/Bal:

6 mm

L/Bal:

6 mm

L/Bal:

6 mm

D.O.A:

8/10/18

D.O.I:

11/10/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

12/10 15h pass to Continue

US \$69W (Reel \$735.39/54%).

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

S + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech Invs (\$)

☐

Week-end (\$)

176 SIN MING DRIVE #02-01 SINGAPORE 575721  
TEL: 6452 8211 FAX: 6451 7420

Not Not here

Recovery 1-B.1. 6/19/87

61 L<sub>xy</sub> 8

QUANTITY	PARTICULARS	AMOUNT (₹)
<b>RE: VOLKSWAGEN PASSAT / SKL 9056 L</b>		
1 pc	rear bumper	1109.00
1 pc	rear bumper reinforcement 423-15	678.00
1 pc	rear bumper impact sponge	465.00
1 pc	rear bumper upper inner pad	315.00
1 pc	rear bumper tow cover	67.20
1 pc	rear bumper lower skirt 266-30	456.70
1 pc	rear bumper lower skirt cover 234.00	278.00
2 pcs	rear bumper side retainer	159.00
2 pcs	rear bumper side chrome moulding @ 01/01/11	317.00
4 pcs 2	rear bumper park sensor 0175-50	367.00
2 pcs	rear bumper number plate lamp 060-00	192.00
1 pc	rear end panel 642-00	384.00
1 pc	rear end panel garnish 291-30	657.00
2 pcs	rear tail lamp assy @ 01/01/11	439.00
1 pc	rear boot lid @ 01/01/11	750.00
2 pcs	rear boot hinge @	1520.00
1 pc	rear boot emblem "TSI"	546.00
1 pc	rear boot emblem "PASSAT"	75.00
1 pc	rear boot lower chrome moulding	77.00
2 pcs	rear boot lamp @ 01/01/11	316.00
1 pc	rear boot outer lock handle   logo	730.00
1 pc	rear boot lock switch sensor 285-00	377.00
1 pc	rear boot lid lock	365.00
1 pc	rear boot lid lock catch	192.00
1 pc	rear central lock control unit	67.20
		342.00
		sub-total 12,467.10
		less 10% 1,246.71
		sub-total 11,220.39

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:



# AUTOWORX HOUSE

176 SIN MING DRIVE #02-01 SINGAPORE 575721  
TEL: 6452 8211 FAX: 6451 7420

## ESTIMATE

*Not Authorised*

*Recovery 1-B.I. 6/1 Sep 8?*

LIM HAI PERNG  
c/o 46 Lentor Plain  
Singapore 786548

Date: 10/10/2018

QUANTITY	PARTICULARS	AMOUNT (\$)
<b>RE: VOLKSWAGEN PASSAT / SKL 9056 L</b>		
1 pc	rear bumper	<i>R</i> 1109.00 ✓
1 pc	rear bumper reinforcement	<i>R</i> 678.00 ✓
1 pc	rear bumper impact sponge	465.00 ?
1 pc	rear bumper upper inner pad	315.00 ?
1 pc	rear bumper tow cover	<i>M</i> 67.20 ✓
1 pc	rear bumper lower skirt	<i>Del</i> 456.70 ✓
1 pc	rear bumper lower skirt cover	278.00 ?
2 pcs	rear bumper side retainer	@ <i>cl</i> 79.50 159.00 ✓
2 pcs	rear bumper side chrome moulding	@ 317.00 <i>Del</i> 634.00 ✓
4 pcs 2	rear bumper park sensor	@ <i>shot</i> 367.00 1468.00 ✓
2 pcs	rear bumper number plate lamp	@ 192.00 384.00 ?
1 pc	rear end panel	657.00 ?
1 pc	rear end panel garnish	439.00 ?
2 pcs	rear tail lamp assy	@ <i>cl</i> 375.00 750.00 ✓
1 pc	rear boot lid	<i>R</i> 1520.00 ✓
2 pcs	rear boot hinge	@ 273.00 <i>R</i> 546.00 X
1 pc	rear boot emblem "TSI"	<i>R</i> 75.00 ✓
1 pc	rear boot emblem "PASSAT"	<i>R</i> 77.00 ✓
1 pc	rear boot lower chrome moulding	<i>Del</i> 316.00 ✓
2 pcs	rear boot lamp	@ <i>cl</i> 365.00 730.00 ✓
1 pc	rear boot outer lock handle   logo	377.00 ?
1 pc	rear boot lock switch sensor	365.00 ?
1 pc	rear boot lid lock	<i>R</i> 192.00 X
1 pc	rear boot lid lock catch	<i>R</i> 67.20 X
1 pc	rear central lock control unit	342.00 ?
<div> <p>LKIC Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer Signature: Date:</p> </div>		sub-total 12,467.10
		less 10% 1,246.71
		sub-total 11,220.39

balance brought forward			11,220.39
number plate	s.nett	<i>Rs</i>	<i>455/-</i> { 35.00
number plate casing	s.nett		35.00
To remove and replace the parts mentioned above, panel beat and realign the necessary affected areas.			<i>700/-</i> 1,200.00
To check wiring system.			<i>20/-</i> 60.00
To apply rust proofing on affected areas.			<i>60/-</i> 150.00
To apply waterproof sealant on affected areas.			<i>30/-</i> 150.00
To apply putty & spray painting on affected areas.			<i>860/-</i> 900.00
	Total		13,750.39

*K. 1882-76*  
*7. 3259.50*  
*L. 1470*

**Catherine Chong (LKK Auto)**

---

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, 10 October, 2018 1:36 PM  
**To:** assignments  
**Subject:** FW: Service appointment in Vendor Portal: claim S8M00YLX for vehicle SKL9056L  
**Attachments:** SKL9056L TP GIA.PDF; Supreme Auto Service (230 KB); SLL5488M INSD GIA.PDF

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Dear Sir / Madam,

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

Sent: Wednesday, 10 October, 2018 1:34 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Service appointment in Vendor Portal: claim S8M00YLX for vehicle SKL9056L

Hi Sir / Madam,

Please find the attachment

Regards,

Santosh

-----Original Message-----

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, October 09, 2018 2:31 PM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Service appointment in Vendor Portal: claim S8M00YLX for vehicle SKL9056L

URGENT

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

10-10-2018 @ 2.19pm  
Yuki veh in.  
Supreme Auto

Please provide us the following documents and info for our necessary action.

- Handler in charge - WANG PETER
- TP GIA report
- OI GIA report
- OI's mailing address for non-reporting cases •All supporting documents / Email/ Notification from repairer / claimant

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: raghav.dhakal@axa.com.sg [mailto:raghav.dhakal@axa.com.sg]

Sent: Tuesday, 9 October 2018 1:45 PM

To: admin-d@lkkauto.com

Subject: Service appointment in Vendor Portal: claim S8M00YLX for vehicle SKL9056L

AXA confirms your appointment as Surveyor / Assessor (Company), to carry out Pending verification - Direct Settlement service for claim number S8M00YLX.

Please log in to <https://vp.smartclaims.axa.com.sg/claim-portal/>

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

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This email has been checked for viruses by AVG.

<https://www.avg.com>

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

## Hsiao Tong (LKKAUTO)

---

**From:** admin@supreme.sg  
**Sent:** Monday, 29 July 2019 2:15 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: SKL 9056 L

Hi Hsiao Tong,

Kindly help to finalise this matter,  
Thank you so much.

Best regards,  
Yuki Ho  
Supreme Auto Service Pte Ltd  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 64528211  
Fax: 64517423

-----Original Message-----

From: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>  
Sent: Friday, 22 February 2019 8:27 AM  
To: admin@supreme.sg  
Subject: RE: SKL 9056 L

Attach finalised for SKL 9056L. Kenneth

-----Original Message-----

From: admin@supreme.sg [mailto:admin@supreme.sg]  
Sent: Thursday, 21 February, 2019 2:31 PM  
To: Kenneth Kong (LKKAUTO)  
Subject: RE: SKL 9056 L

Hi Kenneth,

Are we able to finalise this case?  
As the supplementary estimate has not been included in your previous offer.  
Thank you very much.

Best regards,  
Yuki Ho  
Supreme Auto Service Pte Ltd  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 64528211  
Fax: 64517423

-----Original Message-----

From: admin@supreme.sg <admin@supreme.sg>  
Sent: Thursday, 17 January 2019 9:37 AM  
To: 'Kenneth Kong (LKKAUTO)' <KennethKong@lkkauto.com>  
Subject: RE: SKL 9056 L

Hello Kenneth,

The additional photos and supplementary estimate for this vehicle were attached and sent to you on 17/11/2018.

Thank you.

Best regards,

Yuki Ho

Supreme Auto Service Pte Ltd

No.176 Sin Ming Drive

#02-01 Singapore 575721

Tel: 64528211

Fax: 64517423

-----Original Message-----

From: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Sent: Thursday, 17 January 2019 8:41 AM

To: admin@supreme.sg

Subject: RE: SKL 9056 L

Since this is a reminder mail, I now attach the finalisation of SKL 9056L. I will not accept any resurvey photos from your side from now, Kenneth

-----Original Message-----

From: admin@supreme.sg [mailto:admin@supreme.sg]

Sent: Wednesday, 16 January, 2019 10:47 AM

To: Kenneth Kong (LKKAuto)

Subject: RE: SKL 9056 L

Hi Kenneth,

Urgent reminder to finalise this case as soon as possible.

Thank you.

Best regards,

Yuki Ho

Supreme Auto Service Pte Ltd

No.176 Sin Ming Drive

#02-01 Singapore 575721

Tel: 64528211

Fax: 64517423

-----Original Message-----

From: admin@supreme.sg <admin@supreme.sg>

Sent: Friday, 23 November 2018 11:03 AM

To: 'Kenneth Kong (LKKAuto)' <KennethKong@lkkauto.com>

Subject: RE: SKL 9056 L

Hi Kenneth,

Supplementary estimate attached for your finalisation.

Best regards,

Yuki Ho

Supreme Auto Service Pte Ltd

No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 64528211  
Fax: 64517423

-----Original Message-----

From: admin@supreme.sg <admin@supreme.sg>  
Sent: Saturday, 17 November 2018 2:08 PM  
To: 'Kenneth Kong (LKKAuto)' <KennethKong@lkkauto.com>  
Subject: SKL 9056 L

Hi kenneth,

Photos and supplementary estimate attached for your finalisation.

Best regards,  
Yuki Ho  
Supreme Auto Service Pte Ltd  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 64528211  
Fax: 64517423

 <TP - Mandate IA> - S8M00YLX [ACCIDENT INVOLVING SLL 5488M(OI) & SKL 9056L(TP) ON 08/10/2018]

Type

 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$6,747.45(if claim LOU) -\$7,134.65(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 03 Aug 2019

[Reply](#)



Auto  
Consultancy  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 3/8/2019

### Survey Details:

Date of loss	8-Oct-18
Date of appointment	9-Oct-18
Date of survey	11-Oct-18
Location of survey	SUPREME AUTO SERVICE PTE LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKL9056L
Make and Model	VOLKSWAGEN PASSAT 1.8 TSI AT 3624H7 - 1798cc
Date of registration	22-Oct-12
Excess	
Market Value	\$ 58,000.00
Parf Rebate	\$ 50,989.00
Nett Loss	\$ 7,011.00

### Repair details:

Initial Estimate	13,750.39
------------------	-----------

### Proposed/Revised repair cost:

Parts	\$ 6,139.76
Check items (estimate)	NIL
Labour	\$ 1,470.00
Total	\$ 7,609.76
Lump Sum(if applicable)	\$ 6,100.00

Number of days for repair	\$ 6.00
---------------------------	---------



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607188R

31 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

--

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$ 6,100.00	\$ 6,100.00
Loss of use (8days x \$80.00)	\$ 640.00	NIL
Loss of rental (8days x \$120.00)(w/GST)	NIL	\$ 1,027.20
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 6,747.45	\$ 7,134.65

## Hsiao Tong (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 6 August 2019 7:37 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** FW: New message for service request 74054, vehicle number SKL9056L

6/8/19 10:44 AM \*\*\* Please proceed - ANG Yvonne

-----Original Message-----

From: yvonne.ang@axa.com.sg [mailto:yvonne.ang@axa.com.sg]  
Sent: Tuesday, 6 August, 2019 10:44 AM  
To: admin-d@lkkauto.com  
Subject: New message for service request 74054, vehicle number SKL9056L

AXA Insurance has sent you a message for claim number S8M00YLX.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



## RE: Re:<TP - Mandate IA> - S8M00YLX [ACCIDENT INVOLVING SLL 5488M(OI) & SKL 9056L(TP) ON 08/10/2018]

Type

🔗 Question

Message

Hi, there is calculation error on our recommended repair cost. We would like to re-seek mandate at \$7,047.45(if claim LOU) -\$7,434.65(if claim LOR). TP ESTIMATE\_MARKED(CELAR COPY) AND TP-MANDATE IA DD 131219 had been uploaded in Smartclaims. Kindly let us have your approval/instruction.  
Hsiao Tong - 13-Dec-19

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVENUE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13/12/2019

### Survey Details:

Date of loss	8-Oct-18
Date of appointment	9-Oct-18
Date of survey	11-Oct-18
Location of survey	SUPREME AUTO SERVICE PTE LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKL9056L
Make and Model	VOLKSWAGEN PASSAT 1.8 TSI AT 3624H7 - 1798cc
Date of registration	22-Oct-12
Excess	
Market Value	\$ 58,000.00
Part Rebate	\$ 50,989.00
Nett Loss	\$ 7,011.00

### Repair details:

Initial Estimate	13,750.39
------------------	-----------

### Proposed/Revised repair cost:

Parts	\$ 6,552.41
Check items (estimate)	NIL
Labour	\$ 1,470.00
Total	\$ 8,022.41
Lump Sum(if applicable)	\$ 6,400.00

Number of days for repair	\$ 6.00
---------------------------	---------



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

OI rear-ended TP.

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$ 6,400.00	\$ 6,400.00
Loss of use (8days x \$80)	\$ 640.00	NIL
Loss of rental (8days x \$120.00)(w/GST)	NIL	\$ 1,027.20
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 7,047.45	\$ 7,434.65

## Hsiao Tong (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 19 December 2019 1:18 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** FW: New message for service request 74054, vehicle number SKL9056L

18/12/19 6:16 PM \*\*\* Please proceed - ANG Yvonne

-----Original Message-----

**From:** yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>  
**Sent:** Wednesday, 18 December, 2019 6:17 PM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 74054, vehicle number SKL9056L

AXA Insurance has sent you a message for claim number S8M00YLX.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAuto)

---

**From:** claim.autoworxhouse@gmail.com  
**Sent:** Monday, 23 December 2019 4:53 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018 //LKK REF: CC4/ASM18018467/Kpa3  
**Attachments:** LOD.pdf

Dear Hsiao Tong,

We accept your offer.  
Attached is the LOD for your settlement.  
Thank you.

Best regards,  
Ms. Lee  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 87668115  
Fax: 64517423

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Friday, December 20, 2019 7:59 AM  
**To:** claim.autoworxhouse@gmail.com  
**Cc:** Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>  
**Subject:** RE: SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018 //LKK REF: CC4/ASM18018467/Kpa3

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, we have our principal instruction to offer at **L/sum \$6,400.00**(before GST) with **06** repair days.

Please confirm.

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,  
**Hsiao Tong, Chew (Ms) | Case Handler**  
**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 13 December 2019 4:15 PM  
**To:** 'claim.autoworxhouse@gmail.com' <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Subject:** RE: SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018

Without Prejudice

Dear Sirs/Mdm,

We have re-seek mandate from AXA and pending instruction from them.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Sent:** Thursday, 12 December 2019 5:44 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018

Dear Hsiao Tong,

We refer to the above mentioned vehicle.

Is there any updates on this case?

Thank you.

Best regards,

Ms. Lee

Autoworx House

No.176 Sin Ming Drive

#02-01 Singapore 575721

Tel: 96725547 / 87668115

Fax: 64517423



**Hsiao Tong (LKKAUTO)**

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**From:** claim.autoworxhouse@gmail.com  
**Sent:** Wednesday, 4 March 2020 3:54 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018 //LKK REF: CC4/ASM18018467/Kpa3

Dear Hsiao Tong,

We accept your offer of \$6,960.00 (all in).  
Thank you.

Best regards,  
Ms. Lee  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 87668115  
Fax: 64517423

---

**From:** claim.autoworxhouse@gmail.com <claim.autoworxhouse@gmail.com>  
**Sent:** Wednesday, 4 March 2020 3:32 pm  
**To:** 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>  
**Subject:** RE: SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018 //LKK REF: CC4/ASM18018467/Kpa3

Dear Hsiao Tong,

We accept your offer of \$7,160.00 (all in).  
Thank you.

Best regards,  
Ms. Lee  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 87668115  
Fax: 64517423

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, 4 March 2020 3:16 pm  
**To:** claim.autoworxhouse@gmail.com  
**Subject:** RE: SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018 //LKK REF: CC4/ASM18018467/Kpa3

Without Prejudice

Hi,

The breakdown is as follows: -

1. Cost of Repair	\$ 6,400.00
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2. Loss of Use (7days x \$80.00)	\$ 560.00
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"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>

**Sent:** Wednesday, 4 March 2020 3:05 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018 //LKK REF: CC4/ASM18018467/Kpa3

Dear Hsiao Tong,

We need the breakdown of the Loss Of Use for owner to consider your offer.  
Kindly send us the breakdown so we are able to give you a reply for the offer.  
Thank you.

Best regards,

Ms. Lee

Autoworx House

No.176 Sin Ming Drive

#02-01 Singapore 575721

Tel: 96725547 / 87668115

Fax: 64517423

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 2 March 2020 4:03 pm

**To:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)

**Subject:** RE: SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018 //LKK REF: CC4/ASM18018467/Kpa3

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 24 December 2019 5:52 PM

**To:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)

**Subject:** RE: SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018 //LKK REF: CC4/ASM18018467/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$6,960.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>

**Sent:** Monday, 23 December 2019 4:53 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018 //LKK REF: CC4/ASM18018467/Kpa3

Dear Hsiao Tong,

We accept your offer.

Attached is the LOD for your settlement.  
Thank you.

Best regards,  
Ms. Lee  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 87668115  
Fax: 64517423

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**Sent:** Friday, December 20, 2019 7:59 AM  
**To:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)  
**Cc:** Kenneth Kong (LKKAUTO) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>  
**Subject:** RE: SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018 //LKK REF: CC4/ASM18018467/Kpa3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

For COR, we have our principal instruction to offer at **L/sum \$6,400.00**(before GST) with **06** repair days.

Please confirm.

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Friday, 13 December 2019 4:15 PM  
**To:** 'claim.autoworxhouse@gmail.com' <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Subject:** RE: SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018

Without Prejudice

Dear Sirs/Mdm,

We have re-seek mandate from AXA and pending instruction from them.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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**Hsiao Tong, Chew (Ms)** | Case Handler

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>

**Sent:** Thursday, 12 December 2019 5:44 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** SKL 9056 L VOLKSWAGEN PASSAT DOA 08/10/2018

Dear Hsiao Tong,

We refer to the above mentioned vehicle.

Is there any updates on this case?

Thank you.

Best regards,

Ms. Lee

Autoworx House

No.176 Sin Ming Drive

#02-01 Singapore 575721

Tel: 96725547 / 87668115

Fax: 64517423

# AUTOWORX HOUSE

176 Sin Ming Drive, #02-01 Sin Ming Autocare Singapore 575721

Email: [claims.autoworxhouse@gmail.com](mailto:claims.autoworxhouse@gmail.com)

•TEL: 6452 8211 •FAX: 6451 7420

## Direct Settlement THIRD PARTY CLAIM

Your ref:

Our ref: SKL 9056 L

AXA INSURANCE PTE LTD

Attn: Officer In Charge

(Motor Claim Department)

23/12/2019

Dear Sir,

### RE : ACCIDENT INVOLVING SKL9056L & SLL5488M ON 08/10/2018.

We have been authorized by LIM HAI PERNG, the registered owner of vehicle number SKL9056L, which was involved in the above accident and at the material time to make a 3<sup>rd</sup> party claims against vehicle number SLL5488M.

The accident was clearly caused by your insured's negligence. We, therefore seeking compensation from you for our client financial losses as itemized below: -

Repair cost	S\$	6,400.00
Loss of Use (8days x \$100.00)	S\$	800.00
Search Fee	S\$	2.00
Total	S\$	7,202.00

We have enclosed copies of relevant documents to support our claims.

Please settle this matter within 7 days.

Your prompt settlement of our claim would be much appreciated.

Do contact us at 64528211 for any clarification.

Thank you.

Yours faithfully,

  
Autoworx House

# AUTOWORX HOUSE


C/O. 176 SIN MING DRIVE #02-01 SINGAPORE 575721  
TEL: 64528211 FAX: 64517420  
Registration No. 5296929B

INVOICE 5385

AXA INSURANCE PTE LTD

23/12/2019

QUANTITY	PARTICULARS	AMOUNT (\$)
	<u>RE : SKL 9056 L / VOLKSWAGEN PASSAT</u>	
	Lump sum repair for the above mentioned vehicle.	6,400.00
	Total	6,400.00



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18018467/Kpa3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:PETER

Date : 13-03-2020



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SLL 5488M	Veh. Inspected	SKL 9056L
Policy No.	GA281792/1	Coverage (\$)	0.00
Claim No.	S8M00YLX	Excess (\$)	0.00
Assign From		Assign Date	09/10/2018

**2. Vehicle Particulars & Condition**

Make & Model	VOLKSWAGEN PASSAT (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	WWWZZZ3CZDP014679	Colour	METALLIC GREY
Odometer	82493	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	235/45 R17	CONTINENTAL	6 mm
L/H Front Tyre	235/45 R17	CONTINENTAL	6 mm
R/H Rear Tyre	235/45 R17	CONTINENTAL	6 mm
L/H Rear Tyre	235/45 R17	CONTINENTAL	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	08/10/2018	Inspection Date	11/10/2018
Survey held at	AUTOWORX HOUSE 176 SIN MING DRIVE #02-01 SINGAPORE 575721		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>6 Working Days</b>
-------------------------------------	-----------------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKL 9056L**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (CONSISTENT)	BENT	1,109.00	1,109.00
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	678.00	423.15
1	REAR BUMPER IMPACT SPONGE (CONSISTENT)	NO SUCH PARTS	465.00	-
1	REAR BUMPER UPPER INNER PAD (CONSISTENT)	NO SUCH PARTS	315.00	-
1	REAR BUMPER TOW COVER (CONSISTENT)	MISSING	67.20	67.20
1	REAR BUMPER LOWER SKIRT (CONSISTENT)	DENTED / CUT	456.70	266.30
1	REAR BUMPER LOWER SKIRT COVER (CONSISTENT)	MTG CRACKED	278.00	234.00
2	REAR BUMPER SIDE RETAINER @\$79.50 (CONSISTENT)	O/S DISTORTED	159.00	79.50
2	REAR BUMPER SIDE CHROME MOULDING @\$317.00 (CONSISTENT)	DENTED	634.00	634.00
4	REAR BUMPER PARK SENSOR @\$367.00 (CONSISTENT)	SHORTED (2 PCS ONLY)	1,468.00	351.00
2	REAR BUMPER NUMBER PLATE LAMP @\$192.00 (CONSISTENT)	CRACKED	384.00	120.00
1	REAR END PANEL (CONSISTENT)	BENT	657.00	642.00
1	REAR END PANEL GARNISH (CONSISTENT)	MTG CRACKED	439.00	291.30
2	REAR TAIL LAMP ASSY @\$375.00 (CONSISTENT)	O/S CUT	750.00	375.00
1	REAR BOOT LID (CONSISTENT)	BUCKLED	1,520.00	1,520.00
2	REAR BOOT HINGE @\$273.00 (CONSISTENT)	TO REPAIR SEE LABOUR	546.00	-
1	REAR BOOT EMBLEM 'TSI' (CONSISTENT)	NECESSARY	75.00	75.00
1	REAR BOOT EMBLEM 'PASSAT' (CONSISTENT)	NECESSARY	77.00	77.00
1	REAR BOOT LOWER CHROME MOULDING (CONSISTENT)	DENTED	316.00	316.00
2	REAR BOOT LAMP @\$365.00 (CONSISTENT)	O/S CUT	730.00	365.00
1	REAR BOOT OUTER LOCK HANDLE LOGO (CONSISTENT)	SERVICEABLE	377.00	-
1	REAR BOOT LOCK SWITCH SENSOR (CONSISTENT)	DENTED	365.00	285.00
1	REAR BOOT LID LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	192.00	-
1	REAR BOOT LID LOCK CATCH (CONSISTENT)	TO REPAIR SEE LABOUR	67.20	-
1	REAR CENTRAL LOCK CONTROL UNIT (CONSISTENT)	SERVICEABLE	342.00	-

Report Ref No. CC4/ASM18018467/Kpa3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 10% DISCOUNT		-1,248.71	-723.05
			11,220.39	6,507.40
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	NUMBER PLATE (SN) (CONSISTENT) )	BENT	35.00	45.00
1	NUMBER PLATE CASING (SN) (CONSISTENT) }	BENT	35.00	-
			70.00	45.00
	<b><u>LABOUR</u></b>			
	TO REMOVE AND REPLACE THE PARTS MENTIONED ABOVE ,PANEL BEAT AND REALIGN THE NECESSARY AFFECTED AREAS.INCLUSIVE OF THE REPAIR OF REAR BOOT HINGE ,REAR BOOT LID LOCK AND REAR BOOT LID LOCK CATCH .		1,200.00	700.00
	TO CHECK WIRING SYSTEM.		60.00	20.00
	TO APPLY RUST PROOFING ON AFFECTED AREAS.		150.00	60.00
	TO APPLY WATERPROOF SEALANT ON AFFECTED AREAS.		150.00	30.00
	TO APPLY PUTTY & SPRAY PAINTING ON AFFECTED AREAS.		900.00	660.00
			2,460.00	1,470.00
	<b>GRAND TOTAL</b>		<b>13,750.39</b>	<b>8,022.40</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>6,400.00</b>

Report Ref No. CC4/ASM18018467/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S8M00YLX
Reference	CC4/ASM18018467/Koa3q2
Loss Date	8 October 2018
Report Date	9 Oct 2018 1:36:00 PM
Request Date	6 August 2019
Due Date	

Vendor Name	L&K AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SKL9056L
Make	TPVO VOLKSWAGEN
Model	PASSAT 1.8 TSI
Service Address	
...	

Primary Contact/Insured	
M K KADER MUHAMADEEN MOHAMMED YACOB BIN	
BLK 131 PASIR RIS STREET 11, #07-281, 510131, Singapore	
81111640	

Claim Handler	
ANG Yvonne	
6568804461	
yvonne.ang@axa.com.sg	

Additional Instructions















Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
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NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LKKInspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LKKAdjustment1a (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 CIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	PCA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 TP ESTIMATE, MARKED/CLEAR COPY).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	13 December 2019
 TP-MANDATE IA DO 131219.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	13 December 2019
 LKK Resurvey Photos 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
 TP-Mandate IA dtd 030819.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
 PMRF_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
 LKK Resurvey Photos 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LJK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
 TP ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LJK AUTO CONSULTANTS PTE LTD (TP)	27 October 2018
 SKL9056L TP-GJA REPORT.PDF	Reports & Statement	GJA Report	DHAKAL Raghav	9 October 2018
 SLL5488M RSD GJA REPORT.PDF	Reports & Statement	GJA Report	DHAKAL Raghav	9 October 2018
 TP PRI FROM WORKSHOP.mpg	Letters and Correspondence	Workshop	DHAKAL Raghav	9 October 2018