Poh Kin (LKKAuto)

From:	Poh Kin (LKKAuto)
Sent:	Thursday, 16 May 2019 12:01 PM
To:	'phyu@colorplay.com.sg'
Cc:	Admin A
Subject:	ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBE 9463M AND SLG 5149T ALONG SCOTTS ROAD ON 01.10.2018
Attachments:	TP video footage.mp4; Authorization Letter (sample).pdf; TP investigation result.pdf
Importance:	High

COLOR PLAY ENTERPRISE PTE LTD
Policy Holder

Attn: Ms Phyu

Dear Sir/Madam,

OUR REF : CC4/ASM18018463/R1fa3
YOUR REF : GBE 9463M
ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBE 9463M AND SLG 5149T ALONG SCOTTS ROAD ON 01.10.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Vifi Pte Ltd, acting on behalf of the owner of SLG 5149T against your motor insurance policy.

Based on the Traffic Police Investigation Result, accident video footage, accident scenario, it was reported that your vehicle had with Third Party vehicle SLG 5149T. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim
- Authorization letter for driving company vehicle

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

**** *Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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